SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): January 22, 2002

BANK OF AMERICA CORPORATION (Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation or organization)

> 1-6523 (Commission File Number)

56-0906609 (IRS Employer Identification No.)

100 North Tryon Street Charlotte, North Carolina (Address of principal executive offices)

> 28255 (Zip Code)

(888) 279-3457 (Registrant's telephone number, including area code)

ITEM 5. OTHER EVENTS.

On January 22, 2002, Bank of America Corporation (the "Registrant") announced financial results for the fourth quarter ended December 31, 2001, reporting earnings of \$2.06 billion and earnings per common share of \$1.28. A copy of the press release announcing the Registrant's results for the fourth quarter ended December 31, 2001 and for the full year 2001 is attached hereto as Exhibit 99.1 and incorporated by reference herein.

ITEM 7. FINANCIAL STATEMENTS AND EXHIBITS.

(c) Exhibits.

The following exhibits are filed herewith:

EXHIBIT NO. DESCRIPTION OF EXHIBIT

- 99.1 Press Release dated January 22, 2002 with respect to the Registrant's financial results for the fourth quarter ended December 31, 2001 and for the full year 2001
- 99.2 Supplemental Information prepared for use on January 22, 2002 in connection with financial results for the fourth quarter ended December 31, 2001 and the full year 2001
- 99.3 Script prepared for use on January 22, 2002 by James H. Hance, Jr., Vice Chairman and Chief Financial Officer, discussing financial results for the fourth quarter ended December 31, 2001 and for the full year 2001, and financial and strategic goals for Fiscal Year 2002 (the "Script")

ITEM 9. REGULATION FD DISCLOSURE.

On January 22, 2002, the Registrant held an investor conference and webcast to discuss financial results for the fourth quarter ended December 31, 2001 and for the full year 2001 as well as financial and strategic goals for 2002. The Supplemental Information package for use at this conference is furnished herewith as Exhibit 99.2 and incorporated by reference in Item 9. The Script prepared for use by Mr. Hance at this conference is furnished herewith as Exhibit 99.3 and incorporated by reference in Item 9. All information in the Supplemental Information package and Script is presented as of January 22, 2002, and the Registrant does not assume any obligation to update

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

BANK OF AMERICA CORPORATION

By: /s/ Marc D. Oken

Marc D. Oken Executive Vice President and Principal Financial Executive

Dated: January 22, 2002

EXHIBIT INDEX

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January 22, 2002

Investors may contact: Kevin Stitt, Bank of America, 704.386.5667 Lee McEntire, Bank of America, 704.388.6780

Media may contact: Eloise Hale, Bank of America, 704.387.0013 eloise.hale@bankofamerica.com

Bank of America reports 51 percent increase in fourth quarter EPS 2001 operating earnings increase to \$8.04 billion, or \$4.95 per share

CHARLOTTE - Bank of America Corporation today reported fourth quarter earnings of \$2.06 billion, or \$1.28 per share (diluted), a 51 percent increase in earnings per share from \$1.39 billion, or \$0.85 per share, a year ago. The return on common equity was 16.7 percent.

For the full year, Bank of America reported operating earnings of \$8.04 billion, or \$4.95 per share (diluted), which excludes the charges incurred to exit the auto leasing and subprime real estate lending businesses. A year earlier, the company reported operating earnings of \$7.86 billion, or \$4.72 per share. Net income for 2001 was \$6.79 billion, or \$4.18 per share, compared to net income of \$7.52 billion, or \$4.52 per share a year ago.

"The revenue and earnings momentum we experienced in the first nine months of the year continued into the fourth quarter as our work to attract, retain and deepen customer relationships takes hold," said Kenneth D. Lewis, chairman and chief executive officer. "Our three major business lines -- Consumer and Commercial Banking, Asset Management and Global Corporate and Investment Banking - -- in total increased their revenue by 8 percent last year, which is within our long-term target range. This was a considerable achievement, considering economic conditions, and speaks to the power of our franchise, the effectiveness of our strategy and the ingenuity and enthusiasm of our people. Their achievement allowed us to overcome significantly higher credit costs plus much lower equity market-related revenues and still increase operating earnings for the year.

"In addition to growing earnings, we ended the year with stronger reserves and capital, positioning us well for continued weak economic conditions," Lewis continued. "Our strong cash flow coupled with the cost savings generated from our company-wide quality and productivity initiatives allows us to continue to make critical investments that we believe will position us for even stronger earnings growth when the economy recovers."

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Fourth quarter highlights (compared to a year ago)

- Investment banking income grew 29 percent, led by strong fixed-income originations as well as increases in equity products and advisory services.
- o Trading account profits and investment and brokerage service fees grew 14 percent and 11 percent, respectively.
- o Mortgage banking income grew 15 percent.
- o Corporate and consumer service charges grew 9 percent due to higher business volumes and higher fees paid in a lower rate environment.
- o Card fee income rose 6 percent, driven by increased purchase volume.
- o Average customer deposits grew 8 percent to \$317 billion, promoted by a pricing strategy adopted by the company to attract new customers and deepen existing customer relationships. Core deposit levels exceeded loans, which lowered the company's cost of funding its balance sheet.
- Balance sheet reduction efforts, part of the company's strategy to shed lower yielding assets, continued to drive down asset levels. Total period-end assets were \$622 billion, down 3 percent from last year.
- o The Tier 1 Capital Ratio rose 80 basis points to 8.30 percent, the highest level in the company's history. This was driven primarily by the reduction of risk weighted assets.

Revenue

Revenue grew 10 percent to \$8.90 billion from the previous year.

Fully taxable-equivalent net interest income rose 16 percent to \$5.50 billion. The company continued to benefit from falling interest rates and a steepened yield curve. Benefits also were achieved from trading activities and higher deposit levels. These factors resulted in a 74 basis-point improvement in the net interest yield to 3.95 percent.

Noninterest income increased by 2 percent to \$3.40 billion, driven by growth in investment banking income and increases in consumer-based fees, from products like credit cards and mortgages.

In connection with its interest rate risk management strategy, the company realized \$393 million in securities gains.

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Efficiency

Noninterest expense increased 15 percent to \$5.32 billion from the prior year. Litigation and severance charges, which together totaled approximately \$480 million, were a major factor in the increase. The company expects these charges to be non-recurring. Excluding these items, expenses were up 4 percent and the efficiency ratio improved nearly 300 basis points to 54.36 percent from a year ago.

Credit quality

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Credit quality continued to decline in the wake of the U.S. recession.

- o Provision for credit losses exceeded net charge-offs by \$207 million in the fourth quarter, as the company added to the loan loss reserve in light of economic uncertainty. Provision was \$1.4 billion compared to \$1.2 billion a year earlier.
- o Net charge-offs were \$1.2 billion, or 1.42 percent of loans and leases, up from \$1.1 billion, or 1.07 percent, a year ago. Commercial charge-offs increased \$50 million from a year ago, including those associated with Enron Corporation which are described below. An increase in consumer bankcard outstandings and personal bankruptcy filings along with the steep rise in unemployment contributed to a \$69 million increase in consumer charge-offs from a year earlier.
- o The company incurred \$231 million in losses associated with its credit exposure to Enron, including \$210 million in loan charge-offs and \$21 million in writedowns of securities related to a collateralized-loan obligation (CLO). Most of the charge-offs involved the company's unsecured loans. Total remaining credit exposure to Enron at Dec. 31, 2001 was \$272 million, comprised of \$226 million in nonperforming loans, of which \$42 million were unsecured, and \$46 million in other exposure, mostly undrawn letters of credit.
- o Nonperforming assets were \$4.9 billion, or 1.49 percent of loans, leases and foreclosed properties at Dec. 31, 2001, down from \$5.5 billion, or 1.39 percent, a year earlier. The decrease in nonperforming assets from a year ago is due to the company's exit from the subprime real estate business and its aggressive program to shed problem credits.
- At December 31, 2001, the allowance for credit losses totaled \$6.9 billion, equal to 2.09 percent of loans and leases, up from 1.74 percent a year ago. The allowance for credit losses represented 153 percent of nonperforming loans, up from 131 percent a year ago.

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Capital management

Total shareholders' equity was \$48.5 billion at December 31, 2001. That was up 2 percent from 12 months earlier and represented 7.80 percent of period-end assets of \$622 billion. The Tier 1 Capital Ratio rose 80 basis points from December 31, 2000 to 8.30 percent.

During the quarter, Bank of America repurchased 28 million shares. For the year,

82 million shares were repurchased, representing an investment in Bank of America stock of \$4.7 billion. In the fourth quarter, the company's Board of Directors authorized a new buyback program for up to 130 million shares to be repurchased over an 18-to-24 month timeframe.

Average (diluted) common shares outstanding were 1.60 billion in the fourth quarter, down 2 percent from 1.64 billion a year earlier.

Income taxes

During the year, the company realigned operations that manage distressed assets to make them more effective. The establishment of this new unit and the disposal of distressed assets generated a \$418 million tax benefit which resulted in a 17 percent tax rate for the company.

2001 full year summary:

Lewis commented that 2001 marked a turning point for the company. He said, "We realigned our business units to focus on our customers, replacing our old product and geography-based management structure. Our intense customer focus began to pay off during the year, reflected by the solid performance of our core customer businesses. We remain completely committed to the execution of this strategy in 2002."

Revenue

Revenue increased 5 percent to \$35.0 billion.

Net interest income rose 11 percent to \$20.6 billion. The company benefited from falling interest rates and a steepened yield curve during 2001, allowing it to shed lower yielding assets. Benefits from trading related activities and higher deposit and equity levels contributed to a 48 basis-point improvement in the net interest yield to 3.68 percent.

Noninterest income declined by 2 percent to \$14.3 billion. Solid growth of 9 percent in consumer-based fee income, from products like credit cards and mortgages, was unable to offset a sharp decline in Equity Investments revenue due to the economic downturn.

Efficiency

Noninterest expense increased 7 percent to \$19.4 billion over the prior year, excluding the cost of exiting the subprime real estate and auto leasing businesses.

Growth in expenses during 2001 was driven primarily by charges for litigation and severance in the fourth quarter. Other drivers of expenses were increases in marketing related to the company's advertising campaign, higher incentive payments and professional fees.

Credit quality

Provision expense rose 69 percent to \$4.3 billion. Provision included \$395 million related to the exit of the subprime lending business.

Net charge-offs totaled \$4.2 billion, or 1.16 percent of loans and leases, compared to \$2.4 billion, or 0.61 percent of loans and leases, in 2000. The progressive decline in the economy primarily accounted for the significant rise in charge-offs compared to the prior year. 2001 net charge-offs included \$635 million related to the exit of the subprime lending business.

Excluding charge-offs related to the exit of the subprime lending business, commercial charge-offs comprised the majority of the increase in 2001 loan losses. These were primarily concentrated in the domestic portfolio.

Consumer and Commercial Banking

Consumer and Commercial Banking (CCB) earned \$4.84 billion in 2001, up 6 percent from a year ago, despite higher credit costs. Total revenues grew 7 percent while expenses increased 3 percent. Return on equity was 25.1 percent and Shareholder Value Added (SVA) grew \$335 million to \$3.17 billion.

For the full year, net interest income increased 6 percent to \$13.36 billion, driven by both loan and deposit growth. Managed loans grew 6 percent, led by consumer loan growth of 15 percent, primarily in residential first mortgage, home equity and bankcard.

Average customer deposits grew 4 percent, as the company's pricing strategy began to attract more customer assets. Consumer deposit growth continued to be led by higher balances in money market savings accounts. This growth was partially offset by declining balances in CDs and savings accounts. Noninterest income was up 9 percent, driven by consumer service charges, card fee income and mortgage banking results. Core products like mortgages and cards helped the company deepen both new and existing customer relationships.

Global Corporate and Investment Banking

Global Corporate and Investment Banking (GCIB) earned \$1.88 billion, 7 percent more than last year despite a \$524 million increase in provision expense. Revenue increased 13 percent to \$9.23 billion. Expenses rose 7 percent primarily due to higher market related incentives. Return on equity was 16.4 percent and SVA grew \$308 million to \$644 million.

Net interest income was up 23 percent to \$4.59 billion from a year ago, primarily driven by trading related activities. Total trading-related revenue in GCIB, which includes trading-related net interest income and trading fees, was \$3.38 billion, up 22 percent from gains in fixed-income and interest rate contract trading. Investment and brokerage fees were up 36 percent, as a result of higher equity and stock commissions from increased customer flow.

Investment banking income increased 4 percent to \$1.58 billion from last year. The demand for fixed-income originations offset the weaker demand for equity products. In deepening relationships with key corporate clients and increasing its investment-banking business, Banc of America Securities improved its market share of lead-managed underwriting mandates in 2001 in every major category of capital-raising transaction: common stock, high-grade debt, high-yield debt, and asset-backed and mortgage-backed securitizations.

Asset Management

Asset Management earnings were \$521 million, 12 percent below last year's results due to higher credit costs and expenses as the company continued to make critical investments in this growth business. Revenue of \$2.47 billion remained essentially unchanged while return on equity was 23.6 percent. SVA decreased \$109 million to \$312 million.

Assets under management grew 13 percent, or \$36 billion to \$314 billion, despite the impact of lower stock valuations. This increase was driven by the growth in the Nations Funds family of mutual funds and the addition of Marsico Funds.

Equity Investments

Equity Investments reported a loss of \$94 million, compared to earnings of \$461 million a year ago. The loss was due to portfolio impairments in Principal Investing of \$335 million, of which \$245 million occurred in the fourth quarter, and lower cash gains.

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One of the world's leading financial services companies, Bank of America is committed to making banking work for customers like it never has before. Through innovative technologies and the ingenuity of its people, Bank of America provides individuals, small businesses and commercial, corporate and institutional clients across the United States and around the world new and better ways to manage their financial lives.

Bank of America stock (ticker: BAC) is listed on the New York, Pacific and London stock exchanges. The company's Web site is www.bankofamerica.com. News, speeches and other corporate information can be found at www.bankofamerica.com/newsroom.

Additional financial tables are available at www.bankofamerica.com/investor.

NOTE: James H. Hance Jr., vice chairman and chief financial officer, will discuss fourth quarter and full year results in a conference call at 9:30 a.m. (Eastern Time) today. The call can be accessed via a Webcast available on the Bank of America Web site at http://www.bankofamerica.com/investor.

Forward Looking Statements

This press release contains forward-looking statements, including without limitation, the Corporation's financial conditions, results of operations and earnings outlook. These forward-looking statements involve certain risks and uncertainties. Actual conditions, results and earnings may differ materially from those contemplated by such forward-looking statements. Factors that could cause this difference include, among others, the following: 1) projected

business increases following process changes and other investments are lower than expected; 2) competitive pressure among financial services companies increases significantly; 3) costs or difficulties related to the integration of acquisitions are greater than expected; 4) general economic conditions, internationally, nationally or in the states in which the company does business, including the impact of the events of September 11, 2001 and the energy crisis, are less favorable than expected; 5) changes in the interest rate environment reduce interest margins and affect funding sources; 6) changes in market rates and prices may adversely affect the value of financial products; 7) legislation or regulatory requirements or changes may adversely affect the businesses in which the company is engaged; 8) litigation liabilities, including without limitation, costs, expenses, settlements and judgements, that may adversely affect the Corporation or its businesses; and 9) decisions to downsize, sell or close units or otherwise change the business mix of the company. For further information, please refer to the Bank of America reports filed with the SEC.

<TABLE> <CAPTION> Bank of America

	Three months			
months December 31	Ended December 31		Ended	
			0.0.0.4	
2000	2001	2000	2001	
2000				
<s></s>	<c></c>	<c></c>	<c></c>	
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(Dollars in millions, except per share data; shares in thousands)

Financial Summary - operating basis (1)

 Operating earnings \$7,863	\$2,057	\$1,385	\$8,042
Operating earnings per common share	1.31	0.85	5.04
Diluted operating earnings per common share	1.28	0.85	4.95
Cash basis earnings(2)	2,270	1,599	8,920
Cash basis earnings per common share	1.45	0.98	5.59
Cash basis diluted earnings per common share	1.42	0.98	5.49
Dividends per common share	0.60	0.56	2.28
Closing market price per common share	62.95	45.88	62.95
Average common shares issued and outstanding	1,570,083	1,623,721	1,594,957
Average diluted common shares issued and outstanding 1,664,929	1,602,886	1,638,863	1,625,654
Summary Income Statement - operating basis (1)			
(Taxable-equivalent basis)			
Net interest income \$18,671	\$5,505	\$4,758	\$20 , 633
Noninterest income	3,398	3,328	14,348
Total revenue	8,903	8,086	34,981
Provision for credit losses	(1,401)	(1,210)	(3,892)

(2, 535)Gains on sales of securities 393 2 475 25 Other noninterest expense (5, 324)(4,637) (19, 404)(18, 083)_____ _____ _____ 2,241 Operating income before income taxes 2,571 12,160 12,660 514 856 Income taxes - including taxable-equivalent basis adjustment ... 4,118 4,797 Operating net income \$2**,**057 \$1,385 \$8,042 \$7**,**863 _____ _____ _____

Summary Average Balance Sheet

Summary Average Balance Sheet			
 Loans and leases \$392,622	\$333,354	\$399,549	\$365,447
Managed loans and leases(3)	345,349	364,615	378,680
Securities	71,454	79,501	60,372
Earning assets	555,205	590,728	560,316
Total assets	651 , 797	677,458	649,547
Deposits	368,171	357,554	362,653
Shareholders' equity	48,916	47,639	48,678
Common shareholders' equity	48,850	47,565	48,609
Performance Indices - operating basis (1)			
Return on average assets	1.25%	0.81%	1.24%
Return on average common shareholders' equity	16.70	11.57	16.53
Efficiency ratio 54.38	59.80	57.35	55.47
Cash basis return on average assets(2)	1.38	0.94	1.37
Cash basis return on average common shareholders' equity(2) 18.54	18.43	13.36	18.34
Cash basis efficiency ratio(2) 51.78	57.40	54.70	52.96
Net interest yield	3.95	3.21	3.68
Shareholder value added\$3,081	\$793	\$164	\$3,087
Credit Quality			
Net charge-offs(4) \$2,400	\$1,194	\$1,075	\$4,244
% of average loans and leases	1.42%	1.07%	1.16%
Managed bankcard net charge-offs as a % of average managed bankcard receivables	4.90	4.32	4.76
As Reported			
Net Income \$7,517	\$2,057	\$1,385	\$6 , 792
Earnings per common share	1.31	0.85	4.26
Diluted earnings per common share	1.28	0.85	4.18
Return on average common shareholders' equity	16.70%	11.57%	13.96%

(1) Operating basis excludes provision for credit losses of \$395 million and noninterest expense of \$1.3 billion related to the exit of certain consumer finance businesses in the third quarter of 2001 and restructuring charges of \$550 million in the third quarter of 2000.
 (2) Cash basis calculations exclude goodwill and other intangible amortization expense.
 (3) Prior periods have been restated for comparability (e.g. acquisitions, divestitures, sales and securitizations).
 (4) Net charge-offs includes \$635 million related to the exit of certain consumer finance businesses in the third quarter of 2001. Excluding these charge-offs, the net charge-off ratio for 2001 would be 0.99%.

<TABLE> <CAPTION>

	December	31
2001		2000
<c></c>		<c></c>

<S>

(Dollars in millions, except per share data; shares in thousands)

Loans and leases	\$	329,153	\$	392,193
Securities		85,499		65,838
Earning assets		517,650		549,736
Total assets		621,764		642,191
Deposits		373,495		364,244
Shareholders' equity		48,520		47,628
Common shareholders' equity		48,455		47,556
Per share		31.07		29.47
Total equity to assets ratio (period end)		7.80 %		7.42 %
Risk-based capital ratios:				
Tier 1		8.30		7.50
Total		12.67		11.04
Leverage ratio		6.56		6.12
Period-end common shares issued and outstanding	1	,559,297	1	,613,632
Allowance for credit losses	\$	6,875	\$	6,838
Allowance for credit losses as a % of loans and leases		2.09 %		1.74 %
Allowance for credit losses as a % of nonperforming loans		153		131
Nonperforming loans	\$	4,506	\$	5,208
Nonperforming assets(5) Nonperforming assets as a % of:		4,908		5,457
Total assets		.79 %		.85 %
Loans, leases and foreclosed properties		1.49		1.39
Nonperforming loans as a % of loans and leases		1.37		1.33
Other Data				
Full-time equivalent employees		142,670		142,724
Number of banking centers		4,268		4,390
		-, = 00		-,050

</TABLE>

BUSINESS SEGMENT RESULTS - Operating Basis (1) Twelve months ended December 31, 2001 <TABLE> <CAPTION>

	Total		1 2	Avg Loans and Leases	Return on Equity
<\$>	<c></c>		<c></c>	<c></c>	<c></c>
Consumer and Commercial Banking Asset Management Global Corporate and Investment Banking Equity Investments Corporate Other	Ş	21,372 2,474 9,231 32 1,872	5 1,8 (21 24,38	1 23.6 9 16.4 6 (4.0)

</TABLE>

n/m = not meaningful

(5) In the third quarter of 2001, \$1.2 billion of nonperforming subprime real estate loans were transferred to loans held for sale as a result of the exit of certain consumer finance businesses.

Exhibit 99.2

[Bank of America Logo]

Supplemental Information Fourth Quarter 2001

January 22, 2002

This information is preliminary and based on company data available at the time of the presentation. It speaks only as of the particular date or dates included in the accompanying pages. Bank of America does not undertake an obligation to, and disclaims any duty to, correct or update any of the information provided. Any forward-looking statements in this information are subject to the forward-looking language contained in Bank of America's reports filed with the SEC pursuant to the Securities Exchange Act of 1934, which are available at the SEC's website (www.sec.gov) or at Bank of America's website (www.bankofamerica.com). Bank of America's future financial performance is subject to risks and uncertainties as described in its SEC filings.

Bank of America Consolidated Financial Highlights <TABLE> <CAPTION>

Return on average assets

(Dollars in millions, except per share inform	ation: share	s in thousand	s)			
	Year-to-	Year-to-	Fourth	Third	Second	First
Fourth	Date	Date	Ouarter	Quarter	Ouarter	
Quarter Quarter			~			
2000	2001	2000	2001	2001	2001	2001
<\$>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>
<c></c>						
Operating Basis (1)						
Income statement (taxable-equivalent basis)						
Total revenue	\$ 34,981	\$ 33,253	\$ 8,903	\$ 8,719	\$ 8,858	\$ 8,501
\$ 8,086 Provision for credit losses	3,892	2,535	1,401	856	800	835
1,210 Gains (losses) on sales of securities (8) 2	475	25	393	97	(7)	
Other noninterest expense 4,637	19,404	18,083	5,324	4,606	4,821	4,654
Income tax expense 856	4,118	4,797	514	1,263	1,207	1,134
Net income 1,870 1,385	8,042	7,863	2,057	2,091	2,023	
Average diluted common shares issued						
and outstanding 1,638,863	1,625,654	1,664,929	1,602,886	1,634,063	1,632,964	1,631,099
Diluted earnings per common share \$ 0.85	\$4.95	\$ 4.72	\$ 1.28	\$ 1.28	\$ 1.24	\$ 1 . 15
Performance ratios						
Return on average assets	1.24 %	1.17 %	1.25 %	1.29	% 1.24 %	1.17
<pre>% 0.81 % Return on average common shareholders' equity </pre>	16.53	16.70	16.70	16.87	16.67	15.86
11.57 Efficiency ratio	55.47	54.38	59.80	52.82	54.44	54.73
57.35 Shareholder value added \$ 164	\$ 3,087	\$ 3,081	\$ 793	\$ 824	791	\$ 679
Cash basis financial data (2) Earnings	8,920	8,727	2,270	2,310	2,246	
2,093 1,599				-		
Diluted earnings per common share 0.98	5.49	5.24	1.42	1.41	1.38	1.28
The second	1 27 0	1 20 0	1 20	1 4 2	0 1 37 0	1 21

1.37 %

1.30 %

1.38

1.43 % 1.37 %

1.31

<pre>% 0.94 % Return on average common shareholders' equity</pre>	18.34	18.54	18.43	18.64	18.52	17.75
13.36	50.00	51 50	53 40	50.00	51 00	50.11
Efficiency ratio 54.70	52.96	51.78				52.11
As Reported						
Income statement (taxable-equivalent basis)						
	\$ 34,981	\$ 33 , 253	\$ 8,903	\$ 8,719	\$ 8,858	\$ 8,501
\$ 8,086 Provision for credit losses	4,287	2,535	1,401	1,251	800	835
1,210 Gains (losses) on sales of securities (8) 2	475	25	393	97	(7)	
(o) 2 Business exit costs	1,305	-	-	1,305	-	
Restructuring charges	-	550	-	-	-	
Other noninterest expense 4,637	19,404	18,083	5,324	4,606	4,821	4,654
Income tax expense 856	3,668	4,593	514	813	1,207	1,134
Net income 1,870 1,385	6,792	7,517	2,057	841	2,023	
1,0,0						
Diluted earnings per common share 0.85	4.18	4.52	1.28	0.51	1.24	1.15
Cash dividends paid per common share 0.56	2.28	2.06	0.60	0.56	0.56	0.56
Performance ratios						
Return on average assets	1.05 %	1.12 %	1.25 %	0.52 %	1.24 %	1.17
<pre>% 0.81 % Return on average common shareholders' equity</pre>	13.96	15.96	16.70	6.78	16.67	15.86
11.57 Net interest yield	3.68	3.20	3.95	3.78	3.61	3.39
3.21 Book value per share \$ 29.47	\$31.07	\$ 29.47	\$ 31.07	\$ 31.66	\$ 30.75	\$ 30.47
Cash basis financial data (2)						

Cash basis financial data (2) 7,670 8,381 2,270 1,060 2,246 Earnings 2,093 1,599 4.72 5.03 1.42 0.65 1.38 Diluted earnings per common share 0.98 1.18 % 1.25 % 1.38 % 0.65 % 1.37 % Return on average assets ^૬ 0.94 ક Return on average common shareholders' equity 15.77 17.80 18.43 8.55 18.52 17.75 13.36 - -----

1.28

1.31

Market price per share of common stock:

High for the period \$ 54.75	\$65.54	\$ 61.00	\$ 64.99	\$ 65.54	\$ 62.18	\$ 55.94
Low for the period 36.31	45.00	36.31	52.10	50.25	48.65	45.00
Closing price 54.75 45.88	62.95	45.88	62.95	58.40	60.03	
Market capitalization 74,033	98,158	74,033	98,158	92,396	96,116	87 , 709
Number of banking centers 4,390	4,268	4,390	4,268	4,274	4,275	4,339
Number of ATM's 12,921	13,136	12,921	13,136	13,009	12,883	12,866
Full-time equivalent employees 142,724 						

 142,670 | 142,724 | 142,670 | 143,824 | 144,287 | 143,584 |(1) Operating basis excludes the following: provision for credit losses of \$395 million and noninterest expense of \$1.3 billion related to the exit of certain consumer finance businesses in the third quarter of 2001 and restructuring charges of \$550 million in the third quarter of 2000.

(2) Cash basis calculations exclude goodwill and other intangible amortization expense.

1

Business Segment Cash Basis Operating Earnings Year-to-Date 2001 (Dollars in millions)

[GRAPHIC]

Business Segment		
Consumer & Commercial Banking	\$ 5 , 479	61%
Asset Management	\$ 578	6%
Global Corporate & Investment Banking	\$ 2,022	23%
Equity Investments	\$ (84)	(1%)
Corporate Other	\$ 925	11%
	\$ 8,920	100%

[GRAPHIC]

	Consumer	&	Commercial	Banking	
Banking	Regions		:	\$3,108	57%
Consume	r Products	3	:	\$1,447	26%

CONSUMEL FLOQUEUS	γ⊥ , 44 /	200
Commercial Banking	\$ 924	17%
Total CCB	\$5,479	100%

[GRAPHIC]

Global Corporate & Investment	Banking	
Global Investment Banking	\$932	46%
Global Credit Products	\$766	38%
Global Treasury Services	\$324	16%
Total GCIB	\$2,022	100%

<TABLE>

<CAPTION>

Consumer and Commercial Banking Segment

Consumer and Commercial Banking Segment Results

2

(Dollars in millions)	Year-to-	Date		Quarterly						
Key Measures (1) 01 4 Qtr 00	2001	2000	4 Qtr 01	3 Qtr 01	2 Qtr 01	1 Qtr				
<s> <c> <c></c></c></s>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>					
Total Revenue \$5,075 \$5,138	\$21,372	\$19,976	\$5,634	\$5 , 372	\$5,291					
Provision for Credit Losses 409 328	1,802	1,111	573	433	387					
Net Income	4,842	4,551	1,241	1,252	1,217					

1,132 1,155 Shareholder Value Added	3,165	2,830	821	828	800	
716 729						
Cash Basis Earnings 1,292 1,316	5,479			1,411		
Return on Average Equity 23.6% 23.6%	25.1%	23.0%	25.7%	25.7%	25.4%	
Cash Basis Return on Average Equity 26.9 26.9	28.4	26.3	29.0	29.0	28.7	
Efficiency Ratio 55.3 55.7	54.7	56.7	54.7	53.8	54.9	
Cash Basis Efficiency Ratio 52.1 52.6	51.7	53.5	51.9	50.8	51.9	
Selected Average Balance						
Sheet Components						
Total Loans and Leases	\$181 , 900	\$173,870	\$182,888	\$182 , 792	\$182,413	
\$179,457 \$177,245 Total Deposits	266,049	256,805	273,264	266,351	264,674	
259,756 257,846 Total Earning Assets 257,405 255,766	264,281	256,044	270,931	265 , 507	263,607	
Period end (in billions)						
Mortgage Servicing Portfolio \$337.3 \$335.9	\$320.8	\$335.9	\$320.8	\$338.4	\$337.3	
	Consumer	and Commercial Ban}	king Sub-Segment Res	sults		
	Year-to-	Data		0		
	ICUI CO	Dale		Q	uarterly	
					uarteriy 	
Key Measures (1) 01 4 Qtr 00	2001	2000	4 Qtr 01	3 Qtr 01	2 Qtr 01	
Key Measures (1) 01 4 Qtr 00	2001		4 Qtr 01	3 Qtr 01		
Key Measures (1) 01 4 Qtr 00	2001	2000	4 Qtr 01	3 Qtr 01	2 Qtr 01	
Key Measures (1) 01 4 Qtr 00 Banking Regions	2001 \$12,427	2000 \$12,134	4 Qtr 01 \$3,209	3 Qtr 01	2 Qtr 01	
Key Measures (1) 01 4 Qtr 00 Banking Regions Total Revenue	2001 \$12,427	2000	4 Qtr 01 \$3,209	3 Qtr 01	2 Qtr 01	
Key Measures (1) 01 4 Qtr 00 Banking Regions Total Revenue \$2,965 \$3,139 Shareholder Value Added 397 467 Cash Basis Earnings	2001 \$12,427 1,767	2000 \$12,134	4 Qtr 01 \$3,209 438	3 Qtr 01	2 Qtr 01 \$3,093 443	
Key Measures (1) 01 4 Qtr 00 Banking Regions Total Revenue \$2,965 \$3,139 Shareholder Value Added 397 467	2001 \$12,427 1,767 3,108	2000 \$12,134 1,693	4 Qtr 01 \$3,209 438 774	3 Qtr 01 \$3,160 489	2 Qtr 01 \$3,093 443 779	
Key Measures (1) 01 4 Qtr 00 Banking Regions Total Revenue \$2,965 \$3,139 Shareholder Value Added 397 467 Cash Basis Earnings 731 804 Cash Basis Efficiency Ratio 59.2% 56.5% Consumer Products	2001 \$12,427 1,767 3,108	2000 \$12,134 1,693 3,056	4 Qtr 01 \$3,209 438 774	3 Qtr 01 \$3,160 489 824	2 Qtr 01 \$3,093 443 779	
Key Measures (1) 01 4 Qtr 00 Banking Regions Total Revenue \$2,965 \$3,139 Shareholder Value Added 397 467 Cash Basis Earnings 731 804 Cash Basis Efficiency Ratio 59.2% 56.5% Consumer Products Total Revenue	2001 \$12,427 1,767 3,108 58.5%	2000 \$12,134 1,693 3,056	4 Qtr 01 \$3,209 438 774 59.1%	3 Qtr 01 \$3,160 489 824	2 Qtr 01 \$3,093 443 779 58.6%	
Key Measures (1) 01 4 Qtr 00 Banking Regions Total Revenue \$2,965 \$3,139 Shareholder Value Added 397 467 Cash Basis Earnings 731 804 Cash Basis Efficiency Ratio 59.2% 56.5% Consumer Products	2001 \$12,427 1,767 3,108 58.5% \$5,320	2000 \$12,134 1,693 3,056 58.1%	4 Qtr 01 \$3,209 438 774 59.1% \$1,486	3 Qtr 01 \$3,160 489 824 57.0%	2 Qtr 01 \$3,093 443 779 58.6% \$1,291	
Key Measures (1) 01 4 Qtr 00 Banking Regions Total Revenue \$2,965 \$3,139 Shareholder Value Added 397 467 Cash Basis Earnings 731 804 Cash Basis Efficiency Ratio 59.2% 56.5% Consumer Products Total Revenue \$1,225 \$1,105	2001 \$12,427 1,767 3,108 58.5% \$5,320 1,012	2000 \$12,134 1,693 3,056 58.1% \$4,204	4 Qtr 01 \$3,209 438 774 59.1% \$1,486 302	3 Qtr 01 \$3,160 489 824 57.0% \$1,318	2 Qtr 01 \$3,093 443 779 58.6% \$1,291 243	
Key Measures (1) 01 4 Qtr 00 Banking Regions Total Revenue \$2,965 \$3,139 Shareholder Value Added 397 467 Cash Basis Earnings 731 804 Cash Basis Efficiency Ratio 59.2% 56.5% Consumer Products Total Revenue \$1,225 \$1,105 Shareholder Value Added 234 191 Cash Basis Earnings 339 296	2001 \$12,427 1,767 3,108 58.5% \$5,320 1,012 1,447	2000 \$12,134 1,693 3,056 58.1% \$4,204 649 1,077	4 Qtr 01 \$3,209 438 774 59.1% \$1,486 302 413	3 Qtr 01 \$3,160 489 824 57.0% \$1,318 233	2 Qtr 01 \$3,093 443 779 58.6% \$1,291 243 351	
Key Measures (1) 01 4 Qtr 00 Banking Regions Total Revenue \$2,965 \$3,139 Shareholder Value Added 397 467 Cash Basis Earnings 731 804 Cash Basis Efficiency Ratio 59.2% 56.5% Consumer Products Total Revenue \$1,225 \$1,105 Shareholder Value Added 234 191 Cash Basis Earnings	2001 \$12,427 1,767 3,108 58.5% \$5,320 1,012 1,447	2000 \$12,134 1,693 3,056 58.1% \$4,204 649 1,077	4 Qtr 01 \$3,209 438 774 59.1% \$1,486 302 413	3 Qtr 01 \$3,160 489 824 57.0% \$1,318 233 344	2 Qtr 01 \$3,093 443 779 58.6% \$1,291 243 351	
Key Measures (1) 01 4 Qtr 00 Banking Regions Total Revenue \$2,965 \$3,139 Shareholder Value Added 397 467 Cash Basis Earnings 731 804 Cash Basis Efficiency Ratio 59.2% 56.5% Consumer Products Total Revenue \$1,225 \$1,105 Shareholder Value Added 234 191 Cash Basis Earnings 339 296 Cash Basis Efficiency Ratio	2001 \$12,427 1,767 3,108 58.5% \$5,320 1,012 1,447	2000 \$12,134 1,693 3,056 58.1% \$4,204 649 1,077	4 Qtr 01 \$3,209 438 774 59.1% \$1,486 302 413	3 Qtr 01 \$3,160 489 824 57.0% \$1,318 233 344	2 Qtr 01 \$3,093 443 779 58.6% \$1,291 243 351	
Key Measures (1) 01 4 Qtr 00 Banking Regions Total Revenue \$2,965 \$3,139 Shareholder Value Added 397 467 Cash Basis Earnings 731 804 Cash Basis Efficiency Ratio 59.2% 56.5% Consumer Products Total Revenue \$1,225 \$1,105 Shareholder Value Added 234 191 Cash Basis Earnings 339 296 Cash Basis Efficiency Ratio 41.7% 48.1% Commercial Banking Total Revenue	2001 \$12,427 1,767 3,108 58.5% \$5,320 1,012 1,447 40.1%	2000 \$12,134 1,693 3,056 58.1% \$4,204 649 1,077	4 Qtr 01 \$3,209 438 774 59.1% \$1,486 302 413 37.5%	3 Qtr 01 \$3,160 489 824 57.0% \$1,318 233 344	2 Qtr 01 \$3,093 443 779 58.6% \$1,291 243 351 41.4%	
Key Measures (1) 01 4 Qtr 00 Banking Regions Total Revenue \$2,965 \$3,139 Shareholder Value Added 397 467 Cash Basis Earnings 731 804 Cash Basis Efficiency Ratio 59.2% 56.5% Consumer Products Total Revenue \$1,225 \$1,105 Shareholder Value Added 234 191 Cash Basis Earnings 339 296 Cash Basis Efficiency Ratio 41.7% 48.1% Commercial Banking Total Revenue \$885 \$894 Shareholder Value Added	2001 \$12,427 1,767 3,108 58.5% \$5,320 1,012 1,447 40.1% \$3,625	2000 \$12,134 1,693 3,056 58.1% \$4,204 649 1,077 47.7%	4 Qtr 01 \$3,209 438 774 59.1% \$1,486 302 413 37.5% \$939	3 Qtr 01 \$3,160 489 824 57.0% \$1,318 233 344 40.2%	2 Qtr 01 \$3,093 443 779 58.6% \$1,291 243 351 41.4% \$907	
Key Measures (1) 01 4 Qtr 00 Banking Regions Total Revenue \$2,965 \$3,139 Shareholder Value Added 397 467 Cash Basis Earnings 731 804 Cash Basis Efficiency Ratio 59.2% 56.5% Consumer Products Total Revenue \$1,225 \$1,105 Shareholder Value Added 234 191 Cash Basis Earnings 339 296 Cash Basis Efficiency Ratio 41.7% 48.1% Commercial Banking Total Revenue \$885 \$894 Shareholder Value Added 85 71 Cash Basis Earnings	2001 \$12,427 1,767 3,108 58.5% \$5,320 1,012 1,447 40.1% \$3,625 386	2000 \$12,134 1,693 3,056 58.1% \$4,204 649 1,077 47.7% \$3,638	4 Qtr 01 \$3,209 438 774 59.1% \$1,486 302 413 37.5% \$939 81	3 Qtr 01 \$3,160 489 824 57.0% \$1,318 233 344 40.2% \$894	2 Qtr 01 \$3,093 443 779 58.6% \$1,291 243 351 41.4% \$907 114	
Key Measures (1) 01 4 Qtr 00 Banking Regions Total Revenue \$2,965 \$3,139 Shareholder Value Added 397 467 Cash Basis Earnings 731 804 Cash Basis Efficiency Ratio 59.2% 56.5% Consumer Products Total Revenue \$1,225 \$1,105 Shareholder Value Added 234 191 Cash Basis Earnings 339 296 Cash Basis Efficiency Ratio 41.7% 48.1% Commercial Banking Total Revenue \$885 \$894 Shareholder Value Added 85 71	2001 \$12,427 1,767 3,108 58.5% \$5,320 1,012 1,447 40.1% \$3,625 386 924 45.6%	2000 \$12,134 1,693 3,056 58.1% \$4,204 649 1,077 47.7% \$3,638 488 1,067 44.7%	4 Qtr 01 \$3,209 438 774 59.1% \$1,486 302 413 37.5% \$939 81 212 50.3%	3 Qtr 01 \$3,160 489 824 57.0% \$1,318 233 344 40.2% \$894 106 243 44.9%	2 Qtr 01 \$3,093 443 779 58.6% \$1,291 243 351 41.4% \$907 114 247 44.1%	1 Qtr

(1) Cash basis calculations exclude goodwill and other intangible amortization expense.

Certain prior period amounts have been reclassified between segments to conform to the current period presentation.

Asset Management Segment

Asset Management Segment Results

(Dollars in millions)

(Dollars 1	n mil.	Lions)
------------	--------	--------

	Year-to			Quarterly				
Key Measures (1) 01 4 Otr 00	2001	2000	4 Qtr 01	3 Qtr 01	2 Qtr 01	1 Qtr		
		<0>						
<\$> <c> <c></c></c>	<0>	<c></c>	<u></u>	<c></c>	<0>			
	\$2,474	\$2,467	\$625	\$609	\$631			
\$609 \$620	101	4.7	2.4	1.6	60			
Provision for Credit Losses 8 38	121	47	34	16	63			
Net Income	521	589	132	148	113			
128 122		4.9.4			<i>c</i> .			
Shareholder Value Added 77 80	312	421	/8	96	61			
Cash Basis Earnings	578	619	147	162	127			
142 130		05 50						
Return on Average Equity 23.4% 29.5%	23.68	35.7%	23.7%	26.8%	20.4%			
Cash Basis Return on Average Equity	26.1	37.5	26.3	29.3	22.9			
26.0 31.4	<u> </u>	50.0	60 0	50 5	60 F			
Efficiency Ratio 64.8 61.4	62.2	59.3	62.0	59.5	62.5			
Cash Basis Efficiency Ratio	59.9	58.0	59.7	57.2	60.2			
62.5 60.2								
Selected Average Balance								
Sheet Components								
 Total Loans and Leases	\$24,381	\$22 , 729	\$24,537	\$24,631	\$24,352			
\$23,994 \$24,003								
Total Deposits 11,813 11,323	11,897	11,338	11,936	11,837	11,999			
Total Earning Assets	25,457	23,800	25,285	25,820	25,563			
25,156 25,108		·		·	·			
Period end (in billions)								
 Assets under Management	\$314.2	\$278.1	\$314.2	\$281.8	\$290.8			
\$286.9 \$278.1								
Client Brokerage Assets 97.3 99.5	99.4	99.5	99.4	93.6	101.9			
	46.9	48.5	46.9	43.1	49.6			
49.5 48.5								
Total Client Assets	460.5	426.1	460.5	418.5	442.3			
433.7 426.1								

(1) Cash basis calculations exclude goodwill and other intangible amortization expense.

Certain prior period amounts have been reclassified between segments to conform to the current period presentation. $</{\tt TABLE}>$

Global Corporate and Investment Banking Segment

<TABLE> <CAPTION>

Key Measures (1)

Global Corporate and Investment Banking Segment Results

(Dollars in millions) Year-to-Date Quarterly

4 Qtr 01 3 Qtr 01 2 Qtr 01 1 Qtr 01

2001 2000

<s></s>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>
<c></c>	<u> </u>	AO 160	<u> </u>	÷0.010	40 0FF	<u> </u>
Total Revenue \$1,832	\$9,231	\$8,169	\$2,286	\$2,210	\$2,355	\$2,380
91,032 Provision for Credit Losses	1,275	751	494	285	252	2.4.4
480	1,275	7.51	101	205	232	244
Net Income	1,879	1,759	412	476	454	537
90						
Shareholder Value Added (260)	644	336	124	168	139	213
Cash Basis Earnings	2,022	1,897	448	512	490	572
124						
Return on Average Equity	16.4%	13.5%	15.3%	16.6%	15.5%	17.9%
2.8 %	17.6	14.6	1.6.6	1 7 0	16 7	10.1
Cash Basis Return on Average Equity 3.9	17.6	14.6	16.6	17.9	16.7	19.1
Efficiency Ratio	55.9	59.1	56.4	53.7	58.8	54.4
70.1	55.5	55.1	50.4	55.1	50.0	51.1
Cash Basis Efficiency Ratio	54.3	57.4	54.8	52.1	57.2	53.0
68.2						
Selected Average Balance						
Sheet Components						
 Total Loans and Leases	\$80,739	\$94,391	\$70 , 065	\$76,643	\$84,958	\$91,570
\$94,781						
Total Deposits	66 , 983	68,364	66,076	68,472	67,439	65 , 927
68,289						
Total Earning Assets	191,515	189,308	184,767	190,149	195,697	195,583
192,940 						

<CAPTION>

Global Corporate and Investment Banking Sub-Segment Results _____

		 -		_	T-		_									_					1
==	 	 	 -	=	=	=	=	=	=	=	=	=	=	=	=	=	=	-	=	=	

	Year-t	o-Date		Quarterly					
Key Measures (1) 4 Qtr 00	2001	2000	4 Qtr 01	3 Qtr 01					
<pre><s> <c> Global Investment Banking</c></s></pre>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>			
Total Revenue	\$4,846	\$4,132	\$1,120	\$1,064	\$1,284	\$1,378			
\$843 Shareholder Value Added (50)	512	374	67	98	118	229			
(50) Cash Basis Earnings 49	932	778	171	208	223	330			
Cash Basis Efficiency Ratio 94.4 %	69.9 %	72.6 %	76.0 %	69.8 %	72.6 %	62.7 %			
Global Credit Products									
 Total Revenue \$650	\$2,845	\$2 , 671	\$754	\$746	\$694	\$651			
Shareholder Value Added (238)	(127)	(208)	(21)	(9)	(35)	(62)			
Cash Basis Earnings 32	766	887	183	208	195	180			
Cash Basis Efficiency Ratio 27.0 %	20.6 %	23.5 %	17.8 %	20.6 %	22.6 %	21.6 %			
Global Treasury Services									
Total Revenue \$339	\$1,540	\$1,366	\$412	\$400	\$377	\$351			
Shareholder Value Added 28	259	170	78	79	56	46			
Cash Basis Earnings 43	324	232	94	96	72	62			
45 Cash Basis Efficiency Ratio	67.4 %	77.6 %	64.8 %	63.8 %	68.9 %	73.0 %			

81.8 %

</TABLE>

(1) Cash basis calculations exclude goodwill and other intangible amortization expense.

Certain prior period amounts have been reclassified between segments to conform to the current period presentation.

<TABLE> <CAPTION> 5

Equity Investments Segment

Equity Investments Segment Results

(Dollars in millions)	Year-to				Quarterly	
Key Measures (1) 4 Qtr 00	2001	2000	4 Qtr 01	3 Qtr 01	2 Qtr 01	1 Qtr 01
<s> <c></c></s>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>
Total Revenue	\$32	\$868	(\$96)	(\$55)	\$77	\$106
(\$89) Provision for Credit Losses	8	4	8	-	-	-
1 Net Income	(94)	461	(93)	(57)	19	37
(73) Shareholder Value Added	(363)	241	(157)	(128)	(51)	(27)
(136) Cash Basis Earnings	(84)	472	(92)	(54)	22	40
(70) Return on Average Equity	(4.0)%	24.0%	(16.4)%	(9.4)%	3.1 %	6.6 %
(13.6)% Cash Basis Return on Average Equity	(3.6)	24.6	(16.0)	(9.0)	3.5	7.1
(13.1) Efficiency Ratio	n/m	12.9	(47.4)	(73.0)	64.2	45.2
(33.3) Cash Basis Efficiency Ratio (30.3)	n/m	11.7	(44.7)	(68.2)	60.8	42.7
Selected Average Balance						
Sheet Components						
Total Loans and Leases	\$476	\$436	\$444	\$468	\$491	\$504
\$462 Total Deposits	13	14	-	-	15	37
19 Total Earning Assets 473	489	456	453	489	513	504
Period end						
 Investment Balances for Principal Investing \$5,171				\$5 , 483	\$5 , 399	\$5 , 256

</TABLE>

(1) Cash basis calculations exclude goodwill and other intangible amortization expense.

Certain prior period amounts have been reclassified between segments to conform to the current period presentation.

Corporate Other (1)

Corporate Other Segment Results - Operating Basis (2)

=										
(Dollars in millions)	Year	-to-Date		Quarterly						
-										
 Key Measures (3) 00	2001	2000	4 Qtr 01	3 Qtr 01	2 Qtr 01	1 Qtr 01	4 Qtr			
 <s></s>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>			
Total Revenue \$585		\$1,773	\$454	\$583	\$504	\$331	(0)			
Provision for Credit Losses 363	686	622	292	122	98	174				
Operating Net Income 91	894	503	365	272	220	36				
Shareholder Value Added (249)	(671)	(747)	(73)	(140)	(158)	(300)				
Cash Basis Earnings 99	925	539	368	279	230	47				
Selected Average Balance										
Sheet Components										
Total Loans and Leases \$103,058	\$77 , 951	\$101 , 196	\$55 , 420	\$73 , 192	\$91 , 286	\$92 , 365				
Total Deposits 20,077	17,711	16,773	16,895	16,668	19,222	18,084				
Total Earning Assets 176,220	141,796	179,201	143,546	139,656	142,878	141,101				

⁼⁼

(1) Corporate Other consists primarily of the functions associated with managing the interest rate risk of the Corporation and Consumer Special Assets which includes certain consumer finance businesses being liquidated and certain residential mortgages originated by the mortgage group (not from retail branch originations).

(2) Operating basis excludes the following: provision for credit losses of \$395 million and noninterest expense of \$1.3 billion related to the exit of certain consumer finance businesses in the third quarter of 2001 and restructuring charges of \$550 million in the third quarter of 2000.

(3) Cash basis calculations exclude goodwill and other intangible amortization expense.

Certain prior period amounts have been reclassified between segments to conform to the current period presentation.

7

<TABLE> <CAPTION> Bank of America Corporation

Consolidated Statement of Income - Operating Basis (1)

(Dollars in millions, except per share info	rmation; sha	res in thousa	ands)			
	Year-to-	Year-to-	Fourth	Third	Second	First
Fourth						
	Date	Date	Quarter	Quarter	Quarter	Quarter
Quarter						
	2001	2000	2001	2001	2001	2001
2000						
-						
<\$>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>
<c></c>						
Interest income						
11001000 1100000						
Interest and fees on loan and leases	\$ 27,166	\$ 31,818	\$ 5,795	\$ 6,511	\$ 7,201	\$ 7,659
\$ 8,224				,	·	
Interest and dividends on securities	3,706	5,006	1,075	891	894	846

</TABLE>

1,177						
Federal funds sold and securities purchased under agreements to resell 551	1,414	2,354	253	321	405	435
Trading account assets 751	3,623	2,725	911	930	936	846
Other interest income 434				669	489	
Total interest income 11,137	38,293				9,925	
Interest expense						
Deposits 2,713 2,924	8,886	11,007	1,713	2,097	2,363	
Short-term borrowings 1,942	4,167	7,957	700	869	1,221	1,377
Trading account liabilities 285	1,155	892	268	285	312	290
Long-term debt 1,322				867	999	1,222
Total interest expense 6,473	18,003	24,816	3,388	4,118	4,895	5,602
Net interest income 4,664	20,290	18,349	5,417	5,204	5,030	4,639
Noninterest income						
Consumer service charges 706	2,866	2,654	746	712	714	694
Corporate service charges 475 			540		511	499
Total service charges					1,225	
Consumer investment and brokerage services	1,546	1,466	382	386	399	379
358 Corporate investment and brokerage services 123	566	463	151	142	137	136
Total investment and brokerage services	2,112	1,929	533	528	536	515
 Mortgage banking income 146	593	512	167	109	196	121
Investment banking income 366	1,579	1,512	473	305	455	346
Equity investment gains/(losses) (65)	291	1,054	(49)	22	171	147
Card income 573 595	2,421	2,229	629	618	601	
Trading account profits (2) 293	1,842	1,923	334	433	376	699
Other income 186 331			25		181	
Total noninterest income 3,328					3,741	
Total revenue 7,992	34,638	32,931	8,815	8,633	8,771	8,419
Provision for credit losses 1,210	3,892	2,535	1,401	856	800	835
Gains/(losses) on sales of securities (8) 2	475	25	393	97	(7)	
Other noninterest expense						
Personnel	9,829	9,400	2,590	2,304	2,534	

2,401 2,2	57						
Occupancy 433 434		1,774	1,682	465	448	428	
Equipment 291 291		1,115	1,173	280	273	271	
Marketing		682	621	166	165	174	
177 223 Professional fees 154		564	452	153	144	141	126
Amortization of i 214	ntangibles	878	864	213	219	223	223
Data processing 172		776	667	224	175	187	190
Telecommunication	S	484	527	116	121	128	119
136 Dther general ope 585	rating	2,687	2,114	956	613	574	545
General administr 171	ative				144	161	149
Total other n 4,637				-		4,821	
	- before income taxes	11,817	12,338	2,483	3,268	3,143	2,922
2,147 Income tax expens 762	e					1,120	
Operating net inc \$ 1,385		\$ 8,042	\$ 7,863	\$ 2,057	\$ 2,091	\$ 2,023	\$ 1 , 870
Operating income shareholders 1,383	- available to common	8,037	7 , 857	2,056	2,089	2,022	1,869
Per share informa							
Operating earning 0.85	s per common share					1.26	
Diluted operating common share 1.15 0.8	earnings per	4.95			1.28		
Dividends per com 0.56		2.28	2.06	0.60	0.56	0.56	0.56
Average common sh and outstandi 1,623,721	ares issued		1,646,398	1,570,083	1,599,692	1,601,537	1,608,890
Average diluted c issued and ou 1,638,863	ommon shares					1,632,964	
As reported	-						
Net income 1,870 \$ 1,3	85	\$ 6 , 792	\$ 7,517	\$ 2,057	\$ 841	\$ 2,023	Ş
Net income common sh	available to areholders	6 , 787	7,512	2,056	839	2,022	1,869
	r common share	4.26	4.56	1.31	0.52	1.26	1.16
0.85 Diluted ear 0.85	nings per common share	4.18	4.52	1.28	0.51	1.24	1.15

(1) Operating basis excludes the following: provision for credit losses of \$395 million and noninterest expense of \$1.3 billion related to the exit of certain consumer finance businesses in the third quarter of 2001 and restructuring charges of \$550 million in the third quarter of 2000.

(2) Trading account profits for the first quarter of 2001 included the \$83 million transition adjustment loss resulting from adoption of Statement of Financial Accounting Standards No. 133, "Accounting for Derivative Certain prior period amounts have been reclassified to conform to current period presentations.

8

Bank of America Corporation Consolidated Balance Sheet

<TABLE> <CAPTION>

	December 31	September 30
December 31	20.01	2001
2000	2001	2001
<\$>	<c></c>	<c></c>
Assets Cash and cash equivalents \$ 27,513	\$ 26,837	\$ 23,280
Time deposits placed and other short-term investments 5,448	5,932	4,629
Federal funds sold and securities purchased under agreements to resell	28,108	26,450
28,055 Trading account assets	47,344	53,471
43,041 Derivative assets	22,147	23,816
15,534 Securities:		
Available-for-sale	84,450	74,815
64,651		
Held-to-maturity 1,187	1,049	1,149
Total securities	85,499	75,964
65,838	,	
Loans and leases	329,153	339,018
392,193	(6.075)	(6,665)
Allowance for credit losses (6,838)	(6,875)	(6,665)
	222 270	220 252
Loans and leases, net of allowance for credit losses 385,355	322,218	332,353
· - · · · · · · · · · · · · · · · · · ·		
Promises and equipment not	6,414	6,372
Premises and equipment, net 6,433	0,414	0,372
Interest receivable 4,432	2,800	3,355
Mortgage banking assets	3,886	3,477
3,762 Goodwill	10,854	11,028
11,643	10,001	11,020
Core deposits and other intangibles	1,294	1,330
1,499 Other assets	58,371	74,580
43,638	, -	,
Total assets	\$ 621 , 764	\$ 640,105
\$ 642,191		
·		
Liabilities		
Deposits in domestic offices: Noninterest-bearing	\$ 112,064	\$ 98,881
\$ 98,722	T 112,001	÷ 30,001
Interest-bearing	220,703	215,569
211,978 Deposits in foreign offices:		
Noninterest-bearing	1,870	1,854
1,923	20 050	10 500
Interest-bearing 51,621	38,858	43,566

- ------

Total deposits 364,244		373,495		359,870	
Federal funds purchased and securities sold under agreements to				59,839	
49,411 Trading account liabilities		19,452		22,575	
20,947 Derivative liabilities		14,868		18,193	
22,402					
Commercial paper 6,955		1,558		2,544	
Other short-term borrowings 35,243		20,659		20,396	
Accrued expenses and other liabilities 22,859		27,459		40,369	
Long-term debt 67,547		62,496		61,213	
Trust preferred securities 4,955		5,530		4,955	
Total liabilities 594,563		573 , 244		589,954	
<pre>Shareholders' equity Preferred stock, \$0.01 par value; authorized - 100,000,000 shar outstanding 1,514,478; 1,556,979 and 1,692,172 shares 72</pre>	es; issued a	and 65		67	
<pre>Common stock, \$0.01 par value; authorized - 5,000,000,000 share</pre>		nd 5 , 076		6,491	
Retained earnings		42,980		41,857	
39,815 Accumulated other comprehensive income/(loss)		437		1,731	
(746) Other (126)		(38)		5	
Total shareholders' equity 47,628		48,520		50,151	
Total liabilities and shareholders' equity \$ 642,191		\$ 621,764		\$ 640,105	
	9				
<table> <caption></caption></table>					
Bank of America Corporation Average Balances and Interest Rates - Taxable-Equivalent Basis					
 (Dollars in millions)	V	ar-to-Date 20	0.1		Voor
to-Date 2000					Year-
Interest		Interest			
Income/ Yield/	Average	Income/	Yield/	Average	
Expense Rate	Balance	Expense	Rate	Balance	
Earning assets					
	<0>	~~~		~ ()	
<s> <c> <c> Time deposits placed and other short-term investments</c></c></s>	<c> \$ 6,723</c>	<c> \$ 318</c>	<c></c>	<c> \$ 4,863</c>	Ş
<pre>336 6.91% Federal funds sold and securities purchased under</pre>	35 , 202	1,414	4.02	42,021	

Trading account assets 2,751 5.62	66,418	3,653	5.50	48,938	
Total securities (1)	60,372	3,761	6.23	84,211	
5,111 6.07 Loans and leases(2)					
Commercial - domestic 12,025 8.12	133,569	9,879	7.40	148,168	
Commercial - foreign 2,114 7.21	26,492	1,567	5.90	29,316	
Commercial real estate - domestic 2,299 8.88	24,607	1,700	6.91	25,878	
Commercial real estate - foreign 27 8.87	348	20	6.08	304	
Total commercial	185,016	13,166	7.12	203,666	
16,465 8.08					
Residential mortgage	81,472	5,920	7.27	91,091	
6,754 7.41 Home equity lines	22,013	1,625	7.38	19,492	
1,748 8.97 Direct/Indirect consumer		3,025			
3,446 8.31	00,020	0,020		11,110	
Consumer finance	18,555	1,683	9.07	24,395	
2,160 8.85 Bankcard	16,641	1,879	11.29	10,279	
1,241 12.07 Foreign consumer	2,222	127	5.80	2,223	
195 8.77					
Total consumer	180,431	14,259	7.90	188,956	
15,544 8.23					
Total loans and leases	265 447	27 425	7 50	392,622	
32,009 8.15					
Other earning assets 926 8.57				10,812	
Total earning assets(3) 43,487 7.45	560,316	38,636	6.90	583,467	
Cash and cash equivalents	22,542			24,766	
Other assets, less allowance for credit losses	66,689			63,340	
				ACR1 570	
Total assets	\$649 , 547			\$671 , 573	
Interest-bearing liabilities					
Domestic interest-bearing deposits: Savings	\$20,208	213	1.05	\$23,452	
314 1.34 NOW and money market deposit accounts	114,657	2,498	2.18	99,927	
2,941 2.94 Consumer CDs and IRAs		3,853			
4,205 5.43	,	-,		,	
Negotiable CDs, public funds and other time deposits	5,848	290	4.96	7,626	
481 6.31					
Total domestic interest-bearing deposits	215,171	6,854	3.19	208,414	
7,941 3.81					
 Foreign interest-bearing deposits(4)					
Banks located in foreign countries	23,397	1,053	4.49	18,788	
Governments and official institutions	3,615	152	4.21	8,922	
513 5.75 Time, savings, and other	22,940	827	3.62	26,024	
1,423 5.47					
Total foreign interest-bearing deposits	49,952	2,032	4.07	53,734	

Impact of noninterest-bearing sources .72 .84	3,066	5.71					
to repurchase and other short-term porrowlings 22,476 4,167 4,51 131,492 Tradia (1997) 1,55 3,65 23,735 5,45 70,753 Lingeterm det (5) (4,66 7,06 (1997)) 1,155 3,65 70,753 Tulai interest-bearing limbilities (1) 457,218 18,003 3,94 487,776 Tulai interest-bearing deposite 27,55 (194 47,178 Southerest-bearing deposite 27,55 (194 47,178 Southerest-bearing deposite 24,56 (194 47,178 Southerest-bearing deposite 24,57 (194 47,178 Southerest-bearing deposite 24,57 (194 47,178 Southerest-bearing deposite 24,57 (194 47,178 Southerest-bearing deposite 24,57 (194 194 194 194 194 194 194 194 194 194		Total interest-bearing deposits					
1,927 4.02 23,843 27,847 29,905 1.155 2.55 25,843 30,900 7.05 69,622 3,795 2.43 70,293 1,900 7.05 91,245 19,003 2.94 70,293 1,900 7.05 91,245 19,003 2.94 497,776 1,900 1,155 19,003 2.94 497,776 1,900 1,155 19,003 2.94 497,776 1,900 1,155 19,003 2.94 497,776 1,900 1,155 19,003 2.94 497,776 1,900 1,155 19,003 2.94 497,776 1,900 1,155 19,003 2.94 497,776 1,900 1,155 19,003 2.94 497,323 1,900 1,155 19,003 2.94 497,323 1,900 1,155 19,003 2.96 1,155 1,900 1,155 19,003 3.68 1,296 1,900 1,155 1,155 1,155 1,155 <tr< td=""><td></td><td></td><td></td><td>1 167</td><td>4 51</td><td>131 /02</td><td></td></tr<>				1 167	4 51	131 /02	
932 3.74 Long-term debt(5) 69,622 3.795 5.45 70,233 Total intercent-bearing liabilities Total intercent-bearing sources:	7,957	6.05					
4,360 7.06 iorsal interset-bearing liabilities(6) 457,216 18,003 3.34 487,776 iorsal interset-bearing sources: 97,529 91,146 45,515 iorsal interset-bearing sources: 45,675 47,132 interset spread 43,675 47,132 Total ilabilities and shareholders' equity 5649,597 5671,573 Total isoperior 50,633 2,68 5 Therefore income/yield on earning assets 520,633 2,68 <t< td=""><td>892 3</td><td>.74</td><td></td><td></td><td></td><td></td><td></td></t<>	892 3	.74					
Total interest-bearing labilities(s) 457,216 18,003 3.94 487,776 interest-bearing sources: vs.309							
<pre>Noninterset-bearing gources: Noninterset-bearing gources Shareholders' equity 46,273 41,146 45,773 47,132 Total liabilities and shareholders' equity 5649,547 Total and the exercises and the exercises and the exercise and the</pre>		Total interest-bearing liabilities(6)				487,776	
other liabilities 46,124 45,519 Swareholders' equity 44,678 47,132 Total liabilities and shareholders' equity 9649,547 6671,573 Wert interest apread 2.96 2.36 .26 Impact of noninterest-bearing sources .72 .84 .20 Impact of noninterest-bearing sources .72 .84 .20 .10 ware interest income/yield on earning assets \$20,633 3.68 \$.11 bitotrical amortized cost balances.							
Shareholders' equity 48,679 47,132 Total liabilities and shareholders' equity 5649,547 6671,573 Wet interest spread 2.96 2.96 100 2.96 72 Wet interest spread 2.96 72 11 The average balance and yield on earning assets \$20,633 3.68 3 V/7ABLD> 2.90 1000000000000000000000000000000000000							
<pre>tet interest spread 2.96 Impact of noninterest-bearing sources 2.97 Impact 2.96 Impact of noninterest-bearing sources 2.97 Impact 2.96 Impact of noninterest-bearing sources 2.97 Impact 2.96 Impa</pre>			48,678				
Wet interest apread 2.96 2.36 .72 Impact of noninterest-bearing sources .72 .84		Total liabilities and shareholders' equity				\$671 , 573	
2.36 .72 .84			=======================================				
	2.36	-					
State income/yield on earning assets \$20,633 3.68 % State income/yield on earning assets \$20,633 3.68 % State income income/yield on earning assets	.84	noninterest-bearing sources					
<pre>c/TABLE> (/TABLE> (1) The average balance and yield on securities are based on the average of historical amortized cost balances. (2) Nonperforming loans are included in the respective average loan balances. Income on such nonperforming loans is recognized on a cash basis. (3) Taxable-equivalent basis adjustments of \$343 and \$322 were included in interest income for year-to-date 2001 and 2000, respectively. Interest income also includes the impact of interest rate risk management contracts, which increased (decreased) interest income by \$978 million and (\$48) million in 2001 and 2000, respectively. These amounts were substantially offset by corresponding decreases (increases) in the income earned on the underlying assets. (4) Frimarily consists of time deposits in denominations of \$100,000 or more. (5) Long-tetm debt includes trust preferred securities. (6) Interest expense also includes the impact of interest rate risk management contracts, which (increased) decreased interest expense by \$63 million and (\$336 million in 2001 and 2000, respectively. These amounts were substantially offset by corresponding decreases (increases) in the interest publication in the underlying liabilities. 11 Bank of America Corporation Average Balances and Interest Rates - Taxable-Equivalent Basis (CAPTION> Fourth Quarter 2001 Third Quarter 2001 Fourth Quarter 2001 Third Quarter 2001 Third Start Interest Interest Interest Average Income/ Yield/ Average Income/ Yield/ Average Starts Average Incom</pre>	Net intere	st income/yield on earning assets				5	
historical amortized cost balances. (2) Nonperforming loans are included in the respective average loan balances. Income on such nonperforming loans is recognized on a cash basis. (3) Taxable-equivalent basis adjustments of \$343 and \$322 were included in interest income for year-to-date 2001 and 2000, respectively. Interest income for year-to-date 2001 interest rate risk management contracts, which increased (decreased) interest income by \$978 million and (548) million in 2001 and 2000, respectively. These amounts were substantially offset by corresponding decreases (increases) in the income earned on the underlying assets. (4) Primarily consists of time deposits in denominations of \$100,000 or more. (5) Long-term debt includes trust preferred securities. (6) Interest expense also includes the impact of interest rate risk management contracts, which (increased) decreased (increases) in the interest paid on the underlying liabilities. 11 Anak of America Corporation Average Balances and Interest Rates - Taxable-Equivalent Basis (CAPTION) Fourth Quarter 2001 Third Quarter 2001 Contract Interest Interest	======================================						
Income on such nonperforming loans is recognized on a cash basis. (3) Taxable-equivalent basis adjustments of \$343 and \$322 were included in interest income for year-to-date 2001 and 2000, respectively. Interest income also includes the impact of interest risk management contracts, which increased (decreased) interest income by \$978 million and (\$48) million in 2001 and 2000, respectively. These amounts were substantially offset by corresponding decreased interest rate risk management contracts, which (increased) decreased (increases) in the interest paid on the underlying liabilities. 11 Bank of America Corporation Average Balances and Interest Rates - Taxable-Equivalent Basis			the average of				
<pre>interest income for year-to-date 2001 and 2000, respectively. Interest income also includes the impact of interest rate risk management contracts, which increased (decreased) interest income by \$978 million and (\$48) million in 2001 and 2000, respectively. These amounts were substantially offset by corresponding decreases (increases) in the income earned on the underlying assets. (4) Primarily consists of time deposits in denominations of \$100,000 or more. (5) Long-term debt includes trust preferred securities. (6) Interest expense also includes the impact of interest rate risk management contracts, which (increased) decreased interest expense by \$63 million and (\$36) million in 2001 and 2000, respectively. These amounts were substantially offset by corresponding decreases (increases) in the interest paid on the underlying liabilities. 11 Bank of America Corporation Average Balances and Interest Rates - Taxable-Equivalent Basis </pre>				s.			
<pre>(5) Long-term debt includes trust preferred securities. (6) Interest expense also includes the impact of interest rate risk management contracts, which (increased) decreased interest expense by \$63 million and (\$36) million in 2001 and 2000, respectively. These amounts were substantially offset by corresponding decreases (increases) in the interest paid on the underlying liabilities. 11 Bank of America Corporation Average Balances and Interest Rates - Taxable-Equivalent Basis (Dollars in millions) (TABLE> (CAPTION> TABLE> (CAPTION> Fourth Quarter 2001 Interest Interest Average Income/ Yield/ Average Income/ Yield/ Average</pre>	intered income which million offset	st income for year-to-date 2001 and 2000, respecti also includes the impact of interest rate risk ma increased (decreased) interest income by \$978 mill n in 2001 and 2000, respectively. These amounts we by corresponding decreases (increases) in the inc	vely. Interest nagement contrac ion and (\$48) re substantially	У			
<pre>(6) Interest expense also includes the impact of interest rate risk management contracts, which (increased) decreased interest expense by \$63 million and (\$36) million in 2001 and 2000, respectively. These amounts were substantially offset by corresponding decreases (increases) in the interest paid on the underlying liabilities. 11 Bank of America Corporation Average Balances and Interest Rates - Taxable-Equivalent Basis (Dollars in millions) TABLE> <caption> Quarter 2000 Interest Interest Interest Interest Average Income/ Yield/ Average Income/ Yield/ Average</caption></pre>	(4) Primar	ily consists of time deposits in denominations of	\$100,000 or more	e.			
contracts, which (increased) decreased interest expense by \$63 million and (\$36) million in 2001 and 2000, respectively. These amounts were substantially offset by corresponding decreases (increases) in the interest paid on the underlying liabilities. 11 Bank of America Corporation Average Balances and Interest Rates - Taxable-Equivalent Basis 	(5) Long-te	erm debt includes trust preferred securities.					
Bank of America Corporation Average Balances and Interest Rates - Taxable-Equivalent Basis (Dollars in millions) <table> <caption> Fourth Quarter 2001 Quarter 2000 Interest Interest Average Income/ Yield/ Average Income/ Yield/ Average</caption></table>	contra (\$36) i substa	cts, which (increased) decreased interest expense million in 2001 and 2000, respectively. These amou ntially offset by corresponding decreases (increas	by \$63 million a nts were	and			
Average Balances and Interest Rates - Taxable-Equivalent Basis (Dollars in millions) <table> <caption> Quarter 2000 Interest Interest Average Income/ Yield/ Average Income/ Yield/ Average</caption></table>				11			
(Dollars in millions) <table> <caption> Fourth Quarter 2001 Third Quarter 2001 Fourth Quarter 2000 Interest Interest Interest Average Income/ Yield/ Average Income/ Yield/ Average</caption></table>	Average Ba	lances and Interest Rates - Taxable-Equivalent Bas					
Fourth Quarter 2001 Third Quarter 2001 Fourth Quarter 2000 Interest Average Income/ Yield/ Average Income/ Yield/ Average	(Dollars i: <table></table>						
Interest Interest Average Income/ Yield/ Average Income/ Yield/ Average Income/ Yield/ Average			1	Third	Quarter 2	2001	Fourth
Interest Interest Average Income/ Yield/ Average Income/ Yield/ Average							
Average Income/ Yield/ Average Income/ Yield/ Average				Inter	est		
		Average Income/ Y Yield/	ield/ Avera	ge Incom	e/ Y:	leld/ Ave	rage

Balance Expense Rate Balance Expense Rate Balance

Expense Rate

<s> <c></c></s>							
Earning assets							
Time deposits placed and other short-term							
investments	\$ 7 , 255	\$ 64	3.47%	\$ 5,881	\$ 71	4.84%	\$ 5,663
\$ 99 6.96% Federal funds sold and							
securities purchased under							
agreements to resell 551 5.79	38,825	253	2.60	36,133	321	3.54	37,936
Trading account assets	67 , 535	920	5.43	68 , 258	937	5.46	53 , 251
758 5.68 Total securities (1)	71,454	1,090	6.10	58,930	902	6.12	79 , 501
1,205 6.05 Loans and leases(2)							
Commercial - domestic	121,399	2,138	6.99	129,673	2,343	7.17	147,336
3,034 8.19 Commercial - foreign	23,789	278	4.63	25,267	353	5.54	30,408
560 7.32 Commercial real estate							
- domestic 622 9.09	23,051	316	5.45	24,132	395	6.50	27,220
Commercial real estate							
- foreign 6 8.44	375	4	4.49	366	5	5.78	264
Total commercial	160 614	2 726	E A A	179,438	2 006	6 9 5	205 220
Total commercial 4,222 8.18					·		205,228
Residential mortgage	78,366	1.385	7.05	80,526	1.457	7.22	92,679
1,733 7.47							·
Home equity lines 483 9.11	22,227	340	6.07	22,115	394	7.06	21,117
Direct/Indirect consumer 843 8.30	38,074	752	7.83	39,481	753	7.56	40,390
Consumer finance 570 8.91	5,324	127	9.55	16,358	359	8.77	25,592
Bankcard	18,656	498	10.58	17,632	493	11.11	12,295
384 12.43 Foreign consumer	2,093	21	4.02	2,176	28	5.28	2,248
48 8.49							
Total consumer	164,740	3,123	7.54	178,288	3,484	7.78	194,321
4,061 8.34							
Total loans and	222.254	F 0 F 0	C 00	357 , 726	6 500	7 01	200 540
leases 8,283 8.26							599,549
Other earning assets	36 782	707	7 67	30,180	597	7 89	14 828
335 9.00							
Total earning							
assets(3) 11,231 7.58	555 , 205	8,893	6.37	557,108	9,408	6.72	590,728
Cash and cash equivalents Other assets, less allowance	23,182			20,753			23,458
for credit losses	73,410			64,323			63,272
Total assets	\$651 , 797			\$642,184			\$677 , 458

	est-bearing liabilities omestic interest-bearing depos	sits:						
80	Savings 1.42	\$ 20,132	42	0.83	\$ 20,076	53	1.04	\$ 22,454
	NOW and money market deposit accounts	121,758	426	1.39	116,638	588	2.00	101,376
788	3.09 Consumer CDs and IRAs	71 , 895	898	4.96	73,465	918	4.95	78,298
	5.62 Negotiable CDs, public							
	funds and other time deposits	5,196	44	3.39	5,085	57	4.44	7,570
127								
2 100	Total domestic interest-bearing deposits 2 00	218,981	1,410	2.56	215,264	1,616	2.98	209,698
	3.98							
	reign interest-bearing deposits(4) Banks located in foreign countries	20,771	170	3.22	24,097	257	4.22	26,223
424	6.43 Governments and official				,			- , -
61	institutions 4.14	2,965	20	2.74	3,533	35	3.90	5,884
339	Time, savings, and other 5.62		113			189		24,064
824	Total foreign interest- bearing deposits 5.84	·			·			56,171
2,924	Total interest- bearing deposits 4.38	264,575	1,713	2.57	266,741	2,097	3.12	265 , 869
Fec	deral funds purchased, securities sold under agreements to repurchase							
	and other short-term borrowings	87,291	700	3.18	89,042	869	3.87	122,680
	ading account liabilities	29,921	268	3.55	30,913	285	3.66	27,548
	4.13 ong-term debt(5) 7.24		707		67 , 267			73,041
	Total interest-							
6 , 473	bearing liabilities(6) 5.27		3,388		453,963			489,138
Nor Otł	erest-bearing sources: ninterest-bearing deposits ner liabilities areholders' equity	103,596 49,357 48,916			96,587 42,432 49,202			91,685 48,996 47,639
					49,202			47,039
	Total liabilities							
	and shareholders' equity	\$651 , 797			\$642,184			\$677 , 458
	nterest spread			3.38			3.11	

sources .57 .67 . 90 _____ _____ _____ Net interest income/yield on \$5**,**505 3.95% \$5,290 3.78 % earning assets \$4**,**758 3.21% _____ _____ _____ </TABLE>

- -----

 The average balance and yield on securities are based on the average of historical amortized cost balances.

- (2) Nonperforming loans are included in the respective average loan balances. Income on such nonperforming loans is recognized on a cash basis.
- (3) Interest income includes taxable-equivalent basis adjustments of \$88 and \$86 in the fourth and third quarters of 2001 and \$94 in the fourth quarter of 2000, respectively. Interest income also includes the impact of interest rate risk management contracts, which increased (decreased) interest income by \$473 million and \$284 million in the fourth and third quarters of 2001 and (\$31) million in the fourth quarter of 2000, respectively. These amounts were substantially offset by corresponding decreases (increases) in the income earned on the underlying assets.
- (4) Primarily consists of time deposits in denominations of \$100,000 or more.
- (5) Long-term debt includes trust preferred securities.
- (6) Interest expense also includes the impact of interest rate risk management contracts, which (increased) decreased interest expense by (\$40) million and \$31 million in the fourth and third quarters of 2001 and (\$7) in the fourth quarter of 2000, respectively. These amounts were substantially offset by corresponding decreases (increases) in the interest paid on the underlying liabilities.

11

<TABLE> <CAPTION>

Average Managed Loans & Leases (Dollars in millions)

4Q01	4Q00	1Q01	2Q01	3Q01	
 <\$>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>
Commercial - Domestic \$123,529			\$140,648		
Commercial - Foreign 23,789	29,720	28,912	26,968	25,069	
Commercial Real Estate - Domestic 23,051	26,326	25,989	25,293	24,132	
Commercial Real Estate - Foreign 375	264	300	352	366	
Total Commercial	202,815	200,255	193,261	181,506	
 Residential Mortgage 80,423	73,201	72,482	76,670	78,872	
Home Equity Lines 22,227	21,117	21,744	21,958	22,115	
Direct/Indirect Consumer (1) 38,498	39,532	39,839	39,885	39,601	
Consumer Finance (1) 5,324	4,241	4,602	5,514	5,959	
Bankcard 26,040	21,461	23,038	24,122	25,310	
Consumer Foreign 2,093	2,248	2,330	2,291	2,176	
Total Consumer (1) 174,605	161,800	164,035	170,440	174,033	
Total Managed Loans & Leases \$345,349	\$364,615	\$364,290	\$363,701	\$355,539	

Annualized Growth Rate from previous quarter by loan type: Total Commercial (9) % (5) % (14) % (24) % (24) % Total Consumer (1) 10 6 16 8 1 Total Managed Loans & Leases _ (9) (1) (1) (11)

by Business Segment: Consumer & Commercial Banking - % Asset Management

(2)

Global Corporate & Investment Banking (33)

</TABLE>

(1) In the fourth quarter of 2001 consumer loans grew 6% from third quarter 2001, excluding the impact of our run-off portfolios (auto leasing and manufactured housing).

Loans are classified as domestic or foreign based upon the domicile of the borrower. Prior periods are restated for comparison (e.g. acquisitions, divestitures, sales and securitizations).

Average Managed Loans & Leases

[GRAPHIC]

<TABLE> <CAPTION> <S> <C>

4Q01	4Q00	1Q01	2Q01	3Q01
Commercial and commercial real estate - domestic 42 %	47 %	47 %	46 %	44 %
Commercial and commercial real estate - foreign	8	8	8	7
/ Residential mortgage 23	20	20	21	22
Bankcard	б	6	7	7
8 Other consumer, home equity lines and consumer finance 20 				

 19 | 19 | 18 | 20 |

Average Managed Loans & Leases

(Dollars in millions)

00		Year-to-	Year-to-
		Date 2000	Date 2001
Growth			
<s></s>		<c></c>	<c></c>
<c></c>	Commercial - Domestic	\$147,947	\$135,750
(8.2)%	Commercial - Foreign	28,880	26,492
(8.3)	Commercial Real Estate - Domestic	25,381	24,607
(3.0)	Commercial Real Estate - Foreign	304	348
14.5			
(7.6)	Total Commercial	202,512	187,197
	Residential Mortgage	79,440	84,005
5.7	Home Equity Lines	19,492	22,013
12.9	Direct/Indirect Consumer (1)	39,743	40,051

0.8			
	Consumer Finance (1)	16,219	18,555
14.4	Bankcard	20,222	24,637
21.8	Consumer Foreign	2,223	2,222
8.0	Total Consumer (1)	177,339	191,483
(0.3)	Total Managed Loans & Leases	\$379,851	\$378,680
	 Growth Rate from Prior Year by Business Segment: Consumer & Commercial Banking Asset Management Global Corporate & Investment Bank (1) In year-to-date 2001 consumer loan 2000, excluding the impact of our leasing and manufactured housing) 	ns grew 9% from year-to-date run-off portfolios (auto	6 % 7 (13)

Loans are classified as domestic or foreign based upon the domicile of the borrower. Prior periods are restated for comparison (e.g. acquisitions, divestitures, sales and securitizations). </TABLE>

Managed Loans & Leases

[GRAPHIC]

<TABLE> <CAPTION>

	2000
2001	
<s></s>	<c></c>
<c></c>	
Commercial and commercial real estate - domestic 42%	46%
Commercial and commercial real estate - foreign 7	8
Residential mortgage 22	21
Bankcard 7	5
Other consumer, home equity lines and consumer finance 22 	

 20 |13

Net Charge-offs and Net Charge-off Ratios

(Dollars	s in millior	ıs)						
<table> <caption> <s></s></caption></table>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>
<c> <c></c></c>	<0>	<0>	<0>	<0>	<0>	<0>	<0>	<0>
	4ζ	200	10	201	2Q0	1	3Q01	_
4Q01								
	Amt.	Ratio	Amt.	Ratio	Amt.	Ratio	Amt.	Ratio
Amt. Ratio								
Commercial - domestic (1)	\$704	1.90 %	\$415	1.17 %	\$408	1.18 %	\$412	1.26 %
\$714 2.33 % Commercial - foreign	34	0.45	34	0.46	57	0.84	57	0.89
60 1.00								
Commercial real estate - domestic 17 0.29	3	-	6	-	12	0.18	4	0.07
		-						

Total Commercial 791 1.86	741	1.44	455	0.92	477	1.00	473	1.05
		-		-				
 Residential mortgage 6 0.03	13	0.05	6	0.03	7	0.03	7	0.04
Home equity lines	12	0.24	6	0.11	4	0.07	4	0.07
Direct/indirect consumer 115 1.20	111	1.10	75	0.76	65	0.65	94	0.94
Consumer finance (2) 49 3.65	82	1.27	93	1.45	67	1.00	720	17.47
Bankcard 208 4.43	101	3.25	125	3.51	158	4.01	181	4.08
Other consumer domestic 18 n/m	14	n/m	11	n/m	8	n/m	11	n/m
Foreign consumer 2 0.25	1	0.18	1	0.19	1	0.24	1	0.21
Total Consumer (2) 403 0.97	334	0.69	317	0.68	310	0.65	1,018	2.27
 Total Net Charge-offs (2) \$1,194 1.42	\$1,075	1.07	\$772	0.81	\$787	0.82	\$1,491	1.65
		:=		=				
Managed bankcard information:								
End of period receivables \$27,185	\$23,009		\$23 , 185	Ş	24,871		\$25 , 501	
Average receivables 26,040	21,461		23,038		24,122		25,310	
Charge-offs 322	233		248		297		307	
Charge-off ratio 4.90%		4.32%		4.37%		4.94%		4.81%
By Business Segment:								
Consumer & Commercial Banking \$572 1.24 %	\$427	0.96 %	\$409	0.92 %	\$388	0.85 %	\$433	0.94 %
Global Corporate & Investment Ban 494 2.80	king 505	2.12	244	1.08	252	1.19	285	1.47
Asset Management 34 0.55	38	0.62	8	0.14	63	1.03	16	0.26
Equity Investments 8 7.75	1	1.14	-	-	-	-	-	-
Corporate Other (1) 86 0.59	104	0.40	111	0.49	84		757	4.11
Total Net Charge-offs \$1,194 1.42	\$1,075			0.81		0.82		
		=		=				

<TABLE>

Loans are classified as domestic or foreign based upon the domicile of the borrower.

- (1) Fourth quarter 2001 includes \$210 million related to Enron.
- (2) Third quarter 2001 includes \$635 million related to the exit of certain consumer finance businesses. Excluding these net charge-offs, the ratios would be 2.07% for Consumer Finance, 0.85% for Total Consumer, and 0.95% for Total Net Charge-offs.

Net Charge-offs

[GRAPHIC]

<caption> <s></s></caption>	<c> 4Q00</c>	<c> 1Q01</c>	<c> 2Q01</c>	<c> 3Q01</c>	<c> 4Q01</c>
 Total Net Charge-offs, excl. exited cons. fin. businesses 1,194	\$ 1,075	\$ 772	\$ 787	\$ 856	Ş
Net Charge-off Ratio, excl. exited cons. fin. businesses Charge-offs - exited consumer finance business				0.95 % \$ 635	

Total Net Charge-offs	incl.	exited	cons.	fin.	businesses	\$ 1,075	\$ 772	\$ 787	\$ 1,491	\$
1,194										
Net Charge-off Ratio,	incl.	exited	cons.	fin.	businesses	1.07 %	0.81 %	0.82 %	1.65 %	
1.42 %										

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Net Charge-offs and Net Charge-off Ratios (Dollars in millions)

<TABLE>

<CAPTION>

	Year-to-Date 2001 Year-to-Date 2001 excl. Business Exit (1)				Year-
to-Date 2000	Amt.	Ratio	Amt.	Ratio	Amt.
Ratio					
 <s></s>	<c></c>		<c></c>		<c></c>
<c></c>					
Commercial - domestic (2) 0.87 %	ŞI , 949	1.46 %	ŞI , 949	1.46 %	\$1,287
Commercial - foreign 0.29	208	0.78	208	0.78	86
Commercial real estate - domestic 0.05	39	0.16	39	0.16	13
Commercial real estate - foreign	-	-	-	-	
(2) -					
 Total Commercial	2,196	1.19	2,196	1.19	
1,384 0.68					
 Residential mortgage	26	0.03	26	0.03	27
0.03					27
Home equity lines 20 0.10	19	0.09	19	0.09	
Direct/indirect consumer 0.78	349	0.88	349	0.88	324
Consumer finance 1.09	929	5.01	294	1.58	266
Bankcard	672	4.04	672	4.04	
338 3.29 Other consumer domestic	48	n/m	48	n/m	38
n/m Foreign consumer	5	0.22	5	0.22	
3 0.13					
 Total Consumer	2,048	1.14	1,413	0.78	
1,016 0.54		+ • + - -		0.70	
Total Net Charge-offs 0.61	4,244	1.16	3,609	0.99	2,400
Managed bankcard information:					
End of period receivables	\$27,185		\$27,185		\$22,830
Average receivables 20,222	24,637		24,637		
Charge-offs 944	1,174		1,174		
Charge-off ratio 4.66 %		4.76 %		4.76 %	
By Business Segment:					
Consumer & Commercial Banking 0.64 %	\$1,802	0.99 %	\$1,802	0.99 %	\$1,115
Global Corporate & Investment Banking 0.97	1,275	1.58	1,275	1.58	917
Asset Management 35 0.15	121	0.50	121	0.50	
Equity Investments	8	1.73	8	1.73	

2 0.39 Corporate Other 331 0.33	1,038	1.33	403	0.52	
 Total Net Charge-offs 0.61	\$4,244	1.16	\$3,609	0.99	\$2,400
			=========		
========					

Loans are classified as domestic or foreign based upon the domicile of the borrower.

 Excludes \$635 million related to exit of certain consumer finance businesses in the third quarter of 2001.

(2) Year-to-date 2001 includes \$210 million related to Enron.

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Nonperforming Assets (Dollars in millions)

4001	4Q00	1Q01	2Q01	3Q01
 <\$>	<c></c>	<c></c>	<c></c>	<c></c>
<c> Commercial - domestic</c>	\$2,777	\$3,110	\$3,209	
\$2,705 \$3,123	·	·	·	
Commercial - foreign 566 461	486	529	562	
566 461 Commercial real estate - domestic	236	206	201	
257 240	_	_	_	
Commercial real estate - foreign 2 3	3	3	3	
	2 5 0 0	2 0 4 0	2 075	
Total Commercial 3,530 3,827	3,502	3,848	3,975	
Residential mortgage	551	553	573	
491 556	551	555	575	
Home equity lines	32	36	42	
61 80 Direct/Indirect consumer	19	19	17	
20 27				
Consumer finance 9 9	1,095	1,153	1,234	
Foreign consumer	9	11	8	
8 7				
Total Consumer	1,706	1,772	1,874	
589 679				
Total Nonperforming Loans	5,208	5,620	5,849	
4,119 4,506 Foreclosed properties	249	277	346	
404 402	249	211	540	
Total Nonperforming Assets(1)	\$5,457	\$5 , 897	\$6,195	
\$4,523 \$4,908				
Loans past due 90 days or more and still accruing \$691 \$680	\$495	\$527	\$608	
Nonperforming Assets/ Total Assets	0.85 %	0.97 %	0.99 %	
0.71 % 0.79 % Nonperforming Assets/ Total Loans, Leases and				
Foreclosed Properties	1.39	1.54	1.63	
1.33 1.49 Nonperforming Loans/Total Loans and Leases	1.33	1.47	1.54	
1.22 1.37	1.00	±•±/	1.01	

Allowance for Loan Losses	\$6 , 838	\$6 , 900	\$6,911	
\$6,665 \$6,875 Allowance / Total Loans	1.74 %	1.80 %	1.82 %	
1.97 % 2.09 % Allowance / Total Nonperforming Loans 162 153	131	123	118	
Nonperforming Assets by Business Segment:				
Consumer & Commercial Banking	\$1,223	\$1,446	\$1,723	
\$1,846 \$1,955 Global Corporate & Investment Banking	2,376	2,433	2,325	
1,806 1,995 Asset Management	166	235	228	
210 221 Equity Investments	20	20	43	
58 67 Corporate Other	1,672	1,763	1,876	
603 670				
		+5 007		
Total Nonperforming Assets (1) \$4,523 \$4,908	\$5,457	\$5 , 897	\$6 , 195	

</TABLE>

Loans are classified as domestic or foreign based upon the domicile of the borrower.

(1) Balances do not include \$1.1 billion, \$1.3 billion, \$120 million, \$144 million and \$124 million of loans held for sale, included in other assets at December 31, 2001, September 30, 2001, June 30, 2001, March 31, 2001, and December 31, 2000, respectively, which would have been classified as nonperforming had they been included in loans. In the third quarter of 2001, \$1.2 billion of nonperforming subprime real estate loans were transferred to loans held for sale as a result of the exit of certain consumer finance businesses.

[GRAPHIC] <table> <caption></caption></table>				
4Q01	4Q00	1Q01	2Q01	3Q01
<pre> <s> <c> Total Allowance to Total Loans 2.09%</c></s></pre>	<c> 1.74% 131%</c>	<c> 1.80% 123%</c>	<c> 1.82% 118%</c>	<c> 1.97% 162%</c>
Total Allowance to Total Nonperforming Loans 153% 				

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Capital	Management

(Dollars in millions)

4001		4Q00	1Q01	2Q01	3Q01
<c></c>	<s></s>	<c></c>	<c></c>	<c></c>	<c></c>
\$41,979	Tier 1 capital	\$40,667	\$40,769	\$41,794	\$41,517
64,124	Total capital	59,826	63,102	63,967	63,311
506,020	Net risk-weighted assets	542,169	532,824	529,201	522,291
8.30 %	Tier 1 capital ratio	7.50 %	7.65 %	7.90 %	7.95 %
12.67	Total capital ratio	11.04	11.84	12.09	12.12
7.80	Ending equity / ending assets	7.42	8.02	7.88	7.83
	Ending capital / ending assets	8.19	8.83	8.67	8.61
8.69	Average equity / average assets	7.03	7.38	7.43	7.66

Share Repurchase Program

28 million common shares were repurchased during the fourth quarter of 2001 as a part of ongoing share repurchase programs. In total, 228 million common shares have been repurchased since June 1999 - returning \$12.8 billion of capital to shareholders.

132 million shares remain outstanding under current authorized programs.

Capital Management (Shares in millions)

[GRAPHIC]

4001		4Q00	1Q01	2Q01	3Q01
1,559	Shares outstanding at period end	1,614	1,602	1,601	1,582
8.30%	Tier 1 capital ratio	7.50%	7.65%	7.90%	7.95%

</TABLE>

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E-Commerce & BankofAmerica.com

Bank of America has the largest online banking customer base with over 4 million subscribers.

Even more important is being the bank with the largest active subscriber base with a 20% customer penetration rate.

Bank of America uses the strictest Active User standard in the industry - customers must have used our online services within the last 90 days.

Nearly 1 million active bill pay users pay over \$4 billion worth of bills quarterly.

Currently, nearly 300 bill payers are presenting nearly 800,000 e-bills per quarter. <TABLE>

<CAPTION>

<s> <c></c></s>	
Active On-line Banking Subscribers (in thousands)	Bill payment Volume (Dollars in millions)

[GRAPHIC]

[GRAPHIC]

	Bill-pay	On-line Only	Total		\$ Volume	90
Electronic						
Dec-00	57	4 1,212	1,786	4000	2,934	73%
Mar-01	67	2 1,415	2,087	1Q01	3,326	73%
Jun-01	76	2 1,546	2,308	2Q01	3,614	73%
Sep-01	84	4 1,695	2,539	3Q01	4,038	74%
Dec-01	94	9 1,957	2,906	4Q01	4,323	74%

</TABLE>

 <s> <c></c></s>					
On-line Banking Active Penetration of Total DDA Households			Bank of America Direct Clients at period end		
[GRAPHIC]			[GRAPHIC] Companies		
Users			[GRAFHIC]	companies	
	4Q00 1Q01	14% 16%	4000	3,764	
21,831					
26,679	2Q01	17%	1Q01	4,312	
	3Q01	18%	2Q01	4,950	
32,134	4Q01*	20%	3Q01	5,770	
38,614			4001	6,746	
46,062			· • • •	0,120	
* Estimate					

	n Attrition Rate							
% Reduction i On-line vs. O	n Attrition Rate							
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4th QUARTER 2001 EARNINGS REVIEW JANUARY 22, 2002 NEW YORK CITY

Thanks Kevin. Good morning everyone and welcome to our review of fourth quarter earnings. I thank you for your presence and interest. My remarks will be brief and cover three areas: a quick summary of results for the year, a more detailed summary of the fourth quarter and, finally, our outlook for 2002.

We think that operating earnings for the year of \$8.04 billion or \$4.95 per diluted share was quite an achievement (these numbers exclude the business exit charges we announced in August). Clearly, the economy in the second half of last year was in worse shape than any of us would have predicted a year ago. While overall performance improved nicely from results in 2000, earnings were even more impressive as the year progressed when compared to many of our peers. Although slightly short of our own \$5.00 plus goal, our results were up 5 percent from comparable earnings in 2000 and were in line with consensus from a year ago. To say the least, we are very pleased overall with how our people performed in a very tough environment.

Consumer and Commercial Banking showed strong results, growing revenue 7 percent and earnings more than 6 percent, driven by great performance in card services and mortgage banking supplemented by continued improvement in efficiency and productivity. Global Corporate and Investment Banking leveraged the diversification of their capabilities and grew revenues 13 percent while pruning the loan portfolio. Despite market declines, the Asset Management Group still grew revenues while assets under management grew \$36 billion. These three businesses overall still produced revenue growth of 8 percent and expense growth of 4 percent, which was essentially in line with our long-term goals that we outlined for you at our investor conference in November. This operating leverage offset the 54 percent jump in credit provision and the dramatic reduction in activity from Principal Investing.

But more important than last year's results to us now is what we have done to position Bank of America to be both stronger and better able to produce consistent quality earnings growth going forward. The tier one capital ratio ended the year at 8.3 percent versus 7.5 percent at the end of last year as we repurchased more than 82 million shares for \$4.7 billion in 2001. Domestic deposits increased \$22 billion from the end of 2000 or more than 7 percent. Liquidity and funding was enhanced as the loan-to-domestic-deposit ratio ended the year at 99 percent, quite an improvement from 126 percent a year ago and the strongest liquidity position we have had since the Texas acquisition a decade ago. During the year we began the important process of implementing Six Sigma throughout the organization to improve processes that will lead to top tier customer service. The net increase in checking accounts for the year substantially improved from results in previous years indicating that our efforts to provide the customer with a better banking experience is taking hold. Customer satisfaction scores, customer retention and associate retention all showed improvement.

Loans are down \$63 billion from a year ago as we exited businesses or relationships that were unprofitable or didn't fit our strategic profile such as sub-prime real estate, certain emerging market areas, auto leasing and unprofitable commercial and corporate

1

relationships. The allowance for loan losses at yearend increased to 2.1 percent of the loan portfolio from 1.7 percent a year ago. As the economy weakened, we were proactive with problem credits either through direct exits via market sales or through charge-offs. As part of our decision to realign our workout efforts for problem credits, a wholly-owned subsidiary, Strategic Solutions, Inc., was established last year. SSI's goal is to provide a more effective means of problem asset resolution. As a result, we believe our efforts in 2001 have positioned Bank of America to be very prepared to address the challenges that lie ahead and react quickly to unforeseen occurrences, either good or bad.

Turning to the fourth quarter, earnings were \$2.1 billion or \$1.28 per share on a diluted basis, up 51 percent from \$.85 per share a year ago and flat with the results in the third quarter of 2001. We had several unusual items in the quarter which I will recap for you at the end. By the way, unless noted, all my comments on fourth quarter results will be in comparison to third quarter operating results. Loans during the quarter reflected the same trends we have been seeing all year with nice growth in credit card and consumer mortgages more than offset by expected decreases in our corporate and commercial portfolios. Managed consumer loans, excluding the portfolios we are exiting or running off (consumer finance, auto leasing and manufactured housing), increased an annualized 6 percent in the fourth quarter. Benefiting all our businesses was deposit growth across our consumer and commercial segments and the decline in short term rates relative to long term rates in the fourth quarter. These factors resulted in an increase in net interest income for the corporation of 4 percent from the third quarter and an expansion of the margin to 3.95 percent. For the year, the margin improved 48 basis points to 3.68 percent and net interest income increased 11 percent.

Securities gains for the quarter totaled \$393 million and were the result of our decision in early November to begin positioning for higher rates. The objective was to reduce the extension risk in the securities portfolio by moving out of mortgage securities. Reductions in mortgage passthrough securities significantly reduced the prepayment and extension risk in the portfolio as rates bottomed out (and we have continued further reductions since yearend). Approximately 80 percent of the gains were taken in the first half of November at the low in rates. This allowed us to reinvest, reducing the negative impact on future interest flows.

Not connected with the securities gains, but affecting the balance sheet, were two consumer finance securitizations completed late in the quarter totaling approximately \$18 billion. They were rated AAA and added to the securities portfolio. Of the \$22 billion in consumer finance real estate loans on the balance sheet at the end of June, only \$1 billion, approximately, remains for disposition either later this quarter or early in the second quarter. All our actions in exiting the consumer finance real estate business since August have been in line with our original expectations.

Turning to fee revenue in the quarter, trends in several of our businesses were quite satisfying. The Consumer and Commercial Bank saw noninterest income increase 7 percent from third quarter levels driven by service charges, mortgage banking and card services. Service charges increased 5 percent from the third quarter due to seasonal activity. Mortgage banking income increased 53 percent helped by an increase in first mortgage originations from \$16 billion to \$23 billion. Since exiting the less profitable correspondent business, retail mortgage originations have grown to almost 75 percent of total mortgage originations. Card income grew modestly during the quarter as managed consumer card outstandings grew 3 percent and purchase volumes grew 8 percent, not quite to our levels

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prior to 9/11, but still strong. Debit card revenue continued to grow due to higher purchase volume (8 percent) and increased card activation (6 percent). Our 15 percent growth in active on-line banking subscribers continues to help customer retention.

Global Corporate and Investment Banking revenue included a 55 percent increase in investment banking income to \$473 million partially offset by decreases in trading and other income. Investment banking income was at record levels reflecting increases in all categories. Securities underwriting increased 47 percent to \$232 million as debt underwriting (both high grade and high yield) increased 24 percent and equity underwriting more than doubled in the quarter. Loan syndication fees were up 47 percent, as well, to \$122 million. Advisory services more than doubled to \$104 million. Deal flow in the investment bank was unusually strong through December, a time that is normally slow. For the year, investment banking income was up in a very difficult environment as our debt capabilities overcame the weakness in the equity markets. Total trading related revenue, which includes both fee and net interest income, was down 12 percent from the third quarter to \$703 million. The decline was a result of lower market volatility and fewer client opportunities as the year wound down. Other income in GCIB was down as several items went the opposite way this quarter including lower leasing gains of \$24 million and a writedown of securities related to a CLO of approximately \$21 million

Fee income in the Asset Management Group was up two percent as market sentiment became more positive. Assets under management increased \$32 billion, or 12 percent, to \$314 billion driven by a 10 percent increase in equities-based funds due to market appreciation and a 16 percent increase in money market and other short term funds. While growth in money market mutual funds gets underplayed, we find the business economically attractive and an important product that creates value for the client and expands our relationship. Over the past three years, we have tripled assets managed in our money market funds to \$123 billion. We have also increased our market share to almost six percent from under 4 percent two years ago.

Looking at our fourth business segment Equity Investments, noninterest income was a negative \$55 million as impairment in the Principal Investing portfolio of approximately \$245 million was partly offset by cash gains and market appreciation in the public portfolio. Total impairment in Principal Investing for the year was approximately \$335 million versus cash gains of \$425 million.

Switching to noninterest expense, total expense levels for the corporation were up from third quarter levels (excluding business exit costs), partly reflecting our normal fourth quarter surge in all the businesses. In addition, incentive

compensation rose in conjunction with higher investment banking revenues. Litigation expense increased by \$334 million to cover some small settlements in the quarter and also to add to the legal reserve to cover increased exposure to existing litigation. A severance charge of \$150 million, associated with ongoing programs to improve efficiency throughout the corporation, was also recorded in personnel expense in the quarter.

Turning to credit quality, we added approximately \$210 million to the allowance for credit losses in the fourth quarter, reflecting provision expense of \$1.4 billion and charge-offs of \$1.2 billion. Charge-offs increased \$338 million over third quarter levels (excluding business exit costs) due mainly to Enron charge-offs of \$210 million. It is a matter of corporate policy not to discuss specific client relationships, but due to the publicity and interest surrounding Enron, we are making an exception. As of 12/31/01 we had the following exposure to Enron:

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\$42 million of unsecured nonperforming loans written down \$187 million or 82 percent, \$184 million of secured nonperforming loans written down \$23 million or 11 percent, \$46 million in undrawn letters of credit and minor counterparty exposure, and approximately \$60 million in loans to companies in which Enron has an investment but which we believe are not dependent on Enron's financial situation. The CLO writeoff of \$21 million that I referred to earlier was Enron related. We think we have been aggressive in treatment of our credit exposure to Enron. Our reserves should be more than adequate to handle any additional charge-offs going forward. Excluding Enron, net charge-offs increased over third quarter levels due mainly to higher commercial charge-offs. The managed bankcard charge-off ratio increased from 4.81 percent to 4.90 percent while 30-day delinquencies were 4.12 percent versus 3.96 percent earlier. NPAs rose \$385 million or 9 percent in the quarter with more than half due to Enron. At yearend, NPAs represented 1.5 percent of the loan portfolio. The allowance for loan losses was at 2.1 percent of loans and 153 percent of nonperforming loans.

As I mentioned earlier, Strategic Solutions Inc. was funded as a subsidiary in 2001 to manage distressed assets. Approximately 350 associates from GCIB and Commercial Banking were transferred to SSI in August. Their mission is to provide a more effective means of problem asset resolution and to coordinate exit strategies including bulk sales, collateralized debt obligations, and other creative resolutions. Since the third quarter, through SSI, we completed a sale of \$313 million of nonperforming and near nonperforming loans as part of a structured CDO transaction. In all, we have sold approximately \$950 million of problem loans designed to reduce our existing and future problem credit exposure. The realignment of workout activities in SSI and the transfer of ownership from existing Bank of America legal entities to SSI resulted in a tax benefit of \$418 million that is the primary driver behind the 17 percent effective tax rate in the fourth quarter

Another issue in the news is Argentina. At yearend we had total exposure of approximately \$745 million. \$478 million represented loans and letters of credit predominately to subsidiaries of foreign multinationals. All but \$20 million of the \$478 million is denominated in dollars. There is an additional \$108 million in reserves in the central bank. Most of the remaining exposure represents government securities principal investments, and some derivatives. There are NPAs of \$37 million. We have identified reserves appropriate to our understanding of the risk at this time. As most of you know, we have been disclosing our Asian and Latin American exposure to Argentina has dropped by 30 percent

Before I talk about our outlook for 2002, let me summarize some of the larger unusual items that impacted fourth quarter earnings. Those items that added to the bottom line included lower tax expense of approximately \$418 million due to the SSI transaction and securities gains of \$393 million. Those items that subtracted from the bottom line included higher litigation expense of \$334 million, severance expense of \$150 million, an increase in the loan loss reserve \$207 million, Principal Investing impairment of \$245 million and Enron credit losses of \$231 million. I think I am safe in saying that we won't experience a plethora of items of this magnitude over the next few quarters

Let me spend the rest of my time today discussing our outlook for this year. I can't help but recall Yogi's quote "It's deja vu all over again", given the economic uncertainty we face today versus what we were looking at last year from this same podium. We don't expect to see any significant economic growth until sometime in the third quarter of 2002. As a result,

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we think the Fed has probably one more rate cut left in the first quarter and then expect to see rising rates and some flattening of the curve later in the

year. Compared to yearend loan levels, we are looking for very modest loan growth in 2002 as consumer lending and initial recovery in the commercial markets outpace further reduction in unprofitable corporate relationships. Consumer lending will continue to be focused on branch-based mortgages, home equity loans, credit cards and small business credits. Versus yearend levels, we are looking for total managed loan growth of around 1 to 2 percent. Other earning assets will fluctuate around yearend levels as trading assets and investment securities could easily move higher or lower depending on market conditions and use of off-balance sheet instruments for asset/liability management purposes. With modest loan growth and the carryover impact of exiting consumer finance, we are looking for net interest income to be flat to up slightly.

As I partially referenced earlier, the balance sheet is currently positioned to be slightly asset sensitive to a rise in rates with some curve flattening. The impact of a gradual rate change of 100 basis points plus or minus over 12 months will impact net interest income less than one percent either way. Due to the consumer finance securitizations that we discussed earlier, we will see a reduction in net interest income in the first quarter. Much of the decrease is the result of lower yields of the securities and actual loan paydowns versus the income from consumer finance loans in the fourth quarter. This reduction associated with these securitizations will be approximately \$200 to \$250 million with a corresponding drop in margin. Other factors impacting net interest income in the first quarter would include two less days in the quarter. On the fee side, we are looking for continued positive trends in our consumer and commercial business in the areas of service charges, card income and mortgage banking income. Mortgage banking income should benefit as we expand our origination capacity by rolling out new tools and product capabilities to our branch associates in 2002. Asset management is expected to show mid-single digit increases in fee revenue given the investments made in 2001 to grow the business and higher market valuations. In Global Corporate and Investment Banking we are looking for increases in global cash management and only a modest pickup in both investment banking and trading. We haven't cut our investment banking and trading platforms as dramatically as our peers and are positioned to rebound quickly when the market picks up. Equity investment gains should see some pickup in 2002 as the economy starts to rebound and should exceed 2001 results especially since we don't expect to see the same level of impairment. To sum up, fee revenue growth in total is expected to be in the mid to higher single digits for 2002. Total revenue including net interest income and fee income is expected to be up 3 to 5 percent in 2002, less growth than we experienced in 2001

On the expense front, we will continue to invest incremental resources in those businesses that will produce long-term and profitable revenue growth. But having said that, expense growth will remain minimal, after adjusting for lower goodwill amortization, as we continue to look for greater efficiency and productivity in the corporation. As most of you know, FASB142 starts in the first quarter of this year and will result in lower amortization expense per quarter to the tune of 9 cents per share. Both Ken and I, as the year progresses, will scrutinize spending levels in the various businesses to ensure that investments are paying their way. Should we not achieve the expected growth because of execution, interest rate environment or market conditions, we will take quick action to further constrain expenditures.

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Turning to credit quality, our outlook remains essentially the same as we outlined for you in early December. Fourth quarter charge-offs would have been north of \$900 million in the fourth quarter if you adjust for Enron. In 2002, we expect quarterly charge-offs to average at least at that level and probably higher. Higher consumer charge-offs, mainly credit card, will drive increases for the year while commercial and corporate charge-offs will remain at high levels. Provision expense should track net charge-offs for the most part. Nonperforming assets are expected to rise at least through the first half of 2002 although levels will fluctuate depending on the level of asset sales and charge-offs.

Turning to capital trends, while we expect to keep our Tier 1 ratio at high levels, we should still have plenty of room to pay an attractive dividend and still buy back shares. Actual cash flow easily exceeded the \$8 billion used for share repurchases and dividends in 2001 and we expect the same dynamics to work in 2002, considering balance sheet growth will be minimal

So, when you take all these comments into consideration, you should arrive at an earnings number that should be close to the current consensus of \$5.63 which, on an apples-to-apples basis (after adjusting for FAS142), is a 6 percent increase in diluted earnings per share. With that, let me now open the floor up for questions - I appreciate your attention.