# UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

#### FORM 8-K

# CURRENT REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): October 17, 2012

### **BANK OF AMERICA CORPORATION**

(Exact name of registrant as specified in its charter)

Delaware
(State or Other Jurisdiction of Incorporation)

1-6523 (Commission File Number) 56-0906609 (IRS Employer Identification No.)

100 North Tryon Street Charlotte, North Carolina 28255 (Address of principal executive offices)

(704) 386-5681 (Registrant's telephone number, including area code)

Not Applicable (Former name or former address, if changed since last report)

Check the	appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:
	Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
	Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
	Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
	Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

#### ITEM 2.02. RESULTS OF OPERATIONS AND FINANCIAL CONDITION.

On October 17, 2012, Bank of America Corporation (the "Corporation") announced financial results for thethird quarter ended September 30, 2012, reporting third quarter net income of \$340 million, or \$0.00 per diluted share. A copy of the press release announcing the Corporation's results for thethird quarter ended September 30, 2012 (the "Press Release") is attached hereto as Exhibit 99.1 and is incorporated by reference in this Item 2.02. The Press Release is available on the Corporation's website.

The information provided in Item 2.02 of this report, including Exhibit 99.1, shall be deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended.

#### ITEM 7.01. REGULATION FD DISCLOSURE.

On October 17, 2012, the Corporation will hold an investor conference call and webcast to discuss financial results for thethird quarter ended September 30, 2012, including the Press Release and other matters relating to the Corporation.

The Corporation has also made available on its website presentation materials containing certain historical and forward-looking information relating to the Corporation (the "Presentation Materials") and materials that contain additional information about the Corporation's financial results for the quarter ended September 30, 2012 (the "Supplemental Information"). The Presentation Materials and the Supplemental Information are furnished herewith as Exhibit 99.2 and Exhibit 99.3, respectively, and are incorporated by reference in this Item 7.01. All information in Exhibits 99.2 and 99.3 is presented as of the particular date or dates referenced therein, and the Corporation does not undertake any obligation to, and disclaims any duty to, update any of the information provided.

The information provided in Item 7.01 of this report, including Exhibits 99.2 and 99.3, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, nor shall the information or Exhibits 99.2 or 99.3 be deemed incorporated by reference in any filings under the Securities Act of 1933, as amended.

#### ITEM 9.01. FINANCIAL STATEMENTS AND EXHIBITS.

#### (d) Exhibits.

Exhibit 99.1 is filed herewith. Exhibits 99.2 and 99.3 are furnished herewith.

EXHIBIT NO.	DESCRIPTION OF EXHIBIT
99.1	The Press Release
99.2	The Presentation Materials
99.3	The Supplemental Information

#### SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Corporation has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

#### BANK OF AMERICA CORPORATION

By: /s/ Neil A. Cotty

Neil A. Cotty

Chief Accounting Officer

Dated: October 17, 2012

#### INDEX TO EXHIBITS

EXHIBIT NO.	DESCRIPTION OF EXHIBIT				
99.1	The Press Release				
99.2	The Presentation Materials				
99.3	The Supplemental Information				



October 17, 2012

Investors May Contact: Kevin Stitt, Bank of America, 1.980.386.5667 Lee McEntire, Bank of America, 1.980.388.6780

Reporters May Contact: Jerry Dubrowski, Bank of America, 1.980.388.2840 jerome.f.dubrowski@bankofamerica.com

#### Bank of America Reports Third-Quarter 2012 Net Income of \$340 Million, or \$0.00 per Share

#### Previously Announced Items Negatively Impact Earnings

- Valuation Adjustments for Improvement in the Company's Credit Spreads, \$1.9 Billion Pretax
- Total Litigation Expense of \$1.6 Billion Pretax, Including Merrill Lynch Class Action Settlement
- Charge Related to Reduction in U.K. Tax Rate of \$0.8 Billion
- Previously Announced Items Totaled (\$0.28) per Share

#### Capital and Liquidity Continue to Strengthen

- Basel 1 Tier 1 Common Capital Ratio of 11.41 Percent at September 30, 2012
- Estimated Basel 3 Tier 1 Common Capital Ratio of 8.97 Percent at September 30, 2012, up From 7.95 Percent at June 30, 2012 (Fully Phased-in Assuming U.S. Final Rules and U.S. Basel 3 NPRs)<sup>1</sup>
- Long-term Debt Down \$112 Billion From September 30, 2011, Driven by Maturities and Liability Management Actions;
   Time-to-required Funding Remains Strong at 35 Months

#### Core Business Momentum Accelerates

- Total Average Deposit Balances up \$17 Billion, or 6 Percent (Annualized), From Prior Quarter
- First-lien Mortgage Production Increased 13 Percent From Prior Quarter
- Global Wealth and Investment Management Had Solid Long-term AUM Flows of \$5.7 Billion, up 39 Percent From the Prior Quarter and 27 Percent From the Year-ago Quarter
- Ending Commercial Loans in Global Banking Segment Including Real Estate Loans Grew 13 Percent (Annualized) From Prior Quarter to \$236 Billion
- Investment Bank Ranked No. 2 in Global Investment Banking Fees; Revenue Up 17 Percent From Prior Quarter and 42 Percent From the Year-ago Quarter

CHARLOTTE — Bank of America Corporation today reported net income of \$340 million, or \$0.00 per diluted share, for the third quarter of 2012, compared to \$6.2 billion, or \$0.56 per diluted share, in the third quarter of 2011.

As previously reported, the third quarter of 2012 was negatively impacted by \$1.9 billion of debit valuation adjustments (DVA) and fair value option (FVO) adjustments related to the improvement in the company's credit spreads, \$1.6 billion for total litigation expense, including a charge for the previously announced settlement of the Merrill Lynch class action litigation, and a charge of \$0.8 billion related to the repricing of certain deferred tax assets due to a reduction in the U.K. corporate tax rate. Together, these three items totaled a negative \$0.28 per share.

The year-ago quarter included \$6.2 billion in positive DVA and FVO adjustments, \$0.6 billion in total litigation expense and \$0.8 billion related to the repricing of certain deferred tax assets due to a reduction in the U.K. corporate tax rate. Together, these three items totaled a positive \$0.27 per share in the third quarter of 2011. In addition, the year-ago quarter included, among other significant items, a \$3.6 billion pretax gain on the sale of a portion of the company's investment in China Construction Bank (CCB), partially offset by \$2.2 billion of net losses related to equity and strategic investments other than CCB.

Relative to the year-ago quarter, the results for thethird quarter of 2012 were driven by improved credit quality across most major portfolios, increased sales and trading revenue (excluding impact of DVA), higher mortgage banking income and increased investment banking income.

"We are doing more business with our customers and clients: Deposits are up; mortgage originations are up; we surpassed 11 million in mobile customers; small business lending is up 27 percent year over year; loans to our commercial clients rose for the seventh consecutive quarter; and our corporate clients made us the second-ranked global investment banking firm," said Brian Moynihan, chief executive officer. "Our strategy is taking hold even as we work through a challenging economy and continue to clean up legacy issues."

"Our focus on strengthening the balance sheet continued this quarter," said Chief Financial Officer Bruce Thompson. "We ended the quarter with record Tier 1 common capital ratio of 11.41 percent and an estimated Basel 3 Tier 1 common capital ratio of 8.97 percent, up from 7.95 percent as of the second quarter of 2012<sup>1</sup>. With these gains, we have turned our attention to driving core earnings."

#### Selected Financial Highlights

		Thi	ree Months Ended	_
(Dollars in millions, except per share data)	 September 30 2012		June 30 2012	September 30 2011
Net interest income, FTE basis 1	\$ 10,167	\$	9,782	\$ 10,739
Noninterest income	10,490		12,420	17,963
Total revenue, net of interest expense, FTE basis 1	20,657		22,202	28,702
Total revenue, net of interest expense, FTE basis, excluding DVA and FVO²	22,529		22,422	22,486
Provision for credit losses	1,774		1,773	3,407
Noninterest expense	17,544		17,048	17,613
Net income	340		2,463	6,232
Diluted earnings (loss) per common share	\$ 0.00	\$	0.19	\$ 0.56

<sup>&</sup>lt;sup>1</sup> Fully taxable-equivalent (FTE) basis is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release. Net interest income on a GAAP basis was \$9.9 billion, \$9.5 billion and \$10.5 billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011. Total revenue, net of interest expense, on a GAAP basis was \$20.4 billion, \$22.0 billion and \$28.5 billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011.

#### **Key Business Highlights**

The company made significant progress in the third quarter of 2012 in line with its operating principles, including the following developments:

#### Be customer-driven

- Bank of America extended approximately \$117 billion in credit in thethird quarter of 2012. This included \$73.7 billion in commercial non-real estate loans, \$20.3 billion in residential first mortgages, \$10.6 billion in commercial real estate loans, \$4.5 billion in U.S. consumer and small business card, \$933 million in home equity products and \$6.8 billion in other consumer credit.
- The \$20.3 billion in residential first mortgages funded in the third quarter helped more than 80,000 homeowners either purchase a home or refinance an existing mortgage. This included more than 4,400 first-time homebuyer mortgages originated by retail channels, and more than 25,000 mortgages to low- and moderate-income borrowers. Approximately 17 percent of funded first mortgages were for home purchases and 83 percent were refinances.
- The company originated approximately \$6.2 billion in small business loans and commitments in the first nine months of 2012, up 27 percent from the year-ago period, reflecting its continued focus on supporting small businesses.
- Total client balances in Global Wealth and Investment Management increased 3 percent from the prior quarter to \$2.3
  trillion, led primarily by market gains, as well as gains in deposit balances, long-term assets under management (AUM)
  flows and loan balances.

<sup>&</sup>lt;sup>2</sup> Total revenue, net of interest expense, on an FTE basis excluding DVA and FVO adjustments is a non-GAAP financial measure. DVA gains(losses) were \$(583) million, \$(158) million and \$1.7 billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011. Valuation gains (losses) related to FVO were \$(1.3) billion, \$(62) million and \$4.5 billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011.

- The company continued to deepen relationships with customers. The number of mobile banking customers rose30 percent from the year-ago quarter to 11.1 million customers, and the number of new U.S. credit card accounts opened year-to-date grew 8 percent from 2011.
- Merrill Edge brokerage assets increased \$13.9 billion from the year-ago quarter to \$75.9 billion, driven by market improvement and asset growth from new accounts.
- The company continued to increase the number of Financial Solutions Advisors, mortgage loan officers and small business bankers during the quarter to approximately 5,800 at the end of the third quarter of 2012, approximately 3,200 of whom were deployed in banking centers.
- The company continued to support the economy by:
  - Helping clients raise \$145 billion in capital in the third quarter of 2012, up from \$125 billion in the prior quarter.
  - Providing incremental credit to businesses with ending loans in the Global Banking business rising 2.5 percent from the prior quarter to \$272.1 billion.
- Bank of America Merrill Lynch (BofA Merrill) continued to rank No. 2 globally in net investment banking fees during the first nine months of 2012, as reported by Dealogic.

#### Continue to build a fortress balance sheet

- Regulatory capital ratios increased with the Tier 1 common capital ratio under Basel 1 increasing to 1.41 percent in the third quarter of 2012, up 17 bps from the second quarter of 2012 and 276 bps higher than the third quarter of 2011.
- The Tier 1 common capital ratio under Basel 3 on a fully phased-in basis was estimated at 8.97 percent as of September 30, 2012, up from 7.95 percent at June 30, 2012!
- The company continued to maintain strong liquidity while significantly reducing long-term debt. Global Excess Liquidity Sources totaled \$380 billion at the end of the third quarter of 2012, compared to \$378 billion at the end of the prior quarter and \$363 billion at September 30, 2011. Long-term debt declined to \$287 billion at the end of the third quarter of 2012 from \$302 billion at the end of the prior guarter and \$399 billion at September 30, 2011.

#### Manage risk well

 The provision for credit losses was flat compared to the second quarter of 2012 but

down 48 percent from the year-ago quarter, reflecting improved credit quality across most major consumer and commercial portfolios and the impact of underwriting

changes implemented over the past several years.

- Excluding the impact of charge-offs related to the previously disclosed settlement reached in March 2012 with the Department of Justice (DOJ) and 49 state attorneys general regarding mortgage servicing issues (National Mortgage Settlement) and new regulatory guidance for loans discharged in bankruptcies, consumer loan loss rates in the third quarter of 2012 were at their lowest level since the fourth quarter of 2007<sup>3</sup>.
- Commercial loan loss rates were at their lowest level since the third quarter of 2007.

#### Deliver for our shareholders

Tangible book value per share<sup>2</sup> increased to \$13.48 at September 30, 2012, compared to \$13.22 at both June 30, 2012 and September 30, 2011. Book value per share was\$20.40 at September 30, 2012, compared to \$20.16 at June 30, 2012 and \$20.80 at September 30, 2011.

#### Manage efficiency well

- Noninterest expense was relatively flat compared to the year-ago quarter due to an increase in other general operating
  expenses primarily related to costs associated with the previously announced Merrill Lynch class action settlement and
  other litigation, and higher mortgage-related and default-related servicing costs. This was partially offset by a decrease in
  personnel expense as the company continued to streamline processes and achieve cost savings.
- At September 30, 2012, the company had 272,594 full-time employees, down 2,866 from the end of the prior quarter, and 16,145 fewer than September 30, 2011. Excluding full-time equivalent employee increases in Legacy Assets and Servicing to handle increasing government and private programs for housing, the number of full-time equivalent employees was down nearly 21,000 from the year-ago quarter to 230,900.

#### **Business Segment Results**

The company reports results through five business segments: Consumer and Business Banking (CBB), Consumer Real Estate Services (CRES), Global Wealth and Investment Management (GWIM), Global Banking and Global Markets, with the remaining operations recorded in All Other.

#### **Consumer and Business Banking**

	Three Months Ended								
(Dollars in millions)		September 30 2012		June 30 2012		September 30 2011			
Total revenue, net of interest expense, FTE basis	\$	7,070	\$	7,326	\$	8,127			
Provision for credit losses		970		1,131		1,132			
Noninterest expense		4,061		4,360		4,347			
Net income		1,285		1,155		1,664			
Return on average equity		9.47 %		8.69%		12.60%			
Return on average economic capital <sup>1</sup>		21.77		20.29		30.42			
Average loans	\$	133,881	\$	136,872	\$	151,492			
Average deposits		480,342		476,580		464,256			
		At September 30 2012		At June 30 2012		At September 30 2011			
Client brokerage assets	\$	75,852	\$	72,226	\$	61,918			

Return on average economic capital is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release.

#### **Business Highlights**

- Average deposit balances increased 3 percent from the year-ago quarter, driven by growth in liquid products in a low-rate environment. The average rate paid on deposits declined 5 basis points in the third quarter of 2012 from the year-ago quarter due to pricing discipline and a shift in the mix of deposits.
- In the nine months ended September 30, 2012, the company extended approximately \$6.2 billion in small business loans and commitments, reflecting the company's continued focus on supporting small businesses.
- During the third quarter of 2012, the number of BankAmericard Cash Rewards cards increased by nearly 400,000 to a total of 1.7 million cards since the product launched in the third quarter of 2011.

#### **Financial Overview**

Consumer and Business Banking reported net income of \$1.3 billion, down \$379 million from the year-ago quarter, due to lower revenue partially offset by lower noninterest expense and credit costs.

Revenue decreased by \$1.1 billion from the year-ago quarter to\$7.1 billion, primarily from the implementation of debit card interchange fee rules in October 2011 as a result of the Durbin Amendment, lower average loan balances, the continued low-rate environment and the negative impact of the company's consumer protection products.

Provision for credit losses decreased \$162 million, primarily within the Card Services business, from the year-ago quarter to\$970 million due to improvement in delinquencies and bankruptcies. Noninterest expensedecreased \$286 million to \$4.1 billion compared to the third guarter of 2011 as a result of lower FDIC expense and lower operating expenses.

#### **Consumer Real Estate Services**

	Three Months Ended							
(Dollars in millions)	•	mber 30 012	June 30 2012	September 30 2011				
Total revenue, net of interest expense, FTE basis	\$	3,096 \$	2,521	\$ 2,822				
Provision for credit losses		264	186	918				
Noninterest expense		4,224	3,552	3,826				
Net loss		(877)	(766)	(1,121)				
Average loans		103,708	106,725	120,079				
	•	tember 30 012	At June 30 2012	At September 30 2011				
Period-end loans	\$	99,890 \$	105,304	\$ 119,823				

#### **Business Highlights**

- Bank of America funded \$21.2 billion in residential home loans and home equity loans during the third quarter of 2012, up 12 percent from the second quarter of 2012, and 18 percent higher than the third quarter of 2011, excluding correspondent originations of \$15.9 billion in the year-ago quarter. The company exited the correspondent business in late 2011.
- The number of 60+ days delinquent first mortgage loans serviced by Legacy Assets and Servicing declined by 126,000 loans, or 12 percent, during the third quarter of 2012 to 936,000 loans from 1.06 million at the end of thesecond quarter of 2012, and 1.23 million loans at the end of thethird quarter of 2011.

#### **Financial Overview**

Consumer Real Estate Services reported a net loss of\$877 million for the third quarter of 2012, compared to a net loss of\$1.1 billion for the same period in 2011. The improvement was due primarily to higher mortgage banking income and lower provision for credit losses, partially offset by higher expenses.

While the Home Loans business was profitable in the quarter, the continued high costs of managing delinquent and defaulted loans in the servicing portfolio combined with the costs associated with managing other legacy mortgage exposures resulted in the overall net loss for CRES for the quarter.

Revenue increased \$274 million from the third quarter of 2011 to \$3.1 billion in the third quarter of 2012, driven by higher mortgage banking income and other noninterest income, partially offset by lower net interest income. Mortgage banking income increased from the year-ago quarter due to more favorable MSR results, net of hedges, and higher production income.

While loan fundings declined by \$12.6 billion compared to the same period in 2011, largely due to the exit from the correspondent channel in late 2011, core production revenue increased by \$139 million from the year-ago quarter primarily due to higher margins on a increased volume of direct originations.

Representations and warranties provision was \$307 million in the third quarter of 2012, compared to \$395 million in the second quarter of 2012 and \$278 million in the third quarter of 2011.

The provision for credit losses in the third quarter of 2012 decreased \$654 million from the year-ago quarter to \$264 million, driven by improved portfolio trends in the non-purchased credit-impaired (PCI) portfolio and reserve reductions in the PCI home equity portfolio partially offset by the impact of new regulatory guidance for loans discharged in bankruptcies.

Noninterest expense increased from the third quarter of 2011 to \$4.2 billion, primarily due to higher default-related servicing expenses and litigation expense. This was partially offset by lower production expenses and a reduction in mortgage-related assessments, waivers and other similar costs associated with foreclosure delays.

#### **Global Wealth and Investment Management**

	Three Months Ended							
(Dollars in millions)	September 30 2012		June 30 2012			September 30 2011		
Total revenue, net of interest expense, FTE basis	\$	4,278	\$	4,317	\$	4,238		
Provision for credit losses		61		47		162		
Noninterest expense		3,355		3,402		3,500		
Net income		542		547		362		
Return on average equity		11.42%		12.24%		8.06%		
Return on average economic capital <sup>1</sup>		26.31		30.25		20.55		
Average loans and leases	\$	106,092	\$	104,102	\$	102,786		
Average deposits		253,942		251,121		255,882		
(Dollars in billions)	_	At September 30 2012		At June 30 2012		At September 30 2011		
Assets under management	\$	707.8	\$	682.2	\$	616.9		
Total client balances <sup>2</sup>		2,260.9		2,192.1		2,066.8		

<sup>1</sup> Return on average economic capital is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release.

#### **Business Highlights**

- Period-end loan balances for Global Wealth and Investment Management grew\$5.1 billion, or 5 percent, from the third quarter of 2011 to a record \$107.5 billion due to higher securities-based lending and residential mortgage production.
- Period-end deposit balances grew \$4.9 billion, or 2 percent, from the third quarter of 2011 to\$256.1 billion.
- Long-term AUM flows of \$5.7 billion, up 27 percent from the third quarter of 2011, marking the 13th consecutive quarter of positive flows.
- The third quarter of 2012 pretax margin was 20 percent, up from 14 percent in the third quarter of 2011.

#### **Financial Overview**

Net income for GWIM rose 50 percent from the third quarter of 2011 to \$542 million due to lower expenses and credit costs and higher revenue. Revenue increased 1 percent to \$4.3 billion largely as a result of higher net interest income.

Noninterest expense decreased 4 percent from the third quarter of 2011 to \$3.4 billion due to lower FDIC expense and lower support and personnel costs. The provision for credit losses decreased \$101 million from the third quarter of 2011 to \$61 million due to lower delinquencies and improving portfolio trends within the residential mortgage portfolio.

<sup>2</sup> Total client balances are defined as assets under management, assets in custody, client brokerage assets, client deposits and loans (including margin receivables).

Page 10

Assets under management rose \$90.9 billion from the third quarter of 2011 to \$707.8 billion, driven by higher market levels and long-term AUM flows.

#### **Global Banking**

	Three Months Ended								
(Dollars in millions)	September 30 2012			June 30 2012		September 30 2011			
Total revenue, net of interest expense, FTE basis	\$	4,147	\$	4,286	\$	3,951			
Provision for credit losses		68		(113)		(182)			
Noninterest expense		2,023		2,165		2,217			
Net income		1,295		1,407		1,206			
Return on average equity		11.15%		12.31%		10.03%			
Return on average economic capital <sup>1</sup>		24.14		26.83		20.87			
Average loans and leases	\$	267,390	\$	267,813	\$	268,174			
Average deposits		252,226		239,161		246,395			

<sup>1</sup> Return on average economic capital is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release.

#### **Business Highlights**

- Period-end loan balances were \$272.1 billion at the end of the third quarter of 2012, compared to \$265.4 billion at the end of the second quarter of 2012 and \$273.5 billion at the end of the third quarter of 2011.
- Period-end deposits rose to \$260.0 billion at the end of the third quarter of 2012 from \$241.5 billion at the end of the second quarter of 2012 and \$236.6 billion at the end of the third quarter of 2011.
- BofA Merrill was ranked No. 2 globally in investment banking fees, for the first nine months of 2012 according to Dealogic. Based on deal volume, BofA Merrill was ranked among the top three banks in high-yield corporate debt, leveraged loans, investment-grade corporate debt, asset-backed securities and syndicated loans for the same period.
- Nonperforming assets declined by \$2.7 billion, or 51 percent, and total reservable criticized loansdeclined by \$10.5 billion, or 46 percent, compared to a year ago.

#### **Financial Overview**

Global Banking reported net income of \$1.3 billion, up \$89 million from the year-ago quarter, as higher revenue and a decline in noninterest expense were partially offset by an increase in provision expense. Revenue of \$4.1 billion was up 5 percent from the year-ago quarter, primarily due to gains on the fair value option loan book in the most recent quarter.

In the third quarter of 2012, Global Corporate Banking revenue was \$1.4 billion and Global Commercial Banking revenue was \$2.0 billion, both relatively unchanged compared to the year-ago quarter. In the third quarter of 2012, Business Lending revenue was \$1.9 billion and Treasury Services revenue was \$1.5 billion, both also relatively unchanged compared

to the third quarter of 2011. Firmwide investment banking fees, excluding self-led deals, increased 42 percent to \$1.3 billion in the third quarter of 2012 from \$942 million in the year-ago quarter, mainly due to a strong performance in capital markets underwriting activity.

The provision for credit losses was \$68 million in the third quarter of 2012, compared to a benefit of \$182 million in the prior-year quarter, primarily driven by lower reserve releases as asset quality stabilizes in the portfolio. Noninterest expense was \$2.0 billion, down 9 percent from the year-ago quarter, primarily from lower personnel expense and operational costs.

#### **Global Markets**

	Three Months Ended				
(Dollars in millions)		September 30 2012	June 30 2012		September 30 2011
Total revenue, net of interest expense, FTE basis	\$	3,106	3,	365 \$	3,294
Total revenue, net of interest expense, FTE basis, excluding DVA <sup>1</sup>		3,688	3,	521	1,585
Provision for credit losses		21		(14)	3
Noninterest expense		2,545	2,	712	2,966
Net income (loss)		(359)		461	(553)
Net income (loss), excluding DVA and U.K. tax <sup>1</sup>		789		560	(856)
Return on average equity, excluding DVA and U.K. tax <sup>2</sup>		18.38%	13	3.14%	n/m
Return on average economic capital, excluding DVA and U.K. tax <sup>2,3</sup>		25.34	18	3.06	n/m
Total average assets	\$	584,332	581,	952 \$	604,333

<sup>&</sup>lt;sup>1</sup> Total revenue, net of interest expense, on an FTE basis excluding DVA is a non-GAAP financial measure. DVA gains(losses) were \$(582) million, \$(156) million and \$1.7 billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011. U.K. corporate tax rate adjustments were \$781 million, \$0 and \$774 million for thethree months ended September 30, 2012, June 30, 2012 and September 30, 2011.

n/m = not meaningful

#### **Business Highlights**

- Total revenue, excluding the impact of DVA, increased 5 percent in the third quarter of 2012 to \$3.7 billion from \$3.5 billion in the prior quarter and was more than double the \$1.6 billion reported in the third quarter of 2011. Sales and trading revenue, excluding the impact of DVA<sup>4</sup>, was \$3.2 billion in the third quarter of 2012, compared to \$3.3 billion in the second quarter of 2012 and \$1.3 billion in the third quarter of 2011.
- Sales and trading revenue for the core Fixed Income, Currency and Commodities (FICC) business of Credit, Mortgages, and Rates and Currencies grew 4 percent from the prior quarter as market conditions improved.

<sup>&</sup>lt;sup>2</sup> Return on average equity and return on average economic capital, excluding DVA and U.K. corporate tax rate adjustments are non-GAAP financial measures. Return on average equity was 10.83% for the three months ended June 30, 2012 and not meaningful for the other periods presented. Return on average economic capital was 14.90% for the three months ended June 30, 2012 and not meaningful for the other periods presented.

<sup>3</sup> Return on average economic capital is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release.

#### **Financial Overview**

Global Markets reported a net loss in thethird quarter of 2012 of \$359 million, compared to a net loss of \$553 million in the year-ago quarter. Excluding DVA losses and the impact of the U.K. tax change, net income was \$789 million in the third quarter of 2012, compared to net income of \$560 million in the second quarter of 2012 and a net loss of \$856 million in the year-ago quarter. The improvement from the third quarter of 2011 was driven by higher sales and trading revenue and an increase in new issuance activity.

Global Markets revenue declined \$188 million from the year-ago quarter to \$3.1 billion. However, excluding DVA, revenue increased \$2.1 billion to \$3.7 billion, reflecting solid performance as credit markets improved and volatility declined compared to the difficult market environment in the year-ago period. The current quarter included DVA losses of \$582 million, compared to DVA gains of \$1.7 billion in the year-ago quarter.

Noninterest expense declined to \$2.5 billion from \$3.0 billion in the year-ago quarter, primarily driven by a decrease in personnel-related expense and operational costs. Income tax expense for the most recent period included a \$0.8 billion charge related to the repricing of certain deferred tax assets due to a reduction in the U.K. corporate tax rate. This compares to a \$0.8 billion charge in the year-ago quarter.

Fixed Income, Currency and Commodities sales and trading revenue, excluding DVA, was \$2.5 billion in the third quarter of 2012, an increase of \$2.0 billion from the year-ago quarter. Quantitative easing, spread tightening and improved mortgage markets contributed to a solid quarter. Equities sales and trading revenue, excluding DVA, was \$712 million, a decline of \$41 million from the year-ago quarter as volumes remained at low levels impacting commission revenue.

#### All Other 1

	Three Months Ended							
(Dollars in millions)	Sep	tember 30 2012	June 30 2012		September 30 2011			
Total revenue, net of interest expense, FTE basis	\$	(1,040) \$	38	7 \$	6,270			
Provision for credit losses		390	53	3	1,374			
Noninterest expense		1,336	85	7	757			
Net income (loss)		(1,546)	(34	1)	4,674			
Total average loans		249,831	257,34	)	286,753			

All Other consists of two broad groupings, Equity Investments and Other. Equity Investments includes Global Principal Investments, Strategic and other investments. Other includes liquidating businesses, merger and restructuring charges, ALM activities such as the residential mortgage portfolio and investment securities, and activities including economic hedges, gains/losses on structured liabilities, the impact of certain allocation methodologies and accounting hedge ineffectiveness. Other also includes certain residential mortgage and discontinued real estate loans that are managed by Legacy Assets and Servicing within Consumer Real Estate Services.

All Other reported a net loss of \$1.5 billion in the third quarter of 2012, compared to net income of \$4.7 billion for the same period a year ago, primarily due to \$1.3 billion in negative FVO adjustments on structured liabilities related to the improvement in the company's credit spreads, compared to positive FVO adjustments of \$4.5 billion in the third quarter of 2011. Equity investment income was \$165 million in the third quarter of 2012, compared to \$1.4 billion in the year-ago quarter, which included a \$3.6 billion gain on the sale of a portion of the company's investment in CCB partially offset by \$2.2 billion of net

losses related to equity and strategic investments other than CCB. Gains on the sale of debt securities totale \$327 million in the third quarter of 2012, down from \$697 million in the same period a year ago.

The decrease in the provision for credit losses was driven primarily by continued improvement in credit quality in the residential mortgage portfolio as well as the sale of the Canadian consumer credit card portfolio in 2011 and improvement in remaining non-U.S. credit card delinquencies. Noninterest expense increased compared to the third quarter of 2011 as a result of higher litigation expense primarily related to the costs associated with the previously announced Merrill Lynch class action settlement and other litigation. Excluding litigation, noninterest expense decreased compared to the third quarter of 2011.

#### **Corporate Overview**

#### Revenue and Expense

	Three Months Ended					
(Dollars in millions)		September 30 2012		June 30 2012		September 30 2011
Net interest income, FTE basis <sup>1</sup>	\$	10,167	\$	9,782	\$	10,739
Noninterest income		10,490		12,420		17,963
Total revenue, net of interest expense, FTE basis 1		20,657		22,202		28,702
Total revenue, net of interest expense, FTE basis, excluding DVA and FVO²		22,529		22,422		22,486
Provision for credit losses		1,774		1,773		3,407
Noninterest expense		17,544		17,048		17,613
Net income		340		2,463		6,232

Fully taxable-equivalent (FTE) basis is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release. Net interest income on a GAAP basis was \$9.9 billion, \$9.5 billion and \$10.5 billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011. Total revenue, net of interest expense on a GAAP basis, was \$20.4 billion, \$22.0 billion and \$28.5 billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011 respectively.

Revenue, net of interest expense, on an FTE basis, fell \$8.0 billion, or 28 percent, from the third quarter of 2011, driven largely by negative FVO adjustments and net DVA losses. Excluding the impact of DVA and FVO adjustments, revenue, net of interest expense, on an FTE basis, was \$22.5 billion in the third quarter of 2012, \$22.4 billion in the second quarter of 2012 and \$22.5 billion in the third quarter of 2011.

Net interest income, on an FTE basisdecreased 5 percent from the year-ago quarter, as lower consumer loan balances were partially offset by ongoing reductions in long-term debt balances and lower rates paid on deposits. Net interest income for the third quarter of 2012 also included unfavorable market-related impacts of premium amortization of \$269 million and hedge ineffectiveness of \$55 million down from \$319 million and \$182 million in the second quarter of 2012. Relative to the second quarter of 2012, net interest income increased 4 percent.

Noninterest income decreased \$7.5 billion from the year-ago guarter, driven largely by

<sup>&</sup>lt;sup>2</sup> Total revenue, net of interest expense, on an FTE basis excluding DVA and FVO adjustments is a non-GAAP financial measure. DVA gains(losses) were \$(583) million, \$(158) million and \$1.7 billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011. Valuation gains (losses) related to FVO were \$(1.3) billion, \$(62) million and \$4.5 billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011.

negative DVA and FVO adjustments and lower equity investment income. FVO adjustments were a negative\$1.3 billion in the third quarter of 2012, compared to a positive\$4.5 billion in the third quarter of 2011, and net DVA losses were\$583 million, compared to net DVA gains of \$1.7 billion in the year-ago period. Equity income was down\$1.2 billion from the third quarter of 2011 as the year-ago period included net gains related to equity and strategic investments.

Noninterest expense was relatively flat compared to the year-ago quarter, as an increase in other general operating expense primarily related to the costs associated with the previously announced Merrill Lynch class action settlement and other litigation were offset by a decrease in personnel expense as the company continued to streamline processes and achieve cost savings. Litigation expense was \$1.6 billion in the third quarter of 2012, compared to \$963 million in the second quarter of 2012 and \$566 million in the third quarter of 2011.

Income tax expense for the third quarter of 2012 was \$770 million, resulting in a 69 percent effective tax rate. This compares to income tax expense of \$1.2 billion on \$7.4 billion of pretax income resulting in a 16 percent effective tax rate in the year-ago quarter. The three months ended September 30, 2012 included a \$0.8 billion charge to income tax expense for the remeasurement of certain U.K. deferred tax assets.

#### **Credit Quality**

	Three Months Ended							
(Dollars in millions)	Septem 20			June 30 2012		September 30 2011		
Provision for credit losses	\$	1,774	\$	1,773	\$	3,407		
Net charge-offs <sup>1</sup>		4,122		3,626		5,086		
Net charge-off ratio <sup>1, 2</sup>		1.86%		1.64 %		2.17 %		
	At Septe	mber 30		At June 30		At September 30		

	At	September 30 2012	At June 30 2012	At September 30 2011
Nonperforming loans, leases and foreclosed properties	\$	24,558	\$ 25,377	\$ 29,059
Nonperforming loans, leases and foreclosed properties ratio <sup>3</sup>		2.77%	2.87 %	3.15%
Allowance for loan and lease losses	\$	26,233	\$ 30,288	\$ 35,082
Allowance for loan and lease losses ratio 4		2.96%	3.43 %	3.81 %

Net charge-offs and net charge-off ratio exclude write-offs of consumer purchased credit-impaired loans of \$1.7 billion

Note: Ratios do not include loans measured under the fair value option.

Credit quality continued to improve in thethird quarter of 2012, with net charge-offs declining across nearly all major portfolios and the provision for credit losses decreasing significantly compared to the third quarter of 2011. Additionally, 30+ days performing delinquent loans, excluding fully-insured loans, declined across all major portfolios, and

Net charge-off ratios are calculated as net charge-offs divided by average outstanding loans and leases during the period; quarterly results are annualized.

<sup>3</sup> Nonperforming loans, leases and foreclosed properties ratios are calculated as nonperforming loans, leases and foreclosed properties divided by outstanding loans, leases and foreclosed properties at the end of the period.

<sup>4</sup> Allowance for loan and lease losses ratios are calculated as allowance for loan and lease losses divided by loans and leases outstanding at the end of the period.

reservable criticized balances also continued to decline, down 44 percent from the year-ago period.

Net charge-offs of \$4.1 billion in the third quarter of 2012 increased \$496 million from the second quarter of 2012 and declined \$964 million from the third quarter of 2011. Included in the current period results were charge-offs of \$435 million related to extinguishment of loans in connection with the National Mortgage Settlement and \$478 million due to a change in treatment of loans discharged in bankruptcy, as a result of new regulatory guidance stating that such loans should be written down to collateral value irrespective of borrower payment status. Excluding these items, charge-offs improved from both prior periods, driven by fewer delinquent loans and bankruptcy filings in the Card Services portfolios. In addition, net charge-offs declined in the consumer real estate portfolios, driven by fewer delinquent loans and lower refreshed valuation losses on loans greater than 180 days past due. The improvement from a year ago was also impacted by lower net charge-offs in the core commercial portfolio.

The provision for credit losses was \$1.8 billion in both the third and second quarters of 2012 and \$3.4 billion in the third quarter of 2011. The provision for credit losses in thethird quarter of 2012 was \$2.3 billion lower than net charge-offs, resulting in a reduction in the allowance for credit losses. This included the utilization of \$435 million of reserves on the loans extinguished as a part of the National Mortgage Settlement and a \$166 million benefit in the PCI portfolio due to an improved home price outlook. The remaining reduction in the allowance was driven by the consumer real estate portfolios primarily due to improved home prices and continued portfolio stabilization, as well as improvement in bankruptcies and delinquencies across the Card Services portfolio.

The allowance for loan and lease losses to annualized net charge-off coverage ratio was1.60 times in the third quarter of 2012, compared with 2.08 times in the second quarter of 2012 and 1.74 times in the third quarter of 2011. The decline in coverage was due to increased current-period charge-offs in connection with the National Mortgage Settlement and the change in the treatment of loans discharged in bankruptcy noted above, as well as a \$1.7 billion reduction in the PCI allowance due primarily to the extinguishment of home equity loans in connection with the National Mortgage Settlement that were already fully reserved.

The following shows the allowance to annualized net charge-off coverage ratios for the third quarter of 2012 and the effect of the National Mortgage Settlement and the change in the treatment of loans discharged in bankruptcy as noted above, compared to the second quarter of 2012 and the third quarter of 2011.

	Three Months Ended									
	September 30 2012	June 30 2012	September 30 2011							
Allowance for loan and lease losses/Annualized net charge-offs	1.60x	2.08x	1.74x							
Allowance for loan and lease losses/Annualized net charge-offs (excluding National Mortgage Settlement and regulatory guidance) <sup>1</sup>	2.22x	2.08x	1.74x							
Allowance for loan and lease losses/Annualized net charge-offs (excluding PCI) <sup>2</sup>	1.17x	1.46x	1.33x							
Allowance for loan and lease losses/Annualized net charge-offs (excluding PCI, National Mortgage Settlement and regulatory guidance) <sup>1</sup>	1.55x	1.46x	1.33x							

Allowance for loan and lease losses/Annualized net charge-offs (excluding National Mortgage Settlement and new regulatory guidance) is a non-GAAP financial measure. Excluding the impact of the National Mortgage Settlement the allowance for loan and lease losses at September 30, 2012 would have increased \$2.0 billion including the PCI allowance and \$435 million excluding the PCI allowance. Excluding the impact of the new regulatory guidance the allowance for loan and lease losses would have increased \$139 million including and excluding the PCI allowance. The impact on net charge-offs for the three months ended September 30, 2012 was an increase of \$435 million and \$478 million for the National Mortgage Settlement and new regulatory guidance.

Nonperforming loans, leases and foreclosed properties were \$24.6 billion at September 30, 2012, a decrease from \$25.4 billion at June 30, 2012 and \$29.1 billion at September 30, 2011. The September 30, 2012 balance included \$1.1 billion related to the change in treatment of loans discharged in bankruptcies in accordance with new regulatory guidance, which states that such loans must be classified as nonperforming, irrespective of the delinquency status or payment history.

#### **Capital and Liquidity Management**

(Dollars in millions, except per share information)	At S	September 30 2012	At June 30 2012	At September 30 2011
Total shareholders' equity	\$	238,606	\$ 235,975	\$ 230,252
Tier 1 common equity (Basel 1)		136,406	134,082	117,658
Tier 1 common capital ratio (Basel 1)		11.41%	11.24%	8.65%
Tier 1 capital ratio		13.64	13.80	11.48
Common equity ratio		10.15	10.05	9.50
Tangible book value per share <sup>1</sup>	\$	13.48	\$ 13.22	\$ 13.22
Book value per share		20.40	20.16	20.80

<sup>1</sup> Tangible book value per share is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release.

The Tier 1 common capital ratio under Basel 1 increased during the third quarter to 11.41 percent from 11.24 percent at June 30, 2012 and 8.65 percent at September 30, 2011. The Tier 1 capital ratio was 13.64 percent at September 30, 2012. This compares with 13.80 percent at June 30, 2012 and 11.48 percent at September 30, 2011.

As of September 30, 2012, the company's Tier 1 common capital ratio on a Basel 3 fully phased-in basis was estimated at 8.97 percent, up from 7.95 percent at June 30, 2012<sup>1</sup>.

Basel 3 estimates are based on the company's current understanding of both the final U.S. market risk rules and the U.S. Basel 3 NPRs, assuming all regulatory model approvals.

<sup>&</sup>lt;sup>2</sup> Allowance for loan and lease losses/Annualized net charge-offs (excluding PCI) is a non-GAAP financial measure. Excludes valuation allowance on purchased credit-impaired loans of \$7.1 billion, \$9.0 billion and \$8.2 billion at September 30, 2012, June 30, 2012 and September 30, 2011, respectively.

At September 30, 2012, the company's total Global Excess Liquidity Sources were \$380 billion, up \$2 billion from thesecond quarter of 2012 and \$17 billion from the third quarter of 2011, despite the continued reduction in long-term debt. Long-term debt declined by \$15 billion from the prior period and \$112 billion from the year-ago period. Time-to-required funding was 35 months at September 30, 2012 compared to 37 months at June 30, 2012 and 27 months at September 30, 2011.

During the third quarter of 2012, a cash dividend of \$0.01 per common share was paid and the company recorded \$373 million in preferred dividends. Period-end common shares issued and outstanding were 10.78 billion and 10.13 billion for the third quarter of 2012 and 2011, respectively.

- 1 Basel 3 Tier 1 common capital ratio and common capital ratio are non-GAAP financial measures. For reconciliation to GAAP financial measures, refer to page21 of this press release. Basel 3 estimates reflect the company's current understanding of the U.S. Basel 3 NPRs and assumes all necessary regulatory model approvals.
- 2 Tangible book value per share of common stock is a non-GAAP measure. Other companies may define or calculate this measure differently. For reconciliation to GAAP measures, refer to pages 25-28 of this press release.
- 3 2007 amounts are on a managed
- <sup>4</sup> Sales and trading revenue, excluding the impact of DVA, is a non-GAAP financial measure. DVA gains (losses) were \$(582) million, \$(156) million and \$1.7 billion for thethree months ended September 30, 2012, June 30, 2012 and September 30, 2011.
- <sup>5</sup> Fixed Income, Currency and Commodities sales and trading revenue, excluding DVA, is a non-GAAP financial measure. DVA gains(losses) were \$(534) million, \$(137) million and \$1.5 billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011.

Note: Chief Executive Officer Brian Moynihan and Chief Financial Officer Bruce Thompson will discuss third-quarter 2012 results in a conference call at 8:30 a.m. ET today. The presentation and supporting materials can be accessed on the Bank of America Investor Relations Web site at <a href="http://investor.bankofamerica.com">http://investor.bankofamerica.com</a>. For a listen-only connection to the conference call, dial 1.877.200.4456 (U.S.) or 1.785.424.1734 (international) and the conference ID: 79795.

#### Bank of America

Bank of America is one of the world's largest financial institutions, serving individual consumers, small- and middle-market businesses and large corporations with a full range of banking, investing, asset management and other financial and risk management products and services. The company provides unmatched convenience in the United States, serving more than 55 million consumer and small business relationships with approximately 5,500 retail banking offices and approximately 16,300 ATMs and award-winning online banking with 30 million active users. Bank of America is among the world's leading wealth management companies and is a global leader in corporate and investment banking and trading across a broad range of asset classes, serving corporations, governments, institutions and individuals around the world. Bank of America offers industry-leading support to more than 3 million small business owners through a suite of innovative, easy-to-use online products and services. The company serves clients through operations in more than 40 countries. Bank of America Corporation stock (NYSE: BAC) is a component of the Dow Jones Industrial Average and is listed on the New York Stock Exchange.

Bank of America and its management may make certain statements that constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These statements can be identified by the fact that they do not relate strictly to historical or current facts. Forward-looking statements often use words such as "anticipates," "targets," "expects," "estimates," "intends," "plans," "goals," "believes" and other similar expressions or future or conditional verbs such as "will," "should," "would" and "could." The forward-looking statements made represent Bank of America's current expectations, plans or forecasts of its future results and revenues, including the goal of continuing to build momentum in online and mobile banking, consumer lending, business banking, wealth management and global banking and markets capabilities; the company's position for long-term growth; the company anticipates that it will be in compliance with any final capital rules by the proposed effective dates; Basel 3 Tier 1 common ratio estimates are expected to evolve over time along with the Basel 3 rules, and changes in businesses and economic conditions will impact these estimates; the company's liability management actions announced in 2012 that are expected to benefit quarterly net interest income by approximately \$240 million; the estimates of liability and range of possible loss for various representations and warranties claims; and other similar matters. These statements are not guarantees of future results or performance and involve certain risks, uncertainties and assumptions that are difficult to predict and are often beyond Bank of America's control. Actual outcomes and results may differ materially from those expressed in, or implied by, any of these forward-looking statements.

You should not place undue reliance on any forward-looking statement and should consider all of the following uncertainties and risks, as well as those more fully discussed under Item 1A. "Risk Factors" of Bank of America's 2011 Annual Report on Form 10-K, and in any of Bank of America's subsequent SEC filings; the company's resolution of differences with the governmentsponsored enterprises (GSEs) regarding representations and warranties repurchase claims, including with respect to mortgage insurance rescissions and foreclosure delays; the company's ability to resolve representations and warranties claims made by monolines and private-label and other investors, including as a result of any adverse court rulings, and the chance that the company could face related servicing, securities, fraud, indemnity or other claims from one or more of the monolines or privatelabel and other investors; if future representations and warranties losses occur in excess of the company's recorded liability and estimated range of possible loss for GSE and non-GSE exposures; uncertainties about the financial stability of several countries in the European Union (EU), the increasing risk that those countries may default on their sovereign debt or exit the EU and related stresses on financial markets, the Euro and the EU and the company's direct and indirect exposures to such risks; the uncertainty regarding the timing and final substance of any capital or liquidity standards, including the final Basel 3 requirements and their implementation for U.S. banks through rulemaking by the Federal Reserve, including anticipated requirements to hold higher levels of regulatory capital, liquidity and meet higher regulatory capital ratios as a result of final Basel 3 or other capital or liquidity standards; the negative impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act on the company's businesses and earnings, including as a result of additional regulatory interpretation and rulemaking and the success of the company's actions to mitigate such impacts; the company's satisfaction of its borrower assistance programs under the global settlement agreement with federal agencies and state attorneys general; adverse changes to the company's credit ratings from the major credit rating

agencies; estimates of the fair value of certain of the companys assets and liabilities; unexpected claims, damages and fines resulting from pending or future litigation and regulatory proceedings; the company's ability to fully realize the cost savings and other anticipated benefits from Project New BAC, including in accordance with currently anticipated timeframes; and other similar matters.

Forward-looking statements speak only as of the date they are made, and Bank of America undertakes no obligation to update any forward-looking statement to reflect the impact of circumstances or events that arise after the date the forward-looking statement was made.

BofA Global Capital Management Group, LLC ("BofA Global Capital Management") is an asset management division of Bank of America Corporation. BofA Global Capital Management entities furnish investment management services and products for institutional and individual investors.

Bank of America Merrill Lynch is the marketing name for the global banking and global markets businesses of Bank of America Corporation. Lending, derivatives and other commercial banking activities are performed by banking affiliates of Bank of America Corporation, including Bank of America, N.A., member FDIC. Securities, financial advisory and other investment banking activities are performed by investment banking affiliates of Bank of America Corporation ("Investment Banking Affiliates"), including Merrill Lynch, Pierce, Fenner & Smith Incorporated, which are registered broker-dealers and members of FINRA and SIPC. Investment products offered by Investment Banking Affiliates: Are Not FDIC Insured \* May Lose Value \* Are Not Bank Guaranteed. Bank of America Corporation's broker-dealers are not banks and are separate legal entities from their bank affiliates. The obligations of the broker-dealers are not obligations of their bank affiliates (unless explicitly stated otherwise), and these bank affiliates are not responsible for securities sold, offered or recommended by the broker-dealers. The foregoing also applies to other non-bank affiliates.

For more Bank of America news, visit the Bank of America newsroom at http://newsroom.bankofamerica.com.

www.bankofamerica.com

#### Bank of America Corporation and Subsidiaries Selected Financial Data

(Dollars in millions, except per share data; shares in thousands)

Summary Income Statement	Nine Mor Septer				Third		Second		Third	
		2012		2011		Quarter 2012		Quarter 2012		Quarter 2011
Net interest income	\$	30,332	\$	33,915	\$	9,938	\$	9,548	\$	10,490
Noninterest income		34,342		34,651		10,490		12,420		17,963
Total revenue, net of interest expense		64,674		68,566		20,428		21,968		28,453
Provision for credit losses		5,965		10,476		1,774		1,773		3,407
Goodwill impairment		_		2,603		_		_		_
Merger and restructuring charges		_		537		_		_		176
All other noninterest expense(1)		53,733		57,612		17,544		17,048		17,437
Income (loss) before income taxes		4,976		(2,662)		1,110		3,147		7,433
Income tax expense (benefit)		1,520		(2,117)		770		684		1,201
Net income (loss)	\$	3,456	\$	(545)	\$	340	\$	2,463	\$	6,232
Preferred stock dividends		1,063		954		373		365		343
Net income (loss) applicable to common shareholders	\$	2,393	\$	(1,499)	\$	(33)	\$	2,098	\$	5,889
Earnings (loss) per common share	\$	0.22	\$	(0.15)	\$	0.00	\$	0.19	\$	0.58
Diluted earnings (loss) per common share		0.22		(0.15)		0.00		0.19		0.56
		Nine Mor	iths Fr	nded						
Summary Average Balance Sheet		Septer				Third Quarter		Second Quarter		Third Quarter
		2012		2011		2012		2012		2011
Total loans and leases	\$	900,650	\$	939,848	\$	888,859	\$	899,498	\$	942,032
Debt securities		336,939		338,512		340,773		342,244		344,327
Total earning assets		1,763,600		1,851,736		1,750,275		1,772,568		1,841,135
Total assets		2,184,974		2,326,232		2,173,312		2,194,563		2,301,454
Total deposits		1,037,610		1,036,905		1,049,697		1,032,888		1,051,320
Common shareholders' equity		216,073		212,512		217,273		216,782		204,928
Total shareholders' equity		234,726		229,385		236,039		235,558		222,410
Performance Ratios		Nine Mor Septer		0	Third Quarter			Second Quarter		Third Quarter
Return on average assets	_	2012 0.21 %	_	2011 n/m	_	2012	_	2012	_	2011
Return on average tangible shareholders' equity (2)		2.89		n/m		0.06 % 0.84		0.45 % 6.16		1.07%
Credit Quality		Nine Mor Septer				Third		Second		Third
		2012		2011		Quarter 2012		Quarter 2012		Quarter 2011
Total net charge-offs	\$	11,804	\$	16,779	\$	4,122	\$	3,626	\$	5,086
Net charge-offs as a % of average loans and leases outstanding <sup>3)</sup>		1.77 %		2.41%		1.86 %		1.64%		2.17%
Provision for credit losses	\$	5,965	\$	10,476	\$	1,774	\$	1,773	\$	3,407
					:	September 30 2012		June 30 2012		September 30 2011
Total nonperforming loans, leases and foreclosed properties <sup>(4)</sup>					\$	24,558	\$	25,377	\$	29,059
Nonperforming loans, leases and foreclosed properties as a % of total loans, leases and foreclosed properties (3)						2.77%		2.87%		3.15%
Allowance for loan and lease losses					\$	26,233	\$	30,288	\$	35,082
Allowance for loan and lease losses as a % of total loans and leases outstanding)						2.96%		3.43%		3.81%

For footnotes see page 21.

More

Capital Management

#### **Bank of America Corporation and Subsidiaries Selected Financial Data (continued)**

(Dollars in millions, except per share data; shares in thousands)

						2012		2012	Sep	2011
Risk-based capital <sup>(5)</sup> :										
Tier 1 common capital (6)					s	136,406	\$	134,082	\$	117,658
Tier 1 common capital ratio <sup>(6)</sup>						11.41%		11.24%		8.65
Tier 1 leverage ratio						7.84		7.84		7.11
Tangible equity ratio <sup>(7)</sup>						7.85		7.73		7.16
Tangible common equity ratio <sup>(7)</sup>						6.95		6.83		6.25
Period-end common shares issued and outstanding						10,777,267		10,776,869		10,134,432
Basel 1 to Basel 3 Reconciliation <sup>(8)</sup>					S	September 30 2012		June 30 2012		
Regulatory capital Basel 1 to Basel 3 (fully phased-in):										
Basel 1 Tier 1 capital					s	163,063	\$	164,665		
Deduction of preferred stock, non-qualifying preferred stock and minority interest in equity accounts of consolidated subsidiaries						(26,657)		(30,583)		
Basel 1 Tier 1 common capital						136,406		134,082		
Deduction of defined benefit pension assets						(1,709)		(3,057)		
Change in deferred tax asset and other threshold deductions (MSRs and significant investments)						(1,102)		(3,745)		
Change in all other deductions, net						1,040		(2,459)		
Basel 3 Tier 1 common capital					s	134,635	\$	124,821		
Risk-weighted assets Basel 1 to Basel 3 (fully phased-in):										
Basel 1					s	1,195,720	\$	1,193,422		
Net change in credit and other risk-weighted assets						216,246		298,003		
Increase due to market risk amendment						88,881		79,553		
Basel 3					s	1,500,847	\$	1,570,978		
Tier 1 common capital ratio:										
Basel 1						11.41%		11.24%		
Basel 3						8.97		7.95		
						0.57		7.55		
		Nine Mo Septe	nths Er			Third		Second		Third
		2012		2011	-	Quarter 2012		Quarter 2012		Quarter 2011
Common shares issued		241,329		49,277		398		1,265		1,242
Average common shares issued and outstanding		10,735,461		10,095,859		10,776,173		10,775,695		10,116,284
Average diluted common shares issued and outstanding		10,826,503		10,095,859		10,776,173		11,556,011		10,464,395
Dividends paid per common share	s	0.03	\$	0.03	s	0.01	\$	0.01	\$	0.01
Summary Period-End Balance Sheet										
- Televisia Education					S	September 30 2012		June 30 2012	Sep	otember 30 2011
Total loans and leases					s	893,035	\$	892,315	\$	932,531
Total debt securities						345,847		335,217		350,725
Total earning assets						1,756,257		1,737,809		1,797,600
Total assets						2,166,162		2,160,854		2,219,628
Total deposits						1,063,307		1,035,225		1,041,353
Total shareholders' equity						238,606		235,975		230,252
Common shareholders' equity						219,838		217,213		210,772
Book value per share of common stock					s	20.40	\$	20.16	\$	20.80
					,	20.70	Ψ	20.10	-	20.00

September 30

13.48

13.22

13.22

June 30

September 30

Tangible book value per share of common stock (2)

<sup>(1)</sup> Excludes merger and restructuring charges and goodwill impairment

Carges.

2. Return on average tangible shareholders' equity and tangible book value per share of common stock are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate non-GAAP financial measures differently. See Reconciliations to GAAP Financial Measureson pages 25-28.

3. Ratios do not include loans accounted for under the fair value option during the period. Charge-off ratios are annualized for the quarterly presentation.

4. Balances do not include past due consumer credit card, consumer loans secured by real estate where repayments are insured by the Federal Housing Administration and individually insured long-term stand-by agreements (fully-insured home loans), and in general, other consumer and commercial loans not secured by real estate; purchased credit-impaired loans even though the customer may be contractually past due; nonperforming loans held-for-sale; nonperforming loans accounted for under the fair value option; and nonsecuring travuled deby restructured loans reproved from the purchased credit-impaired loans from a province of the purchased credit-impaired loans (pressed to represent the purchased credit-impaired loans). value option; and nonaccruing troubled debt restructured loans removed from the purchased credit-impaired portfolio prior to January 1, 2010.

(5) Reflects preliminary data for current period risk-based

capital. (6) Tier 1 common capital ratio equals Tier 1 capital excluding preferred stock, trust preferred securities, hybrid securities and minority interest divided by risk-weighted

assets.

(7) Tangible equity ratio equals period-end tangible shareholders' equity divided by period-end tangible assets. Tangible common equity equals period-end tangible common shareholders' equity divided by period-end tangible assets. Tangible shareholders' equity and tangible assets are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate non-GAAP financial measures differently. See Reconciliations to GAAP financial Measureson pages 25-28.

(8) As of September 30, 2012, Basel 3 estimates are based on the final U.S. market risk rules and U.S. Basel 3

NPRs.

Certain prior period amounts have been reclassified to conform to current period presentation.

More

#### **Quarterly Results by Business Segment**

(Dollors	:	millions)	

(Dollars in millions)						Third Qu	artor 1	2012				
				Consumer		I nira Qu	arter 2	2012				
	_ E	Consumer & Business Banking		Real Estate Services		Global Banking		Global Markets		GWIM		All Other
Total revenue, net of interest expense (FTE basis)(1)	<u>s</u>	7,070	\$	3,096	s	4,147	s	3,106	s	4,278	\$	(1,040
Provision for credit losses		970		264		68		21		61		390
Noninterest expense		4,061		4,224		2,023		2,545		3,355		1,336
Net income (loss)		1,285		(877)		1,295		(359)		542		(1,546
Return on average allocated equity		9.47 %		n/m		11.15%		n/m		11.42%		n/m
Return on average economic capital (2)  Balance Sheet		21.77		n/m		24.14		n/m		26.31		n/m
Average												
Total loans and leases	\$	133,881	s	103,708	s	267,390		n/m	s	106,092	\$	249,831
Total deposits		480,342	,	n/m	,	252,226		n/m		253,942	J	26,742
Allocated equity		53,982		13,332		46,223	s	17,068		18,871		86,563
							,					
Economic capital (2) Period end		23,535		13,332		21,371		12,417		8,271		n/m
Total loans and leases		122 200		00.000		252.052		,		105 500	e e	246.254
Total deposits	\$	133,308 486,857	S	99,890 n/m	\$	272,052 260,030		n/m n/m	\$	107,500 256,114	\$	246,255 24,960
						S1 O		2012				
	_	Consumer &		Consumer Real Estate		Second Qu Global	Janter 2	Global				All
		Business Banking	_	Services		Banking		Markets	_	GWIM		Other
Total revenue, net of interest expense (FTE basis)(1)	\$	7,326	\$	2,521	\$	4,286	\$	3,365	\$	4,317	\$	387
Provision for credit losses		1,131		186		(113)		(14)		47		536
Noninterest expense		4,360		3,552		2,165		2,712		3,402		857
Net income (loss)		1,155		(766)		1,407		461		547		(341
Return on average allocated equity		8.69%		n/m		12.31%		10.83%		12.24%		n/m
Return on average economic capital (2)  Balance Sheet		20.29		n/m		26.83		14.90		30.25		n/m
Average												
Total loans and leases	\$	136,872	\$	106,725	\$	267,813		n/m	\$	104,102	\$	257,340
Total deposits		476,580		n/m		239,161		n/m		251,121		31,167
Allocated equity		53,452		14,116		45,958	\$	17,132		17,974		86,926
Economic capital (2)		22,967		14,116		21,102		12,524		7,353		n/m
Period end												
Total loans and leases	\$	135,523	\$	105,304	\$	265,395		n/m	\$	105,395	\$	253,503
Total deposits		481,939		n/m		241,529		n/m		249,755		26,972
						Third Qu	arter 20	011				
	I	Consumer & Business Banking		Consumer Real Estate Services		Global Banking		Global Markets		GWIM		All Other
Total revenue, net of interest expense (FTE basis)(1)	\$	8,127	\$	2,822	\$	3,951	\$	3,294	\$	4,238	\$	6,270
Provision for credit losses		1,132		918		(182)		3		162		1,374
Noninterest expense		4,347		3,826		2,217		2,966		3,500		757
Net income (loss)		1,664		(1,121)		1,206		(553)		362		4,674
Return on average allocated equity		12.60%		n/m		10.03%		n/m		8.06%		n/m
Return on average economic capital (2)  Balance Sheet		30.42		n/m		20.87		n/m		20.55		n/m
Average												
Total loans and leases												
Total deposits	\$	151,492	\$		\$	268,174		n/m	\$	102,786	\$	286,753
Allocated equity		464,256		n/m		246,395		n/m		255,882		52,742
Anocated editiv												

52,381

21,781

149,739

465,774

14,240

14,240

119,823

n/m

47,682

22,958

273,547

236,565

21,609

16,954

n/m

17,826

7,135

102,362

251,251

68,672

274,270

52,946

n/m

Allocated equity

Period end

Economic capital (2)

Total loans and leases

Total deposits

<sup>(1)</sup> Fully taxable-equivalent basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative

purposes.

(2) Return on average economic capital is calculated as net income adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). Economic capital and return on average economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. See Reconciliations to GAAP Financial Measures on pages 25-28.

More

#### Year-to-Date Results by Business Segment

(Dollars in millions)

		Nine Months Ended September 30, 2012										
		Consumer Consumer & Real Estate Business Banking Services			Global Banking		Global Markets				All Other	
Total revenue, net of interest expense (FTE basis)(1)	s	21,819	\$	8,291	\$	12,882	s	10,664	s	12,954	\$	(1,266)
Provision for credit losses		2,978		957		(283)		(13)		154		2,172
Noninterest expense		12,672		11,678		6,364		8,333		10,201		4,485
Net income (loss)		3,893		(2,786)		4,292		900		1,639		(4,482)
Return on average allocated equity		9.73 %		n/m		12.47%		6.87 %		12.14%		n/m
Return on average economic capital (2)		22.69		n/m		27.18		9.42		29.88		n/m
Balance Sheet												
Average												
Total loans and leases	\$	137,431	s	107,051	\$	270,747		n/m	s	104,416	s	257,067
Total deposits		474,409		n/m		243,028		n/m		252,595		32,518
Allocated equity		53,462		14,077		45,967	s	17,504		18,027		85,689
Economic capital (2)		22,977		14,077		21,111		12,868		7,407		n/m
Period end												
Total loans and leases	\$	133,308	\$	99,890	\$	272,052		n/m	s	107,500	\$	246,255
Total deposits		486,857		n/m		260,030		n/m		256,114		24,960

	Nine Months Ended September 30, 2011											
		Consumer Consumer & Real Estate Business Banking Services		Global Banking	Global Markets		GWIM		All Other			
Total revenue, net of interest expense (FTE basis)(1)	\$	25,274	\$	(6,430)	\$	13,311	\$	12,980	\$	13,229	\$	10,916
Provision for credit losses		2,193		3,523		(862)		(38)		280		5,380
Noninterest expense		13,291		17,222		6,748		9,343		10,702		3,446
Net income (loss)		6,204		(18,023)		4,709		1,753		1,424		3,388
Return on average allocated equity		15.69%		n/m		13.17%		9.92%		10.72%		n/m
Return on average economic capital (2)		37.42		n/m		27.06		12.39		27.40		n/m
Balance Sheet												
Average												
Total loans and leases	\$	155,829	\$	120,772	\$	261,766		n/m	\$	101,953	\$	287,625
Total deposits		462,851		n/m		236,151		n/m		256,667		50,201
Allocated equity		52,875		16,688		47,820	\$	23,636		17,772		70,594
Economic capital (2)		22,225		14,884		23,291		19,020		7,064		n/m
Period end												
Total loans and leases	\$	149,739	\$	119,823	\$	273,547		n/m	\$	102,362	\$	274,270
Total deposits		465,774		n/m		236,565		n/m		251,251		52,946

<sup>(1)</sup> Fully taxable-equivalent basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative

n/m = not meaningful

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

More

purposes.

(2) Return on average economic capital is calculated as net income adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). Economic capital and return on average economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. See Reconciliations to GAAP Financial Measures on pages 25-28.

#### **Supplemental Financial Data**

(Dollars in millions)

Fully taxable-equivalent (FTE) basis data <sup>(1)</sup>		Nine Mon Septen			Third	Second		Third
		2012	2011		Quarter 2012	Quarter 2012		Quarter 2011
Net interest income	s	31,002	\$ 34,629	s	10,167	\$ 9,782	\$	10,739
Total revenue, net of interest expense		65,344	69,280		20,657	22,202		28,702
Net interest yield <sup>(2)</sup>		2.35%	2.50%		2.32 %	2.21%		2.32%
Efficiency ratio		82.23	87.69		84.93	76.79		61.37
Other Data				Se	ptember 30 2012	June 30 2012	S	September 30 2011
Number of banking centers - U.S.					5,540	5,594		5,715
Number of branded ATMs - U.S.					16,253	16,220		17,752
Ending full-time equivalent employees					272,594	275,460		288,739

Certain prior period amounts have been reclassified to conform to current period presentation.

More

<sup>(1)</sup> FTE basis is a non-GAAP financial measure. FTE basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. See Reconciliations to GAAP Financial Measureson pages 25-28.
(2) Calculation includes fees earned on primarily overnight deposits placed with the Federal Reserve and certain Foreign Central Banks of \$147 million and \$150 million for thenine months ended September 30, 2012 and 201‡ \$48 million and \$52 million for the third and second quarters of 2012, and \$38 million for the third quarter of 2011, respectively.

#### **Reconciliations to GAAP Financial Measures**

(Dollars in millions)

The Corporation evaluates its business based on a fully taxable-equivalent basis, a non-GAAP financial measure. The Corporation believes managing the business with net interest income on a fully taxable-equivalent basis provides a more accurate picture of the interest margin for comparative purposes. Total revenue, net of interest expense, includes net interest income on a fully taxable-equivalent basis and noninterest income. The Corporation views related ratios and analyses (i.e., efficiency ratios and net interest yield) on a fully taxable-equivalent basis. To derive the fully taxable-equivalent basis, net interest income is adjusted to reflect tax exempt income on an equivalent before-tax basis with a corresponding increase in income tax expense. This measure ensures comparability of net interest income arising from taxable and tax-exempt sources. The efficiency ratio measures the costs expended to generate a dollar of revenue, and net interest yield evaluates the basis points the Corporation earns over the cost of funds.

The Corporation also evaluates its business based on the following ratios that utilize tangible equity, a non-GAAP financial measure. Return on average tangible common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible shareholders' equity measures the Corporation's earnings contribution as a percentage of average shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible equity ratio represents total ending shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible equity ratio represents total ending shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible book value per common share represents ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities of related deferred tax liabilities. The tangible down the properties of related deferred tax liabilities of related deferred tax liabilities and intangible asset (excluding mortgage servicing rights), net of related deferred tax liabilities of related deferred tax liabilities. The tangible properties of related deferred tax liabilities and intangible asset (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible book value per common shareholders' equity less goodwill and intangible asset (excluding

In addition, the Corporation evaluates its business segment results based on return on average economic capital, a non-GAAP financial measure. Return on average economic capital for the segments is calculated as net income adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents average allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). It also believes the use of this non-GAAP financial measure provides additional clarity in assessing the segments.

In certain presentations, earnings and diluted earnings per common share, the efficiency ratio, return on average assets, return on common shareholders' equity, return on average tangible common shareholders' equity and return on average tangible shareholders' equity are calculated excluding the impact of a goodwill impairment charge of \$2.6 billion recorded in the second quarter of 2011. Accordingly, these are non-GAAP financial measures.

See the tables below and on pages26-28 for reconciliations of these non-GAAP financial measures with financial measures defined by GAAP for the three months ended september 30, 2012, June 30, 2012 and September 30, 2011 and the nine months ended September 30, 2012 and 2011. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate supplemental financial data differently.

		Nine Mon Septer	ths En		Third Quarter		Second Quarter		Third Quarter
		2012		2011		2012	2012		2011
Reconciliation of net interest income to net interest income on a fully taxable-equivalent basis									
Net interest income	s	30,332	\$	33,915	\$	9,938	\$ 9,548	\$	10,490
Fully taxable-equivalent adjustment		670		714		229	234		249
Net interest income on a fully taxable-equivalent basis	s	31,002	\$	34,629	\$	10,167	\$ 9,782	\$	10,739
Reconciliation of total revenue, net of interest expense to total revenue, net of interest expense on a fully taxable-equivalent	ent basis								
Total revenue, net of interest expense	s	64,674	\$	68,566	\$	20,428	\$ 21,968	\$	28,453
Fully taxable-equivalent adjustment		670		714		229	234		249
Total revenue, net of interest expense on a fully taxable-equivalent basis	s	65,344	\$	69,280	\$	20,657	\$ 22,202	\$	28,702
Reconciliation of total noninterest expense to total noninterest expense, excluding goodwill impairment charge									
Total noninterest expense	s	53,733	\$	60,752	\$	17,544	\$ 17,048	\$	17,613
Goodwill impairment charge		_		(2,603)		_	_		_
Total noninterest expense, excluding goodwill impairment charge	s	53,733	\$	58,149	\$	17,544	\$ 17,048	\$	17,613
Reconciliation of income tax expense (benefit) to income tax expense (benefit) on a fully taxable-equivalent basis									
Income tax expense (benefit)	s	1,520	\$	(2,117)	\$	770	\$ 684	\$	1,201
Fully taxable-equivalent adjustment		670		714		229	234		249
Income tax expense (benefit) on a fully taxable-equivalent basis	s	2,190	\$	(1,403)	\$	999	\$ 918	\$	1,450
Reconciliation of net income (loss) to net income, excluding goodwill impairment charge								· <u> </u>	
		3,456	\$	(545)	\$	340	\$ 2,463	\$	6,232
Net income (loss)	S	3,430							
Net income (loss) Goodwill impairment charge	S		*			_	_		_
	s s	3,456	\$	2,603	\$	340	\$ 2,463	\$	6,232
Goodwill impairment charge	s	3,456	\$	2,603 2,058	\$	340	\$ 2,463	\$	6,232
Goodwill impairment charge  Net income, excluding goodwill impairment charge	s	3,456	\$	2,603 2,058	<u>s</u>		\$ 2,463	\$	6,232
Goodwill impairment charge  Net income, excluding goodwill impairment charge  Reconciliation of net income (loss) applicable to common shareholders to net income (loss) applicable to common shareholders.	S olders, excluding	3,456	\$ pairmen	2,603 2,058	' <del></del>				<u>, , , , , , , , , , , , , , , , , , , </u>

Certain prior period amounts have been reclassified to conform to current period presentation.

More

#### **Reconciliations to GAAP Financial Measures (continued)**

(Dollars in millions)		Nine Mor Septer				Third Quarter		Second Quarter		Third Quarter
		2012	_	2011	l	2012	_	2012		2011
Reconciliation of average common shareholders' equity to average tangible common shareholders' equity										
Common shareholders' equity	s	216,073	\$	212,512	\$	217,273	\$	216,782	\$	204,928
Goodwill		(69,973)		(72,903)		(69,976)		(69,976)		(71,070)
Intangible assets (excluding mortgage servicing rights)		(7,531)		(9,386)		(7,194)		(7,533)		(9,005)
Related deferred tax liabilities		2,627		2,939		2,556		2,626		2,852
Tangible common shareholders' equity	s	141,196	\$	133,162	\$	142,659	\$	141,899	\$	127,705
Reconciliation of average shareholders' equity to average tangible shareholders' equity										
Shareholders' equity	s	234,726	\$	229,385	\$	236,039	\$	235,558	\$	222,410
Goodwill		(69,973)		(72,903)		(69,976)		(69,976)		(71,070)
Intangible assets (excluding mortgage servicing rights)		(7,531)		(9,386)		(7,194)		(7,533)		(9,005)
Related deferred tax liabilities		2,627		2,939		2,556		2,626		2,852
Tangible shareholders' equity	s	159,849	\$	150,035	\$	161,425	\$	160,675	\$	145,187
Reconciliation of period-end common shareholders' equity to period-end tangible common shareholders' equity										
Common shareholders' equity	s	219,838	\$	210,772	\$	219,838	\$	217,213	\$	210,772
Goodwill		(69,976)		(70,832)		(69,976)		(69,976)		(70,832)
Intangible assets (excluding mortgage servicing rights)		(7,030)		(8,764)		(7,030)		(7,335)		(8,764)
Related deferred tax liabilities		2,494		2,777		2,494		2,559		2,777
Tangible common shareholders' equity	s	145,326	\$	133,953	\$	145,326	\$	142,461	\$	133,953
Reconciliation of period-end shareholders' equity to period-end tangible shareholders' equity										
Shareholders' equity	s	238,606	\$	230,252	\$	238,606	\$	235,975	\$	230,252
Goodwill		(69,976)		(70,832)		(69,976)		(69,976)		(70,832)
Intangible assets (excluding mortgage servicing rights)		(7,030)		(8,764)		(7,030)		(7,335)		(8,764)
Related deferred tax liabilities		2,494		2,777		2,494		2,559		2,777
Tangible shareholders' equity	s	164,094	\$	153,433	\$	164,094	\$	161,223	\$	153,433
Reconciliation of period-end assets to period-end tangible assets										
Assets	s	2,166,162	\$	2,219,628	\$	2,166,162	\$	2,160,854	\$	2,219,628
Goodwill		(69,976)		(70,832)		(69,976)		(69,976)		(70,832)
Intangible assets (excluding mortgage servicing rights)		(7,030)		(8,764)		(7,030)		(7,335)		(8,764)
Related deferred tax liabilities		2,494		2,777		2,494		2,559		2,777
Tangible assets	s	2,091,650	\$	2,142,809	\$	2,091,650	\$	2,086,102	\$	2,142,809
Book value per share of common stock										
Common shareholders' equity	s	219,838	\$	210,772	\$	219,838	s	217,213	\$	210,772
Ending common shares issued and outstanding	•	10,777,267	Ψ	10,134,432		10,777,267		10,776,869	7	10,134,432
Book value per share of common stock	s	20.40	\$	20.80	\$	20.40	\$	20.16	\$	20.80
Tangible book value per share of common stock										
Tangible common shareholders' equity	s	145,326	\$	133,953	\$	145,326	s	142,461	\$	133,953
Ending common shares issued and outstanding		10,777,267	Ψ	10,134,432	ų.	10,777,267	J	10,776,869	ų.	10,134,432
Tangible book value per share of common stock	s	13.48	\$	13.22	\$	13.48	\$	13.22	\$	13.22
	_	201.0	_	-5.22	' <u> </u>	10110	_	10.22	_	15.22

Certain prior period amounts have been reclassified to conform to current period presentation.

#### **Reconciliations to GAAP Financial Measures (continued)**

(Dollars in millions)		Nine Months Ended September 30				Third	Second		Third		
		2012		2011		Quarter 2012		Quarter 2012	_	Quarter 2011	
Reconciliation of return on average economic capital											
Consumer & Business Banking											
Reported net income	s	3,893	\$	6,204	s	1,285	\$	1,155	\$	1,664	
Adjustment related to intangibles <sup>(1)</sup>		10	_	15		3		4		6	
Adjusted net income	\$	3,903	\$	6,219	\$	1,288	\$	1,159	\$	1,670	
Average allocated equity	s	53,462	\$	52,875	s	53,982	\$	53,452	\$	52,381	
Adjustment related to goodwill and a percentage of intangibles		(30,485)		(30,650)		(30,447)		(30,485)		(30,600)	
Average economic capital	<u>s</u>	22,977	\$	22,225	\$	23,535	\$	22,967	\$	21,781	
Consumer Real Estate Services											
Reported net loss	s	(2,786)	\$	(18,023)	s	(877)	\$	(766)	\$	(1,121)	
Adjustment related to intangibles(1)		_		_		_		_		_	
Goodwill impairment charge		_		2,603		_		_		_	
Adjusted net loss	\$	(2,786)	\$	(15,420)	\$	(877)	\$	(766)	\$	(1,121)	
Average allocated equity	s	14,077	\$	16,688	s	13,332	\$	14,116	\$	14,240	
Adjustment related to goodwill and a percentage of intangibles (excluding mortgage servicing rights)				(1,804)							
Average economic capital	s	14,077	\$	14,884	\$	13,332	\$	14,116	\$	14,240	
Global Banking											
Reported net income	s	4,292	\$	4,709	\$	1,295	\$	1,407	\$	1,206	
Adjustment related to intangibles(1)	_	3		5		1		1		2	
Adjusted net income	<u>s</u>	4,295	\$	4,714	\$	1,296	\$	1,408	\$	1,208	
Average allocated equity	s	45,967	\$	47,820	\$	46,223	\$	45,958	\$	47,682	
Adjustment related to goodwill and a percentage of intangibles		(24,856)		(24,529)		(24,852)		(24,856)		(24,724)	
Average economic capital	s	21,111	\$	23,291	\$	21,371	\$	21,102	\$	22,958	
Global Markets											
Reported net income (loss)	s	900	\$	1,753	\$	(359)	\$	461	\$	(553)	
Adjustment related to intangibles(1)		7		9		2		3		3	
Adjusted net income (loss)	s	907	\$	1,762	\$	(357)	\$	464	\$	(550)	
Average allocated equity	s	17,504	\$	23,636	\$	17,068	\$	17,132	\$	21,609	
Adjustment related to goodwill and a percentage of intangibles		(4,636)		(4,616)		(4,651)		(4,608)		(4,655)	
Average economic capital	s	12,868	\$	19,020	\$	12,417	\$	12,524	\$	16,954	
Global Wealth & Investment Management											
Reported net income	s	1,639	\$	1,424	s	542	\$	547	\$	362	
Adjustment related to intangibles <sup>(1)</sup>		18		23		6		6		7	
Adjusted net income	s	1,657	\$	1,447	\$	548	\$	553	\$	369	
Average allocated equity	s	18,027	\$	17,772	s	18,871	\$	17,974	\$	17,826	
			-	-		,		, .		,	
Adjustment related to goodwill and a percentage of intangibles		(10,620)		(10,708)		(10,600)		(10,621)		(10,691)	

For footnote see page 28.

Certain prior period amounts have been reclassified to conform to current period presentation.

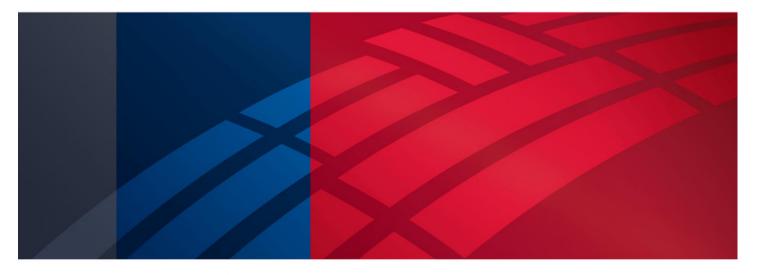
#### Reconciliations to GAAP Financial Measures (continued)

(Dollars in millions)											
		Nine Months Ended September 30			Third		Second		Third		
		2012		2011		Quarter 2012		Quarter 2012		Quarter 2011	
Consumer & Business Banking											
Deposits											
Reported net income	s	702	\$	1,063	\$	207	\$	187	\$	280	
Adjustment related to intangibles <sup>(1)</sup>		1		2				1		1	
Adjusted net income	\$	703	\$	1,065	\$	207	\$	188	\$	281	
Average allocated equity	s	24,078	\$	23,692	\$	25,047	\$	23,982	\$	23,819	
Adjustment related to goodwill and a percentage of intangibles		(17,926)		(17,952)		(17,920)		(17,926)		(17,947)	
Average economic capital	s	6,152	\$	5,740	\$	7,127	\$	6,056	\$	5,872	
<u>Card Services</u>											
Reported net income	s	2,962	\$	4,783	\$	994	\$	929	\$	1,267	
Adjustment related to intangibles <sup>(1)</sup>		9		13		3		3		5	
Adjusted net income	\$	2,971	\$	4,796	\$	997	\$	932	\$	1,272	
Average allocated equity	s	20,553	\$	21,302	\$	20,463	\$	20,525	\$	20,755	
Adjustment related to goodwill and a percentage of intangibles		(10,461)		(10,603)		(10,429)		(10,460)		(10,561)	
Average economic capital	\$	10,092	\$	10,699	\$	10,034	\$	10,065	\$	10,194	
Business Banking											
Reported net income	s	229	\$	358	\$	84	\$	39	\$	117	
Adjustment related to intangibles(1)						_		_			
Adjusted net income	<u>s</u>	229	\$	358	\$	84	\$	39	\$	117	
Average allocated equity	s	8,831	\$	7,881	\$	8,472	\$	8,945	\$	7,807	
Adjustment related to goodwill and a percentage of intangibles		(2,098)		(2,095)		(2,098)		(2,099)		(2,092)	
Average economic capital	s	6,733	\$	5,786	\$	6,374	\$	6,846	\$	5,715	

<sup>(1)</sup> Represents cost of funds, earnings credits and certain expenses related to intangibles.

 $Certain\ prior\ period\ amounts\ have\ been\ reclassified\ to\ conform\ to\ current\ period\ presentation.$ 

## Bank of America 3Q12 Financial Results



October 17, 2012



### Forward-Looking Statements

Bank of America and its management may make certain statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements can be identified by the fact that they do not relate strictly to historical or current facts. Forward-looking statements often use words such as "anticipates," "targets," "expects," "hopes," "estimates," "intends," "plans," "goals," "believes," "continue" and other similar expressions or future or conditional verbs such as "will," "should," "would" and "could." The forward-looking statements made in this presentation represent Bank of America's current expectations, plans or forecasts of its future results and revenues and include statements that the Tier 1 common capital ratio will increase in the event that U.S. regulators assess a countercyclical buffer requirement for any country and that any such assessment will generally be announced twelve months prior to the effective date of the assessment; Basel 1 and Basel 3 capital measures will be impacted by future changes in interest rates and earnings performance; the Company is well positioned for Basel 3; the Company expects net interest income savings due to additional liability management actions announced in early October of approximately \$50MM in 2012 and \$300MM in 2013, and a loss upon redemption of \$100MM in 4Q12; near term outlook for net interest income includes benefits from liability management actions; the Company expects to bring down longterm debt, both by maturities and liability management, consistent with the overall goal of continuing to optimize net interest income; the impact of additional liability management actions and long-term debt maturities are expected to help offset headwinds from continued pressure on consumer loan balances and investment security portfolio re-pricing; the Company is on track to meet its commitments related to extended credit of \$6.2B in small business lending; declines in 60+ days delinquent loan trends are expected to continue; total staffing will drop in 4Q12 and expenses will be down as the Company continues to decrease delinquent loans in the servicing portfolio as well as reduce overall servicing costs; 21 percent is estimated to be the tax rate for the rest of the year except for unusual items that may come up; going forward, the Company believes that most products will soon stabilize, overall reserve reductions are expected to continue throughout the remainder of 2012 although at significantly reduced levels, and consequently provision expense in 4Q12 will be higher but not as high as experienced in 1Q12; estimates of liability and range of possible loss for various representations and warranties claims; the Company expects to generate \$8B in cost savings via New BAC over the next few years; focus will shift from the fundamentals of capital build and expense reductions toward all areas of core growth; and other similar matters.

These statements are not quarantees of future results or performance and involve certain risks, uncertainties and assumptions that are difficult to predict and are often beyond Bank of America's control. Actual outcomes and results may differ materially from those expressed in, or implied by, any of these forward-looking statements. You should not place undue reliance on any forward-looking statement and should consider all of the following uncertainties and risks, as well as those more fully discussed under Item 1A. "Risk Factors" of Bank of America's 2011 Annual Report on Form 10-K, and in any of Bank of America's subsequent SEC filings: the Company's resolution of differences with the GSEs regarding representations and warranties repurchase claims, including with respect to mortgage insurance rescissions, and foreclosure delays; the Company's ability to resolve representations and warranties claims made by monolines and private-label and other investors, including as a result of any adverse court rulings, and the chance that the Company could face related servicing, securities, fraud, indemnity or other claims from one or more of the monolines or private-label and other investors; if future representations and warranties losses occur in excess of the Company's recorded liability and estimated range of possible loss for GSE and non-GSE exposures; uncertainties about the financial stability of several countries in the European Union (EU), the increasing risk that those countries may default on their sovereign debt or exit the EU, and the related stresses on financial markets, the Euro and the EU and the Company's direct and indirect exposures to such risks; the uncertainty regarding the timing and final substance of any capital or liquidity standards, including the final Basel 3 requirements and their implementation for U.S. banks through rulemaking by the Federal Reserve, including anticipated requirements to hold higher levels of regulatory capital, liquidity and meet higher regulatory capital ratios as a result of final Basel 3 or other capital or liquidity standards; the negative impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act on the Company's businesses and earnings, including as a result of additional regulatory interpretation and rulemaking and the success of the Company's actions to mitigate such impacts; the Company's satisfaction of its borrower assistance programs under the global settlement agreement with federal agencies and state attorneys general (National Mortgage Settlement); adverse changes to the Company's credit ratings from the major credit rating agencies; estimates of the fair value of certain of the Company's assets and liabilities; unexpected claims, damages and fines resulting from pending or future litigation and regulatory proceedings; the Company's ability to fully realize the cost savings and other anticipated benefits from Project New BAC, including in accordance with currently anticipated timeframes; and other similar matters.

Forward-looking statements speak only as of the date they are made, and Bank of America undertakes no obligation to update any forward-looking statement to reflect the impact of circumstances or events that arise after the date the forward-looking statement was made.

# Important Presentation Information

- The information contained herein is preliminary and based on company data available at the time of the earnings
  presentation. It speaks only as of the particular date or dates included in the accompanying slides. Bank of America does
  not undertake an obligation to, and disclaims any duty to, update any of the information provided
- Certain prior period amounts have been reclassified to conform to current period presentation
- The Company's estimates under Basel 3 are based on its current understanding of both the final U.S. market risk rules and the U.S. Basel 3 Advanced NPR, assuming all relevant regulatory model approvals. These estimates under Basel 3 will evolve over time as the Company's businesses change and as a result of further rulemaking or clarification by U.S. regulatory agencies. The final U.S. market risk rules and U.S. Basel 3 Advanced NPR require approval by banking regulators of certain models used as part of risk-weighted asset calculations. If these models are not approved, the Company's capital ratio would likely be adversely impacted, which in some cases could be significant. In addition to Basel 1 requirements and capital ratios, these estimates assist management, investors and analysts in assessing capital adequacy and comparability under Basel 3 capital standards to other financial services companies. The Company continues to evaluate the potential impact of proposed rules and anticipates it will be in compliance with any final rules by the proposed effective dates
- Certain financial measures contained herein represent non-GAAP financial measures. For more information about the
  non-GAAP financial measures contained herein, please see the presentation of the most directly comparable financial
  measures calculated in accordance with GAAP and accompanying reconciliations in the earnings press release for the
  quarter ended September 30, 2012 and other earnings-related information available through the Bank of America Investor
  Relations web site at: <a href="http://investor.bankofamerica.com">http://investor.bankofamerica.com</a>

# 3Q12 Earnings Results

### 3Q12 Summary Income Statement (\$B except EPS)

Total revenue, net of interest expense 1, 2	\$20.6
Noninterest expense	17.5
Pre-tax pre-provision earnings 1	3.1
Provision for credit losses	1.8
Income before income taxes	1.3
Income tax expense 1, 2	1.0
Net income	\$0.3
Diluted loss per share <sup>3</sup>	\$0.00

- · Earnings of \$0.3B, or \$0.00 per diluted share, include previously announced charges as follows
  - Pre-tax charges against revenue of \$1.3B for fair value option (FVO) adjustments and \$0.6B for debit valuation adjustments (DVA) related to improvements in our own credit spreads
  - \$1.6B pre-tax total litigation expense, including charge for the Merrill Lynch class action settlement
  - \$0.8B charge to tax expense related to reduction in the U.K. tax rate
  - Combined impact to EPS of \$0.28

<sup>&</sup>lt;sup>1</sup> Fully taxable-equivalent (FTE) basis. Represents a non-GAAP financial measure.

<sup>2</sup> On a GAAP basis, total revenue, net of interest expense, and income tax expense were \$20.4B and \$770MM for 3Q12. For reconciliation to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

<sup>3</sup> Net loss applicable to common shareholders' was \$33MM for 3Q12.

# Core Earnings Focus Producing Results

- Ending deposits grew \$28B, or 2.7% (11% annualized) over 2Q12, and rates paid declined 2bps to 18bps
- · Net interest income improved as liability management actions continue to bring down funding costs
- First-lien mortgage production increased 13% over 2Q12, and profitability in the Home Loans business improved 14%
- Wealth Management business long-term AUM flows and pre-tax margin remained solid
- Ending loans in our Global Banking segment grew 2.5% (10% annualized) over 2Q12
- Investment banking fees showed strong momentum, growing 17% over 2Q12 and 42% over 3Q11
- Continued to invest in mortgage lending, small business banking and financial advisors
- 60+ days delinquent loans in our Legacy Assets & Servicing (LAS) business declined 126K, or 12% from 2Q12
- Full-time equivalent employees declined 3K from 2Q12 to 272K as New BAC initiatives are being implemented

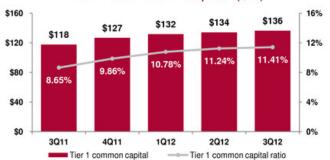
# Balance Sheet Highlights - End of Period

		Inc / (Dec)	
\$ in billions, except per share amounts	3Q12	2Q12	3Q11
Total assets	\$2,166.2	\$5.3	(\$53.5)
Total risk-weighted assets	1,195.7	2.3	(163.8)
Total deposits	1,063.3	28.1	22.0
Long-term debt	286.5	(15.3)	(112.4)
Tangible common shareholders' equity 1	145.3	2.8	11.3
Tangible common equity ratio 1	6.95%	12bps	70bps
Common shareholders' equity	\$219.8	\$2.6	\$9.0
Common equity ratio	10.15%	10bps	65bps
Tier 1 common capital	\$136.4	\$2.3	\$18.7
Tier 1 common capital ratio	11.41%	17bps	276bps
Tangible book value per common share '	\$13.48	\$0.26	\$0.26
Book value per common share	20.40	0.24	(0.40)
Outstanding common shares (in billions)	10.78	-	0.64
Global excess liquidity sources	380	2	17
Allowance for loan and lease losses	\$26.2	(\$4.1)	(\$8.9)
Coverage of annualized net charge-offs	1.6x	(0.5)x	(0.1)x
Coverage of annualized net charge-offs excl. NMS/BK change 1	2.2x	0.1x	0.5x
Coverage of annualized net charge-offs excl. Countrywide (CFC) PCI	1.2x	(0.3)x	(0.2)x
Coverage of annualized net charge-offs excl. CFC PCI, NMS/BK change 1	1.6x	0.1x	0.2x
Liability for representations and warranties	\$16.3	\$0.3	\$-

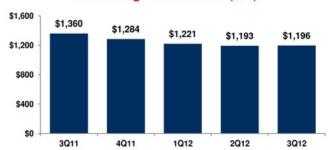
Represents a non-GAAP financial measure. For reconciliation to GAAP financial measures, see the accompanying reconciliations in the earnings press release, other earnings-related information and slide 40. NMS/BK refers to the impacts from the National Mortgage Settlement and a change from new regulatory guidance on treatment of loans discharged in Chapter 7 bankruptcy as described on slide 21 of this presentation.

# Capital Improvement Further Strengthens Balance Sheet





### Risk-weighted Assets (\$B)



### **Basel 1 Commentary**

- Tier 1 common capital improved \$2B from 2Q12 and the Tier 1 common capital ratio improved 17bps
- 3Q12 earnings included a \$1.3B FVO charge and an \$0.8B charge related to a change in U.K. corporate tax rate that did not impact regulatory capital
- Risk-weighted assets remained relatively flat compared to 2Q12

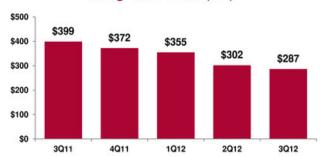
### **Basel 3 Commentary**

- Tier 1 common capital ratio estimated to be 8.97% at 3Q12 on a fully phased-in basis under the final U.S. market risk rules and U.S. Basel 3 NPRs <sup>1</sup>
  - Improved 102 bps from 2Q12 estimate of 7.95% 1 (BAC provided a 2Q12 estimate of 8.10% based on BIS Basel 3 guidelines)
  - Tier 1 common capital estimated at \$134.6B, up \$7.8B from 2Q12 1
    - Pre-tax improvements in Other Comprehensive Income (OCI) and lower valuation of Mortgage Servicing Rights in the aggregate of \$3.2B contributed 21bps to the ratio
  - Risk-weighted assets decreased from 2Q12 to an estimated \$1.501T driven primarily by changes in the composition of our portfolio and improved credit quality <sup>1</sup>

<sup>&</sup>lt;sup>1</sup> Represents a non-GAAP financial measure. For important presentation information, see slide 3 and reconciliations on slide 39.

# Funding and Liquidity

### Long-term Debt (\$B)



# Global Excess Liquidity Sources (\$B) and Time to Required Funding (months) 1, 2



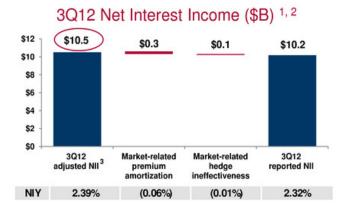
- Long-term debt down \$15B while overall Global Excess Liquidity Sources increased modestly
  - Long-term debt 3Q12 highlights
    - \$6.2B of liability management actions completed which consisted primarily of parent redemptions of TRUPs and subordinated debt
    - \$12B parent company contractual maturities
  - Announced \$5.1B additional liability management actions in early October
    - Expect net interest income savings of approximately \$50MM in 4Q12, \$300MM in 2013; loss upon redemption of \$100MM to be recorded in 4Q12
  - Global Excess Liquidity Sources activity
    - Parent company liquidity remains strong at \$102B, only a \$9B decline from 2Q12 as subsidiary capital actions partially offset contractual debt maturities and liability management
    - · Time to required funding at 35 months; well above our target range of 21 to 24 months

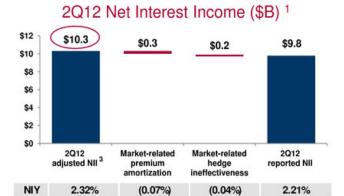
Global Excess Liquidity Sources include cash and high-quality, liquid, unencumbered securities, limited to U.S. government securities, U.S. agency securities, U.S. agency MBS, and a select group of non-U.S. government and supranational securities, and are readily available to meet funding requirements as they arise. It does not include Federal Reserve Discount Window or Federal Home Loan Bank borrowing capacity. Transfers of liquidity from the bank or broker/dealer subsidiaries are subject to certain regulatory restrictions.

Time to required funding is a debt coverage measure and is expressed as the number of months unsecured holding company obligations of both Bank of America Corporation and Merrill Lynch & Co., Inc. can

<sup>\*</sup> Time to required funding is a debt coverage measure and is expressed as the number of months unsecured holding company obligations of both Bank of America Corporation and Merrill Lynch & Co., Inc. can be met using only its Global Excess Liquidity Sources without issuing debt or sourcing additional fluidity. For 3Q11 through 3Q12, we have included in the amount of unsecured contractual obligations items announced prior to the end of 3Q12; the \$8.68 liability, including estimated costs, for the previously announced BNY Mellon settlement; the September 28, 2012 announced legal settlement of \$2.4B; and the remaining previously announced subordinated debt calls of \$0.2B that will settle in 4Q12.

### Net Interest Income





- 3Q12 net interest income and net interest yield increased \$0.4B and 11bps from 2Q12, partially due to less negative market-related impacts of premium amortization expense on securities and hedge ineffectiveness
- 3Q12 adjusted net interest income of \$10.5B increased \$0.2B and net interest yield improved 7bps over 2Q12
  - Reductions in long-term debt including liability management actions drove the improvement
  - Trading-related net interest income improved from 2Q12
  - Partially offsetting these increases are lower consumer loan balances and yields and lower investment security yields
- · Near term outlook for net interest income includes benefits from debt reductions including liability management actions

FTE basis. Represents a non-GAAP financial measure. On a GAAP basis, reported net interest income was \$9.9B and \$9.5B for 3Q12 and 2Q12. For reconciliation to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

<sup>&</sup>lt;sup>2</sup> Amounts may not total due to rounding.
<sup>3</sup> Represents a non-GAAP financial measure

# Consumer & Business Banking (CBB)

		Inc/(Dec)		
\$ in millions	3Q12	2Q12	3Q11	
Net interest income 1	\$4,651	(\$54)	(\$498)	
Noninterest income	2,419	(202)	(559)	
Total revenue, net of interest expense 1	7,070	(256)	(1,057)	
Provision for credit losses	970	(161)	(162)	
Noninterest expense	4,061	(299)	(286)	
Income tax expense 1	754	74	(230)	
Net income	\$1,285	\$130	(\$379)	

Key Indicators (\$ in billions)	3Q12	2Q12	3Q11
Average deposits	\$480.3	\$476.6	\$464.3
End of period deposits	486.9	481.9	465.8
Average loans	133.9	136.9	151.5
End of period loans	133.3	135.5	149.7
Return on average economic capital 2	21.8%	20.3%	30.4%

- Net income of \$1.3B increased \$130MM from 2Q12
- Net interest income of \$4.7B decreased modestly due to compressed deposit spreads
- Noninterest income decreased \$202MM due to the 3Q12 impact of our consumer protection products and, to a lesser degree, gains from loan portfolio divestitures in 2Q12
- Provision expense decreased \$161MM from 2Q12 due to improvements in delinquencies and bankruptcies
  - Net charge-offs improved \$170MM from 2Q12
- Noninterest expense decreased \$299MM from 2Q12 primarily from lower interchange litigation costs and lower operating expenses

<sup>1</sup> FTE basis

Calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Represents a non-GAAP financial measure. For reconciliations to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

# **CBB** Key Indicators

Deposits (\$ in billions)	3Q12	2Q12	3Q11
Average deposits	\$436.7	\$433.8	\$422.3
End of period deposits	442.9	439.5	424.3
Client brokerage assets	75.9	72.2	61.9
Rate paid on deposits	0.20%	0.20%	0.25%
Mobile banking customers (MM)	11.1	10.3	8.5
Number of banking centers	5,540	5,594	5,715

Card Services (\$ in billions)	3Q12	2Q12	3Q11
Average loans and leases	\$109.7	\$112.1	\$123.5
End of period loans and leases	109.4	111.1	122.2
U.S. credit card 30+ days delinquency ratio	3.1%	3.1%	3.9%
U.S. credit card 90+ days delinquency ratio	1.6%	1.7%	2.1%
U.S. credit card net charge-offs as a % of avg. loans	4.6%	5.3%	6.3%
Credit card purchase volumes	\$53.8	\$54.4	\$53.6
Debit card purchase volumes	64.1	64.9	62.8

Business Banking (\$ in billions) - (including Small Business)	3Q12	2Q12	3Q11
Average deposits	\$43.3	\$42.5	\$41.6
End of period deposits	43.1	41.6	41.2
Average loans and leases	23.4	24.0	27.3
End of period loans and leases	23.2	23.7	26.8
Average loans and leases	23.4	24.0	

### Deposits

- Average deposits increased \$2.9B from 2Q12
- Average rate paid held steady with 2Q12 at 20bps and improved 5bps from 3Q11
- Mobile Banking customers of 11.1MM, up 8% from 2Q12 and 30% from 3Q11
  - 1.7MM checks deposited utilizing Mobile Check Deposits, a capability introduced in 3Q12
- Banking centers declined as we continued to optimize our delivery network around customer behaviors

### **Card Services**

- Average loans declined \$2.4B from 2Q12
  - Excluding run-off and prior quarter non-core portfolio sales, average loans declined approximately \$600MM
- U.S. credit card loss rate of 4.60%, lowest since 3Q06 and the 30+ days delinquencies rate is at a historic low
- New U.S. credit card accounts opened year to date grew 8% from 2011
- Retail credit spend per average active account is up 6% over 3Q11

### **Business Banking (including Small Business)**

- Average deposits increased \$819MM and average loans decreased \$650MM from 2Q12
- As part of our commitment to small business lending, we extended credit of \$6.2B YTD and are on track to meet our targets

# Consumer Real Estate Services (CRES)

		Inc/(Dec)		
\$ in millions	3Q12	2Q12	3Q11	
Net interest income 1	\$729	\$15	(\$193)	
Noninterest income	2,367	560	467	
Total revenue, net of interest expense 1	3,096	575	274	
Provision for credit losses	264	78	(654)	
Noninterest expense	4,224	672	398	
Income tax benefit 1	(515)	(64)	286	
Net loss	(\$877)	(\$111)	\$244	

Key Indicators (\$ in billions)	3Q12	2Q12	3Q11
Average loans and leases	\$103.7	\$106.7	\$120.1
Total Corporation home loan originations:			
First mortgage	20.3	18.0	33.0
Retail	20.3	18.0	17.1
Correspondent			15.9
Home equity	0.9	0.9	0.8
MSR, end of period (EOP)	5.1	5.7	7.9
Capitalized MSR (bps)	45	47	52
Serviced for investors (EOP, in trillions)	1.1	1.2	1.5
Servicing income	1.6	1.3	1.3
Core production income	0.9	0.9	0.8

- 3Q12 net loss of \$877MM, an increase of \$111MM from 2Q12
  - Home Loans recorded a profit of \$264MM<sup>2</sup>
  - Legacy Assets & Servicing lost \$1.1B<sup>2</sup>
- First-lien mortgage originations increased 13% to \$20B
- Revenue, net of interest expense, increased \$575MM from 2012
  - Servicing revenue improved due to favorable MSR results, net of hedge performance, partially offset by a decrease in servicing fees driven by a smaller servicing portfolio
  - Total production income increased \$145MM
    - Representations and warranties provision was \$307MM in 3Q12 compared to \$395MM in 2Q12
  - Higher other income driven by the sale of a business
- Provision for credit losses increased principally from new regulatory guidance on bankruptcy loans, partially offset by a provision benefit in the home equity PCI portfolio
- 3Q12 expenses increased \$672MM
  - Increased litigation of \$0.3B
  - Increased servicing costs \$0.3B
  - Increased cost of other mortgage-related matters \$0.1B
- During 3Q12, the MSR asset decreased \$621MM to \$5.1B
  - The capitalized MSR rate ended the period at 45bps vs. 47bps in 2Q12

<sup>1</sup> FTE basis.

<sup>&</sup>lt;sup>2</sup> CRES includes Home Loans and Legacy Assets & Servicing. The results of certain mortgage servicing right activities, including net hedge results which were previously included in Home Loans, together with any related assets or liabilities used as economic hedges are included in Legacy Assets & Servicing.

# Legacy Assets & Servicing (within CRES) 1

### Legacy Assets & Servicing Highlights

		Inc / (Dec)	
\$ in billions	3Q12	2Q12	3Q11
First-lien servicing (# of loans in thousands)	7,893	(542)	(2,086)
60+ days delinquent first mortgages in servicing portfolio (# of loans in thousands)	936	(126)	(290)
Noninterest expense	\$3.4	\$0.7	\$0.7
Noninterest expense, excluding litigation expense <sup>2</sup>	\$3.0	\$0.4	\$0.5
Full-time equivalent employees (in thousands)	41.7	(0.4)	4.8
Contractors and others (in thousands)	17.0	0.6	4.1

- 60+ days delinquent loans serviced declined by 126K, or 12% from 2Q12
  - Declines in 60+ days delinquent loan trends expected to continue
- · Legacy Assets & Servicing noninterest expense includes staffing required for full implementation of FHFA, OCC and National Mortgage Settlement servicing standards
- Headcount stabilized during the quarter

The results of certain mortgage servicing right activities, including net hedge results which were previously included in Home Loans, together with any related assets or liabilities used as economic hedges are included in Legacy Assets & Servicing.
 Excludes litigation expense of \$423MM, \$151MM and \$290MM in 3Q12, 2Q12 and 3Q11, respectively.

# Representations and Warranties Claims <sup>1</sup>

### New Claim Trends (UPB)

(\$ in millions)	3Q11	4Q11	1Q12	2Q12	3Q12	Mix 2
Pre 2005	\$95	\$77	\$86	\$117	\$73	2%
2005	668	751	516	619	393	10%
2006	925	1,400	2,302	3,768	1,485	38%
2007	1,493	2,168	1,382	2,752	2,135	38%
2008	451	331	264	412	701	7%
Post 2008	164	126	193	545	196	5%
New Claims	\$3,796	\$4,853	\$4,743	\$8,213	\$4,983	
% GSEs	86%	68%	63%	53%	55%	
Rescinded claims	\$1,499	\$1,211	\$773	\$876	\$1,877	
Approved repurchases	2,255	1,170	480	704	322	

### Outstanding Claims by Counterparty (UPB)

(\$ in MM's)	3Q11	4Q11	1Q12	2Q12	3Q12
GSEs	\$4,721	\$6,258	\$8,103	\$10,974	\$12,322
Private	2,229	3,267	4,855	8,603	10,511
Monolines	3,058	3,082	3,136	3,128	2,629
Total	\$10,008	\$12,607	\$16,094	\$22,705	\$25,462
_					

- New claims declined compared to 2Q12 as we received fewer claims related to private-label securitizations and from the GSEs, and rescinded claims improved from settlements and other activity
- Outstanding claims from GSEs increased due to our ongoing disagreement with FNMA about what constitutes a valid repurchase request, standards for rescission of repurchase requests and resolution processes
  - At September 30, 2012, \$9.2B of the outstanding claims submitted by GSEs relate to loans on which the borrowers had made at least 25 payments compared to \$3.7B at December 31, 2011
  - 90% of the increase in GSE outstanding claims from the end of 2011 is a result of claims received where the borrower had made at least 25 payments
- Private-label claims are primarily related to repurchase requests received on private-label securitization transactions not included in the BNY Mellon settlement, including claims related to third-party sponsored securitizations that include monoline insurance
- In the third quarter of 2012, as a result of continued dialogue and discussions with the GSEs, we have obtained additional information from which we are now able to determine a reasonable estimate of a range of possible loss (RPL) in excess of our recorded representations and warranties liability for the GSEs. The company currently estimates that the RPL for both GSE and non-GSE representations and warranties exposures could be up to \$6B over accruals at September 30, 2012 compared to \$5B over accruals at June 30, 2012 for only non-GSE representations and warranties exposures. The increase in the RPL from June 30, 2012 is the net impact of, among other changes, updated assumptions, the inclusion of GSE representations and warranties exposure and other developments.

In addition to the claims in these tables, we have received repurchase demands from private-label securitization investors and a master servicer where we believe the claimant has not satisfied the contractual thresholds to direct the securitization trustee to take action and/or that these demands are otherwise procedurally or substantively invalid. The outstanding amounts of these demands were \$1.7B as of both December 30, 2012, \$3.1B as of both June 30, 2012 and March 31, 2012 and \$1.7B as of both December 31, 2011 and September 30, 2011. The demands outstanding declined as \$1.4B of the demands were resolved through the dismissal of the Walnut Place lawsuit in July 2012. At September 30, 2012, approximately \$300MM related to the BNY Mellon Settlement. We do not believe that the \$1.7B in demands outstanding at September 30, 2012 are valid repurchase claims, and therefore it is not possible to predict the resolution with respect to such demands.

2 Mix for new claims trend is calculated based on last four quarters.

# Global Wealth & Investment Management (GWIM)

		Inc/(Dec)		
\$ in millions	3Q12	2Q12	3Q11	
Net interest income 1	\$1,458	\$12	\$46	
Noninterest income	2,820	(51)	(6)	
Total revenue, net of interest expense 1	4,278	(39)	40	
Provision for credit losses	61	14	(101)	
Noninterest expense	3,355	(47)	(145)	
Income tax expense 1	320	(1)	106	
Net income	\$542	(\$5)	\$180	

Key Indicators (\$ in billions)	3Q12	2Q12	3Q11
Total client balances	\$2,260.9	\$2,192.1	\$2,066.8
End of period deposits	256.1	249.8	251.3
End of period loans and leases	107.5	105.4	102.4
Liquidity AUM flows	(1.9)	(0.1)	(2.6)
Long-term AUM flows	5.7	4.1	4.5
Average loans and leases	106.1	104.1	102.8
Average deposits	253.9	251.1	255.9
Financial advisors (in thousands)	17.5	17.5	17.1
Pre-tax margin	20.1%	20.1%	13.6%
Return on average economic capital 2	26.3%	30.3%	20.6%

- Net income of \$542MM
- Pre-tax margin of 20.1%, in line with 2Q12
- Revenue declined \$39MM due to the absence of 2Q seasonal items partially offset by the impact of long-term AUM flows and market origination revenue
- Expense decrease driven by lower support and personnel costs, partially offset by litigation expense
- · Client activity during the quarter reflected
  - Ending deposits increased \$6.4B or 2.5%
  - Ending loans grew \$2.1B or 2.0%
  - Solid long-term AUM flows of \$5.7B
    - 13th consecutive positive quarter of AUM long-term flows

FTE basis

Calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Represents a non-GAAP financial measure. For reconciliations to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

# Global Banking

		Inc/(Dec)		
\$ in millions	3Q12	2Q12	3Q11	
Net interest income 1	\$2,264	\$80	(\$59)	
Noninterest income	1,883	(219)	255	
Total revenue, net of interest expense 1	4,147	(139)	196	
Provision for credit losses	68	181	250	
Noninterest expense	2,023	(142)	(194)	
Income tax expense 1	761	(66)	51	
Net income	\$1,295	(\$112)	\$89	

Key Indicators (\$ in billions)	3Q12	2Q12	3Q11
Ending loans and leases	\$272.1	\$265.4	\$273.5
Average loans and leases	267.4	267.8	268.2
End of period deposits	260.0	241.5	236.6
Average deposits	252.2	239.2	246.4
IB Fees (Corporation-wide excl. self-led)	1.3	1.1	0.9
IB Fees (Global Banking excl. self-led)	0.7	0.6	0.5
Business Lending revenue	1.9	2.0	1.9
Treasury Services revenue	1.5	1.5	1.5
Return on average economic capital 2	24.1%	26.8%	20.9%
Net charge-off ratio	0.18%	0.24%	0.56%
Reservable criticized	\$12.4	\$14.8	\$22.9
Nonperforming assets	2.6	3.3	5.4

- 3Q12 net income of \$1.3B decreased \$112MM vs. 2Q12 but increased \$89MM from 3Q11
- Revenue, net of interest expense, decreased \$139MM from 2Q12 due primarily to gains on liquidation of legacy portfolios in prior quarter
- Corporation-wide investment banking fees of \$1.3B, excluding self-led, increased \$190MM, or 17%, from 2Q12
- Ending loans grew \$6.7B, or 2.5%, over 2Q12 led by growth in the Commercial and Industrial, Commercial Real Estate, Leasing and quarter-end fundings
- Ending deposit balances rose \$18.5B, or 7.7%, vs. 2Q12 due to customer liquidity and international growth
- Provision expense of \$68MM increased \$181MM from a 2Q12 benefit of \$113MM, primarily driven by lower reserve releases as asset quality stabilizes in the portfolio
- Noninterest expense declined \$142MM from 2Q12, driven by lower personnel-related expenses and operational costs

FTE basis

<sup>&</sup>lt;sup>2</sup>Calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Represents a non-GAAP financial measure. For reconciliations to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

# **Investment Banking Fees**

\$ in millions		Inc/ (Dec)	
	3Q12	2Q12	3Q11
Products			
Advisory	\$221	(\$119)	(\$52)
Debt	867	220	356
Equity	279	87	(41)
Gross IB fees (incl. self-led)	1,367	188	263
Self-led	31	(2)	(131)
Net Corporation-wide fees (excl. self-led)	\$1,336	\$190	\$394
Regions			
U.S./Canada	\$1,131	\$166	\$271
International	236	22	(8)
Gross IB fees (incl. self-led)	\$1,367	\$188	\$263

- Total investment banking fees excluding self-led grew by 17% and 42% from 2Q12 and 3Q11
- BofAML maintained # 2 global ranking in fees year-to-date
- · Continued broad-based leadership across products

### Global Rankings 1

- #2 in High-yield corporate debt
- #2 in Leveraged loans
- #2 in Asset-backed securities
- #2 in Syndicated loans

### Americas Rankings 1

- #2 in High-yield corporate debt
- #2 in Leveraged Loans
- #2 in Asset-backed securities
- #2 in Convertible debt

Source: Dealogic YTD rankings as of October 1, 2012, including self-led transactions. Rankings based on deal volumes.

# **Global Markets**

				Inc/(Dec)		
\$ in millions	3	Q12	2	Q12	3	3Q11
Net interest income 1		\$846		\$196		(\$79)
Noninterest income (excl. DVA) 2	2	2,842		(29)		2,182
Total revenue (excl. DVA) 2, 3	-3	3,688		167		2,103
DVA		(582)		(426)	(	(2,291)
Total revenue, net of interest expense 1		3,106		(259)		(188)
Provision for credit losses		21		35		18
Noninterest expense	2	2,545		(167)		(421)
Income tax expense 1		899		693		21
Net loss	(	\$359)		\$820)		\$194
U.K. tax charge	\$	781	\$	781	\$	7
Net income (excl. DVA and U.K. tax charge) 2		789		230		1,644

Key Indicators (\$ in billions)	3Q12	2Q12	3Q11
Average trading-related assets	\$462.1	\$459.9	\$489.2
IB Fees (Global Markets incl. self-led)	0.6	0.4	0.4
Sales and trading revenue	2.7	3.2	3.0
Sales and trading revenue (excl. DVA)	3.2	3.3	1.3
FICC (excl. DVA)	2.5	2.6	0.6
Equity income (excl. DVA)	0.7	0.8	0.8
Average VaR (\$ in MM) 4	54.8	62.5	163.7

- 3Q12 net loss of \$359MM included
  - A \$0.8B charge related to the remeasurement of the DTA triggered by the enactment of the U.K. Finance Act of 2012
  - DVA loss in 3Q12 of \$0.6B vs. a loss of \$0.2B in 2Q12 and a gain in 3Q11 of \$1.7B
- Excluding the DVA impact and DTA charge, 3Q12 net income was \$789MM 2
  - Improvement of \$230MM compared to 2Q12
  - Improvement of \$1.6B compared to 3Q11
- Excluding DVA, sales and trading revenue declined a modest 3%, to \$3.2B vs. 2Q12 and increased \$1.9B, or 149%, vs. 3Q11<sup>2</sup>
  - FICC performed well as the core fixed income businesses of credit, mortgages, and rates and currencies increased 4% relative to 2Q12
  - Equity revenue declined, as lower volatility and continuing lack of investor appetite for equity products depressed

<sup>&</sup>lt;sup>2</sup> Represents a non-GAAP financial measure.

<sup>3</sup> In addition to sales and trading revenue, Global Markets shares with Global Banking in certain deal economics from investment banking and loan origination activities.

<sup>4</sup> VaR model uses historical simulation approach based on three years of historical data and an expected shortfall methodology equivalent to a 99% confidence level.

# All Other 1

		Inc/(l	Dec)
\$ in millions	3Q12	2Q12	3Q11
Total revenue, net of interest expense 2	(\$1,040)	(\$1,427)	(\$7,310)
Provision for credit losses	390	(146)	(984)
Noninterest expense	1,336	479	579
Income tax benefit 2	(1,220)	(555)	(685)
Net loss	(\$1,546)	(\$1,205)	(\$6,220)

Key Indicators (\$ in billions)	3Q12	2Q12	3Q11
Average loans and leases	\$249.8	\$257.3	\$286.8
Average deposits	26.7	31.2	52.7
Book value of Global Principal Investments	3.7	4.1	6.9
Total BAC equity investment exposure	16.0	15.8	26.9

- Net loss of \$1.5B increased \$1.2B from 2Q12, driven by a negative FVO adjustment on structured liabilities related to improvements in our own credit spreads
- Revenue was impacted by the following selected items

\$ in millions	3Q12	2Q12	3Q11
FVO on structured liabilities	(\$1,289)	(\$62)	\$4,506
Equity investment income (loss)	165	(63)	1,380
Gains on sales of debt securities	327	354	697
Gains (losses) on debt repurchases and			
exchange of trust preferred securities	(25)	505	,
Payment protection insurance provision 3	(267)		

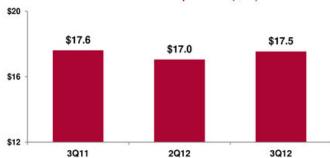
- Provision for credit losses declined \$146MM from 2Q12, driven primarily by continued improvement in credit quality in the residential mortgage portfolio
- Noninterest expense increased from 2Q12, driven by higher litigation costs including the Merrill Lynch class action settlement

All Other consists of two broad groupings, Equity Investments and Other. Equity Investments includes Global Principal Investments, Strategic and other investments. Other includes liquidating businesses, merger and restructuring charges, ALM activities such as the residential mortgage portfolio and investment securities, as well as economic hedges, gains/losses on structured liabilities, the impact of certain allocation methodologies and accounting hedge ineffectiveness. Other also includes certain residential mortgage and discontinued real estate loans that are managed by Legacy Assets & Servicing within

<sup>19</sup> FTE basis.
3 In the U.K., we previously sold payment protection insurance through our international card services business to credit card and consumer loan customers.

# Noninterest Expense

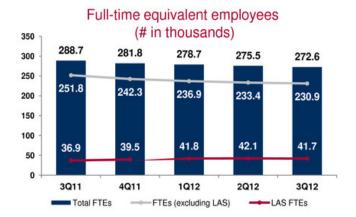
### Noninterest Expense (\$B)



 Total noninterest expense increased to \$17.5B including \$0.6B increase in litigation over 2Q12

### Improvements in

- Personnel costs
- Other cost savings realized from New BAC initiatives
   Offset by
- Higher costs of mortgage servicing and other mortgage-related matters
- Investments in growth areas



- Total FTEs down 16.1K, 6% from 3Q11
  - Legacy Assets & Servicing FTEs increased 4.8K but have now stabilized and expected to decline
  - FTEs across the rest of the company declined 20.9K
- Investing in consumer growth areas, including
  - In past 6 months, added more than 400 mortgage loan officers
  - Small business bankers increased more than 250 from 3Q11
  - Financial Solutions Advisors increased more than 400 from 3Q11

# Noteworthy Credit Items for 3Q12

Impact of Change in Bankruptcy Treatment						
\$ in millions	Resi Mtg	Home Equity	Total			
Net charge-offs	\$54	\$424	\$478			
Nonperforming loans 1	\$567	\$483	\$1,050			
Provision impact			\$339			

### Change in Bankruptcy Treatment

- New regulatory guidance stating loans discharged as part of a Chapter 7 bankruptcy should be charged down to collateral value irrespective of the borrower's payment status
- Consequently we charged off \$478MM of current or less than 60 days delinquent loans and reduced related reserves by \$139MM, resulting in a provision increase of \$339MM for the quarter
- This change in treatment also resulted in a nonperforming loans increase of \$1.1B

Impact of National Mortgage Settlement					
\$ in millions	Home Equity	Total			
Net charge-offs	\$435	\$435			
Nonperforming loans	(\$435)	(\$435)			
Provision impact		\$-			

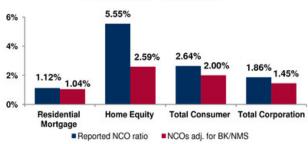
### Change from National Mortgage Settlement

- Bank of America and other large mortgage servicers agreed to a settlement with the Department of Justice and 49 state AGs for programs to assist homeowners in modifying loans and other borrower assistance
- As a result of these agreements, we incurred \$435MM of charge-offs in 3Q12 resulting in a corresponding decline in nonperforming loans
- Additionally, in our PCI portfolio, we forgave \$1.6B of severely delinquent loans, which resulted in a corresponding decrease in the PCI home equity allowance as these loans were already fully reserved
- These actions had no provision impact as these loans were previously reserved for





### Net Charge-off Ratios



21 Residential mortgage includes \$10MM of discontinued real estate nonperforming loans.

# Asset Quality Trends Continued to Improve

Credit Metrics (\$ in millions)	3Q11	2Q12	3Q12	Adjusted 3Q12 1
Net charge-offs <sup>2</sup>	\$5,086	\$3,626	\$4,122	\$3,209
Net charge-off ratio <sup>2</sup>	2.17%	1.64%	1.86%	1.45%
Provision expense	\$3,407	\$1,773	\$1,774	\$1,435
Allowance for loans and leases	35,082	30,288	26,233	28,397
Allowance / Loans and leases	3.81%	3.43%	2.96%	3.20%
Allowance / Annualized net charge-offs	1.74x	2.08x	1.60x	2.22x
Allowance / Annualized net charge-offs (excl. PCI)	1.33x	1.46x	1.17x	1.55x
Consumer 30+ days performing past due (excl. FHA and other fully ins.)	\$12,522	\$9,583	\$9,285	\$9,381
Nonperforming assets	29,059	25,377	24,558	23,943
Commercial utilized reservable criticized exposure	30,901	20,442	17,374	17,374

 As previously mentioned on slide 21, 3Q12 results included new regulatory guidance charging off to collateral value loans discharged as part of a Chapter 7 bankruptcy and impacts from the National Mortgage Settlement activity

### Excluding the above changes

- Net charge-offs declined \$417MM, or 11.5%, as underlying asset quality trends continue to strengthen
- 30+ days performing consumer delinquencies, excluding fully-insured consumer real estate loans, declined \$202MM or 2.1%
- NPAs decreased \$1.4B, or 5.7% vs. 2Q12, driven equally by improvements in commercial and consumer
- Commercial utilized reservable criticized exposure improved \$3.1B, or 15.0%

<sup>&</sup>lt;sup>1</sup> Excludes impacts from changes due to the National Mortgage Settlement and new regulatory guidance on bankruptcy treatment. Represents a non-GAAP financial measure. For reconciliation to GAAP financial measures, see slide 40.

# Business Metrics Reflect Good Progress Across Entire Customer Base

### Consumers

- Ending deposits across CBB and GWIM are up \$11.3B, or 1.5% from 2Q12 and have grown \$25.9B or 3.6% from 3Q11
- Client brokerage assets rose \$3.6B in the Consumer business from 2Q12 and are up 23% from 3Q11
- Mortgage production double digit percentage increases in each of the last 2 quarters
- Net new DDA accounts of 144K in 3Q12
- More than 11MM mobile banking customers up 8% from 2Q12
- New consumer credit cards issued in 3Q12 of 857K
- 13<sup>th</sup> consecutive quarter of positive long-term AUM flows in our wealth management business

# **Companies**

- Ending loans in our Global Banking segment are up \$6.7B, or 2.5%, from 2Q12 with broad based growth
- Commercial real-estate experienced growth for first time since early 2009
- Ending deposits climbed \$18.5B from 2Q12 and are up \$23.4B from 3Q11
- Investment banking fees, excluding self-led, of \$1.3B are up 17% from 2Q12 and 42% from 3Q11
- Maintaining a strong #2 investment banking revenue market share position
- Assisted clients and companies in raising \$145B in capital in 3Q12
- YTD, small business loans and commitments are up 27% vs. 2011

# Institutional Investors

- Sales and trading revenue, excluding DVA <sup>1</sup>, has averaged \$3.9B per quarter in 2012; \$3.0B average for 2011
- Rank #2 in 2012 All-America Fixed Income Sales, 2012 All-America Fixed Income Trading and All-America Fixed Income Research by Institutional
- Best Broker-dealer Equities in 2012 (Wall Street Letter), Best Global Equity House 2012 (Euromoney), #1 Global Broker for 2012 (Financial Times/Starmine) and #2 U.S. Equity Trading Share 2012 (Greenwich Associates)
- · Over 700 research analysts covering
  - 3,300+ companies, 1,000+ corporate bond issuers and subsidiaries across 60 countries and 25 industries

# Fortress Balance Sheet Provides Solid Base



# 3Q12 Results by Business Segment

\$ in millions	Total Corporation	СВВ	CRES	GWIM	Global Banking	Global Markets	All Other
Net interest income 1,2	\$10,167	\$4,651	\$729	\$1,458	\$2,264	\$846	\$219
Card income	1,538	1,325		2	118		93
Service charges	1,934	1,103		22	796	13	-
Investment and brokerage services	2,781	42		2,293	32	425	(11)
Investment banking income (loss)	1,336	1		152	662	553	(32)
Equity investment income (loss)	238	30	-	8	(17)	52	165
Trading account profits (losses)	1,239		1	39	(24)	1,238	(15)
Mortgage banking income (loss)	2,019	-	2,192	7	1	(3)	(178)
Insurance income (loss)	(138)	25	1	81	-	-	(245)
Gains on sales of debt securities	339	-			3	9	327
All other income (loss)	(796)	(107)	173	216	312	(27)	(1,363)
Total noninterest income	10,490	2,419	2,367	2,820	1,883	2,260	(1,259)
Total revenue, net of interest expense 1,2	20,657	7,070	3,096	4,278	4,147	3,106	(1,040)
Total noninterest expense	17,544	4,061	4,224	3,355	2,023	2,545	1,336
Pre-tax, pre-provision earnings (loss) 1	3,113	3,009	(1,128)	923	2,124	561	(2,376)
Provision for credit losses	1,774	970	264	61	68	21	390
Income (loss) before income taxes	1,339	2,039	(1,392)	862	2,056	540	(2,766)
Income tax expense (benefit) 1,2	999	754	(515)	320	761	899	(1,220)
Net income (loss)	\$340	\$1,285	(\$877)	\$542	\$1,295	(\$359)	(\$1,546)

<sup>&</sup>lt;sup>1</sup> FTE basis. FTE basis for the Total Corporation and pre-tax, pre-provision are non-GAAP financial measures.
<sup>2</sup> For reconciliations to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

# **CBB Financial Results**

	3Q12							
\$ in millions	Deposits	Card Services	Business Banking	Total CBB				
Net interest income 1	\$1,882	\$2,479	\$290	\$4,651				
Noninterest income:								
Card income		1,325		1,325				
Service charges	1,012	-	91	1,103				
All other income (loss)	63	(100)	28	(9)				
Total noninterest income	1,075	1,225	119	2,419				
Total revenue, net of interest expense 1	2,957	3,704	409	7,070				
Provision for credit losses	60	836	74	970				
Noninterest expense	2,568	1,290	203	4,061				
Income before income taxes	329	1,578	132	2,039				
Income tax expense 1	122	584	48	754				
Net income	\$207	\$994	\$84	\$1,285				
Net interest yield 1	1.71%	8.95%	2.57%	3.74%				
Return on average allocated equity	3.29%	19.33%	3.89%	9.47%				
Return on average economic capital 2	11.60%	39.54%	5.17%	21.77%				
Efficiency ratio 1	86.82%	34.79%	50.03%	57.43%				
Balance Sheet								
Average								
Total loans and leases	n/m	\$109,707	\$23,375	\$133,881				
Total earning assets 3	\$437,234	110,233	44,974	494,485				
Total assets 3	463,248	116,760	51,929	533,981				
Total deposits	436,688	n/m	43,294	480,342				
Allocated equity	25,047	20,463	8,472	53,982				
Economic capital <sup>2</sup>	7,127	10,034	6,374	23,535				
Period end								
Total loans and leases	n/m	\$109,358	\$23,150	\$133,308				
Total earning assets 3	\$442,960	109,865	44,532	499,604				
Total assets 3	468,885	116,921	52,207	540,260				
Total deposits	442,875	n/m	43,055	486,857				

<sup>&</sup>lt;sup>1</sup>FTE basis.

<sup>2</sup>Return on average economic capital is calculated as net income, adjusted for cost of funds and earning credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Represent non-GAAP financial measures. For reconciliation to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

<sup>3</sup> Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits) for total CBB, Deposits and Business Banking. Card Services does not require an asset allocation. As a result, n/m = not meaningful

# **CRES Financial Results**

	3Q12					
\$ in millions	Home Loans 1	Legacy Assets & Servicing <sup>1</sup>	Total CRES			
Net interest income 2	\$336	\$393	\$729			
Noninterest income:						
Mortgage banking income	853	1,339	2,192			
Insurance income	1	-	1			
All other income (loss)	(11)	185	174			
Total noninterest income	843	1,524	2,367			
Total revenue, net of interest expense 2	1,179	1,917	3,096			
Provision for credit losses	(23)	287	264			
Noninterest expense	783	3,441	4,224			
Income (loss) before income taxes	419	(1,811)	(1,392			
Income tax expense (benefit) 2	155	(670)	(515			
Net income (loss)	\$264	(\$1,141)	(\$877			
Balance Sheet						
Average						
Total loans and leases	\$49,561	\$54,147	\$103,708			
Total earning assets	56,285	63,863	120,148			
Total assets	57,370	84,409	141,779			
Allocated equity	n/a	n/a	13,332			
Economic capital 3	n/a	n/a	13,332			
Period end						
Total loans and leases	\$48,865	\$51,025	\$99,890			
Total earning assets	56,137	58,088	114,225			
Total assets	57,335	82,031	139,366			

<sup>&</sup>lt;sup>1</sup> The results of certain mortgage servicing right activities, including net hedge results which were previously included in Home Loans, together with any related assets or liabilities used as economic hedges are included in Legacy Assets & Servicing.

<sup>2</sup> FTE basis.

<sup>-</sup> File basis.

<sup>3</sup> Economic capital represents allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). Represents a non-GAAP financial measure. For reconciliation to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

27 n/a = not applicable

# **Representations and Warranties Information** Bank of America 🎾

# Representations and Warranties Exposure (2004-2008 vintages)

### Representations and Warranties Exposure Status as of September 30, 2012 (\$B)

	(2004-2008)	Originations			
Counterparty	Original Balance	Outstanding Balance	Have Paid	Reserves Established <sup>1</sup>	Commentary <sup>1</sup>
GSE - FHLMC (CFC) GSE All Other	\$196 922	\$73 297		2.	FHLMC Agreement <sup>2</sup> Reserves established <sup>2</sup> ; Included in RPL
Second-lien monoline	81	12			Completed agreements with Assured and Syncora
Whole loans sold	55	13			Reserves established
Private label (CFC issued)	409	136			BNY Mellon settlement pending court approval
Private label (non CFC bank issued)	242	57			Reserves established; Included in RPL
Private label (3rd party issued)	176	57			Reserves established; Included in RPL
	\$2,081	\$645	\$14.0	\$16.3	

- Does not include litigation reserves established
- Exposures identified above relate only to repurchase claims associated with purported representations and warranties breaches in RMBS transactions. They do not include any exposures associated with related litigation matters; separate foreclosure costs and related costs and assessments; or possible losses related to potential claims for breaches of performance of servicing obligations, potential securities law or fraud claims, potential indemnity or other claims against us, including claims related to loans guaranteed by the FHA. If adverse to us, the aforementioned items, could have a material adverse effect on our financial results in future periods.
- The company currently estimates that the RPL for both GSE and non-GSE representations and warranties exposures could be up to \$6B over accruals at September 30, 2012 compared to \$5B over accruals at June 30, 2012 for only non-GSE representations and warranties exposures

<sup>1</sup> Level of reserves established and RPL are subject to adjustments in future periods based on a number of factors including ultimate resolution of the BNY Mellon settlement, changes in estimated repurchase ates, economic conditions, home prices, consumer and counterparty behavior, and a variety of judgmental factors.

# Representations and Warranties Liability Rollforward

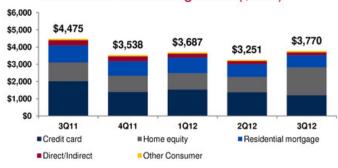
\$ in millions	3Q11	4Q11	1Q12	2Q12	3Q12
Beginning balance	\$17,780	\$16,271	\$15,858	\$15,746	\$15,943
Additions for new sales	3	7	5	7	8
Provision	278	263	282	395	307
(Charge-offs)/recoveries	(1,790)	(683)	(399)	(205)	11
Ending balance	\$16,271	\$15,858	\$15,746	\$15,943	\$16,269

# **Additional Asset Quality Information** Bank of America 🎾

### **Consumer Credit Trends**

	No.	Inc/(I	Dec)
\$ in millions	3Q12	2Q12	3Q11
Net charge-offs 1	\$3,770	\$519	(\$705)
30+ days performing delinquencies 2	9,285	(298)	(3,267)
Nonperforming loans and foreclosed properties	20,185	(44)	(854)
Provision expense	1,577	(156)	(1,889)
Allowance for loan and lease losses	23,055	(3,933)	(7,202)
Allowance for loan and lease losses excl. CFC PCI 3	15,974	(2,062)	(6,044)
% coverage of loans and leases 4	4.11%	(59)bps	(79)bps
% coverage of loans and leases excl. CFC PCI 3, 4	3.00%	(32)bps	(76)bps
# times of annualized net charge-offs	1.54x	(0.52)x	(0.16)x
# times of annualized net charge-offs excl. CFC PCI 3	1.06x	(0.32)x	(0.18)x

### Consumer Net Charge-offs (\$MM)



- Net charge-offs increased \$519MM in 3Q12 compared to 2Q12 driven by the change in treatment of loans discharged in Chapter 7 bankruptcy <sup>5</sup> (\$478MM) and National Mortgage Settlement activity (\$435MM)
  - Excluding these items, net charge-offs declined \$394MM due to continued improvements in U.S. credit card and home equity
- 30+ days performing delinquencies (excluding fully-insured consumer real estate loans) decreased \$298MM from 2Q12
- · Nonperforming loans and foreclosed properties remained relatively flat
  - Addition of \$1.1B relating to the change in treatment of loans discharged in Chapter 7 bankruptcy <sup>5</sup> was offset by \$435MM related to National Mortgage Settlement activities and \$659MM of other improvements
- Total consumer provision expense was \$1.6B (\$3.8B charge-offs and reserve reduction of \$2.2B)
  - Includes \$339MM of provision expense related to the change in treatment of loans discharged in Chapter 7 bankruptcy <sup>5</sup>
  - Excluding the change in treatment of loans discharged in Chapter 7 bankruptcy <sup>5</sup>, National Mortgage Settlement and PCI activity, reserve reductions were essentially flat
- Allowance for loans and leases decreased \$3.9B from 2Q12 to \$23.1B which provides 4.1% coverage of loans
  - Includes \$1.9B reduction in PCI allowance due primarily to the National Mortgage Settlement-related forgiveness of home equity loans for which reserves were previously established
- Allowance covers 1.54 times current period annualized net charge-offs compared to 2.06 times in 2Q12 (excluding PCI allowance: 1.06x in 3Q12 vs. 1.38x in 2Q12)
  - Allowance covers 2.22 times (1.46x excluding PCI allowance) current period annualized net charge-offs excluding the National Mortgage Settlement and the change in treatment of loans discharged in Chapter 7 bankruptcy <sup>5</sup>

<sup>1 3</sup>Q12 excludes write-offs of consumer PCI loans of \$1.7B

<sup>&</sup>lt;sup>2</sup> Excludes FHA-insured loans and other loans individually insured under long-term standby agreements

<sup>&</sup>lt;sup>3</sup> Represents a non-GAAP financial measure.

<sup>&</sup>lt;sup>4</sup> Excludes FVO loans

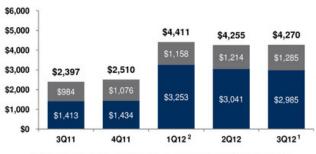
<sup>5</sup> In 3Q12, we adopted new regulatory guidance regarding the treatment of loans discharged in Chapter 7 bankruptcy as described on slide 21 of this presentation.

# Consumer Nonperforming Loans, Leases and Foreclosed Properties (NPAs)

### Residential Mortgage NPAs (\$MM)



### Home Equity NPAs (\$MM)



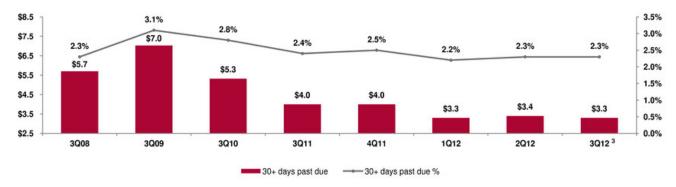
- Home Equity <180 days past due</p>
   Home Equity ≥ 180 days past due
- Consumer real estate NPAs remained relatively flat in 3Q12
  - Residential mortgage NPAs remained relatively flat from 2Q12 as the increase due to the change in treatment of loans discharged in Chapter 7 bankruptcy that are current or less than 60 days past due was largely offset as paydowns, returns to performing status, charge-offs and foreclosed property liquidations continued to outpace new nonaccrual loans
  - Home equity NPAs remained relatively flat as the impact of the change in treatment of loans discharged in Chapter 7 bankruptcy was largely offset by the beneficial impact of forgiveness of home equity loans related to the National Mortgage Settlement
  - 3Q12 nonperforming residential mortgage loans include \$2.8B and home equity loans include \$1.9B of loans where the borrower is current on contractual payments

During 3Q12, we reclassified to nonperforming \$557MM of residential mortgage and \$483MM of home equity loans that were less than 60 days past due due to new regulatory guidance regarding the treatment of loans discharged in Chapter 7 bankruptcy.

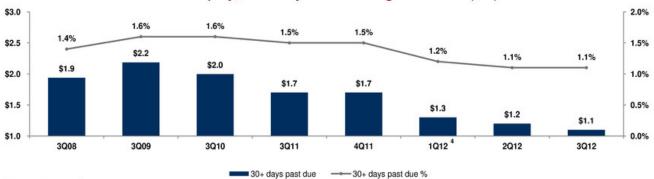
<sup>&</sup>lt;sup>2</sup> During 1Q12, we reclassified to nonperforming \$1.9B of junior-lien loans that were less than 90 days past due but had a first-lien loan that was more than 90 days past due, in accordance with regulatory interagency guidance.

# Residential Mortgage and Home Equity 30+ Days Performing **Delinquencies**

### Residential Mortgage, 30+ Days Performing Past Due (\$B) 1,2



### Home Equity, 30+ Days Performing Past Due (\$B) 2



Excludes FHA-insured loans and other loans individually insured under long-term standby agreements.

During 3Q12, we reclassified to nonperforming \$83MM of residential mortgages that were 30+ days performing past due as a result of the change in treatment of loans discharged in Chapter 7 bankruptcy.

4 During 1Q12, we reclassified to nonperforming \$264MM of junior-lien loans that were previously 30+ days performing past due but had a first-lien loan that was more than 90 days past due, in accordance with regulatory interagency guidance.

# Impact of FHA and Other Fully-insured Consumer Real Estate Loans on Delinquencies <sup>1</sup>

### FHA and Other Fully-insured Consumer Real Estate Loans

\$ in millions	3Q12	2Q12	1Q12	4Q11	3Q11
FHA and Other Fully-insured Consumer Real Estate Loans 30+ Days Performing Delinquencies	\$25,088	\$25,306	\$24,094	\$24,738	\$24,140
Change from prior period	(218)	1,212	(644)	598	338
30+ Days Performing Delinquency Amounts					
Total consumer as reported	\$34,373	\$34,889	\$34,267	\$36,801	\$36,692
Total consumer excluding FHA and other fully-insured consumer real estate loans 2	9,285	9,583	10,173	12,063	12,552
Residential mortgages as reported	28,420	28,702	27,390	28,688	28,146
Residential mortgages excluding FHA and other fully-insured consumer real estate loans <sup>2</sup>	3,332	3,396	3,296	3,950	4,006
30+ Days Performing Delinquency Ratios					
Total consumer as reported	6.13%	6.08%	5.84%	6.06%	5.94%
Total consumer excluding FHA and other fully-insured consumer real estate loans 2	2.10%	2.13%	2.20%	2.51%	2.54%
Residential mortgages as reported	11.49%	11.36%	10.68%	10.94%	10.56%
Residential mortgages excluding FHA and other fully-insured consumer real estate loans <sup>2</sup>	2.28%	2.27%	2.16%	2.49%	2.44%

- During 3Q12, our 30+ days performing delinquency trends continued to improve
  - Total consumer 30+ days performing delinquencies excluding fully-insured consumer real estate were down \$298MM
  - Total consumer credit card (\$130MM) led the decline followed by home equity (\$69MM), residential mortgage (\$64MM) and direct/indirect (\$49MM)

<sup>2</sup> Excludes PCI loans

<sup>1</sup> Includes FHA-insured loans and loans individually insured under long-term standby agreements.

# Home Loans Asset Quality Key Indicators

		Residential	Mortgage <sup>1</sup>		Home Equity			
	3C	112	20	212	30	112	2Q12	
\$ in millions	As Reported	Excluding Countrywide Purchased Credit- impaired and Fully- insured Loans	As Reported	Excluding Countrywide Purchased Credit- impaired and Fully- insured Loans	As Reported	Excluding Countrywide Purchased Credit- impaired	As Reported	Excluding Countrywide Purchased Credit- impaired
Loans end of period	\$247,340	\$146,367	\$252,635	\$149,322	\$112,260	\$102,551	\$118,011	\$106,372
Loans average	250,336	149,588	255,172	152,167	116,184	105,246	119,657	107,954
Net charge-offs	\$707	\$707	\$734	\$734	\$1,621	\$1,621	\$892	\$892
% of average loans	1.12%	1.88%	1.16%	1.94%	5.55%	6.13%	3.00%	3.32%
Allowance for loan losses	\$5,576	\$3,960	\$5,899	\$4,306	\$8,949	\$5,454	\$11,994	\$6,659
% of loans	2.25%	2.71%	2.33%	2.88%	7.97%	5.32%	10.16%	6.26%
Average refreshed (C)LTV <sup>2</sup>		81		83		84		88
90%+ refreshed (C)LTV <sup>2</sup>		34%		36%		42%		46%
Average refreshed FICO		722		719		743		743
% below 620 FICO		14%		15%		8%		9%

<sup>1</sup> Excludes FVO loans.
2 Loan-to-value (LTV) calculations apply to the residential mortgage portfolio. Combined loan-to-value (CLTV) calculations apply to the home equity portfolio.

# Home Equity

\$ in billions	3Q12	2Q12	1Q12	4Q11	3Q11
% Stand-alone (non piggy-back)	92%	92%	92%	92%	92%
Legacy Countrywide PCI loans Allowance for PCI loans	\$9.7 3.5	\$11.6 5.3	\$11.8 5.2	\$12.0 5.1	\$12.1 5.1
Non-PCI first-lien loans	21.9	22.9	23.6	24.5	24.9
Non-PCI second-lien loans Second-liens > 100% CLTV % Current	80.7 37% 95%	83.5 43% 95%	85.8 40% 94%	88.2 40% 94%	90.7 43% 94%
Allowance for non-PCI loans	\$5.5	\$6.7	\$7.5	\$8.0	\$7.9
Total net charge-offs 1, 2	1.6	0.9	1.0	0.9	1.1

- Of the \$80.7B second-lien positions, approximately 37%, or \$30.2B, have CLTVs>100%
  - Does not mean entire second-lien position is a loss in the event of default
  - Assuming proceeds of 85% of the collateral value, we estimate collateral value of \$8.8B available for second-liens
  - Of the 95% of second-lien loans with CLTVs>100% that are current at 3Q12, we estimate based on available credit bureau data that 92% are current on both their second-lien and underlying first-lien loan
- The corresponding decreases in PCI loans and allowance during the quarter reflect forgiveness of \$1.6B of severely delinquent loans which resulted as a result of the National Mortgage Settlement activity during 3Q12
- Less than 20% of the remaining PCI loans are 180 days past due

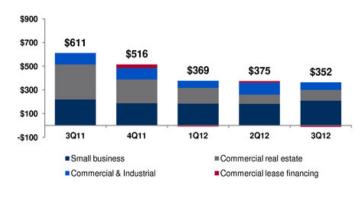
<sup>&</sup>lt;sup>1</sup> 3Q12 excludes write-offs of consumer PCI loans of \$1.7B.

<sup>2 3</sup>Q12 includes \$424MM due to a change in treatment of loans discharged in Chapter 7 bankruptcy as a result of new regulatory guidance and \$435MM related to the National Mortgage Settlement activities.

# **Commercial Credit Trends**

	10 89	Inc/(I	Dec)
\$ in millions	3Q12	2Q12	3Q11
Net charge-offs	\$352	(\$23)	(\$259)
Nonperforming loans, leases and foreclosed properties	4,373	(775)	(3,647)
Reservable criticized	17,374	(3,068)	(13,527)
Provision expense	197	157	197
Allowance for loan and lease losses	3,178	(122)	(1,647)
% coverage of loans and leases 1	0.98%	(9)bps	(61)bps
# times annualized net charge-offs	2.27x	0.09x	0.28x

### Commercial Net Charge-offs (\$MM)



- Net charge-offs in 3Q12 decreased slightly compared to 2Q12, but were \$259MM (42%) lower than 3Q11
- Nonperforming loans, leases and foreclosed properties decreased \$775MM (15%) from 2Q12 and \$3.6B (45%) from 3Q11
  - 11<sup>th</sup> consecutive quarter with declines; 68% decline from 4Q09 peak
- Reservable criticized decreased \$3.1B (15%) from 2Q12 and \$13.5B (44%) from 3Q11
  - 12<sup>th</sup> consecutive quarter with declines; 71% decline from 3Q09 peak
- Recorded a reserve reduction of \$155MM including unfunded lending commitments, \$180MM lower than prior quarter.
  - Driven by stabilization in credit quality
  - Resulted in a \$3.2B allowance for loan and lease losses which covers 2.27 times current period annualized net charge-offs compared to 2.18 times in 2Q12

<sup>1</sup> Excludes FVO loans.

# Basel 1 to Basel 3 (Fully Phased-In) <sup>1</sup>

\$ in millions		
Regulatory Capital Basel 1 to Basel 3 (fully phased-in)	September 30, 2012	June 30, 2012
Basel 1 Tier 1 Capital	\$163,063	\$164,665
Deduction of preferred stock, non-qualifying preferred stock and minority interest in equity accounts of consolidated subsidiaries	(26,657)_	(30,583)
Basel 1 Tier 1 Common Capital	\$136,406	\$134,082
Deduction of defined benefit pension assets	(1,709)	(3,057)
Change in DTA and other threshold deductions (MSRs and significant investments)	(1,102)	(3,745)
Change in all other deductions, net	1,040	(2,459)
Basel 3 Tier 1 Common Capital	\$134,635	\$124,821
Risk-weighted Assets Basel 1 to Basel 3 (fully phased-in)		
Basel 1	\$1,195,720	\$1,193,422
Net change in credit and other risk-weighted assets	216,246	298,003
Increase due to market risk amendment	88,881	79,553
Basel 3	\$1,500,847	\$1,570,978
RWA Basel 1 to Basel 3 (fully phased-in)		
Basel 1	11.41%	11.24%
Basel 3	8.97%	7.95%

<sup>&</sup>lt;sup>1</sup> Regulatory capital ratios are preliminary. For important presentation information, see slide 3.

# Asset Quality Trends Excluding National Mortgage Settlement and Bankruptcy Impacts

Credit Metrics (\$ in millions)	3Q12	National Mortgage Settlement	Bankruptcy Impact	Adjusted 3Q12
Net charge-offs 1	\$4,122	\$435	\$478	\$3,209
Net charge-off ratio 1	1.86%	20bps	21bps	1.45%
Provision expense	\$1,774	\$-	\$339	\$1,435
Allowance for loans and leases	26,233	$(2,025)^2$	(139)	28,397
Allowance / Loans and leases	2.96%	(22bps)	(2bps)	3.20%
Allowance / Annualized net charge-offs 3	1.60x	(0.33)	(0.22)	2.22x
Allowance / Annualized net charge-offs (excl. PCI) 3	1.17x	(0.17)	(0.16)	1.55x
Consumer 30+ days performing past due (excl. FHA and other fully ins.)	\$9,285	\$-	(\$96)	\$9,381
Nonperforming assets	24,558	(435)	1,050	23,943
Commercial utilized reservable criticized exposure	17,374	-	-	17,374

 <sup>&</sup>lt;sup>1</sup>3Q12 excludes write-offs of consumer PCI loans of \$1.7B
 <sup>2</sup> Includes \$1.6B of PCI related allowance and \$435MM of non-PCI related allowance.
 <sup>3</sup> Amounts will not total as individual impact columns have different denominators.

# Bank of America 💜



# **Supplemental Information Third Quarter 2012**

This information is preliminary and based on company data available at the time of the earnings presentation. It speaks only as of the particular date or dates included in the accompanying pages. Bank of America does not undertake an obligation to, and disclaims any duty to, update any of the information provided. Any forward-looking statements in this information are subject to the forward-looking language contained in Bank of America's reports filed with the SEC pursuant to the Securities Exchange Act of 1934, which are available at the SEC's website (www.sec.gov) or at Bank of America's website (www.bankofamerica.com). Bank of America's future financial performance is subject to risks and uncertainties as described in its SEC filings.

Table of Contents	Page
Consolidated Financial Highlights	<u>2</u>
Supplemental Financial Data	<u>2</u> <u>3</u>
Consolidated Statement of Income	4
Consolidated Statement of Comprehensive Income	<u>5</u>
Consolidated Balance Sheet	
Capital Management	<u>6</u> <u>8</u>
Net Interest Income Excluding Trading-related Net Interest Income	9
Quarterly Average Balances and Interest Rates	<u>10</u>
Year-to-Date Average Balances and Interest Rates	<u>12</u>
Debt Securities and Available-for-Sale Marketable Equity Securities	14
Quarterly Results by Business Segment	15
Year-to-Date Results by Business Segment	1 <u>5</u> 1 <u>6</u>
Consumer & Business Banking	<u>10</u>
Total Segment Results	<u>17</u>
Business Results	18
	<u>10</u> 21
Key Indicators Consumer Real Estate Services	<u>=-</u>
Total Segment Results	22
Business Results	22 23
Key Indicators	<u>25</u> 26
Global Banking	<u>20</u>
Total Segment Results	<u>27</u>
Key Indicators	28 28
Investment Banking Product Rankings	<u>28</u> 29
Global Markets	<u> </u>
Total Segment Results	<u>30</u>
Key Indicators	31
Global Wealth & Investment Management	<u></u>
Total Segment Results	<u>32</u>
Key Indicators	33
All Other	
Total Segment Results	<u>34</u>
Equity Investments	<u></u>
Outstanding Loans and Leases	<u></u>
Quarterly Average Loans and Leases by Business Segment	<u>37</u>
Commercial Credit Exposure by Industry	<u></u>
Net Credit Default Protection by Maturity Profile and Credit Exposure Debt Rating	<u></u>
Selected Emerging Markets	40
Selected European Countries	41
Nonperforming Loans, Leases and Foreclosed Properties	
Nonperforming Loans, Leases and Foreclosed Properties Activity	43
Quarterly Net Charge-offs and Net Charge-off Ratios	
Year-to-Date Net Charge-offs and Net Charge-off Ratios	<u></u>
Allocation of the Allowance for Credit Losses by Product Type	<u>46</u>
Exhibit A: Non-GAAP Reconciliations	<u>47</u>

### **Consolidated Financial Highlights**

(Dollars in millions, except per share information; shares in thousands)	 Nine Mo Sept	onths Er ember 3		Third Quarter	Second Quarter	First Quarter	Fourth Quarter	Third Quarter
	 2012		2011	 2012	 2012	2012	2011	2011
Income statement								
Net interest income	\$ 30,332	\$	33,915	\$ 9,938	\$ 9,548	\$ 10,846	\$ 10,701	\$ 10,490
Noninterest income	34,342		34,651	10,490	12,420	11,432	14,187	17,963
Total revenue, net of interest expense	64,674		68,566	20,428	21,968	22,278	24,888	28,453
Provision for credit losses	5,965		10,476	1,774	1,773	2,418	2,934	3,407
Goodwill impairment	_		2,603	_	_	_	581	_
Merger and restructuring charges	_		537	_	_	_	101	176
All other noninterest expense(1)	53,733		57,612	17,544	17,048	19,141	18,840	17,437
Income tax expense (benefit)	1,520		(2,117)	770	684	66	441	1,201
Net income (loss)	3,456		(545)	340	2,463	653	1,991	6,232
Preferred stock dividends	1,063		954	373	365	325	407	343
Net income (loss) applicable to common shareholders	2,393		(1,499)	(33)	2,098	328	1,584	5,889
Diluted earnings (loss) per common share(2)	0.22		(0.15)	0.00	0.19	0.03	0.15	0.56
Average diluted common shares issued and outstanding(2)	10,826,503		10,095,859	10,776,173	11,556,011	10,761,917	11,124,523	10,464,395
Dividends paid per common share	\$ 0.03	\$	0.03	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.01
Performance ratios								
Return on average assets	0.21 %		n/m	0.06 %	0.45%	0.12%	0.36%	1.07%
Return on average common shareholders' equity	1.48		n/m	n/m	3.89	0.62	3.00	11.40
Return on average tangible common shareholders' equity(3)	2.26		n/m	n/m	5.95	0.95	4.72	18.30
Return on average tangible shareholders' equity(3)	2.89		n/m	0.84	6.16	1.67	5.20	17.03
At period end								
Book value per share of common stock	\$ 20.40	\$	20.80	\$ 20.40	\$ 20.16	\$ 19.83	\$ 20.09	\$ 20.80
Tangible book value per share of common stock(3)	13.48		13.22	13.48	13.22	12.87	12.95	13.22
Market price per share of common stock:								
Closing price	\$ 8.83	\$	6.12	\$ 8.83	\$ 8.18	\$ 9.57	\$ 5.56	\$ 6.12
High closing price for the period	9.93		15.25	9.55	9.68	9.93	7.35	11.09
Low closing price for the period	5.80		6.06	7.04	6.83	5.80	4.99	6.06
Market capitalization	95,163		62,023	95,163	88,155	103,123	58,580	62,023
Number of banking centers - U.S.	5,540		5,715	5,540	5,594	5,651	5,702	5,715
Number of branded ATMs - U.S.	16,253		17,752	16,253	16,220	17,255	17,756	17,752
Full-time equivalent employees	272,594		288,739	272,594	275,460	278,688	281,791	288,739

<sup>(1)</sup> Excludes merger and restructuring charges and goodwill impairment

n/m = not meaningful

charges.
(2) Due to a net loss applicable to common shareholders for the nine months ended September 30, 2011 and for the third quarter of 2012, the impact of antidilutive equity instruments was excluded from diluted earnings (loss) per share and average diluted common shares.

common shares.

(3) Tangible equity ratios and tangible book value per share of common stock are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate non-GAAP financial measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures pages 47-50.)

### Supplemental Financial Data

(Dollars in millions, except per share information)

### Fully taxable-equivalent (FTE) basis data (1)

	Nine Mor Septer	nths En mber 30		Third	Second	First	Fourth	Third
	 2012		2011	 Quarter 2012	 Quarter 2012	 Quarter 2012	Quarter 2011	 Quarter 2011
Net interest income	\$ 31,002	\$	34,629	\$ 10,167	\$ 9,782	\$ 11,053	\$ 10,959	\$ 10,739
Total revenue, net of interest expense	65,344		69,280	20,657	22,202	22,485	25,146	28,702
Net interest yield <sup>(2)</sup>	2.35 %		2.50%	2.32 %	2.21 %	2.51%	2.45 %	2.32 %
Efficiency ratio	82.23		87.69	84.93	76.79	85.13	77.64	61.37

### Performance ratios, excluding goodwill impairment charges(3, 4)

Per common share information	Nine Mon September		Fourth Quarter 2011
Earnings	\$	0.11	\$ 0.21
Diluted earnings		0.11	0.20
Efficiency ratio (FTE basis)		83.93%	75.33%
Return on average assets		0.12	0.46
Return on average common shareholders' equity		0.70	4.10
Return on average tangible common shareholders' equity		1.11	6.46
Return on average tangible shareholders' equity		1.83	6.72

<sup>(1)</sup> FTE basis is a non-GAAP financial measure. FTE basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.)
(2) Calculation includes fees earned on primarily overnight deposits placed with the Federal Reserve and certain Foreign Central Banks §147 million and \$150 million for thenine months ended September 30, 2012 and 201‡ \$48 million, \$52 million and \$47 million for the third, second and first quarters o£012, and \$36 million for the fourth and third quarters o£011, respectively. For more information, see Quarterly and Year-to-Date Average Balances and Interest Rates - Fully Taxable-equivalent Basis on pages 10-11 and 12-13.
(3) Performance ratios, excluding goodwill impairment charges, are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. (See Exhibit A: Non-GAAP Reconciliations to GAAP Financial Measures on pages 47-50.)
(4) There were no goodwill impairment charges for the third, second and first quarters o£012, and the third quarter of 2011.

### **Consolidated Statement of Income**

		Ionths E				G 1 F			TC: -				gra · ·
	Se	tember	2011	Qı	hird iarter		Second Quarter		First Quarter	Ç	ourth Quarter		Third Quarter
	2012		2011	1	2012		2012		2012		2011		2011
nterest income													
Loans and leases	\$ 29,514	\$	34,454	s	9,597	\$	9,744	\$	10,173	\$	10,512	\$	11,20
Debt securities	6,658		7,286		2,031		1,902		2,725		2,235		1,72
Federal funds sold and securities borrowed or purchased under agreements to resell	1,173		1,698		353		360		460		449		58
Trading account assets	3,787		4,664		1,189		1,246		1,352		1,297		1,50
Other interest income	2,297		2,721		806		740		751		920		83
Total interest income	43,429		50,823		13,976	_	13,992	_	15,461		15,413	_	15,85
nterest expense													
Deposits	1,552		2,386		484		519		549		616		70
Short-term borrowings	2,717		3,678		893		943		881		921		1,1:
Trading account liabilities	1,343		1,801		418		448		477		411		5
Long-term debt	7,485		9,043		2,243		2,534		2,708		2,764		2,9
Total interest expense	13,097		16,908	_	4,038	_	4,444	_	4,615		4,712	_	5,3
Net interest income	30,332		33,915	_	9,938	_	9,548	_	10,846	_	10,701	_	10,4
oninterest income													
Card income	4,573		5,706		1,538		1,578		1,457		1,478		1,9
Service charges	5,780		6,112		1,934		1,934		1,912		1,982		2,0
Investment and brokerage services	8,504		9,132		2,781		2,847		2,876		2,694		3,0
Investment and drokerage services  Investment banking income	3,699		4,204		1,336		1,146		1,217		1,013		3,0
Equity investment income													
	1,371		4,133		238		368		765		3,227		1,4
Trading account profits	5,078		6,417		1,239		1,764		2,075		280		1,6
Mortgage banking income (loss)	5,290		(10,949)		2,019		1,659		1,612		2,119		1,
Insurance income (loss)	(71	)	1,203		(138)		127		(60)		143		
Gains on sales of debt securities	1,491		2,182		339		400		752		1,192		7
Other income (loss)	(1,321	)	6,729		(790)		603		(1,134)		140		4,5
Other-than-temporary impairment losses on available-for-sale debt securities:													
Total other-than-temporary impairment losses	(70	)	(271)		(9)		(13)		(51)		(127)		(1
Less: Portion of other-than-temporary impairment losses recognized in other comprehensive income	18		53		3	_	7		11	_	46		
Net impairment losses recognized in earnings on available-for-sale debt securities	(52		(218)		(6)	_	(6)	_	(40)		(81)	_	(
Total noninterest income	34,342		34,651		10,490		12,420	_	11,432		14,187		17,9
Total revenue, net of interest expense	64,674		68,566		20,428		21,968		22,278		24,888		28,4
rovision for credit losses	5,965		10,476		1,774		1,773		2,418		2,934		3,4
oninterest expense													
Personnel	27,348		28,204		8,431		8,729		10,188		8,761		8,8
Occupancy	3,419		3,617		1,160		1,117		1,142		1,131		1,1
Equipment	1,718		1,815		561		546		611		525		(
Marketing	1,393		1,680		479		449		465		523		:
Professional fees	2,578		2,349		873		922		783		1,032		
Amortization of intangibles	955		1,144		315		321		319		365		
Data processing	2,188		1,964		640		692		856		688		
Telecommunications	1,227		1,167		410		417		400		386		4
Other general operating	12,907		15,672		4,675		3,855		4,377		5,429		3,8
Goodwill impairment	_		2,603		_		_		_		581		
Merger and restructuring charges	_		537		_		_		_		101		
Total noninterest expense	53,733		60,752	_	17,544		17,048	_	19,141		19,522	_	17,0
Income (loss) before income taxes	4,976		(2,662)		1,110		3,147	_	719		2,432		7,
come tax expense (benefit)	1,520		(2,117)		770		684		66		441		1,3
Net income (loss)	\$ 3,456	\$		s	340	\$	2,463	\$	653	s	1,991	s	6,
Net income (toss)  eferred stock dividends	1,063		954	3	373	Ф	365	,	325	3	407	3	6,
	· · ·			-				-					
Net income (loss) applicable to common shareholders	\$ 2,393		(1,499)	S	(33)	\$	2,098	\$	328	\$	1,584	\$	5,
er common share information													
Earnings (loss)	\$ 0.22	\$	(0.15)	s	0.00	\$	0.19	\$	0.03	\$	0.15	S	0
					0.00		0.19		0.03		0.15		0

Dividends paid	0.03	0.03	0.01	0.01	0.01	0.01	0.01
Average common shares issued and outstanding	10,735,461	10,095,859	10,776,173	10,775,695	10,651,367	10,281,397	10,116,284
Average diluted common shares issued and outstanding (1)	10,826,503	10,095,859	10,776,173	11,556,011	10,761,917	11,124,523	10,464,395

<sup>(1)</sup> Due to a net loss applicable to common shareholders for the nine months ended September 30, 2011 and for the third quarter of 2012, the impact of antidilutive equity instruments was excluded from diluted earnings (loss) per share and average diluted common shares.

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

1

# Consolidated Statement of Comprehensive Income

(Dollars in millions)								
	 Nine Mon Septer	ths End nber 30		Third Duarter	Second Quarter	First Quarter	Fourth Quarter	Third Quarter
	2012		2011	2012	2012	2012	2011	2011
Net income (loss)	\$ 3,456	\$	(545)	\$ 340	\$ 2,463	\$ 653	\$ 1,991	\$ 6,232
Other comprehensive income, net of tax:								
Net change in available-for-sale debt and marketable equity securities	2,971		(1,404)	2,365	1,530	(924)	(2,866)	(2,158)
Net change in derivatives	535		(830)	234	(81)	382	281	(764)
Employee benefit plan adjustments	1,106		204	75	79	952	(648)	66
Net change in foreign currency translation adjustments	14		25	15	(32)	31	(133)	(8)
Other comprehensive income (loss)	 4,626		(2,005)	 2,689	1,496	 441	(3,366)	 (2,864)
Comprehensive income (loss)	\$ 8,082	\$	(2,550)	\$ 3,029	\$ 3,959	\$ 1,094	\$ (1,375)	\$ 3,368

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

5

### **Consolidated Balance Sheet**

(Dollars in millions)	Sep	otember 30 2012	 June 30 2012	 September 30 2011
Assets				
Cash and cash equivalents	s	106,415	\$ 123,717	\$ 82,865
Time deposits placed and other short-term investments		15,950	22,350	18,330
Federal funds sold and securities borrowed or purchased under agreements to resell		234,034	226,116	249,998
Trading account assets		211,090	204,725	176,398
Derivative assets		57,865	59,939	79,044
Debt securities:				
Available-for-sale		305,949	300,049	324,267
Held-to-maturity, at cost		39,898	35,168	26,458
Total debt securities		345,847	335,217	350,725
Loans and leases		893,035	892,315	932,531
Allowance for loan and lease losses		(26,233)	(30,288)	(35,082)
Loans and leases, net of allowance		866,802	862,027	897,449
Premises and equipment, net		12,436	12,653	13,552
Mortgage servicing rights (includes \$5,087, \$5,708 and \$7,880 measured at fair value)		5,242	5,880	8,037
Goodwill		69,976	69,976	70,832
Intangible assets		7,030	7,335	8,764
Loans held-for-sale		16,436	13,289	23,085
Customer and other receivables		66,341	71,458	89,302
Other assets		150,698	146,172	151,247
Total assets	s	2,166,162	\$ 2,160,854	\$ 2,219,628
Assets of consolidated VIEs included in total assets above (isolated to settle the liabilities of the VIEs)				
Trading account assets	s	9,959	\$ 8,499	\$ 8,911
Derivative assets		546	1,007	1,611
Available-for-sale debt securities		_	_	256
Loans and leases		125,043	128,386	146,023
Allowance for loan and lease losses		(3,811)	(4,074)	(5,661)
Loans and leases, net of allowance		121,232	124,312	140,362
Loans held-for-sale		2,165	2,163	3,904
All other assets		3,754	4,113	5,414
Total assets of consolidated VIEs	s	137,656	\$ 140,094	\$ 160,458

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

### **Consolidated Balance Sheet (continued)**

(Dollars in millions)		September 30 2012	 June 30 2012	 September 30 2011
Liabilities				
Deposits in U.S. offices:				
Noninterest-bearing	\$	362,646	\$ 343,308	\$ 321,253
Interest-bearing		625,200	621,076	629,176
Deposits in non-U.S. offices:				
Noninterest-bearing		6,667	6,871	6,581
Interest-bearing		68,794	63,970	84,343
Total deposits		1,063,307	1,035,225	1,041,353
Federal funds purchased and securities loaned or sold under agreements to repurchase		273,900	285,914	248,116
Trading account liabilities		72,179	77,458	68,026
Derivative liabilities		51,369	51,515	59,304
Commercial paper and other short-term borrowings		35,291	39,019	33,869
Accrued expenses and other liabilities (include:\$518, \$574 and \$790 of reserve for unfunded lending commitments)		144,976	133,900	139,743
Long-term debt		286,534	301,848	398,965
Total liabilities		1,927,556	1,924,879	1,989,376
Shareholders' equity				
Preferred stock, \$0.01 par value; authorized -100,000,000 shares; issued and outstanding -3,685,410, 3,685,410 and 3,993,660 shares		18,768	18,762	19,480
Common stock and additional paid-in capital, \$0.01 par value; authorized -12,800,000,000 shares; issued and outstanding -10,777,267,465, 10,776,869,270 and 10,134,431,514 shares		158,066	158,001	153,801
Retained earnings		62,583	62,712	59,043
Accumulated other comprehensive income (loss)		(811)	(3,500)	(2,071)
Other		_	_	(1)
Total shareholders' equity		238,606	235,975	230,252
Total liabilities and shareholders' equity	\$	2,166,162	\$ 2,160,854	\$ 2,219,628
Liabilities of consolidated VIEs included in total liabilities above				
Commercial paper and other short-term borrowings	\$	3,872	\$ 4,449	\$ 6,208
Long-term debt		38,055	38,456	56,361
All other liabilities		625	1,161	1,115
Total liabilities of consolidated VIEs	s	42,552	\$ 44,066	\$ 63,684

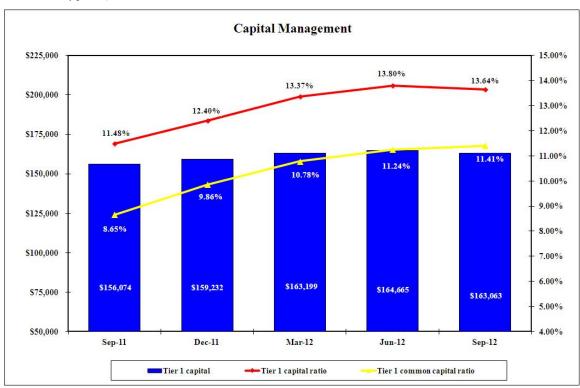
### **Capital Management**

Dollars in millions)					
	 Third Quarter 2012	 Second Quarter 2012	 First Quarter 2012	 Fourth Quarter 2011	 Third Quarter 2011
Risk-based capital (1):					
Tier 1 common	\$ 136,406	\$ 134,082	\$ 131,602	\$ 126,690	\$ 117,658
Tier 1 capital	163,063	164,665	163,199	159,232	156,074
Total capital	205,172	208,936	213,480	215,101	215,596
Risk-weighted assets	1,195,720	1,193,422	1,220,827	1,284,467	1,359,564
Tier 1 common capital ratio (2)	11.41 %	11.24%	10.78%	9.86%	8.65%
Tier 1 capital ratio	13.64	13.80	13.37	12.40	11.48
Total capital ratio	17.16	17.51	17.49	16.75	15.86
Tier 1 leverage ratio	7.84	7.84	7.79	7.53	7.11
Tangible equity ratio (3)	7.85	7.73	7.48	7.54	7.16
Tangible common equity ratio (3)	6.95	6.83	6.58	6.64	6.25

<sup>(1)</sup> Reflects preliminary data for current period risk-based

<sup>(2)</sup> Tier I common capital ratio equals 11er I capital exclusing precincus seems, 1998 Section 2 assets.

(3) Tangible equity ratio equals period-end tangible shareholders' equity divided by period-end tangible assets. Tangible common equity equals period-end tangible assets are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. (See Exhibit A: Non-GAAP Reconciliations - Reconciliation to GAAP Financial Measures on pages 47-50.)



<sup>\*</sup>Preliminary data on risk-based capital

capital.

(2) Tier 1 common capital ratio equals Tier 1 capital excluding preferred stock, trust preferred securities, hybrid securities and minority interest divided by risk-weighted

### Net Interest Income Excluding Trading-related Net Interest Income

(Dollars in millions)												
	 Nine Mon Septer				Third Quarter		Second Quarter		First Quarter		Fourth Quarter	Third Quarter
	2012		2011	2012		2012		2012		2011		2011
Net interest income (FTE basis)												
As reported (1)	\$ 31,002	\$	34,629	s	10,167	\$	9,782	\$	11,053	\$	10,959	\$ 10,739
Impact of trading-related net interest income(2)	(2,296)		(2,824)		(847)		(653)		(796)		(866)	(929)
Net interest income excluding trading-related net interest income	\$ 28,706	\$	31,805	s	9,320	\$	9,129	\$	10,257	\$	10,093	\$ 9,810
				-								
Average earning assets												
As reported	\$ 1,763,600	\$	1,851,736	s	1,750,275	\$	1,772,568	\$	1,768,105	\$	1,783,986	\$ 1,841,135
Impact of trading-related earning assets <sup>(2)</sup>	(438,640)		(456,102)		(446,934)		(444,537)		(424,358)		(414,136)	(445,431)
Average earning assets excluding trading-related earning assets	\$ 1,324,960	\$	1,395,634	s	1,303,341	\$	1,328,031	\$	1,343,747	\$	1,369,850	\$ 1,395,704
			<u>.</u>	-								 <u> </u>
Net interest yield contribution (FTE basis) (3)												
As reported (1)	2.35 %		2.50%		2.32 %		2.21%		2.51%		2.45%	2.32 %
Impact of trading-related activities(2)	0.54		0.54		0.53		0.55		0.55		0.49	0.48
Net interest yield on earning assets excluding trading-related activities	2.89 %		3.04%		2.85 %		2.76%		3.06%		2.94%	2.80%

<sup>(1)</sup> Net interest income and net interest yield include fees earned on primarily overnight deposits placed with the Federal Reserve and certain Foreign Central Banks \$\frac{1}{2}\$ million and \$150 million for thenine months ended September 30, 2012 and 2011; \$48 million, \$52 million and \$47 million for the third, second and first quarters o2012, and \$36 million and \$38 million for the fourth and third quarters o12011, respectively.

(2) Represents the impact of trading-related amounts included in Global Markets.

(3) Calculated on an annualized basis.

### Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis

(Dollars in millions)

	TI	hird Quarter 2012			Second Quarter 2012			Third Quarter 2011	
	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance	Interest Income/ Expense	Yield/ Rate
Earning assets									
Time deposits placed and other short-term investments(1)	\$ 15,849	\$ 58	1.47 %	\$ 27,476	\$ 64	0.94%	\$ 26,743	\$ 87	1.31%
Federal funds sold and securities borrowed or purchased under agreements to resell	234,955	353	0.60	234,148	360	0.62	256,143	584	0.90
Trading account assets	177,075	1,243	2.80	180,694	1,302	2.89	180,438	1,543	3.40
Debt securities (2)	340,773	2,036	2.39	342,244	1,907	2.23	344,327	1,744	2.02
Loans and leases (3):									
Residential mortgage	250,505	2,317	3.70	255,349	2,462	3.86	268,494	2,856	4.25
Home equity	116,184	1,097	3.77	119,657	1,090	3.66	129,125	1,238	3.81
Discontinued real estate	10,956	95	3.45	11,144	94	3.36	15,923	134	3.36
U.S. credit card	93,292	2,353	10.04	95,018	2,356	9.97	103,671	2,650	10.14
Non-U.S. credit card	13,329	385	11.48	13,641	396	11.68	25,434	697	10.88
Direct/Indirect consumer	82,635	704	3.39	84,198	733	3.50	90,280	915	4.02
Other consumer	2,654	40	6.03	2,565	41	6.41	2,795	43	6.07
Total consumer	569,555	6,991	4.89	581,572	7,172	4.95	635,722	8,533	5.34
U.S. commercial	201,072	1,752	3.47	199,644	1,742	3.51	191,439	1,809	3.75
Commercial real estate	36,929	329	3.54	37,627	323	3.46	42,931	360	3.33
Commercial lease financing	21,545	202	3.75	21,446	216	4.02	21,342	240	4.51
Non-U.S. commercial	59,758	401	2.67	59,209	369	2.50	50,598	349	2.73
Total commercial	319,304	2,684	3.35	317,926	2,650	3.35	306,310	2,758	3.58
Total loans and leases	888,859	9,675	4.34	899,498	9,822	4.38	942,032	11,291	4.77
Other earning assets	92,764	792	3.40	88,508	719	3.26	91,452	814	3.54
Total earning assets <sup>(4)</sup>	1,750,275	14,157	3.22	1,772,568	14,174	3.21	1,841,135	16,063	3.47
Cash and cash equivalents (1)	122,716	48		116,025	52		102,573	38	
Other assets, less allowance for loan and lease losses	300,321			305,970			357,746		
Total assets	\$ 2,173,312		_	\$ 2,194,563		_	\$ 2,301,454		·

<sup>(1)</sup> For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. In addition, beginning in the third quarter of 2012, fees earned on primarily overnight deposits placed with certain Foreign Central Banks, which are included in the time deposits placed and other short-term investments line in prior periods, have been included in the cash and cash equivalents line. Net interest income and net interest yield are calculated excluding these fees.

(2) Yields on available-for-sale debt securities are calculated based on fair value rather than the cost basis. The use of fair value does not have a material impact on net interest yield.

(3) Nonperforming loans are included in the respective average loan balances. Income on these nonperforming loans is recognized on a cost recovery basis. Purchased credit-impaired loans were recorded at fair value upon acquisition and accrete interest income over the remaining life of the loan.

(4) The impact of interest rate risk management derivatives on interest income is presented below. Interest income includes the impact of interest rate risk management contracts, which increased (decreased) interest income interest income.

	Third Quarter 2012			Second Quarter 2012			Third Quarter	2011	
Federal funds sold and securities borrowed or purchased under agreements to resell	s	23	•	\$	36		\$	43	
Debt securities		(139)			(386)			(1,049)	
U.S. commercial		(19)			(16)			(19)	
Non-U.S. commercial		(1)			_			_	
Net hedge expenses on assets	s	(136)		\$	(366)	=	\$	(1,025)	

### Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis (continued)

(Dollars in millions)

	_	ТТ	hird Q	uarter 2012		s	econd	Quarter 2012		Third Quarter 2011				
		Average Balance		Interest Income/ Expense	Yield/ Rate	Average Balance		Interest Income/ Expense	Yield/ Rate		Average Balance		Interest Income/ Expense	Yield/ Rate
Interest-bearing liabilities														
U.S. interest-bearing deposits:														
Savings	\$	41,581	\$	11	0.10 %	\$ 42,394	\$	14	0.13 %	\$	41,256	\$	21	0.19%
NOW and money market deposit accounts		465,679		173	0.15	460,788		188	0.16		473,391		248	0.21
Consumer CDs and IRAs		94,140		172	0.73	96,858		171	0.71		108,359		244	0.89
Negotiable CDs, public funds and other deposits		19,587		30	0.61	21,661		35	0.65		18,547		5	0.12
Total U.S. interest-bearing deposits		620,987		386	0.25	 621,701		408	0.26		641,553		518	0.32
Non-U.S. interest-bearing deposits:														
Banks located in non-U.S. countries		13,883		19	0.56	14,598		25	0.69		21,037		34	0.65
Governments and official institutions		1,019		1	0.31	895		1	0.37		2,043		2	0.32
Time, savings and other		52,175		78	0.59	52,584		85	0.65		64,271		150	0.93
Total non-U.S. interest-bearing deposits		67,077		98	0.58	68,077		111	0.65		87,351		186	0.85
Total interest-bearing deposits		688,064		484	0.28	689,778		519	0.30		728,904		704	0.38
Federal funds purchased, securities loaned or sold under agreements to repurchase and other short-term borrowings		325,023		893	1.09	318,909		943	1.19		303,234		1,152	1.51
Trading account liabilities		77,528		418	2.14	84,728		448	2.13		87,841		547	2.47
Long-term debt		291,684		2,243	3.07	333,173		2,534	3.05		420,273		2,959	2.82
Total interest-bearing liabilities (1)		1,382,299		4,038	1.16	1,426,588		4,444	1.25		1,540,252		5,362	1.39
Noninterest-bearing sources:														
Noninterest-bearing deposits		361,633				343,110					322,416			
Other liabilities		193,341				189,307					216,376			
Shareholders' equity		236,039				235,558					222,410			
Total liabilities and shareholders' equity	\$	2,173,312				\$ 2,194,563				\$	2,301,454			
Net interest spread					2.06 %				1.96%					2.08%
Impact of noninterest-bearing sources					0.25				0.24					0.23
Net interest income/yield on earning assets <sup>(2)</sup>			\$	10,119	2.31 %	•	\$	9,730	2.20%			\$	10,701	2.31%

<sup>(1)</sup> The impact of interest rate risk management derivatives on interest expense is presented below. Interest expense includes the impact of interest rate risk management contracts, which increased (decreased) interest expense on:

	Third Quarter 2012		Second Quarter 201	2	Third Quarte	2011
NOW and money market deposit accounts	\$	_	\$	(1)	\$	_
Consumer CDs and IRAs		16		22		44
Negotiable CDs, public funds and other deposits		3		4		3
Banks located in non-U.S. countries		3		3		13
Federal funds purchased, securities loaned or sold under agreements to repurchase and other short-term borrowings		323		307		471
Long-term debt		(799)		(926)		(1,162)
Net hedge income on liabilities	\$	(454)	\$	(591)	\$	(631)

<sup>(2)</sup> For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. In addition, beginning in the third quarter of 2012, fees earned on primarily overnight deposits placed with certain Foreign Central Banks, which are included in the time deposits placed and other short-term investments line in prior periods, have been included in the cash and cash equivalents line. Net interest income and net interest yield are calculated excluding these fees.

### Year-to-Date Average Balances and Interest Rates - Fully Taxable-equivalent Basis

(Dollars in millions)

		N	ine Months End	ed September 30					
	-	2012			2011				
	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance	Interest Income/ Expense	Yield/ Rate			
Earning assets									
Time deposits placed and other short-term investments(1)	\$ 24,877	\$ 187	1.01 %	\$ 28,428	\$ 281	1.33 %			
Federal funds sold and securities borrowed or purchased under agreements to resell	234,058	1,173	0.67	247,635	1,698	0.92			
Trading account assets	177,846	3,944	2.96	195,931	4,788	3.26			
Debt securities (2)	336,939	6,675	2.64	338,512	7,357	2.90			
Loans and leases (3):									
Residential mortgage	255,458	7,268	3.79	265,345	8,500	4.27			
Home equity	119,579	3,351	3.74	132,308	3,834	3.87			
Discontinued real estate	11,392	292	3.41	14,951	373	3.32			
U.S. credit card	95,540	7,168	10.02	106,569	8,205	10.29			
Non-U.S. credit card	13,706	1,189	11.59	26,767	2,236	11.17			
Direct/Indirect consumer	85,042	2,238	3.52	89,927	2,853	4.24			
Other consumer	2,612	121	6.23	2,764	135	6.47			
Total consumer	583,329	21,627	4.95	638,631	26,136	5.47			
U.S. commercial	198,618	5,250	3.53	191,091	5,562	3.89			
Commercial real estate	37,912	991	3.49	45,664	1,179	3.45			
Commercial lease financing	21,557	690	4.27	21,419	797	4.96			
Non-U.S. commercial	59,234	1,161	2.62	43,043	987	3.07			
Total commercial	317,321	8,092	3.41	301,217	8,525	3.78			
Total loans and leases	900,650	29,719	4.41	939,848	34,661	4.93			
Other earning assets	89,230	2,254	3.37	101,382	2,602	3.43			
Total earning assets <sup>(4)</sup>	1,763,600	43,952	3.33	1,851,736	51,387	3.72			
Cash and cash equivalents (1)	117,105	147		118,792	150				
Other assets, less allowance for loan and lease losses	304,269			355,704					
Total assets	\$ 2,184,974			\$ 2,326,232					

<sup>(1)</sup> For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. In addition, beginning in the third quarter of 2012, fees earned on primarily overnight deposits placed with certain Foreign Central Banks, which are included in the time deposits placed and other short-term investments line in prior periods, have been included in the cash and cash equivalents line. Net interest income and net interest yield are calculated excluding these fees.

(2) Yields on available-for-sale debt securities are calculated based on fair value rather than the cost basis. The use of fair value does not have a material impact on net interest yield.

(3) Nonperforming loans are included in the respective average loan balances. Income on these nonperforming loans is recognized on a cost recovery basis. Purchased credit-impaired loans were recorded at fair value upon acquisition and accrete interest income over the remaining life of the loan.

(4) The impact of interest rate risk management derivatives on interest income is presented below. Interest income includes the impact of interest rate risk management contracts, which increased (decreased) interest income on:

	2012	2011
Federal funds sold and securities borrowed or purchased under agreements to resell	\$ 110	\$ 141
Trading account assets	_	(158)
Debt securities	(665)	(2,092)
U.S. commercial	(51)	(41)
Non-U.S. commercial	(2)	(2)
Net hedge expenses on assets	\$ (608)	\$ (2,152)

### Year-to-Date Average Balances and Interest Rates - Fully Taxable-equivalent Basis (continued)

(Dollars in millions)

		N	line Months End	led September 30		
		2012			2011	
	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance	Interest Income/ Expense	Yield/ Rate
Interest-bearing liabilities						
U.S. interest-bearing deposits:						
Savings	\$ 41,506	\$ 39	0.12 %	\$ 40,618	\$ 84	0.28%
NOW and money market deposit accounts	461,720	547	0.16	476,002	868	0.24
Consumer CDs and IRAs	97,003	537	0.74	113,428	825	0.97
Negotiable CDs, public funds and other deposits	21,273	101	0.63	15,478	86	0.74
Total U.S. interest-bearing deposits	621,502	1,224	0.26	645,526	1,863	0.39
Non-U.S. interest-bearing deposits:						
Banks located in non-U.S. countries	15,544	72	0.62	20,600	109	0.71
Governments and official institutions	1,067	3	0.37	2,159	6	0.35
Time, savings and other	53,328	253	0.63	63,212	408	0.86
Total non-U.S. interest-bearing deposits	69,939	328	0.63	85,971	523	0.81
Total interest-bearing deposits	691,441	1,552	0.30	731,497	2,386	0.44
Federal funds purchased, securities loaned or sold under agreements to repurchase and other short-term borrowings	312,376	2,717	1.16	337,583	3,678	1.46
Trading account liabilities	78,041	1,343	2.30	89,302	1,801	2.70
Long-term debt	329,320	7,485	3.03	431,902	9,043	2.80
Total interest-bearing liabilities (1)	1,411,178	13,097	1.24	1,590,284	16,908	1.42
Noninterest-bearing sources:						
Noninterest-bearing deposits	346,169			305,408		
Other liabilities	192,901			201,155		
Shareholders' equity	234,726			229,385		
Total liabilities and shareholders' equity	\$ 2,184,974			\$ 2,326,232		
Net interest spread			2.09 %			2.30%
Impact of noninterest-bearing sources			0.24			0.19
Net interest income/yield on earning assets(2)		\$ 30,855	2.33 %		\$ 34,479	2.49%

(1) The impact of interest rate risk management derivatives on interest expense is presented below. Interest expense includes the impact of interest rate risk management contracts, which increased(decreased) interest expense on:

	2012	2011
NOW and money market deposit accounts	\$ (1)	\$ (1)
Consumer CDs and IRAs	72	137
Negotiable CDs, public funds and other deposits	10	10
Banks located in non-U.S. countries	10	47
Federal funds purchased, securities loaned or sold under agreements to repurchase and other short-term borrowings	955	1,427
Long-term debt	(2,749)	(3,497)
Net hedge income on liabilities	\$ (1,703)	\$ (1,877)

<sup>(2)</sup> For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. In addition, beginning in the third quarter of 2012, fees earned on primarily overnight deposits placed with certain Foreign Central Banks, which are included in the time deposits placed and other short-term investments line in prior periods, have been included in the cash and cash equivalents line. Net interest income and net interest yield are calculated excluding these fees.

### Debt Securities and Available-for-Sale Marketable Equity Securities

(Dollars in millions)

Donats in inmons)							
				Septembe	r 30, 2012	!	
		Amortized Cost		Gross Unrealized Gains	1	Gross Unrealized Losses	 Fair Value
available-for-sale debt securities							
U.S. Treasury and agency securities	\$	24,794	s	236	\$	(235)	\$ 24,795
Mortgage-backed securities:							
Agency		196,976		7,091		(24)	204,043
Agency collateralized mortgage obligations		38,863		1,412		(128)	40,147
Non-agency residential		9,772		377		(147)	10,002
Non-agency commercial		3,733		394		_	4,127
Non-U.S. securities		5,709		50		(11)	5,748
Corporate bonds		2,018		83		(18)	2,083
Other taxable securities, substantially all asset-backed securities		12,128		85		(16)	 12,197
Total taxable securities		293,993		9,728		(579)	303,142
Tax-exempt securities		2,840		17		(50)	 2,807
Total available-for-sale debt securities		296,833		9,745		(629)	305,949
eld-to-maturity debt securities, substantially all U.S. agency mortgage-backed securities		39,898		1,230		_	41,128
Total debt securities	\$	336,731	s	10,975	s	(629)	\$ 347,077
vailable-for-sale marketable equity securities <sup>(1)</sup>	s	783	s	526	\$	(5)	\$ 1,304

				June 30	), 2012		
	A	Amortized Cost	1	Gross Unrealized Gains		Gross Unrealized Losses	 Fair Value
Available-for-sale debt securities							
U.S. Treasury and agency securities	\$	30,034	\$	237	\$	(440)	\$ 29,831
Mortgage-backed securities:							
Agency		189,167		5,075		(51)	194,191
Agency collateralized mortgage obligations		38,553		752		(156)	39,149
Non-agency residential		10,514		256		(255)	10,515
Non-agency commercial		3,751		376		_	4,127
Non-U.S. securities		5,736		37		(8)	5,765
Corporate bonds		2,073		75		(26)	2,122
Other taxable securities, substantially all asset-backed securities		11,494		68		(40)	 11,522
Total taxable securities		291,322		6,876		(976)	297,222
Tax-exempt securities		2,862		17		(52)	 2,827
Total available-for-sale debt securities		294,184		6,893		(1,028)	300,049
Held-to-maturity debt securities, substantially all U.S. agency mortgage-backed securities		35,168		826			35,994
Total debt securities	s	329,352	\$	7,719	\$	(1,028)	\$ 336,043
Available-for-sale marketable equity securities(1)	s	62	\$	27	\$	(6)	\$ 83

<sup>(1)</sup> Classified in other assets on the Consolidated Balance Sheet.

Total loans and leases

Total assets (1)

(Dollars in millions)												
			Consumer &		Consumer	Third Quar	rter 2012					
	Total Corporation		Business Banking		Real Estate Services		obal iking	Global Markets		GWIM		All Other
Net interest income (FTE basis)	\$ 10,167	\$	4,651	\$	729	s	2,264	\$ 846	s	1,458	\$	219
Noninterest income (loss)	10,490		2,419		2,367		1,883	2,260		2,820		(1,259)
Total revenue, net of interest expense (FTE basis)	20,657	•	7,070		3,096		4,147	3,106		4,278		(1,040)
Provision for credit losses	1,774	,	970		264		68	21		61		390
Noninterest expense	17,544	<u> </u>	4,061		4,224		2,023	 2,545		3,355		1,336
Income (loss) before income taxes	1,339	)	2,039		(1,392)		2,056	540		862		(2,766)
Income tax expense (benefit) (FTE basis)	999	_   _	754		(515)		761	899		320		(1,220)
Net income (loss)	\$ 340	<u>s</u>	1,285	\$	(877)	\$	1,295	\$ (359)	\$	542	\$	(1,546)
Average												
Total loans and leases	\$ 888,859	\$	133,881	\$	103,708	\$	267,390	n/m	s	106,092	\$	249,831
Total assets (1)	2,173,312	:	533,981		141,779	:	355,670	\$ 584,332		280,840		276,710
Total deposits	1,049,697	•	480,342		n/m	:	252,226	n/m		253,942		26,742
Period end												
Total loans and leases	\$ 893,035	\$	133,308	\$	99,890	\$	272,052	n/m	\$	107,500	\$	246,255
Total assets (1)	2,166,162	:	540,260		139,366	:	355,417	\$ 583,203		283,949		263,967
Total deposits	1,063,307		486,857		n/m	:	260,030	n/m		256,114		24,960
						Second Qua	rter 2012					
	Total Corporation		Consumer & siness Banking		Consumer Real Estate Services		obal iking	Global Markets		GWIM		All Other
Net interest income (FTE basis)	\$ 9,782	_   _	4,705	\$	714	\$	2,184	\$ 650	\$	1,446	\$	83
Noninterest income	12,420		2,621		1,807		2,102	2,715		2,871		304
Total revenue, net of interest expense (FTE basis)	22,202	_   _	7,326		2,521		4,286	 3,365		4,317		387
Provision for credit losses	1,773		1,131		186		(113)	(14)		47		536
Noninterest expense	17,048		4,360		3,552		2,165	2,712		3,402		857
Income (loss) before income taxes	3,381		1,835		(1,217)		2,234	 667		868	_	(1,006)
Income tax expense (benefit) (FTE basis)	918		680		(451)		827	206		321		(665)
Net income (loss)	\$ 2,463	\$	1,155	\$	(766)	\$	1,407	\$ 461	\$	547	\$	(341)
Average												
Total loans and leases	\$ 899,498	\$	136,872	\$	106,725	\$	267,813	n/m	\$	104,102	\$	257,340
Total assets (1)	2,194,563		531,747		152,777	:	341,151	\$ 581,952		276,914		310,022
Total deposits	1,032,888		476,580		n/m	:	239,161	n/m		251,121		31,167
Period end												
Total loans and leases	\$ 892,315	\$	135,523	\$	105,304	\$	265,395	n/m	\$	105,395	\$	253,503
Total assets (1)	2,160,854	,	537,647		147,638	1	340,744	\$ 561,815		277,988		295,022
Total deposits	1,035,225		481,939		n/m	:	241,529	n/m		249,755		26,972
						Third Quart	ter 2011					
	Total Corporation		Consumer & siness Banking		Consumer Real Estate Services		obal iking	Global Markets		GWIM		All Other
Net interest income (FTE basis)	\$ 10,739		5,149	\$	922	\$	2,323	\$ 925	\$	1,412	\$	8
Noninterest income	17,963		2,978		1,900		1,628	2,369		2,826		6,262
Total revenue, net of interest expense (FTE basis)	28,702	_   _	8,127	_	2,822		3,951	 3,294	_	4,238		6,270
Provision for credit losses	3,407		1,132		918		(182)	3		162		1,374
Noninterest expense	17,613		4,347		3,826		2,217	2,966		3,500		757
Income (loss) before income taxes	7,682		2,648		(1,922)		1,916	325		576		4,139
Income tax expense (benefit) (FTE basis)	1,450	)	984		(801)		710	878		214		(535)
Net income (loss)	\$ 6,232		1,664	s	(1,121)	\$	1,206	\$ (553)	\$	362	\$	4,674
Average												
Total loans and leases	\$ 942,032	. \$	151,492	\$	120,079	\$	268,174	n/m	\$	102,786	\$	286,753
Total assets (1)	2,301,454		519,512		182,843		348,087	\$ 604,333		290,974		355,705
Total deposits	1,051,320		464,256		n/m		246,395	n/m		255,882		52,742
Period end	,,		,									, -
m - 11	0.000 500		1.40.720		110.000		272 547	/		102.262		

\$ 932,531

2,219,628

149,739

520,125

119,823 \$

188,769

273,547

341,100 \$

n/m \$

552,772

102,362

280,897

274,270

335,965

Total deposits 1,041,353 465,774 236,565 251,251 52,946

(1) Total assets include asset allocations to match liabilities (i.e., deposits).

 $n/m = not \ meaningful$ 

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

15

### Year-to-Date Results by Business Segment

(Dollars in millions)

						Nine Montl	hs En	ded September :	30, 20	12			
	c	Total orporation	В	nsumer & Business Banking		Consumer Real Estate Services		Global Banking		Global Markets		GWIM	All Other
Net interest income (FTE basis)	\$	31,002	\$	14,436	\$	2,218	s	6,847	\$	2,294	s	4,482	\$ 725
Noninterest income (loss)		34,342		7,383		6,073		6,035		8,370		8,472	(1,991)
Total revenue, net of interest expense (FTE basis)		65,344		21,819		8,291		12,882		10,664		12,954	(1,266)
Provision for credit losses		5,965		2,978		957		(283)		(13)		154	2,172
Noninterest expense		53,733		12,672		11,678		6,364		8,333		10,201	4,485
Income (loss) before income taxes		5,646		6,169		(4,344)		6,801		2,344		2,599	(7,923)
Income tax expense (benefit) (FTE basis)		2,190		2,276		(1,558)		2,509		1,444		960	(3,441)
Net income (loss)	\$	3,456	\$	3,893	\$	(2,786)	s	4,292	\$	900	\$	1,639	\$ (4,482)
Average													
Total loans and leases	\$	900,650	s	137,431	\$	107,051	s	270,747		n/m	\$	104,416	\$ 257,067
Total assets (1)		2,184,974		529,811		151,186		348,461	\$	574,993		280,893	299,630
Total deposits		1,037,610		474,409		n/m		243,028		n/m		252,595	32,518
Period end													
Total loans and leases	\$	893,035	\$	133,308	\$	99,890	\$	272,052		n/m	\$	107,500	\$ 246,255
Total assets (1)		2,166,162		540,260		139,366		355,417	\$	583,203		283,949	263,967
Total deposits		1,063,307		486,857		n/m		260,030		n/m		256,114	24,960
								ded September 3					
		Total Corporation		nsumer & ess Banking		Consumer Real Estate Services		Global Banking		Global Markets		GWIM	 All Other
Net interest income (FTE basis)	\$					Real Estate	s		\$		\$	GWIM 4,555	\$
Net interest income (FTE basis) Noninterest income (loss)		Corporation	Busin	ess Banking		Real Estate Services	\$	Banking	\$	Markets	\$		\$ Other
		34,629	Busin	16,299		Real Estate Services 2,398	\$	Banking 7,181	\$	Markets 2,819	\$	4,555	\$ Other 1,377
Noninterest income (loss)		34,629 34,651	Busin	16,299 8,975		Real Estate Services 2,398 (8,828)	\$	7,181 6,130	\$	2,819 10,161	\$	4,555 8,674	\$ Other 1,377 9,539
Noninterest income (loss)  Total revenue, net of interest expense (FTE basis)		34,629 34,651 69,280	Busin	16,299 8,975 25,274		Real Estate Services 2,398 (8,828) (6,430)	\$	7,181 6,130 13,311	\$	2,819 10,161 12,980	\$	4,555 8,674 13,229	\$ Other 1,377 9,539 10,916
Noninterest income (loss)  Total revenue, net of interest expense (FTE basis)  Provision for credit losses		34,629 34,651 69,280 10,476	Busin	16,299 8,975 25,274 2,193		2,398 (8,828) (6,430) 3,523	\$	7,181 6,130 13,311 (862)	\$	2,819 10,161 12,980 (38)	\$	4,555 8,674 13,229 280	\$ 1,377 9,539 10,916 5,380
Noninterest income (loss)  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense		34,629 34,651 69,280 10,476 60,752	Busin	16,299 8,975 25,274 2,193 13,291		Real Estate Services 2,398 (8,828) (6,430) 3,523 17,222	\$	7,181 6,130 13,311 (862) 6,748	\$	2,819 10,161 12,980 (38) 9,343	\$	4,555 8,674 13,229 280 10,702	\$ Other  1,377  9,539  10,916  5,380  3,446
Noninterest income (loss)  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income (loss) before income taxes		34,629 34,651 69,280 10,476 60,752 (1,948)	Busin	16,299 8,975 25,274 2,193 13,291 9,790		Real Estate Services  2,398 (8,828) (6,430) 3,523 17,222 (27,175)	\$	8anking 7,181 6,130 13,311 (862) 6,748 7,425	\$	2,819 10,161 12,980 (38) 9,343 3,675	\$	4,555 8,674 13,229 280 10,702 2,247	\$ Other  1,377 9,539 10,916 5,380 3,446 2,090
Noninterest income (loss)  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)	\$	34,629 34,651 69,280 10,476 60,752 (1,948) (1,403)	Busin \$	16,299 8,975 25,274 2,193 13,291 9,790 3,586	\$	Real Estate Services  2,398 (8,828) (6,430) 3,523 17,222 (27,175) (9,152)		Banking 7,181 6,130 13,311 (862) 6,748 7,425 2,716		2,819 10,161 12,980 (38) 9,343 3,675 1,922		4,555 8,674 13,229 280 10,702 2,247 823	Other  1,377 9,539  10,916 5,380 3,446 2,090 (1,298)
Noninterest income (loss)  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)	\$	34,629 34,651 69,280 10,476 60,752 (1,948) (1,403)	Busin \$	16,299 8,975 25,274 2,193 13,291 9,790 3,586	\$	Real Estate Services  2,398 (8,828) (6,430) 3,523 17,222 (27,175) (9,152)		Banking 7,181 6,130 13,311 (862) 6,748 7,425 2,716		2,819 10,161 12,980 (38) 9,343 3,675 1,922		4,555 8,674 13,229 280 10,702 2,247 823	Other  1,377 9,539  10,916 5,380 3,446 2,090 (1,298)
Noninterest income (loss)  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)	s s	34,629 34,651 69,280 10,476 60,752 (1,948) (1,403) (545)	Busin \$	ess Banking 16,299 8,975 25,274 2,193 13,291 9,790 3,586 6,204	s s	Real Estate Services  2,398 (8,828) (6,430) 3,523 17,222 (27,175) (9,152) (18,023)	\$	Banking 7,181 6,130 13,311 (862) 6,748 7,425 2,716 4,709		2,819 10,161 12,980 (38) 9,343 3,675 1,922 1,753	\$	4,555 8,674 13,229 280 10,702 2,247 823 1,424	\$ Other  1,377 9,539  10,916 5,380 3,446 2,090 (1,298) 3,388
Noninterest income (loss)  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)  Average  Total loans and leases	s s	34,629 34,651 69,280 10,476 60,752 (1,948) (1,403) (545)	Busin \$	ess Banking 16,299 8,975 25,274 2,193 13,291 9,790 3,586 6,204	s s	Real Estate Services  2,398 (8,828) (6,430) 3,523 17,222 (27,175) (9,152) (18,023)	\$	Banking 7,181 6,130 13,311 (862) 6,748 7,425 2,716 4,709	\$	Markets  2,819 10,161  12,980 (38) 9,343 3,675 1,922 1,753	\$	4,555 8,674 13,229 280 10,702 2,247 823 1,424	\$ Other  1,377 9,539 10,916 5,380 3,446 2,090 (1,298) 3,388
Noninterest income (loss)  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)  Average  Total loans and leases  Total assets (1)	s s	34,629 34,651 69,280 10,476 60,752 (1,948) (1,403) (545)	Busin \$	16,299 8,975 25,274 2,193 13,291 9,790 3,586 6,204	s s	Real Estate Services  2,398 (8,828) (6,430) 3,523 17,222 (27,175) (9,152) (18,023)	\$	Banking 7,181 6,130 13,311 (862) 6,748 7,425 2,716 4,709  261,766 333,995	\$	2,819 10,161 12,980 (38) 9,343 3,675 1,922 1,753	\$	4,555 8,674 13,229 280 10,702 2,247 823 1,424	\$ Other  1,377 9,539 10,916 5,380 3,446 2,090 (1,298) 3,388  287,625 380,958
Noninterest income (loss)  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)  Average  Total loans and leases  Total assets (1)  Total deposits	s s	34,629 34,651 69,280 10,476 60,752 (1,948) (1,403) (545)	Busin \$	16,299 8,975 25,274 2,193 13,291 9,790 3,586 6,204	s s	Real Estate Services  2,398 (8,828) (6,430) 3,523 17,222 (27,175) (9,152) (18,023)	\$	Banking 7,181 6,130 13,311 (862) 6,748 7,425 2,716 4,709  261,766 333,995	\$	2,819 10,161 12,980 (38) 9,343 3,675 1,922 1,753	\$	4,555 8,674 13,229 280 10,702 2,247 823 1,424	\$ Other  1,377 9,539 10,916 5,380 3,446 2,090 (1,298) 3,388  287,625 380,958
Noninterest income (loss)  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)  Average  Total loans and leases  Total deposits  Period end	\$ \$ \$	34,629 34,651 69,280 10,476 60,752 (1,948) (1,403) (545)  939,848 2,326,232 1,036,905	S S	16,299 8,975 25,274 2,193 13,291 9,790 3,586 6,204	<u>s</u> <u>s</u>	Real Estate Services  2,398 (8,828) (6,430) 3,523 17,222 (27,175) (9,152) (18,023)  120,772 196,636 n/m	<u>\$</u>	Banking 7,181 6,130 13,311 (862) 6,748 7,425 2,716 4,709  261,766 333,995 236,151	\$	2,819 10,161 12,980 (38) 9,343 3,675 1,922 1,753	<u>s</u> s	4,555 8,674 13,229 280 10,702 2,247 823 1,424 101,953 292,562 256,667	\$ Other  1,377 9,539 10,916 5,380 3,446 2,090 (1,298) 3,388  287,625 380,958 50,201
Noninterest income (loss)  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)  Average  Total loans and leases  Total assets (1)  Total deposits  Period end  Total loans and leases	\$ \$ \$	34,629 34,651 69,280 10,476 60,752 (1,948) (1,403) (545)  939,848 2,326,232 1,036,905	S S	16,299 8,975 25,274 2,193 13,291 9,790 3,586 6,204  155,829 518,998 462,851	<u>s</u> <u>s</u>	Real Estate Services  2,398 (8,828) (6,430) 3,523 17,222 (27,175) (9,152) (18,023)  120,772 196,636 n/m	<u>\$</u>	Banking 7,181 6,130 13,311 (862) 6,748 7,425 2,716 4,709  261,766 333,995 236,151	<u>s</u>	August	<u>s</u> s	4,555 8,674 13,229 280 10,702 2,247 823 1,424 101,953 292,562 256,667	\$ Other  1,377 9,539 10,916 5,380 3,446 2,090 (1,298) 3,388  287,625 380,958 50,201

<sup>(1)</sup> Total assets include asset allocations to match liabilities (i.e., deposits).

n/m = not meaningful

### **Consumer & Business Banking Segment Results**

Noninterest income:  Card income  Service charges  All other income (loss)  Total noninterest income  Total revenue, net of interest expense (FTE basis)	s	2012 14,436 3,934	\$ 2011		Quarter 2012	Quarter 2012	Quarter	Quarter	Quarter
Service charges  All other income (loss)  Total noninterest income	s		\$ 16,299				2012	2011	2011
Card income Service charges All other income (loss) Total noninterest income Total revenue, net of interest expense (FTE basis)		3,934		\$	4,651	\$ 4,705	\$ 5,080	\$ 5,080	\$ 5,149
Service charges  All other income (loss)  Total noninterest income  Total revenue, net of interest expense (FTE basis)		3,934							
All other income (loss)  Total noninterest income  Total revenue, net of interest expense (FTE basis)			4,983		1,325	1,331	1,278	1,303	1,720
Total noninterest income  Total revenue, net of interest expense (FTE basis)		3,249	3,379		1,103	1,082	1,064	1,145	1,204
Total revenue, net of interest expense (FTE basis)		200	613		(9)	208	1	78	54
		7,383	8,975		2,419	2,621	2,343	2,526	2,978
Describing Construction Construction		21,819	25,274		7,070	7,326	7,423	7,606	8,127
Provision for credit losses		2,978	2,193		970	1,131	877	1,297	1,132
Noninterest expense		12,672	 13,291		4,061	4,360	4,251	4,429	4,347
Income before income taxes		6,169	9,790		2,039	1,835	2,295	1,880	 2,648
Income tax expense (FTE basis)		2,276	3,586		754	680	842	638	984
Net income	\$	3,893	\$ 6,204	s	1,285	\$ 1,155	\$ 1,453	\$ 1,242	\$ 1,664
Net interest yield (FTE basis)		3.93 %	4.52%		3.74%	3.85%	4.22%	4.23%	4.25 %
Return on average allocated equity		9.73	15.69		9.47	8.69	11.04	9.30	12.60
Return on average economic capital <sup>(1)</sup>		22.69	37.42		21.77	20.29	26.13	22.08	30.42
Efficiency ratio (FTE basis)		58.08	52.59		57.43	59.52	57.26	58.24	53.48
Balance Sheet									
Average									
Total loans and leases	\$	137,431	\$ 155,829	s	133,881	\$ 136,872	\$ 141,578	\$ 147,150	\$ 151,492
Total earning assets (2)		490,393	482,003		494,485	492,085	484,565	476,399	480,312
Total assets (2)		529,811	518,998		533,981	531,747	523,658	515,339	519,512
Total deposits		474,409	462,851		480,342	476,580	466,240	459,819	464,256
Allocated equity		53,462	52,875		53,982	53,452	52,947	53,004	52,381
Economic capital (1)		22,977	22,225		23,535	22,967	22,425	22,417	21,781
Period end									
Total loans and leases	\$	133,308	\$ 149,739	s	133,308	\$ 135,523	\$ 138,909	\$ 146,378	\$ 149,739
Total earning assets (2)		499,604	481,158		499,604	497,920	502,788	480,972	481,158
Total assets (2)		540,260	520,125		540,260	537,647	543,855	521,097	520,125
Total deposits		486,857	465,774	1	486,857	481,939	486,162	464,264	465,774

<sup>(1)</sup> Return on average economic capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital are trum on average economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measureson pages 47-50.)

(2) Total earning assets and total assets include asset allocations to match liabilities (i.e.,

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

deposits).

### Consumer & Business Banking Year-to-Date Results

Consumer	u	Dusiness	Danking	ı cai	-10-1	111	Courts

	Total Co	onsumer &	Nine Months Ended		Card		Business
		s Banking	Deposits		Services		Business Banking
let interest income (FTE basis)	s	14,436	\$ 5,916	s	7,575	s	945
foninterest income:							
Card income		3,934	_		3,934		_
Service charges		3,249	2,972		_		277
All other income (loss)		200	194		(79)		8:
Total noninterest income		7,383	3,166		3,855		362
Total revenue, net of interest expense (FTE basis)		21,819	9,082		11,430		1,30
rovision for credit losses		2,978	151		2,566		26
		3,			_,		
Ioninterest expense		12,672	7,819		4,171		683
Income before income taxes		6,169	1,112		4,693		36
ncome tax expense (FTE basis)		2,276	410		1,731		13
Net income	<u>s</u>	3,893	<u>\$ 702</u>	s	2,962	s	229
et interest yield (FTE basis)		3.93 %	1.83 %		8.90%		2.7
eturn on average allocated equity		9.73	3.89		19.25		3.4
eturn on average economic capital (1)		22.69	15.27		39.32		4.5
fficiency ratio (FTE basis)		58.08	86.09		36.49		52.1
Balance Sheet							
verage							
Total loans and leases	\$	137,431	n/m	s	112,689	s	23,99
Total earning assets (2)		490,393	\$ 430,837		113,659		45,64
Total assets (2)		529,811	457,011		119,741		52,80
Total deposits		474,409	431,516		n/m		42,56
Allocated equity		53,462	24,078		20,553		8,83
Economic capital (1)		22,977	6,152		10,092		6,73
Period end							
Total loans and leases	s	133,308	n/m	s	109,358	s	23,15
Total earning assets (2)		499,604	\$ 442,960		109,865		44,53
Total assets (2)		540,260	468,885		116,921		52,20
Total deposits		486,857	442,875		n/m		43,05

			Nine Months Ended	Septemb	per 30, 2011		
	Consumer & ness Banking		Deposits		Card Services		Business Banking
Net interest income (FTE basis)	\$ 16,299	s	6,473	s	8,737	s	1,089
Noninterest income:							
Card income	4,983		_		4,983		_
Service charges	3,379		2,964		_		415
All other income	 613		177		342		94
Total noninterest income	8,975		3,141		5,325		509
Total revenue, net of interest expense (FTE basis)	25,274		9,614		14,062		1,598
Provision for credit losses	2,193		116		1,934		143
Noninterest expense	13,291		7,821		4,584		886
Income before income taxes	9,790		1,677		7,544		569
Income tax expense (FTE basis)	3,586		614		2,761		211
Net income	\$ 6,204	\$	1,063	\$	4,783	S	358
Net interest yield (FTE basis)	4.52%		2.05%		9.06%		3.43 %
Return on average allocated equity	15.69		6.00		30.02		6.08
Return on average economic capital (1)	37.42		24.82		59.92		8.28
Efficiency ratio (FTE basis)	52.59		81.35		32.60		55.42
Balance Sheet							
Average							
Total loans and leases	\$ 155,829		n/m	\$	127,755	\$	27,423

Total earning assets (2)	482,003	\$	421,530	128,904	42,475
Total assets (2)	518,998		447,926	131,172	50,807
Total deposits	462,851		422,452	n/m	40,103
Allocated equity	52,875		23,692	21,302	7,881
Economic capital (1)	22,225		5,740	10,699	5,786
Period end					
Total loans and leases	\$ 149,739		n/m	\$ 122,222	\$ 26,839
Total earning assets (2)	481,158	s	422,758	123,509	44,403
Total assets (2)	520,125		449,469	128,747	51,422
Total deposits	465,774		424,267	n/m	41,182

For footnotes see page 20. Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

18

### **Consumer & Business Banking Quarterly Results**

(Dollars in millions)	

	_				Third Qua	rter 2012			
		Total Consu Business B		1	Deposits		Card Services		Business Banking
Net interest income (FTE basis)	<u> </u>	s	4,651	s	1,882	s	2,479	s	290
Noninterest income:									
Card income			1,325		_		1,325		_
Service charges			1,103		1,012		_		91
All other income (loss)			(9)		63		(100)		28
Total noninterest income			2,419		1,075		1,225		119
Total revenue, net of interest expense (FTE basis)			7,070		2,957		3,704		409
Provision for credit losses			970		60		836		74
Noninterest expense	_		4,061		2,568		1,290		203
Income before income taxes			2,039		329		1,578		132
ncome tax expense (FTE basis)			754		122		584		48
Net income	<u>\$</u>	s	1,285	s	207	s	994	\$	84
fet interest yield (FTE basis)			3.74%		1.71 %		8.95%		2.57 %
teturn on average allocated equity			9.47		3.29		19.33		3.89
teturn on average economic capital (1)			21.77		11.60		39.54		5.17
fficiency ratio (FTE basis)			57.43		86.82		34.79		50.03
Balance Sheet									
Average									
Total loans and leases	S	s	133,881		n/m	s	109,707	s	23,375
Total earning assets (2)			494,485	s	437,234		110,233		44,974
Total assets (2)			533,981		463,248		116,760		51,929
Total deposits			480,342		436,688		n/m		43,294
Allocated equity			53,982		25,047		20,463		8,472
Economic capital(1)			23,535		7,127		10,034		6,374
Period end									
Total loans and leases	S	s	133,308		n/m	s	109,358	s	23,150
Total earning assets (2)			499,604	s	442,960		109,865		44,532
Total assets (2)			540,260		468,885		116,921		52,207
Total deposits			486,857		442,875		n/m		43,055

		Second Qu	arter 2012	2	
	Consumer & ess Banking	Deposits		Card Services	Business Banking
Net interest income (FTE basis)	\$ 4,705	\$ 1,914	\$	2,480	\$ 311
Noninterest income:					
Card income	1,331	_		1,331	_
Service charges	1,082	991		_	91
All other income	208	71		106	31
Total noninterest income	2,621	1,062		1,437	122
Total revenue, net of interest expense (FTE basis)	7,326	2,976		3,917	433
Provision for credit losses	1,131	40		940	151
Noninterest expense	4,360	2,638		1,502	220
Income before income taxes	1,835	298		1,475	62
Income tax expense (FTE basis)	 680	 111		546	 23
Net income	\$ 1,155	\$ 187	\$	929	\$ 39
Net interest yield (FTE basis)	3.85%	1.78%		8.81%	2.78%
Return on average allocated equity	8.69	3.14		18.21	1.74
Return on average economic capital (1)	20.29	12.45		37.25	2.28
Efficiency ratio (FTE basis)	59.52	88.66		38.36	50.65
Balance Sheet					
Average					
Total loans and leases	\$ 136,872	n/m	S	112,127	\$ 24,025

Total earning assets (2)	492,085	s	433,075		113,202		44,808
Total assets (2)	531,747		459,217		119,316		52,213
Total deposits	476,580		433,781		n/m		42,475
Allocated equity	53,452		23,982		20,525		8,945
Economic capital (1)	22,967		6,056		10,065		6,846
Period end							
Total loans and leases	\$ 135,523		n/m	s	111,071	s	23,700
Total earning assets (2)	497,920	\$	440,559		111,602		43,502
Total assets (2)	537,647		466,362		118,288		50,739
Total deposits	481,939		439,470		n/m		41,563

For footnotes see page 20. Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

19

### **Consumer & Business Banking Quarterly Results (continued)**

(Dollars in millions)

		Third Quarter 2011											
		Total Consumer & Business Banking	Depo	-		Card Services		Business Banking					
Net interest income (FTE basis)	s	5,149	s	1,987	s	2,820	\$	342					
Noninterest income:													
Card income		1,720		_		1,720		_					
Service charges		1,204		1,073		_		131					
All other income (loss)		54		60		(42)		36					
Total noninterest income		2,978		1,133		1,678		167					
Total revenue, net of interest expense (FTE basis)		8,127		3,120	-	4,498		509					
rovision for credit losses		1,132		52		1,037		43					
ioninterest expense		4,347		2,623		1,444		280					
Income before income taxes		2,648		445		2,017		186					
ncome tax expense (FTE basis)		984		165		750		69					
Net income	\$	1,664	\$	280	\$	1,267	\$	117					
let interest yield (FTE basis)		4.25%		1.87%		8.97%		3.069					
Return on average allocated equity		12.60		4.67		24.22		5.93					
Return on average economic capital (1)		30.42		19.01		49.50		8.11					
Efficiency ratio (FTE basis)		53.48		84.07		32.09		54.95					
Balance Sheet													
Average													
Total loans and leases	\$	151,492		n/m	s	123,547	\$	27,258					
Total earning assets (2)		480,312	\$	420,876		124,766		44,342					
Total assets (2)		519,512		447,620		129,170		52,394					
Total deposits		464,256		422,331		n/m		41,622					
Allocated equity		52,381		23,819		20,755		7,807					
Economic capital (1)		21,781		5,872		10,194		5,715					
eriod end													
Total loans and leases	\$	149,739		n/m	s	122,222	\$	26,839					
Total earning assets (2)		481,158	\$	422,758		123,509		44,403					
Total assets (2)		520,125		449,469		128,747		51,422					
Total deposits		465,774		424,267		n/m		41,182					

<sup>(1)</sup> Return on average economic capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital prepresents allocated equity less goodwill and a percentage of intangible assets. Economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP financial Measures on pages 47-50.)
(2) For presentation purposes, in segments or businesses where the total of liabilities and equity exceeds assets, we allocate assets to match liabilities. As a result, total earning assets and total assets of the businesses may not equal total Consumer & Business

Banking.

n/m = not meaningful

### **Consumer & Business Banking Key Indicators**

(Dollars in millions)		Nine Mon Septer				Third Quarter		Second Quarter	First Quarter		Fourth Quarter		Third Quarter
	_	2012	_	2011	_	2012	_	2012	 2012		2011	_	2011
Average deposit balances													
Checking	s	209,777	\$	193,648	\$	213,860	\$	211,014	\$ 204,412	\$	198,274	\$	196,807
Savings		39,260		38,370		39,372		40,119	38,286		37,409		38,822
MMS		142,376		136,363		146,032		142,543	138,512		136,257		137,508
CDs and IRAs		78,768		90,528		76,840		78,642	80,844		83,719		87,105
Non-U.S. and other		4,228		3,942	_	4,238	_	4,262	 4,186		4,160		4,014
Total average deposit balances	\$	474,409	\$	462,851	\$	480,342	\$	476,580	\$ 466,240	\$	459,819	\$	464,256
Deposit spreads (excludes noninterest costs)													
Checking		2.63 %		3.24%		2.45 %		2.64%	2.81%		2.95%		3.09%
Savings		2.79		3.33		2.62		2.78	2.97		3.11		3.25
MMS		1.23		1.42		1.15		1.22	1.30		1.35		1.37
CDs and IRAs		0.58		0.37		0.58		0.62	0.55		0.46		0.39
Non-U.S. and other		1.03		3.80		1.02		1.06	1.00		3.44		3.63
Total deposit spreads		1.86		2.14		1.75		1.87	1.96		2.03		2.09
Client brokerage assets	s	75,852	\$	61,918	s	75,852	\$	72,226	\$ 73,422	\$	66,576	\$	61,918
Online banking active accounts (units in thousands)		29,809		29,917		29,809		30,232	30,439		29,870		29,917
Mobile banking active accounts (units in thousands)		11,097		8,531		11,097		10,290	9,702		9,166		8,531
Banking centers		5,540		5,715		5,540		5,594	5,651		5,702		5,715
ATMs		16,253		17,752		16,253		16,220	17,255		17,756		17,752
U.S. credit card													
Loans													
Average credit card outstandings	s	95,540	\$	106,569	\$	93,292	\$	95,018	\$ 98,334	\$	102,241	\$	103,671
Ending credit card outstandings		93,162		102,803		93,162		94,291	96,433		102,291		102,803
Credit quality													
Net charge-offs	s	3,654	\$	5,844	s	1,079	\$	1,244	\$ 1,331	\$	1,432	\$	1,639
		5.11 %		7.33%		4.60 %		5.27%	5.44%		5.55%		6.28%
30+ delinquency	s	2,855	\$	4,019	\$	2,855	\$	2,948	\$ 3,384	\$	3,823	\$	4,019
		3.06 %		3.91%		3.06 %		3.13%	3.51%		3.74%		3.91%
90+ delinquency	s	1,471	\$	2,128	\$	1,471	\$	1,594	\$ 1,866	\$	2,070	\$	2,128
		1.58 %		2.07%		1.58 %		1.69%	1.93 %		2.02%		2.07%
Other U.S. credit card indicators		10.020/		10.200/		10.040/		0.070/	10.068/		10.100/		10.140/
Gross interest yield		10.02%		10.29%		10.04%		9.97%	10.06%		10.10%		10.14%
Risk adjusted margin		7.23		5.51		7.66		7.51	6.54		6.77		6.08
New account growth (in thousands)  Purchase volumes	s	2,421 141,872	\$	2,238 141,457	s	857 48,189	\$	782 48,886	\$ 782 44,797	s	797 50,901	\$	851 48,547
Debit card data													
Purchase volumes	S	192,146	\$	186,819	S	64,121	\$	64,993	\$ 63,032	\$	63,726	\$	62,774
Business Banking													
Loans													
Average outstandings	s	23,998	\$	27,423	s	23,375	\$	24,025	\$ 24,603	\$	25,306	\$	27,258
Credit spread		1.93 %		2.55%		1.76 %		2.01%	2.01%		1.77%		2.37%
Credit quality													
Net charge-offs	s	378	\$	344	\$	150	\$	131	\$ 97	\$	118	\$	100
-		2.10 %		1.68%		2.54 %		2.21%	1.58%		1.85%		1.46%
Nonperforming assets	s	1,075	\$	1,548	\$	1,075	\$	1,146	\$ 1,228	\$	1,300	\$	1,548
	-	4.65 %		5.77%	-	4.65 %		4.84%	5.04%		5.20%		5.77%
				2//	ı				2.3.70		2.2070		2.7770

### **Consumer Real Estate Services Segment Results**

		Nine Mor Septer			Third	Second	First	Fourth	Third
		2012	2011		Quarter 2012	Quarter 2012	Quarter 2012	Quarter 2011	Quarter 2011
Net interest income (FTE basis)	s	2,218	\$ 2,398	s	729	\$ 714	\$ 775	\$ 809	\$ 922
Noninterest income:									
Mortgage banking income (loss)		5,834	(10,523)		2,192	1,811	1,831	2,329	1,800
Insurance income (loss)		8	753		1	1	6	(3)	23
All other income (loss)		231	942		174	(5)	62	140	77
Total noninterest income (loss)		6,073	(8,828)		2,367	1,807	1,899	2,466	1,900
Total revenue, net of interest expense (FTE basis)		8,291	(6,430)		3,096	2,521	2,674	3,275	2,822
Provision for credit losses		957	3,523		264	186	507	1,001	918
Goodwill impairment		_	2,603		_	_	_	_	_
All other noninterest expense		11,678	14,619		4,224	3,552	3,902	4,569	3,826
Loss before income taxes		(4,344)	(27,175)		(1,392)	(1,217)	(1,735)	(2,295)	 (1,922)
Income tax benefit (FTE basis)		(1,558)	(9,152)		(515)	(451)	(592)	(853)	(801)
Net loss	s	(2,786)	\$ (18,023)	s	(877)	\$ (766)	\$ (1,143)	\$ (1,442)	\$ (1,121)
Net interest yield (FTE basis)		2.36 %	2.00%		2.41 %	2.27%	2.39%	2.30%	2.45 %
Balance Sheet									
Average									
Total loans and leases	\$	107,051	\$ 120,772	s	103,708	\$ 106,725	\$ 110,755	\$ 116,993	\$ 120,079
Total earning assets		125,704	159,979		120,148	126,823	130,201	139,789	149,177
Total assets		151,186	196,636		141,779	152,777	159,105	171,763	182,843
Allocated equity		14,077	16,688		13,332	14,116	14,791	14,757	14,240
Economic capital (1)		14,077	14,884		13,332	14,116	14,791	14,757	14,240
Period end									
Total loans and leases	s	99,890	\$ 119,823	s	99,890	\$ 105,304	\$ 109,264	\$ 112,359	\$ 119,823
Total earning assets		114,225	144,831		114,225	124,854	130,420	132,381	144,831
Total assets		139,366	188,769		139,366	147,638	158,207	163,712	188,769
Period end (in billions)									
Mortgage servicing portfolio (2)	\$	1,475.7	\$ 1,917.4	s	1,475.7	\$ 1,586.4	\$ 1,686.7	\$ 1,763.0	\$ 1,917.4

<sup>(1)</sup> Economic capital represents allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). Economic capital is a non-GAAP financial measure. We believe the use of this non-GAAP financial measure provides additional clarity in assessing the results of the segment. Other companies may define or calculate this measure differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.) louds servicing of residential mortgage loans, home equity lines of credit, home equity loans and discontinued real estate mortgage loans.

### Consumer Real Estate Services Year-to-Date Results (1)

Consumer	Iteal Estate Sel	vices i cui	to Date Results	
(Dollars in millions	)			

(Dollars in millions)				
			Months Ended September 30, 2	012
		mer Real Estate rvices	Home Loans	Legacy Assets & Servicing
Net interest income (FTE basis)	s	2,218	\$ 1,013	\$ 1,205
Noninterest income:				
Mortgage banking income		5,834	2,394	3,440
Insurance income		8	8	_
All other income (loss)		231	(22)	253
Total noninterest income		6,073	2,380	3,693
Total revenue, net of interest expense (FTE basis)		8,291	3,393	4,898
Provision for credit losses		957	(5)	962
Noninterest expense		11,678	2,430	9,248
Income (loss) before income taxes		(4,344)	968	(5,312
Income tax expense (benefit) (FTE basis)		(1,558)	357	(1,915)
Net income (loss)	<u>s</u>	(2,786)	\$ 611	\$ (3,397)
Balance Sheet				
Average				
Total loans and leases	s	107,051	\$ 50,598	\$ 56,453
Total earning assets		125,704	57,206	68,498
Total assets		151,186	58,202	92,984
Allocated equity		14,077	n/a	n/a
Economic capital (2)		14,077	n/a	n/a
Period end				
Total loans and leases	s	99,890	\$ 48,865	\$ 51,025
Total earning assets		114,225	56,137	58,088
Total assets		139,366	57,335	82,031

		INII	ne Months Ended September 30,	.011	
		sumer Real Estate Services	Home Loans	Legacy	Assets & Servicing
Net interest income (FTE basis)	\$	2,398	\$ 1,444	\$	954
Noninterest income:					
Mortgage banking income (loss)		(10,523)	1,873		(12,396
Insurance income		753	753		_
All other income		942	871		71
Total noninterest income (loss)		(8,828)	3,497		(12,325
Total revenue, net of interest expense (FTE basis)		(6,430)	4,941		(11,371
Provision for credit losses		3,523	171		3,352
Goodwill impairment		2,603	_		2,603
All other noninterest expense		14,619	3,837		10,782
Income (loss) before income taxes		(27,175)	933		(28,108
Income tax expense (benefit) (FTE basis)		(9,152)	346		(9,498
Net income (loss)	\$	(18,023)	\$ 587	\$	(18,610
Balance Sheet					
Average					
Total loans and leases	s	120,772	\$ 54,785	\$	65,987
Total earning assets		159,979	72,765		87,214
Total assets		196,636	73,705		122,931
Allocated equity		16,688	n/a		n/a
Economic capital (2)		14,884	n/a		n/a
Period end					
Total loans and leases	\$	119,823	\$ 55,171	\$	64,652
Total earning assets		144,831	66,614		78,217
Total assets		188,769	79,956		108,813

For footnotes see page25.
Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

### Consumer Real Estate Services Quarterly Results (1)

Companier	Itemi Botate	201 11003	Q 11111 101 1J	
(Dollars in millions)				

Page	(Dollars in millions)					
Name of March (		Total C	Consumer Real Estate	Third Quarter 2012		
Solution         30.00         6.0         7.0         8.0         9.0				-	Legacy Assets & Servicing	
Managemen		\$	729	\$ 336	\$ 393	
### 1987 (1987) (198			2.102	052	1 220	
### Part						
回り、						
Total distantia, us of incontropone (FT basis)		<u></u>	-			
Name of contribution         54         (3.2)         3.40           Name of contribution         0.03         4.03         9.04           Name of contribution         0.03         1.03         9.04           Name of contribution         0.03         3.03         9.04           Name of contribution         3.03         3.03         9.04           Name of contribution         3.03         3.03         9.04           Name of contribution         1.03         4.04         9.04           Name of contribution         1.03         9.04         9.04           Name of contribution         1.03			· · · · · · · · · · · · · · · · · · ·			
1982			2,022	-,	-,	
been gene pendintension         (1,000)         44         (2,000)           kers sone pendintension         (815)         (815)         (816)           Kulsension         (815)         (815)         (816)           Reservation         (815)         (815)         (816)           Reservation         (810)         (810)         (816)         (816)           Teal salina dies         8 100,00         (810)	Provision for credit losses		264	(23)	287	
Manusan (	Noninterest expense		4,224	783	3,441	
### Part tracers (中の で	Income (loss) before income taxes		(1,392)	419	(1,811)	
Marce More           Averea         1         4         5         6         6         5         3         5         5         3	Income tax expense (benefit) (FTE basis)		(515)	155	(670)	
Table and males on	Net income (loss)	<u>\$</u>	(877)	\$ 264	\$ (1,141)	
Total communication	Balance Sheet					
Total sease         18,488         56,288         5,180           Total seck         11,372         5,750         8,400           Bellested pagy         1,332         6 mg         6 mg           Commerciapal P         1,332         6 mg         6 mg           Protested           Total sear afferes         1,102         5,103         5,103           Total authors         1,103         1,103         1,103           Total authors         1,103	Average					
Total lateries         141,779         93,780         \$4,400           Allocate (equal 17)         13,332         all         sign           Foot cent         13,332         all         sign           Protect cent         5         95,000         \$ 48,600         \$ 5,000           Total loss and lesses         5         95,000         \$ 48,600         \$ 5,000           Total loss and lesses         119,400         \$ 5,000         \$ 5	Total loans and leases	s	103,708	\$ 49,561	\$ 54,147	
A Since conqual of the same	Total earning assets		120,148	56,285	63,863	
Femome regular of the content of the conten	Total assets		141,779	57,370	84,409	
Preference         S         99,000         \$         48,000         \$         1,000         \$         1,000         \$         1,000         \$         1,000         \$         1,000         \$         1,000         \$         1,000         \$         1,000         \$         1,000         \$         1,000         \$         1,000         \$         1,000         \$         1,000         \$         \$         1,000         \$	Allocated equity		13,332	n/a	n/a	
Total assima ladean         5         9,000         \$ 1,025         \$ 1,025           Total assimate         111,256         57,335         \$ 2,000           Total assimate         113,366         \$ 7,335         \$ 2,000           No linearistic income (FTE basis)         \$ 70 miles   \$ 10 miles   \$	Economic capital (2)		13,332	n/a	n/a	
Total caling asses         114,255         56,175         5,088           Total assets         13,366         57,355         5,088           Securios assets           Total caling assets         Securios assets           Total caling assets         Securios assets           Total caling assets         Securios assets           Notificación (CET basis)         A 15,12						
Total asses         19366         57.000         18.000           Total colspan="4">Score (TE basis)         18.000         18.000         2.000 <th cols<="" td=""><td></td><td>s</td><td></td><td></td><td></td></th>	<td></td> <td>s</td> <td></td> <td></td> <td></td>		s			
Profession						
Nominterest income:         Issuit action from the control income (as)         1,811         827         984           Insurance income         1         1         1			Services		Legacy Assets & Servicing	
Montgage banking income         1,811         827         984           Insurance income         1         1         1         ————————————————————————————————————						
Ristratric income   1		\$	/14	\$ 330	\$ 384	
All other income (loss)	Noninterest income:	S				
Total consisterest income	Noninterest income:  Mortgage banking income	\$	1,811	827	984	
Total revenue, net of interest expense (FTE basis)         2,521         1,125         1,396           Provision for credit losses         186         (35)         2,21           Noninterest expense         3,552         792         2,760           Income (loss) before income taxes         (1,217)         368         (1,588           Income (loss)         451)         136         (387           Net income (loss)         5         (766)         5         232         5         (998           Balance Sheet         Very Collabors and leases         5         106,725         5         50,50         5         56,145           Total loans and leases         \$         106,725         \$         50,50         \$         56,145           Total assets         \$         106,725         \$         50,50         \$         56,145           Total assets         \$         106,725         \$         50,80         \$         56,145           Allocated equity         \$         14,116         n/a         n/a         n/a           Period end         \$         10,304         \$         50,112         \$         55,192           Total loans and leases         \$         105,304 <td>Noninterest income:  Mortgage banking income  Insurance income</td> <td>s</td> <td>1,811 1</td> <td>827 1</td> <td>984 —</td>	Noninterest income:  Mortgage banking income  Insurance income	s	1,811 1	827 1	984 —	
Noninterest expense         3,552         792         2,760           Income (loss) before income taxes         (1,217)         368         (1,585           Income tax expense (benefit) (FIE basis)         (451)         136         (587           Net income (loss)         \$ (766)         \$ 232         \$ (998           Balance Sheet           Average           Total clasms and leases         \$ 106,725         \$ 5,580         \$ 56,145           Total acaming assets         126,823         57,869         68,954           Total acaming assets         152,777         58,898         93,879           Allocated equity         14,116         n/a         n/a           Period end         14,116         n/a         n/a           Total leans and leases         \$ 105,304         \$ 50,112         \$ 55,192           Total carning assets         \$ 105,304         \$ 50,112         \$ 55,192           Total carning assets         \$ 105,304         \$ 50,112         \$ 55,192	Noninterest income:  Mortgage banking income  Insurance income  All other income (loss)	\$ 	1,811	827 1 (33)	984 — 	
Income (loss) before income taxes   (1,217)   368   (1,585)     Income tax expense (benefit) (FTE basis)   (451)   136   (587)     Net income (loss)   S (766)   S (232)   S (998)     Income tax expense (benefit) (FTE basis)   S (766)   S (232)   S (998)     Income tax expense (benefit) (FTE basis)   S (766)   S (232)   S (998)     Income tax expense (benefit) (FTE basis)   S (766)   S (232)   S (998)     Income tax expense (benefit) (FTE basis)   S (766)   S (232)   S (998)     Income tax expense (benefit) (FTE basis)   S (1998)     Income tax expense (benefit) (FTE basis)   S (199	Noninterest income:  Mortgage banking income  Insurance income  All other income (loss)  Total noninterest income	\$	1,811 1 (5) 1,807	827 1 (33) 795	984	
Income (loss) before income taxes   (1,217)   368   (1,585)     Income tax expense (benefit) (FTE basis)   (451)   136   (587)     Net income (loss)   S (766)   S (232)   S (998)     Income tax expense (benefit) (FTE basis)   S (766)   S (232)   S (998)     Income tax expense (benefit) (FTE basis)   S (766)   S (232)   S (998)     Income tax expense (benefit) (FTE basis)   S (766)   S (232)   S (998)     Income tax expense (benefit) (FTE basis)   S (766)   S (232)   S (998)     Income tax expense (benefit) (FTE basis)   S (1998)     Income tax expense (benefit) (FTE basis)   S (199	Noninterest income:  Mortgage banking income Insurance income All other income (loss)  Total noninterest income Total revenue, net of interest expense (FTE basis)	\$	1,811 1 (5) 1,807 2,521	827 1 (33) 795 1,125	984 — 28 1,012	
Refineme (toes)   136   158	Noninterest income:  Mortgage banking income Insurance income All other income (loss) Total noninterest income Total revenue, net of interest expense (FTE basis)  Provision for credit losses	\$	1,811 1 (5) 1,807 2,521	827 1 (33) 795 1,125	984 ————————————————————————————————————	
Net income (loss)         \$ (766)         \$ 232         \$ (998)           Balance Sheet           Average         \$ 106,725         \$ 50,580         \$ 56,145           Total loans and leases         \$ 126,823         57,869         68,954           Total assets         \$ 152,777         58,898         93,879           Allocated equity         \$ 14,116         n/a         n/a           Economic capital (2)         \$ 14,116         n/a         n/a           Period end         \$ 105,304         \$ 50,112         \$ 55,192           Total loans and leases         \$ 105,304         \$ 50,112         \$ 55,192           Total carning assets         \$ 124,854         57,716         67,338	Noninterest income:  Mortgage banking income  Insurance income  All other income (loss)  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense	\$ 	1,811 1 (5) 1,807 2,521 186 3,552	827 1 (33) 795 1,125 (35)	984 ————————————————————————————————————	
Balance Sheet	Noninterest income:  Mortgage banking income  Insurance income  All other income (loss)  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes	\$	1,811 1 (5) 1,807 2,521 186 3,552 (1,217)	827 1 (33) 795 1,125 (35) 792 368	984 ————————————————————————————————————	
Average         Total loans and leases         \$ 106,725         \$ 50,580         \$ 56,145           Total carning assets         126,823         57,869         68,954           Total assets         152,777         58,898         93,879           Allocated equity         14,116         n/a         n/a         n/a           Economic capital (2)         14,116         n/a         n/a         n/a           Period end         S         105,304         \$         50,112         \$         55,192           Total loans and leases         \$         105,304         \$         50,112         \$         55,192           Total carning assets         124,854         57,716         67,138	Noninterest income:  Mortgage banking income  Insurance income  All other income (loss)  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)		1,811 1 (5) 1,807 2,521 186 3,552 (1,217) (451)	827 1 (33) 795 1,125 (35) 792 368 136	984 ————————————————————————————————————	
Total loans and leases         \$ 106,725         \$ 50,580         \$ 56,145           Total earning assets         126,823         57,869         68,954           Total assets         152,777         58,898         93,879           Allocated equity         14,116         n/a         n/a           Economic capital (2)         14,116         n/a         n/a           Period end           Total loans and leases         \$ 105,304         \$ 50,112         \$ 55,192           Total earning assets         124,854         57,716         67,138	Noninterest income:  Mortgage banking income  Insurance income  All other income (loss)  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)		1,811 1 (5) 1,807 2,521 186 3,552 (1,217) (451)	827 1 (33) 795 1,125 (35) 792 368 136	984 ————————————————————————————————————	
Total earning assets         126,823         57,869         68,954           Total assets         152,777         58,898         93,879           Allocated equity         14,116         n/a         n/a           Economic capital (2)         14,116         n/a         n/a           Period end           Total loans and leases         \$ 105,304         \$ 50,112         \$ 55,192           Total carning assets         124,854         57,716         67,138	Noninterest income:  Mortgage banking income  Insurance income  All other income (loss)  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)		1,811 1 (5) 1,807 2,521 186 3,552 (1,217) (451)	827 1 (33) 795 1,125 (35) 792 368 136	984 ————————————————————————————————————	
Total assets         152,777         58,898         93,879           Allocated equity         14,116         n/a         n/a           Economic capital (2)         14,116         n/a         n/a           Period end           Total loans and leases         \$ 105,304         \$ 50,112         \$ 55,192           Total carning assets         124,854         57,716         67,138	Noninterest income:  Mortgage banking income  Insurance income  All other income (loss)  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)  Balance Sheet  Average	<u>s</u>	1,811 1 (5) 1,807 2,521 186 3,552 (1,217) (451) (766)	827 1 (33) 795 1,125 (35) 792 368 136 \$ 232	984 ————————————————————————————————————	
Allocated equity         14,116         n/a         n/a           Economic capital (2)         14,116         n/a         n/a           Period end           Total loans and leases         \$ 105,304         \$ 50,112         \$ 55,192           Total carning assets         124,854         57,716         67,138	Noninterest income:  Mortgage banking income  Insurance income  All other income (loss)  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income (loss) before income taxes  Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)  Balance Sheet  Average  Total loans and leases	<u>s</u>	1,811 1 (5) 1,807 2,521 186 3,552 (1,217) (451) (766)	827 1 (33) 795 1,125 (35) 792 368 136 \$ 232	984 ————————————————————————————————————	
Economic capital (2)         14,116         n/a         n/a           Period end         Total loans and leases           Total carning assets         \$ 105,304         \$ 50,112         \$ 55,192           Total carning assets         124,854         57,716         67,138	Noninterest income:  Mortgage banking income Insurance income All other income (loss)  Total noninterest income Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes Income (loss) before income taxes Income tax expense (benefit) (FTE basis)  Net income (loss)  Balance Sheet  Average  Total loans and leases Total carning assets	<u>s</u>	1,811 1 (5) 1,807 2,521 186 3,552 (1,217) (451) (766)	\$ 27  1  (33)  795  1,125  (35)  792  368  136  \$ 232  \$ 50,580  57,869	984 ————————————————————————————————————	
Total loans and leases         \$ 105,304         \$ 50,112         \$ 55,192           Total earning assets         124,854         57,716         67,138	Noninterest income:  Mortgage banking income Insurance income All other income (loss)  Total noninterest income Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes Income (loss) before income taxes Income (loss)  Net income (loss)  Balance Sheet  Average  Total loans and leases Total earning assets  Total assets	<u>s</u>	1,811  1  (5)  1,807  2,521  186  3,552  (1,217)  (451)  (766)  106,725  126,823  152,777	\$ 232 \$ 50,580 57,869 58,898	984 ————————————————————————————————————	
Total loans and leases         \$ 105,304         \$ 50,112         \$ 55,192           Total earning assets         124,854         57,716         67,138	Noninterest income  Insurance income  All other income (loss)  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income (loss) before income taxes  Income (loss) before income taxes  Income (loss)  Net income (loss)  Balance Sheet  Average  Total loans and leases  Total earning assets  Total assets  Allocated equity	<u>s</u>	1,811  1 (5) 1,807 2,521  186  3,552 (1,217) (451) (766)  106,725 126,823 152,777 14,116	\$ 232 \$ 50,580 57,869 58,898 10,333 795 1,125 (35)	984 ————————————————————————————————————	
Total earning assets 124,854 57,716 67,138	Noninterest income  Insurance income  All other income (loss)  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income (loss) before income taxes  Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)  Balance Sheet  Average  Total loans and leases  Total earning assets  Total assets  Allocated equity  Economic capital (2)	<u>s</u>	1,811  1 (5) 1,807 2,521  186  3,552 (1,217) (451) (766)  106,725 126,823 152,777 14,116	\$ 232 \$ 50,580 57,869 58,898 10,333 795 1,125 (35)	984 ————————————————————————————————————	
	Noninterest income:  Mortgage banking income Insurance income All other income (loss) Total noninterest income Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes Income tax expense (benefit) (FTE basis) Net income (loss)  Balance Sheet Average Total loans and leases Total earning assets Total earning assets Allocated equity Economic capital (2)  Period end	<u>s</u>	1,811 1 (5) 1,807 2,521 186 3,552 (1,217) (451) (766) 106,725 126,823 152,777 14,116 14,116	\$ 27  1  (33)  795  1,125  (35)  792  368  136  \$ 232  \$ 50,580  57,869  58,898  n/a  n/a	\$ 1,012  1,396  221  2,760 (1,585) (587)  \$ (998)  \$ 56,145 68,954 93,879 n/a n/a	
	Noninterest income:  Mortgage banking income  Insurance income  All other income (loss)  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes Income tax expense (benefit) (FTE basis)  Net income (loss)  Balance Sheet  Average  Total loans and leases  Total earning assets  Total assets  Allocated equity  Economic capital (2)  Period end  Total loans and leases	<u>s</u>	1,811 1 (5) 1,807 2,521 186 3,552 (1,217) (451) (766)  106,725 126,823 152,777 14,116 14,116	\$ 232  \$ 50,580  57,869  58,898  1/4  1  1  1  1  1  1  1  1  1  1  1  1  1	984 ————————————————————————————————————	

For footnotes see page25.
Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

# Consumer Real Estate Services Quarterly Results (1) (continued)

(Dollars in millions)				
			Third Quarter 2011	
	Total C	onsumer Real Estate Services	Home Loans	Legacy Assets & Servicing
Net interest income (FTE basis)	\$	922	\$ 446	\$ 476
Noninterest income:				
Mortgage banking income (loss)		1,800	656	1,144
Insurance income		23	23	_
All other income		77	42	35
Total noninterest income (loss)		1,900	721	1,179
Total revenue, net of interest expense (FTE basis)		2,822	1,167	1,655
Provision for credit losses		918	50	868
Noninterest expense		3,826	1,068	2,758
Income (loss) before income taxes		(1,922)	49	(1,971)
Income tax expense (benefit) (FTE basis)		(801)	18	(819)
Net income (loss)	\$	(1,121)	\$ 31	\$ (1,152)
Balance Sheet				
Average				
Total loans and leases	\$	120,079	\$ 54,858	\$ 65,221
Total earning assets		149,177	68,815	80,362
Total assets		182,843	71,422	111,421
Allocated equity		14,240	n/a	n/a
Economic capital (2)		14,240	n/a	n/a
Period end				
Total loans and leases	\$	119,823	\$ 55,171	\$ 64,652
Total earning assets		144,831	66,614	78,217
Total assets		188,769	79,956	108,813

<sup>(1)</sup> Consumer Real Estate Services includes Home Loans and Legacy Assets & Servicing. The results of certain mortgage servicing right activities, including net hedge results which were previously included in Home Loans, together with any related assets or liabilities used as economic hedges are included in Legacy Assets & Servicing. The goodwill asset and related impairment charge that was recorded in 2011 are included in Legacy Assets & Servicing.

(2) Economic capital represents allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). Economic capital is a non-GAAP financial measure. We believe the use of this non-GAAP financial measure provides additional clarity in assessing the results of the segment. Other companies may define or calculate this measure differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP financial Measures on pages 47-50.)

 $n/a = not \ applicable$ 

## **Consumer Real Estate Services Key Indicators**

(Dollars in millions, except as noted)																			
		Months ptembe		ed				Third			cond		First		Fourth			Third	
	2012	_		2011	_	_		uarter 2012	_		arter 012	_	 Quarter 2012	_	Quarter 2011	_		Quarter 2011	_
Mortgage servicing rights at fair value rollforward:																			
Balance, beginning of period	\$ 7,378		\$	14,900			\$	5,708	9	\$	7,589		\$ 7,378		\$ 7,880		\$	12,372	
Net additions	155			1,050				85			(7)		77		(290)			33	
Impact of customer payments(1)	(1,149)			(2,009)				(346)			(282)		(521)		(612)			(664)	
Other changes in mortgage servicing rights fair value <sup>(2)</sup>	(1,297)			(6,061)				(360)		(	1,592)	_	655	_	400			(3,861)	_
Balance, end of period	\$ 5,087		\$	7,880	_		\$	5,087	5	\$ :	5,708	_	\$ 7,589	_	\$ 7,378		\$	7,880	
Capitalized mortgage servicing rights (% of loans serviced for investors)	45	bps		52	bps			45	bps		47	bps	58	bps	54	bps			bps
Mortgage loans serviced for investors (in billions)	\$ 1,142		\$	1,512			S	1,142	5	8	1,224		\$ 1,313		\$ 1,379		\$	1,512	
Loan production:																			
Total Corporation (3)																			
First mortgage	\$ 53,558		\$	130,142			\$	20,315	9	S 1	8,005		\$ 15,238		\$ 21,614		\$	33,038	
Home equity	2,623			3,629				933			930		760		759			847	
Consumer Real Estate Services																			
First mortgage	\$ 41,957		\$	121,220		:	\$	15,566	9	S 1	4,206		\$ 12,185		\$ 18,053		\$	30,448	
Home equity	2,067			3,114				746			724		597		580			660	
Mortgage banking income (loss)																			
Production income (loss):																			
Core production revenue	\$ 2,756		\$	2,295			\$	942	5	5	885		\$ 929		\$ 502		\$	803	
Representations and warranties provision	(984)			(15,328)				(307)			(395)		(282)		(264)			(278)	
Total production income (loss)	1,772	_		(13,033)	_	_		635			490	-	647	-	238	-		525	-
Servicing income:		_	_		_	-			_			-		-		-			-
Servicing fees	3,622			4,700				1,088			1,205		1,329		1,335			1,538	
Impact of customer payments <sup>(1)</sup>	(1,149)			(2,009)				(346)			(282)		(521)		(612)			(664)	
Fair value changes of mortgage servicing rights, net of economic hedge results (4)	948			(510)				560			194		194		1,165			360	
Other servicing-related revenue	641			329				255			204		182		203			41	
Total net servicing income	4,062		_	2,510				1,557			1,321		1,184		2,091			1,275	
Total Consumer Real Estate Services mortgage banking income (loss)	5,834			(10,523)				2,192			1,811		1,831		2,329			1,800	
Other business segments' mortgage banking loss <sup>(5)</sup>	(544)			(426)				(173)			(152)		(219)		(210)			(183)	
Total consolidated mortgage banking income (loss)	\$ 5,290		\$	(10,949)			s	2,019	5	S	1,659	_	\$ 1,612		\$ 2,119		s	1,617	

<sup>(1)</sup> Represents the change in the market value of the mortgage servicing rights asset due to the impact of customer payments received during the period.
(2) These amounts reflect the change in discount rates and prepayment speed assumptions, mostly due to changes in interest rates, as well as the effect of changes in other

assumptions.

(3) In addition to loan production in Consumer Real Estate Services, the remaining first mortgage and home equity loan production is primarily in GWM.

(4) Includes gains and losses on sales of mortgage servicing

rights.

(5) Includes the effect of transfers of mortgage loans from Consumer Real Estate Services to the asset and liability management portfolio included in 4ll Other.

# **Global Banking Segment Results**

(Dollars in millions)	<b>3</b> 11 <b>3</b> 2	4 5		i					
	 Nine Mor Septer				Third Quarter	Second Quarter	First Quarter	Fourth Quarter	Third Quarter
	 2012		2011	-	2012	 2012	 2012	 2011	 2011
Net interest income (FTE basis)	\$ 6,847	\$	7,181	\$	2,264	\$ 2,184	\$ 2,399	\$ 2,309	\$ 2,323
Noninterest income:									
Service charges	2,418		2,618		796	815	807	802	828
Investment banking income	1,945		2,431		662	632	651	629	616
All other income	 1,672		1,081		425	655	592	262	184
Total noninterest income	 6,035		6,130		1,883	 2,102	 2,050	 1,693	1,628
Total revenue, net of interest expense (FTE basis)	12,882		13,311		4,147	4,286	4,449	4,002	3,951
Provision for credit losses	(283)		(862)		68	(113)	(238)	(256)	(182)
Noninterest expense	6,364		6,748		2,023	2,165	2,176	2,136	2,217
Income before income taxes	 6,801		7,425		2,056	2,234	2,511	2,122	1,916
Income tax expense (FTE basis)	2,509		2,716		761	827	921	785	710
Net income	\$ 4,292	\$	4,709	s	1,295	\$ 1,407	\$ 1,590	\$ 1,337	\$ 1,206
	/		2240/				2.400/	2010/	2.050
Net interest yield (FTE basis)	3.02 %		3.34%		2.92 %	2.97%	3.18%	3.04%	3.06%
Return on average allocated equity	12.47		13.17		11.15	12.31	13.98	11.51	10.03
Return on average economic capital (1)	27.18		27.06		24.14	26.83	30.67	25.06	20.87
Efficiency ratio (FTE basis)	49.40		50.70		48.74	50.53	48.92	53.36	56.12
Balance Sheet									
Average									
Total loans and leases	\$ 270,747	\$	261,766	s	267,390	\$ 267,813	\$ 277,076	\$ 276,850	\$ 268,174
Total earnings assets (2)	302,493		287,388		308,357	295,915	303,142	300,912	301,384
Total assets (2)	348,461		333,995		355,670	341,151	348,483	347,255	348,087
Total deposits	243,028		236,151		252,226	239,161	237,598	240,757	246,395
Allocated equity	45,967		47,820		46,223	45,958	45,719	46,087	47,682
Economic capital (1)	21,111		23,291		21,371	21,102	20,858	21,188	22,958
Period end									
Total loans and leases	\$ 272,052	\$	273,547	s	272,052	\$ 265,395	\$ 272,286	\$ 278,177	\$ 273,547
Total earnings assets (2)	308,370		293,814		308,370	293,840	293,509	301,662	293,814
Total assets (2)	355,417		341,100		355,417	340,744	340,740	348,773	341,100
Total deposits	260,030		236,565		260,030	241,529	237,697	246,360	236,565

<sup>(1)</sup> Return on average economic capital is calculated as net income, adjusted for cost of funds and earnings credit and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital and return on average economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provide additional clarity in assessing the results of the segments. Other companies may define or calculate this measure differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.)
(2) Total carning assets and total assets include asset allocations to match liabilities (i.e., deposits).

## **Global Banking Key Indicators**

(Dollars in millions)		Nine Mor Septer			Third		Second	First		Fourth	Third
		2012	2011		Quarter 2012		Quarter 2012	Quarter 2012		Quarter 2011	Quarter 2011
Investment Banking fees (1)											
Advisory (2)	\$	710	\$ 918	\$	206	\$	314	\$ 190	\$	265	\$ 260
Debt issuance		935	1,034		341		247	347		253	227
Equity issuance		300	479		115		71	114		111	129
Total Investment Banking fees (3)	\$	1,945	\$ 2,431	s	662	\$	632	\$ 651	\$	629	\$ 616
Business Lending											
Corporate	\$	2,509	\$ 2,547	\$	779	\$	850	\$ 880	\$	693	\$ 775
Commercial		3,400	 3,750		1,137		1,122	 1,141		1,169	1,161
Total Business Lending revenue <sup>(3)</sup>	<u>\$</u>	5,909	\$ 6,297	\$	1,916	\$	1,972	\$ 2,021	\$	1,862	\$ 1,936
Treasury Services											
Corporate	s	1,913	\$ 1,875	\$	649	\$	620	\$ 644	\$	632	\$ 617
Commercial		2,731	 2,649		881		900	 950		917	 864
Total Treasury Services revenue(3)	<u>s</u>	4,644	\$ 4,524	\$	1,530	\$	1,520	\$ 1,594	\$	1,549	\$ 1,481
Average deposit balances											
Interest-bearing	\$	74,863	\$ 94,126	\$	73,931	\$	74,387	\$ 76,280	\$	78,626	\$ 90,797
Noninterest-bearing		168,165	 142,025		178,295		164,774	 161,318		162,131	 155,598
Total average deposits	<u>s</u>	243,028	\$ 236,151	\$	252,226	\$	239,161	\$ 237,598	\$	240,757	\$ 246,395
Loan spread		1.86 %	2.10%		1.86 %		1.82 %	1.90%		1.85%	1.97
Provision for credit losses	s	(283)	\$ (862)	s	68	\$	(113)	\$ (238)	\$	(256)	\$ (182)
Credit quality (4, 5)											
Reservable utilized criticized exposure	\$	12,390	\$ 22,859	\$	12,390	\$	14,843	\$ 17,983	\$	20,072	\$ 22,859
		4.50 %	8.13 %		4.50 %		5.42 %	6.43 %		7.05%	8.13
Nonperforming loans, leases and foreclosed properties	\$	2,647	\$ 5,377	s	2,647	\$	3,305	\$ 4,130	\$	4,646	\$ 5,377
		0.99 %	2.00%		0.99 %		1.27%	1.54%		1.70%	2.00
Average loans and leases by product											
U.S. commercial	s	126,731	\$ 118,140	\$	125,910	\$	125,425	\$ 128,866	\$	124,887	\$ 119,159
Commercial real estate		32,642	38,697		31,947		32,335	33,651		34,603	36,458
Commercial lease financing		23,241	23,205		23,214		23,123	23,387		23,050	23,101
Non-U.S. commercial		49,417	39,796		50,032		49,089	49,125		50,878	47,180
Direct/Indirect consumer		38,710	41,904		36,283		37,834	42,040		43,427	42,254
Other		6	 24		4		7	 7	_	5	 22
Total average loans and leases	<u>\$</u>	270,747	\$ 261,766	\$	267,390	\$	267,813	\$ 277,076	\$	276,850	\$ 268,174
Total Corporation Investment Banking fees											
Advisory (2)	\$	764	\$ 975	\$	221	\$	340	\$ 203	\$	273	\$ 273
Debt issuance		2,291	2,294		867		647	777		589	511
Equity issuance		776	 1,191		279		192	305		267	320
Total investment banking fees		3,831	4,460		1,367		1,179	1,285		1,129	1,104
Self-led		(132)	(256)		(31)		(33)	(68)		(116)	(162)
Total Investment Banking fees	\$	3,699	\$ 4,204	s	1,336	S	1,146	\$ 1,217	\$	1,013	\$ 942

<sup>(1)</sup> Includes self-led deals and represents fees attributable to Global Banking under an internal sharing

This information is preliminary and based on company data available at the time of the presentation.

arrangement.

(2) Advisory includes fees on debt and equity advisory and mergers and acquisitions.

(3) Total Global Banking revenue includes certain insignificant items that are not included in Investment Banking fees, Business Lending revenue or Treasury Services

revenue.

(4) Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure is on an end-of-period basis and is also shown as a percentage of total reservable commercial utilized credit exposure, including loans and leases, standby letters of credit, financial guarantees, commercial letters of credit and bankers' acceptances.

(5) Nonperforming loans, leases and foreclosed properties are on an end-of-period basis. The nonperforming ratio is nonperforming assets divided by loans, leases and foreclosed

properties.

High-yield corporate debt  Leveraged loans  Mortgage-backed securities		Nine Months Ended S	eptember 30, 2012	
	Glo	bal	U.3	S.
	Product Ranking	Market Share	Product Ranking	Market Share
High-yield corporate debt	2	9.9%	2	11.3 %
Leveraged loans	2	9.8	2	14.5
Mortgage-backed securities	6	7.8	5	8.9
Asset-backed securities	2	11.8	2	14.7
Convertible debt	4	7.2	2	16.8
Common stock underwriting	5	7.1	3	11.0
Investment-grade corporate debt	3	5.6	3	11.4
Syndicated loans	2	8.5	2	15.9
Net investment banking revenue	2	6.4	2	9.7
Announced mergers and acquisitions	8	12.4	6	15.1
Equity capital markets	5	7.1	2	11.4
Debt capital markets	5	5.1	4	8.7

- Source: Dealogic data as of October 1, 2012. Figures above include self-led transactions.
   Rankings based on deal volumes except for net investment banking revenue rankings which reflect
- fees.

  Debt capital markets excludes loans but includes
- agencies.

  Mergers and acquisitions fees included in investment banking revenues reflect 10 percent fee credit at announcement and 90 percent fee credit at completion as per
- Dealogic.

  Mergers and acquisitions volume rankings are for announced transactions and provide credit to all investment banks advising the target or
- Each advisor receives full credit for the deal amount unless advising a minority stakeholder.

### **Highlights**

#### Global top 3 rankings in:

High-yield corporate debt	Investment-grade corporate debt
Leveraged loans	Syndicated loans
Asset-backed securities	

### U.S. top 3 rankings in:

High-yield corporate debt	Common stock underwriting
Leveraged loans	Investment-grade corporate debt
Asset-backed securities	Syndicated loans
Convertible debt	Equity capital markets

### Top 3 rankings excluding self-led deals:

Investment banking fees, High-yield corporate debt, Leveraged loans, Asset-backed securities, Investment-grade corporate debt, Syndicated Global:

U.S.: Investment banking fees, High-yield corporate debt, Leveraged loans, Asset-backed securities, Convertible debt, Common stock underwriting, Investment-grade corporate debt, Syndicated loans, Equity capital

This information is preliminary and based on company data available at the time of the presentation.

## **Global Markets Segment Results**

(Dollars in millions)					•									
		Nine Mon Septen		)	,	Third Quarter		Second Quarter		First Quarter		Fourth Quarter		Third Quarter
	_	2012	_	2011	_	2012	_	2012	_	2012	_	2011	_	2011
Net interest income (FTE basis)	\$	2,294	\$	2,819	\$	846	\$	650	\$	798	\$	863	\$	925
Noninterest income:														
Investment and brokerage services		1,380		1,788		425		445		510		447		584
Investment banking fees		1,546		1,788		553		437		556		425		438
Trading account profits		4,981		6,048		1,238		1,706		2,037		369		1,420
All other income (loss)		463	_	537	-	44		127		292		(300)		(73)
Total noninterest income		8,370	_	10,161		2,260	_	2,715	_	3,395		941		2,369
Total revenue, net of interest expense (FTE basis) <sup>(1)</sup>		10,664		12,980		3,106		3,365		4,193		1,804		3,294
Provision for credit losses		(13)		(38)		21		(14)		(20)		(18)		3
Noninterest expense		8,333		9,343		2,545		2,712		3,076		2,893		2,966
Income (loss) before income taxes		2,344		3,675		540		667		1,137		(1,071)		325
Income tax expense (benefit) (FTE basis)		1,444		1,922		899		206		339		(303)		878
Net income (loss)	\$	900	\$	1,753	s	(359)	\$	461	\$	798	\$	(768)	\$	(553)
Return on average allocated equity		6.87 %		9.92%		n/m		10.83%		17.52%		n/m		n/m
Return on average economic capital <sup>(2)</sup>		9.42		12.39		n/m		14.90		23.55		n/m		n/m
Efficiency ratio (FTE basis)		78.15		71.97		81.95%		80.61		73.35		n/m		90.02%
Balance Sheet														
Average														
Total trading-related assets(3)	\$	456,932	\$	481,925	\$	462,138	\$	459,869	\$	448,731	\$	444,319	\$	489,172
Total earning assets (3)		438,640		456,102		446,934		444,537		424,358		414,136		445,431
Total assets		574,993		603,083		584,332		581,952		558,594		552,861		604,333
Allocated equity		17,504		23,636		17,068		17,132		18,317		19,805		21,609
Economic capital (2)		12,868		19,020		12,417		12,524		13,669		15,154		16,954
Period end														
Total trading-related assets <sup>(3)</sup>	\$	455,161	\$	446,697	s	455,161	\$	443,948	\$	440,091	\$	397,876	\$	446,697
Total earning assets (3)		445,210		413,677		445,210		428,940		417,580		372,851		413,677
Total assets		583,203		552,772		583,203		561,815		548,558		501,824		552,772
Trading-related assets (average)														
Trading account securities	\$	189,958	\$	206,087	\$	193,694	\$	190,250	\$	185,890	\$	172,955	\$	199,201
Reverse repurchases		160,988		166,437		162,040		160,832		160,079		162,507		174,574
Securities borrowed		50,784		48,580		51,757		53,297		47,286		46,476		46,930
D. C. C.		55,202		60,821		54.645		55,490		55,476		62,381		68,467
Derivative assets		33,202		00,821		54,647		33,490		33,470		02,381		

n/m = not meaningful

<sup>(1)</sup> Substantially all of Global Markets total revenue is sales and trading revenue and investment banking fees, with a small portion related to certain revenue sharing agreements with other business segments. For additional sales and trading revenue information, see page 31.

(2) Return on average economic capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital and return on average economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.)

(3) Trading-related assets which are not considered earning assets (i.e., derivative

# **Global Markets Key Indicators**

(Dollars in millions)								
		Nine Mon Septer		Third Quarter	Second Quarter	First Quarter	Fourth Quarter	Third Quarter
		2012	 2011	2012	 2012	 2012	 2011	 2011
Sales and trading revenue <sup>(1)</sup>								
Fixed income, currency and commodities	\$	7,261	\$ 8,089	\$ 2,000	\$ 2,418	\$ 2,843	\$ 808	\$ 2,058
Equity income		2,330	3,273	664	759	907	670	957
Total sales and trading revenue	\$	9,591	\$ 11,362	\$ 2,664	\$ 3,177	\$ 3,750	\$ 1,478	\$ 3,015
Sales and trading revenue, excluding DVA								
Fixed income, currency and commodities	s	9,219	\$ 6,800	\$ 2,534	\$ 2,555	\$ 4,130	\$ 1,303	\$ 553
Equity income		2,544	3,087	712	778	1,054	649	753
Total sales and trading revenue, excluding DVA	\$	11,763	\$ 9,887	\$ 3,246	\$ 3,333	\$ 5,184	\$ 1,952	\$ 1,306
Sales and trading revenue breakdown								
Net interest income	\$	2,294	\$ 2,819	\$ 846	\$ 650	\$ 798	\$ 863	\$ 925
Commissions		1,380	1,788	425	445	510	447	584
Trading		4,981	6,048	1,238	1,706	2,037	369	1,420
Other		936	707	155	376	405	(201)	86
Total sales and trading revenue	\$	9,591	\$ 11,362	\$ 2,664	\$ 3,177	\$ 3,750	\$ 1,478	\$ 3,015

<sup>(1)</sup> Includes Global Banking sales and trading revenue of \$473 million and \$170 million for the nine months ended September 30, 2012 and 2011, \$111 million, \$249 million and \$113 million for the third, second and first quarters of 2012, and \$99 million and \$159 million for the fourth and third quarters of 2011, respectively.

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

# Global Wealth & Investment Management Segment Results

(Dollars in millions)									
		Nine Mon Septen			Third Quarter	Second Quarter	First Quarter	Fourth Quarter	Third Quarter
		2012	2011		2012	2012	2012	2011	2011
Net interest income (FTE basis)	\$	4,482	\$ 4,555	s	1,458	\$ 1,446	\$ 1,578	\$ 1,497	\$ 1,412
Noninterest income:									
Investment and brokerage services		6,922	7,120		2,293	2,333	2,296	2,190	2,364
All other income		1,550	1,554		527	538	485	481	 462
Total noninterest income		8,472	 8,674		2,820	 2,871	2,781	 2,671	 2,826
Total revenue, net of interest expense (FTE basis)		12,954	13,229		4,278	4,317	4,359	4,168	4,238
Provision for credit losses		154	280		61	47	46	118	162
Noninterest expense		10,201	10,702		3,355	3,402	3,444	3,627	3,500
Income before income taxes		2,599	2,247		862	868	869	423	576
Income tax expense (FTE basis)		960	823		320	321	319	157	214
Net income	\$	1,639	\$ 1,424	<u>s</u>	542	\$ 547	\$ 550	\$ 266	\$ 362
Net interest yield (FTE basis)		2.29 %	2.23%		2.22 %	2.26%	2.39%	2.24%	2.07%
Return on average allocated equity		12.14	10.72		11.42	12.24	12.84	5.92	8.06
Return on average economic capital <sup>(1)</sup>		29.88	27.40		26.31	30.25	33.98	15.10	20.55
Efficiency ratio (FTE basis)		78.75	80.90		78.45	78.79	79.00	87.00	82.58
Balance Sheet									
Average									
Total loans and leases	s	104,416	\$ 101,953	s	106,092	\$ 104,102	\$ 103,036	\$ 102,709	\$ 102,786
Total earning assets (2)		261,148	272,523		261,219	256,958	265,267	265,077	271,207
Total assets (2)		280,893	292,562		280,840	276,914	284,926	284,629	290,974
Total deposits		252,595	256,667		253,942	251,121	252,705	250,040	255,882
Allocated equity		18,027	17,772		18,871	17,974	17,228	17,845	17,826
Economic capital (1)		7,407	7,064		8,271	7,353	6,587	7,182	7,135
Period end									
Total loans and leases	\$	107,500	\$ 102,362	s	107,500	\$ 105,395	\$ 102,903	\$ 103,460	\$ 102,362
Total earning assets (2)		263,674	260,939		263,674	257,884	258,200	263,501	260,939
Total assets (2)		283,949	280,897		283,949	277,988	278,184	284,062	280,897
Total deposits		256,114	251,251		256,114	249,755	252,755	253,264	251,251

<sup>(1)</sup> Return on average economic capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital ard return on average economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.)
(2) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits).

## Global Wealth & Investment Management - Key Indicators

(Dollars in millions, except as noted)													
		Nine Months Ended September 30				Third		Second		First		Fourth	Third
		2012		2011		Quarter 2012		Quarter 2012		Quarter 2012		Quarter 2011	 Quarter 2011
Revenues													
Merrill Lynch Global Wealth Management	\$	10,950	\$	11,156	\$	3,631	\$	3,638	\$	3,681	\$	3,464	\$ 3,596
U.S. Trust		1,934		2,014		627		654		653		679	626
Other (1)		70		59		20		25		25		25	 16
Total revenues	<u>\$</u>	12,954	\$	13,229	\$	4,278	\$	4,317	\$	4,359	\$	4,168	\$ 4,238
Client Balances													
Client Balances by Business													
Merrill Lynch Global Wealth Management	\$	1,863,855	\$	1,686,404	\$	1,863,855	\$	1,802,271	\$	1,841,106	\$	1,749,059	\$ 1,686,404
U.S. Trust		332,792		315,244		332,792		323,711		333,876		324,003	315,244
Other (1)		64,239		65,153		64,239		66,091		66,309		66,182	65,153
Client Balances by Type													
Assets under management	\$	707,769	\$	616,899	\$	707,769	\$	682,227	\$	692,959	\$	647,126	\$ 616,899
Client brokerage assets		1,070,785		986,718		1,070,785		1,039,942		1,074,454		1,024,193	986,718
Assets in custody		115,356		106,293		115,356		111,357		114,938		107,989	106,293
Client deposits		256,114		251,251		256,114		249,755		252,755		253,264	251,251
Loans and leases (2)	_	110,862		105,640		110,862		108,792	_	106,185		106,672	 105,640
Total client balances	<u>\$</u>	2,260,886	\$	2,066,801	\$	2,260,886	\$	2,192,073	\$	2,241,291	\$	2,139,244	\$ 2,066,801
Assets Under Management Flows													
Liquidity assets under management(3)	\$	(1,927)	\$	(12,998)	\$	(1,875)	\$	(122)	\$	70	\$	1,029	\$ (2,568)
Long-term assets under management(4)	_	17,571	_	23,187	_	5,706	_	4,113	_	7,752	_	4,462	 4,493
Total assets under management flows	\$	15,644	\$	10,189	\$	3,831	\$	3,991	\$	7,822	\$	5,491	\$ 1,925
Associates (5)													
Number of Financial Advisors		17,533		17,094		17,533		17,534		17,512		17,308	17,094
Total Wealth Advisors		18,826		18,498		18,826		18,843		18,840		18,667	18,498
Total Client Facing Professionals		21,652		21,624		21,652		21,712		21,912		21,784	21,624
Merrill Lynch Global Wealth Management Metrics													
Financial Advisory Productivity <sup>(6)</sup> (in thousands)	\$	910	\$	963	\$	910	\$	915	\$	905	\$	882	\$ 921
U.S. Trust Metrics													
Client Facing Professionals		2,120		2,270		2,120		2,161		2,223		2,247	2,270

<sup>(1)</sup> Other includes the results of BofA Global Capital Management (the former Columbia cash management business) and other administrative

items. (2) Includes margin receivables which are classified in other assets on the Consolidated Balance

<sup>(3)</sup> Defined as assets under advisory and discretion of GWIM in which the investment strategy seeks a high level of income while maintaining liquidity and capital preservation. The duration of these strategies is less than

one year.

(4) Defined as assets under advisory and discretion of GWIM in which the duration of the investment strategy is longer than one

year.

(5) Includes Financial Advisors in the Consumer & Business Banking segment of 1,457 and 1,032 for the nine months ended September 30, 2012 and 2011and 1,457, 1,383, 1,337, 1,143 and 1,032 at September 30, 2012, June 30, 2012, March 31, 2012, December 31, 2011 and September 30, 2011, respectively.

(6) Financial Advisor Productivity is defined as annualized Merrill Lynch Global Wealth Management total revenue divided by the total number of financial advisors (excluding Financial Advisors in the Interest income related to certain ALM activities.

### All Other Results (1)

(Dollars in millions)										
	_	Nine Mon Septen	ths End nber 30			Third Quarter	Second Quarter	First Quarter	Fourth Quarter	Third Quarter
		2012		2011		2012	 2012	 2012	 2011	 2011
Net interest income (FTE basis)	\$	725	\$	1,377	\$	219	\$ 83	\$ 423	\$ 401	\$ 8
Noninterest income:										
Card income <sup>(2)</sup>		264		375		93	84	87	91	72
Equity investment income (loss)		519		3,935		165	(63)	417	3,109	1,380
Gains on sales of debt securities		1,393		1,996		327	354	712	1,101	697
All other income (loss)		(4,167)		3,233		(1,844)	(71)	(2,252)	(411)	4,113
Total noninterest income		(1,991)		9,539	l	(1,259)	 304	 (1,036)	 3,890	 6,262
Total revenue, net of interest expense (FTE basis)		(1,266)		10,916		(1,040)	387	(613)	4,291	6,270
Provision for credit losses		2,172		5,380		390	536	1,246	792	1,374
Goodwill impairment		_		-		_	_	_	581	_
Merger and restructuring charges		_		537		_	_	_	101	176
All other noninterest expense		4,485		2,909		1,336	857	2,292	1,186	 581
Income (loss) before income taxes		(7,923)		2,090		(2,766)	(1,006)	(4,151)	1,631	4,139
Income tax expense (benefit) (FTE basis)		(3,441)		(1,298)		(1,220)	(665)	(1,556)	275	(535)
Net income (loss)	\$	(4,482)	\$	3,388	\$	(1,546)	\$ (341)	\$ (2,595)	\$ 1,356	\$ 4,674
Balance Sheet										
Average										
Total loans and leases	\$	257,067	\$	287,625	\$	249,831	\$ 257,340	\$ 264,110	\$ 272,807	\$ 286,753
Total assets (3)		299,630		380,958		276,710	310,022	312,408	335,720	355,705
Total deposits		32,518		50,201		26,742	31,167	39,707	46,030	52,742
Allocated equity (4)		85,689		70,594		86,563	86,926	83,564	76,737	68,672
Period end										
Total loans and leases	\$	246,255	\$	274,270	\$	246,255	\$ 253,503	\$ 259,998	\$ 267,622	\$ 274,270
Total assets (5)		263,967		335,965		263,967	295,022	311,905	309,578	335,965
Total deposits		24,960		52,946		24,960	26,972	30,055	32,834	52,946

<sup>(1)</sup> All Other consists of two broad groupings, Equity Investments and Other. Equity Investments includes Global Principal Investments, Strategic and certain other investments. Other includes liquidating businesses, merger and restructuring charges, ALM activities such as the residential mortgage portfolio and investment securities, as well as economic hedges, gains/losses on structured liabilities, the impact of certain allocation methodologies and accounting hedge ineffectiveness. Other also includes certain residential mortgage and discontinued real estate loans that are managed by Legacy Assets & Servicing within Consumer Real Estate Services

(2) During the third quarter of 2011, the international consumer card business results were moved tidel Other from Consumer & Business Banking and prior periods were reclassified.

(3) Includes elimination of segments' excess asset allocations to match liabilities (i.e., deposits) of 2011, respectively.

(4) Represents the economic capital assigned to All Other as well as the remaining portion of equity not specifically allocated to the business segments.

(5) Includes elimination of segments' excess asset allocations to match liabilities (i.e., deposits) of 539.0 billion, \$526.5 billion, \$519.3 billion, \$495.3 billion and \$489.5 billion at September 30, 2012, June 30, 2012, March 31, 2012, December 31, 2011 and September 30, 2011, respectively.

# **Equity Investments**

(Dollars in millions)

	Global Principal Investments Exposures								<b>Equity Investment Income</b>					
			Se	ptember 30, 2012				June 30 2012		Septemb	er 30, 201	2		
	Book Unfunded Value Commitments Total		Total	Three Months Ended		Nine M	Ionths Ended							
Global Principal Investments:														
Private Equity Investments	\$	1,124	\$	66	\$	1,190	\$	1,311	\$	100	\$	167		
Global Real Estate		496		30		526		733		(37)		10		
Global Strategic Capital		1,319		132		1,451		1,503		94		190		
Legacy/Other Investments		735		9		744		858		(1)		55		
Total Global Principal Investments	s	3,674	\$	237	\$	3,911	\$	4,405	\$	156	\$	422		

# **Components of Equity Investment Income**

(Dollars in millions)										
		Nine Mon Septer	ths End nber 30			Third Quarter	Second Quarter	First Quarter	Fourth Quarter	Third Quarter
		2012		2011		2012	2012	2012	2011	2011
Global Principal Investments	\$	422	\$	188	s	156	\$ (137)	\$ 403	\$ 212	\$ (1,580)
Strategic and other investments		97		3,747		9	74	14	2,897	2,960
Total equity investment income (loss) included in All Other		519		3,935		165	(63)	417	3,109	1,380
Total equity investment income included in the business segments		852		198		73	431	348	118	66
Total consolidated equity investment income	s	1,371	\$	4,133	s	238	\$ 368	\$ 765	\$ 3,227	\$ 1,446

### **Outstanding Loans and Leases**

Dollars in millions)	September 30 2012	June 30 2012	September 30 2011
Consumer			
Residential mortgage (1)	\$ 247,34	0 \$ 252,635	\$ 266,516
Home equity	112,26	0 118,011	127,736
Discontinued real estate <sup>(2)</sup>	9,87	6 10,059	11,541
U.S. credit card	93,16	94,291	102,803
Non-U.S. credit card	13,32	0 13,431	16,086
Direct/Indirect consumer (3)	82,40	4 83,164	90,474
Other consumer (4)	2,71	4 2,568	2,810
Total consumer loans excluding loans accounted for under the fair value option	561,07	6 574,159	617,966
Consumer loans accounted for under the fair value option <sup>(5)</sup>	1,20	1,172	4,741
Total consumer	562,27	8 575,331	622,707
ommercial			
U.S. commercial (6)	205,38	4 197,718	192,642
Commercial real estate <sup>(7)</sup>	37,57	9 36,535	40,888
Commercial lease financing	22,85	5 21,692	21,350
Non-U.S. commercial	58,50	3 53,850	48,461
Total commercial loans excluding loans accounted for under the option	324,32	1 309,795	303,341
Commercial loans accounted for under the fair value option(5)	6,43	6 7,189	6,483
Total commercial	330,75	7 316,984	309,824
Total loans and leases	\$ 893,03	5 \$ 892,315	\$ 932,531

<sup>(1)</sup> Includes non-U.S. residential mortgages oß94 million, \$92 million and \$86 million at September 30, 2012, June 30, 2012 and September 30,

<sup>2011. (2)</sup> Includes \$8.8 billion, \$9.0 billion and \$10.3 billion of pay option loans, and \$1.1 billion, \$1.1 billion and \$1.2 billion of subprime loans at September 30, 2012, June 30, 2012 and September 30, 2011. The Corporation no longer originates these

<sup>(3)</sup> Includes 48.6 billion, \$5.0 billion and \$43.6 billion, \$6.7 billion and \$43.6 billion, consumer lending loans of \$5.6 billion, \$6.3 billion, U.S. securities-based lending margin loans of \$26.7 billion and \$22.3 billion, student loans of \$5.0 billion, \$5.4 billion and \$6.1 billion, non-U.S. consumer loans of \$7.8 billion and \$7.8 billion, and other consumer loans of \$1.2 billion, \$1.3 billion and \$1.8 billion at \$1.8 billion and \$1.8 billion

September 30, 2011. September 30, 2012 and September 30, 2012.

June 30, 2012 and September 30, 2011.

Someone loans accounted for under the fair value option were residential mortgages of 160 million, \$1.72 million and \$1.3 billion and discontinued real estate of \$1.0 billion, \$1.0 billion and \$3.4 billion at September 30, 2012, June 30, 2012 and September 30, 2011. Commercial loans accounted for under the fair value option were U.S. commercial loans of \$2.0 billion, \$1.9 billion and \$1.9 billion, non-U.S. commercial loans of \$3.4 billion at \$4.5 billion at September 30, 2012, June 30, 2012 and September 30, 2011 and commercial real estate loans of \$5.3 billion at September 30, 2012, June 30, 2012 and September 30, 2011.

(6) Include U.S. small business commercial loans, including card-related products, of \$2.6 billion, \$1.2 billion and \$1.3 billion at September 30, 2012, June 30, 2012 and September 30, 2013.

<sup>2011</sup> 

<sup>2011.
(7)</sup> Includes U.S. commercial real estate loans o\$36.0 billion, \$35.0 billion and \$39.3 billion, and non-U.S. commercial real estate loans o\$1.6 billion, \$1.5 billion and \$1.6 billion at September 30, 2012, June 30, 2012 and September 30, 2011.

# Quarterly Average Loans and Leases by Business Segment (Dollars in millions)

(Donats in minions)			Th	ird Quarter 2012				
	Total Corporation	Consumer & Business Banking	Consumer Real Estate Services	Global Banking	Global Markets	GWIM		All Other
Consumer								
Residential mortgage	\$ 250,505	s —	\$ 213	s –	\$ 92	\$ 38,790	\$	211,410
Home equity	116,184	_	102,324	_	104	13,540		216
Discontinued real estate	10,956	_	1,008	_	_	_		9,948
U.S. credit card	93,292	93,292	_	_	_	_		_
Non-U.S. credit card	13,329	_	_	_	_	_		13,329
Direct/Indirect consumer	82,635	6,022	78	36,283	22	35,010		5,220
Other consumer	2,654	690		4		8		1,952
Total consumer	569,555	100,004	103,623	36,287	218	87,348		242,075
Commercial								
U.S. commercial	201,072	31,568	84	125,910	18,732	17,268		7,510
Commercial real estate	36,929	2,294	1	31,947	225	1,445		1,017
Commercial lease financing	21,545	_	_	23,214	13	4		(1,686)
Non-U.S. commercial	59,758	15		50,032	8,769	27		915
Total commercial	319,304	33,877	85	231,103	27,739	18,744		7,756
Total loans and leases	\$ 888,859	\$ 133,881	\$ 103,708	\$ 267,390	\$ 27,957	\$ 106,092	\$	249,831
				cond Quarter 2012				
	Total Corporation	Consumer & Business Banking	Consumer Real Estate Services	Global Banking	Global Markets	GWIM	- —	All Other
Consumer								
Residential mortgage	\$ 255,349	\$ —	\$ 211	\$	\$ 101	\$ 37,718	\$	217,319
Home equity	119,657	_	105,503	_	1	13,936		217
Discontinued real estate	11,144	- 05.010	901	_	_	_		10,243
U.S. credit card  Non-U.S. credit card	95,018	95,018	_					12.641
Direct/Indirect consumer	13,641 84,198	6,777	85	37,834	29	33,858		13,641 5,615
Other consumer	2,565	584	85	7	2,9	33,838		1,966
Total consumer	581,572	102,379	106,700	37,841	131	85,520		249,001
Commercial								
U.S. commercial	199,644	32,182	24	125,425	18,460	16,966		6,587
Commercial real estate	37,627	2,296	1	32,335	180	1,531		1,284
Commercial lease financing	21,446	_	_	23,123	_	4		(1,681)
Non-U.S. commercial	59,209	15	_	49,089	7,875	81		2,149
Total commercial	317,926	34,493	25	229,972	26,515	18,582		8,339
Total loans and leases	\$ 899,498	\$ 136,872	\$ 106,725	\$ 267,813	\$ 26,646	\$ 104,102	\$	257,340
				nird Quarter 2011				
	Total	Consumer &	Consumer Real Estate	Global	Global			All
	Corporation	Business Banking	Services	Banking	Markets	GWIM	- —	Other
Consumer								
Residential mortgage	\$ 268,494	\$ —	\$ 1,195	\$ —	\$ 99	\$ 36,656	\$	230,544
Home equity	129,125	_	112,781	_	_	15,029		1,315
Discontinued real estate	15,923	_	4,052	_	_	9		11,862
U.S. credit card	103,671	103,671						_
Non-U.S. credit card	25,434	_	_	_	_	_		25,434
Direct/Indirect consumer	90,280	9,492	100	42,254	505	31,390		6,539
Other consumer	2,795	1,746		22		5		1,022
Total consumer	635,722	114,909	118,128	42,276	604	83,089		276,716
Commercial								
U.S. commercial	191,439	34,040	1,949	119,159	9,586	17,829		8,876
Commercial real estate	42,931	2,526	2	36,458	432	1,653		1,860
Commercial lease financing	21,342	_	_	23,101	2	19		(1,780)
Non-U.S. commercial	50,598	17		47,180	2,124	196		1,081
Total commercial	306,310	36,583	1,951	225,898	12,144	19,697		10,037

 Total loans and leases
 \$ 942,032
 \$ 151,492
 \$ 120,079
 \$ 268,174
 \$ 12,748
 \$ 102,786
 \$ 286,753

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

37

# Commercial Credit Exposure by Industry (1, 2, 3)

(Dollars in millions)

(Dollars in millions)			Comr	nercial Utilized				T	otal Co	mmercial Commi	tted
	Sep	ptember 30 2012		June 30 2012	;	September 30 2011	Se	eptember 30 2012		June 30 2012	September 30 2011
Diversified financials	s	62,783	\$	60,797	\$	65,674	\$	96,651	\$	93,272	\$ 92,226
Real estate <sup>(4)</sup>		45,495		44,420		49,924		61,447		59,886	63,168
Government and public education		40,493		41,816		45,111		49,855		53,991	60,001
Capital goods		23,764		22,850		23,746		48,285		45,987	47,351
Retailing		27,373		26,861		25,825		46,414		45,159	46,600
Healthcare equipment and services		28,508		30,171		30,901		44,003		45,385	47,916
Materials		23,402		19,236		18,807		41,661		36,710	37,399
Banks		35,740		34,209		36,285		39,637		38,310	40,221
Energy		16,145		14,030		14,068		35,149		31,487	31,031
Consumer services		21,855		22,672		23,828		34,893		35,795	37,987
Food, beverage and tobacco		14,287		14,441		14,682		32,183		31,019	28,825
Commercial services and supplies		18,089		18,388		21,010		28,878		29,564	31,467
Utilities		8,186		8,675		7,398		22,844		23,444	24,773
Media		11,406		11,099		11,220		20,676		20,215	20,766
Transportation		12,878		12,784		11,867		19,971		19,505	18,080
Individuals and trusts		13,946		13,937		15,398		17,195		17,298	19,335
Pharmaceuticals and biotechnology		5,691		4,457		3,784		14,340		11,555	11,026
Insurance, including monolines		8,384		8,832		10,776		14,024		15,312	17,719
Technology hardware and equipment		4,725		4,643		4,900		10,838		10,694	11,676
Software and services		4,550		4,464		3,568		10,410		10,134	9,003
Telecommunication services		4,024		3,792		4,368		10,018		9,756	10,508
Religious and social organizations		7,184		7,842		8,547		9,711		10,361	11,091
Consumer durables and apparel		4,140		3,997		4,648		8,312		8,192	9,221
Automobiles and components		2,937		3,277		2,825		7,360		7,583	7,356
Food and staples retailing		3,065		3,191		3,540		6,444		6,470	6,445
Other		4,391		4,558		4,827		7,232		7,338	7,354
Total commercial credit exposure by industry	\$	453,441	\$	445,439	\$	467,527	\$	738,431	\$	724,422	\$ 748,545
Net credit default protection purchased on total commitments(5)							\$	(17,164)	\$	(18,697)	\$ (21,602)

<sup>(1)</sup> Includes loans and leases, standby letters of credit and financial guarantees, derivative assets, assets held-for-sale, commercial letters of credit, bankers' acceptances, securitized assets, foreclosed properties and other collateral acquired. Derivative assets are carried at fair value, reflect the effects of legally enforceable master netting agreements and have been reduced by the amount of cash collateral applied of \$60.0 billion, \$59.3 billion and \$65.6 billion at September 30, 2012, June 30, 2012 and September 30, 2011. Not reflected in utilized and committed exposure is additional derivative collateral held of \$17.6 billion and \$17.0 billion which consists primarily of other marketable securities applied of \$60.0 billion, \$17.1 billion and \$17.0 billion which consists primarily of other marketable securities applied of \$60.0 billion, \$17.2 billion and \$17.0 billion and

exposure.

(4) Industries are viewed from a variety of perspectives to best isolate the perceived risks. For purposes of this table, the real estate industry is defined based on the borrowers' or counterparties' primary business activity using operating cash flows and primary source of repayment as key factors.

(5) Represents net notional credit protection purchased.

# Net Credit Default Protection by Maturity Profile (1)

	September 30 2012	June 30 2012
Less than or equal to one year	15%	14%
Greater than one year and less than or equal to five years	79	80
Greater than five years	6	6
Total net credit default protection	100 %	100 %

<sup>(1)</sup> To mitigate the cost of purchasing credit protection, credit exposure can be added by selling credit protection. The distribution of maturities for net credit default protection purchased is shown above.

# Net Credit Default Protection by Credit Exposure Debt Rating (1)

(Dollars in millions)					
		September 30,	, 2012	June 30,	2012
Ratings (2, 3)		Net Notional (4)	Percent	Net Notional (4)	Percent
AAA	s	(184)	1.1 % \$	(209)	1.1 %
AA		(837)	4.9	(707)	3.8
A		(7,329)	42.7	(8,051)	43.1
BBB		(6,407)	37.3	(6,972)	37.3
BB		(1,128)	6.6	(1,106)	5.9
В		(946)	5.5	(1,211)	6.5
CCC and below		(486)	2.8	(494)	2.6
NR (5)		153	(0.9)	53	(0.3)
Total not gradit default protection	\$	(17.164)	100 0 % \$	(18 607)	100.0.%

<sup>(1)</sup> To mitigate the cost of purchasing credit protection, credit exposure can be added by selling credit protection. The distribution of debt rating for net notional credit default protection purchased is shown as a negative and the net notional credit protection sold is shown as a positive amount.

(2) Ratings are refreshed on a quarterly

basis.

basis.

3) Ratings of BBB- or higher are considered to meet the definition of investment-grade.

4) Represents net credit default protection (purchased) sold.

5) "NR" is comprised of names that have not been rated.

### Selected Emerging Markets (1)

(Dollars in millions)	·		Other	Financing (2)	et Counterparty Exposure (3)	curities/ Other	Total Cross-border Exposure (5)	E	Local Country xposure Net of cal Liabilities (6)	Eme E	otal Selected erging Market exposure at ember 30, 2012	(1	Increase Decrease) from ne 30, 2012
Region/Country													
Asia Pacific													
India	\$	4,679	\$	1,047	\$ 456	\$ 3,412	\$ 9,594	\$	163	\$	9,757	\$	251
South Korea		1,023		845	315	2,190	4,373		1,822		6,195		(1,076
China (7)		2,835		109	913	2,060	5,917		257		6,174		(1,535
Hong Kong		735		377	203	679	1,994		1,077		3,071		(1,010
Taiwan		499		14	172	1,062	1,747		904		2,651		245
Singapore		311		173	401	1,153	2,038		_		2,038		(754
Macau		531		3	_	3	537		_		537		153
Thailand		58		10	48	404	520		_		520		(47)
Other Asia Pacific(8)		313		124	160	784	1,381		4		1,385		88
Total Asia Pacific	\$	10,984	\$	2,702	\$ 2,668	\$ 11,747	\$ 28,101	\$	4,227	\$	32,328	\$	(4,12
Latin America													
Brazil	\$	3,023	\$	177	\$ 270	\$ 2,311	\$ 5,781	\$	3,011	\$	8,792	\$	1,34
Mexico		2,071		372	197	1,086	3,726		_		3,726		225
Chile		1,287		43	276	66	1,672		22		1,694		260
Peru		380		199	26	63	668		_		668		276
Other Latin America (8)		534		200	16	173	923		158		1,081		(
Total Latin America	s	7,295	\$	991	\$ 785	\$ 3,699	\$ 12,770	\$	3,191	\$	15,961	\$	2,10
Aiddle East and Africa													
United Arab Emirates	\$	2,397	\$	35	\$ 189	\$ 82	\$ 2,703	\$	_	\$	2,703	\$	226
South Africa		651		55	191	98	995		_		995		275
Saudi Arabia		167		64	441	4	676		23		699		(1
Other Middle East and Africa(8)		796		94	96	157	1,143		8		1,151		47
Total Middle East and Africa	s	4,011	\$	248	\$ 917	\$ 341	\$ 5,517	\$	31	\$	5,548	\$	537
Central and Eastern Europe													
Russian Federation	\$	1,775	\$	407	\$ 22	\$ 293	\$ 2,497	\$	9	\$	2,506	\$	(20
Turkey		1,342		480	25	516	2,363		85		2,448		133
Other Central and Eastern Africa <sup>(8)</sup>		101		281	146	474	1,002		_		1,002		103
Total Central and Eastern Europe	s	3,218	\$	1,168	\$ 193	\$ 1,283	\$ 5,862	s	94	\$	5,956	\$	216
Total emerging market exposure	\$	25,508	\$	5,109	\$ 4,563	\$ 17,070	\$ 52,250	\$	7,543	\$	59,793	s	(1,260

<sup>(1)</sup> There is no generally accepted definition of emerging markets. The definition that we use includes all countries in Asia Pacific excluding Japan, Australia and New Zealand; all countries in Latin America excluding Cayman Islands and Bermuda; all countries in Middle East and Africa; and all countries in Central and Eastern Europe. At September 30, 2012 and June 30, 2012, there was \$2.1 billion and \$2.9 billion in emerging market exposure accounted for under the fair value option.

(2) Includes acceptances, due froms, standby letters of credit, commercial letters of credit and formal

<sup>(</sup>a) Includes acceptances, due froms, standardy reteris of event, commercian reteris of event and secured financing transactions. Derivatives have been reduced \$\frac{1}{2}\$! 9 billion in collateral, predominantly in cash, pledged under legally enforceable netting agreements. Secured financing transactions have been reduced by eligible cash or securities pledged. The notional amount of reverse repurchase transactions was \$2.9 billion at September 30, 2012.

(4) Securities exposures are reduced by hedges and short positions on a single-name basis to but not below

zero.

(5) Cross-border exposure includes amounts payable to the Corporation by borrowers or counterparties with a country of residence other than the one in which the credit is booked, regardless of the currency in which the claim is denominated, consistent

<sup>(5)</sup> Cross-border exposure includes amounts payable to the Corporation by borrowers or counterparties with a country of residence other than the one in which the credit is booked, regardless of the currency in which the claim is denominated, consistent with FFIEC reporting requirements.

(6) Local country exposure includes amounts payable to the Corporation by borrowers with a country of residence in which the credit is booked regardless of the currency in which the claim is denominated. Local funding or liabilities are subtracted from local exposures consistent with FFIEC reporting requirements. Total amount of available local liabilities inding local country exposure was \$17.1 billion and \$17.3 billion at September 30, 2012 and June 30, 2012. Local liabilities at September 30, 2012 in Asia Pacific, Latin America, and Middle East and Africa were\$1.5 billion, respectively, of which \$6.4 billion was in Singapore, \$2.4 billion in China, \$2.3 billion in Hong Kong, \$1.6 billion in India and \$1.1 billion in Korea. There were no other countries with available local liabilities funding local country exposure greater than\$1 billion.

(7) Securities/other investments includes investment of\$1.2 billion in China Construction Bank.

(8) No country included in Other Asia Pacific, Other Latin America, Other Middle East and Africa, and Other Central and Eastern Europe had total non-U.S. exposure of more the theory.

million.

### **Selected European Countries**

(Dollars in millions)	· · · · · · · · · · · · · · · · · · ·		Unfunded Loan Commitments	Net Counterparty Exposure (2)	Securities/ Other Investments (3)	ountry Exposure at eptember 30, 2012	Hedges and Credit efault Protection (4)	Net Country Exposure at September 30, 2012 (5)	Ir	from June 30, 2012
Greece										
Sovereign	\$	_	\$ _	\$ _	\$ 5	\$ 5	\$ _	\$ 5	\$	(1)
Financial Institutions		_	_	1	6	7	(12)	(5)		(23)
Corporates		191	124	24	12	351	(35)	316		(151)
Total Greece	\$	191	\$ 124	\$ 25	\$ 23	\$ 363	\$ (47)	\$ 316	\$	(175)
Ireland										
Sovereign	\$	17	\$ _	\$ 25	\$ 1	\$ 43	\$ (30)	\$ 13	\$	(29)
Financial Institutions		142	138	166	44	490	(20)	470		(517)
Corporates		985	230	61	46	1,322	(6)	1,316		(115)
Total Ireland	s	1,144	\$ 368	\$ 252	\$ 91	\$ 1,855	\$ (56)	\$ 1,799	\$	(661)
Italy										
Sovereign	\$	_	\$ _	\$ 1,748	\$ 720	\$ 2,468	\$ (1,597)	\$ 871	\$	390
Financial Institutions		1,708	277	275	131	2,391	(843)	1,548		(242)
Corporates		1,874	2,889	177	433	5,373	(998)	4,375		1,892
Total Italy	\$	3,582	\$ 3,166	\$ 2,200	\$ 1,284	\$ 10,232	\$ (3,438)	\$ 6,794	\$	2,040
Portugal										
Sovereign	\$	_	\$ _	\$ 34	\$ _	\$ 34	\$ (68)	\$ (34)	\$	(13)
Financial Institutions		7	_	2	32	41	(42)	(1)		(76)
Corporates		408	8	9	32	457	(413)	44		(64)
Total Portugal	\$	415	\$ 8	\$ 45	\$ 64	\$ 532	\$ (523)	\$ 9	\$	(153)
Spain										
Sovereign	\$	34	\$ _	\$ 57	\$ 231	\$ 322	\$ (52)	\$ 270	\$	526
Financial Institutions		56	5	79	97	237	(163)	74		(201)
Corporates		1,738	930	77	274	3,019	(735)	2,284		573
Total Spain	\$	1,828	\$ 935	\$ 213	\$ 602	\$ 3,578	\$ (950)	\$ 2,628	\$	898
Total										
Sovereign	\$	51	\$ _	\$ 1,864	\$ 957	\$ 2,872	\$ (1,747)	\$ 1,125	\$	873
Financial Institutions		1,913	420	523	310	3,166	(1,080)	2,086		(1,059)
Corporates		5,196	4,181	348	797	10,522	(2,187)	8,335		2,135
Total selected European exposure	\$	7,160	\$ 4,601	\$ 2,735	\$ 2,064	\$ 16,560	\$ (5,014)	\$ 11,546	\$	1,949

<sup>(1)</sup> Includes loans, leases, overdrafts, acceptances, due froms, standby letters of credit, commercial letters of credit and formal guarantees, which have not been reduced by collateral, hedges or credit default protection. Funded loans are reported net of

### Nonperforming Loans, Leases and Foreclosed Properties

(Dollars in millions)	Sej	otember 30	June 30	1	March 31	D	ecember 31	Se	ptember 30
		2012	 2012		2012		2011		2011
Residential mortgage (1)	\$	14,883	\$ 14,621	\$	15,049	\$	15,970	\$	16,430
Home equity (1, 2)		4,201	4,207		4,360		2,453		2,333
Discontinued real estate <sup>(1)</sup>		265	257		269		290		308
Direct/Indirect consumer		36	35		41		40		52
Other consumer		1	 1		5		15		24
Total consumer		19,386	 19,121		19,724		18,768		19,147
U.S. commercial		1,609	1,841		2,048		2,174		2,518
Commercial real estate		2,028	2,498		3,404		3,880		4,474
Commercial lease financing		33	39		38		26		23
Non-U.S. commercial		139	194		140		143		145
		3,809	4,572		5,630		6,223		7,160
U.S. small business commercial		139	 143		121		114		139
Total commercial		3,948	4,715		5,751		6,337		7,299
Total nonperforming loans and leases		23,334	23,836		25,475		25,105		26,446
Foreclosed properties		1,224	1,541		2,315		2,603		2,613
Total nonperforming loans, leases and foreclosed properties <sup>(3, 4, 5)</sup>	\$	24,558	\$ 25,377	\$	27,790	\$	27,708	\$	29,059
Fully-insured home loans past due 90 days or more and still accruing	\$	21,817	\$ 22,287	s	21,176	\$	21,164	\$	20,299
Consumer credit card past due 90 days or more and still accruing		1,695	1,847		2,160		2,412		2,544
Other loans past due 90 days or more and still accruing		807	 865		984		1,060		1,163
Total loans past due 90 days or more and still accruing <sup>(4, 6, 7)</sup>	\$	24,319	\$ 24,999	\$	24,320	\$	24,636	\$	24,006
Nonperforming loans, leases and foreclosed properties/Total assets <sup>(8)</sup>		1.14%	1.18%		1.28%		1.31%		1.32%
Nonperforming loans, leases and foreclosed properties/Total loans, leases and foreclosed properties <sup>(8)</sup>		2.77	2.87		3.10		3.01		3.15
Nonperforming loans and leases/Total loans and leases(8)		2.64	2.70		2.85		2.74		2.87
Commercial utilized reservable criticized exposure(9)	s	17,374	\$ 20,442	\$	24,457	\$	27,247	s	30,901
Commercial utilized reservable criticized exposure/Commercial utilized reservable exposure(9)		4.69 %	5.64%		6.77%		7.41%		8.51%
Total commercial utilized criticized exposure/Commercial utilized exposure <sup>(9)</sup>		5.03	5.92		6.86		7.47		8.35

<sup>(1)</sup> During the third quarter of 2012, we changed the treatment of loans discharged as part of a Chapter 7 bankruptcy to write down these loans to collateral value and classify as nonperforming. As a result of this change, we reclassified \$557 million of

<sup>31, 2012.</sup> Prior period amounts nave not occur restaucu.
33 Balances do not include past due consumer credit card, consumer loans secured by real estate where repayments are insured by the Federal Housing Administration and individually insured long-term stand-by agreements (fully-insured home loans), and in general, other consumer and commercial loans not secured by real estate.

49 Balances do not include part due on the consumer and commercial loans not secured by real estate.

40 Balances do not include purchased credit-impaired loans even though the customer may be contractually past due. Purchased credit-impaired loans were recorded at fair value upon acquisition and accrete interest income over the remaining life of the loan.

(:	5) Balances do not include the following:	Sep	tember 30 2012	June 30 2012	1	March 31 2012	Γ	2011	Sep	tember 30 2011
	Nonperforming loans held-for-sale	s	1,397	\$ 1,363	\$	1,491	\$	1,730	\$	1,750
	Nonperforming loans accounted for under the fair value option		458	453		798		786		2,032
	Nonaccruing troubled debt restructured loans removed from the purchased credit-impaired portfolio prior to January 1, 2010		540	461		459		477		474

<sup>(6)</sup> Balances do not include loans held-for-sale past due 90 days or more and still accruing of \$26 million, \$31 million, \$49 million, \$41 million and \$67 million September 30, 2012, June 30, 2012, March 31, 2012, December 31, 2011 and September 30, 2011, there were no loans accounted for under the fair value option past due 90 days or more and still accruing interest.

residential mortgage loans, \$485 million of home equity loans and \$10 million of discontinued real estate loans to nonperforming as of September 30, 2012. Prior period amounts have not been restated.

(2) During the first quarter of 2012, the bank regulatory agencies jointly issued interagency supervisory guidance on nonaccrual status for junior-lien consumer real estate loans. In accordance with this regulatory interagency guidance, we classify junior-lien home equity loans as nonperforming when the first-lien loan becomes 90 days past due even if the junior-lien loan is performing. As a result of this change, we reclassified \$1.9 billion of performing home equity loans to nonperforming as of March 31, 2012. Prior period amounts have not been restated.

<sup>(7)</sup> These balances are excluded from total nonperforming loans, leases and foreclosed

properties.

(8) Total assets and total loans and leases do not include loans accounted for under the fair value option df7.6 billion, \$8.4 billion, \$9.2 billion at September 30, 2012, June 30, 2012, March 31, 2012, December 31, 2011 and September 30, 2011, respectively.

September 30, 2011, respectively.

(9) Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure excludes loans held-for-sale, exposure accounted for under the fair value option and other nonreservable exposure.

### Nonperforming Loans, Leases and Foreclosed Properties Activity (1)

(Dollars in millions)							
	 Third Quarter 2012	Second Quarter 2012		First Quarter 2012		Fourth Quarter 2011	 Third Quarter 2011
Nonperforming Consumer Loans:							
Balance, beginning of period	\$ 19,121	\$ 19,724	\$	18,768	\$	19,147	\$ 19,478
Additions to nonperforming loans:							
New nonperforming loans	3,306	3,259		3,308		3,757	4,036
Impact of change in treatment of bankruptcies <sup>(2)</sup>	1,050	n/a		n/a		n/a	n/a
Impact of regulatory interagency guidance(3)	n/a	n/a		1,853		n/a	n/a
Reductions in nonperforming loans:							
Paydowns	(822)	(858)		(1,153)		(803)	(944)
Returns to performing status <sup>(4)</sup>	(1,310)	(1,271)		(913)		(1,018)	(1,072)
Charge-offs (5)	(1,827)	(1,541)		(1,737)		(1,833)	(1,972)
Transfers to foreclosed properties	(132)	(192)		(402)		(482)	(379)
Total net additions/(reductions) to nonperforming loans	 265	(603)		956		(379)	(331)
Total nonperforming consumer loans, end of period	19,386	19,121		19,724		18,768	19,147
Foreclosed properties	 799	1,108		1,805		1,991	 1,892
Total nonperforming consumer loans and foreclosed properties, end of period	\$ 20,185	\$ 20,229	\$	21,529	\$	20,759	\$ 21,039
Nonperforming Commercial Loans and Leases (6):							
Balance, beginning of period	\$ 4,715	\$ 5,751	\$	6,337	\$	7,299	\$ 8,105
Additions to nonperforming loans and leases:							
New nonperforming loans and leases	474	788		599		1,084	1,231
Advances	42	14		24		20	18
Reductions in nonperforming loans and leases:							
Paydowns	(548)	(806)		(573)		(949)	(721)
Sales	(113)	(392)		(137)		(211)	(554)
Return to performing status(7)	(262)	(152)		(145)		(358)	(143)
Charge-offs (8)	(221)	(379)		(291)		(386)	(412)
Transfers to foreclosed properties	(93)	(109)		(63)		(128)	(205)
Transfers to loans held-for-sale	 (46)					(34)	 (20)
Total net reductions in nonperforming loans and leases	 (767)	(1,036)	_	(586)	_	(962)	 (806)
Total nonperforming commercial loans and leases, end of period	3,948	4,715		5,751		6,337	7,299
Foreclosed properties	 425	433	_	510	_	612	 721
Total nonperforming commercial loans, leases and foreclosed properties, end of period	\$ 4,373	\$ 5,148	\$	6,261	\$	6,949	\$ 8,020

<sup>(1)</sup> For amounts excluded from nonperforming loans, leases and foreclosed properties, see footnotes tNonperforming Loans, Leases and Foreclosed Properties table on

n/a = not applicable

<sup>(1)</sup> For amounts excluded from nonperforming loans, leases and torectosed properties, see 100thoise moniperforming Loans, Leases and Location Loans and Location Loans are considered and classify as nonperforming. As a result of this change, we reclassified a net \$1.1 billion of consumer real estate loans to nonperforming as of September 30, 2012. Prior period amounts have not be restated.

(3) During the first quarter of 2012, the bank regulatory agencies jointly issued interagency supervisory guidance on nonaccrual status for junior-lien consumer real estate loans. In accordance with this regulatory interagency guidance, we classify junior-lien home equity loans as nonperforming when the first-lien loan becomes 90 days past due even if the junior-lien loan is performing. As a result of this change, we reclassified \$1.9 billion of performing home equity loans to nonperforming as of March 31, 2012. Prior period amounts have not been restated.

(4) Consumer loans may be returned to performing status when all principal and interest is expected, or when the loan otherwise becomes well-secured and is in the process of collection. Certain troubled debt restructurings are classified as nonperforming at the time of restructure and may only be returned to performing status after considering the borrower's sustained repayment performance for a reasonable period, concertally six months.

generally six months.

(5) Our policy is not to classify consumer credit card and consumer loans not secured by real estate as nonperforming; therefore, the charge-offs on these loans have no impact on nonperforming activity and accordingly are excluded from

this table.

<sup>(6)</sup> Includes U.S. small business commercial

<sup>(6)</sup> Includes U.S. small business commercial activity.

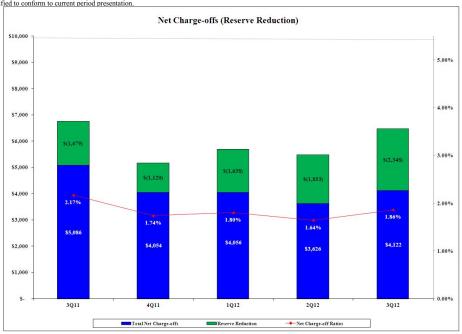
(7) Commercial loans and leases may be returned to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest is expected or when the loan otherwise becomes well-secured and is in the process of collection. Troubled debt restructurings are generally classified as performing after a sustained period of demonstrated payment performance.

(8) Small business card loans are not classified as nonperforming; therefore, the charge-offs on these loans have no impact on nonperforming activity and accordingly are excluded from this

# Quarterly Net Charge-offs and Net Charge-off Ratios (1, 2, 3, 4)

(Dollars in millions)											
		Thi Quar 201	ter		Second Quarter 2012		First Quarter 2012		Fourth Quarter 2011	Qι	hird uarter 011
Net Charge-offs	1	Amount	Percent	Amount	Percent	Amount	Percent	Amount	Percent	Amount	Percent
Residential mortgage	s	707	1.12 %	\$ 734	1.16%	\$ 898	1.39 %	\$ 834	1.25 %	\$ 989	1.47 %
Home equity		1,621	5.55	892	3.00	957	3.13	939	2.95	1,092	3.35
Discontinued real estate		15	0.59	10	0.65	16	0.59	22	0.76	24	0.80
U.S. credit card		1,079	4.60	1,24	5.27	1,331	5.44	1,432	5.55	1,639	6.28
Non-U.S. credit card		124	3.70	135	3.97	203	5.78	(36	(0.89)	374	5.83
Direct/Indirect consumer		161	0.78	18	0.86	226	1.03	284	1.24	301	1.32
Other consumer		63	9.53	49	7.71	56	8.59	63	9.04	56	7.81
Total consumer		3,770	2.64	3,25	2.25	3,687	2.48	3,538	2.28	4,475	2.82
U.S. commercial (5)		55	0.12	9.	0.20	66	0.15	78	0.17	78	0.18
Commercial real estate		91	0.97	7	0.83	132	1.36	200	1.95	296	2.73
Commercial lease financing		(12)	(0.22)	1-	0.25	(9	0.16)	32	0.59	(1)	(0.01)
Non-U.S. commercial		9	0.06		0.06	(5	(0.04)	18	0.15	18	0.15
		143	0.19	192	0.26	184	0.25	328	0.44	391	0.54
U.S. small business commercial		209	6.59	183	5.74	185	5.63	188	5.55	220	6.36
Total commercial		352	0.45	375	0.49	369	0.48	516	0.66	611	0.81
Total net charge-offs	S	4,122	1.86	\$ 3,62	1.64	\$ 4,056	1.80	\$ 4,054	1.74	\$ 5,086	2.17
By Business Segment											
Consumer & Business Banking	s	1,499	4.45 %	\$ 1,669	4.91%	\$ 1,766	5.02 %	\$ 1,925	5.19 %	\$ 2,179	5.71 %
Consumer Real Estate Services		1,567	6.08	845	3.21	915	3.39	894	3.14	1,036	3.58
Global Banking		116	0.18	159	0.24	171	0.25	304	0.45	374	0.56
Global Markets		_	_	_	_	7	0.17	10	0.26	_	_
Global Wealth & Investment Management		97	0.37	8	0.34	94	0.37	113	0.44	135	0.52
All Other		843	1.34	865	1.35	1,103	1.68	808	1.17	1,362	1.89
Total net charge-offs	s	4,122	1.86	\$ 3,620	1.64	\$ 4,056	1.80	\$ 4,054	1.74	\$ 5,086	2.17

<sup>(1)</sup> Net charge-off ratios are calculated as annualized net charge-offs divided by average outstanding loans and leases excluding loans accounted for under the fair value option during the period for each loan and lease



<sup>(1)</sup> Net charge-off ratios are calculated as annualized net charge-offs divided by average outstanding loans and leases excluding loans accounted for under the fair value option during the period for each loan and lease category.

(2) Excludes write-offs of consumer purchased credit-impaired loans of \$1.7 billion for the three months ended September 30, 2012.

(3) During the three months ended September 30, 2012, the Corporation charged the treatment of loans discharged from Chapter 7 bankruptcy to write down these loans to collateral value irrespective of the borrower's payment status. As a result of this change, the Corporation charged-off \$478 million of current or less than 60 days delinquent loans.

(4) Includes \$435 million of charge-offs incurred during the three months ended September 30, 2012 as a result of National Mortgage Settlement activities.

activities.
(5) Excludes U.S. small business commercial loans.

# Year-to-Date Net Charge-offs and Net Charge-off Ratios (1, 2, 3, 4)

(Dollars in millions)		Nine Months Ev	nded September 30	
		2012		2011
Net Charge-offs	Amount	Percent	Amount	Percent
Residential mortgage	\$ 2,339	1.22 %	\$ 2,998	1.51 %
Home equity	3,470	3.88	3,534	3.57
Discontinued real estate	4'	0.61	70	0.75
U.S. credit card	3,65-	5.11	5,844	7.33
Non-U.S. credit card	462	4.50	1,205	6.02
Direct/Indirect consumer	568	0.89	1,192	1.77
Other consumer	168	8.62	139	6.74
Total consumer	10,708	2.46	14,982	3.15
U.S. commercial (3)	215	0.16	117	0.09
Commercial real estate	300	1.06	747	2.19
Commercial lease financing	C	7) (0.04)	(8)	(0.05)
Non-U.S. commercial	11	0.03	134	0.44
	519	0.23	990	0.47
U.S. small business commercial	577	5.98	807	7.62
Total commercial	1,090	0.47	1,797	0.81
Total net charge-offs	\$ 11,80-	1.77	\$ 16,779	2.41
By Business Segment				
Consumer & Business Banking	\$ 4,93	4.80 %	\$ 7,843	6.73 %
Consumer Real Estate Services	3,32	4.21	3,363	3.83
Global Banking	446	0.22	954	0.50
Global Markets	7	0.04	(1)	(0.01)
Global Wealth & Investment Management	279	0.36	352	0.46
All Other	2,81	1.46	4,268	1.99
Total net charge-offs	\$ 11,804	1.77	\$ 16,779	2.41

<sup>(1)</sup> Net charge-off ratios are calculated as annualized net charge-offs divided by average outstanding loans and leases excluding loans accounted for under the fair value option during the period for each loan and lease

<sup>(1)</sup> Net charge-out ratios are carcumated as ammanded september 30, 2012.
(2) Excludes write-offs of consumer purchased credit-impaired loans of \$1.7 billion for the nine months ended September 30, 2012.
(3) During the three months ended September 30, 2012, the Corporation charged the treatment of loans discharged from Chapter 7 bankruptcy to write down these loans to collateral value irrespective of the borrower's payment status. As a result of this change, the Corporation charged-off \$478 million of current or less than 60 days delinquent loans.
(4) Includes \$435 million of charge-offs incurred during the three months ended September 30, 2012 as a result of National Mortgage Settlement activities.

activities.

(5) Excludes U.S. small business commercial

### Allocation of the Allowance for Credit Losses by Product Type

(Dollars in millions)

		September 30,	2012		June 30, 201	2		011		
Allowance for loan and lease losses	Amount	Percent of Total	Percent of Loans and Leases Outstanding (1)	Amount	Percent of Total	Percent of Loans and Leases Outstanding (1)	Amount	Percent of Total	Percent of Loans and Leases Outstanding (1)	
Residential mortgage	\$ 5,576	21.26%	2.25 %	\$ 5,899	19.48%	2.33 %	\$ 5,832	16.62%	2.19%	
Home equity	8,949	34.11	7.97	11,994	39.60	10.16	12,998	37.05	10.18	
Discontinued real estate	2,009	7.66	20.34	2,071	6.84	20.59	1,902	5.42	16.48	
U.S. credit card	4,898	18.67	5.26	5,228	17.26	5.54	6,780	19.33	6.59	
Non-U.S. credit card	712	2.71	5.35	777	2.57	5.79	1,314	3.75	8.17	
Direct/Indirect consumer	791	3.02	0.96	875	2.89	1.05	1,281	3.65	1.42	
Other consumer	120	0.46	4.43	144	0.47	5.59	5.59 150 0.43		5.35	
Total consumer	23,055	87.89	4.11	26,988	89.11	4.70	30,257	86.25	4.90	
U.S. commercial (2)	1,908	7.27	0.93	2,016	6.66	1.02	2,627	7.49	1.36	
Commercial real estate	894	3.41	2.38	967	3.19	2.65	1,860	5.30	4.55	
Commercial lease financing	81	0.31	0.35	80	0.26	0.37	100	0.28	0.47	
Non-U.S. commercial	295	1.12	0.50	237	0.78	0.44	238	0.68	0.49	
Total commercial (3)	3,178	12.11	0.98	3,300	10.89	1.07	4,825	13.75	1.59	
Allowance for loan and lease losses	26,233	100.00 %	2.96	30,288	100.00%	3.43	35,082	100.00%	3.81	
Reserve for unfunded lending commitments	518			574			790			
Allowance for credit losses	\$ 26,751			\$ 30,862			\$ 35,872			

#### **Asset Quality Indicators**

Allowance for loan and lease losses/Total loans and leases(4)	2.96 %	3.43 %	3.81%
Allowance for loan and lease losses (excluding the valuation allowance for purchased credit-impaired loans)/Total loans and leases (excluding purchased credit-impaired loans) (4,5)	2.23	2.50	3.02
Allowance for loan and lease losses/Total nonperforming loans and leases $^{(6)}$	112	127	133
Allowance for loan and lease losses (excluding the valuation allowance for purchased credit-impaired loans)/Total nonperforming loans and leases (5)	82	90	101
Ratio of the allowance for loan and lease losses/Annualized net charge-offs	1.60	2.08	1.74
Ratio of the allowance for loan and lease losses (excluding purchased credit-impaired loans)/Annualized net charge-offs (5)	1.17	1.46	1.33

<sup>(1)</sup> Ratios are calculated as allowance for loan and lease losses as a percentage of loans and leases outstanding excluding loans accounted for under the fair value option. Consumer loans accounted for under the fair value option includes residential mortgage loans of \$160 million, \$172 million and \$1.3 billion, and discontinued real estate loans of \$1.0 billion at September 30, 2012, June 30, 2012 and September 30, 2011. Commercial loans accounted for under the fair value option includes U.S. commercial loans of \$2.0 billion, \$1.9 billion and \$1.9 billion, non-U.S. commercial loans of \$4.4 billion, \$5.3 billion at September 30, 2012, June 30, 2012 and September 30, 2011, and commercial real estate loans of \$75 million at September 30, 2011.

(2) Includes allowance for U.S. small business commercial loans of \$701 million, \$812 million and \$935 million at September 30, 2012, June 30, 2012 and September 30, 2011,

respectively.

(3) Includes allowance for loan and lease losses for impaired commercial loans of 391 million, \$422 million and \$798 million at September 30, 2012, June 30, 2012 and September 30, 2011,

respectively.

(4) Total loans and leases do not include loans accounted for under the fair value option o\$7.6 billion, \$8.4 billion and \$11.2 billion at September 30, 2012, June 30, 2012 and September 30, 2011,

respectively.

(5) Excludes valuation allowance on purchased credit-impaired loans o\$7.1 billion, \$9.0 billion and \$8.2 billion at September 30, 2012, June 30, 2012 and September 30, 2011,

respectively.

(6) Allowance for loan and lease losses includes\$13.9 billion, \$16.3 billion and \$18.3 billion and \$18.3

#### **Exhibit A: Non-GAAP Reconciliations**

#### **Bank of America Corporation and Subsidiaries**

#### **Reconciliations to GAAP Financial Measures**

Dollars in millions

The Corporation evaluates its business based on a fully taxable-equivalent basis, a non-GAAP financial measure. The Corporation believes managing the business with net interest income on a fully taxable-equivalent basis provides a more accurate picture of the interest margin for comparative purposes. Total revenue, net of interest expense, includes net interest income on a fully taxable-equivalent basis and noninterest income. The Corporation views related ratios and analyses (i.e., efficiency ratios and net interest yield) on a fully taxable-equivalent basis. To derive the fully taxable-equivalent basis, net interest income is adjusted to reflect tax exempt income on an equivalent before-tax basis with a corresponding increase in income tax expense. This measure ensures comparability of net interest income arising from taxable and tax-exempt sources. The efficiency ratio measures the costs expended to generate a dollar of revenue, and net interest yield evaluates the basis points the Corporation earns over the cost of funds.

The Corporation also evaluates its business based on the following ratios that utilize tangible equity, a non-GAAP financial measure. Return on average tangible common shareholders' equity measures the Corporation's earnings contribution as a percentage of average common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible common equity ratio represents ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible common equity ratio represents ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible common equity ratio represents total ending shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible deferred tax liabilities. The tangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible a

In addition, the Corporation evaluates its business segment results based on return on average economic capital, a non-GAAP financial measure. Return on average economic capital for the segments is calculated as net income adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents average allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). It also believes the use of this non-GAAP financial measure provides additional clarity in assessming the segments.

In certain presentations, earnings and diluted earnings per common share, the efficiency ratio, return on average assets, return on common shareholders' equity, return on average tangible common shareholders' equity and return on average tangible shareholders' equity are calculated excluding the impact of goodwill impairment charges of \$581 million and \$2.6 billion recorded in the fourth and second quarters of 2011. Accordingly, these are non-GAAP financial measures.

See the tables below and on pages48-50 for reconciliations of these non-GAAP financial measures with financial measures defined by GAAP for the three months end September 30, 2012, June 30, 2012, March 31, 2012, December 31, 2011 and September 30, 2011 and the nine months ended September 30, 2012 and 2011 The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate supplemental financial data differently.

		Nine Mor Septer				Third	Second Quarter 2012		First Quarter 2012		Fourth			Third
		2012		2011	<u> </u>	Quarter 2012						Quarter 2011		Quarter 2011
Reconciliation of net interest income to net interest income on a fully taxable-equivalent basis														
Net interest income	s	30,332	\$	33,915	s	9,938	\$	9,548	\$	10,846	\$	10,701	\$	10,490
Fully taxable-equivalent adjustment		670		714		229		234		207		258		249
Net interest income on a fully taxable-equivalent basis	s	31,002	\$	34,629	\$	10,167	\$	9,782	\$	11,053	\$	10,959	\$	10,739
Reconciliation of total revenue, net of interest expense to total revenue, net of interest expense on a f	ully taxa	ble-equivalen	ıt basi:											
Total revenue, net of interest expense	s	64,674	\$	68,566	s	20,428	\$	21,968	\$	22,278	\$	24,888	\$	28,453
Fully taxable-equivalent adjustment		670		714		229		234		207		258		249
Total revenue, net of interest expense on a fully taxable-equivalent basis	s	65,344	\$	69,280	\$	20,657	\$	22,202	\$	22,485	\$	25,146	\$	28,702
Reconciliation of total noninterest expense to total noninterest expense, excluding goodwill impairment	ent char	ges												
Total noninterest expense	s	53,733	\$	60,752	s	17,544	\$	17,048	\$	19,141	\$	19,522	\$	17,613
Goodwill impairment charges	_	_		(2,603)				_				(581)		_
Total noninterest expense, excluding goodwill impairment charges	s	53,733	\$	58,149	\$	17,544	\$	17,048	\$	19,141	\$	18,941	\$	17,613
Reconciliation of income tax expense (benefit) to income tax expense (benefit) on a fully taxable-equi	<u>ivalent b</u>	<u>as</u> is												
Income tax expense (benefit)	s	1,520	\$	(2,117)	s	770	\$	684	\$	66	\$	441	\$	1,201
Fully taxable-equivalent adjustment		670		714		229		234		207		258		249
Income tax expense (benefit) on a fully taxable-equivalent basis	s	2,190	\$	(1,403)	\$	999	\$	918	\$	273	\$	699	\$	1,450
Reconciliation of net income (loss) to net income, excluding goodwill impairment charges														
Net income (loss)	s	3,456	\$	(545)	\$	340	\$	2,463	\$	653	\$	1,991	\$	6,232
Goodwill impairment charges	_	_		2,603				_				581		_
Net income, excluding goodwill impairment charges	\$	3,456	\$	2,058	\$	340	\$	2,463	\$	653	\$	2,572	\$	6,232
Reconciliation of net income (loss) applicable to common shareholders to net income (loss) applicable	ie to com	mon shareho	lders,	xcluding good	will im	pairment cha	rges							
	s	2,393	\$	(1,499)	\$	(33)	\$	2,098	\$	328	S	1,584	\$	5,889
Net income (loss) applicable to common shareholders	٠	2,393	Ψ	(1,122)		()		,				1,501	Ψ	5,005
Net income (loss) applicable to common shareholders  Goodwill impairment charges	,	2,393		2,603			_	_	_		_	581		

### Exhibit A: Non-GAAP Reconciliations (continued)

### **Bank of America Corporation and Subsidiaries**

### **Reconciliations to GAAP Financial Measures**

		Nine Month			T1 : 1	0 1				F 4		701 : 1	
		Septemb 2012	2011		Third Quarter 2012	Second Quarter 2012		First Quarter 2012		Fourth Quarter 2011			Third Quarter 2011
Reconciliation of average common shareholders' equity to average tangible comm	non shareholders' equity												
Common shareholders' equity	s	216,073	\$ 212,51	2	\$ 217,273	\$	216,782	\$	214,150	\$	209,324	\$	204,928
Goodwill		(69,973)	(72,90	3)	(69,976)		(69,976)		(69,967)		(70,647)		(71,070)
Intangible assets (excluding mortgage servicing rights)		(7,531)	(9,38	6)	(7,194)		(7,533)		(7,869)		(8,566)		(9,005
Related deferred tax liabilities		2,627	2,93	9	2,556		2,626		2,700		2,775		2,852
Tangible common shareholders' equity	s	141,196	\$ 133,16	2	\$ 142,659	\$	141,899	\$	139,014	\$	132,886	\$	127,705
Reconciliation of average shareholders' equity to average tangible shareholders'	equity												
Shareholders' equity	s	234,726	\$ 229,38	5	\$ 236,039	\$	235,558	\$	232,566	\$	228,235	\$	222,410
Goodwill		(69,973)	(72,90	3)	(69,976)		(69,976)		(69,967)		(70,647)		(71,070
Intangible assets (excluding mortgage servicing rights)		(7,531)	(9,38	6)	(7,194)		(7,533)		(7,869)		(8,566)		(9,005
Related deferred tax liabilities		2,627	2,93	9	2,556		2,626		2,700		2,775		2,852
Tangible shareholders' equity	<u>s</u>	159,849	\$ 150,03	5	\$ 161,425	\$	160,675	\$	157,430	\$	151,797	\$	145,187
Reconciliation of period-end common shareholders' equity to period-end tangible	common shareholders' equit	y											
Common shareholders' equity	s	219,838	\$ 210,77	2	\$ 219,838	\$	217,213	\$	213,711	\$	211,704	\$	210,772
Goodwill		(69,976)	(70,83	2)	(69,976)		(69,976)		(69,976)		(69,967)		(70,832
Intangible assets (excluding mortgage servicing rights)		(7,030)	(8,76	4)	(7,030)		(7,335)		(7,696)		(8,021)		(8,764
Related deferred tax liabilities		2,494	2,77	7	2,494	_	2,559	_	2,628	_	2,702	_	2,777
Tangible common shareholders' equity	\$	145,326	\$ 133,95	3	\$ 145,326	\$	142,461	\$	138,667	\$	136,418	\$	133,953
Reconculation of period-end shareholders' equity to period-end tangible shareho	lders' equity												
		238,606	\$ 230,25	2	\$ 238,606	\$	235,975	\$	232,499	s	230,101	\$	230,252
Shareholders' equity		238,606 (69,976)	\$ 230,25 (70,83		\$ 238,606 (69,976)	\$	235,975 (69,976)	\$	232,499 (69,976)	\$	230,101 (69,967)	\$	230,252
Reconciliation of period-end shareholders' equity to period-end tangible shareho  Shareholders' equity  Goodwill  Intangible assets (excluding mortgage servicing rights)				2)		\$		\$		\$		\$	
Shareholders' equity Goodwill Intangible assets (excluding mortgage servicing rights)		(69,976)	(70,83	2)	(69,976)	\$	(69,976)	\$	(69,976)	\$	(69,967)	\$	(70,832 (8,764
Shareholders' equity  Goodwill  Intangible assets (excluding mortgage servicing rights)	s	(69,976) (7,030)	(70,83 (8,76	2) 4) 7	(69,976) (7,030)	\$	(69,976) (7,335)	\$	(69,976) (7,696)	\$	(69,967) (8,021)	\$	(70,832 (8,764 2,777
Shareholders' equity Goodwill Intangible assets (excluding mortgage servicing rights) Related deferred tax liabilities Tangible shareholders' equity	s	(69,976) (7,030) 2,494	(70,83 (8,76 2,77	2) 4) 7	(69,976) (7,030) 2,494		(69,976) (7,335) 2,559		(69,976) (7,696) 2,628		(69,967) (8,021) 2,702		(70,832 (8,764 2,777
Shareholders' equity Goodwill Intangible assets (excluding mortgage servicing rights) Related deferred tax liabilities Tangible shareholders' equity Reconciliation of period-end assets to period-end tangible assets	s <u>s</u>	(69,976) (7,030) 2,494	(70,83 (8,76 2,77	2) 4) 7 3	(69,976) (7,030) 2,494	\$	(69,976) (7,335) 2,559	\$	(69,976) (7,696) 2,628	s	(69,967) (8,021) 2,702	\$	(70,832 (8,764 2,777 153,433
Shareholders' equity  Goodwill  Intangible assets (excluding mortgage servicing rights)  Related deferred tax liabilities  Tangible shareholders' equity  Reconciliation of period-end assets to period-end tangible assets	s <u>s</u>	(69,976) (7,030) 2,494 164,094	(70,83 (8,76 2,77 \$ 153,43	2) 4) 7 3 8	(69,976) (7,030) 2,494 \$ 164,094	\$	(69,976) (7,335) 2,559 161,223	\$	(69,976) (7,696) 2,628 157,455	s	(69,967) (8,021) 2,702 154,815	\$	(70,832
Shareholders' equity  Goodwill  Intangible assets (excluding mortgage servicing rights)  Related deferred tax liabilities	s <u>s</u>	(69,976) (7,030) 2,494 164,094	(70,83 (8,76 2,77 \$ 153,43 \$ 2,219,62	2) 4) 7 3 8 8 2)	(69,976) (7,030) 2,494 \$ 164,094 \$ 2,166,162	\$	(69,976) (7,335) 2,559 161,223	\$	(69,976) (7,696) 2,628 157,455	s	(69,967) (8,021) 2,702 154,815	\$	(70,832 (8,764 2,777 153,433 2,219,628
Shareholders' equity  Goodwill  Intangible assets (excluding mortgage servicing rights)  Related deferred tax liabilities  Tangible shareholders' equity  Reconciliation of period-end assets to period-end tangible assets  Assets  Goodwill	s <u>s</u>	(69,976) (7,030) 2,494 164,094 ,166,162 (69,976)	\$ 2,219,62 (70,83	2) 4) 7 3 8 8 2) 4)	(69,976) (7,030) 2,494 \$ 164,094 \$ 2,166,162 (69,976)	\$	(69,976) (7,335) 2,559 161,223 2,160,854 (69,976)	\$	(69,976) (7,696) 2,628 157,455 2,181,449 (69,976)	s	(69,967) (8,021) 2,702 154,815 2,129,046 (69,967)	\$	(70,832 (8,764 2,777 153,433 2,219,628 (70,832

## **Exhibit A: Non-GAAP Reconciliations (continued)**

## **Bank of America Corporation and Subsidiaries**

## **Reconciliations to GAAP Financial Measures**

(Dollars in millions)		Nine Mon Septen				Third Quarter		Second Quarter		First Quarter		Fourth Quarter	Third Quarter
Down Martin of Section 1		2012		2011		2012		2012		2012		2011	 2011
Reconciliation of return on average economic capital													
Consumer & Business Banking													
Reported net income	\$	3,893	\$	6,204	\$	1,285	\$	1,155	\$	1,453	\$	1,242	\$ 1,664
Adjustment related to intangibles <sup>(1)</sup>		10	_	15	_	3	_	4	_	3	_	5	 6
Adjusted net income	\$	3,903	\$	6,219	\$	1,288	\$	1,159	\$	1,456	\$	1,247	\$ 1,670
Average allocated equity	\$	53,462	\$	52,875	\$	53,982	\$	53,452	\$	52,947	\$	53,004	\$ 52,381
Adjustment related to goodwill and a percentage of intangibles		(30,485)		(30,650)		(30,447)		(30,485)		(30,522)		(30,587)	 (30,600)
Average economic capital	\$	22,977	\$	22,225	\$	23,535	\$	22,967	\$	22,425	\$	22,417	\$ 21,781
Consumer Real Estate Services													
Reported net loss	s	(2,786)	\$	(18,023)	\$	(877)	\$	(766)	\$	(1,143)	\$	(1,442)	\$ (1,121)
Adjustment related to intangibles(1)		_		_		_		_		_		_	_
Goodwill impairment charge				2,603								_	 _
Adjusted net loss	\$	(2,786)	\$	(15,420)	\$	(877)	\$	(766)	\$	(1,143)	\$	(1,442)	\$ (1,121)
Average allocated equity	\$	14,077	\$	16,688	\$	13,332	\$	14,116	\$	14,791	\$	14,757	\$ 14,240
Adjustment related to goodwill and a percentage of intangibles (excluding mortgage servicing rights)		_		(1,804)		_		_		_		_	_
Average economic capital	s	14,077	\$	14,884	\$	13,332	\$	14,116	\$	14,791	\$	14,757	\$ 14,240
Global Banking													
Reported net income	s	4,292	\$	4,709	\$	1,295	\$	1,407	\$	1,590	\$	1,337	\$ 1,206
Adjustment related to intangibles <sup>(1)</sup>		3		5		1		1		1		1	 2
Adjusted net income	\$	4,295	\$	4,714	\$	1,296	\$	1,408	\$	1,591	\$	1,338	\$ 1,208
Average allocated equity	s	45,967	\$	47,820	\$	46,223	\$	45,958	\$	45,719	\$	46,087	\$ 47,682
Adjustment related to goodwill and a percentage of intangibles		(24,856)		(24,529)		(24,852)		(24,856)		(24,861)		(24,899)	 (24,724)
Average economic capital	\$	21,111	\$	23,291	\$	21,371	\$	21,102	\$	20,858	\$	21,188	\$ 22,958
Global Markets													
Reported net income (loss)	s	900	\$	1,753	\$	(359)	\$	461	\$	798	\$	(768)	\$ (553)
Adjustment related to intangibles(1)		7		9		2		3		2		3	 3
Adjusted net income (loss)	\$	907	\$	1,762	\$	(357)	\$	464	\$	800	\$	(765)	\$ (550)
Average allocated equity	\$	17,504	\$	23,636	\$	17,068	\$	17,132	\$	18,317	\$	19,805	\$ 21,609
Adjustment related to goodwill and a percentage of intangibles		(4,636)		(4,616)		(4,651)		(4,608)		(4,648)		(4,651)	(4,655)
Average economic capital	s	12,868	\$	19,020	\$	12,417	\$	12,524	\$	13,669	\$	15,154	\$ 16,954
Global Wealth & Investment Management													
Reported net income	s	1,639	\$	1,424	\$	542	\$	547	\$	550	\$	266	\$ 362
Adjustment related to intangibles <sup>(1)</sup>		18		23		6		6		6		7	7
Adjusted net income	\$	1,657	\$	1,447	\$	548	\$	553	\$	556	\$	273	\$ 369
Average allocated equity	s	18,027	\$	17,772	\$	18,871	\$	17,974	\$	17,228	\$	17,845	\$ 17,826
Adjustment related to goodwill and a percentage of intangibles		(10,620)		(10,708)		(10,600)		(10,621)		(10,641)		(10,663)	(10,691)
Average economic capital	\$	7,407	\$	7,064	\$	8,271	\$	7,353	\$	6,587	\$	7,182	\$ 7,135

For footnote see page 50.

### Exhibit A: Non-GAAP Reconciliations (continued)

### **Bank of America Corporation and Subsidiaries**

### **Reconciliations to GAAP Financial Measures**

(Dollars in millions)						
	Nine Months Ended September 30			Third	Second	Third
	 2012		2011	Quarter 2012	Quarter 2012	Quarter 2011
Consumer & Business Banking						
Deposits						
Reported net income	\$ 702	\$	1,063	\$ 207	\$ 187	\$ 280
Adjustment related to intangibles <sup>(1)</sup>	1		2	_	1	1
Adjusted net income	\$ 703	\$	1,065	\$ 207	\$ 188	\$ 281
Average allocated equity	\$ 24,078	\$	23,692	\$ 25,047	\$ 23,982	\$ 23,819
Adjustment related to goodwill and a percentage of intangibles	(17,926)		(17,952)	(17,920)	(17,926)	(17,947)
Average economic capital	\$ 6,152	\$	5,740	\$ 7,127	\$ 6,056	\$ 5,872
Card Services						
Reported net income	\$ 2,962	\$	4,783	\$ 994	\$ 929	\$ 1,267
Adjustment related to intangibles(1)	 9		13	 3	 3	 5
Adjusted net income	\$ 2,971	\$	4,796	\$ 997	\$ 932	\$ 1,272
Average allocated equity	\$ 20,553	\$	21,302	\$ 20,463	\$ 20,525	\$ 20,755
Adjustment related to goodwill and a percentage of intangibles	(10,461)		(10,603)	(10,429)	(10,460)	(10,561)
Average economic capital	\$ 10,092	\$	10,699	\$ 10,034	\$ 10,065	\$ 10,194
<u>Business Banking</u>						
Reported net income	\$ 229	\$	358	\$ 84	\$ 39	\$ 117
Adjustment related to intangibles(1)					 	
Adjusted net income	\$ 229	\$	358	\$ 84	\$ 39	\$ 117
Average allocated equity	\$ 8,831	\$	7,881	\$ 8,472	\$ 8,945	\$ 7,807
Adjustment related to goodwill and a percentage of intangibles	(2,098)		(2,095)	(2,098)	(2,099)	(2,092)
Average economic capital	\$ 6,733	\$	5,786	\$ 6,374	\$ 6,846	\$ 5,715

<sup>(1)</sup> Represents cost of funds, earnings credits and certain expenses related to intangibles.