UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549
FORM 10-Q
(Mark One)
[X] QUARTERLY REPORT PURSUANT TO SECTION 13 OR $15(\mathrm{~d})$ OF THE SECURITIES
EXCHANGE ACT OF 1934
For the Quarterly Period Ended March 31, 2001
or
[ ] TRANSITION REPORT PURSUANT TO SECTION 13 OR $15(\mathrm{~d})$ OF THE SECURITIES
EXCHANGE ACT OF 1934

Commission file number: 1-6523
Exact name of registrant as specified in its charter:
Bank of America Corporation
State of incorporation:
Delaware

IRS Employer Identification Number:
56-0906609
Address of principal executive offices:
Bank of America Corporate Center Charlotte, North Carolina 28255

Registrant's telephone number, including area code:
(888) 279-3457
Indicate by check mark whether the registrant (1) has filed all reports required
to be filed by Section 13 or $15(\mathrm{~d})$ of the Securities Exchange Act of 1934 during
the preceding 12 months (or for such shorter period that the registrant was
required to file such reports), and (2) has been subject to such filing
requirements for the past 90 days.

$$
\text { Yes [X] No [ ] }
$$

On April 30, 2001 , there were $1,602,899,713$ shares of Bank of America
Corporation Common Stock outstanding.
$=================================================================================$

Bank of America Corporation

March 31, 2001 Form 10-Q

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Part I. Financial Information
Item 1. Financial Statements
$\qquad$

Bank of America Corporation and Subsidiaries
Consolidated Statement of Income


|  | Three Months <br> Ended March 31 |  |
| :---: | :---: | :---: |
| (Dollars in millions, except per share information) | 2001 | 2000 |
| <S> | <C> | <C> |
| Interest income |  |  |
| Interest and fees on loans and leases | \$ 7,659 | \$ 7,395 |
| Interest and dividends on securities | 846 | 1,311 |
| Federal funds sold and securities purchased under agreements to resell | 435 | 575 |
| Trading account assets | 846 | 536 |
| Other interest income | 455 | 250 |
| Total interest income | 10,241 | 10,067 |
| Interest expense |  |  |
| Deposits | 2,713 | 2,495 |
| Short-term borrowings | 1,377 | 1,802 |
| Trading account liabilities | 290 | 181 |
| Long-term debt | 1,222 | 1,084 |
| Total interest expense | 5,602 | 5,562 |
| Net interest income | 4,639 | 4,505 |
| Provision for credit losses | 835 | 420 |
| Net interest income after provision for credit losses | 3,804 | 4,085 |
| Gains (losses) on sales of securities | (8) | 6 |
| Noninterest income |  |  |
| Consumer service charges | 694 | 618 |
| Corporate service charges | 499 | 475 |
| Total service charges | 1,193 | 1,093 |
| Consumer investment and brokerage services | 379 | 364 |
| Corporate investment and brokerage services | 136 | 121 |
| Total investment and brokerage services | 515 | 485 |
| Mortgage banking income | 151 | 128 |
| Investment banking income | 346 | 397 |
| Equity investment gains | 147 | 563 |
| Card income | 573 | 484 |
| Trading account profits(1) | 699 | 743 |
| Other income | 156 | 172 |


| Personnel | 2,401 | 2,534 |
| :---: | :---: | :---: |
| Occupancy | 433 | 418 |
| Equipment | 291 | 301 |
| Marketing | 177 | 119 |
| Professional fees | 126 | 105 |
| Amortization of intangibles | 223 | 217 |
| Data processing | 190 | 159 |
| Telecommunications | 119 | 131 |
| Other general operating | 545 | 515 |
| General administrative and other | 149 | 124 |
| Total other noninterest expense | 4,654 | 4,623 |
| Income before income taxes | 2,922 | 3,533 |
| Income tax expense | 1,052 | 1,293 |
| Net income | \$ 1,870 | \$ 2,240 |
| Net income available to common shareholders | \$ 1,869 | \$ 2,239 |
| Per share information |  |  |
| Earnings per common share | \$ 1.16 | \$ 1.34 |
| Diluted earnings per common share | \$ 1.15 | \$ 1.33 |
| Dividends per common share | \$ . 56 | \$ . 50 |
| Average common shares issued and outstanding (in thousands) | 1,608,890 | 1,669,311 |

(1) Trading account profits for the three months ended March 31, 2001 included
the $\$ 83$ million transition adjustment loss resulting from adoption of Statement of Financial Accounting Standards No. 133, "Accounting for Derivative Instruments and Hedging Activities," (SFAS 133) on January 1, 2001. </TABLE>

See accompanying notes to consolidated financial statements.

## 2

Bank of America Corporation and Subsidiaries
Consolidated Balance Sheet

| <TABLE> |  |  |
| :---: | :---: | :---: |
| <CAPTION> |  |  |
|  | March 31 | December 31 |
| (Dollars in millions) | 2001 | 2000 |
| <S> | <C> | <C> |
| Assets |  |  |
| Cash and cash equivalents | \$ 23,333 | \$ 27,513 |
| Time deposits placed and other short-term investments | 5,549 | 5,448 |
| Federal funds sold and securities purchased under agreements to resell (includes |  |  |
| \$20,572 and \$24,622 pledged as collateral) | 20,581 | 28,055 |
| Trading account assets (includes \$21,282 and \$21,216 pledged as collateral) | 45,281 | 43,041 |
| Derivative assets | 16,508 | 15,534 |
| Securities: |  |  |
| Available-for-sale (includes \$31,085 and \$40,674 pledged as collateral) | 49,189 | 64,651 |
| Held-to-maturity, at cost (market value - \$1,118 and \$1,133) | 1,189 | 1,187 |
| Total securities | 50,378 | 65,838 |
| Loans and leases | 382,677 | 392,193 |
| Allowance for credit losses | $(6,900)$ | $(6,838)$ |
| Loans and leases, net of allowance for credit losses | 375,777 | 385,355 |
| Premises and equipment, net | 6,366 | 6,433 |
| Customers' acceptance liability | 2,232 | 1,972 |
| Interest receivable | 3,855 | 4,432 |
| Mortgage banking assets | 3,855 | 3,762 |
| Goodwill | 12,006 | 11,643 |
| Core deposits and other intangibles | 1,446 | 1,499 |
| Other assets | 42,588 | 41,666 |
| Total assets | \$609,755 | \$642,191 |

Liabilities Deposits in domestic offices:

| Noninterest-bearing | \$97,448 | \$98,722 |
| :---: | :---: | :---: |
| Interest-bearing | 214,379 | 211,978 |
| Deposits in foreign offices: |  |  |
| Noninterest-bearing | 1,716 | 1,923 |
| Interest-bearing | 38,917 | 51,621 |
| Total deposits | 352,460 | 364,244 |
| Federal funds purchased and securities sold under agreements to repurchase | 37,011 | 49,411 |
| Trading account liabilities | 24,138 | 20,947 |
| Derivative liabilities | 17,132 | 22,402 |
| Commercial paper | 5,707 | 6,955 |
| Other short-term borrowings | 30,559 | 35,243 |
| Acceptances outstanding | 2,232 | 1,972 |
| Accrued expenses and other liabilities | 19,631 | 20,887 |
| Long-term debt | 67,044 | 67,547 |
| Trust preferred securities | 4,955 | 4,955 |
| Total liabilities | 560,869 | 594,563 |

Commitments and contingencies (Note Seven)

| Shareholders' Equity <br> Preferred stock, $\$ 0.01$ par value; authorized - 100,000,000 shares; issued and outstanding - 1,662,172 and 1,692,172 shares | 71 | 72 |
| :---: | :---: | :---: |
| Common stock, $\$ 0.01$ par value; authorized - 5,000,000,000 shares; issued and outstanding - 1,601,983,783 and 1,613,632,036 shares | 7,872 | 8,613 |
| Retained earnings | 40,785 | 39,815 |
| Accumulated other comprehensive income (loss) | 227 | (746) |
| Other | (69) | (126) |
| Total shareholders' equity | 48,886 | 47,628 |
| Total liabilities and shareholders' equity | \$609,755 | \$642,191 |

</TABLE>

See accompanying notes to consolidated financial statements
3

Bank of America Corporation and Subsidiaries
Consolidated Statement of Changes in Shareholders' Equity


<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|c|}
\hline (Dollars in millions, shares in thousands) & \[
\begin{gathered}
\text { Preferred } \\
\text { Stock }
\end{gathered}
\] & Shares & Common St
Amount & Retained Earnings \\
\hline <S> & <C> & <C> & <C> & <C> \\
\hline Balance, December 31, 1999 & \$77 & 1,677,273 & \$11,671 & \$35,681 \\
\hline Net income & & & & 2,240 \\
\hline Other comprehensive income, net of tax: Net unrealized gains on available-for-sale and marketable equity securities & & & & \\
\hline Comprehensive income & & & & \\
\hline Cash dividends: & & & & \\
\hline Common & & & & (832) \\
\hline Preferred & & & & (1) \\
\hline Common stock issued under employee plans & & 530 & (12) & \\
\hline Common stock repurchased & & \((20,050)\) & (911) & \\
\hline Other & & 1 & 80 & 1 \\
\hline Balance, March 31, 2000 & \$77 & 1,657,754 & \$10,828 & \$37,089 \\
\hline Balance, December 31, 2000 & \$72 & 1,613,632 & \$8,613 & \$39,815 \\
\hline Net income & & & & 1,870 \\
\hline Other comprehensive income, net of tax: & & & & \\
\hline Net unrealized gains on available-for-sale and marketable equity securities & & & & \\
\hline Net unrealized gains on foreign currency translation adjustments & & & & \\
\hline Net gains on derivatives (2) & & & & \\
\hline Comprehensive income & & & & \\
\hline Cash dividends: & & & & \\
\hline Common & & & & (900) \\
\hline Preferred & & & & (1) \\
\hline Common stock issued under & & & & \\
\hline
\end{tabular}


\section*{</TABLE>}
(1) Accumulated Other Comprehensive Income (Loss) consists of the after-tax valuation allowance for available-for-sale and marketable equity securities of \(\$(177)\) and \(\$(560)\) and foreign currency translation adjustments of \(\$(183)\) and \$(186) at March 31, 2001 and December 31, 2000, respectively, and net gains on derivatives of \(\$ 587\) at March 31, 2001.
(2) Net gains on derivatives for the three months ended March 31, 2001 included the \(\$ 9\) million after-tax transition adjustment gain resulting from the adoption of Statement of Financial Accounting Standards No. 133, "Accounting for Derivative Instruments and Hedging Activities" (SFAS 133) on January 1, 2001. See accompanying notes to consolidated financial statements.

\section*{Bank of America Corporation and Subsidiaries}

Consolidated Statement of Cash Flows

<TABLE>
<CAPTION>


10,137
Retirement of long-term debt \((5,554)\)
\((3,718)\)
Proceeds from issuance of common stock
54
25
Common stock repurchased
(911)

Cash dividends paid
(833)

Other financing activities, net
328

------------------
Net cash provided by (used in) financing activities
16,976
- ---------------------------

Effect of exchange rate changes on cash and cash equivalents
(45)
(25)

-----------------
Net increase (decrease) in cash and cash equivalents (4,180)
270
Cash and cash equivalents at January 1
27,513
26,989
-------------------
Cash and cash equivalents at March 31 \$23,333
\$27,259

-------------------
</TABLE>
Loans transferred to foreclosed properties amounted to \$101 and \$68 for the three months ended March 31, 2001 and 2000, respectively. There were no loans securitized and retained in the trading and available-for-sale securities portfolio for the three months ended March 31, 2001. Loans securitized and retained in the trading and available-for-sale securities portfolio amounted to \(\$ 224\) for the three months ended March 31, 2000.

See accompanying notes to consolidated financial statements.
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Bank of America Corporation and Subsidiaries
Notes to Consolidated Financial Statements


Bank of America Corporation (the Corporation) is a Delaware corporation, a bank holding company and a financial holding company. Through its banking subsidiaries and nonbanking subsidiaries, the Corporation provides a diverse range of financial services and products throughout the U.S. and in selected international markets. At March 31, 2001, the Corporation operated its banking activities primarily under two charters: Bank of America, N.A. and Bank of America, N.A. (USA).

Note One - Accounting Policies
The consolidated financial statements include the accounts of the Corporation and its majority-owned subsidiaries. All significant intercompany accounts and transactions have been eliminated.

The information contained in the consolidated financial statements is unaudited. In the opinion of management, all normal recurring adjustments necessary for a fair statement of the interim period results have been made. Certain prior period amounts have been reclassified to conform to current period classifications.

Accounting policies followed in the presentation of interim financial results are presented on pages 66 to 72 of the Corporation's Annual Report on Form 10-K for the year ended December 31, 2000.

Recently Issued Accounting Pronouncements
Statement of Financial Accounting Standards No. 133, "Accounting for Derivative Instruments and Hedging Activities," (SFAS 133) as amended by Statement of Financial Accounting Standards No. 137, "Accounting for Derivative Instruments and Hedging Activities -- Deferral of Effective Date of Financial Accounting Standards Board Statement No. 133," and Statement of Financial Accounting Standards No.138, "Accounting for Certain Derivative Instruments and Certain Hedging Activities -- an amendment of FASB Statement No. 133," was adopted by the Corporation on January 1, 2001. In accordance with the provisions of SFAS 133, the Corporation recorded certain transition adjustments as required by SFAS 133. The impact of such transition adjustments to net income was a loss
of \(\$ 52\) million (net of related income tax benefits of \(\$ 31\) million), and a net transition gain of \(\$ 9\) million (net of related income taxes of \(\$ 5\) million) included in other comprehensive income on January 1, 2001. Because the transition adjustment was not material to the Corporation's overall results, the before-tax charge to earnings was included in trading account profits in noninterest income rather than shown separately as the cumulative effect of an accounting change. Further, the initial adoption of SFAS 133 resulted in the Corporation recognizing \(\$ 577\) million of derivative assets and \(\$ 514\) million of derivative liabilities on the balance sheet. Based upon the final outcome of several pending Financial Accounting Standards Board (FASB) conclusions surrounding the implementation of SFAS 133, the Corporation may record additional transition adjustments. The Corporation expects that within the first twelve months after adoption of SFAS 133, it will reclassify into earnings substantially all of the transition adjustment originally recorded in other comprehensive income.

In 2000, the FASB issued Statement of Financial Accounting Standards No. 140, "Accounting for Transfers and Servicing of Financial Assets and Extinguishments of Liabilities - a replacement of FASB Statement No. 125" (SFAS 140). SFAS 140 is effective for transfers occurring after March 31, 2001 and for disclosures relating to securitization transactions and collateral for fiscal years ending after December 15, 2000. The December 31, 2000 consolidated financial statements included the disclosures required by SFAS 140. The implementation of SFAS 140 did not have a material impact on the Corporation's results of operations or financial condition.

In 1999, the Federal Financial Institutions Examinations Council (FFIEC) issued The Uniform Classification and Account Management Policy (the Policy) which provides guidance and promotes consistency among banks on the treatment of consumer delinquent and bankruptcy-related loans. The Corporation implemented the Policy during the fourth quarter of 2000 . Charge-offs of \(\$ 104\) million were recorded in the consumer loan portfolio in the fourth quarter of 2000 in order to comply with the Policy.

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Derivatives and Hedging Activities
All derivatives are recognized on the balance sheet at fair value. Fair value is based on dealer quotes, pricing models or quoted prices for instruments with similar characteristics. The Corporation designates a derivative as held for trading or hedging purposes when it enters into a derivative contract. Derivatives designated as held for trading activities are included in the Corporation's trading portfolio with changes in fair value reflected in trading account profits. The Corporation uses its derivatives designated for hedging activities as either fair value or cash flow hedges. The Corporation primarily manages interest rate and foreign currency exchange rate sensitivity through the use of derivatives. Fair value hedges are used to limit the Corporation's exposure to changes in the fair value of its interest-bearing assets or liabilities that are due to interest rate volatility. Cash flow hedges are used to minimize the variability in cash flows of interest-bearing assets or liabilities caused by interest rate fluctuations. Changes in the fair value of derivatives designated for hedging activities that are highly effective as hedges are recorded in earnings or other comprehensive income, depending on whether the hedging relationship satisfies the criteria for a fair value or cash flow hedge, respectively. A highly effective hedging relationship is one in which the Corporation achieves offsetting changes in fair value or cash flows for the risk being hedged. Hedge ineffectiveness (which represents the amount by which the changes in the fair value of the derivative exceed changes in the fair value of the hedged item) and gains and losses on the excluded component of a derivative in assessing hedge effectiveness are recorded in current period earnings. SFAS 133 retains certain concepts under Statement of Financial Accounting Standards No. 52, "Foreign Currency Translation," (SFAS 52) for foreign exchange hedging. Consistent with SFAS 52, the Corporation records changes in the fair value of derivatives used as a hedge of a net investment in foreign operations as a component of other comprehensive income.

The Corporation occasionally purchases or issues financial instruments containing embedded derivatives. The embedded derivative is separated from the host contract and carried at fair value if the economic characteristics of the derivative are not clearly and closely related to the economic characteristics of the host contract. To the extent that the corporation cannot reliably identify and measure the embedded derivative, the entire contract is carried at fair value on the balance sheet.

The Corporation formally documents all relationships between hedging instruments and hedged items, as well as its risk management objectives and strategies for undertaking various hedge transactions. Additionally, the Corporation formally assesses, both at the hedge's inception and on an ongoing basis, whether the derivatives used in its hedging transactions have been highly effective in offsetting changes in the fair value or cash flows of the hedged items. The Corporation discontinues hedge accounting when it is determined that a derivative is not or has ceased to be highly effective as a hedge.

In the first quarter of 2001, the Corporation amended certain of its Mortgage Selling and Servicing Contracts whereby its previously reported mortgage servicing rights were bifurcated into two components, base servicing and an Excess Spread Certificate ("Security"). The base servicing component represents the contractually specified servicing fee and approximates the fair value of the cost to sub-service the Corporation's portfolio. The Security portion represents a retained financial interest in certain cash flows of the underlying mortgage loans. The Corporation has the ability to pledge or sell the Securities irrespective of the base servicing component.

The Securities are classified as mortgage banking assets in the Consolidated Balance Sheet and are carried at estimated fair value with the corresponding mark-to-market reported in trading account profits in the Consolidated Statement of Income. The Corporation values the Securities using an option adjusted spread model which requires several key assumptions including, but not limited to, prepayments, discount rates based on market interest rates and inflation rates. The Corporation seeks to offset changes in value of the Securities due to changes in prepayment rates by entering into derivative financial instruments such as purchased options and swaps. The derivative instruments are accounted for as trading instruments and are marked-to-market through trading account profits in the Consolidated Statement of Income.

Servicing fees on the base servicing, originated mortgage servicing rights gains, ancillary servicing income and the income on the Securities are included in mortgage banking income in the Consolidated Statement of Income.

\section*{7}

Note Two - Productivity and Investment Initiatives
As part of its productivity and investment initiatives announced on July 28, 2000, the Corporation recorded a pre-tax restructuring charge of \(\$ 550\) million ( \(\$ 346\) million after-tax) in the third quarter of 2000 which was included in merger and restructuring charges in the Consolidated Statement of Income on page 62 of the Corporation's 2000 Annual Report on Form \(10-\mathrm{K}\). As part of these initiatives and in order to reallocate resources, the Corporation announced that it would eliminate 9,000 to 10,000 positions, or six to seven percent of its workforce, over a twelve-month period. Of the \(\$ 550\) million restructuring charge, approximately \(\$ 475\) million will be used to cover severance and related costs and \(\$ 75\) million will be used for other costs related to process change and channel consolidation. Over half of the severance and related costs are related to management positions which were eliminated in a review of span of control and management structure. The restructuring charge includes severance and related payments for 8,300 positions, which are company-wide and across all levels. The difference between the 8,300 positions and the 10,000 positions initially announced is expected to come from normal attrition. Through March 31, 2001, there were approximately 7,900 employees who had entered severance status as part of these initiatives. The remaining 400 positions associated with the July 2000 growth initiative announcement have been identified, and the employees in these positions will be notified by June 30, 2001. Cash payments applied to the restructuring reserve through March 31, 2001 were approximately \(\$ 300\) million (of which \(\$ 209\) million were applied in 2000) primarily related to severance costs. Noncash reductions through March 31, 2001 were \(\$ 51\) million (of which \(\$ 48\) million were applied in 2000), primarily related to restricted stock vesting accelerations. The remaining restructuring reserve balance was \(\$ 199\) million at March 31, 2001. Approximately \(\$ 97\) million of the remaining restructuring reserve at March 31, 2001 is related to future payments for employees who have entered severance status.

\section*{Note Three - Trading Activities}

\section*{Trading-Related Revenue}

Trading account profits represent the net amount earned from the Corporation's trading positions, which include trading account assets and liabilities as well as derivative positions. These transactions include positions to meet customer demand as well as for the Corporation's own trading account. Trading positions are taken in a diverse range of financial instruments and markets. The profitability of these trading positions is largely dependent on the volume and type of transactions, the level of risk assumed, and the volatility of price and rate movements. Trading account profits, as reported in the Consolidated Statement of Income, includes neither the net interest recognized on interest-earning and interest-bearing trading positions, nor the related funding charge or benefit. Trading account profits and trading-related net interest income ("trading-related revenue") are presented in the table below as they are both considered in evaluating the overall profitability of the Corporation's trading positions. Trading-related revenue is derived from foreign exchange spot, forward and cross-currency contracts, fixed income and equity securities and derivative contracts in interest rates, equities, credit and commodities. Trading account profits for the three months ended March 31, 2001 include an \(\$ 83\) million transition adjustment net loss recorded as a result of the implementation of SFAS 133.

\section*{<TABLE>}
<CAPTION>
\begin{tabular}{|c|c|c|}
\hline & \multicolumn{2}{|l|}{Three Months Ended March 31} \\
\hline (Dollars in millions) & 2001 & 2000 \\
\hline <S> & <C> & <C> \\
\hline Trading account profits - as reported & \$699 & \$743 \\
\hline Net interest income & 322 & 227 \\
\hline Total trading-related revenue & \$1,021 & \$970 \\
\hline Trading-related revenue by product & & \\
\hline Foreign exchange contracts & \$147 & \$159 \\
\hline Interest rate contracts & 148 & 337 \\
\hline Fixed income & 344 & 168 \\
\hline Equities and equity derivatives & 330 & 295 \\
\hline Commodities and other & 52 & 11 \\
\hline Total trading-related revenue & \$1,021 & \$970 \\
\hline
\end{tabular}
</TABLE>
Trading Account Assets and Liabilities
The fair values of the components of trading account assets and liabilities at March 31, 2001 and December 31, 2000 were:
<TABLE>
<CAPTION>

| (Dollars in millions) | Fair Value |  |
| :---: | :---: | :---: |
|  | $\begin{gathered} \text { March } 31 \\ 2001 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2000 \end{gathered}$ |
| <S> | <C> | <C> |
| Trading account assets |  |  |
| U.S. Government \& Agency securities | \$12,763 | \$10,545 |
| Foreign sovereign debt | 10,337 | 10,432 |
| Corporate \& other debt securities | 9,177 | 7,841 |
| Equity securities | 5,181 | 6,363 |
| Mortgage-backed securities | 1,996 | 1,713 |
| Other | 5,827 | 6,147 |
| Total | \$45,281 | \$43,041 |
| Trading account liabilities |  |  |
| U.S. Government \& Agency securities | \$10,500 | \$ 10,906 |
| Foreign sovereign debt | 2,787 | 1,860 |
| Corporate \& other debt securities | 1,168 | 2,215 |
| Equity securities | 5,226 | 5,712 |
| Mortgage-backed securities | 50 | 37 |
| Other | 4,407 | 217 |
| Total | \$24,138 | \$20,947 |

See Note Four below for additional information on derivative
positions, including credit risk.
Note Four - Derivatives
The Corporation designates a derivative as held for trading or hedging purposes when it enters into a derivative contract. Derivatives utilized by the Corporation include swaps, financial futures and forward settlement contracts and option contracts. A swap agreement is a contract between two parties to exchange cash flows based on specified underlying notional amounts, assets and/or indices. Financial futures and forward settlement contracts are agreements to buy or sell a quantity of a financial instrument, index, currency or commodity at a predetermined future date and rate or price. An option contract is an agreement that conveys to the purchaser the right, but not the obligation, to buy or sell a quantity of a financial instrument, index currency or commodity at a predetermined rate or price at a time or during a period in the future. Option agreements can be transacted on organized exchanges or directly between parties.

Credit risk associated with derivatives is measured as the net replacement cost should the counterparties with contracts in a gain position to the Corporation completely fail to perform under the terms of those contracts and any collateral underlying the contracts proves to be of no value. In managing derivative credit risk, both the current exposure, which is the replacement cost of contracts on the measurement date, as well as an estimate of the potential change in value of contracts over their remaining lives are considered. In managing credit risk associated with its derivative activities, the Corporation deals primarily with U.S. and foreign commercial banks, broker-dealers and corporates. To minimize credit risk, the Corporation enters into legally enforceable master netting arrangements, which reduce risk by permitting the closeout and netting of transactions with the same counterparty upon occurrence of certain events.

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A portion of the derivative activity involves exchange-traded instruments. Because exchange-traded instruments conform to standard terms and are subject to policies set by the exchange involved, including counterparty approval, margin requirements and security deposit requirements, the credit risk is considered minimal.

The following table presents the notional or contract and credit risk amounts at March 31, 2001 and December 31, 2000 of the Corporation's derivative asset positions held for trading and hedging purposes. These derivative positions are primarily executed in the over-the-counter market. The credit risk amounts presented in the following table do not consider the value of any collateral but take into consideration the effects of legally enforceable master netting agreements.

Derivative Assets

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|c|}
\hline \multirow[b]{2}{*}{(Dollars in millions)} & \multicolumn{2}{|r|}{March 31, 2001} & \multicolumn{2}{|l|}{December 31, 2000 (1)} \\
\hline & \begin{tabular}{l}
Contract/ \\
Notional
\end{tabular} & \[
\begin{gathered}
\text { Credit } \\
\text { Risk }
\end{gathered}
\] & \begin{tabular}{l}
Contract/ \\
Notional
\end{tabular} & Credit Risk \\
\hline <S> & <C> & <C> & <C> & <C> \\
\hline \multicolumn{5}{|l|}{Interest rate contracts} \\
\hline Swaps & \$3,528,416 & \$5,055 & \$3,256,992 & \$ 3,236 \\
\hline Futures and forwards & 1,238,319 & 118 & 1,227,537 & 57 \\
\hline Written options & 608,948 & - & 664,108 & - \\
\hline Purchased options & 602,395 & 60 & 601,828 & 145 \\
\hline \multicolumn{5}{|l|}{Foreign exchange contracts} \\
\hline Swaps & 80,128 & 2,994 & 61,035 & 1,424 \\
\hline Spot, futures and forwards & 763,299 & 3,503 & 682,665 & 3,215 \\
\hline Written options & 52,345 & - & 35,161 & - \\
\hline Purchased options & 52,425 & 644 & 32,639 & 380 \\
\hline \multicolumn{5}{|l|}{Equity contracts} \\
\hline Swaps & 17,217 & 559 & 17,482 & 637 \\
\hline Futures and forwards & 61,186 & 88 & 61,004 & 353 \\
\hline Written options & 24,637 & - & 30,976 & - \\
\hline Purchased options & 27,125 & 1,416 & 36,304 & 3,670 \\
\hline \multicolumn{5}{|l|}{Commodity and other contracts} \\
\hline Swaps & 7,455 & 1,711 & 9,126 & 1,902 \\
\hline Futures and forwards & 2,773 & 25 & 2,098 & 81 \\
\hline Written options & 9,121 & - & 12,603 & - \\
\hline Purchased options & 8,511 & 16 & 10,515 & 228 \\
\hline Credit derivatives & 38,136 & 319 & 40,638 & 206 \\
\hline Net replacement cost & & \$16,508 & & \$15,534 \\
\hline
\end{tabular}
(1) The amounts at December 31, 2000 do not reflect derivative positions that were off-balance sheet prior to the adoption of SFAS 133.

The table above includes both long and short derivative positions. The average fair value of derivative assets for the three months ended March 31, 2001 and 2000 was \(\$ 17.2\) billion and \(\$ 18.9\) billion, respectively. The average fair value of derivative liabilities for the three months ended March 31, 2001 and 2000 was \(\$ 21.0\) billion and \(\$ 17.6\) billion, respectively. The fair value of derivative assets at March 31, 2001 and December 31, 2000 was \(\$ 16.5\) billion and \(\$ 15.5\) billion, respectively. The fair value of derivative liabilities at March 31, 2001 and December 31, 2000 was \(\$ 17.1\) billion and \(\$ 22.4\) billion, respectively.

During the three months ended March 31, 2001 and 2000, there were no significant credit losses associated with derivative contracts. At March 31, 2001 and December 31, 2000, there were no nonperforming derivative positions that were material to the Corporation.

In addition to credit risk management activities, the Corporation uses credit derivatives to generate revenue by taking on exposure to underlying credits. The Corporation also provides credit derivatives to sophisticated customers who wish to hedge existing credit exposures or take on additional credit exposure to generate revenue. The Corporation's credit derivative positions at March 31, 2001 and December 31, 2000 consisted of credit default swaps and total return swaps.

\section*{Asset and Liability Management (ALM) Activities}

Risk management interest rate contracts and foreign exchange contracts are utilized in the Corporation's ALM process. The Corporation maintains an overall interest rate risk-management strategy that incorporates the use of interest rate contracts to minimize significant unplanned fluctuations in earnings that are caused by interest rate volatility. The Corporation's goal is to manage interest rate sensitivity so that movements in interest rates do not adversely affect the net interest margin. As a result of interest rate fluctuations, hedged fixed-rate assets and liabilities appreciate or depreciate in market value. Gains or losses on the derivative instruments that are linked to the hedged fixed-rate assets and liabilities are expected to substantially offset this unrealized appreciation or depreciation. Interest income and interest expense on hedged variable-rate assets and liabilities, respectively, increases or decreases as a result of interest rate fluctuations. Gains and losses on the derivative instruments that are linked to these hedged assets and liabilities are expected to substantially offset this variability in earnings.

Interest rate contracts, which are generally non-leveraged generic interest rate and basis swaps, options and futures, allow the Corporation to effectively manage its interest rate risk position. Generic interest rate swaps involve the exchange of fixed-rate and variable-rate interest payments based on the contractual underlying notional amount. Basis swaps involve the exchange of interest payments based on the contractual underlying notional amounts, where both the pay rate and the receive rate are floating rates based on different indices. Option products primarily consist of caps and floors. Interest rate caps and floors are agreements where, for a fee, the purchaser obtains the right to receive interest payments when a variable interest rate moves above or below a specified cap or floor rate, respectively. Futures contracts used for ALM activities are primarily index futures providing for cash payments based upon the movements of an underlying rate index.

The Corporation uses foreign currency contracts to manage the foreign exchange risk associated with certain foreign-denominated assets and liabilities, as well as the Corporation's equity investments in foreign subsidiaries. Foreign exchange contracts, which include spot, futures and forward contracts, represent agreements to exchange the currency of one country for the currency of another country at an agreed-upon price on an agreed-upon settlement date. Foreign exchange option contracts are similar to interest rate option contracts except that they are based on currencies rather than interest rates. Exposure to loss on these contracts will increase or decrease over their respective lives as currency exchange and interest rates fluctuate.

\section*{Fair Value Hedges}

The Corporation uses various types of interest rate and foreign currency exchange rate derivative contracts to protect against changes in the fair value of its fixed rate assets and liabilities due to fluctuations in interest rates. For the three months ended March 31, 2001, there were no significant gains or losses recognized which represented the ineffective portion and excluded component in assessing hedge effectiveness of fair value hedges.

\section*{Cash Flow Hedges}

The Corporation also uses various types of interest rate and foreign currency exchange rate derivative contracts to protect against changes in cash flows of its variable rate assets and liabilities. For the three months ended March 31 , 2001, the Corporation recognized a net loss of \(\$ 8\) million (included in other income in the Consolidated Statement of Income), which represented the ineffective portion and excluded component in assessing hedge effectiveness of cash flow hedges. The Corporation has determined that there are no hedging positions where it is probable that certain forecasted transactions may not occur by the end of the originally specified time period or within an additional two months.

For cash flow hedges, gains and losses on derivative contracts reclassified from accumulated other comprehensive income to current period earnings are included in the line item in the Consolidated Statement of Income in which the hedged item is recorded in the same period the forecasted transaction affects earnings. Deferred net gains on derivative instruments of approximately \(\$ 22\) million included in accumulated other comprehensive income at March 31, 2001 are expected to be reclassified into earnings during the next twelve months. These net gains reclassified into earnings are expected to increase income or reduce expense on the hedged items.

\section*{Hedges of Net Investments in Foreign Operations}

The Corporation uses forward exchange contracts, currency swaps, and nonderivative hedging instruments to hedge its net investments in foreign operations against adverse movements in exchange rates. For the three months ended March 31, 2001, net gains of \(\$ 93\) million related to these derivatives and nonderivative hedging instruments were recorded as a component of the foreign currency translation adjustment in other comprehensive income. These net gains were largely offset by losses in the Corporation's net investments in foreign operations. For the same period, the Corporation had no excluded component of net investment hedges.

Note Five - Loans and Leases
Loans and leases at March 31, 2001 and December 31, 2000 were:

\section*{<TABLE>}
<CAPTION>
\begin{tabular}{|c|c|c|c|c|}
\hline & \multicolumn{2}{|l|}{March 31, 2001} & \multicolumn{2}{|l|}{December 31, 2000} \\
\hline (Dollars in millions) & Amount & Percent & Amount & Percent \\
\hline <S> & <C> & <C> & <C> & <C> \\
\hline Commercial - domestic & \$140,612 & 36.7\% & \$146,040 & 37.2\% \\
\hline Commercial - foreign & 29,064 & 7.6 & 31,066 & 7.9 \\
\hline Commercial real estate - domestic & 25,475 & 6.7 & 26,154 & 6.7 \\
\hline Commercial real estate - foreign & 330 & . 1 & 282 & . 1 \\
\hline Total commercial & 195,481 & 51.1 & 203,542 & 51.9 \\
\hline Residential mortgage & 82,032 & 21.4 & 84,394 & 21.5 \\
\hline Home equity lines & 21,775 & 5.7 & 21,598 & 5.5 \\
\hline Direct/Indirect consumer & 40,056 & 10.5 & 40,457 & 10.3 \\
\hline Consumer finance & 26,334 & 6.9 & 25,800 & 6.6 \\
\hline Bankcard & 14,679 & 3.8 & 14,094 & 3.6 \\
\hline Foreign consumer & 2,320 & . 6 & 2,308 & . 6 \\
\hline Total consumer & 187,196 & 48.9 & 188,651 & 48.1 \\
\hline Total loans and leases & \$382,677 & 100.0\% & \$392,193 & 100.0\% \\
\hline
\end{tabular}
</TABLE>
The table below summarizes the changes in the allowance for credit losses
for the three months ended March 31, 2001 and 2000:

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|}
\hline & \multicolumn{2}{|l|}{Three Months Ended March 31} \\
\hline (Dollars in millions) & 2001 & 2000 \\
\hline <S> & <C> & <C> \\
\hline Balance, January 1 & \$ 6,838 & \$ 6,828 \\
\hline Loans and leases charged off & (887) & (570) \\
\hline Recoveries of loans and leases previously charged off & 115 & 150 \\
\hline Net charge-offs & (772) & (420) \\
\hline Provision for credit losses & 835 & 420 \\
\hline Other, net & (1) & (1) \\
\hline Balance, March 31 & \$ 6,900 & \$ 6,827 \\
\hline
\end{tabular}
</TABLE>
The allowance on certain homogeneous loan portfolios, which generally consist of consumer loans, is based on aggregated portfolio segment evaluations generally by loan type. The remaining portfolios are reviewed on an individual loan basis.

The following table presents the recorded investment in specific loans that were considered individually impaired in accordance with Statement of Financial Accounting Standards No. 114, "Accounting by Creditors for Impairment

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|}
\hline (Dollars in millions) & \[
\begin{gathered}
\text { March } 31 \\
2001
\end{gathered}
\] & \[
\begin{gathered}
\text { December } 31 \\
2000
\end{gathered}
\] \\
\hline <S> & <C> & <C> \\
\hline Commercial - domestic & \$3,076 & \$2,891 \\
\hline Commercial - foreign & 568 & 521 \\
\hline Commercial real estate - domestic & 380 & 412 \\
\hline Commercial real estate - foreign & 3 & 2 \\
\hline Total impaired loans & \$4,027 & \$3,826 \\
\hline
\end{tabular}
</TABLE>
A loan is considered impaired when, based on current information and events, it is probable that the Corporation will be unable to collect all amounts due, including principal and interest, according to the contractual terms of the agreement. Once a loan has been identified as impaired, management measures impairment in accordance with SFAS 114. Impaired loans are measured based on the present value of payments expected to be received, observable market prices or for loans that are solely dependent on the collateral for repayment, the estimated fair value of the collateral. If the recorded investment in impaired loans exceeds the measure of estimated fair value, a valuation allowance is established as a component of the allowance for credit losses.

At March 31, 2001 and December 31, 2000, nonperforming loans, including certain loans which were considered impaired, totaled $\$ 5.6$ billion and $\$ 5.2$ billion, respectively. Foreclosed properties amounted to $\$ 277$ million and $\$ 249$ million at March 31, 2001 and December 31, 2000, respectively.

Note Six - Short-Term Borrowings and Long-Term Debt
In the first quarter of 2001, Bank of America Corporation issued \$4.2 billion in senior and subordinated long-term debt, domestically and internationally, with maturities ranging from 2004 to 2031. Of the $\$ 4.2$ billion issued, $\$ 3.8$ billion was converted from fixed rates ranging from 5.65 percent to 7.54 percent to floating rates through interest rate swaps at spreads ranging from 30 to 139 basis points over three-month London InterBank Offered Rate (LIBOR). The remaining $\$ 400$ million bears interest at floating rates ranging primarily from 32 to 83 basis points over three-month LIBOR and 28 basis points over one-month LIBOR.

At March 31, 2001, Bank of America Corporation had the authority to issue approximately $\$ 12.9$ billion of corporate debt and other securities under its existing shelf registration statements. In first quarter 2001, Bank of America Corporation filed a $\$ 3$ billion shelf registration statement to be used exclusively for "retail targeted" offerings of InterNotesSM in the United States.

In the first quarter of 2001, Bank of America, N.A. issued $\$ 110$ million in senior long-term bank notes maturing in 2002 . The $\$ 110$ million bears interest at fixed rates ranging from 4.79 percent to 4.88 percent.

Bank of America, N.A. maintains a domestic program to offer up to a maximum of $\$ 50.0$ billion, at any one time, of bank notes with fixed or floating rates and maturities ranging from seven days or more from date of issue. Short-term bank notes outstanding under this program totaled $\$ 12.4$ billion at March 31, 2001 compared to $\$ 14.5$ billion at December 31, 2000. These short-term bank notes, along with Treasury tax and loan notes and term federal funds purchased, are reflected in other short-term borrowings in the Consolidated Balance Sheet. Long-term debt under current and former programs totaled \$14.7 billion at March 31, 2001 compared to $\$ 17.6$ billion at December 31, 2000.

Bank of America Corporation and Bank of America, N.A. maintain a joint Euro medium-term note program to offer up to $\$ 20.0$ billion of senior, or in the case of Bank of America Corporation, subordinated notes exclusively to
non-United States residents. The notes bear interest at fixed or floating rates and may be denominated in U.S. dollars or foreign currencies. Bank of America Corporation uses foreign currency contracts to convert certain foreign-denominated debt into U.S. dollars. Bank of America Corporation's notes outstanding under this program totaled $\$ 5.4$ billion at March 31, 2001 compared to $\$ 5.2$ billion at December 31, 2000. Bank of America, N.A.'s notes outstanding under this program totaled $\$ 1.4$ billion at March 31, 2001 and December 31, 2000. Of the $\$ 20.0$ billion authorized at March 31, 2001, Bank of America Corporation and Bank of America, N.A. had remaining authority to issue approximately $\$ 4.6$ billion and $\$ 8.5$ billion, respectively. At March 31, 2001 and December 31, 2000, $\$ 2.7$ billion was outstanding under the former BankAmerica Euro medium-term note
program. No additional debt securities will be offered under that program.
At March 31, 2001, Bank of America Corporation had the authority to issue 300 billion in yen-denominated notes (approximately U.S. \$3 billion) under a shelf registration statement in Japan to be used exclusively for primary offerings to non-United States residents. In addition, Bank of America Corporation allocated $\$ 2$ billion of the joint Euro medium-term note program mentioned above to be used exclusively for secondary offerings to non-United States residents for a shelf registration statement filed in Japan. The Corporation had no notes outstanding under these programs at March 31, 2001 or December 31, 2000.

From April 1, 2001 through May 9, 2001, Bank of America Corporation issued $\$ 564$ million of long-term senior and subordinated debt, with maturities ranging from 2004 to 2026. During this same time period, Bank of America, N.A. issued $\$ 260$ million of bank notes maturing in 2002.

Note Seven - Commitments and Contingencies
Credit Extension Commitments
The Corporation enters into commitments to extend credit, standby letters of credit and commercial letters of credit to meet the financing needs of its customers. The commitments shown below have been reduced by amounts collateralized by cash and amounts participated to other financial institutions. The following table summarizes outstanding commitments to extend credit at March 31, 2001 and December 31, 2000:

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|}
\hline (Dollars in millions) & \[
\begin{gathered}
\text { March } 31 \\
2001
\end{gathered}
\] & \[
\begin{gathered}
\text { December } 31 \\
2000
\end{gathered}
\] \\
\hline <S> & <C> & <C> \\
\hline Credit card commitments & \$76,671 & \$71,572 \\
\hline Other loan commitments & 240,685 & 243,124 \\
\hline Standby letters of credit and financial guarantees & 34,015 & 33,420 \\
\hline Commercial letters of credit & 2,994 & 3,327 \\
\hline
\end{tabular}
</TABLE>
When-Issued Securities
At March 31, 2001, the Corporation had commitments to purchase and sell when-issued securities of $\$ 39.4$ billion and $\$ 35.4$ billion, respectively. At December 31, 2000, the Corporation had commitments to purchase and sell when-issued securities of $\$ 26.4$ billion and $\$ 20.6$ billion, respectively.

Litigation

In the ordinary course of business, the Corporation and its subsidiaries are routinely defendants in or parties to a number of pending and threatened legal actions and proceedings, including actions brought on behalf of various classes of claimants. In certain of these actions and proceedings, substantial money damages are asserted against the Corporation and its subsidiaries and certain of these actions and proceedings are based on alleged violations of consumer protection, securities, environmental, banking and other laws.

The Corporation and certain present and former officers and directors have been named as defendants in a number of actions filed in several federal courts that have been consolidated for pretrial purposes before a Missouri
federal court. The amended complaint in the consolidated actions alleges, among other things, that the defendants failed to disclose material facts about BankAmerica Corporation's (BankAmerica) losses relating to D.E. Shaw Securities Group, L.P. ("D.E. Shaw") and related entities until mid-October 1998, in violation of various provisions of federal and state laws. The amended complaint also alleges that the proxy statement-prospectus of August 4, 1998, falsely stated that the merger between NationsBank Corporation (NationsBank) and BankAmerica would be one of equals and alleges a scheme to have NationsBank gain control over the newly merged entity. The Missouri federal court has certified classes consisting generally of persons who were stockholders of NationsBank or BankAmerica on September 30, 1998, or were entitled to vote on the merger, or who purchased or acquired securities of the Corporation or its predecessors between August 4, 1998 and October 13, 1998. The amended complaint substantially survived a motion to dismiss, and discovery is underway. Claims against certain director-defendants were dismissed with leave to replead. The court has preliminarily ordered the parties to be ready for trial in January 2002. A former NationsBank stockholder who opted out of the federal class action has commenced an action asserting claims substantially similar to the claims relating to D.E. Shaw set forth in the consolidated action. That action is proceeding with the federal class action in the Missouri federal court. Similar
class actions (including one limited to California residents raising the claim that the proxy statement-prospectus of August 4, 1998, falsely stated that the merger would be one of equals) were filed in California state court, alleging violations of the California Corporations Code and other state laws. The action on behalf of California residents was certified as a class. A motion to decertify the class is pending. A lower court order dismissing that action was reversed on appeal and discovery has commenced. The remaining California actions have been consolidated, but have not been certified as class actions. The Missouri federal court has enjoined prosecution of those consolidated class actions as a class action. The plaintiffs who were enjoined have appealed that injunction to the United States Court of Appeals for the Eighth Circuit. The Corporation believes the actions lack merit and will defend them vigorously. The amount of any ultimate exposure cannot be determined with certainty at this time.

Management believes that the actions and proceedings and the losses, if any, resulting from the final outcome thereof, will not be material in the aggregate to the Corporation's financial position or results of operations.

Note Eight - Shareholders' Equity and Earnings Per Common Share
During 2000, the Corporation completed its 1999 stock repurchase plan. On July 26, 2000, the Corporation's Board of Directors (the Board) authorized a new stock repurchase program of up to 100 million shares of the Corporation's common stock at an aggregate cost of up to $\$ 7.5$ billion. At March 31, 2001 the remaining buyback authority for common stock under the 2000 program totaled $\$ 6.1$ billion, or 70 million shares. From inception in June 1999 through March 31, 2001, the Corporation had repurchased approximately 160 million shares of its common stock in open market repurchases and under accelerated share repurchase programs at an average per-share price of $\$ 55.33$, which reduced shareholders' equity by $\$ 8.9$ billion. Comparatively, from inception in June 1999 through March 31, 2000, the Corporation had repurchased approximately 98 million shares of its common stock in open market repurchases and under accelerated share repurchase programs at an average per-share price of $\$ 58.81$, which reduced shareholders' equity by $\$ 5.8$ billion.

In September 1999, the Corporation began selling put options on its common stock to independent third parties. The put option program was designed to partially offset the cost of share repurchases. The put options give the holders the right to sell shares of the Corporation's common stock to the Corporation on certain dates at specified prices. The put option contracts allow the Corporation to determine the method of settlement, and the premiums received are reflected as a component of other shareholders' equity. At March 31, 2001, there were two million put options outstanding with exercise prices ranging from $\$ 48.14$ per share to $\$ 51.38$ per share which expire from April 2001 to September 2001. At December 31, 2000, there were three million put options outstanding with exercise prices ranging from $\$ 45.22$ per share to $\$ 50.37$ per share which expire from January 2001 to April 2001.

Earnings per common share is computed by dividing net income available to common shareholders by the weighted average common shares issued and outstanding. For diluted earnings per common share, net income available to common shareholders can be affected by the conversion of the registrant's convertible preferred stock. Where the effect of this conversion would have been dilutive, net income available to common shareholders is adjusted by the associated preferred dividends. This adjusted net income is divided by the weighted average number of common shares issued and outstanding for each period plus amounts representing the dilutive effect of stock options outstanding and the dilution resulting from the conversion of the registrant's convertible preferred stock, if

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applicable. The effect of convertible preferred stock is excluded from the computation of diluted earnings per common share in periods in which the effect would be antidilutive.

The calculation of earnings per common share and diluted earnings per common share for the three months ended March 31, 2001 and 2000 is presented below:

## <TABLE>

<CAPTION>
(Shares in thousands, dollars in millions,

| Average common shares issued and outstanding | 1,608,890 | 1,669,311 |
| :---: | :---: | :---: |
| Earnings per common share | \$ 1.16 | \$ 1.34 |
| Diluted earnings per common share |  |  |
| Net income available to common shareholders | \$1,869 | \$2,239 |
| Preferred stock dividends | 1 | 1 |
| Net income available to common shareholders and assumed conversions | \$1,870 | \$2,240 |
| Average common shares issued and outstanding | 1,608,890 | 1,669,311 |
| Incremental shares from assumed conversions: |  |  |
| Convertible preferred stock Stock options | $\begin{array}{r} 2,804 \\ 19,405 \end{array}$ | $\begin{array}{r} 3,006 \\ 16,001 \end{array}$ |
| Dilutive potential common shares | 22,209 | 19,007 |
| Total diluted average common shares issued and outstanding | 1,631,099 | 1,688,318 |
| Diluted earnings per common share | \$ 1.15 | \$ 1.33 |

Note Nine - Business Segment Information
In 2000, the Corporation realigned its business segments to report the results of the Corporation's operations through four business segments: Consumer and Commercial Banking, Asset Management, Global Corporate and Investment Banking and Equity Investments. In the first quarter of 2001 , the thirty-year mortgage portfolio was moved from Consumer and Commercial Banking to the Corporate Other segment.

Consumer and Commercial Banking provides a diversified range of products and services to individuals and small businesses through multiple delivery channels and commercial lending and treasury management services to middle market companies with annual revenue between $\$ 10$ million and $\$ 500$ million. Asset Management offers customized asset management and credit, financial advisory, fiduciary, trust and banking services, as well as both full-service and discount brokerage services. It provides management of equity, fixed income, cash and alternative investments to individuals, corporations and a wide array of institutional clients. Global Corporate and Investment Banking provides a diversified range of financial products such as investment banking, trade finance, treasury management, capital markets, leasing and financial advisory services to domestic and international corporations, financial institutions and government entities. Equity Investments includes Principal Investing which makes both direct and indirect equity investments in a wide variety of transactions. Equity Investments also includes the Corporation's strategic technology and alliances investment portfolio in addition to other parent company investments. The Corporate Other segment consists primarily of the functions associated with managing the interest rate risk of the Corporation.

Effective January 2, 2001, the Corporation acquired the remaining 50 percent of Marsico Capital Management LLC (Marsico), which is part of the Asset Management segment, for a total investment of $\$ 1.1$ billion. The Corporation acquired the first 50 percent in 1999. Marsico is a Denver-based investment management firm specializing in large capitalization growth stocks.

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The following table includes total revenue, net income and average total assets for the three months ended March 31, 2001 and 2000 for each business segment. Certain prior period amounts have been reclassified between segments to conform to the current period presentation.

Business Segments

- -------------------------------------------------------------------------------------

For the three months ended March 31

<TABLE>
<CAPTION>
Consumer and



There were no material intersegment revenues among the segments.
Net interest income is presented on a taxable-equivalent basis.
(3) Noninterest income includes the \(\$ 83\) million SFAS 133 transition adjustment net loss which is included in trading account profits. The components of the transition adjustment by business segment are a gain of \(\$ 4\) million for Consumer and Commercial Banking, a gain of \(\$ 19\) million for Global Commercial and Investment Banking and a loss of \(\$ 106\) million for Corporate Other.

\section*{17}

A reconciliation of the segments' net income (excluding Corporate Other) to consolidated net income follows:
<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|}
\hline & \multicolumn{2}{|l|}{Three Months Ended March 31} \\
\hline (Dollars in millions) & 2001 & 2000 \\
\hline <S> & <C> & <C> \\
\hline Segments' net income & \$1,858 & \$2,124 \\
\hline Adjustments, net of taxes: & & \\
\hline Earnings associated with unassigned capital & 69 & 47 \\
\hline 30 -year mortgage portfolio net revenue & 67 & 94 \\
\hline SFAS 133 transition adjustment & (68) & - \\
\hline Provision for credit losses in excess of net charge-offs & (41) & - \\
\hline Gains on sales of securities & - & 3 \\
\hline Other & (15) & (28) \\
\hline Consolidated net income & \$1,870 & \$2,240 \\
\hline
\end{tabular}

Item 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF RESULTS OF OPERATIONS AND FINANCIAL CONDITION

This report on Form \(10-Q\) contains certain forward-looking statements that are subject to risks and uncertainties and include information about possible or assumed future results of operations. Many possible events or factors could affect the future financial results and performance of the corporation. This could cause results or performance to differ materially from those expressed in our forward-looking statements. Words such as "expects", "anticipates", "believes", "estimates", variations of such words and other similar expressions are intended to identify such forward-looking statements. These statements are not guarantees of future performance and involve certain risks, uncertainties and assumptions which are difficult to predict. Therefore, actual outcomes and results may differ materially from what is expressed or forecasted in, or implied by, such forward-looking statements. Readers of the Corporation's Form \(10-\mathrm{Q}\) should not rely solely on the forward-looking statements and should consider all uncertainties and risks discussed throughout this report, as well as those discussed in the Corporation's 2000 Annual Report on Form 10-K. These statements are representative only on the date hereof, and the Corporation undertakes no obligation to update any forward-looking statements made.

The possible events or factors include the following: the Corporation's loan growth is dependent on economic conditions, as well as various discretionary factors, such as decisions to securitize, sell, or purchase certain loans or loan portfolios; syndications or participations of loans; retention of residential mortgage loans; and the management of borrower, industry, product and geographic concentrations and the mix of the loan portfolio. The level of nonperforming assets, charge-offs and provision expense can be affected by local, regional and international economic and market conditions, concentrations of borrowers, industries, products and geographic locations, the mix of the loan portfolio and management's judgments regarding the collectibility of loans. Liquidity requirements may change as a result of fluctuations in assets and liabilities and off-balance sheet exposures, which will impact the capital and debt financing needs of the corporation and the mix of funding sources. Decisions to purchase, hold or sell securities are also dependent on liquidity requirements and market volatility, as well as on- and off-balance sheet positions. Factors that may impact interest rate risk include local, regional and international economic conditions, levels, mix, maturities, yields or rates of assets and liabilities, utilization and effectiveness of interest rate contracts and the wholesale and retail funding sources of the Corporation. The Corporation is also exposed to the potential of losses arising
from adverse changes in market rates and prices which can adversely impact the value of financial products, including securities, loans, deposits, debt and derivative financial instruments, such as futures, forwards, swaps, options and other financial instruments with similar characteristics.

In addition, the banking industry in general is subject to various monetary and fiscal policies and regulations, which include those determined by the Federal Reserve Board, the Office of the Comptroller of Currency, the Federal Deposit Insurance Corporation, state regulators and the Office of Thrift Supervision, whose policies and regulations could affect the Corporation's results. Other factors that may cause actual results to differ from the forward-looking statements include the following: projected business increases following process changes and productivity and investment initiatives are lower than expected or do not pay for severance or other related costs as quickly as anticipated; competition with other local, regional and international banks, thrifts, credit unions and other nonbank financial institutions, such as investment banking firms, investment advisory firms, brokerage firms, investment companies and insurance companies, as well as other entities which offer financial services, located both within and outside the United States and through alternative delivery channels such as the Internet; interest rate, market and monetary fluctuations; inflation; market volatility; general economic conditions and economic conditions in the geographic regions and industries in which the Corporation operates; introduction and acceptance of new banking-related products, services and enhancements; fee pricing strategies, mergers and acquisitions and their integration into the Corporation; and management's ability to manage these and other risks.
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\]

\section*{Overview}

The Corporation is a Delaware corporation, a bank holding company and a financial holding company, and is headquartered in Charlotte, North Carolina. The Corporation operates in 21 states and the District of Columbia and has offices located in 38 countries. The Corporation provides a diversified range of banking and certain nonbanking financial services both domestically and internationally through four major business segments: Consumer and Commercial Banking, Asset Management, Global Corporate and Investment Banking, and Equity Investments. At March 31, 2001, the Corporation had \(\$ 610\) billion in assets and approximately 144,000 full-time equivalent employees.

The remainder of management's discussion and analysis of the Corporation's results of operations and financial position should be read in conjunction with the consolidated financial statements and related notes presented on pages 2 through 18.

Refer to Table One for selected financial data for the three months ended March 31, 2001 and 2000.

Key performance highlights for the three months ended March 31, 2001 compared to the same period in 2000:
- Net income totaled \(\$ 1.9\) billion, or \(\$ 1.15\) per common share (diluted) compared to \(\$ 2.2\) billion, or \(\$ 1.33\) per common share (diluted).
- Cash basis ratios on an operating basis measure performance excluding goodwill and other intangible amortization expense. Cash basis diluted earnings per common share was \(\$ 1.28\), a decrease of \(\$ 0.18\) per share. Cash basis return on average common shareholders' equity was 17.75 percent, a decrease of 374 basis points. The cash basis efficiency ratio was 52.11 percent, an increase of 113 basis points, primarily due to a seven percent decrease in noninterest income.
- Shareholder value added (SVA) declined \(\$ 407\) million to \(\$ 679\) million primarily related to lower market-related revenue in the Equity Investments segment, a higher provision for credit losses in the Global Corporate and Investment Banking segment and a transition adjustment net loss of \(\$ 83\) million related to the adoption of Statement of Financial Accounting Standards No. 133, "Accounting for Derivative Instruments and Hedging Activities" (SFAS 133). These declines in SVA were offset by higher fee revenue in the Consumer and Commercial Banking segment.
- The return on average common shareholders' equity was 15.86 percent, a decrease of 373 basis points.
- Total revenue includes net interest income on a taxable-equivalent basis and noninterest income. Total revenue was \(\$ 8.5\) billion, a decrease of \(\$ 140\) million.
>> Net interest income increased \(\$ 145\) million to \(\$ 4.7\) billion. The increase was due to an increase in managed loan growth, particularly in the consumer Banking Regions, higher levels of customer-based deposits and equity, and an increased trading-related contribution. These increases were partially offset by the impact of deposit pricing initiatives, deterioration in auto lease residual values and
the cost of share repurchases. Average managed loans and leases were \(\$ 409.3\) billion, a \(\$ 19.8\) billion increase, primarily due to a nine percent increase in consumer loans and leases. Average
customer-based deposits grew to \(\$ 304.8\) billion, a \(\$ 8.7\) billion increase. The net interest yield was 3.39 percent, a 13 basis point increase. The increase was primarily due to higher levels of core funding sources and improved balance sheet mix.

Noninterest income was \(\$ 3.8\) billion, a \(\$ 285\) million decrease. The decrease was due to declines in equity investment gains, investment banking income, trading account profits and other income, which were partially offset by increases in service charges, card income, investment and brokerage services and mortgage banking income. Trading account profits included the SFAS 133 transition adjustment net loss of \(\$ 83\) million. Other income in 2001 included \(\$ 35\) million in auto lease residual charges related to the closing of the Corporation's Price Auto Outlet business. Other income in the first quarter of 2000 reflected no significant items. Consumer and Commercial Banking experienced an \(\$ 89\) million, or 18 percent, increase in card income to \(\$ 573\) million primarily due to new account growth in both credit and debit card

\section*{20}
and increased purchase volume on existing accounts. Income from investment and brokerage services increased \(\$ 7\) million to \(\$ 378\) million in the Asset Management segment largely due to new asset management business and the completed acquisition of Marsico Capital Management LLC (Marsico), partially offset by lower broker activity due to decreased trade volume and significant market decline. Trading account profits within Global Corporate and Investment Banking increased \(\$ 13\) million to \(\$ 729\) million driven by higher revenues from fixed income, commodities and other contracts and equities and equity derivatives, offset by decreases in interest rate contracts and foreign exchange contracts. Investment banking income decreased \(\$ 51\) million to \(\$ 346\) million, reflecting weaker demand in certain markets. Equity Investments had equity investment gains of \(\$ 141\) million, reflecting a decrease of \(\$ 406\) million, and included a gain in the parent company portfolio of \(\$ 140\) million related to the sale of an interest in the Star Systems ATM network.

The provision for credit losses was \(\$ 835\) million, a \(\$ 415\) million increase. Net charge-offs were \(\$ 772\) million, or 0.81 percent of average loans and leases. Provision expense exceeded net charge-offs by \(\$ 63\) million as the company increased the reserve for credit losses given the deterioration in credit quality and uncertainty surrounding the current economic environment. The increase in net charge-offs of \(\$ 352\) million, or 36 basis points, was centered in the commercial - domestic portfolio. Consumer finance and bankcard charge-offs also increased from a year earlier reflecting the seasoning of the consumer finance portfolio and an increase in bankcard outstandings. Nonperforming assets were \(\$ 5.9\) billion, or 1.54 percent of loans, leases and foreclosed properties at March 31, 2001, a \(\$ 440\) million, or 15 basis point increase from December 31, 2000. The increase reflects an increase in nonperforming loans in the commercial domestic loan portfolio, resulting from credit deterioration as companies were affected by the weakening economic environment. The allowance for credit losses totaled \(\$ 6.9\) billion and \(\$ 6.8\) billion at March 31, 2001 and December 31, 2000, respectively.

Other noninterest expense was \(\$ 4.7\) billion, a \(\$ 31\) million increase, driven by investments in growth businesses offset by the impact of productivity initiatives.

\section*{Employee-Related Matters}

Productivity and Investment Initiatives

As part of its productivity and investment initiatives announced on July 28, 2000, the Corporation recorded a pre-tax restructuring charge of \(\$ 550\) million ( \(\$ 346\) million after-tax) in third quarter 2000 which was included in merger and restructuring charges in the Consolidated Statement of Income on page 62 of the Corporation's 2000 Annual Report on Form 10-K. As part of these initiatives and in order to reallocate resources, the Corporation announced that it would eliminate 9,000 to 10,000 positions, or six to seven percent of its workforce, over a twelve-month period. Of the \(\$ 550\) million restructuring charge, approximately \(\$ 475\) million will be used to cover severance and related costs and \(\$ 75\) million will be used for other costs related to process change and channel consolidation. Over half of the severance and related costs are related to management positions which were eliminated in a review of span of control and management structure. The restructuring charge includes severance and related payments for 8,300 positions, which are company-wide and across all levels. The difference between the 8,300 positions and the 10,000 positions initially announced is expected to come from normal attrition. Through March 31, 2001, there were approximately 7,900 employees who had entered severance status as part of these initiatives. The remaining 400 positions associated with the July

2000 growth initiative announcement have been identified, and the employees in these positions will be notified by June 30, 2001. The remaining restructuring reserve balance was \(\$ 199\) million at March 31, 2001. Approximately \(\$ 97\) million of the remaining restructuring reserve at March 31, 2001 was related to future payments for employees who have entered severance status. See Note Two of the consolidated financial statements for additional restructuring charge information.

Processes continue to be reviewed across the Corporation to ensure that it is organized around its customers and their needs. Significant process changes and productivity improvements, primarily in the infrastructure of the operations, are taking place in consumer real estate, payments processing, imaging, commercial loan processing and branch support.

The savings that are identified are targeted for reinvestment in areas that the Corporation believes provide the best growth opportunities. Among these areas are e-commerce, Asset Management, card and payment businesses and the investment banking platform.

21

Table One
Selected Financial Data
<TABLE>
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\section*{</TABLE>}
(1) Cash basis calculations exclude goodwill and other intangible amortization expense.

Business Segment Operations
The Corporation provides a diversified range of banking and nonbanking
financial services and products through its various subsidiaries. In 2000, the Corporation realigned its business segments to report the results of the Corporation's operations through four business segments: Consumer and Commercial Banking, Asset Management, Global Corporate and Investment Banking and Equity Investments. In the first quarter of 2001, the thirty-year mortgage portfolio was moved from Consumer and Commercial Banking to the Corporate Other segment.

The business segments summarized in Table Two are primarily managed with a focus on various performance measures including total revenue, net income, shareholder value added (SVA), return on average equity and efficiency. These performance measures are also presented on a cash basis which excludes the impact of goodwill and other intangible amortization expense. Total revenue includes net interest income on a taxable-equivalent basis and noninterest income. The net interest yield of the business segments reflects the results of a funds transfer pricing process which derives net interest income by matching assets and liabilities with similar interest rate sensitivity and maturity characteristics. Equity is allocated to each business segment based on an assessment of its inherent risk. SVA is a performance measure that is aligned with the Corporation's growth strategy orientation and strengthens the Corporation's focus on generating shareholder value. SVA is defined as cash basis operating earnings less a charge for the use of capital. The capital charge is calculated by multiplying 12 percent (management's estimate of the shareholder's minimum required rate of return on capital invested) by average total common shareholders' equity (at the Corporation level) and by average allocated equity (at the business segment level).

See Note Nine of the consolidated financial statements for additional business segment information and reconciliations to consolidated amounts. Additional information on noninterest income can be found in the "Noninterest Income" section beginning on page 38. Certain prior period amounts have been reclassified between segments and their components (presented after Table Two) to conform to the current period presentation.

23

\section*{<TABLE>}
<CAPTION>
Table Two
Business Segment Summary \(\qquad\)
----------------

For the three months ended March 31


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\(\mathrm{n} / \mathrm{m}=\) not meaningful
(1) There were no material intersegment revenues among the segments.
(2) Net interest income is presented on a taxable-equivalent basis.
(3) Noninterest income includes the \(\$ 83\) million SFAS 133 transition adjustment net loss which is included in trading account profits. The components of the transition adjustment by business segment are a gain of \(\$ 4\) million for Consumer and Commercial Banking, a gain of \(\$ 19\) million for Global Commercial and Investment Banking and a loss of \(\$ 106\) million for Corporate Other (not included in the table above).
</TABLE>

Consumer and Commercial Banking
Consumer and Commercial Banking provides a wide array of products and services to individuals, small businesses and middle market companies through multiple delivery channels.

The Corporation's market share in the consumer and commercial businesses is significant across some of the fastest growing regions of the United States. The Corporation continues its strategy of focusing entirely on the customer in terms of sales and service. The results for the three months ended March 31, 2001 also reflect the Corporation's continued focus on Card Services as a growth area as end of period managed consumer card outstandings increased 21 percent, merchant processing volume increased 17 percent and total debit and credit card purchase volume increased 12 percent compared to the same period in 2000.

The Corporation's mortgage banking results, which includes mortgage banking income and the mark-to-market adjustments on mortgage banking assets and the related instruments used to economically hedge the mortgage banking assets, is included within the discussion of the results of operations for the Consumer and Commercial Banking segment. The mark-to-market adjustments are included in trading account profits in the Consumer and Commercial Banking segment. See Note One of the consolidated financial statements for additional information on mortgage banking activities.

</TABLE>
and \(\$ 37\) million for the three months ended March 31, 2001 and 2000, respectively.
>> Net interest income increased one percent as loan and deposit growth were partially offset by the impact of the money market savings pricing initiative, time deposit spread compression and higher auto lease residual charges.
>> Noninterest income increased 19 percent. Strong card income growth of 18 percent, an 11 percent increase in service charges and improved mortgage banking results for the three months ended March 31, 2001 were partially offset by \(\$ 35\) million in auto lease residual charges related to the closing of the Corporation's Price Auto Outlet business.
- Cash basis earnings for the three months ended March 31, 2001 rose 12 percent due to the increases in net interest income and noninterest income discussed above, partially offset by an increase in provision for credit losses.
>> The provision for credit losses increased 30 percent reflecting higher consumer finance, commercial - domestic and bankcard charge-offs, portfolio growth and deteriorating credit quality among middle market clients.
- Shareholder value added increased \(\$ 159\) million over the prior year as a result of the increase in cash basis earnings, driven by higher fee revenue.

The major components of Consumer and Commercial Banking are Banking Regions, Consumer Products and Commercial Banking.

\section*{Banking Regions}

Banking Regions serves consumer households in 21 states and the District of Columbia and overseas through its extensive network of approximately 4,400 banking centers, 13,000 ATMs, telephone and Internet channels on www.bankofamerica.com. Banking Regions provides a wide array of products and services, including deposit products such as checking, money market savings accounts, time deposits and IRAs, and credit products such as home equity, mortgage, personal auto loans and auto leasing. Banking Regions also includes small business banking providing treasury management, credit services, community investment, debit card, e-commerce and brokerage services to over two million small business relationships across the franchise.
\begin{tabular}{|c|c|c|c|c|}
\hline & \multicolumn{4}{|l|}{25} \\
\hline \multicolumn{5}{|c|}{Banking Regions} \\
\hline & \multicolumn{4}{|l|}{Three Months Ended March 31} \\
\hline (Dollars in millions) & 2001 & & 2000 & \\
\hline Net interest income & \$ 2,016 & & \$ 2,066 & \\
\hline Noninterest income & 942 & & 827 & \\
\hline Total revenue & 2,958 & & 2,893 & \\
\hline Cash basis earnings & 730 & & 677 & \\
\hline Shareholder value added & 397 & & 333 & \\
\hline Cash basis efficiency ratio & 59.1 & \% & 61.0 & \% \\
\hline
\end{tabular}
- Total revenue for the three months ended March 31, 2001 increased two percent due to a rise in noninterest income while net interest income decreased two percent.
>> Loan growth, primarily in home equity lending, and deposit growth had a positive effect on net interest income but was offset by money market savings pricing initiatives and time deposit spread compression.
>> Noninterest income increased 14 percent primarily due to a 23
percent increase in card income driven by a higher number of active debit cards and a higher number of debit card transactions per account, and an increase in consumer service charges of 11 percent throughout all Banking Regions.

Cash basis earnings increased eight percent for the three months ended March 31, 2001, primarily attributable to the increase in noninterest income discussed above and a slight decrease in noninterest expense.

Shareholder value added rose \(\$ 64\) million as a result of the increase in cash basis earnings.

Consumer Products
Consumer Products provides specialized services such as the origination and servicing of residential mortgage loans, issuance and servicing of credit cards, direct banking via telephone and Internet, student lending and certain insurance services. Consumer Products also provides auto loans, retail finance programs to dealerships and lease financing of new and used cars.

Consumer Products

</TABLE>
- Total revenue increased 26 percent due to increases in both net interest income and noninterest income.
>> Net interest income increased 19 percent primarily due to an increase in bankcard receivables.

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>> Noninterest income increased 32 percent primarily due to increased card income and improved mortgage banking results. Card income grew due to new consumer card account growth and an increase in purchase volume on existing accounts. Mortgage banking results have increased due to higher servicing levels and origination activity and the net mark-to-market adjustments related to the mortgage banking assets and related hedging instruments. These increases were partially offset by $\$ 35$ million in auto lease residual charges related to the closing of the Corporation's Price Auto Outlet business.

- The 64 percent increase in cash basis earnings for the three months ended March 31, 2001 was due to the increases in net interest income and noninterest income discussed above. These increases were partially offset by a rise in the provision for credit losses.
>> The provision for credit losses increased 13 percent primarily due to higher net charge-offs in the bankcard and consumer finance loan portfolios.
- Shareholder value added increased $\$ 153$ million due to the increase in cash basis earnings.

Commercial Banking

Commercial Banking provides commercial lending and treasury management services to middle market companies with annual revenue between $\$ 10$ million and $\$ 500$ million. These services are available through relationship manager teams as well as through alternative channels such as the telephone via the commercial service center and the Internet by accessing Bank of America Direct.

Commercial Banking
<TABLE>
<CAPTION>

|  | Three Months Ended |  |
| :--- | :---: | :---: |
|  | March 31 |  |


| Total revenue | 732 |  | 763 |  |
| :---: | :---: | :---: | :---: | :---: |
| Cash basis earnings | 151 |  | 216 |  |
| Shareholder value added | 45 |  | 103 |  |
| Cash basis efficiency ratio | 46.6 | \% | 46.9 | \% |

$</$ TABLE $>$

- Noninterest income increased three percent and was offset by a seven percent decrease in net interest income. Total revenue for the three months ended March 31, 2001 decreased four percent.
>> The increase in noninterest income was attributable to higher corporate service charges driven by increases in deposit account service charges, non-deposit service charges and fees, and bankers' acceptances and letters of credit fees.
>> Net interest income decreased primarily due to lower commercial loan volumes and liquidation of the commercial finance businesses.
- Lower noninterest expense was more than offset by lower revenue and an increase in the provision for credit losses resulting in a 30 percent decline in cash basis earnings for the three months ended March 31, 2001.
>> Noninterest expense decreased four percent primarily due to lower personnel expense resulting from the productivity and growth initiatives begun in 2000.
>> The provision for credit losses more than doubled as a result of credit deterioration in the commercial loan portfolio.

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- Shareholder value added decreased $\$ 58$ million as cash basis earnings experienced a decline.


## Asset Management

Asset Management includes the Private Bank, Banc of America Capital Management and Banc of America Investment Services, Inc. The Private Bank offers financial solutions to high-net-worth clients and foundations in the U.S. and internationally by providing customized asset management and credit, financial advisory, fiduciary, trust and banking services. Banc of America Capital Management offers management of equity, fixed income, cash, and alternative investments; manages the assets of individuals, corporations, municipalities, foundations and universities, and public and private institutions; and provides advisory services to the Corporation's affiliated family of mutual funds. Banc of America Investment Services, Inc. provides both full-service and discount brokerage services through investment professionals located throughout the franchise and a brokerage web site that provides customers a wide array of market analyses, investment research and self-help tools, account information and transaction capabilities.

The Corporation's strategy is to focus on and grow the asset management business. The three percent growth in assets under management since December 31, 2000 and the five percent growth in revenue for the three months ended March 31, 2001 reveal that customers are buying more investment products from the Corporation's Asset Management group. Assets under management rose $\$ 24$ billion to $\$ 286$ billion at March 31, 2001 compared to March 31, 2000. Assets of the Nations Funds family of mutual funds reached $\$ 117$ billion at March 31, 2001, driven by increases in fixed income and money market funds.

Effective January 2, 2001, the Corporation acquired the remaining 50 percent of Marsico Capital Management LLC (Marsico) for a total investment of $\$ 1.1$ billion. The Corporation acquired the first 50 percent in 1999. Marsico, a Denver-based investment management firm specializing in large capitalization growth stocks, manages $\$ 13$ billion in assets.

Asset Management

| <TABLE> <br> <CAPTION> |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Three Months Ended March 31 |  |  |  |
| (Dollars in millions) | 2001 | 2000 |  |  |
| <S> | <C> |  | <C> |  |
| Net interest income | $\$ 160$416 |  | \$ 14 |  |
| Noninterest income |  |  | 404 |  |
| Total revenue | 576 |  | 549 |  |
| Cash basis earnings | 143 |  | 151 |  |
| Shareholder value added | 83 |  | 108 |  |
| Cash basis efficiency ratio | 60.0 | \% | 54.2 | \% |

o Total revenue increased five percent for the three months ended March 31, 2001. The increase was attributable to increases in both net interest income and noninterest income.
$\gg \quad$ Net interest income increased 10 percent due to strong loan growth in the commercial loan portfolio.
>> Noninterest income increased three percent reflecting new asset management business and the completed acquisition of Marsico, partially offset by lower broker activity due to decreased trade volume and significant market decline.
o Cash basis earnings decreased five percent for the three months ended March 31, 2001.
>> Noninterest expense increased 18 percent reflecting investments in new private banking offices, the acquisition of Marsico and in sales personnel supporting the revenue growth initiatives.

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Shareholder value added declined $\$ 25$ million due to the increased capital associated with building the business and the decline in cash basis earnings.

Global Corporate and Investment Banking
Global Corporate and Investment Banking provides a broad array of financial services such as investment banking, trade finance, treasury management, lending, capital markets, leasing and financial advisory services to domestic and international corporations, financial institutions and government entities. Clients are supported through offices in 38 countries in four distinct geographic regions: U.S. and Canada; Asia; Europe, Middle East and Africa; and Latin America. Products and services provided include loan origination, merger and acquisition advisory, debt and equity underwriting and trading, cash management, derivatives, foreign exchange, leasing, leveraged finance, project finance, real estate finance, senior bank debt, structured finance and trade services.

```
<TABLE>
<CAPTION>
```

|  | Three Months Ended March 31 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| (Dollars in millions) | 2001 |  | 2000 |  |
| <S> | <C> |  | <C> |  |
| Net interest income | \$ 1,145 |  | \$ 1,024 |  |
| Noninterest income | 1,418 |  | 1,457 |  |
| Total revenue | 2,563 |  | 2,481 |  |
| Cash basis earnings | 645 |  | 763 |  |
| Shareholder value added | 238 |  | 329 |  |
| Cash basis efficiency ratio | 51.8 | \% | 52.3 | \% |

</TABLE>

- For the three months ended March 31, 2001, total revenue increased three percent due to growth in net interest income.

```
>> Net interest income increased 12 percent as a result of higher
    trading-related activities.
>> Noninterest income declined three percent as increases in trading
    account profits and corporate service charges were more than offset
    by a decrease in investment banking income.
```

- Cash basis earnings decreased 15 percent for the three months ended March 31, 2001 primarily due to increases in the provision for credit losses.
>> The provision for credit losses increased $\$ 218$ million due to credit quality deterioration in the commercial-domestic loan portfolio of Global Credit Products.
>> A two percent increase in noninterest expense was primarily due to the build-out of the investment banking platform.
drove down cash basis earnings.

Global Corporate and Investment Banking offers clients a comprehensive range of global capabilities through three components: Global Investment Banking, Global Credit Products and Global Treasury Services.

Global Investment Banking
Global Investment Banking includes the Corporation's investment banking activities and risk management products. Through a separate subsidiary, Banc of America Securities LLC, Global Investment Banking underwrites and makes markets in equity securities, high-grade and high-yield corporate debt securities, commercial paper, and mortgage-backed and asset-backed securities. Banc of America Securities LLC also provides correspondent clearing services for other securities broker/dealers, traditional brokerage services to high-net-worth individuals and prime-brokerage services. Debt and equity securities research, loan syndications, mergers and acquisitions advisory services, private placements and equity derivatives are also provided through Banc of America Securities LLC.

In addition, Global Investment Banking provides risk management solutions for our global customer base using interest rate and credit derivatives, foreign exchange products, commodity derivatives and mortgage-related products. In support of these activities, the businesses will take positions in these products and capitalize on market-making activities. The Global Investment Banking business also takes an active role in the trading of fixed income securities in all of the regions in which Global Corporate and Investment Banking transacts business and is a primary dealer in the U.S., as well as in several international locations.

Global Investment Banking

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|c|}
\hline & \multicolumn{3}{|l|}{Three Months Ended March 31} & \\
\hline (Dollars in millions) & 2001 & & 2000 & \\
\hline <S> & <C> & & <C> & \\
\hline Net interest income & \$ 355 & & \$ 244 & \\
\hline Noninterest income & 1,060 & & 1,091 & \\
\hline Total revenue & 1,415 & & 1,335 & \\
\hline Cash basis earnings & 325 & & 332 & \\
\hline Shareholder value added & 218 & & 227 & \\
\hline Cash basis efficiency ratio & 63.5 & \% & 63.8 & \% \\
\hline
\end{tabular}
basis efficiency ratio \(63.5 \% 63.8 \%\)
\(</\) TABLE \(>\)
- Total revenue grew six percent for the three months ended March 31, 2001 due to a significant increase in net interest income.
>> Net interest income grew 45 percent to \(\$ 355\) million primarily attributable to trading-related activities.
>> Increases in equity and equity derivative trading account profits and higher investment and brokerage services income were more than offset by the decrease in investment banking income resulting in a three percent decrease in noninterest income. The decline in investment banking income reflected improved conditions in the fixed income debt market which was more than offset by weaker demand in syndications and equity underwriting.
- Cash basis earnings decreased two percent for the three months ended March 31,2001 . Revenue growth was more than offset primarily by increases in noninterest expense.
>> The increase in noninterest expense was primarily due to the build-out of the investment banking platform.
- Shareholder value added decreased \(\$ 9\) million due to lower cash basis earnings.

Global Credit Products

Global Credit Products provides credit and lending services and includes the corporate industry-focused portfolio, real estate, leasing and project
\begin{tabular}{|c|c|c|c|c|}
\hline \multicolumn{5}{|c|}{Global Credit Products} \\
\hline \multicolumn{5}{|l|}{\multirow[t]{2}{*}{\begin{tabular}{l}
<TABLE> \\
<CAPTION>
\end{tabular}}} \\
\hline & & & & \\
\hline & \multicolumn{4}{|l|}{Three Months Ended March 31} \\
\hline (Dollars in millions) & 2001 & & 2000 & \\
\hline <S> & <C> & & <C> & \\
\hline Net interest income & \$ 639 & & \$ 643 & \\
\hline Noninterest income & 160 & & 176 & \\
\hline Total revenue & 799 & & 819 & \\
\hline Cash basis earnings & 259 & & 358 & \\
\hline Shareholder value added & (25) & & 44 & \\
\hline Cash basis efficiency ratio & 21.8 & \% & 23.5 & \% \\
\hline
\end{tabular}
- Total revenue declined two percent for the three months ended March 31, 2001.
>> Net interest income remained essentially flat compared to the prior year.
>> Noninterest income declined nine percent primarily due to lower gains on the leasing portfolio.
- Cash basis earnings declined 28 percent primarily due to an increase in the provision for credit losses of \(\$ 159\) million. This increase in provision was due to credit quality deterioration.
- Shareholder value added declined \(\$ 69\) million as provision expense drove down cash basis earnings.

Global Treasury Services

Global Treasury Services provides the technology, strategies and integrated solutions to help financial institutions, government agencies and public and private companies of all sizes manage their operations and cash flows on a local, regional, national and global level.

Global Treasury Services
<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|c|}
\hline & \multicolumn{4}{|l|}{Three Months Ended March 31} \\
\hline (Dollars in millions) & 2001 & & 2000 & \\
\hline <S> & <C> & & <C> & \\
\hline Net interest income & \$ 151 & & \$ 137 & \\
\hline Noninterest income & 198 & & 190 & \\
\hline Total revenue & 349 & & 327 & \\
\hline Cash basis earnings & 61 & & 73 & \\
\hline Shareholder value added & 45 & & 58 & \\
\hline Cash basis efficiency ratio & 73.2 & \% & 78.2 & \% \\
\hline
\end{tabular}
</TABLE>
- Revenue increased seven percent led by increases in both net interest income and noninterest income for the three months ended March 31, 2001.

31
>> Net interest income increased 10 percent primarily due to growth in deposit balances.
>> Noninterest income increased four percent due to an increase in corporate service charges driven by an increase in non-deposit and deposit account service charges and bankers' acceptances and letters of credit fees.
- Cash basis earnings declined 16 percent for the three months ended March 31, 2001. Revenue growth and flat expenses were offset by higher provision for credit losses as reductions in exposure in the first quarter of 2000 drove credit provisions lower.

Equity Investments includes Principal Investing, which is comprised of a diversified portfolio of companies at all stages of the business cycle, from start up to buyout. Investments are made on both a direct and indirect basis in the U.S. and overseas. Direct investing activity focuses on playing an active role in the strategic and financial direction of the portfolio company as well as providing broad business experience and access to the Corporation's global resources. Indirect investments represent passive limited partnership stakes in funds managed by experienced third party private equity investors who act as general partners. Equity Investments also includes the Corporation's strategic technology and alliances investment portfolio in addition to other parent company investments.
\begin{tabular}{|c|c|c|c|}
\hline \multicolumn{4}{|c|}{Equity Investments} \\
\hline \multicolumn{4}{|l|}{\multirow[t]{2}{*}{\begin{tabular}{l}
<TABLE> \\
<CAPTION>
\end{tabular}}} \\
\hline & & & \\
\hline & \multicolumn{3}{|l|}{Three Months Ended March 31} \\
\hline (Dollars in millions) & 2001 & 2000 & \\
\hline <S> & <C> & <C> & \\
\hline Net interest income & \$ (42) & \$ (28) & \\
\hline Noninterest income & 147 & 552 & \\
\hline Total revenue & 105 & 524 & \\
\hline Cash basis earnings & 38 & 304 & \\
\hline Shareholder value added & (29) & 252 & \\
\hline Cash basis efficiency ratio & 45.1 \% & 4.8 & \% \\
\hline
\end{tabular}
</TABLE>
- For the three months ended March 31, 2001, both revenue and cash basis earnings decreased substantially. Total revenue decreased 80 percent and cash basis earnings decreased 88 percent due to lower equity investment gains.
>> Net interest income consists primarily of the funding cost associated with the carrying value of investments.
>> Equity investment gains decreased \(\$ 406\) million to \(\$ 141\) million and primarily included a gain in the parent company portfolio of \(\$ 140\) million related to the sale of an interest in the Star Systems ATM network.
>> Shareholder value added declined \(\$ 281\) million reflecting lower market-related revenue.

Corporate Other

The Corporate Other segment consists primarily of certain residential mortgages originated by the mortgage group (not from retail branch originations) as these instruments are used for balance sheet and interest rate risk management. This unit also includes the earnings associated with unassigned capital, certain expenses that have not been allocated to any particular business segment and other corporate transactions. Corporate Other results for the three months ended March 31, 2001 include a pre-tax \(\$ 106\) million transition adjustment loss related to the implementation of SFAS 133. See Note Nine of the consolidated financial statements for additional information on the corporate Other segment.

Results of Operations
Net Interest Income

An analysis of the Corporation's net interest income on a taxable-equivalent basis and average balance sheet for the most recent five quarters is presented in Table Four.

As reported, net interest income on a taxable-equivalent basis increased \(\$ 145\) million to \(\$ 4.7\) billion for the three months ended March 31, 2001 compared to the same period in 2000. Management also reviews "core net interest income," which adjusts reported net interest income for the impact of trading-related activities, securitizations, asset sales and divestitures. For purposes of
internal analysis, management combines trading-related net interest income with trading account profits, as discussed in the "Noninterest Income" section on page 38, as trading strategies are typically evaluated based on total revenue. The determination of core net interest income also requires adjustment for the impact of securitizations (primarily home equity and credit card), asset sales (primarily residential mortgage and commercial real estate loans) and divestitures. Net interest income associated with assets that have been securitized is predominantly offset in noninterest income, as the Corporation takes on the role of servicer and records servicing income and gains on securitizations, where appropriate.

Table Three below provides a reconciliation between net interest income on a taxable-equivalent basis presented in Table Four and core net interest income for the three months ended March 31, 2001 and 2000:

Table Three
Net Interest Income

</TABLE>
(1) Net interest income is presented on a taxable-equivalent basis.
(2) bp denotes basis points; 100 bp equals \(1 \%\).

Core net interest income on a taxable-equivalent basis was \(\$ 4.4\) billion for the three months ended March 31, 2001 compared to \(\$ 4.3\) billion for the same period in 2000, an increase of \(\$ 91\) million. Managed loan growth, particularly in the consumer Banking Regions, and higher levels of customer-based deposits and equity were
partially offset by the impact of deposit pricing initiatives, deterioration in auto lease residual values and the cost of share repurchases.

Core average earning assets were \(\$ 457.1\) billion for the three months ended March 31, 2001, an increase of \(\$ 5.6\) billion, compared to \(\$ 451.5\) billion for the same period in 2000, primarily reflecting managed loan growth of five percent. Managed consumer loans increased nine percent, led by growth in residential mortgages, home equity lines and bankcard receivables. Loan growth is dependent on economic conditions, as well as various discretionary factors, such as decisions to securitize certain loan portfolios, and the management of borrower, industry, product and geographic concentrations.

The core net interest yield increased nine basis points to 3.96 percent for the three months ended March 31, 2001 compared to 3.87 percent for the same period in 2000, mainly due to higher levels of core funding sources and improved balance sheet mix.

\section*{Provision for Credit Losses}

The provision for credit losses totaled \(\$ 835\) million for the three months ended March 31, 2001, compared to \(\$ 420\) million for the same period in 2000 . The increase in the provision for credit losses was due to the increase in net charge-offs as well as additional provision expense of \(\$ 63\) million recorded to increase the allowance for credit losses given the continued deterioration in credit quality and uncertainty surrounding the current economic environment. Total net charge-offs were \(\$ 772\) million for the three months ended March 31, 2001, compared to \(\$ 420\) million for the same period in 2000 . The increase in net charge-offs was driven primarily by increases in net charge-offs in the commercial-domestic, consumer finance and bankcard portfolios. For additional information on the allowance for credit losses, certain credit quality ratios and credit quality information on specific loan categories, see the "Credit Risk Management and Credit Portfolio Review" section beginning on page 45.

\section*{Gains (Losses) on Sales of Securities}

Losses on sales of securities were \(\$ 8\) million for the three months ended March 31, 2001, compared to gains on sales of securities of \(\$ 6\) million for the same period in 2000 .

Table Four
Quarterly Average Balances and Interest Rates - Taxable-Equivalent Basis






(1) The average balance and yield on securities are based on the average of historical amortized cost balances.
(2) Nonperforming loans are included in the respective average loan balances. Income on such nonperforming loans is recognized on a cash basis.
(3) Interest income includes taxable-equivalent basis adjustments of \(\$ 82\) in the first quarter of 2001 and \(\$ 94, \$ 79, \$ 78\) and \(\$ 71\) in the fourth, third, second and first quarters of 2000, respectively. Interest income also includes the impact of risk management interest rate contracts, which increased (decreased) interest income on the underlying assets \(\$ 27\) in the first quarter of 2001 and \(\$(31), \$(13), \$(11)\) and \(\$ 7\) in the fourth, third, second and first quarters of 2000 , respectively.
(4) Primarily consists of time deposits in denominations of \(\$ 100,000\) or more.
(5) Long-term debt includes trust preferred securities.

Interest expense includes the impact of risk management interest rate contracts, which (increased) decreased interest expense on the underlying liabilities \(\$ 23\) in the first quarter of 2001 and \(\$(7), \$(16), \$(5)\) and \$(8) in the fourth, third, second and first quarters of 2000, respectively.

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Noninterest Income
As presented in Table Five, noninterest income decreased \(\$ 285\) million to \(\$ 3.8\) billion for the three months ended March 31, 2001 from the comparable 2000 period. The decrease in noninterest income for the three months ended March 31, 2001 reflects declines in equity investment gains, investment banking income, trading account profits and other income. These decreases were partially offset by increases in service charges, card income, investment and brokerage services and mortgage banking income.

Table Five
Noninterest Income
<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|c|}
\hline & \multicolumn{2}{|l|}{\begin{tabular}{l}
Three Months \\
Ended March 31
\end{tabular}} & \multicolumn{2}{|l|}{Increase/(Decrease)} \\
\hline (Dollars in millions) & 2001 & 2000 & Amount & Percent \\
\hline <S> & <C> & <C> & <C> & <C> \\
\hline Consumer service charges & \$ 694 & \$ 618 & \$76 & 12.3 \% \\
\hline Corporate service charges & 499 & 475 & 24 & 5.1 \\
\hline Total service charges & 1,193 & 1,093 & 100 & 9.1 \\
\hline Consumer investment and brokerage services & 379 & 364 & 15 & 4.1 \\
\hline Corporate investment and brokerage services & 136 & 121 & 15 & 12.4 \\
\hline Total investment and brokerage services & 515 & 485 & 30 & 6.2 \\
\hline Mortgage banking income & 151 & 128 & 23 & 18.0 \\
\hline Investment banking income & 346 & 397 & (51) & (12.8) \\
\hline Equity investment gains & 147 & 563 & (416) & (73.9) \\
\hline Card income & 573 & 484 & 89 & 18.4 \\
\hline Trading account profits(1) & 699 & 743 & (44) & (5.9) \\
\hline Other income & 156 & 172 & (16) & (9.3) \\
\hline Total & \$3,780 & \$4,065 & \$(285) & (7.0) \% \\
\hline
\end{tabular}
(1) Trading account profits include the \(\$ 83\) million SFAS 133 transition adjustment net loss. The components of the transition adjustment by business segment are a gain of \(\$ 4\) million for Consumer and Commercial Banking, a gain of \(\$ 19\) million for Global Commercial and Investment Banking and a loss of \(\$ 106\) million for Corporate Other.

The following section discusses the noninterest income results of the Corporation's four business segments, as well as other income for the total Corporation. For additional business segment information, see "Business Segment Operations" beginning on page 23.

\section*{Consumer and Commercial Banking}
- Noninterest income for Consumer and Commercial Banking increased \$319 million to \(\$ 2.0\) billion for the three months ended March 31, 2001 from the comparable 2000 period. Strong gains in card income, higher service charges and improved mortgage banking results were partially offset by \(\$ 35\) million in losses related to the closing of the Corporation's Price Auto Outlet business.
>> Card income includes interchange income, credit and debit card fees and merchant discount fees. Card income increased \(\$ 89\) million to \(\$ 573\) million primarily due to new account growth in both credit and debit card and increased purchase volume on existing accounts. Growth in income for the core portfolio is being generated through traditional marketing channels, expanding relationships with existing customers and leveraging the franchise network. Card income includes activity from the securitized portfolio of \(\$ 58\) million and \(\$ 39\) million for the three months ended March 31, 2001 and 2000, respectively. These amounts are primarily made up of revenues from the securitized credit card portfolio offset by charge-offs and
interest expense paid to the bondholders. The \(\$ 19\) million increase in the securitized portfolio revenue was primarily due to lower net charge-offs.
>> Service charges include deposit account service charges, non-deposit service charges and fees and bankers' acceptances and letters of credit fees. Service charges increased \(\$ 89\) million to \(\$ 901\) million for the three months ended March 31, 2001 due to an increase in both consumer and corporate service charges. Consumer service charges increased \(\$ 75\) million primarily due to overdraft charges. Corporate service charges increased \(\$ 14\) million primarily attributable to deposit account service charges.
>> Mortgage banking results improved for the three months ended March 31, 2001, primarily reflecting higher servicing levels and origination activity and the net mark-to-market adjustments on mortgage banking assets and the related instruments used to economically hedge mortgage banking assets. These mark-to-market adjustments are included in trading account profits. The average managed portfolio of mortgage loans serviced increased \(\$ 14.5\) billion to \(\$ 337.8\) billion. Total production of first mortgage loans originated through the Corporation increased \(\$ 3.6\) billion to \(\$ 17.0\) billion, reflecting an increase in refinancings as a result of a general decrease in levels of interest rates. First mortgage loan origination volume was composed of approximately \(\$ 7.0\) billion of retail loans and \(\$ 10.0\) billion of correspondent and wholesale loans.

\section*{Asset Management}
- Noninterest income for Asset Management increased \(\$ 12\) million to \(\$ 416\) million for the three months ended March 31, 2001 compared to the same period in 2000. The increase was primarily attributable to increased investment and brokerage services.
>> Income from investment and brokerage services includes personal and institutional asset management fees and consumer brokerage income. Income from investment and brokerage services increased \(\$ 7\) million to \(\$ 378\) million. This increase was largely due to new asset management business and the completed acquisition of Marsico, partially offset by lower broker activity due to decreased trade volume and significant market decline. Assets under management were \(\$ 286\) billion and \(\$ 262\) billion at March 31, 2001 and March 31, 2000, respectively.

Global Corporate and Investment Banking
- Noninterest income for Global Corporate and Investment Banking decreased \(\$ 39\) million to \(\$ 1.4\) billion for the three months ended March 31, 2001 compared to the same period in 2000. The decrease was primarily due to a decline in investment banking income, partially offset by increases in trading account profits and corporate service charges.
>> Trading account profits represent the net amount earned from the Corporation's trading positions, which include trading account assets and liabilities as well as derivative positions. These transactions include positions to meet customer demand as well as for the Corporation's own trading account. Trading positions are taken in a diverse range of financial instruments and markets. The profitability of these trading positions is largely dependent on the volume and type of transactions, the level of risk assumed, and the volatility of price and rate movements. Trading account profits, as reported in the Consolidated Statement of Income, includes neither the net interest recognized on interest-earning and interest-bearing trading positions, nor the related funding charge or benefit. Trading account profits, as well as trading-related net interest income ("trading-related revenue"), are presented in the table below as they are both considered in evaluating the overall profitability of the Corporation's trading positions. Trading-related revenue is derived from foreign exchange spot, forward and cross-currency contracts, fixed income and equity securities and derivative contracts in interest rates, equities, credit and commodities.

Trading-related revenue increased \(\$ 108\) million to \(\$ 1.1\) billion for the three months ended March 31, 2001, due to increases in fixed income, commodities and other contracts and equities and equity derivatives, offset by decreases in interest rate contracts and foreign exchange contracts. Fixed income increased \(\$ 92\) million to \(\$ 260\) million primarily attributable to an increase in market liquidity from new issue activity as a result of lower
interest rates. Commodities and other revenue increased \(\$ 42\) million to \(\$ 52\) million attributable to the volatility seen in the energy markets during the first quarter of this year. Revenue from equities and equity derivatives increased \(\$ 35\) million to \(\$ 330\) million. The increase reflects a strong mixture of client initiated deals. The Corporation acted as manager on 40 percent of equity transactions in the first quarter, compared to 22 percent last year. Income from interest rate contracts decreased \$49 million to \(\$ 262\) million. The decline in interest rates early in the year
benefited interest rate derivative groups, but this was more than offset by the prior year's Y2K activity as market participants moved back into the market. Foreign exchange revenue decreased \(\$ 12\) million to \(\$ 147\) million due primarily to the prior year's Y2K activity, which was partially offset by strong sales activity in 2001. Trading account profits for the three months ended March 31, 2001 included a \(\$ 19\) million transition adjustment gain resulting from the adoption of SFAS 133.
<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|}
\hline & \[
\begin{array}{r}
\text { Three M } \\
\text { Mar }
\end{array}
\] & Ended \\
\hline (Dollars in millions) & 2001 & 2000 \\
\hline <S> & <C> & <C> \\
\hline Trading account profits - as reported & \$729 & \$716 \\
\hline Net interest income & 322 & 227 \\
\hline Total trading-related revenue & \$1,051 & \$943 \\
\hline Trading-related revenue by product & & \\
\hline Foreign exchange contracts & \$147 & \$159 \\
\hline Interest rate contracts & 262 & 311 \\
\hline Fixed income & 260 & 168 \\
\hline Equities and equity derivatives & 330 & 295 \\
\hline Commodities and other & 52 & 10 \\
\hline Total trading-related revenue & \$1,051 & \$943 \\
\hline
\end{tabular}
</TABLE>
- Investment banking income decreased \(\$ 51\) million to \(\$ 346\) million for the three months ended March 31, 2001. The decrease reflected weaker demand in certain markets. Securities underwriting fees increased \(\$ 12\) million to \(\$ 191\) million, attributable to growth in high grade and high yield underwriting. Syndication fees decreased \(\$ 76\) million to \(\$ 55\) million due to an overall slow start in 2001. Advisory services fees decreased \(\$ 7\) million to \(\$ 65\) million. Investment banking income by major activity follows:
<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|}
\hline & \multicolumn{2}{|l|}{Three Months Ended March 31} \\
\hline (Dollars in millions) & 2001 & 2000 \\
\hline <S> & <C> & <C> \\
\hline Investment banking income & & \\
\hline Securities underwriting & \$191 & \$179 \\
\hline Syndications & 55 & 131 \\
\hline Advisory services & 65 & 72 \\
\hline Other & 35 & 15 \\
\hline Total & \$346 & \$397 \\
\hline
\end{tabular}
- Corporate service charges increased \(\$ 12\) million to \(\$ 273\) million for the three months ended March 31, 2001, driven by an increase in non-deposit and deposit account service charges and bankers' acceptances and letters of credit fees.

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Equity Investments
- Noninterest income for Equity Investments decreased \$405 million to \$147 million for the three months ended March 31, 2001 compared to the same period in 2000. This decrease was driven by a sharp decline in equity investment gains driven by weaker equity markets.
>> Equity investment gains decreased \(\$ 406\) million to \(\$ 141\) million and primarily included a gain in the parent company portfolio of \(\$ 140\) million related to the sale of an interest in the Star Systems ATM network.

Other Noninterest Expense
As presented in Table Six, the Corporation's other noninterest expense increased \(\$ 31\) million to \(\$ 4.7\) billion for the three months ended March 31, 2001 compared to the same period in 2000. Other noninterest expense increased by less
than one percent due to the impact of productivity initiatives being offset by investments in growth businesses such as Asset Management, Card Services, investment banking and bankofamerica.com.

Table Six
Other Noninterest Expense
<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|c|}
\hline & \multicolumn{2}{|c|}{\begin{tabular}{l}
Three Months \\
Ended March 31
\end{tabular}} & \multicolumn{2}{|l|}{Increase/(Decrease)} \\
\hline (Dollars in millions) & 2001 & 2000 & Amount & Percent \\
\hline <S> & <C> & <C> & <C> & <C> \\
\hline Personnel & \$2,401 & \$2,534 & \$ (133) & (5.2) \% \\
\hline Occupancy & 433 & 418 & 15 & 3.6 \\
\hline Equipment & 291 & 301 & (10) & (3.3) \\
\hline Marketing & 177 & 119 & 58 & 48.7 \\
\hline Professional fees & 126 & 105 & 21 & 20.0 \\
\hline Amortization of intangibles & 223 & 217 & 6 & 2.8 \\
\hline Data processing & 190 & 159 & 31 & 19.5 \\
\hline Telecommunications & 119 & 131 & (12) & (9.2) \\
\hline Other general operating & 545 & 515 & 30 & 5.8 \\
\hline General administrative and other & 149 & 124 & 25 & 20.2 \\
\hline Total & \$4,654 & \$4,623 & \$31 & \(.7 \%\) \\
\hline
\end{tabular}
</TABLE>
- Personnel expense decreased \(\$ 133\) million to \(\$ 2.4\) billion for the three months ended March 31, 2001, primarily attributable to the results of the productivity initiatives. At March 31, 2001, the Corporation had approximately 144,000 full-time equivalent employees compared to approximately 153,000 at March 31, 2000.
- Marketing expense increased \(\$ 58\) million to \(\$ 177\) million for the three months ended March 31, 2001, primarily due to brand campaign expenses.
- Professional fees increased \(\$ 21\) million to \(\$ 126\) million for the three months ended March 31, 2001, primarily reflecting higher expenses in Equity Investments due to the build-out of bankofamerica.com, Global Corporate and Investment Banking and Asset Management.
- Data processing expense increased \(\$ 31\) million to \(\$ 190\) million for the three months ended March 31, 2001, primarily due to higher outsourced processing expense as a result of the outsourcing of personnel services to Exult, Inc. and higher expense in the Technology and Operations Group.
- General administrative and other expense increased \(\$ 25\) million to \(\$ 149\) million for the three months ended March 31, 2001, primarily due to increased travel expense in Global Corporate and Investment Banking, Consumer and Commercial Banking and Corporate Other.

Income Taxes

The Corporation's income tax expense for the three months ended March 31, 2001 was \(\$ 1.1\) billion for an effective tax rate of 36.0 percent compared to \(\$ 1.3\) billion for an effective tax rate of 36.6 percent for the same period in 2000 .

Balance Sheet Review and Liquidity Risk Management

The Corporation utilizes an integrated approach in managing its balance sheet that includes management of interest rate sensitivity, credit risk, liquidity risk and its capital position. The Corporation restructured its balance sheet over the last twelve months, keeping risk-weighted assets relatively flat while reductions in categories with lower returns were offset by underlying core growth. Going forward, the Corporation expects that the balance sheet will begin to rise modestly led by growth in securities and consumer loans. The discussion of average balances below compares the three months ended March 31, 2001 to the same period in 2000. With the exception of average managed loans, the average balances discussed below can be derived from Table Four.

Average loans and leases, the Corporation's primary use of funds, increased \(\$ 11.3\) billion to \(\$ 387.9\) billion for the three months ended March 31, 2001. Adjusting for securitizations, sales and divestitures, average managed loans and leases increased \(\$ 19.8\) billion to \(\$ 409.3\) billion for the three months ended March 31, 2001. This increase was primarily due to growth in average managed consumer loans.

Consumer loans increased nine percent in the three months ended March 31, 2001, reflecting increases in each of the consumer loan portfolios. Average
managed residential mortgages increased \(\$ 5.6\) billion to \(\$ 85.7\) billion as strong growth in the first half of 2000 was partially offset by the effects of the decision to sell the bulk of the Corporation's mortgage company originations during the latter half of 2000. Average managed home equity lines increased \(\$ 4.2\) billion to \(\$ 21.7\) billion, driven by the impact of new marketing programs implemented in mid 2000 and lower prepayments. Average managed bankcard loans increased \(\$ 4.0\) billion to \(\$ 23.0\) billion, resulting from deepening customer relationships as well as new volume growth. Average managed consumer finance loans increased \(\$ 1.4\) billion to \(\$ 32.9\) billion, and average managed direct/indirect consumer loans increased \$1.0 billion to \$41.1 billion.

Average managed commercial loans increased \(\$ 3.5\) billion to \(\$ 202.4\) billion for the three months ended March 31, 2001. The increase was centered primarily in the commercial - foreign and commercial real estate - domestic portfolios in the Global Corporate and Investment Banking business segment. Average managed commercial - domestic loans remained relatively flat at \(\$ 146.6\) billion, reflecting the Corporation's effort to reduce the corporate portfolio and exit less profitable relationships.

The average securities portfolio for the three months ended March 31, 2001 decreased \(\$ 33.0\) billion to \(\$ 55.2\) billion. As a percentage of total uses of funds, the average securities portfolio decreased by five percent to nine percent for the three months ended March 31, 2001. See the following "Securities" section for additional information on the securities portfolio.

Average other assets and cash and cash equivalents remained relatively stable as it decreased \(\$ 578\) million to \(\$ 87.3\) billion for the three months ended March 31, 2001.

At March 31, 2001, cash and cash equivalents were \(\$ 23.3\) billion, a decrease of \(\$ 4.2\) billion from December 31, 2000. During the three months ended March 31, 2001, net cash used in operating activities was \(\$ 3.9\) billion, net cash provided by investing activities was \(\$ 31.7\) billion and net cash used in financing activities was \(\$ 31.9\) billion. For further information on cash flows, see the Consolidated Statement of Cash Flows of the consolidated financial statements.

Average levels of customer-based deposits increased \(\$ 8.7\) billion to \(\$ 304.8\) billion for the three months ended March 31, 2001, primarily due to increases in consumer money market savings accounts which reflect the success of the new deposit pricing strategy. As a percentage of total sources of funds, average levels of customer-based deposits increased by two percent to 47 percent for the three months ended March 31, 2001.

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Average levels of market-based funds decreased \(\$ 29.8\) billion for the three months ended March 31, 2001 to \(\$ 174.1\) billion, primarily driven by the decline in securities sold under agreements to repurchase. In addition, average levels of long-term debt increased \(\$ 9.5\) billion to \(\$ 73.8\) billion for the three months ended March 31, 2001, mainly as a result of borrowings to fund earning asset growth and business development opportunities, build liquidity, repay maturing debt and fund share repurchases.

\begin{abstract}
In conjunction with its funding activities, the Corporation carefully monitors its liquidity position - the ability to fulfill its cash requirements. The Corporation assesses its liquidity requirements and modifies its assets and liabilities accordingly. This process, coupled with the Corporation's ability to raise capital and debt financing, is designed to cover the liquidity needs of the Corporation. The Corporation also takes into consideration the ability of its subsidiary banks to pay dividends to the Corporation. For additional information on the dividend capabilities of subsidiary banks, see Note Fourteen of the Corporation's 2000 Annual Report on Form 10-K. Management believes that the Corporation's sources of liquidity are more than adequate to meet its cash requirements.
\end{abstract}

\section*{Securities}

The securities portfolio at March 31, 2001 consisted of available-for-sale securities totaling \(\$ 49.2\) billion compared to \(\$ 64.7\) billion at December 31, 2000. Held-to-maturity securities totaled \$1.2 billion at March 31, 2001 and December 31, 2000.

The valuation allowance for available-for-sale and marketable equity securities is included in shareholders' equity. At March 31, 2001, the valuation allowance consisted of unrealized losses of \(\$ 177\) million, net of related income taxes of \(\$ 100\) million, primarily reflecting \(\$ 211\) million of pre-tax net unrealized losses on available-for-sale securities and \(\$ 66\) million pre-tax net unrealized losses on marketable equity securities. At December 31, 2000, the valuation allowance consisted of unrealized losses of \(\$ 560\) million, net of related income taxes of \(\$ 330\) million, primarily reflecting \(\$ 991\) million of pre-tax net unrealized losses on available-for-sale securities and \$101 million of pre-tax net unrealized gains on marketable equity securities.

At March 31, 2001 and December 31, 2000, the market value of the

Corporation's held-to-maturity securities reflected pre-tax net unrealized losses of \(\$ 71\) million and \(\$ 54\) million, respectively.

The estimated average duration of the available-for-sale securities portfolio was 4.03 years at March 31, 2001 compared to 4.13 years at December 31, 2000.

Capital Resources and Capital Management
Shareholders' equity at March 31, 2001 was \(\$ 48.9\) billion compared to \(\$ 47.6\) billion at December 31,2000 , an increase of \(\$ 1.3\) billion. The increase was primarily due to net earnings (net income less dividends) of \(\$ 969\) million, recognition of \(\$ 383\) million of after-tax net unrealized gains on available-for-sale and marketable equity securities, and net gains on derivatives of \(\$ 587\) million, partially offset by the repurchase of approximately 14 million shares of common stock for approximately \(\$ 739\) million.

During 2000, the Corporation completed its 1999 stock repurchase plan, and on July 26, 2000, the Corporation's Board of Directors (the Board) authorized a new stock repurchase program of up to 100 million shares of the Corporation's common stock at an aggregate cost of up to \(\$ 7.5\) billion. At March 31, 2001 the remaining buyback authority for common stock under the 2000 program totaled \(\$ 6.1\) billion, or 70 million shares. From inception in June 1999 through March 31, 2001, the Corporation had repurchased approximately 160 million shares of its common stock in open market repurchases and under accelerated share repurchase programs at an average per-share price of \(\$ 55.33\), which reduced shareholders' equity by \(\$ 8.9\) billion and increased earnings per share by approximately \(\$ 0.06\) for the three months ended March 31, 2001. Comparatively, from inception in June 1999 through March 31, 2000, the Corporation had repurchased approximately 98 million shares of its common stock in open market repurchases and under accelerated share repurchase programs at an average per-share price of \(\$ 58.81\), which reduced shareholders' equity by \(\$ 5.8\) billion and increased earnings per share by approximately \(\$ 0.04\) for the three months ended March 31, 2000.

\section*{44}

Presented below are the regulatory risk-based capital ratios and capital amounts for the Corporation and Bank of America, N.A. at March 31, 2001 and December 31, 2000. The Corporation and Bank of America, N.A. were considered "well-capitalized" at March 31, 2001:
<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|c|c|c|}
\hline & \multicolumn{3}{|l|}{March 31, 2001} & \multicolumn{3}{|l|}{December 31, 2000} \\
\hline (Dollars in millions) & \multicolumn{2}{|l|}{Ratio} & Amount & Ratio & & Amount \\
\hline <S> & <C> & & <C> & <C> & & <C> \\
\hline \multicolumn{7}{|l|}{Tier 1 Capital} \\
\hline Bank of America Corporation & \(7.65 \%\) & & \$40,769 & 7.50 & \% & \$40,667 \\
\hline Bank of America, N.A. & 8.01 & & 39,738 & 7.72 & & 39,178 \\
\hline \multicolumn{7}{|l|}{Total Capital} \\
\hline Bank of America Corporation & 11.84 & & 63,102 & 11.04 & & 59,826 \\
\hline Bank of America, N.A. & 11.15 & & 55,348 & 10.81 & & 54,871 \\
\hline \multicolumn{7}{|l|}{Leverage} \\
\hline Bank of America Corporation & 6.41 & & 40,679 & 6.12 & & 40,667 \\
\hline Bank of America, N.A. & 7.06 & & 39,738 & 6.59 & & 39,178 \\
\hline
\end{tabular}
</TABLE>

The regulatory capital guidelines measure capital in relation to the credit and market risks of both on- and off-balance sheet items using various risk weights. Under the regulatory capital guidelines, Total Capital consists of three tiers of capital. Tier 1 Capital includes common shareholders' equity and qualifying preferred stock, less goodwill and other adjustments. Tier 2 Capital consists of preferred stock not qualifying as Tier 1 Capital, mandatory convertible debt, limited amounts of subordinated debt, other qualifying term debt and the allowance for credit losses up to 1.25 percent of risk-weighted assets. Tier 3 Capital includes subordinated debt that is unsecured, fully paid, has an original maturity of at least two years, is not redeemable before maturity without prior approval by the Federal Reserve Board and includes a lock-in clause precluding payment of either interest or principal if the payment would cause the issuing bank's risk-based capital ratio to fall or remain below the required minimum. At March 31, 2001, the Corporation had no subordinated debt that qualified as Tier 3 Capital.

At March 31, 2001, the regulatory risk-based capital ratios of the Corporation and Bank of America, N.A. exceeded the regulatory minimums of four percent for Tier 1 risk-based capital ratio, eight percent for total risk-based capital ratio and the leverage guidelines of 100 to 200 basis points above the minimum ratio of three percent.

The following section discusses credit risk in the loan portfolio. The Corporation's primary credit exposure is focused in its loans and leases portfolio, which totaled \(\$ 382.7\) billion and \(\$ 392.2\) billion at March 31, 2001 and December 31, 2000, respectively. In an effort to minimize the adverse impact of any single event or set of occurrences, the Corporation strives to maintain a diverse credit portfolio. Table Seven presents loans and leases, nonperforming assets and net charge-offs by category. Additional information on the Corporation's real estate, industry and foreign exposure can be found in the Concentrations of Credit Risk section beginning on page 52.

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Table Seven
Loans and Leases, Nonpe
- ------------------
<TABLE>
<CAPTION>
Nonperforming Assets(1)
Loans and Leases


Nonperforming assets as a percentage of:
Total assets
\(.97 \% .85 \%\)
Loans, leases and foreclosed properties
\(1.54 \quad 1.39\)
Loans past due 90 days or more and not classified as nonperforming
\(\$ 527 \quad \$ 495\)
```
---------------------
```
</TABLE>

\section*{<TABLE>}
<CAPTION>

</TABLE>
\(\mathrm{n} / \mathrm{m}=\) not meaningful
(1) Balances do not include \(\$ 144\) million and \(\$ 124\) million of loans held for sale, included in other assets at March 31, 2001 and December 31, 2000, respectively, which would have been classified as nonperforming had they been included in loans. The Corporation had approximately \(\$ 204\) million and \(\$ 390\) million of troubled debt restructured loans at March 31, 2001 and December 31, 2000, respectively, which were accruing interest and are not included in nonperforming assets.
(2) Percentage amounts are calculated as annualized net charge-offs divided by average oustanding loans and leases during the period for each loan category.
(3) Includes both on-balance sheet and securitized loans.

Commercial Portfolio

At March 31, 2001 and December 31, 2000, total commercial loans outstanding totaled \(\$ 195.5\) billion and \(\$ 203.5\) billion, respectively, or 51 percent and 52 percent of total loans and leases, respectively, of which 85 percent were domestic at both points in time.

Commercial - domestic loans outstanding totaled \(\$ 140.6\) billion and \(\$ 146.0\) billion at March 31, 2001 and December 31, 2000, respectively, or 37 percent of total loans and leases at both points in time. The Corporation had commercial domestic loan net charge-offs of \(\$ 415\) million, or 1.17 percent of average commercial - domestic loans, for the three months ended March 31, 2001, compared to \(\$ 172\) million, or 0.47 percent, for the three months ended March 31, 2000. Net charge-offs increased primarily due to a deterioration in credit quality stemming from the weak economic environment. Nonperforming commercial - domestic loans were \(\$ 3.1\) billion, or 2.21 percent of commercial - domestic loans, at March 31, 2001, compared to \(\$ 2.8\) billion, or 1.90 percent, at December 31, 2000. The increase in nonperformers involved the addition of two large credits that recently filed for bankruptcy, one in the utilities industry and another in the chemical and plastics industry, as well as smaller credits across various industries and business segments. Commercial - domestic loans past due 90 days or more and still accruing interest were \(\$ 149\) million at March 31, 2001, compared to \(\$ 141\) million at December 31,2000 , or 0.11 percent and 0.10 percent of commercial - domestic loans, respectively.

Commercial - foreign loans outstanding totaled \(\$ 29.1\) billion and \(\$ 31.1\) billion at March 31, 2001 and December 31, 2000, respectively, or eight percent of total loans and leases at both points in time. The Corporation had commercial - - foreign loan net charge-offs for the three months ended March 31, 2001 of \(\$ 34\)
million, or 0.46 percent of average commercial - foreign loans, compared to \(\$ 5\) million, or 0.08 percent of average commercial - foreign loans, for the three months ended March 31, 2000. Nonperforming commercial - foreign loans were \(\$ 529\) million, or 1.82 percent of commercial - foreign loans, at March 31, 2001, compared to \(\$ 486\) million, or 1.56 percent, at December 31, 2000 . Commercial foreign loans past due 90 days or more and still accruing interest were \$31 million at March 31, 2001, compared to \(\$ 37\) million at December 31, 2000, or 0.11 percent and 0.12 percent of commercial - foreign loans, respectively. For additional information, see the International Exposure discussion beginning on page 54.

Commercial real estate - domestic loans totaled \(\$ 25.5\) billion and \(\$ 26.2\) billion at March 31, 2001 and December 31, 2000, respectively, or seven percent of total loans and leases at both points in time. Net charge-offs remained negligible at \(\$ 6\) million, or 0.09 percent of average commercial real estate domestic loans, for the three months ended March 31, 2001. Nonperforming commercial real estate - domestic loans were \(\$ 206\) million, or 0.81 percent of commercial real estate - domestic loans, at March 31, 2001, compared to \$236 million, or 0.90 percent, at December 31, 2000. At March 31, 2001, commercial real estate - domestic loans past due 90 days or more and still accruing interest were \(\$ 21\) million, or 0.08 percent of total commercial real estate domestic loans, compared to \(\$ 16\) million, or 0.06 percent, at December 31, 2000. Table Ten displays commercial real estate loans by geographic region and property type, including the portion of such loans which are nonperforming, and other real estate credit exposures.

Table Eleven presents aggregate commercial loan and lease exposures by certain significant industries.

Consumer Portfolio

At March 31, 2001 and December 31, 2000, total consumer loans outstanding totaled \(\$ 187.2\) billion and \(\$ 188.7\) billion, respectively, or 49 percent and 48 percent of total loans and leases, respectively. Approximately 67 percent and 68 percent of these loans were secured by first and second mortgages on residential real estate at March 31, 2001 and December 31, 2000, respectively. Additional information on components of and changes in the Corporation's consumer loan portfolio can be found in the average earning asset discussion within the "Net Interest Income" section on page 34 and the "Balance Sheet Review and Liquidity Risk Management" section on page 43.

In 1999, the Federal Financial Institutions Examination Council (FFIEC) issued the Uniform Classification and Account Management Policy (the Policy) which provides guidance for and promotes consistency among banks on the charge-off treatment of delinquent and bankruptcy-related consumer loans. The Corporation implemented the Policy in the fourth quarter of 2000 , which resulted in accelerated charge-offs in that quarter of \(\$ 104\) million across several product types in the consumer loan portfolio.

\section*{47}

Residential mortgage loans decreased to \(\$ 82.0\) billion at March 31, 2001, compared to \(\$ 84.4\) billion at December 31, 2000 , representing 21 percent and 22 percent of total loans and leases, respectively, reflecting the decision to sell the bulk of the Corporation's mortgage company originations. Net charge-offs on residential mortgage loans remained negligible at \(\$ 6\) million, or 0.03 percent of average residential mortgage loans, for the three months ended March 31, 2001. Nonperforming residential mortgage loans increased \(\$ 2\) million to \(\$ 553\) million at March 31, 2001 compared to \(\$ 551\) million at December 31, 2000.

Home equity loans increased to \(\$ 21.8\) billion at March 31, 2001 compared to \(\$ 21.6\) billion at December 31,2000 , or six percent of total loans and leases at both points in time. Net charge-offs on home equity loans remained negligible at \(\$ 6\) million, or 0.11 percent of average home equity loans, for the three months ended March 31, 2001. Nonperforming home equity loans increased by \(\$ 4\) million to \(\$ 36\) million at March 31, 2001 compared to \(\$ 32\) million at December 31, 2000.

Consumer finance loans outstanding totaled \(\$ 26.3\) billion and \(\$ 25.8\) billion at March 31, 2001 and December 31, 2000, respectively, or seven percent of total loans and leases at both points in time. Approximately 80 percent of these loans were secured by residential real estate, virtually all first lien, at March 31, 2001 and December 31, 2000. The Corporation had consumer finance net charge-offs of \(\$ 93\) million, or 1.45 percent of average consumer finance loans, for the three months ended March 31, 2001, compared to \(\$ 57\) million, or 1.01 percent, for the three months ended March 31, 2000. These increases reflect the continued seasoning of the portfolio as well as the effect of the FFIEC charge-off policy adopted in the fourth quarter of 2000. Consumer finance nonperforming loans increased to \(\$ 1.2\) billion at March 31, 2001 from \(\$ 1.1\) billion at December 31, 2000 .

Bankcard receivables increased to \(\$ 14.7\) billion at March 31, 2001, compared to \(\$ 14.1\) billion at December 31, 2000. Net charge-offs on bankcard receivables for the three months ended March 31, 2001 increased \(\$ 44\) million from the same period in 2000 to \(\$ 125\) million, or 3.51 percent of average bankcard receivables, a decrease from 3.86 percent for the same period in 2000. The increase in charge-offs was a result of the increase in average bankcard
outstandings in first quarter 2001 compared to the same period in 2000. Bankcard loans past due 90 days or more and still accruing interest were \(\$ 230\) million, or 1.57 percent of bankcard receivables, at March 31, 2001, compared to \$191 million, or 1.36 percent, at December 31, 2000.

Other consumer loans, which include direct and indirect consumer and foreign consumer loans, decreased to \(\$ 42.4\) billion at March 31, 2001, compared to \(\$ 42.8\) billion at December 31, 2000. Direct and indirect consumer loan net charge-offs were \(\$ 75\) million, or 0.76 percent of average direct and indirect consumer loans outstanding, for the three months ended March 31, 2001, compared to \(\$ 91\) million, or 0.88 percent of the average balance outstanding, for the comparable period in 2000. Foreign consumer loan net charge-offs were \(\$ 1\) million for the three months ended March 31, 2001 and 2000 , or 0.19 percent and 0.12 percent of average foreign consumer loans, respectively.

Excluding bankcard, total consumer loans past due 90 days or more and still accruing interest were \(\$ 97\) million, or 0.05 percent of total consumer loans, at March 31, 2001, compared to \(\$ 110\) million, or 0.06 percent, at December 31, 2000.

\section*{Nonperforming Assets}

As presented in Table Seven, nonperforming assets increased to \$5.9 billion, or 1.54 percent of loans, leases and foreclosed properties, at March 31, 2001 from \(\$ 5.5\) billion, or 1.39 percent, at December 31, 2000. Nonperforming loans increased to \(\$ 5.6\) billion at March 31, 2001 from \(\$ 5.2\) billion at December 31, 2000, primarily due to increases in nonperforming loans in the commercial domestic portfolio as discussed above. Credit deterioration in loans resulted as companies were affected by the weakening economic environment. Foreclosed properties increased to \(\$ 277\) million at March 31, 2001, compared to \(\$ 249\) million at December 31, 2000.

Table Eight presents the additions to and reductions in nonperforming assets in the consumer and commercial portfolios during the most recent four quarters.

\section*{<TABLE>}
<CAPTION>
Table Eight
Nonperforming Assets

\begin{tabular}{|c|c|c|c|}
\hline \begin{tabular}{l}
Consumer \\
Additions to nonperforming assets: \\
New nonaccrual loans and foreclosed properties 647
\end{tabular} & 819 & 834 & 722 \\
\hline Total consumer additions 647 & 819 & 834 & 722 \\
\hline Reductions in nonperforming assets: Paydowns, payoffs and sales (109) & (135) & (95) & (110) \\
\hline Returns to performing status (352) & (483) & (391) & (402) \\
\hline Charge-offs(1)
(51) & (101) & (135) & (64) \\
\hline Transfers to assets held for sale (1) & (10) & (6) & (4) \\
\hline Total consumer reductions (513) & (729) & (627) & (580) \\
\hline Total consumer net additions to nonperforming assets 34 & 90 & 207 & 142 \\
\hline otal net additions to nonperforming assets 05 & 440 & 1,054 & 517 \\
\hline Balance, end of period
\[
3,886
\] & \$5,897 & \$5,457 & \$4,403 \\
\hline
\end{tabular}
------------------
(1) Certain loan products, including commercial bankcard, consumer bankcard and other unsecured loans, are not classified as nonperforming; therefore, the charge-offs on these loans are not included above.
</TABLE>

In order to respond when deterioration of a credit occurs, internal loan workout units are devoted to providing specialized expertise and full-time management and/or collection of certain nonperforming assets as well as certain performing loans. Management believes focused collection strategies and a proactive approach to managing overall problem assets expedites the disposition, collection and renegotiation of nonperforming and other lower-quality assets. As part of this process, management routinely evaluates all reasonable alternatives, including the sale of assets individually or in groups, and selects what it believes to be the optimal strategy.

Note Five of the consolidated financial statements provides the reported investment in specific loans considered to be impaired at March 31, 2001 and December 31, 2000. The Corporation's investment in specific loans that were considered to be impaired at March 31,2001 was \(\$ 4.0\) billion, compared to \(\$ 3.8\) billion at December 31, 2000. Commercial - domestic impaired loans increased \(\$ 185\) million to \(\$ 3.1\) billion at March 31, 2001 compared to December 31, 2000. Commercial - foreign impaired loans increased \(\$ 47\) million to \(\$ 568\) million at March 31, 2001 compared to December 31, 2000. Commercial real estate - domestic impaired loans decreased \(\$ 32\) million to \(\$ 380\) million at March 31, 2001 compared to December 31, 2000.

Allowance for Credit Losses
The Corporation performs periodic and systematic detailed reviews of its loan and lease portfolios to identify inherent risks in and to assess the overall collectibility of those portfolios. The allowance on certain homogeneous loan portfolios, which generally consist of consumer loans, is based on aggregated portfolio segment evaluations generally by loan type. Loss forecast models are utilized for these segments which consider a variety of factors including, but not limited to, anticipated defaults or foreclosures based on portfolio trends, delinquencies and credit scores, and expected loss factors by loan type. The remaining portfolios are reviewed on an individual loan basis. Loans subject to individual reviews are analyzed and segregated by risk according to the Corporation's internal risk rating scale. These risk classifications, in conjunction with an analysis of historical loss experience, current economic conditions and performance trends within specific portfolio segments, and any other pertinent information (including individual valuations on nonperforming loans in accordance with Statement of Financial Accounting

Standards No. 114, "Accounting by Creditors for Impairment of a Loan") result in the estimation of specific allowances for credit losses. The Corporation has procedures in place to monitor differences between estimated and actual incurred credit losses. These procedures include detailed periodic assessments by senior management of both individual loans and credit portfolios and the models used to estimate incurred credit losses in those portfolios.

Portions of the allowance for credit losses are assigned to cover the estimated probable incurred credit losses in each loan and lease category based on the results of the Corporation's detail review process described above. The assigned portion continues to be weighted toward the commercial loan portfolio, which reflects a higher level of nonperforming loans and the potential for higher individual losses. The remaining or unassigned portion of the allowance for credit losses, determined separately from the procedures outlined above, addresses certain industry and geographic concentrations, including global economic conditions. This procedure helps to minimize the risk related to the margin of imprecision inherent in the estimation of the assigned allowances for credit losses. Due to the subjectivity involved in the determination of the unassigned portion of the allowance for credit losses, the relationship of the unassigned component to the total allowance for credit losses may fluctuate from period to period. Management evaluates the adequacy of the allowance for credit losses based on the combined total of the assigned and unassigned components and believes that the allowance for credit losses reflects management's best estimate of incurred credit losses as of the balance sheet date.

The provision for credit losses increased \(\$ 415\) million to \(\$ 835\) million for the three months ended March 31, 2001, compared to \(\$ 420\) million for the same period in 2000. The increase in the provision was primarily driven by increased credit deterioration as the overall economic environment weakened. The provision for credit losses for the three months ended March 31, 2001 was \(\$ 63\) million in excess of net charge-offs of \(\$ 772\) million as the Corporation increased its allowance for credit losses in response to this continued economic slowdown.

The nature of the process by which the Corporation determines the appropriate allowance for credit losses requires the exercise of considerable judgment. After review of all relevant matters affecting loan collectibility, management believes that the allowance for credit losses is appropriate at this time given its analysis of estimated incurred credit losses at March 31, 2001. Table Nine provides the changes in the allowance for credit losses for the three months ended March 31, 2001 and 2000.

50
<TABLE>
<CAPTION>
Table Nine
Allowance for Credit Losses
\begin{tabular}{|c|c|c|}
\hline & \multicolumn{2}{|c|}{Three Months Ended March 31} \\
\hline (Dollars in millions) & 2001 & 2000 \\
\hline <S> & <C> & <C> \\
\hline Balance, January 1 & \$ 6,838 & \$ 6,828 \\
\hline Loans and leases charged off & & \\
\hline Commercial - domestic & (416) & (202) \\
\hline Commercial - foreign & (39) & (12) \\
\hline Commercial real estate - domestic & (8) & (8) \\
\hline Total commercial & (463) & (222) \\
\hline Residential mortgage & (9) & (7) \\
\hline Home equity lines & (8) & (5) \\
\hline Direct/Indirect consumer & (116) & (146) \\
\hline Consumer finance & (129) & (93) \\
\hline Bankcard & (143) & (94) \\
\hline Other consumer - domestic & (18) & (2) \\
\hline Foreign consumer & (1) & (1) \\
\hline Total consumer & (424) & (348) \\
\hline Total loans and leases charged off & (887) & (570) \\
\hline Recoveries of loans and leases previously charged off & & \\
\hline Commercial - domestic & 1 & 30 \\
\hline Commercial - foreign & 5 & 7 \\
\hline Commercial real estate - domestic & 2 & 2 \\
\hline Commercial real estate - foreign & - & 2 \\
\hline Total commercial & 8 & 41 \\
\hline Residential mortgage & 3 & 3 \\
\hline Home equity lines & 2 & 2 \\
\hline Direct/Indirect consumer & 41 & 55 \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|}
\hline Consumer finance & 36 & 36 \\
\hline Bankcard & 18 & 13 \\
\hline Other consumer - domestic & 7 & - \\
\hline Total consumer & 107 & 109 \\
\hline Total recoveries of loans and leases previously charged off & 115 & 150 \\
\hline Net charge-offs & (772) & (420) \\
\hline Provisions for credit losses Other, net & \[
\begin{array}{r}
835 \\
(1)
\end{array}
\] & \begin{tabular}{l}
\[
420
\] \\
(1)
\end{tabular} \\
\hline Balance, March 31 & \$ 6,900 & \$ 6,827 \\
\hline Loans and leases outstanding at March 31 & \$382,677 & \$382,085 \\
\hline Allowance for credit losses as a percentage of loans and leases outstanding at March 31 & 1.80\% & 1.79\% \\
\hline Average loans and leases outstanding during the period & \$387,889 & \$376,584 \\
\hline Annualized net charge-offs as a percentage of average outstanding loans and leases during the period & . \(81 \%\) & . \(45 \%\) \\
\hline Allowance for credit losses as a percentage of nonperforming loans at end of period & 122.78 & 206.79 \\
\hline
\end{tabular}
</TABLE>

Concentrations of Credit Risk
In an effort to minimize the adverse impact of any single event or set of occurrences, the Corporation strives to maintain a diverse credit portfolio as outlined in Tables Ten, Eleven and Twelve.

The Corporation maintains a diverse commercial loan portfolio, representing 51 percent of total loans and leases at March 31, 2001. The largest concentration is in commercial real estate, which represents seven percent of total loans and leases at March 31, 2001. The exposures presented in Table Ten represent credit extensions for real estate-related purposes to borrowers or counterparties who are primarily in the real estate development or investment business and for which the ultimate repayment of the credit is dependent on the sale, lease, rental or refinancing of the real estate. The exposures included in the table do not include credit extensions which were made on the general creditworthiness of the borrower, for which real estate was obtained as security and for which the ultimate repayment of the credit is not dependent on the sale, lease, rental or refinancing of the real estate. Accordingly, the exposures presented do not include commercial loans secured by owner-occupied real estate, except where the borrower is a real estate developer.
<TABLE>
<CAPTION>
Table Ten
Commercial Real Estate Loans, Foreclosed Properties
and Other Real Estate Credit Exposures

------------
March 31, 2001
\begin{tabular}{|c|c|c|c|c|}
\hline & \multicolumn{2}{|c|}{Loans} & \multirow[b]{2}{*}{Foreclosed} & \multirow[t]{2}{*}{Other} \\
\hline & & & & \\
\hline \multicolumn{5}{|l|}{Credit} \\
\hline (Dollars in millions) & Outstanding & Nonperforming & Properties (1) & \\
\hline \multicolumn{5}{|l|}{Exposures (2)} \\
\hline & & & & \\
\hline \multicolumn{5}{|l|}{By Geographic Region (3)} \\
\hline <S> & <C> & <C> & <C> & <C> \\
\hline California & \$5,353 & \$ 26 & \$4 & \$ \\
\hline \multicolumn{5}{|l|}{680} \\
\hline Southwest & 3,566 & 17 & - & \\
\hline \multicolumn{5}{|l|}{770} \\
\hline Northwest & 2,821 & 15 & 2 & \\
\hline \multicolumn{5}{|l|}{179} \\
\hline Florida & 2,637 & 21 & - & \\
\hline \multicolumn{5}{|l|}{173} \\
\hline Midwest & 1,964 & 25 & 26 & \\
\hline \multicolumn{5}{|l|}{259} \\
\hline Mid-Atlantic & 1,627 & 30 & - & \\
\hline \multicolumn{5}{|l|}{457} \\
\hline Carolinas & 1,513 & 3 & - & \\
\hline \multicolumn{5}{|l|}{56} \\
\hline Midsouth & 1,314 & 5 & - & \\
\hline \multicolumn{5}{|l|}{129} \\
\hline Northeast & 1,294 & 63 & - & \\
\hline 744 & & & & \\
\hline Other states & 652 & 1 & 39 & \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|c|c|}
\hline 110 & & & & \\
\hline Non-US & 330 & 3 & - & \\
\hline 9 & & & & \\
\hline Geographically diversified & 2,734 & - & - & \\
\hline 314 & & & & \\
\hline Total & \$25,805 & \$209 & \$71 & \\
\hline \$3,880 & & & & \\
\hline & & & & \\
\hline By Property Type & & & & \\
\hline Office buildings & \$5,285 & \$13 & \$1 & \$ \\
\hline 662 & & & & \\
\hline Apartments & 4,267 & 7 & - & \\
\hline 892 & & & & \\
\hline Shopping centers/retail & 3,334 & 3 & 17 & \\
\hline 603 & & & & \\
\hline Residential & 3,200 & 29 & - & \\
\hline 38 & & & & \\
\hline Industrial/warehouse & 2,541 & 6 & 9 & \\
\hline 106 & & & & \\
\hline Land and land development & 1,544 & 2 & 8 & \\
\hline 124 & & & & \\
\hline Hotels/motels & 1,104 & 28 & 9 & \\
\hline 219 & & & & \\
\hline Multiple use & 691 & 1 & - & \\
\hline 91 & & & & \\
\hline Miscellaneous commercial & 561 & 1 & - & \\
\hline 26 & & & & \\
\hline Unsecured & 434 & - & - & \\
\hline 669 & & & & \\
\hline Non-US & 330 & 3 & - & \\
\hline 9 & & & & \\
\hline Other & 2,514 & 116 & 27 & \\
\hline 441 & & & & \\
\hline & & & & \\
\hline Total & \$25,805 & \$209 & \$71 & \\
\hline \$3,880 & & & & \\
\hline
\end{tabular}

\section*{(1)}
(1) Foreclosed properties include commercial real estate loans only.
(2) Other credit exposures include letters of credit and loans held for sale.
(3) Distribution based on geographic location of collateral.
</TABLE>
Table Eleven presents aggregate commercial loan and lease exposures
by certain significant industries at March 31, 2001 and December 31, 2000. Total commercial loans outstanding, excluding commercial real estate loans, comprised 44 percent and 45 percent of total loans and leases at March 31, 2001 and December 31, 2000, respectively. No commercial industry concentration is greater than three percent of total loans and leases.

Total loans and leases outstanding at both March 31, 2001 and December 31, 2000 included approximately \(\$ 5\) billion, or \(1.3 \%\) of total loans and leases, related to the utilities industry on a global basis. This amount included outstanding loans to the California utilities.
<TABLE>
<CAPTION>
Table Eleven
Significant Industry Loans and Leases (1)
\begin{tabular}{|c|c|c|c|c|}
\hline \multirow[b]{2}{*}{(Dollars in millions)} & \multicolumn{2}{|c|}{March 31, 2001} & \multicolumn{2}{|l|}{December 31, 2000} \\
\hline & Outstanding & Percent of Total Loans and Leases & Outstanding & Percent of Total Loans and Leases \\
\hline <S> & <C> & <C> & <C> & <C> \\
\hline Transportation & \$11,123 & \(2.9 \%\) & \$11,704 & \(3.0 \%\) \\
\hline Media & 8,926 & 2.3 & 9,322 & 2.4 \\
\hline Business services & 8,597 & 2.2 & 8,883 & 2.3 \\
\hline Equipment and general manufacturing & 8,485 & 2.2 & 8,982 & 2.3 \\
\hline Agribusiness & 7,360 & 1.9 & 7,672 & 2.0 \\
\hline Telecommunications & 6,850 & 1.8 & 6,801 & 1.7 \\
\hline Autos & 6,615 & 1.7 & 6,741 & 1.7 \\
\hline Healthcare & 6,449 & 1.7 & 7,201 & 1.8 \\
\hline Retail & 6,120 & 1.6 & 7,049 & 1.8 \\
\hline Oil and gas & 5,175 & 1.4 & 5,299 & 1.4 \\
\hline
\end{tabular}
(1) Includes only non-real estate commercial loans and leases.
</TABLE>

\section*{International Exposure}

Through its credit and market risk management activities, the Corporation has been devoting particular attention to those countries that have been negatively impacted by global economic pressure. These include certain Asian countries as well as countries within Latin America and Europe that have experienced currency and other economic problems.

In connection with its efforts to maintain a diversified portfolio, the Corporation limits its exposure to any one geographic region or country and monitors this exposure on a continuous basis. Table Twelve sets forth selected regional foreign exposure at March 31, 2001. The countries selected represent those that are sometimes considered as having higher credit and foreign exchange risk. At March 31, 2001, the Corporation's total exposure to these select countries was \(\$ 28.7\) billion, a decrease of \(\$ 1.6\) billion from December 31, 2000, primarily due to reductions in exposure to Japan and certain other countries in Asia and Latin America. Table Twelve is based on the FFIEC's instructions for periodic reporting of foreign exposure.

\begin{tabular}{|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|c|}
\hline \[
\begin{aligned}
& \text { Total } \\
& 639
\end{aligned}
\] & \$ 61 & & \$ 362 & & \$ 59 & & \$ 11 & & & & \$ 519 & & \$ 120 & & \$ \\
\hline \multicolumn{16}{|l|}{Latin America} \\
\hline \multicolumn{2}{|l|}{Argentina} & & \$ 381 & & \$ 112 & & \$ 23 & & \$ 61 & & \$ 577 & & \$ 211 & & \$ 788 \\
\hline \multicolumn{16}{|l|}{\$ (286)} \\
\hline Brazil & & & 865 & & 394 & & 148 & & 371 & & 1,778 & & 531 & & \\
\hline 2,309 & 45 & & & & & & & & & & & & & & \\
\hline Chile & & & 510 & & 8 & & 25 & & 1 & & 544 & & 331 & & \\
\hline 875 & (105) & & & & & & & & & & & & & & \\
\hline Colombia & & & 188 & & 20 & & 10 & & 5 & & 223 & & 21 & & \\
\hline 244 & (42) & & & & & & & & & & & & & & \\
\hline Mexico & & & 1,396 & & 370 & & 91 & & 1,232 & & 3,089 & & 91 & & \\
\hline 3,180 & (256) & & & & & & & & & & & & & & \\
\hline Venezuela & & & 278 & & 14 & & - & & 211 & & 503 & & 28 & & \\
\hline 531 & 52 & & & & & & & & & & & & & & \\
\hline Other & & & 190 & & 72 & & 13 & & 121 & & 396 & & - & & \\
\hline \multicolumn{16}{|l|}{\multirow[t]{2}{*}{396}} \\
\hline & & & & & & & & & & & & & & & \\
\hline Total & & \$ & 3,808 & & \$ 990 & & \$ 310 & \$ & 2,002 & & 7,110 & \$ & 1,213 & \$ & \\
\hline \multicolumn{16}{|l|}{8,323 \$ (558)} \\
\hline Total & & \$ & 7,440 & \$ 2 & 2,264 & \$ 1 & 1,404 & \$ & 6,536 & \$ & 17,644 & \$ 1 & 1,045 & \$ & \\
\hline 28,689 & \$ (1,645) & & & & & & & & & & & & & & \\
\hline
\end{tabular}
--------------------
(1) Includes acceptances, standby letters of credit, commercial letters of credit, and formal guarantees.
(2) Cross-border exposure includes amounts payable to the Corporation by residents of countries other than the one in which the credit is booked, regardless of the currency in which the claim is denominated, consistent with FFIEC reporting rules.
(3) Gross local country exposure includes amounts payable to the Corporation by residents of countries in which the credit is booked, regardless of the currency in which the claim is denominated. Management does not net local funding or liabilities against local exposures as allowed by the FFIEC.
</TABLE>
55
Market Risk Management

## Overview

The Corporation is exposed to market risk as a consequence of the normal course of conducting its business activities. Examples of these business activities include market making, underwriting, proprietary trading, and asset/liability management in interest rate, foreign exchange, equity, commodity and credit markets, along with any associated derivative products. Market risk is the potential of loss arising from adverse changes in market rates, prices and liquidity. Financial products that expose the Corporation to market risk include securities, loans, deposits, debt and derivative financial instruments such as futures, forwards, swaps, options and other financial instruments with similar characteristics. Liquidity risk arises from the possibility that the Corporation may not be able to satisfy current or future financial commitments or that the Corporation may be more reliant on alternative funding sources such as long-term debt.

## Trading Portfolio

The Corporation's Board of Directors (the Board) delegates responsibility of the day-to-day management of market risk to the Finance Committee. The Finance Committee has structured a system of independent checks, balances and reporting in order to ensure that the Board's disposition toward market risk is not compromised.

The objective of Risk Management is to provide senior management with independent, timely assessments of the bottom line impacts of all market risks facing the Corporation and to monitor those impacts against trading limits. Risk Management monitors the changing aggregate position of the Corporation and projects the profit and loss levels that would result from both normal and extreme market moves. In addition, Risk Management is responsible for ensuring that reasonable policies and procedures that are in line with the Board's risk preferences are in place and enforced. These policies and procedures encompass the limit process, risk reporting, new product review and model review.

56
Histogram of Daily Market Risk-Related Revenue
Twelve Months Ended March 31, 2001
[Graphic omitted]

| (Dollars in Millions) | of Days |
| :--- | :---: |
| \$-10 to -15 | 1 |
| --5 to -10 | 4 |
| --5 to 0 | 14 |
| 0 to 5 | 36 |
| 5 to 10 | 55 |
| 10 to 15 | 51 |
| 15 to 20 | 40 |
| 20 to 25 | 20 |
| 25 to 30 | 20 |
| 30 to 35 | 5 |
| $>35$ | 4 |

Market risk-related revenue includes trading revenue and trading-related net interest income, which encompasses both proprietary trading and customer-related activities. During the first quarter of 2001, the Corporation continued its efforts to build on its client franchise and reduce the proportion of proprietary trading revenue to total revenue. The success of these efforts can be seen in the histogram. During the twelve months ended March 31, 2001, the Corporation recorded positive daily market risk-related revenue for 231 of 250 trading days. Furthermore, of the 19 days that showed negative revenue, only one day was greater than $\$ 10$ million.

Value at Risk
Value at Risk (VAR) is the key measure of market risk for the Corporation. VAR represents the maximum amount that the Corporation has placed at risk of loss, with a 99 percent degree of confidence, in the course of its risk taking activities. Its purpose is to describe the amount of capital required to absorb potential losses from adverse market movements.

As the following graph shows, during the twelve months ended March 31, 2001, actual market risk-related revenue exceeded VAR measures two days out of 250 total trading days. Given the 99 percent confidence interval captured by VAR, this would be expected to occur approximately once every 100 trading days, or two to three times each year.

57
Graphic omitted: Line graph representation of Daily Market Risk-Related Revenue and VAR for the twelve months ended March 31, 2001. During the period, the daily market risk-related revenue ranged from negative revenue of $\$ 13$ million to positive revenue of $\$ 38$ million. Over the same period, VAR ranged from $\$ 25$ million to $\$ 53$ million.

58
The following table summarizes the VAR in the Corporation's trading portfolios for the twelve months ended March 31, 2001 and 2000:

Table Thirteen
Trading Activities Market Risk

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|c|c|c|}
\hline \multirow[b]{3}{*}{(US Dollar equivalents in millions)} & \multicolumn{6}{|c|}{Twelve Months Ended March 31} \\
\hline & \multicolumn{3}{|c|}{2001} & \multicolumn{3}{|c|}{2000} \\
\hline & \begin{tabular}{l}
Average \\
VAR (1)
\end{tabular} & \[
\begin{aligned}
& \text { High } \\
& \text { VAR (2) }
\end{aligned}
\] & \begin{tabular}{l}
Low \\
VAR (2)
\end{tabular} & \begin{tabular}{l}
Average \\
VAR (1)
\end{tabular} & \[
\begin{gathered}
\text { High } \\
\text { VAR (2) }
\end{gathered}
\] & \[
\begin{gathered}
\text { Low } \\
\text { VAR (2) }
\end{gathered}
\] \\
\hline <S> & <C> & <C> & <C> & <C> & <C> & <C> \\
\hline Interest rate & \$28.1 & \$46.2 & \$16.3 & \$21.1 & \$25.5 & \$15.8 \\
\hline Foreign exchange & 9.9 & 18.5 & 5.0 & 11.5 & 21.7 & 6.9 \\
\hline Commodities & 2.3 & 5.2 & . 5 & 1.6 & 5.8 & . 5 \\
\hline Equities & 23.9 & 41.5 & 5.5 & 17.6 & 35.1 & 6.7 \\
\hline Credit products & 8.5 & 16.4 & 3.0 & 14.3 & 18.1 & 8.9 \\
\hline Real estate/mortgage & 7.9 & 11.3 & 2.5 & 6.8 & 10.1 & 2.2 \\
\hline Total trading portfolio & 41.5 & 53.0 & 25.1 & 32.2 & 46.7 & 23.5 \\
\hline
\end{tabular}
(1) The average VAR for the total portfolio is less than the sum of the VARs of the individual portfolios due to risk offsets arising from the diversification of the portfolio.
(2) The high and low for the entire trading account may not equal the sum of the individual components as the highs or lows of the portfolio may have occurred on different trading days.
</TABLE>
Total trading portfolio VAR increased during the twelve months ended March 31, 2001 relative to the twelve months ended March 31, 2000. The increase was largely driven by increased activity in the equities and interest rate businesses.

The following table summarizes the quarterly VAR in the Corporation's trading portfolios for the most recent four quarters:

Table Fourteen

| <TABLE> <br> <CAPTION> |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | First Quarter 2001 |  |  | Fourth Quarter 2000 |  |  | Third Quarter 2000 |  |  |
| (US Dollar equivalents in millions) | Average <br> VAR (1) | High <br> VAR (2) | $\begin{aligned} & \text { Low } \\ & \text { VAR (2) } \end{aligned}$ | Average <br> VAR (1) | $\begin{gathered} \text { High } \\ \operatorname{VAR}(2) \end{gathered}$ | $\begin{aligned} & \text { Low } \\ & \text { VAR (2) } \end{aligned}$ | Average <br> VAR (1) | $\begin{gathered} \text { High } \\ \text { VAR (2) } \end{gathered}$ | Low <br> VAR (2) |
| <S> | <C> | <C> | <C> | <C> | <C> | <C> | <C> | <C> | <C> |
| Interest rate | \$32.1 | \$46.2 | \$26.9 | \$25.2 | \$42.2 | \$16.3 | \$29.1 | \$35.5 | \$24.7 |
| Foreign exchange | 8.2 | 12.8 | 5.0 | 10.6 | 15.5 | 5.7 | 9.1 | 13.5 | 5.5 |
| Commodities | 1.8 | 3.8 | . 9 | 2.8 | 4.8 | 1.5 | 2.4 | 5.2 |  |
| Equities (3) | 13.1 | 22.5 | 8.9 | 10.4 | 21.6 | 5.5 | 35.2 | 41.5 | 25.5 |
| Credit products | 6.2 | 8.0 | 3.0 | 6.3 | 8.5 | 3.2 | 8.8 | 12.0 | 6. |
| Real estate/mortgage | 7.7 | 10.2 | 5.8 | 9.6 | 11.1 | 8.3 | 9.8 | 11.3 | 8. |
| Total trading portfolio (3) | 37.5 | 49.6 | 32.9 | 32.0 | 45.5 | 25.1 | 48.5 | 53.0 | 39.2 |

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<CAPTION>

| (US Dollar equivalents in millions) | Second Quarter 2000 |  |  |
| :---: | :---: | :---: | :---: |
|  | Average <br> VAR (1) | $\begin{gathered} \text { High } \\ \text { VAR (2) } \end{gathered}$ | $\begin{aligned} & \text { Low } \\ & \text { VAR (2) } \end{aligned}$ |
| <S> | <C> | <C> | <C> |
| Interest rate | \$26.4 | \$33.6 | \$21.7 |
| Foreign exchange | 10.2 | 18.5 | 5.4 |
| Commodities | 1.9 | 3.3 | . 7 |
| Equities (3) | 36.7 | 39.8 | 28.7 |
| Credit products | 12.4 | 16.4 | 8.8 |
| Real estate/mortgage | 4.5 | 9.4 | 2.5 |
| Total trading portfolio (3) | 47.9 | 52.0 | 41.9 |

(1) The average VAR for the total portfolio is less than the sum of the VARs of the individual portfolios due to risk offsets arising from the diversification of the portfolio.
(2) The high and low for the entire trading account may not equal the sum of the individual components as the highs or lows of the portfolio may have occurred on different trading days.
(3) The decrease in VAR in fourth quarter 2000 was due to a change in methodology used to calculate VAR for the equities portfolio. The net effect of the change was an approximate $\$ 20$ million reduction in reported VAR for equities. VAR was not restated for previous quarters.
</TABLE>

VAR modeling on trading is subject to numerous limitations. In addition, the Corporation recognizes that there are numerous assumptions and estimates associated with modeling and actual results could differ from these assumptions and estimates. The Corporation mitigates these uncertainties through close monitoring and by examining and updating assumptions on an ongoing basis. The continual trading risk management process considers the impact of unanticipated risk exposure and updates assumptions to reduce loss exposure.

Stress Testing
In order to determine the sensitivity of the Corporation's capital to the impact of historically large market moves with low probability, stress scenarios are run against the trading portfolios. This stress testing should verify that, even under extreme market moves, the Corporation will preserve its capital. The scenarios for each product are large standard deviation moves in the relevant markets that are based on significant historical events. These results are calculated daily and reported as part of the regular reporting process.

In addition, specific stress scenarios are run regularly which represent extreme, but plausible, events that would be of concern given the Corporation's current portfolio. The results of these specific scenarios are presented to the Trading Risk Committee as part of its regular meetings. Examples of these specific stress scenarios include calculating the effects on the overall portfolio of an extreme Federal Reserve Board tightening or easing of interest
rates, a severe credit deterioration in the U.S., and a recession in Japan and the corresponding ripple effects throughout Asia.

Asset and Liability Management Activities
Non-Trading Portfolio
The Corporation's Asset and Liability Management (ALM) process, managed through the Asset and Liability Committee of the Finance Committee, is used to manage interest rate risk through the structuring of balance sheet portfolios and identifying and linking derivative positions to specific hedged assets and liabilities. Interest rate risk represents the only material market risk exposure to the Corporation's non-trading financial instruments.

To effectively measure and manage interest rate risk, the Corporation uses sophisticated computer simulations that determine the impact on net interest income of numerous interest rate scenarios, balance sheet trends and strategies. These simulations cover the following financial instruments: short-term financial instruments, securities, loans, deposits, borrowings and derivative instruments. These simulations incorporate assumptions about balance sheet dynamics, such as loan and deposit growth and pricing, changes in funding mix and asset and liability repricing and maturity characteristics. Simulations are run under various interest rate scenarios to determine the impact on net income and capital. From these scenarios, interest rate risk is quantified and appropriate strategies are developed and implemented. The overall interest rate risk position and strategies are reviewed on an ongoing basis by senior management. Additionally, duration and market value sensitivity measures are selectively utilized where they provide added value to the overall interest rate risk management process.

At March 31, 2001, the interest rate risk position of the Corporation was relatively neutral as the impact of a gradual parallel 100 basis point rise or fall in interest rates over the next 12 months was estimated to be less than one percent of net interest income.

Available-for-sale securities had an unrealized loss of $\$ 211$ million at March 31, 2001, compared to an unrealized loss of $\$ 991$ million at December 31, 2000. The expected maturities, unrealized gains and losses and weighted average effective yield and rate associated with the Corporation's other significant non-trading on-balance sheet financial instruments at March 31, 2001 were not significantly different from those at December 31, 2000. For a discussion of other non-trading on-balance sheet financial instruments, see page 50 and Table Twenty-One on page 51 of the "Market Risk Management" section of the Corporation's 2000 Annual Report on Form 10-K.

Interest Rate and Foreign Exchange Contracts
Risk management interest rate contracts and foreign exchange contracts are utilized in the Corporation's ALM process. The Corporation maintains an overall interest rate risk management strategy that incorporates the use of interest rate contracts to minimize significant unplanned fluctuations in earnings that are caused by interest rate volatility. The Corporation's goal is to manage interest rate sensitivity so that movements in interest rates do not adversely affect the net interest margin. As a result of interest rate fluctuations, hedged fixed-rate assets and liabilities appreciate or depreciate in market value. Gains or losses on the derivative instruments that are linked to the hedged fixed-rate assets and liabilities are expected to substantially offset this unrealized appreciation or depreciation. Interest income and interest expense on hedged variable-rate assets and liabilities, respectively, increases or decreases as a result of interest rate fluctuations. Gains and losses on the derivative instruments that are

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linked to these hedged assets and liabilities are expected to substantially offset this variability in earnings. See Note Four of the consolidated financial statements for additional information on the Corporation's hedging activities.

Interest rate contracts, which are generally non-leveraged generic interest rate and basis swaps, options, futures and forwards, allow the Corporation to effectively manage its interest rate risk position. In addition, the Corporation uses foreign currency contracts to manage the foreign exchange risk associated with foreign-denominated assets and liabilities, as well as the Corporation's equity investments in foreign subsidiaries. As reflected in Table Fifteen, the notional amount of the Corporation's receive fixed and pay fixed interest rate swaps at March 31, 2001 was $\$ 72.9$ billion and $\$ 21.5$ billion, respectively. The receive fixed interest rate swaps are primarily converting variable rate commercial loans to fixed rate. The net receive fixed position at March 31, 2001 was $\$ 51.4$ billion notional compared to $\$ 48.8$ billion notional at December 31, 2000. The Corporation had $\$ 15.7$ billion notional and $\$ 14.7$ billion notional of basis swaps at March 31, 2001 and December 31, 2000, respectively, linked primarily to loans and long-term debt. The Corporation had $\$ 22.5$ billion notional of option products at December 31, 2000 . At March 31, 2001, there were no option products being used in the Corporation's ALM process. The
Corporation had $\$ 2.5$ billion notional and $\$ 24.8$ billion notional of futures and forward rate contracts at March 31, 2001 and December 31, 2000, respectively. In
addition, open foreign exchange contracts at March 31, 2001 had a notional amount of $\$ 20.1$ billion compared to $\$ 19.0$ billion at December 31, 2000.

Table Fifteen also summarizes the expected maturity and the average estimated duration, weighted average receive and pay rates and the net unrealized and realized gains and losses at March 31, 2001 and December 31, 2000 of the Corporation's open ALM interest rate swaps, as well as the expected maturity and net unrealized and realized gains and losses at March 31, 2001 and December 31, 2000 of the Corporation's open ALM basis swaps, options, futures and forward rate and foreign exchange contracts. Unrealized and realized gains and losses are based on the last repricing and will change in the future primarily based on movements in one-, three- and six-month LIBOR rates. The ALM swap portfolio had a net unrealized and realized gain of \$1.4 billion and \$364 million at March 31, 2001 and December 31, 2000, respectively. The ALM option products had an unrealized loss of $\$ 157$ million at December 31, 2000. At March 31, 2001, there were no option products being used in the Corporation's ALM process. At March 31, 2001 and December 31, 2000, open foreign exchange contracts had a net unrealized loss of $\$ 303$ million and $\$ 387$ million, respectively.

The amount of unamortized net realized deferred gains associated with closed ALM swaps was $\$ 8$ million and $\$ 25$ million at March 31, 2001 and December 31, 2000, respectively. The amount of unamortized net realized deferred gains associated with closed ALM options was $\$ 89$ million and $\$ 95$ million at March 31, 2001 and December 31, 2000, respectively. The amount of unamortized net realized deferred losses associated with closed ALM futures and forward contracts was $\$ 13$ million and $\$ 15$ million at March 31,2001 and December 31, 2000 , respectively. There were no unamortized net realized deferred gains or losses associated with closed foreign exchange contracts at March 31, 2001 and December 31, 2000. The amount of unamortized net realized deferred gains in other comprehensive income associated with cash flow hedges was $\$ 89$ million at March 31, 2001.

Management believes the fair value of the ALM interest rate and foreign exchange portfolios should be viewed in the context of the overall balance sheet, and the value of any single component of the balance sheet positions should not be viewed in isolation.

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<TABLE>
<CAPTION>
Table Fifteen
Asset and Liability Management Interest Rate and Foreign Exchange Contracts
$\qquad$ March 31, 2001


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(1) Represents the unamortized net realized deferred gains associated with closed contracts. As a result, no notional amount is reflected for expected

The Corporation adopted Statement of Financial Accounting Standards No. 133, "Accounting for Derivative Instruments and Hedging Activities," (SFAS 133) on January 1, 2001. SFAS 133 requires that all derivative instruments be recorded on the balance sheet at their fair value. The Corporation has not significantly altered its overall interest rate risk management objective and strategy as a result of adopting SFAS 133. For further information on SFAS 133, see Note One of the consolidated financial statements on page 6.

In conducting its mortgage production activities, the Corporation is exposed to interest rate risk for the periods between the loan commitment date and the loan funding date. To manage this risk, the Corporation enters into various financial instruments including forward delivery contracts, Euro dollar futures and option contracts. The notional amount of such contracts was $\$ 18.5$ billion at March 31, 2001 with associated net unrealized losses of $\$ 5$ million. At December 31, 2000, the notional amount of such contracts was $\$ 9.7$ billion with associated net unrealized losses of $\$ 53$ million. These contracts have an average expected maturity of less than 90 days.

In 2001, the Corporation amended certain of its Mortgage Selling and Servicing Contracts to better manage the Corporation's mortgage banking activities. The Corporation has enhanced its ability to pledge or sell the securities of its mortgage banking business. For additional information on mortgage banking activities, see Note One of the consolidated financial statements on page 6.

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Item 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK


See "Management's Discussion and Analysis of Results of Operations and Financial Condition - Market Risk Management" on page 56 and the sections referenced therein for Quantitative and Qualitative Disclosures about Market Risk.

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Part II. Other Information
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Item 1. Legal
Proceedings

Litigation
In the ordinary course of business, the Corporation and its subsidiaries are routinely defendants in or parties to a number of pending and threatened legal actions and proceedings, including actions brought on behalf of various classes of claimants. In certain of these actions and proceedings, substantial money damages are asserted against the Corporation and its subsidiaries and certain of these actions and proceedings are based on alleged violations of consumer protection, securities, environmental, banking and other laws.

The Corporation and certain present and former officers and directors have been named as defendants in a number of actions filed in several federal courts that have been consolidated for pretrial purposes before a Missouri federal court. The amended complaint in the consolidated actions alleges, among other things, that the defendants failed to disclose material facts about BankAmerica Corporation's (BankAmerica) losses relating to D.E. Shaw Securities Group, L.P. ("D.E. Shaw") and related entities until mid-October 1998, in violation of various provisions of federal and state laws. The amended complaint also alleges that the proxy statement-prospectus of August 4, 1998, falsely stated that the merger between NationsBank Corporation (NationsBank) and BankAmerica would be one of equals and alleges a scheme to have NationsBank gain control over the newly merged entity. The Missouri federal court has certified classes consisting generally of persons who were stockholders of NationsBank or BankAmerica on September 30, 1998, or were entitled to vote on the merger, or who purchased or acquired securities of the Corporation or its predecessors between August 4, 1998 and October 13, 1998. The amended complaint substantially survived a motion to dismiss, and discovery is underway. Claims against certain director-defendants were dismissed with leave to replead. The court has preliminarily ordered the
parties to be ready for trial in January 2002. A former NationsBank stockholder who opted out of the federal class action has commenced an action asserting claims substantially similar to the claims relating to D.E. Shaw set forth in the consolidated action. That action is proceeding with the federal class action in the Missouri federal court. Similar class actions (including one limited to California residents raising the claim that the proxy statement-prospectus of August 4, 1998, falsely stated that the merger would be one of equals) were filed in California state court, alleging violations of the California Corporations Code and other state laws. The action on behalf of California residents was certified as a class. A motion to decertify the class is pending. A lower court order dismissing that action was reversed on appeal and discovery has commenced. The remaining California actions have been consolidated, but have not been certified as class actions. The Missouri federal court has enjoined prosecution of those consolidated class actions as a class action. The plaintiffs who were enjoined have appealed that injunction to the United States Court of Appeals for the Eighth Circuit. The Corporation believes the actions lack merit and will defend them vigorously. The amount of any ultimate exposure cannot be determined with certainty at this time.

Management believes that the actions and proceedings and the losses, if any, resulting from the final outcome thereof, will not be material in the aggregate to the Corporation's financial position or results of operations.

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As part of its share repurchase program, during the first quarter of 2001 , the Corporation sold put options to purchase an aggregate of one million shares of Common Stock. These put options were sold to an independent third party for an aggregate purchase price of $\$ 6$ million. The put option exercise price is $\$ 51.38$ per share and expires in September 2001. The put option contracts allow the Corporation to determine the method of settlement (cash or stock). Each of these transactions was exempt from registration under Section $4(2)$ of the Securities Act of 1933, as amended.

At March 31, 2001, the Corporation had two million put options outstanding, with exercise prices ranging from $\$ 48.14$ per share to $\$ 51.38$ per share and expiration dates ranging from April 2001 to September 2001.

Item 6. Exhibits
and Reports on
Form 8-K

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.


Bank of America Corporation and Subsidiaries
Exhibit $12(\mathrm{a})$
Ratio of Earnings to Fixed Charges

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<CAPTION>



<TABLE>
<CAPTION>
Bank of America Corporation and Subsidiaries
Exhibit 12 (b)
Ratio of Earnings to Fixed Charges and Preferred Dividends

<CAPTION>
$\qquad$
---------------------

| 31 | ber |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Three Months |  |  |  |
|  | Ended |  |  |  |
| (Dollars in millions) | March 31, 2001 | 2000 | 1999 | 1998 |
| 19971996 |  |  |  |  |

$\qquad$
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Including Interest on Deposits



