# UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

#### FORM 8-K

## CURRENT REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported):
April 17, 2013

### **BANK OF AMERICA CORPORATION**

(Exact name of registrant as specified in its charter)

Delaware (State or Other Jurisdiction of Incorporation) 1-6523 (Commission File Number) 56-0906609 (IRS Employer Identification No.)

(IKS Employer Identification IV

100 North Tryon Street Charlotte, North Carolina 28255 (Address of principal executive offices)

(704) 386-5681 (Registrant's telephone number, including area code)

Not Applicable (Former name or former address, if changed since last report)

Check the	appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:
	Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
	Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
	Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
	Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

#### ITEM 2.02. RESULTS OF OPERATIONS AND FINANCIAL CONDITION.

On April 17, 2013, Bank of America Corporation (the "Corporation") announced financial results for thefirst quarter ended March 31, 2013, reporting first quarter net income of \$2.6 billion, or \$0.20 per diluted share. A copy of the press release announcing the Corporation's results for thefirst quarter ended March 31, 2013 (the "Press Release") is attached hereto as Exhibit 99.1 and is incorporated by reference in this Item 2.02. The Press Release is available on the Corporation's website.

The information provided in Item 2.02 of this report, including Exhibit 99.1, shall be deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended.

#### ITEM 7.01. REGULATION FD DISCLOSURE.

On April 17, 2013, the Corporation will hold an investor conference call and webcast to discuss financial results for thefirst quarter ended March 31, 2013, including the Press Release and other matters relating to the Corporation.

The Corporation has also made available on its website presentation materials containing certain historical and forward-looking information relating to the Corporation (the "Presentation Materials") and materials that contain additional information about the Corporation's financial results for the quarter ended March 31, 2013 (the "Supplemental Information"). The Presentation Materials and the Supplemental Information are furnished herewith as Exhibit 99.2 and Exhibit 99.3, respectively, and are incorporated by reference in this Item 7.01. All information in Exhibits 99.2 and 99.3 is presented as of the particular date or dates referenced therein, and the Corporation does not undertake any obligation to, and disclaims any duty to, update any of the information provided.

The information provided in Item 7.01 of this report, including Exhibits 99.2 and 99.3, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, nor shall the information or Exhibits 99.2 or 99.3 be deemed incorporated by reference in any filings under the Securities Act of 1933, as amended.

#### ITEM 9.01. FINANCIAL STATEMENTS AND EXHIBITS.

#### (d) Exhibits.

Exhibit 99.1 is filed herewith. Exhibits 99.2 and 99.3 are furnished herewith.

EXHIBIT NO.	DESCRIPTION OF EXHIBIT
99.1	The Press Release
99.2	The Presentation Materials
99.3	The Supplemental Information

#### SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Corporation has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

#### BANK OF AMERICA CORPORATION

By: /s/ Neil A. Cotty

Neil A. Cotty

Chief Accounting Officer

Dated: April 17, 2013

#### INDEX TO EXHIBITS

EXHIBIT NO.	DESCRIPTION OF EXHIBIT
99.1	The Press Release
99.2	The Presentation Materials
99.3	The Supplemental Information



April 17, 2013

Investors May Contact: Kevin Stitt, Bank of America, 1.980.386.5667 Lee McEntire, Bank of America, 1.980.388.6780

Reporters May Contact: Jerry Dubrowski, Bank of America, 1.980.388.2840 jerome.f.dubrowski@bankofamerica.com

#### Bank of America Reports First-Quarter 2013 Net Income of \$2.6 Billion, or \$0.20 per Diluted Share

#### **Business Momentum Continues**

- Deposit Balances up 5 Percent From Q1-12 to \$1.1 Trillion
- First-lien Mortgage Production up 57 Percent From Q1-12 to \$24 Billion
- Global Wealth and Investment Management Reports Record Post-merger Revenue, Net Income and Long-term Assets Under Management Flows
- Consumer Credit Loss Rates Reaching Five-year Lows
- Commercial Loan Balances up 17 Percent From Q1-12 to \$367 Billion
- Maintains No. 2 Ranking in Global Investment Bank Fees; up 26 Percent From Q1-12 to \$1.5 Billion
- Noninterest Expense Down Nearly \$1.0 Billion From Q1-12, Driven Primarily by Project New BAC Initiatives
- Significant Progress in Legacy Assets and Servicing; Number of 60+ Days Delinquent Mortgage Loans Down 39 Percent From Q1-12 to 667,000 Loans

#### Capital and Liquidity Remain Strong

- Basel 1 with Market Risk Final Rule Tier 1 Common Capital Ratio of10.58 Percent, up From Pro Forma 10.38 Percent in Prior Quarter <sup>A</sup>
- Estimated Basel 3 Tier 1 Common Capital Ratio of 9.42 Percent, up From 9.25 Percent in Prior Quarter
- Long-term Debt Down \$75.3 Billion From Year-ago Quarter, Driven by Maturities and Liability Management Actions; Timeto-required Funding Remains Strong at 30 Months
- 2013 Capital Plan Actions Expected to Begin in Q2-13; Approved Actions Include \$5.5 Billion of Preferred Stock Redemptions and \$5 Billion of Common Stock Repurchases

CHARLOTTE — Bank of America Corporation today reported net income of\$2.6 billion, or \$0.20 per diluted share, for the first quarter of 2013, compared to \$653 million, or \$0.03 per diluted share, in the first quarter of 2012. Revenue, net of interest expense, on a fully taxable-equivalent (FTE)<sup>C</sup> basis rose 5 percent to \$23.7 billion from \$22.5 billion a year ago.

Relative to the same period a year ago, the results for thefirst quarter of 2013 were driven by increased brokerage income, higher investment banking fees, and improved credit quality across all major portfolios, partially offset by lower mortgage banking income and lower net gains on the sales of debt securities. The first quarter of 2013 included \$893 million of pretax annual expense associated with retirement-eligible stock compensation costs, compared to \$892 million in the first quarter of 2012. In addition, the year-ago quarter included significant negative Debit Valuation Adjustments (DVA), negative fair value option (FVO) adjustments on structured liabilities and gains on the redemption of debt and trust-preferred securities.

"Our strategy of connecting our customers to all we can do for them is working," said Chief Executive Officer Brian Moynihan.
"Solid increases in loan growth to small businesses and middle-market companies, four straight quarters of steady growth in mortgage originations, record earnings in wealth management, and another quarter near the top in investment banking fees show we are balanced, focused and moving forward."

"There were many examples of progress this quarter," said Chief Financial Officer Bruce Thompson. "We reduced noninterest expense by nearly \$1 billion year-over-year, and credit costs continued to decline. Our relentless focus on capital, liquidity, and expense reduction enables us to be in position to return excess capital to investors through the previously announced common stock repurchase program and preferred stock redemptions."

#### **Selected Financial Highlights**

(Dollars in millions, except per share data)	 March 31 2013	December 31 2012	March 31 2012
Net interest income, FTE basis <sup>1</sup>	\$ 10,875	\$ 10,555	\$ 11,053
Noninterest income	12,833	8,336	11,432
Total revenue, net of interest expense, FTE basis	23,708	18,891	22,485
Total revenue, net of interest expense, FTE basis, excluding DVA, FVO and gains on exchanges <sup>2</sup>	23,852	19,610	26,040
Provision for credit losses	1,713	2,204	2,418
Noninterest expense	18,152	18,360	19,141
Net income	\$ 2,623	\$ 732	\$ 653
Diluted earnings per common share	\$ 0.20	\$ 0.03	\$ 0.03

Fully taxable-equivalent (FTE) basis is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 22-25 of this press release. Net interest income on a GAAP basis was \$10.7 billion, \$10.3 billion and \$10.8 billion for the three months ended March 31, 2013, December 31, 2012 and March 31, 2012, respectively. Total revenue, net of interest expense, on a GAAP basis was \$23.5 billion, \$18.7 billion and \$22.3 billion for the three months ended March 31, 2013, December 31, 2012 and March 31, 2012, respectively.

Revenue, net of interest expense, on an FTE basisrose \$1.2 billion, or 5 percent, from the first quarter of 2012, to \$23.7 billion, led by higher noninterest income.

Total revenue, net of interest expense, on an FTE basis excluding DVA, FVO and gains on exchanges are non-GAAP financial measures. DVA losses, net of hedges, were\$54 million, \$277 million and \$1.5 billion for the three months ended March 31, 2013, December 31, 2012 and March 31, 2012, respectively. Negative FVO adjustments on structured liabilities were \$90 million, \$442 million and \$3.3 billion for the three months ended March 31, 2013, December 31, 2012 and March 31, 2012, respectively. The gains related to subordinated debt repurchases and exchanges of trust-preferred securities were \$0 for the three months ended March 31, 2013 and December 31, 2012, and \$1.2 billion for the three months ended March 31, 2012.

Net interest income, on an FTE basis, totaled\$10.9 billion in the first quarter of 2013, compared to \$10.6 billion in the fourth quarter of 2012 and \$11.1 billion in the first quarter of 2012<sup>B</sup>. The improvement from the fourth quarter of 2012 was driven by the favorable market-related impact of lower premium amortization expense of \$340 million, higher commercial loan balances, lower average long-term debt, and lower rates paid on deposits, partially offset by lower consumer loan balances and yields, and the impact of two fewer days in the quarter.

The decline in net interest income from the year-ago quarter was due to the impact of lower consumer loan balances as well as lower asset yields driven by the low rate environment, partially offset by reductions in long-term debt balances and lower rates paid on deposits.

Net interest margin was 2.43 percent in the first quarter of 2013, compared to 2.35 percent in the fourth quarter of 2012 and 2.51 percent in the first quarter of 2012.

Noninterest income increased \$1.4 billion from the year-ago quarter. The most significant drivers of the increase were negative FVO adjustments on structured liabilities of \$90 million, compared to negative FVO adjustments of \$3.3 billion for the first quarter of 2012 and DVA losses, net of hedges, on derivatives of \$54 million, compared to DVA losses, net of hedges, of \$1.5 billion for the first quarter of 2012. These drivers were partially offset by \$1.2 billion of gains related to subordinated debt repurchases and exchanges of trust-preferred securities in the year-ago quarter, lower mortgage banking income and lower net gains on sales of debt securities compared to the first quarter of 2012.

Noninterest expense decreased \$1.0 billion compared to the year-ago quarter to \$18.2 billion, driven primarily by Project New BAC initiatives to streamline processes and the company's ongoing focus to reduce costs to service delinquent mortgage loans. Excluding litigation costs, noninterest expense in Legacy Assets and Servicing was \$2.6 billion in the first quarter of 2013. This compares with \$3.1 billion in the prior quarter, which also excludes a \$1.1 billion provision for the Independent Foreclosure Review (IFR) acceleration agreement, and \$2.7 billion in the first quarter of 2012<sup>D</sup>.

As previously announced, Bank of America expects total cost savings from Project New BAC to reach \$8.0 billion per year, or \$2.0 billion per quarter, by mid-2015. The company expects to achieve approximately \$1.5 billion in cost savings, per quarter, by the fourth quarter of 2013, representing 75 percent of the quarterly target.

Litigation expense was \$881 million in thefirst quarter of 2013, compared to \$916 million in thefourth quarter of 2012 and \$793 million in the first quarter of 2012. Included in litigation expense for the first quarter of 2013 is a class action settlement in principle between certain Countrywide entities and various institutional and individual plaintiffs (collectively, the Luther, Maine State, and Western Teamsters plaintiffs) concerning residential mortgage-backed securities (RMBS) issued by subsidiaries of Countrywide Financial Corporation.

The first of these class action lawsuits was filed in November 2007, and they collectively concern the disclosures that were made in connection with 429 Countrywide RMBS offerings issued from 2005 through 2007. The original principal balance of the RMBS involved in these cases exceeded \$350 billion, and the unpaid principal balance of these securities as of February 2013 (excluding securities that are the subject of individual or threatened actions) was \$95 billion.

Under the settlement in principle, the lawsuits will be dismissed in their entirety, and defendants will receive a global release in exchange for a settlement payment of \$500 million. The settlement will not affect investors' rights to receive trust distributions upon final court approval of the \$8.5 billion settlement with Bank of New York Mellon as trustee.

The settlement is subject to final court approval. If approved, and all class members who have not already filed or threatened individual suits participate, the settlement is expected to resolve approximately 80 percent of the unpaid principal balance of the Countrywide-issued RMBS as to which securities disclosure claims have been filed or threatened, and approximately 70 percent of the unpaid principal balance of all RMBS as to which securities disclosure claims have been filed or threatened as to all Bank of America-related entities. The amounts to be paid in the settlement are covered by a combination of pre-existing litigation reserves and additional litigation reserves recorded in the guarter ended March 31, 2013.

Income tax expense for the first quarter of 2013 was \$1.0 billion on \$3.6 billion of pretax income, resulting in a28 percent effective tax rate. This compares to income tax expense of \$66 million on \$719 million of pretax income resulting in a9 percent effective tax rate in the year-ago quarter.

At March 31, 2013, the company had 262,812 full-time employees, down from 267,190 at December 31, 2012 and 278,688 at March 31, 2012.

#### **Business Segment Results**

The company reports results through five business segments: Consumer and Business Banking (CBB), Consumer Real Estate Services (CRES), Global Wealth and Investment Management (GWIM), Global Banking, and Global Markets, with the remaining operations recorded in All Other.

Unless otherwise noted, business segment revenue, on an FTE basis, is net of interest expense.

#### Consumer and Business Banking (CBB)

	Three Months Ended								
(Dollars in millions)	M	arch 31 2013		December 31 2012		March 31 2012			
Total revenue, net of interest expense, FTE basis	\$	7,214	\$	7,212	\$	7,422			
Provision for credit losses		906		961		877			
Noninterest expense		4,108		4,141		4,263			
Net income	\$	1,382	\$	1,421	\$	1,445			
Return on average allocated capital 1, 2		20.05%		-		-			
Return on average economic capital 1, 2		-		23.90%		26.05%			
Average loans	\$	129,570	\$	131,217	\$	140,341			
Average deposits		502,483		484,062		464,023			
At period-end									
Brokerage assets	\$	82,616	\$	75,946	\$	73,422			

<sup>&</sup>lt;sup>1</sup> Effective January 1, 2013, the Corporation revised, on a prospective basis, its methodology for allocating capital to the business segments. In connection with this change in methodology, the Corporation updated the applicable terminology to allocated capital from economic capital as reported in prior periods. For reconciliation of allocated capital, refer to pages 22-25 of this press release.

#### **Business Highlights**

- Average deposit balances of \$502.5 billion increased \$38.5 billion, or 8 percent, from the same period a year ago. The
  increase was driven by growth in liquid products in a low-rate environment and a \$7 billion average impact of migration of
  deposits from Global Wealth and Investment Management. The average rate paid on deposits declined 7 basis points in
  the first quarter of 2013 to 13 basis points from 20 basis points in the year-ago quarter due to pricing discipline and a shift
  in the mix of deposits.
- The number of mobile banking customers increased 30 percent from the year-ago quarter to 12.6 million, and 9.3 million checks were deposited this quarter via Mobile Check Deposits, reflecting a continued focus on enhancing the customer experience.
- U.S. consumer credit card retail spending per average active account increased 7 percent from the first quarter of 2012.
- Merrill Edge brokerage assets increased 13 percent from the same period a year ago due to positive account flows and market growth.
- The company had \$2.2 billion in small business loan originations and commitments in the first quarter of 2013, up 29 percent from the year-ago quarter.
- The company's specialized sales force of financial solutions advisors, mortgage loan officers and small business bankers increased 28 percent in the first quarter of 2013 to nearly 6,400 specialists.

Return on average allocated capital and return on average economic capital are non-GAAP financial measures. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. For reconciliation to GAAP financial measures, refer to pages 22-25 of this press release.

#### **Financial Overview**

Consumer and Business Banking reported net income of \$1.4 billion, down \$63 million, or 4 percent, from the year-ago quarter, due to lower net interest income, partially offset by lower noninterest expense.

Net interest income of \$4.8 billion was down \$250 million from the year-ago quarter, driven by the continued low-rate environment and lower average loans, partially offset by higher asset and liability management (ALM) activities.

Noninterest expense was down \$155 million from the year-ago quarter to \$4.1 billion primarily due to lower operating expenses, partially offset by higher litigation expense.

Provision for credit losses increased \$29 million from the year-ago quarter to \$906 million as improvements in portfolio trends have stabilized.

#### **Consumer Real Estate Services (CRES)**

	Three Months Ended							
(Dollars in millions)	March 31 2013			December 31 2012		March 31 2012		
Total revenue, net of interest expense, FTE basis	\$	2,312	\$	475	\$	2,664		
Provision for credit losses		335		485		507		
Noninterest expense		4,059		5,607		3,884		
Net loss	\$	(1,308)	\$	(3,704)	\$	(1,138)		
Average loans and leases		92,963		96,605		109,601		
At period-end								
Loans and leases	\$	90,971	\$	94,660	\$	108,063		

#### **Business Highlights**

- Bank of America funded \$25 billion in residential home loans and home equity loans during the first quarter of 2013, up 11 percent from the fourth quarter of 2012, and 56 percent higher than the first quarter of 2012.
- The residential fundings helped more than 106,000 homeowners either refinance an existing mortgage or purchase a home through our retail channels, including more than 2,700 first-time homebuyer mortgages and more than 37,000 mortgages to low- and moderate-income borrowers.
- The number of 60+ days delinquent first mortgage loans serviced by Legacy Assets and Servicing declined during the first quarter of 2013 to 667,000 loans from 773,000 loans at the end of the fourth quarter of 2012, and 1.09 million loans at the end of the first quarter of 2012.

#### **Financial Overview**

Consumer Real Estate Services reported a net loss of\$1.3 billion for the first quarter of 2013, compared to a net loss of\$1.1 billion for the same period in 2012. Revenue declined\$352 million to \$2.3 billion. Noninterest income was \$1.6 billion, a decrease of \$327 million from the year-ago quarter, driven by lower mortgage banking income due primarily to lower servicing income. Core production revenue was \$815 million in the first quarter of 2013, down from \$928 million in the year-ago quarter as higher originations were offset by lower margins.

Approximately 91 percent of funded first mortgages were refinances, and 9 percent were for home purchases.

Representations and warranties provision was \$250 million in thefirst quarter of 2013, compared to \$282 million in thefirst quarter of 2012.

The provision for credit losses decreased \$172 million from the same period a year ago to\$335 million, driven by continued improvements in portfolio trends.

Noninterest expense increased to \$4.1 billion from \$3.9 billion in the first quarter of 2012, primarily due to an increase of \$355 million in litigation expense and higher default-related expenses, which were partially offset by lower mortgage-related assessments, waivers and similar costs related to foreclosure delays, and lower costs due to the divestiture of certain ancillary servicing business units.

#### Global Wealth and Investment Management (GWIM)

			T	hree Months Ended	
(Dollars in millions)	M	arch 31 2013		December 31 2012	March 31 2012
Total revenue, net of interest expense, FTE basis	\$	4,421	\$	4,193	\$ 4,147
Provision for credit losses		22		112	46
Noninterest expense		3,253		3,196	3,232
Net income	\$	720	\$	576	\$ 550
Return on average allocated capital 1, 2		29.38%		-	-
Return on average economic capital 1, 2		-		28.36%	34.85%
Average loans and leases	\$	106,082	\$	103,785	\$ 98,016
Average deposits		253,413		249,658	239,859
At period-end (Dollars in billions)					
Assets under management	\$	745.3	\$	698.1	\$ 677.6
Total client balances <sup>3</sup>		2,248.7		2,166.7	2,123.6

<sup>1</sup> Effective January 1, 2013, the Corporation revised, on a prospective basis, its methodology for allocating capital to the business segments. In connection with this change in methodology, the Corporation updated the applicable terminology to allocated capital from economic capital as reported in prior periods. For reconciliation of allocated capital, refer to pages 22-25 of this press release.

<sup>2</sup> Return on average allocated capital and return on average economic capital are non-GAAP financial measures. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. For reconciliation to GAAP financial measures, refer to pages 22-25 of this press release.

<sup>3</sup> Total client balances are defined as assets under management, assets in custody, client brokerage assets, client deposits and loans (including margin receivables).

#### **Business Highlights**

- Record quarterly results in revenue, pretax margin, net income, asset management fees, long-term assets under management (AUM) flows and client balances.
- Record asset management fees of \$1.6 billion, up 9 percent from the year-ago quarter.
- Long-term AUM flows were a record \$20.4 billion, marking the 15th consecutive quarter of positive flows
- Period-end deposit balances of \$240 billion were flat from the year-ago quarter as organic growth was offset by \$19 billion of net migration of deposits to Consumer and Business Banking during the first quarter of 2013. Period-end loan balances grew \$9.1 billion, or 9 percent, to a record \$107.0 billion.

#### **Financial Overview**

Global Wealth and Investment Management net income rose31 percent from the first quarter of 2012 to \$720 million.

Revenue increased 7 percent from the year-ago quarter to \$4.4 billion, driven by higher asset management fees related to higher market levels and long-term AUM flows, higher transactional revenue and higher net interest income. The pretax margin was a record 26 percent for the first quarter of 2013, up from 21 percent in the year-ago quarter.

The provision for credit losses decreased \$24 million from the year-ago quarter to \$22 million driven by improvement in the home equity portfolio. Noninterest expense of \$3.3 billion remained relatively unchanged as higher volume-driven expenses and litigation expense were offset by lower other personnel costs.

Client balances rose 6 percent from the year-ago quarter to \$2.25 trillion, reflecting higher market levels and net inflows, driven by client activity in long-term AUM, deposits and loans. Assets under management grew \$67.7 billion from the first quarter of 2012 to \$745.3 billion, driven by long-term AUM flows and market impact.

#### **Global Banking**

		Three Months Ended							
(Dollars in millions)	March 31 2013			December 31 2012		March 31 2012			
Total revenue, net of interest expense, FTE basis	\$	4,225	\$	4,138	\$	4,236			
Provision for credit losses		195		179		(245)			
Noninterest expense		1,900		1,796		1,997			
Net income	\$	1,338	\$	1,409	\$	1,573			
Return on average allocated capital 1,2		21.72%		-		-			
Return on average economic capital 1, 2		-		28.09%		31.34%			
Average loans and leases	\$	280,305	\$	268,364	\$	266,206			
Average deposits		221,492		242,241		210,940			

<sup>&</sup>lt;sup>1</sup> Effective January 1, 2013, the Corporation revised, on a prospective basis, its methodology for allocating capital to the business segments. In connection with this change in methodology, the Corporation updated the applicable terminology to allocated capital from economic capital as reported in prior periods. For reconciliation of allocated capital, refer to pages 22-25 of this press release.

#### **Business Highlights**

- Bank of America Merrill Lynch (BAML) maintained its No. 2 ranking in global net investment banking fees in the first quarter of 2013, based on reported competitor results as of April 17, 2013.
- According to Dealogic, BAML was ranked among the top three financial institutions in leveraged loans, investment-grade
  corporate debt, asset-backed securities, convertible debt, mortgage-backed securities and syndicated loans during the first
  quarter.
- Average loan and lease balances increased \$14.1 billion, or 5 percent, from the year-ago quarter to \$280.3 billion with growth in the U.S. and non-U.S. commercial and industrial, leasing and commercial real estate portfolios. Higher periodend balances of \$287.3 billion reflect solid loan growth.
- Average international loans grew 11 percent from the year-ago quarter, driven by gains in the Emerging Markets and Asia Pacific regions. Average international deposits grew 24 percent from the year-ago quarter particularly in Europe and Asia, reflecting the strength of the international franchise.
- Average deposits rose \$10.6 billion, or 5 percent, from the year-ago quarter to \$221.5 billion, due to client liquidity.
   Compared to the prior quarter, average deposits were down \$20.7 billion due to the expiration of the Transaction Account Guarantee (TAG) Program, as well as acceleration of certain corporate payments such as dividends.

Return on average allocated capital and return on average economic capital are non-GAAP financial measures. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. For reconciliation to GAAP financial measures, refer to pages 22-25 of this press release.

#### **Financial Overview**

Global Banking reported net income of \$1.3 billion in the first quarter of 2013, down \$235 million from the year-ago quarter, as an increase in provision expense was partially offset by a decline in noninterest expense. Revenue of \$4.2 billion was relatively flat from the year-ago quarter, as higher investment banking fees and net interest income were offset by gains on the liquidation of legacy portfolios in the first quarter of 2012.

Firmwide investment banking fees of \$1.5 billion, excluding self-led deals, increased 26 percent from the year-ago quarter, mainly due to a strong performance in debt underwriting and advisory fees. Global Banking investment banking fees, excluding self-led deals, increased 21 percent to \$762 million from \$631 million in the year-ago quarter.

Global Corporate Banking revenue of \$1.5 billion and Global Commercial Banking revenue of \$1.9 billion remained relatively unchanged compared to the year-ago quarter. Business Lending revenue of \$2.0 billion and Treasury Services revenue of \$1.4 billion remained in line with the year-ago quarter.

The provision for credit losses increased \$440 million from the year-ago quarter to \$195 million with stabilization in asset quality as well as growth in commercial loans. Noninterest expense was \$1.9 billion, down 5 percent from the year-ago quarter, primarily from lower personnel-related expenses.

#### **Global Markets**

			Т	hree Months Ended		
(Dollars in millions)		March 31 2013	December 31 2012			March 31 2012
Total revenue, net of interest expense, FTE basis	\$	5,172	\$	3,023	\$	4,411
Total revenue, net of interest expense, FTE basis, excluding DVA <sup>1</sup>		5,227		3,299		5,845
Provision for credit losses		5		17		(13)
Noninterest expense		3,076		2,627		3,239
Net income	\$	1,358	\$	183	\$	828
Net income, excluding DVA <sup>1</sup>		1,393		357		1,731
Return on average allocated capital 2, 3		18.38%		-		-
Return on average economic capital 2,3		-		5.18%		23.22%
Total average assets	\$	666,629	\$	642,252	\$	573,305

<sup>&</sup>lt;sup>1</sup> Total revenue, net of interest expense, on an FTE basis excluding DVA and net income excluding DVA are non-GAAP financial measures. DVA losses were \$55 million, \$276 million and \$1.4 billion for the three months ended March 31, 2013, December 31, 2012 and March 31, 2012, respectively.

<sup>&</sup>lt;sup>2</sup> Effective January 1, 2013, the Corporation revised, on a prospective basis, its methodology for allocating capital to the business segments. In connection with this change in methodology, the Corporation updated the applicable terminology to allocated capital from economic capital as reported in prior periods. For reconciliation of allocated capital, refer to pages 22-25 of this press release.

<sup>3</sup> Return on average allocated capital and return on average economic capital are non-GAAP financial measures. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. For reconciliation to GAAP financial measures, refer to pages 22-25 of this press release.

#### **Business Highlights**

- Return on average allocated capital was 18.38 percent in the first quarter of 2013, reflecting stable revenues and continued expense discipline.
- Equities revenue, excluding DVAF, rose 8 percent from the first quarter of 2012, driven by expanding market share and continued growth in client balances.

#### **Financial Overview**

Global Markets reported net income of \$1.4 billion in the first quarter of 2013, compared to \$828 million in the year-ago quarter. Excluding DVA<sup>E</sup> losses, net income was \$1.4 billion in the first quarter of 2013, compared to \$1.7 billion in the year-ago quarter.

Global Markets revenue increased \$761 million from the year-ago quarter to \$5.2 billion. Excluding DVA, revenue decreased \$618 million to \$5.2 billion driven by lower sales and trading revenue partially offset by an increase in debt issuance activity. DVA losses were \$55 million, compared to \$1.4 billion in the year-ago quarter.

Fixed Income, Currency and Commodities sales and trading revenue, excluding DVAF, was \$3.3 billion in thefirst quarter of 2013, a decrease of \$829 million from the year-ago quarter, driven by a large gain in the year-ago period in mortgage products, significantly lower spreads, particularly in credit-related products, and less favorable markets in commodities. Equities sales and trading revenue, excluding DVAF, was \$1.1 billion, an increase of \$90 million, or 8 percent, from the year-ago quarter primarily due to increased client balances in financing businesses.

Noninterest expense declined \$163 million to \$3.1 billion from the year-ago quarter primarily driven by lower operating costs.

#### All Other<sup>1</sup>

	Three Months Ended							
(Dollars in millions)		March 31 2013		December 31 2012		March 31 2012		
Total revenue, net of interest expense, FTE basis	\$	364	\$	(150)	\$	(395)		
Provision for credit losses		250		450		1,246		
Noninterest expense		1,756		993		2,526		
Net income (loss)	\$	(867)	\$	847	\$	(2,605)		
Total average loans		244,557		247,128		270,228		

All Other consists of ALM activities, equity investments, liquidating businesses and other. ALM activities encompass the whole-loan residential mortgage portfolio and investment securities, interest rate and foreign currency risk management activities including the residual net interest income allocation, gains/losses on structured liabilities, and the impact of certain allocation methodologies and accounting hedge ineffectiveness. Equity Investments includes Global Principal Investments (GPI), strategic and certain other investments. Other includes certain residential mortgage loans that are managed by Legacy Assets and Servicing within CRES.

All Other reported a net loss of \$867 million in the first quarter of 2013, compared to a net loss of \$2.6 billion for the same period a year ago. Revenue increased \$759 million to \$364 million, driven by a significant decline in negative FVO adjustments on structured liabilities to \$90 million in the first quarter of 2013 compared to negative FVO adjustments of \$3.3

billion in the year-ago quarter. Equity investment income was \$520 million in the first quarter of 2013, up from \$429 million in the same period a year ago, reflecting gains on the sale of certain investments in the first quarter. In addition, the year-ago quarter had \$1.2 billion in gains related to exchanges of debt and trust-preferred securities. Gains on sales of debt securities were \$67 million in the first quarter of 2013, down \$645 million from the first quarter of 2012.

The provision for credit losses declined \$996 million to \$250 million in the first quarter of 2013, compared to a year ago, driven primarily by the impact of an improved home price outlook on the residential mortgage purchased credit-impaired (PCI) portfolio driving a reserve reduction in the current quarter compared to a reserve build a year ago. Noninterest expense includes, before segment allocations, \$893 million of pretax annual expense associated with retirement-eligible stock compensation costs in the first quarter of 2013, compared to \$892 million in the first quarter of 2012.

#### **Credit Quality**

			Т	hree Months Ended	
(Dollars in millions)		March 31 2013		December 31 2012	March 31 2012
Provision for credit losses	\$	1,713	\$	2,204	\$ 2,418
Net charge-offs <sup>1</sup>		2,517		3,104	4,056
Net charge-off ratio <sup>1, 2</sup>		1.14%		1.40 %	1.80 %
Net charge-off ratio, excluding the PCI loan portfolio 2,3		1.18		1.44	1.87
Net charge-off ratio, including PCI write-offs 2, 3		1.52		1.90	1.80
At period-end					
Nonperforming loans, leases and foreclosed properties	\$	22,842	\$	23,555	\$ 27,790
Nonperforming loans, leases and foreclosed properties ratio <sup>4</sup>		2.53%		2.62 %	3.10%
Allowance for loan and lease losses	\$	22,441	\$	24,179	\$ 32,211
Allowance for loan and lease losses ratio 5		2.49 %		2.69%	3.61 %

- 1 Excludes write-offs of PCI loans of \$839 million and \$1.1 billion for the three months ended March 31, 2013 and December 31, 2012. There were no write-offs of PCI loans for the three months ended March 31, 2012.
- Net charge-off ratios are calculated as net charge-offs divided by average outstanding loans and leases during the period; quarterly results are annualized.
- Represents a non-GAAP financial measure.
- 4 Nonperforming loans, leases and foreclosed properties ratios are calculated as nonperforming loans, leases and foreclosed properties divided by outstanding loans, leases and foreclosed properties at the end of the period.
- 5 Allowance for loan and lease losses ratios are calculated as allowance for loan and lease losses divided by loans and leases outstanding at the end of the period.

Note: Ratios do not include loans measured under the fair value option.

Credit quality continued to improve infirst quarter of 2013, with net charge-offs declining across nearly all major portfolios and the provision for credit losses decreasing from the fourth quarter of 2012 as well as the year-ago quarter. Additionally, 30+ days performing delinquent loans, excluding fully-insured loans, declined across all consumer portfolios, and reservable criticized balances also continued to decline, down 39 percent from the year-ago period.

Net charge-offs were \$2.5 billion in the first quarter of 2013, down from \$3.1 billion in the fourth quarter of 2012 and \$4.1 billion in the first quarter of 2012. The improvement from both periods was driven by credit quality improvement across nearly all portfolios.

The provision for credit losses was \$1.7 billion, a decline of \$491 million from the fourth quarter of 2012 and a decline of \$705 million from the first quarter of 2012. The provision for credit losses in the first quarter of 2013 was \$804 million lower than net charge-offs, resulting in a reduction in the allowance for credit losses. This included a \$207 million benefit in the PCI portfolio primarily due to an improved home price outlook. The remaining reduction was driven by improvement in the consumer real estate portfolios, primarily due to increased home prices and continued portfolio improvement, as well as lower levels of bankruptcies and delinquencies across the Card Services portfolio.

The allowance for loan and lease losses to annualized net charge-off coverage ratio was 2.20 times in the first quarter of 2013, compared with 1.96 times in the fourth quarter of 2012 and 1.97 times in the first quarter of 2012. The increase was due to the improvement in net charge-offs discussed above. The allowance to annualized net charge-off coverage ratio, excluding PCI, was 1.76 times, 1.51 times and 1.43 times for the same periods, respectively.

Nonperforming loans, leases and foreclosed properties were \$22.8 billion at March 31, 2013, a decrease from \$23.6 billion at December 31, 2012 and \$27.8 billion at March 31, 2012.

#### **Capital and Liquidity Management**

(Dollars in millions, except per share information)	At March 31 2013	At December 31 2012	At March 31 2012
Total shareholders' equity	\$ 238,433	\$ 236,956	\$ 232,499
Tier 1 common capital	137,540	133,403	131,602
		Pro forma <sup>2</sup>	
Tier 1 common capital ratio including Market Risk Final Rule 1	10.58%	10.38%	-
Tangible common equity ratio <sup>3</sup>	6.94	6.74	6.58
Common equity ratio	10.10	9.87	9.80
Tangible book value per share <sup>3</sup>	\$ 13.46	\$ 13.36	\$ 12.87
Book value per share	20.30	20.24	19.83

<sup>1</sup> Includes the Market Risk Final Rule at March 31, 2013 and the pro forma Tier 1 common capital ratio at December 31, 2012, which was adjusted for the estimated impact of the Market Risk Final Rule.

Prior to March 31, 2013, reported Basel 1 results were not calculated using the Market Risk Final Rule, which became effective on January 1, 2013. Including the Market Risk Final Rule, the Tier 1 common capital ratio under Basel 1 was 10.58 percent at March 31, 2013, compared with a pro forma Tier 1 common capital ratio of 10.38 percent at December 31, 2012.

<sup>&</sup>lt;sup>2</sup> Pro Forma December 31, 2012 Tier 1 common capital ratio includes the estimated impact of the Market Risk Final Rule, an increase of approximately \$78.8 billion of risk-weighted assets, as of December 31, 2012.

<sup>3</sup> Tangible common equity ratio and tangible book value per share are non-GAAP financial measures. For reconciliation to GAAP financial measures, refer to pages22-25 of this press

As of March 31, 2013, the company's Tier 1 common capital ratio on a Basel 3 fully phased-in basis was estimated a9.42 percent, up from 9.25 percent at December 31, 2012<sup>B</sup>. Basel 3 estimates are based on the company's current understanding of the U.S. Basel 3 NPRs, assuming all regulatory model approvals, except for the potential reduction to the risk-weighted assets resulting from the Comprehensive Risk Measure after one year. Under Basel 3, the Tier 1 common capital ratio increased from the estimate for the fourth quarter of 2012 primarily due to growth in Tier 1 common capital, driven by favorable net income, excluding DVA and FVO, and a benefit from reduced threshold deductions, partially offset by higher unrealized losses on available-for-sale debt securities recognized in other comprehensive income.

At both March 31, 2013 and December 31, 2012, the company's total Global Excess Liquidity Sources were \$372 billion, down from \$406 billion at March 31, 2012, with long-term debt reductions of \$75.3 billion from the year-ago period. Time-to-required funding was 30 months at March 31, 2013, compared to 33 months at December 31, 2012 and 31 months at March 31, 2012. Time-to-required funding includes the \$5.5 billion in preferred stock redemptions, which should be completed in May 2013.

During the first quarter of 2013, a cash dividend of \$0.01 per common share was paid and the company recorded \$373 million in preferred dividends. Period-end common shares issued and outstanding were 10.82 billion and 10.78 billion for the first quarter of 2013 and 2012.

As previously announced, the company plans to repurchase up to \$5.0 billion of common stock and redeem approximately \$5.5 billion in preferred stock. The timing and exact amount of common share repurchases will be consistent with the company's capital plan and will be subject to various factors, including the company's capital position, liquidity, financial performance and alternative uses of capital, stock trading price, and general market conditions, and may be suspended at any time. The common stock repurchases may be effected through open market purchases or privately negotiated transactions, including Rule 10b5-1 plans, over the next four quarters, beginning in the second quarter of 2013.

Tangible book value per share<sup>G</sup> increased to \$13.46 at March 31, 2013, compared to \$13.36 at December 31, 2012 and \$12.87 at March 31, 2012. Book value per share was\$20.30 at March 31, 2013, compared to \$20.24 at December 31, 2012 and \$19.83 at March 31, 2012.

A As of January 1, 2013, the Market Risk Final Rule became effective under Basel 1. The Market Risk Final Rule introduces new measures of market risk including a charge related to a stressed Value-at-Risk (VaR), an incremental risk charge and a comprehensive risk measure, as well as other technical modifications.

B Basel 3 Tier 1 common capital ratio is a non-GAAP financial measure. For a reconciliation to GAAP financial measures, refer to page 18 of this press release. Basel 3 estimates reflect the company's current understanding of the U.S. Basel 3 NPRs and assume all necessary regulatory model approvals, except for the potential reduction to the risk-weighted assets resulting from the Comprehensive Risk Measure after one year.

C Fully taxable-equivalent (FTE) basis is a non-GAAP financial measure. Revenue, net of interest expense, on an FTE basis excluding debit valuation adjustments and fair value option adjustments are non-GAAP financial measures. For reconciliation to GAAP financial measures, refer to pages 22-25 of this press release. Net interest income on a GAAP basis was \$10.7 billion, \$10.3 billion and \$10.8 billion for the three months ended March 31, 2013, December 31, 2012 and March 31, 2012, respectively. Total revenue, net of interest expense, on a GAAP basis, was \$23.5 billion, \$18.7 billion and \$22.3 billion for the three months ended March 31, 2013, December 31, 2012 and March 31, 2012, respectively.

- D Represents a non-GAAP financial measure. Excludes mortgage-related litigation expense of \$665 million, \$661 million and \$289 million for the three months ended March 31, 2013, December 31, 2012 and March 31, 2012, respectively. Also excludes \$1.1 billion provision for IFR acceleration agreement in the fourth quarter of 2012.
- E Sales and trading revenue, excluding the impact of DVA and net income excluding DVA losses, are non-GAAP financial measures. DVAlosses were \$55 million, \$276 million and \$1.4 billion for the three months ended March 31, 2013, December 31, 2012 and March 31, 2012, respectively.
- F Fixed Income, Currency and Commodities (FICC) sales and trading revenue, excluding DVA, and Equity sales and trading revenue, excluding DVA, are non-GAAP financial measures. FICC DVA losses were \$65 million, \$237 million and \$1.3 billion for the three months ended March 31, 2013, December 31, 2012 and March 31, 2012, respectively. Equities DVA gains (losses) were \$10 million, \$(39) million and \$(147) million for the three months ended March 31, 2013, December 31, 2012 and March 31, 2012, respectively.
- G Tangible book value per share of common stock is a non-GAAP measure. Other companies may define or calculate this measure differently. For reconciliation to GAAP measures, refer to pages 22-25 of this press release.

Note: Chief Executive Officer Brian Moynihan and Chief Financial Officer Bruce Thompson will discuss first-quarter2013 results in a conference call at 8:30 a.m. ET today. The presentation and supporting materials can be accessed on the Bank of America Investor Relations website at <a href="http://investor.bankofamerica.com">http://investor.bankofamerica.com</a>. For a listen-only connection to the conference call, dial 1.877.200.4456 (U.S.) or 1.785.424.1734 (international) and the conference ID: 79795.

A replay will be available via webcast through the Bank of America Investor Relations website. A replay of the conference call will also be available beginning at noon on April 17 through midnight, April 25 by telephone at 800.753.8546 (U.S.) or 1.402.220.0685 (international).

#### Bank of America

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Bank of America and its management may make certain statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements can be identified by the fact that they do not relate strictly to historical or current facts. Forward-looking statements often use words such as "anticipates," "targets," "expects," "estimates," "intends," "plans," "goals," "believes" and other similar expressions or future or conditional verbs such as "will," "should," "would" and "could." The forward-looking statements made represent Bank of America's current expectations, plans or forecasts of its future results and revenues, including expectations

regarding the timing and amount of cost savings due to Project New BAC; expectations regarding previously announced stock repurchases; and other similar matters. These statements are not guarantees of future results or performance and involve certain risks, uncertainties and assumptions that are difficult to predict and are often beyond Bank of America's control. Actual outcomes and results may differ materially from those expressed in, or implied by, any of these forward-looking statements.

You should not place undue reliance on any forward-looking statement and should consider all of the following uncertainties and risks, as well as those more fully discussed under Item 1A. "Risk Factors" of Bank of America's 2012 Annual Report on Form 10-K, and in any of Bank of America's subsequent SEC filings; the company's ability to obtain required approvals or consents from third parties with respect to the MSR sale agreements; the company's resolution of remaining differences with the governmentsponsored enterprises (GSEs) regarding representations and warranties repurchase claims, including in some cases with respect to mortgage insurance rescissions and foreclosure delays; the company's ability to resolve representations and warranties claims made by monolines and private-label and other investors, including as a result of any adverse court rulings, and the chance that the company could face related servicing, securities, fraud, indemnity or other claims from one or more of the monolines or private-label and other investors; that final court approval of negotiated settlements is not obtained; if future representations and warranties losses occur in excess of the company's recorded liability and estimated range of possible loss for GSE and non-GSE exposures; uncertainties about the financial stability of several countries in the European Union (EU), the increasing risk that those countries may default on their sovereign debt or exit the EU and related stresses on financial markets, the euro and the EU and the company's direct and indirect exposures to such risks; the uncertainty regarding the timing and final substance of any capital or liquidity standards, including the final Basel 3 requirements and their implementation for U.S. banks through rulemaking by the Federal Reserve, including anticipated requirements to hold higher levels of regulatory capital, liquidity and meet higher regulatory capital ratios as a result of final Basel 3 or other capital or liquidity standards; the negative impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act on the company's businesses and earnings, including as a result of additional regulatory interpretation and rulemaking and the success of the company's actions to mitigate such impacts; the company's satisfaction of its borrower assistance programs under the global settlement agreement with federal agencies and state attorneys general and under the acceleration agreement with the OCC and the Federal Reserve; adverse changes to the company's credit ratings from the major credit rating agencies; estimates of the fair value of certain of the company's assets and liabilities; the inherent uncertainty of litigation and, while litigation expense is expected to continue in future periods, it is expected to vary from period to period; unexpected claims, damages and fines resulting from pending or future litigation and regulatory proceedings; the company's ability to fully realize the cost savings and other anticipated benefits from Project New BAC, including in accordance with currently anticipated timeframes; and other similar matters.

Forward-looking statements speak only as of the date they are made, and Bank of America undertakes no obligation to update any forward-looking statement to reflect the impact of circumstances or events that arise after the date the forward-looking statement was made.

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#### Bank of America Corporation and Subsidiaries Selected Financial Data

(Dollars in millions, except per share data; shares in thousands)

Summary Income Statement		First Quarter 2013	Fourth Quarter 2012	First Quarter 2012
Net interest income	s	10,664	\$ 10,324	\$ 10,846
Noninterest income		12,833	8,336	11,432
Total revenue, net of interest expense		23,497	18,660	22,278
Provision for credit losses		1,713	2,204	2,418
Noninterest expense		18,152	 18,360	 19,141
Income (loss) before income taxes		3,632	(1,904)	719
Income tax expense (benefit)		1,009	 (2,636)	 66
Net income	s	2,623	\$ 732	\$ 653
Preferred stock dividends		373	365	325
Net income applicable to common shareholders	s	2,250	\$ 367	\$ 328
Earnings per common share	\$	0.21	\$ 0.03	\$ 0.03
Diluted earnings per common share		0.20	0.03	0.03
Summary Average Balance Sheet		First Quarter 2013	Fourth Quarter 2012	First Quarter 2012
Total loans and leases	s	906,259	\$ 893,166	\$ 913,722
Debt securities		356,399	360,213	341,619
Total earning assets		1,800,786	1,788,936	1,768,105
Total assets		2,212,427	2,210,365	2,187,174
Total deposits		1,075,280	1,078,076	1,030,112
Common shareholders' equity		218,238	219,744	214,150
Total shareholders' equity		237,008	238,512	232,566
Performance Ratios		First Quarter 2013	Fourth Quarter 2012	First Quarter 2012
Return on average assets		0.48 %	0.13%	0.12%
Return on average tangible shareholders' equity (1)		6.53	1.77	1.67
Credit Quality		First Quarter 2013	Fourth Quarter 2012	First Quarter 2012
Total net charge-offs	s	2,517	\$ 3,104	\$ 4,056
Net charge-offs as a % of average loans and leases outstanding <sup>2)</sup>		1.14%	1.40%	1.80%
Provision for credit losses	\$	1,713	\$ 2,204	\$ 2,418
		March 31 2013	December 31 2012	 March 31 2012
Total nonperforming loans, leases and foreclosed properties <sup>(3)</sup>	s	22,842	\$ 23,555	\$ 27,790
Nonperforming loans, leases and foreclosed properties as a % of total loans, leases and foreclosed properties (2)		2.53 %	2.62%	3.10%
Allowance for loan and lease losses	s	22,441	\$ 24,179	\$ 32,211
Allowance for loan and lease losses as a % of total loans and leases outstanding)		2.49 %	2.69%	3.61%
For footnotes see page 19				

For footnotes see page 19.

More

This information is preliminary and based on company data available at the time of the presentation.

#### **Bank of America Corporation and Subsidiaries Selected Financial Data (continued)**

(Dollars in millions, except per share data; shares in thousands)

Capital Management					
		March 31 2013	December 31 2012		March 31 2012
Risk-based capital (4.5):					
Tier 1 common capital	s	137,540	\$ 133,40	3 5	§ 131,602
Tier 1 common capital ratio (6, 7)		10.58%	11.0		10.78%
Tier 1 leverage ratio		7.56	7.3	7	7.79
Tangible equity ratio <sup>(8)</sup>		7.83	7.6	2	7.48
Tangible common equity ratio(8)		6.94	6.7	1	6.58
Period-end common shares issued and outstanding		10,822,380	10,778,26	1	10,775,604
Basel 1 to Basel 3 (fully phased-in) Reconciliation <sup>(5, 9)</sup>		March 31 2013	December 31 2012		
Regulatory capital – Basel 1 to Basel 3 (fully phased-in)		2013	2012	_	
Basel 1 Tier 1 capital	s	160,098	\$ 155,46	1	
Deduction of qualifying preferred stock and trust preferred securities		(22,558)	(22,05		
Basel 1 Tier 1 common capital		137,540	133,40	_	
Deduction of defined benefit pension assets		(776)	(73	7)	
Change in deferred tax assets and threshold deductions (deferred tax asset timing differences, MSRs and significant investments)		(3,983)	(3,02	0)	
Change in all other deductions, net		(2,032)	(1,02	0)	
Basel 3 (fully phased-in) Tier 1 common capital	s	130,749	\$ 128,62	6	
Risk-weighted assets – Basel 1 to Basel 3 (fully phased-in)					
Basel 1 risk-weighted assets	s	1,299,414	\$ 1,205,97	6	
Net change in credit and other risk-weighted assets		89,313	103,08	5	
Increase due to Market Risk Final Rule		_	81,81	1	
Basel 3 (fully phased-in) risk-weighted assets	S	1,388,727	\$ 1,390,87	2	
Tier 1 common capital ratios					
Basel 1		10.58%	11.0	6%	
Basel 3 (fully phased-in)		9.42	9.2	5	
		First Quarter	Fourth Quarter		First Quarter
Common shares issued		2013	2012	,	2012
Average common shares issued and outstanding		10,798,975	10,777,20		10,651,367
Average diluted common shares issued and outstanding		11,154,778	10,777,20		10,761,917
Dividends paid per common share	s	0.01	\$ 0.0		8 0.01
Summary Period-End Balance Sheet		March 31	December 31		March 31
Total loans and leases	_	2013	2012		2012
Total debt securities	\$	911,592	\$ 907,81		902,294
Total earning assets		354,709	360,33		346,943
Total assets		1,763,737	1,788,30		1,744,452
Total deposits		2,174,611	2,209,97		2,181,449
Total shareholders' equity		1,095,183	1,105,26		1,041,311
Common shareholders' equity		238,433	236,95		232,499
Book value per share of common stock		219,653	218,18		213,711
Tangible book value per share of common stock (1)	S	20.30	\$ 20.2		19.83
rangione book value per snare of common stock to		13.46	13.3	υ	12.87

<sup>(1)</sup> Return on average tangible shareholders' equity and tangible book value per share of common stock are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate non-GAAP financial measures differently. See Reconciliations to GAAP Financial Measureson pages 22-25.
(2) Ratios do not include loans accounted for under the fair value option during the period. Charge-off ratios are annualized for the quarterly

takes do not include loans accounted for under the fair value option during the period. Charge-off ratios are annualized for the quarterly presentation.

3 Balances do not include past due consumer credit card, consumer loans secured by real estate where repayments are insured by the Federal Housing Administration and individually insured long-term stand-by agreements (fully-insured home loans), and in general, other consumer and commercial loans not secured by real estate; purchased credit-impaired loans even though the customer may be contractually past due; nonperforming loans held-for-sale; nonperforming loans accounted for under the fair value option; and nonaccuring troubled debt restructured loans removed from the purchased credit-impaired portfolio prior to January 1, 2010.

4 Reflects preliminary data for current period risk-based

<sup>(5)</sup> Basel 1 includes the Market Risk Final Rule at March 31, 2013. At December 31, 2012 and March 31, 2012, Basel 1 did not include the Market Risk Final Rule.

<sup>(6)</sup> On a pro-forma basis, under the Market Risk Final Rule, the December 31, 2012 Tier 1 common capital ratio would have been 10.38

percent.

(7) Tier 1 common capital ratio equals Tier 1 capital excluding preferred stock, trust preferred securities, hybrid securities and minority interest divided by risk-weighted

assets.

(8) Tangible equity ratio equals period-end tangible shareholders' equity divided by period-end tangible assets. Tangible common equity equals period-end tangible common shareholders' equity divided by period-end tangible assets. Tangible shareholders' equity and tangible assets are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate non-GAAP financial measures differently. See Reconciliations to GAAP Financial Measureson pages 22-25.

(9) Basel 3 estimates are based on the U.S. Basel 3 Advanced NPR.

Certain prior period amounts have been reclassified to conform to current period presentation.

More

This information is preliminary and based on company data available at the time of the presentation.

#### **Quarterly Results by Business Segment**

_	·	·	
(Dollars	in millions)		

						First Qua	arter 20	013						
		onsumer & ness Banking	Re	onsumer al Estate Services		Global Banking				Global Markets	GWIM			All Other
Total revenue, net of interest expense (FTE basis)(1)	s	7,214	\$	2,312	\$	4,225	\$	5,172	\$	4,421	\$	364		
Provision for credit losses		906		335		195		5		22		250		
Noninterest expense		4,108		4,059		1,900		3,076		3,253		1,756		
Net income (loss)		1,382		(1,308)		1,338		1,358		720		(867)		
Return on average allocated capital (2, 3)		20.05		n/m		21.72		18.38		29.38		n/m		
Balance Sheet														
Average														
Total loans and leases	s	129,570	\$	92,963	s	280,305		n/m	\$	106,082	s	244,557		
Total deposits		502,483		n/m		221,492		n/m		253,413		35,550		
Allocated capital (2, 3)		28,000		24,000		25,000		30,000		10,000		n/m		
Period end														
Total loans and leases	s	127,502	\$	90,971	s	287,263		n/m	\$	107,048	s	241,407		
Total deposits		530,552		n/m		227,647		n/m		239,853		35,758		

			Fourth Qu	arter 2	012		
	onsumer & ness Banking	Consumer Real Estate Services	Global Banking		Global Markets	GWIM	 All Other
Total revenue, net of interest expense (FTE basis)(1)	\$ 7,212	\$ 475	\$ 4,138	\$	3,023	\$ 4,193	\$ (150)
Provision for credit losses	961	485	179		17	112	450
Noninterest expense	4,141	5,607	1,796		2,627	3,196	993
Net income (loss)	1,421	(3,704)	1,409		183	576	847
Return on average economic capital (2, 3)	23.90	n/m	28.09		5.18	28.36	n/m
Balance Sheet							
Average							
Total loans and leases	\$ 131,217	\$ 96,605	\$ 268,364		n/m	\$ 103,785	\$ 247,128
Total deposits	484,062	n/m	242,241		n/m	249,658	36,939
Economic capital (2, 3)	23,713	12,474	19,966		14,188	8,149	n/m
Period end							
Total loans and leases	\$ 133,287	\$ 94,660	\$ 278,286		n/m	\$ 105,928	\$ 241,980
Total deposits	496,127	n/m	242,596		n/m	266,188	36,060

				First Qua	rter 20	12		
		onsumer & iness Banking	Consumer Real Estate Services	Global Banking		Global Markets	GWIM	All Other
Total revenue, net of interest expense (FTE basis)(1)	\$	7,422	\$ 2,664	\$ 4,236	\$	4,411	\$ 4,147	\$ (395)
Provision for credit losses		877	507	(245)		(13)	46	1,246
Noninterest expense		4,263	3,884	1,997		3,239	3,232	2,526
Net income (loss)		1,445	(1,138)	1,573		828	550	(2,605)
Return on average economic capital (2, 3)		26.05	n/m	31.34		23.22	34.85	n/m
Balance Sheet								
Average								
Total loans and leases	\$	140,341	\$ 109,601	\$ 266,206		n/m	\$ 98,016	\$ 270,228
Total deposits		464,023	n/m	210,940		n/m	239,859	52,529
Economic capital (2, 3)		22,368	14,791	20,200		14,384	6,420	n/m
Period end								
Total loans and leases	s	137,718	\$ 108,063	\$ 261,480		n/m	\$ 97,953	\$ 266,095
Total deposits		484,003	n/m	211,363		n/m	239,915	42,873

<sup>(1)</sup> Fully taxable-equivalent basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

purposes.

(2) Effective January 1, 2013, the Corporation revised, on a prospective basis, its methodology for allocating capital to the business segments connection with the change in methodology, the Corporation updated the applicable terminology in the above table to allocated capital from economic capital as reported in prior periods. For more information, see Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 22-25.

(3) Return on average allocated capital and return on average economic capital are calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intagibles, divided by average allocated capital are related by a serious provides additional clarity in assessing the results of the segments. Other companies may define or calculated these measures differently. (See Exhibit A: Non-GAAP Reconciliations to GAAP Financial Measures on pages 22-25.)

#### Supplemental Financial Data

(Dollars in millions)

Fully taxable-equivalent (FTE) basis data <sup>(1)</sup>		First Quarter 2013	Fourth Quarter 2012	First Quarter 2012		
Net interest income	s	10,875	\$ 10,555	\$	11,053	
Total revenue, net of interest expense		23,708	18,891		22,485	
Net interest yield <sup>(2)</sup>		2.43 %	2.35%		2.51%	
Efficiency ratio		76.57	97.19		85.13	

Other Data	March 31 2013	December 31 2012	March 31 2012
Number of banking centers - U.S.	5,389	5,478	5,651
Number of branded ATMs - U.S.	16,311	16,347	17,255
Ending full-time equivalent employees	262,812	267,190	278,688

Certain prior period amounts have been reclassified to conform to current period presentation.

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This information is preliminary and based on company data available at the time of the presentation.

<sup>(1)</sup> FTE basis is a non-GAAP financial measure. FTE basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. See Reconcilitations to GAAP Financial Measureson pages 22-25.
(2) Calculation includes fees earned on overnight deposits placed with the Federal Reserve and, beginning in the third quarter 2012, fees earned on deposits, primarily overnight, placed with certain non-U.S. central banks of 33 million for the first quarter of 2013, and \$42 million and \$47 million for the fourth and first quarters of 2012, respectively.

#### **Reconciliations to GAAP Financial Measures**

(Dollars in millions)

The Corporation evaluates its business based on a fully taxable-equivalent basis, a non-GAAP financial measure. The Corporation believes managing the business with net interest income on a fully taxable-equivalent basis provides a more accurate picture of the interest margin for comparative purposes. Total revenue, net of interest expense, includes net interest income on a fully taxable-equivalent basis and noninterest income. The Corporation views related ratios and analyses (i.e., efficiency ratios and net interest yield) on a fully taxable-equivalent basis. To derive the fully taxable-equivalent basis, net interest income is adjusted to reflect tax-exempt income on an equivalent before-tax basis with a corresponding increase in income tax expense. This measure ensures comparability of net interest income arising from taxable and tax-exempt sources. The efficiency ratio measures the costs expended to generate a dollar of revenue, and net interest yield evaluates the basis points the Corporation earns over the cost of funds.

The Corporation also evaluates its business based on the following ratios that utilize tangible equity, a non-GAAP financial measure. Return on average tangible common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible shareholders' equity measures the Corporation's earnings contribution as a percentage of average shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible equity ratio represents total ending shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible equity ratio represents total ending shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible book value per common share represents ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities of related deferred tax liabilities. The tangible deferred tax liabilities are tax liabilities. The tangible book value per common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities of related deferred tax liabilities. The tax liabilities are tax liabilities are tax liabilities. The tax liabilities are tax liabilities are tax liabilities are tax liabilities. The tax liabilities are tax liabilities are tax liabilities are tax liabilities. The tax liabil

Effective January 1, 2013, on a prospective basis, the Corporation adjusted the amount of capital being allocated to its business segments. The adjustment reflects an enhancement to prior-year methodology (economic capital) which focused solely on internal risk-based economic capital models. The enhanced methodology (allocated capital) now also considers the effect of regulatory capital requirements and future business plans in addition to internal risk-based economic capital models. The Corporation's internal risk-based capital models use a risk-adjusted methodology incorporating each rarket, interest rate, business and operational risk components. The capital allocated to the Corporation's business segments is referred to as allocated capital, a non-GAAP financial measure. Allocated capital in the Corporation's business segments is subject to change over time.

See the tables below and on pages 23-25 for reconciliations of these non-GAAP financial measures with financial measures defined by GAAP for the three months ended arch 31, 2013, December 31, 2012 and March 31, 2012. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate supplemental financial data differently.

Reconciliation of net interest income to net interest income on a fully taxable-equivalent basis		First Quarter 2013	Fourth Quarter 2012	 First Quarter 2012
Net interest income	\$	10,664	\$ 10,324	\$ 10,846
Fully taxable-equivalent adjustment		211	 231	 207
Net interest income on a fully taxable-equivalent basis	\$	10,875	\$ 10,555	\$ 11,053
Reconciliation of total revenue, net of interest expense to total revenue, net of interest expense on a fully taxable-equivalent basis				
Total revenue, net of interest expense	s	23,497	\$ 18,660	\$ 22,278
Fully taxable-equivalent adjustment		211	231	207
Total revenue, net of interest expense on a fully taxable-equivalent basis	\$	23,708	\$ 18,891	\$ 22,485
Reconciliation of income tax expense (benefit) to income tax expense (benefit) on a fully taxable-equivalent basis				
Income tax expense (benefit)	\$	1,009	\$ (2,636)	\$ 66
Fully taxable-equivalent adjustment		211	231	207
Income tax expense (benefit) on a fully taxable-equivalent basis	s	1,220	\$ (2,405)	\$ 273
Reconciliation of average common shareholders' equity to average tangible common shareholders' equity				
Common shareholders' equity	\$	218,238	\$ 219,744	\$ 214,150
Goodwill		(69,945)	(69,976)	(69,967)
Intangible assets (excluding mortgage servicing rights)		(6,549)	(6,874)	(7,869)
Related deferred tax liabilities		2,425	2,490	2,700
Tangible common shareholders' equity	\$	144,169	\$ 145,384	\$ 139,014
Reconciliation of average shareholders' equity to average tangible shareholders' equity				
Shareholders' equity	s	237,008	\$ 238,512	\$ 232,566
Goodwill		(69,945)	(69,976)	(69,967)
Intangible assets (excluding mortgage servicing rights)		(6,549)	(6,874)	(7,869)
Related deferred tax liabilities		2,425	2,490	2,700
Tangible shareholders' equity	\$	162,939	\$ 164,152	\$ 157,430

Certain prior period amounts have been reclassified to conform to current period presentation.

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This information is preliminary and based on company data available at the time of the presentation.

#### **Reconciliations to GAAP Financial Measures (continued)**

(Dollars in millions)  Reconciliation of period-end common shareholders' equity to period-end tangible common shareholders' equity	_	First Quarter 2013	 Fourth Quarter 2012	 First Quarter 2012
Common shareholders' equity	s	219,653	\$ 218,188	\$ 213,711
Goodwill		(69,930)	(69,976)	(69,976)
Intangible assets (excluding mortgage servicing rights)		(6,379)	(6,684)	(7,696)
Related deferred tax liabilities		2,363	 2,428	 2,628
Tangible common shareholders' equity	\$	145,707	\$ 143,956	\$ 138,667
Reconciliation of period-end shareholders' equity to period-end tangible shareholders' equity				
Shareholders' equity	s	238,433	\$ 236,956	\$ 232,499
Goodwill		(69,930)	(69,976)	(69,976)
Intangible assets (excluding mortgage servicing rights)		(6,379)	(6,684)	(7,696)
Related deferred tax liabilities		2,363	2,428	2,628
Tangible shareholders' equity	\$	164,487	\$ 162,724	\$ 157,455
Reconciliation of period-end assets to period-end tangible assets				
Assets	\$	2,174,611	\$ 2,209,974	\$ 2,181,449
Goodwill		(69,930)	(69,976)	(69,976)
Intangible assets (excluding mortgage servicing rights)		(6,379)	(6,684)	(7,696)
Related deferred tax liabilities		2,363	 2,428	 2,628
<b>Tangible assets</b>	\$	2,100,665	\$ 2,135,742	\$ 2,106,405
Book value per share of common stock				
Common shareholders' equity	\$	219,653	\$ 218,188	\$ 213,711
Ending common shares issued and outstanding		10,822,380	 10,778,264	 10,775,604
Book value per share of common stock	\$	20.30	\$ 20.24	\$ 19.83
Tangible book value per share of common stock				
Tangible common shareholders' equity	\$	145,707	\$ 143,956	\$ 138,667
Ending common shares issued and outstanding		10,822,380	10,778,264	10,775,604
Tangible book value per share of common stock	s	13.46	\$ 13.36	\$ 12.87

Certain prior period amounts have been reclassified to conform to current period presentation.

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 $This \ information \ is \ preliminary \ and \ based \ on \ company \ data \ available \ at \ the \ time \ of \ the \ presentation.$ 

#### **Reconciliations to GAAP Financial Measures (continued)**

(Dollars in millions)  Reconciliation of return on average allocated capital/economic capital(1)	_	First Quarter 2013	Fourth Quarter 2012	First Quarter 2012
Consumer & Business Banking				
Reported net income	s	1,382	\$ 1,421	\$ 1,445
Adjustment related to intangibles <sup>(2)</sup>	_	2	3	3
Adjusted net income	<u>\$</u>	1,384	\$ 1,424	\$ 1,448
Average allocated equity	\$	58,388	\$ 54,131	\$ 52,890
Adjustment related to goodwill and a percentage of intangibles		(30,388)	(30,418)	(30,522)
Average allocated capital/economic capital	\$	28,000	\$ 23,713	\$ 22,368
Global Banking				
Reported net income	s	1,338	\$ 1,409	\$ 1,573
Adjustment related to intangibles <sup>(2)</sup>		1	1	1
Adjusted net income	s	1,339	\$ 1,410	\$ 1,574
	_	40.000		
Average allocated equity	\$	49,828	\$ 44,815	\$ 45,060
Adjustment related to goodwill and a percentage of intangibles  Average allocated capital/economic capital	<u> </u>	25,000	(24,849) \$ 19,966	\$ 20,200
Average anotateu capitanetonomic capitai	<u></u>	25,000	5 15,500	Ψ 20,200
Global Markets				
Reported net income	s	1,358	\$ 183	\$ 828
Adjustment related to intangibles <sup>(2)</sup>		2	2	2
Adjusted net income	\$	1,360	\$ 185	\$ 830
Average allocated equity	\$	34,645	\$ 18,836	\$ 19,032
Adjustment related to goodwill and a percentage of intangibles		(4,645)	(4,648)	(4,648)
Average allocated capital/economic capital	s	30,000	\$ 14,188	\$ 14,384
Global Wealth & Investment Management				
Reported net income	\$	720	\$ 576	\$ 550
Adjustment related to intangibles <sup>(2)</sup>		4	5	6
Adjusted net income	\$	724	\$ 581	\$ 556
Average allocated equity	\$	20,323	\$ 18,489	\$ 16,822
Average anocated equity  Adjustment related to goodwill and a percentage of intangibles	3	(10,323)	(10,340)	(10,402)
Adjustment related to goodwin and a percentage of mangiones  Average allocated capital/economic capital	<u>s</u>	10,000	\$ 8,149	\$ 6,420
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For footnotes see page25.

Certain prior period amounts have been reclassified to conform to current period presentation.

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This information is preliminary and based on company data available at the time of the presentation.

#### **Reconciliations to GAAP Financial Measures (continued)**

(Dollars in millions)	First Quarter 2013		Fourth Quarter 2012		First Quarter 2012
Consumer & Business Banking					
<u>Deposits</u>					
Reported net income	\$	398	\$	322	\$ 403
Adjustment related to intangibles <sup>(2)</sup>					
Adjusted net income	\$	398	\$	322	\$ 403
Average allocated equity	\$	35,407	\$	33,479	\$ 32,219
Adjustment related to goodwill and a percentage of intangibles		(20,007)		(20,013)	 (20,030)
Average allocated capital/economic capital	\$	15,400	\$	13,466	\$ 12,189
<u>Card Services</u>					
Reported net income	\$	984	\$	1,099	\$ 1,042
Adjustment related to intangibles <sup>(2)</sup>		2		3	3
Adjusted net income	\$	986	\$	1,102	\$ 1,045
Average allocated equity	\$	22,981	\$	20,652	\$ 20,671
Adjustment related to goodwill and a percentage of intangibles		(10,381)		(10,405)	 (10,492)
Average allocated capital/economic capital	\$	12,600	\$	10,247	\$ 10,179

There are no adjustments to reported net income (loss) or average allocated equity for Consumer Real Estate Services.
 Represents cost of funds, earnings credits and certain expenses related to intangibles.

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.



## Forward-Looking Statements

Bank of America and its management may make certain statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements can be identified by the fact that they do not relate strictly to historical or current facts. Forward-looking statements often use words such as "anticipates," "expects," "hopes," "estimates," "intends," "goals," "believes," "continue" and other similar expressions or future or conditional verbs such as "anticipates," "would," "would." The forward-looking statements made in this presentation represent Bank of America's current expectations, plans or forecasts of its future results and revenues and include statements regarding: the expectation that time to required funding will remain above two years' coverage; expectations regarding long-term debt levels, including that long-term debt will continue its downward trend over the remainder of 2013; expectations regarding parent liquidity levels; estimates regarding the future levels of quarterly net interest income; expectations regarding LAS expense levels; expectations regarding the amount and timing of cost savings the Company will have via Project New BAC; expectations regarding the effective tax rate for 2013; the impact of an additional U.K. corporate tax rate reduction; expectations regarding future credit quality; expectations regarding the impact of sale of mortgage servicing rights; expectations regarding loans levels, including 60+ days delinquent loans, and the impact on expenses and servicing revenue; estimates of liability and range of possible loss for various representations and warranties claims; statements regarding final settlement of Countrywide RMBS class action litigation; expectations regarding the Company's plans to return capital to shareholders; expectations regarding continuation of low credit costs and contributions from corporate ALM activities and their impact on pre-tax margins; and other similar matters.

These statements are not guarantees of future results or performance and involve certain risks, uncertainties and assumptions that are difficult to predict and are often beyond Bank of America's control. Actual outcomes and results may differ materially from those expressed in, or implied by, any of these forward-looking statements. You should not place undue reliance on any forward-looking statement and should consider all of the following uncertainties and risks, as well as those more fully discussed under Item 1A. "Risk Factors" of Bank of America's 2012 Annual Report on Form 10-K, and in any of Bank of America's subsequent SEC filings: the Company's ability to obtain required approvals or consents from third parties with respect to the MSR sale agreements; the Company's resolution of remaining differences with the government-sponsored enterprise (GSE)s regarding representations and warranties repurchase claims, including in some cases with respect to mortgage insurance rescissions, and foreclosure delays; the Company's ability to resolve representations and warranties claims made by monolines and private-label and other investors, including as a result of any adverse court rulings, and the chance that the Company could face related servicing, securities, fraud, indemnity or other claims from one or more of the monolines or private-label and other investors; that final court approval of negotiated settlements is not obtained; future representations and warranties losses occurring in excess of the Company's recorded liability and estimated range of possible loss for GSE and non-GSE exposures; uncertainties about the financial stability of several countries in the European Union (EU), the increasing risk that those countries may default on their sovereign debt or exit the EU, and the related stresses on financial markets, the Euro and the EU and the Company's direct and indirect exposures to such risks; the uncertainty regarding the timing and final substance of any capital or liquidity standards, including the final Basel 3 requirements and their implementation for U.S. banks through rulemaking by the Board of Governors of the Federal Reserve System (Federal Reserve), including anticipated requirements to hold higher levels of regulatory capital, liquidity and meet higher regulatory capital ratios as a result of final Basel 3 or other capital or liquidity standards; the negative impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act on the Company's businesses and earnings, including as a result of additional regulatory interpretation and rulemaking and the success of the Company's actions to mitigate such impacts; the Company's satisfaction of its borrower assistance programs under the global settlement agreement with federal agencies and state attorneys general (National Mortgage Settlement) and under the agreement with the Office of the Comptroller of the Currency (OCC) and Federal Reserve; adverse changes to the Company's credit ratings from the major credit rating agencies; estimates of the fair value of certain of the Company's assets and liabilities; the inherent uncertainty of litigation and, while litigation expense is expected to continue in future periods, it is expected to vary from period to period; unexpected claims, damages and fines resulting from pending or future litigation and regulatory proceedings; the Company's ability to fully realize the cost savings and other anticipated benefits from Project New BAC, including in accordance with currently anticipated timeframes; and other similar matters.

Forward-looking statements speak only as of the date they are made, and Bank of America undertakes no obligation to update any forward-looking statement to reflect the impact of circumstances or events that arise after the date the forward-looking statement was made.



## **Important Presentation Information**

- The information contained herein is preliminary and based on company data available at the time of the earnings presentation. It
  speaks only as of the particular date or dates included in the accompanying slides. Bank of America does not undertake an obligation
  to, and disclaims any duty to, update any of the information provided.
- · Certain prior period amounts have been reclassified to conform to current period presentation
- The Company's estimates under Basel 3 are based on its current understanding of the U.S. Basel 3 Advanced NPR, assuming all relevant regulatory model approvals. These estimates under Basel 3 will evolve over time as the Company's businesses change and as a result of further rulemaking or clarification by U.S. regulatory agencies. The U.S. Basel 3 Advanced NPR requires approval by banking regulators of certain models used as part of risk-weighted asset calculations. If these models are not approved, the Company's capital ratio would likely be adversely impacted, which in some cases could be significant. In addition to Basel 1 with Market Risk Final Rule capital ratios, these estimates assist management, investors and analysts in assessing capital adequacy and comparability under Basel 3 capital standards to other financial services companies. The Company continues to evaluate the potential impact of proposed rules and anticipates it will be in compliance with any final rules by the proposed effective dates.
- Certain financial measures contained herein represent non-GAAP financial measures. For more information about the non-GAAP financial measures contained herein, please see the presentation of the most directly comparable financial measures calculated in accordance with GAAP and accompanying reconciliations in the earnings press release for the quarter ended March 31, 2013 and other earnings-related information available through the Bank of America Investor Relations web site at: <a href="http://investor.bankofamerica.com">http://investor.bankofamerica.com</a>

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3

## 1Q13 Results

#### Summary Income Statement (\$B except EPS)

Net interest income 1,2	\$10.9
Noninterest income	12.8
Total revenue, net of interest expense 1, 2	23.7
Noninterest expense	18.2
Pre-tax, pre-provision earnings <sup>1</sup>	5.5
Provision for credit losses	1.7
Income before income taxes	3.8
Income tax expense 1,2	1.2
Net income	\$2.6
Diluted earnings per share	\$0.20
Avg. diluted common shares (in billions)	11.2

• Pre-tax results include \$0.9B annual first quarter expense associated with retirement-eligible compensation costs

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<sup>&</sup>lt;sup>1</sup> Fully taxable-equivalent (FTE) basis. Represents a non-GAAP financial measure.

<sup>2</sup> Represents a non-GAAP financial measure. On a GAAP basis, net interest income; total revenue, net of interest expense; and income tax expense were \$10.7B, \$23.5B and \$1.0B for 1Q13, respectively. For reconciliations of these measures to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

## Balance Sheet Highlights – End of Period

\$ in billions, except per share amounts			Inc / (Dec)				
	1Q13		4Q12		1Q12		
Total consumer loans and leases	\$545.1		(\$8.4)		(\$44.4)		
Total commercial loans and leases	366.5		12.1		53.7		
Total loans and leases	911.6		3.8		9.3		
Total assets	2,174.6		(35.4)		(6.8)	)	
Total deposits	1,095.2		(10.1)		53.9		
Tangible common shareholders' equity <sup>1</sup>	145.7		1.8	1	7.0		
Tangible common equity ratio <sup>1</sup>	6.94	%	20	bps	36	bps	
Common shareholders' equity	\$219.7		\$1.5		\$5.9		
Common equity ratio	10.10	%	23	bps	30	bps	
Tangible book value per common share <sup>1</sup>	\$13.46		\$0.10	l.	\$0.59		
Book value per common share	20.30		0.06		0.47		
Outstanding common shares (in billions)	10.82		0.04		0.04		

<sup>1</sup> Represents a non-GAAP financial measure. For reconciliations to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

## **Regulatory Capital**

\$ in billions	2Q12		3Q12		4Q12		Proforma 4Q12 <sup>1, 2</sup>		1Q13	
Basel 1 1	100,000									
Tier 1 common capital	\$134.1		\$136.4		\$133.4		\$133.4		\$137.5	
Risk-weighted assets	1,193.4		1,195.7		1,206.0		1,284.8		1,299.4	
Tier 1 common ratio	11.24	%	11.41	%	11.06	%	10.38	%	10.58	%
Basel 3 (fully phased-in) <sup>3</sup>										
Tier 1 common capital	\$124.8		\$134.6		\$128.6				\$130.7	
Risk-weighted assets	1,571.0		1,500.8		1,390.9				1,388.7	
Tier 1 common ratio	7.95	%	8.97	%	9.25	%			9.42	%

#### Basel 1 1

- On a pro-forma basis, the Tier 1 common capital ratio increased 20bps from 4Q12 to 10.58%
- Tier 1 common capital increased \$4.1B from 4Q12 primarily driven by pretax earnings of \$3.6B
- Risk-weighted assets increased from \$1,206B at 4Q12 to \$1,299B at 1Q13, driven by the implementation of the Market Risk Final Rule

#### Basel 3<sup>3</sup>

- Estimated Tier 1 common capital ratio of 9.42% reflects capital improvement of \$2.1B from 4Q12
  - Estimated Tier 1 common capital increased \$2.1B primarily driven by net income of \$2.4B, excluding FVO and DVA, and \$1B from improvement in threshold deductions, partially offset by a \$1B decline in OCI from AFS debt securities
  - Estimated risk-weighted assets were relatively flat

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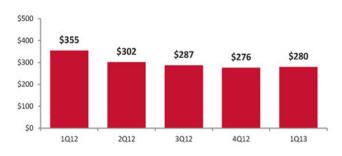
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As of January 1, 2013, the Market Risk Final Rule became effective under Basel 1. The Market Risk Final Rule introduces new measures of market risk including a charge related to a stressed Value-at-Risk (sVaR), an incremental risk charge and a comprehensive risk measure, as well as other technical modifications. Regulatory capital ratios are preliminary until filed with the Federal Reserve on Form Y-9C. 2 Pro-forma 4Q12 Tier 1 common capital ratio includes the estimated impact of the Market Risk Final Rule, an increase of approximately \$78.8B of risk-weighted assets, as of 4Q12. Represents a non-GAAP financial measure.

<sup>&</sup>lt;sup>3</sup> Represents a non-GAAP financial measure. For important presentation information, see slide 3 and reconciliations on slide 26.

### **Funding and Liquidity**

### Long-term Debt (\$B)



# Global Excess Liquidity Sources (\$B) and Time to Required Funding (months) 1,2



- Ending long-term debt increased \$4.1B from 4Q12 as we funded the January payment for the Fannie Mae (FNMA) Settlement and
  opportunistically accelerated 2013 issuance plans
  - Issued \$11.5B of vanilla parent company debt
  - Long-term debt is expected to decline over the remainder of 2013 and 2014
  - Scheduled parent company debt maturities are \$21B in 2013 and \$39B in 2014 <sup>3</sup>
- Global Excess Liquidity Sources continued to be robust
  - Parent company liquidity remains strong at \$100B
  - Time to Required Funding <sup>2</sup> was 30 months; expected to remain above two years coverage

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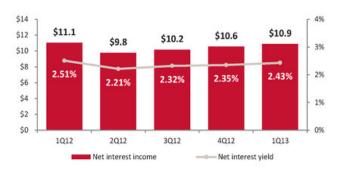
Global Excess Liquidity Sources include cash and high-quality, liquid, unencumbered securities, limited to U.S. government securities, U.S. agency securities, U.S. agency MBS, and a select group of non-U.S. government and supranational securities, and are readily available to meet funding requirements as they arise. It does not include Federal Reserve Discount Window or Federal Home Loan Bank borrowing capacity. Transfers of liquidity from the bank or broker/dealer subsidiaries are subject to certain regulatory restrictions.

<sup>&</sup>lt;sup>2</sup>Time to Required Funding is a debt coverage measure and is expressed as the number of months unsecured holding company obligations of both Bank of America Corporation and Merrill Lynch & Co., Inc. can be met using only its Global Excess Liquidity Sources without issuing debt or sourcing additional liquidity. For 1Q12 through 1Q13, we have included in the amount of unsecured contractual obligations the \$8.6B liability, including estimated costs, for the previously announced BNY Mellon private-label securitization settlement. 1Q13 also includes the redemption of \$5.5B of preferred stock in May 2013.

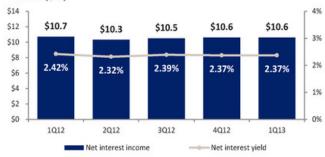
<sup>&</sup>lt;sup>3</sup> Parent maturities are defined as maturities of senior or subordinated debt issued or guaranteed by Bank of America Corporation or Merrill Lynch & Co., Inc.

### Net Interest Income

### Reported Net Interest Income (\$B) 1



# Net Interest Income Adjusted for Market-related Items (\$B) 1, 2



1Q13 reported NII and net interest yield increased \$0.3B and 8bps from 4Q12 due to the following:

#### Benefits from:

- Positive impacts from market-related premium amortization expense
- Higher commercial loan balances
- Reduction in average long-term debt and deposit rates paid

### Partially offset by:

- Lower consumer loan balances and yields
- Fewer interest accrual days

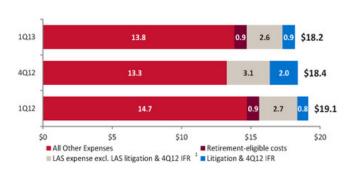
<sup>&</sup>lt;sup>2</sup> NII on a FTE basis adjusted for market-related items represents a non-GAAP financial measure. The difference between reported NII on a FTE basis and adjusted reflects market-related impacts of premium amortization expense and hedge ineffectiveness of \$0.3B, \$0.0B, (\$0.3)B, (\$0.5)B and \$0.4B for 1Q13, 4Q12, 3Q12, 2Q12 and 1Q12, respectively.



FTE basis. NII on a FTE basis represents a non-GAAP financial measure. On a GAAP basis, reported NII was \$10.7B, \$10.3B, \$9.9B, \$9.5B and \$10.8B for 1Q13, 4Q12, 3Q12, 2Q12 and 1Q12, respectively. For reconciliations to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

### **Expense Highlights**

### Noninterest Expense (\$B)



### Full-time Equivalent Employees (000's)



- Progress on Project New BAC and LAS expense continues to be on target or ahead of schedule
- Reported expense includes \$0.9B annual retirement-eligible compensation costs in both 1Q12 and 1Q13
- Legacy Assets & Servicing costs, excluding mortgage-related litigation and 4Q12 Independent Foreclosure Review (IFR) cost <sup>1</sup>, declined \$0.5B from 4Q12
- Litigation costs of \$0.9B in 1Q13 include notable progress on RMBS litigation. For more information, see slide 24.
- All other expense of \$13.8B in 1Q13
  - Declined \$0.9B from 1Q12, primarily reflecting Project New BAC cost savings
  - Linked quarter increase driven by approximately \$0.8B higher incentive compensation costs primarily associated with performance-based incentive compensation in our markets, banking and, to a lesser degree, wealth management businesses

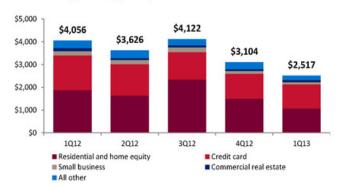
<sup>&</sup>lt;sup>1</sup>Represents a non-GAAP financial measure. Excludes mortgage-related litigation expense of \$665MM, \$661MM and \$289MM in 1Q13, 4Q12 and 1Q12, respectively. Also excludes \$1.1B provision for IFR acceleration agreement in 4Q12.



# **Asset Quality Trends Continued to Improve**

Credit Metrics (\$ in millions)	1Q12		4Q12		1Q13	
Net charge-offs <sup>1</sup>	\$4,056		\$3,104		\$2,517	
Net charge-off ratio <sup>1</sup>	1.80	%	1.40	%	1.14	%
Net charge-off ratio (excl. PCI) 2	1.87		1.44		1.18	
Net charge-off ratio, incl. PCI write-offs <sup>2</sup>	1.80		1.90		1.52	
Provision expense	\$2,418		\$2,204		\$1,713	
Allowance for loans and leases	32,211		24,179		22,441	
Allowance / Loans and leases	3.61	%	2.69	%	2.49	%
Allowance / Annualized NCOs 1	1.97	×	1.96	x	2.20	x
Allowance / Annualized NCOs (excl. PCI) 2	1.43		1.51		1.76	
Allowance / Annualized NCOs and PCI write-offs <sup>2</sup>	1.97		1.44		1.65	
Consumer 30+ days performing past due (excl. FHA and						
other fully ins.)	\$10,173		\$8,788		\$7,898	
Nonperforming assets	27,790		23,555		22,842	
Commercial utilized reservable criticized exposure	24,457		15,936		15,006	





- Net charge-offs declined \$587MM, or 19% from 4Q12, driven primarily by continued improvement in consumer real estate portfolio quality
- Consumer loss rates are reaching five-year lows while commercial loss rates are near six-year lows
- Provision expense of \$1.7B includes reserve reduction of \$804MM reflecting the improving trends
- · Reserve coverage levels remain strong
- 30+ days performing consumer delinquencies, excluding fully-insured consumer real estate loans, declined \$890MM, or 10% from 4Q12
- NPAs decreased \$713MM, or 3% from 4Q12, driven by improvements in both commercial and consumer
- Commercial utilized reservable criticized exposure improved \$930MM, or 6% from 4Q12

<sup>&</sup>lt;sup>3</sup> 3Q12 includes the impact of the National Mortgage Settlement of \$435MM and regulatory guidance on bankruptcy treatment of \$478MM.



<sup>11</sup>Q13 and 4Q12 exclude write-offs of consumer PCI loans of \$839MM and \$1.1B. There were no write-offs of consumer PCI loans in 1Q12.

<sup>&</sup>lt;sup>2</sup> Represents a non-GAAP financial measure.

# Consumer & Business Banking (CBB)

	20 Marie 20 M	Inc/(Dec)	
\$ in millions	1Q13	4Q12	1Q12
Net interest income 1	\$4,820	\$136	(\$250)
Noninterest income	2,394	(134)	42
Total revenue, net of interest expense 1	7,214	2	(208)
Provision for credit losses	906	(55)	29
Noninterest expense	4,108	(33)	(155)
Income tax expense 1	818	129	(19)
Net income	\$1,382	(\$39)	(\$63)

Key Indicators (\$ in billions)	1Q13	4Q12	1Q12
Average deposits	\$502.5	\$484.1	\$464.0
End of period deposits	530.6	496.1	484.0
Average loans	129.6	131.2	140.3
End of period loans	127.5	133.3	137.7
Brokerage assets	82.6	75.9	73.4
Rate paid on deposits	0.13	% 0.16	% 0.20 %
Mobile banking customers (MM)	12.6	12.0	9.7
Number of banking centers	5,389	5,478	5,651
Credit card purchase volumes	\$52.2	\$57.5	\$50.0
Debit card purchase volumes	64.6	66.2	63.0
Return on average allocated capital <sup>2</sup>	20.1	% -	

- Net income of \$1.4B decreased modestly compared to 1Q12 as revenue pressure from balance declines and rates was offset by lower operating costs
- Customer activity was highlighted by:
  - Increase in average deposits of \$31.4B, or 6.8% from 1Q12 excluding transfers from GWIM (\$7B average impact, increase of \$19B end of period from Q412)
  - Extended small business loans and commitments of approximately \$2.2B in 1Q13, a 29% increase over 1Q12
  - Increase in brokerage assets of \$9.2B over 1Q12 to \$82.6B, due to account flows and market growth
- We continue to optimize the delivery network
  - Continue to migrate from direct contact to self-service channels
    - Mobile Banking users are up 30% from 1Q12
    - 9.3MM checks deposited, a 36% increase from 4Q12; capability launched in mid-2012
  - Banking centers of 5,389 were reduced by 262 from 1Q12
- The average rate paid on deposits decreased 3bps from 4Q12 and 7bps from 1Q12
- U.S. consumer credit card retail spend per average active account increased 7% from 1Q12

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<sup>&</sup>lt;sup>1</sup> FTE basis

<sup>&</sup>lt;sup>2</sup> Represents a non-GAAP financial measure. For important presentation information, see slide 22 and for reconciliation to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

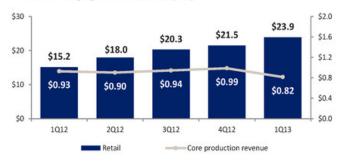
# Consumer Real Estate Services (CRES): Home Loans <sup>1</sup>

		Inc/(Dec)	
\$ in millions	1Q13	4Q12	1Q12
Net interest income <sup>2</sup>	\$347	(\$1)	\$-
Noninterest income	633	(271)	(110)
Total revenue, net of interest expense 2	980	(272)	(110)
Provision for credit losses	92	15	39
Noninterest expense	814	72	(43)
Income tax expense 2	28	(125)	(38)
Net income	\$46	(\$234)	(\$68)

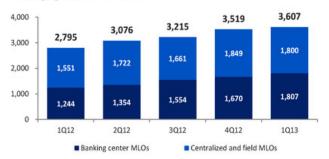
Key Indicators (\$ in billions)	1Q13	4Q12	1Q12
Average loans and leases	\$47.2	\$48.3	\$51.7
Total Corporation home loan originations:			
First mortgage	23.9	21.5	15.2
Home equity	1.1	1.0	0.8
Core production revenue	0.8	1.0	0.9

- Total Corporation first-lien mortgage retail originations increased 11% to \$23.9B from 4Q12, and 57% from 1Q12
  - Direct-to-retail market share improved to an estimated 4.7%
- Core production revenue declined \$0.2B from 4Q12 primarily due to industry-wide compression in gain on sale margins
- Expenses increased from 4Q12 as employees were added to increase sales and fulfillment capacity
- Net income declined \$234MM

### First Mortgage Production (\$B)



### **Mortgage Loan Officers**



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<sup>&</sup>lt;sup>1</sup> CRES includes Home Loans and Legacy Assets & Servicing.

<sup>&</sup>lt;sup>2</sup> FTE basis.

# CRES: Legacy Assets & Servicing <sup>1</sup>

		Inc/(Dec)	
\$ in millions	1Q13	4Q12	1Q12
Net interest income <sup>2</sup>	\$396	\$15	(\$25)
Noninterest income	936	2,094	(217)
Total revenue, net of interest expense 2	1,332	2,109	(242)
Provision for credit losses	243	(165)	(211)
Noninterest expense	3,245	(1,620)	218
Income tax benefit 2	(802)	1,264	(147)
Net loss	(\$1,354)	\$2,630	(\$102)

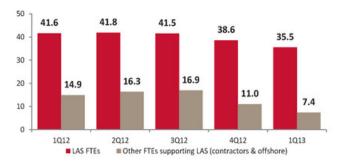
Key Indicators (\$ in billions)	1Q13	4Q12	1Q12
Average loans and leases	\$45.7	\$48.3	\$57.9
MSR, end of period (EOP)	5.8	5.7	7.6
Capitalized MSR (bps)	61	55	58
Serviced for investors (EOP, in trillions)	0.9	1.0	1.3
Servicing income	0.9	1.7	1.2

- Net loss in 1Q13 improved by \$2.6B compared to 4Q12, which included \$2.9B related to the FNMA agreement, MSR sales, IFR acceleration agreement and litigation
  - Excluding 1Q13 litigation and the above noted 4Q12 items, pre-tax net loss was modestly higher in 1Q13 compared to 4Q12 as lower revenue was mostly offset by reduced costs and lower provision
- Revenue, excluding 4Q12 items noted above, was lower by \$0.5B due to a smaller servicing portfolio and a reduction in net MSR hedge performance
- Representations and warranties provision within CRES was \$250MM
- Excluding litigation and 4Q12 IFR, expense in 1Q13 of \$2.6B was \$0.5B lower from 4Q12 <sup>3</sup>
  - 60+ days delinquent loans of 667K declined 106K from 4Q12 and 422K from 1012
  - LAS FTEs declined 3.1K from 4Q12 and 6.1K from 1Q12

### Servicing Portfolio (# loans in MM, \$B)



### LAS Employees (000's)



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<sup>&</sup>lt;sup>1</sup> CRES includes Home Loans and Legacy Assets & Servicing.

<sup>&</sup>lt;sup>2</sup> FTE basis

<sup>&</sup>lt;sup>3</sup> Represents a non-GAAP financial measure. Excludes mortgage-related litigation expense of \$665MM, \$661MM and \$289MM in 1Q13, 4Q12 and 1Q12, respectively. Also excludes \$1.1B provision for IFR acceleration agreement in 4Q12.

### Global Wealth & Investment Management (GWIM)

		Inc/(Dec)	
\$ in millions	1Q13	4Q12	1Q12
Net interest income 1	\$1,596	\$106	\$65
Noninterest income	2,825	122	209
Total revenue, net of interest expense 1	4,421	228	274
Provision for credit losses	22	(90)	(24)
Noninterest expense	3,253	57	21
Income tax expense 1	426	117	107
Net income	\$720	\$144	\$170

Key Indicators (\$ in billions)	1Q13	4Q12	1Q12
Liquidity AUM flows	(\$2.2)	\$2.5	\$0.1
Long-term AUM flows	20.4	9.1	7.7
Financial advisors (in thousands)	16.1	16.4	16.7
Pre-tax margin	25.9 %	21.1 %	21.0 %
Return on average allocated capital <sup>2</sup>	29.4		

### Total Client Balances (\$B, EOP)



Record quarter (post-merger) highlighted by the following achievements:

- Record revenue of \$4.4B increased \$228MM from 4Q12 driven by higher net interest income and higher noninterest income due to higher transactional revenue and long-term AUM flows
- Record net income of \$720MM and pre-tax margin of 25.9%
- · Client balances increased \$82B from 4Q12, including:
  - Record long-term AUM flows of \$20.4B, up from \$9.1B; 15<sup>th</sup> consecutive positive quarter
  - Net migration of \$19B end of period deposits to Consumer & Business Banking segment
- Provision for credit losses decreased \$90MM as improvements in consumer real estate drove \$30MM improvement in net chargeoffs and \$60MM benefit from reserves
- Noninterest expense increased \$57MM driven by volume-related expenses, support costs and annual financial advisor licensing costs

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FTE basis

<sup>&</sup>lt;sup>2</sup> Represents a non-GAAP financial measure. For important presentation information, see slide 22 and for reconciliation to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

# **Global Banking**

		Inc/(Dec)	
\$ in millions	1Q13	4Q12	1Q12
Net interest income 1	\$2,351	\$69	\$55
Noninterest income	1,874	18	(66)
Total revenue, net of interest expense 1	4,225	87	(11)
Provision for credit losses	195	16	440
Noninterest expense	1,900	104	(97)
Income tax expense 1	792	38	(119)
Net income	\$1,338	(\$71)	(\$235)

Key Indicators (\$ in billions)	1Q13	4Q12	1Q12
End of period loans and leases	\$287.3	\$278.3	\$261.5
End of period deposits	227.6	242.6	211.4
Business Lending revenue	2.0	1.8	2.0
Treasury Services revenue	1.4	1.4	1.4
Return on average allocated capital 2	21.7 9	% -	
Net charge-off ratio	0.17	0.35	% 0.26 9
Reservable criticized	\$10.3	\$10.9	\$17.9
Nonperforming assets	1.7	2.1	4.1

- Revenue increased \$87MM from 4Q12 mainly due to higher net interest income, and was essentially flat with 1Q12
- Corporation-wide investment banking fees of \$1.5B (excluding self-led) increased 26% from 1Q12 and were down 4.1% from 4Q12
- Noninterest expense increased \$104MM from 4Q12 due to higher incentive compensation
- Average loans and leases increased \$11.9B over 4Q12 driven by growth in Commercial & Industrial and Commercial Real Estate; higher ending balances continue to reflect loan growth momentum
  - Balances from international regions increased \$5.8B or 10% compared to 4Q12
- Average deposit balances declined \$20.7B from 4Q12 but are up \$10.6B from 1Q12

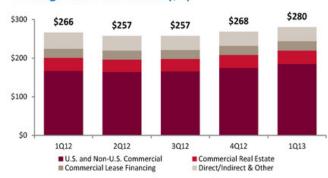
<sup>&</sup>lt;sup>2</sup> Represents a non-GAAP financial measure. For important presentation information, see slide 22 and for reconciliation to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.



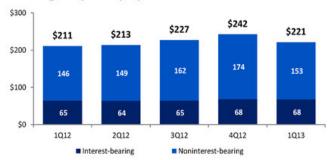
FTE basis

# **Global Banking Highlights**

### Average Loans and Leases (\$B)



### Average Deposits (\$B)



### Corporation-wide Investment Banking Fees 1

	81	Inc/(C	ec)
\$ in millions	1Q13	4Q12	1Q12
Products	77163116 37 C.17	10.16.70	
Advisory	\$257	(\$44)	\$54
Debt	1,022	(56)	247
Equity	323	73	18
Gross IB fees (incl. self-led)	1,602	(27)	319
Self-led	(67)	(38)	(1)
Net IB fees (excl. self-led)	\$1,535	(\$65)	\$318
Regions			
U.S./Canada	\$1,284	(\$31)	\$330
International	318	4	(11)
Gross IB fees (incl. self-led)	\$1,602	(\$27)	\$319

Maintains Strong #2 Ranking in Global Investment Banking Fees <sup>2</sup>

<sup>&</sup>lt;sup>2</sup> As of 1Q13 and based on reported competitor results as of April 17, 2013.



<sup>&</sup>lt;sup>1</sup> Total Corporation investment banking fees represent fees in all segments and All Other.

### **Global Markets**

10 To		Inc/(Dec)		
\$ in millions	1Q13	4Q12	1Q12	
Net interest income 1	\$1,111	(\$5)	\$201	
Noninterest income (excl. DVA) 2	4,116	1,933	(819)	
Total revenue (excl. DVA) 2,3	5,227	1,928	(618)	
DVA	(55)	221	1,379	
Total revenue, net of interest expense 1	5,172	2,149	761	
Provision for credit losses	5	(12)	18	
Noninterest expense	3,076	449	(163)	
Income tax expense 1	733	537	376	
Net income	\$1,358	\$1,175	\$530	
Net income (excl. DVA) 2	1,393	1,036	(338)	

Key Indicators (\$ in billions)	1Q13	4Q12	1Q12
Average trading-related assets	\$504.3	\$493.2	\$448.7
IB fees	0.7	0.7	0.6
Sales and trading revenue	4.4	2.2	3.8
Sales and trading revenue (excl. DVA) 2	4.5	2.5	5.2
FICC (excl. DVA) 2	3.3	1.8	4.1
Equity income (excl. DVA) 2	1.1	0.7	1.1
Average VaR (\$ in MM) 4	80.5	100.0	84.1
Return on average allocated capital <sup>5</sup>	18.4%		

- Excluding DVA losses, 1Q13 net income of \$1.4B increased \$1.0B compared to 4Q12 and decreased \$338MM compared to 1Q12<sup>2</sup>
  - DVA losses were \$55MM, \$276MM and \$1.4B in 1Q13, 4Q12 and 1Q12, respectively
- Excluding DVA, sales and trading revenue of \$4.5B increased \$1.9B, or 78% from 4Q12; and decreased \$739MM, or 14% from 1Q12<sup>2</sup>
  - FICC revenue (excl. DVA) of \$3.3B increased \$1.5B, or 85% compared to 4Q12 largely due to improved customer activity across all lines of business; and decreased \$829MM, or 20% from 1Q12, driven by a large 1Q12 gain in mortgage products, significantly less spread tightening, and less favorable markets in commodities <sup>2</sup>
  - Equity revenue (excl. DVA) of \$1.1B increased \$436MM, or 61% compared to 4Q12 primarily driven by improved trading performance and increased volumes in cash markets; and increased \$90MM, or 8% from 1Q12 largely due to increase in client financing balances <sup>2</sup>
- Noninterest expense increased \$449MM, or 17% from 4Q12 primarily driven by higher incentive compensation; and decreased \$163MM, or 5% from 1Q12 due to lower operating costs

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<sup>&</sup>lt;sup>1</sup> FTE basis.

<sup>&</sup>lt;sup>2</sup> Represents a non-GAAP financial measure.

<sup>&</sup>lt;sup>3</sup> In addition to sales and trading revenue, Global Markets shares with Global Banking in certain deal economics from investment banking and loan origination activities.

<sup>&</sup>lt;sup>4</sup> VaR model uses historical simulation approach based on three years of historical data and an expected shortfall methodology equivalent to a 99% confidence level.

<sup>&</sup>lt;sup>5</sup> Represents a non-GAAP financial measure. For important presentation information, see slide 22 and for reconciliation to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

### All Other 1

		Inc/(Dec)		
\$ in millions	1Q13	4Q12	1Q12	
Total revenue, net of interest expense 2	\$364	\$514	\$759	
Provision for credit losses	250	(200)	(996)	
Noninterest expense	1,756	763	(770)	
Income tax benefit 2	(775)	1,665	787	
Net loss	(\$867)	(\$1,714)	\$1,738	

Key Indicators (\$ in billions)	1Q13	4Q12	1Q12
Average loans and leases	\$244.6	\$247.1	\$270.2
Average deposits	35.6	36.9	52.5
Book value of Global Principal Investments	2.8	3.5	4.7
Total BAC equity investment exposure	15.0	15.6	17.2

- Net loss of \$0.9B decreased \$1.7B from 4Q12 primarily driven by the absence of a 4Q12 tax benefit
- Revenue was impacted by the following selected items:

\$ in millions	1Q13	4Q12	1Q12
FVO on structured liabilities	(\$90)	(\$442)	(\$3,314)
Equity investment income	520	569	429
Gains on sales of debt securities	67	117	712
Payment protection insurance provision <sup>3</sup>	-	(225)	(200)
Gains (losses) on debt repurchases and exchanges of trust preferred securities		(110)	1,218

 Noninterest expense increase over 4Q12 was driven by 1Q13 annual retirement-eligible compensation costs

<sup>&</sup>lt;sup>3</sup> In the U.K., we previously sold payment protection insurance through our international card services business to credit card and consumer loan customers.



<sup>&</sup>lt;sup>3</sup> All Other consists of ALM activities, equity investments, liquidating businesses and other. ALM activities encompass the whole-loan residential mortgage portfolio and investment securities, interest rate and foreign currency risk management activities including the residual net interest income allocation, gains/losses on structured liabilities, and the impact of certain allocation methodologies and accounting hedge ineffectiveness. Equity Investments include Global Principal Investments, strategic and certain other investments. Other includes certain residential mortgage loans that are managed by Legacy Assets & Servicing.

<sup>&</sup>lt;sup>2</sup> FTE basis.

### **Delivering for Shareholders**

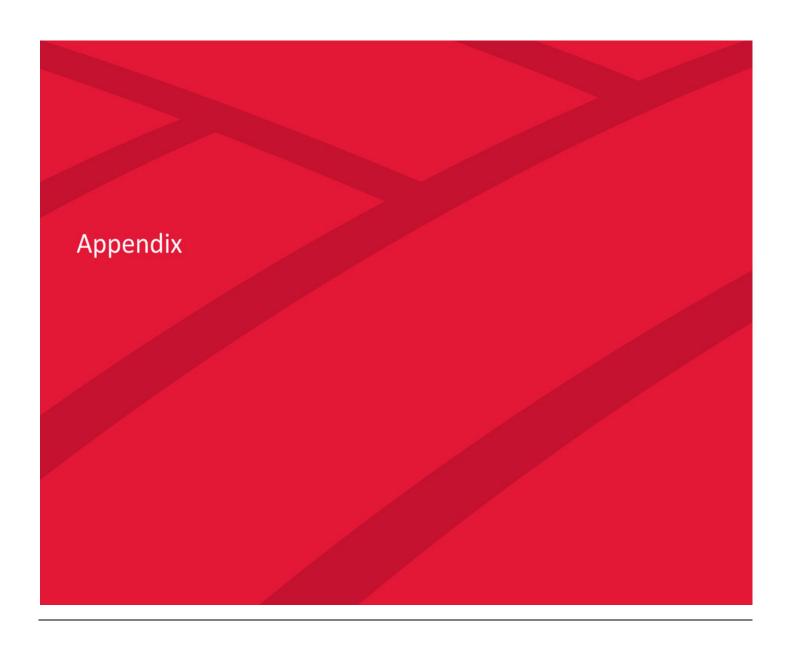
### **Driving Core Earnings Results** Normalized net interest income and revenue have stabilized Additional progress on legacy mortgage issues Continued asset quality trends with consumer and commercial loss rates at lowest level since Stability 1Q08 and 4Q06, respectively Estimated Basel 3 Tier 1 common capital ratio of 9.42% 1; well ahead of 2019 8.50% requirement Received Federal Reserve approval for capital distributions Liability management actions contributed to stability of net interest income Levers Progress on cost savings on target or ahead of schedule GWIM revenue, earnings and margin at record levels Maintains #2 market share position globally in Investment Banking fees 2 Commercial loan growth of \$54B, or 17% from 1Q12 Increasing international revenue with corporations and institutional investors Improvement in customer activity marked by: Momentum Average CBB deposits up \$31B from 1Q12, excluding transfers from GWIM (\$7B average impact) Highest level of credit card issuance since 2008 Mobile Banking users of 12.6MM, up 30% from 1Q12

Retail mortgage production up 57% from 1Q12; market share improved

<sup>&</sup>lt;sup>2</sup> As of 1Q13 and based on reported competitor results as of April 17, 2013.



<sup>&</sup>lt;sup>1</sup>Represents a non-GAAP financial measure. For important presentation information, see slide 3 and reconciliations on slide 26.



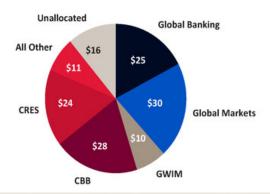
# **Results by Business Segment**

		1Q13								
\$ in millions	Total Corporation	СВВ	CRES	GWIM	Global Banking	Global Markets	All Other			
Net interest income 1, 2	\$10,875	\$4,820	\$743	\$1,596	\$2,351	\$1,111	\$254			
Card income	1,410	1,207	-	30	73	15	85			
Service charges	1,799	1,013		21	685	78	2			
Investment and brokerage services	3,027	47	-	2,331	25	528	96			
Investment banking income (loss)	1,535	1		133	790	679	(68)			
Equity investment income (loss)	563	31	-		(1)	13	520			
Trading account profits (losses)	2,989	(1)	2	40	11	2,890	47			
Mortgage banking income (loss)	1,263	-	1,487	5	-	4	(233)			
Gains on sales of debt securities	68	-	1			2	67			
All other income (loss)	179	96	79	265	291	(146)	(406)			
Total noninterest income	12,833	2,394	1,569	2,825	1,874	4,061	110			
Total revenue, net of interest expense 1,2	23,708	7,214	2,312	4,421	4,225	5,172	364			
Total noninterest expense	18,152	4,108	4,059	3,253	1,900	3,076	1,756			
Pre-tax, pre-provision earnings (loss) 1	5,556	3,106	(1,747)	1,168	2,325	2,096	(1,392)			
Provision for credit losses	1,713	906	335	22	195	5	250			
Income (loss) before income taxes	3,843	2,200	(2,082)	1,146	2,130	2,091	(1,642)			
Income tax expense (benefit) 1, 2	1,220	818	(774)	426	792	733	(775)			
Net income (loss)	\$2,623	\$1,382	(\$1,308)	\$720	\$1,338	\$1,358	(\$867)			

<sup>&</sup>lt;sup>1</sup> FTE basis. FTE basis for the Total Corporation and pre-tax, pre-provision earnings are non-GAAP financial measures.
<sup>2</sup> For reconciliations to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information.

# **Line of Business Capital Allocations**

### Capital Allocations (\$B) - \$144B



- . Effective January 1, 2013, on a prospective basis, the Corporation adjusted the amount of capital being allocated to the business segments
- The adjustment reflects an enhancement to prior-year methodology (diversified economic capital) which focused solely on internal risk-based economic capital models
- The enhanced methodology (allocated capital) now also considers the effect of regulatory capital requirements in addition to internal risk-based economic capital models
- The Corporation's internal risk-based capital models use a risk-adjusted methodology incorporating each segment's credit, market, interest rate, business and operational risk components
- The capital allocated to the Corporation's business segments is referred to as allocated capital <sup>1</sup>, a non-GAAP financial measure, and is subject to change over time

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Represents a non-GAAP financial measure. For reconciliations to GAAP financial measures, see the accompanying reconciliations in the earnings press release and other earnings-related information. Allocations are subject to change over time but the corporation used 12/31/12 as a base when tangible common shareholder's equity was \$1448.

# Representations and Warranties Exposure <sup>1</sup> (2004-2008 vintages)

New Claim Trends (UPB)											
\$ in millions	1012		2Q12		3Q12		4Q12	П	1Q13		Mix 2
Pre 2005	\$86		\$117		\$73		\$79		\$29		2 5
2005	516		619		393		307		220		8
2006	2,302		3,768		1,485		1,566		737		39
2007	1,382		2,752		2,135		1,830		693		38
2008	264		412		701		490		40		8
Post 2008	193		545		196		189		129		5
New Claims	\$4,743		\$8,213		\$4,983		\$4,461		\$1,848		
% GSEs	63	%	53	%	54	%	57	%	22	%	
Rescinded claims	\$773		\$876		\$1,877		\$1,131		\$409		
Approved repurchases	480		704		322		468		311		

Outstanding Claims by Counterparty (UPB)								
\$ in millions	1Q12	2Q12	3Q12	4Q12	1Q13			
GSEs	\$8,063	\$10,936	\$12,274	\$13,530	\$1,138			
Private	4,895	8,641	10,559	12,299	13,509			
Monolines	3,136	3,128	2,629	2,449	2,488			
Total	\$16,094	\$22,705	\$25,462	\$28,278	\$17,135			

4Q12 GSE claims included \$12.2B associated with the January 2013 FNMA settlement

Reserves Established (Balances Shown for 2004-2008 Originations) (\$B)									
Counterparty	Original Balance	Outstanding Balance	Have Paid	Reserves Established <sup>3, 4</sup>	Commentary <sup>3,5</sup>				
GSE - FHLMC (CFC)	\$196	\$62			FHLMC Agreement				
GSE - FNMA (LCHL and LBAC)	824	220			FNMA Agreement				
GSE All Other	98	28			Reserves established; Included in RPL				
Second-lien monoline	81	11			Completed agreements with Assured and Syncora				
Whole loans sold	55	12			Reserves established				
Private label (CFC issued)	409	123			BNY Mellon settlement pending court approval				
Private label (non CFC bank issued)	242	52			Reserves established; Included in RPL				
Private label (3rd party issued)	176	51			Reserves established; Included in RPL				
	\$2,081	\$559	\$19.1	\$14.1					

Exposures identified above relate only to repurchase claims associated with purported representations and warranties breaches. They do not include any exposures associated with related litigation matters; separate foreclosure costs and related costs and assessments; or possible losses related to potential claims for breaches of performance of servicing obligations, potential securities law or fraud claims, potential indemnity or other claims against us, including claims related to loans guaranteed by the FHA. If adverse to us, the aforementioned items could have a material adverse effect on our financial results in future periods.

<sup>2</sup> Mix for new claims trend is calculated based on last four quarters.

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<sup>&</sup>lt;sup>3</sup> Level of reserves established and RPL are subject to adjustments in future periods based on a number of factors including ultimate resolution of the BNY Mellon settlement, changes in estimated repurchase rates, economic conditions, home prices, consumer and counterparty behavior, and a variety of judgmental factors.

Does not include litigation reserves established. In addition, the company currently estimates the RPL could be up to \$4B over accruals at March 31, 2013 compared to up to \$4B over accruals at December 31, 2012. Following the FNMA settlement, the remaining RPL covers principally non-GSE exposures.

Sefer to pages 57-59 of Bank of America's 2012 Form 10-K on file with SEC for additional disclosures.

### Settlement of Countrywide RMBS Class Actions

- We reached an agreement to settle three class action lawsuits involving Countrywide-issued residential mortgage-backed securities:
   Maine State Retirement System v. Countrywide Financial Corp.; David H. Luther v. Countrywide Financial Corp.; and Western
   Conference of Teamsters Pension Trust Fund v. Countrywide Financial Corp.
- The first of these suits was filed in November 2007, and they collectively concern the disclosures that were made in connection with 429 Countrywide RMBS offerings issued from 2005 through 2007
- These cases principally allege that the RMBS offering materials did not accurately describe: (a) how the loans backing the RMBS had been originated; (b) how those loans were appraised; and (c) how much equity borrowers had in their homes. The plaintiffs sought damages and alternatively, rescission of their investments and other unspecified relief
- The original principal balance of the RMBS involved in these cases exceeded \$350B, and the unpaid principal balance of these securities as of February 2013 was \$95B
- Under this settlement, these suits will be dismissed in their entirety with prejudice, and we will receive a global release in exchange
  for a settlement payment of \$500MM. The amount to be paid in the settlement is covered by a combination of pre-existing litigation
  reserves and additional litigation reserves recorded in 1Q13
- · The settlement is subject to final court approval
- Assuming it is approved and all class members who have not already filed or threatened individual suits participate in the
  settlement, the settlement will resolve approximately 80% of the unpaid principal balance of the Countrywide-issued RMBS as to
  which securities disclosure claims have been filed or threatened, and more than 70% of the unpaid principal balance of all RMBS as
  to which securities disclosure claims have been filed or threatened as to all Bank of America-related entities
- The settlement will not affect investors' rights to participate in our \$8.5B R&W settlement that is pending court approval



# Home Loans Asset Quality Key Indicators

		Residential I	Mortgage <sup>1</sup>	1	Home Equity				
	10	13	4Q12		10	Q13	4Q12		
\$ in millions	As Reported	Excluding Purchased Credit-impaired and Fully-insured Loans	As Reported	Excluding Purchased Credit-impaired and Fully-insured Loans	As Reported	Excluding Purchased Credit-impaired	As Reported	Excluding Purchased Credit-impaired	
Loans end of period	\$256,924	\$143,967	\$253,073	\$144,648	\$103,218	\$95,558	\$107,996	\$99,449	
Loans average	257,751	146,056	255,651	148,207	105,797	97,844	110,105	101,219	
Net charge-offs <sup>2</sup>	\$383	\$383	\$730	\$730	\$684	\$684	\$767	\$767	
% of average loans	0.60 %	1.06 %	1.14 %	1.96 %	2.62 %	2.83 %	2.77 %	3.02 %	
Allowance for loan losses	\$6,731	\$3,927	\$7,088	\$3,980	\$6,707	\$5,021	\$7,845	\$5,417	
% of loans	2.62 %	2.73 %	2.80 %	2.75 %	6.50 %	5.25 %	7.26 %	5.45 %	
Average refreshed (C)LTV <sup>3</sup>		75		78		79		81	
90%+ refreshed (C)LTV <sup>3</sup>		26 %		30 %		37 %		39 %	
Average refreshed FICO		718		717		744		742	
% below 620 FICO		14 %		14 %		8 %		8 %	

<sup>&</sup>lt;sup>1</sup> Excludes FVO loans.

<sup>&</sup>lt;sup>2</sup> 1Q13 excludes write-offs of consumer PCI loans of \$94MM related to residential mortgage and \$745MM related to home equity. 4Q12 excludes write-offs of consumer PCI loans of \$1.1B related to home equity. 1Q13 net charge-off ratios including the PCI write-offs for residential mortgage and home equity were 0.75% and 5.48%. 4Q12 net charge-off ratio including the PCI write-offs for home equity was 6.80%.

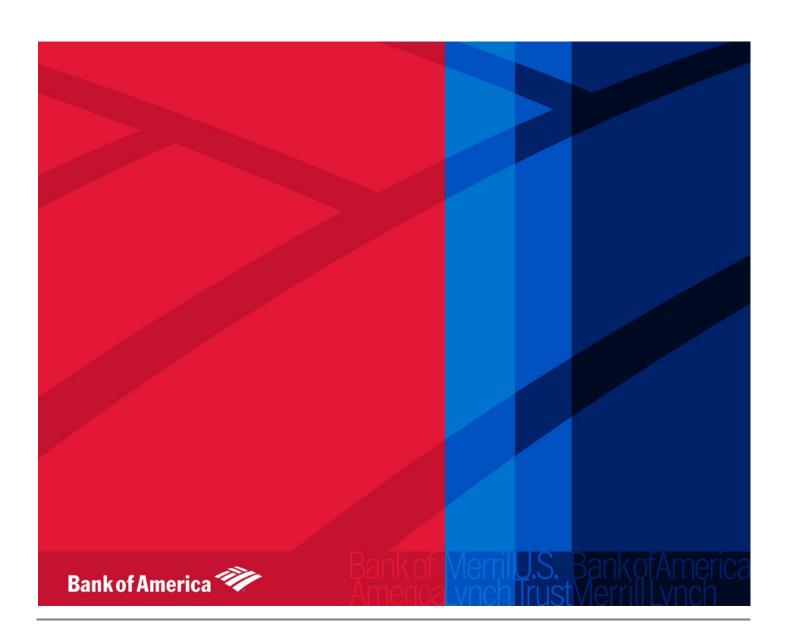
3 Loan-to-value (LTV) calculations apply to the residential mortgage portfolio. Combined loan-to-value (CLTV) calculations apply to the home equity portfolio.

# Basel 1 to Basel 3 (Fully Phased-in) 1, 2

\$ in millions  Regulatory Capital — Basel 1 to Basel 3 (fully phased-in)	March 31, 2013	December 31, 2012	September 30, 2012	June 30, 2012
Basel 1 Tier 1 capital	\$160,098	\$155,461	\$163,063	\$164,665
Deduction of qualifying preferred stock and trust preferred securities	(22,558)	(22,058)	(26,657)	(30,583)
Basel 1 Tier 1 common capital	\$137,540	\$133,403	\$136,406	\$134,082
Deduction of defined benefit pension assets  Change in DTA and other threshold deductions (DTA temporary differences,	(776)	(737)	(1,709)	(3,057)
MSRs and significant investments)	(3,983)	(3,020)	(1,102)	(3,745)
Change in all other deductions, net	(2,032)	(1,020)	1,040	(2,459)
Basel 3 (fully phased-in) Tier 1 common capital	\$130,749	\$128,626	\$134,635	\$124,821
Risk-weighted Assets – Basel 1 to Basel 3 (fully phased-in)				
Basel 1 risk-weighted assets	\$1,299,414	\$1,205,976	\$1,195,722	\$1,193,422
Net change in credit and other risk-weighted assets	89,313	103,085	216,244	298,003
Increase due to Market Risk Final Rule		81,811	88,881	79,553
Basel 3 (fully phased-in) risk-weighted assets	\$1,388,727	\$1,390,872	\$1,500,847	\$1,570,978
Tier 1 Common Capital Ratios				
Basel 1	10.58 %	11.06 %	11.41 %	11.24
Basel 3 (fully phased-in)	9.42	9.25	8.97	7.95

<sup>1</sup> Regulatory capital ratios are preliminary until filed with the Federal Reserve on Form Y-9C. For important presentation information, see slide 3.
2 Basel 1 includes the Market Risk Final Rule at March 31, 2013. At December 31, 2012, September 30, 2012 and June 30, 2012, Basel 1 did not include the Market Risk Final Rule.







# **Supplemental Information First Quarter 2013**

This information is preliminary and based on company data available at the time of the earnings presentation. It speaks only as of the particular date or dates included in the accompanying pages. Bank of America does not undertake an obligation to, and disclaims any duty to, update any of the information provided. Any forward-looking statements in this information are subject to the forward-looking language contained in Bank of America's reports filed with the SEC pursuant to the Securities Exchange Act of 1934, which are available at the SEC's website (www.sec.gov) or at Bank of America's website (www.bankofamerica.com). Bank of America's future financial performance is subject to risks and uncertainties as described in its SEC filings.

Table of Contents	Page
Consolidated Financial Highlights	2
Supplemental Financial Data	<u>3</u>
Consolidated Statement of Income	<u>4</u> <u>5</u>
Consolidated Statement of Comprehensive Income	
Consolidated Balance Sheet	<u>6</u>
<u>Capital Management</u>	<u>8</u>
Net Interest Income Excluding Trading-related Net Interest Income	9
Quarterly Average Balances and Interest Rates	<u>10</u>
Debt Securities and Available-for-Sale Marketable Equity Securities	<u>12</u>
Quarterly Results by Business Segment	<u>13</u>
Consumer & Business Banking	
Total Segment Results	<u>14</u>
Business Results	<u>15</u>
Key Indicators	<u>17</u>
Consumer Real Estate Services	
Total Segment Results	<u>18</u>
Business Results	<u>19</u>
Key Indicators	<u>21</u>
Global Banking	
Total Segment Results	<u>22</u>
Key Indicators	<u>23</u>
Investment Banking Product Rankings	<u>24</u>
Global Markets	
Total Segment Results	<u>25</u>
Key Indicators	<u>26</u>
Global Wealth & Investment Management	
Total Segment Results	<u>27</u>
Key Indicators	<u>28</u>
All Other	
<u>Total Results</u>	<u>29</u>
Equity Investments	<u>30</u>
Outstanding Loans and Leases	<u>31</u>
Quarterly Average Loans and Leases by Business Segment	<u>32</u>
Commercial Credit Exposure by Industry	<u>33</u>
Net Credit Default Protection by Maturity Profile and Credit Exposure Debt Rating	<u>34</u>
Top 20 Non-U.S. Countries Exposure	<u>35</u>
Select European Countries	<u>36</u>
Nonperforming Loans, Leases and Foreclosed Properties	<u>37</u>
Nonperforming Loans, Leases and Foreclosed Properties Activity	<u>38</u>
Quarterly Net Charge-offs and Net Charge-off Ratios	<u>39</u>
Allocation of the Allowance for Credit Losses by Product Type	<u>40</u>
Exhibit A: Non-GAAP Reconciliations	41

### **Consolidated Financial Highlights**

Image: Property of the	(Dollars in millions, except per share information; shares in thousands)					
Nomitored inforced informed         8 10.64         8 10.323         8 10.50         9 10.34         9 10.40         11.422         11.424         11.4		 Quarter	 Quarter	 Quarter	 Quarter	 Quarter
Nominetes intome         12,83         8.38         10,400         12,420         12,420           Total recurses, and of interest exposes         2,407         18,60         20,438         21,938         22,728           Noministre deposes         17,13         18,600         19,734         18,700         17,734         22,738           Noministre depose         18,100         18,100         18,100         17,734         18,700         17,734         18,700 <td>Income statement</td> <td></td> <td></td> <td></td> <td></td> <td></td>	Income statement					
Total invenue, set of interes expense         23,497         18,660         20,428         21,968         22,278           Provision for cedit loses         1,713         2,248         1,774         1,773         2,418           Noninterest expense         18,182         18,360         17,544         1,776         2,48           Not income tax expense (benefit)         1,000         0,636         7,77         0,48         0,63           Not income         2,423         732         3,40         2,463         3,63           Preferred stock dividands         3,73         3,63         3,73         3,03         2,698         3,28           Not income (loss) applicable to common sharefolders         2,29         3,07         3,03         2,698         3,20           Average diluted common sharefolders         2,29         1,000         1,01,19         1,000         1,	Net interest income	\$ 10,664	\$ 10,324	\$ 9,938	\$ 9,548	\$ 10,846
Provision for credit losses         1,713         2,00         1,714         1,715         2,418           Nomite set expense         18,152         18,300         11,754         1,716         1,914           Income tax expense (benefit)         1,000         1,000         2,000         2,000         2,000         2,000         3,000         2,000         3,000         2,000         3,000	Noninterest income	12,833	8,336	10,490	12,420	11,432
Nominterest expense         18.152         18,300         17,544         17,048         19,141           Income         2,030         2,031         370         5,464         5,60           Net income         2,031         3,032         3,035 <td>Total revenue, net of interest expense</td> <td>23,497</td> <td>18,660</td> <td>20,428</td> <td>21,968</td> <td>22,278</td>	Total revenue, net of interest expense	23,497	18,660	20,428	21,968	22,278
Income tax expense (henefit)   1,000   2,635   770   684   666   Notemes   2,623   732   340   2,433   653   725	Provision for credit losses	1,713	2,204	1,774	1,773	2,418
Net income         2,03         73         346         2,463         653           Preferend anck dividends         373         365         373         365         325           Net income (loss) applicable common sharefolders         2,259         367         (33)         2,08         328           Dibuted earnings per common sharefolders         2,00         0,084         10,091         2,000         1,076,17         1,050,11         1,076,19           Obidends paid per common share         8,00         1,084,29         1,076,17         1,050,11         1,076,19         7           Performance ratios         8,00         0,08         0,00         0,	Noninterest expense	18,152	18,360	17,544	17,048	19,141
Prefered accide dividends   373   365   373   365   325     Neiscone (loss) applicable to common shareholders   2,26   367   363   2,08   328     Diluted carnings per common shareholders   10,00   10,00   10,00     Average diluted common shareholders issued and outstanding!   10,76,100   10,76,100     Professional per common shareholders issued and outstanding!   10,76,100     Professional per common shareholders   10,80   10,80   10,80     Professional per common shareholders   10,80   10,80   10,80     Return on average sascis   10,80   10,80   10,80   10,80     Return on average common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shareholders' equity!   10,80   10,80     Return on average tungible common shar	Income tax expense (benefit)	1,009	(2,636)	770	684	66
Pacific common (10ss) applicable to common shareholders	Net income	2,623	732	340	2,463	653
Diluted earnings per common sharefs (1)	Preferred stock dividends	373	365	373	365	325
New range diluted common shares issued and outstanding(1)   11,154,778   10,884,921   10,776,173   11,556,011   10,761,917	Net income (loss) applicable to common shareholders	2,250	367	(33)	2,098	328
Performance ratios   Perform	Diluted earnings per common share <sup>(1)</sup>	0.20	0.03	0.00	0.19	0.03
Performance ratios   Perform	Average diluted common shares issued and outstanding(1)	11,154,778	10,884,921	10,776,173	11,556,011	10,761,917
Return on average assets         0.48%         0.13%         0.06%         0.45%         0.12%           Return on average common shareholders' equity         4.18         0.67         n/m         3.89         0.62           Return on average tangible common shareholders' equity(2)         6.33         1.01         n/m         5.95         0.95           Return on average tangible shareholders' equity(2)         6.53         1.77         0.84         6.16         1.67           At period end           Book value per share of common stock         \$ 20.30         \$ 20.24         \$ 20.40         \$ 20.16         \$ 19.83           Tangible book value per share of common stock <sup>1</sup> 13.46         13.36         13.48         13.22         12.87           Market price per share of common stock <sup>2</sup> 13.4         13.16         \$ 8.83         \$ 8.18         \$ 9.57           High closing price for the period         12.78         11.61         9.55         9.68         9.93           Low closing price for the period         11.03         8.93         7.04         6.83         5.80           Market capitalization         13.1817         125.16         95.16         8.815         103.123           Number of banking centers - U.S. <td< td=""><td>Dividends paid per common share</td><td>\$ 0.01</td><td>\$ 0.01</td><td>\$ 0.01</td><td>\$ 0.01</td><td>\$ 0.01</td></td<>	Dividends paid per common share	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.01
Return on average common shareholders' equity(2)         4.18         0.67         n/m         3.89         0.62           Return on average tangible common shareholders' equity(2)         6.33         1.01         n/m         5.95         0.95           Return on average tangible shareholders' equity(2)         6.53         1.77         0.84         6.16         1.67           At period end           Book value per share of common stock         \$ 20.30         \$ 20.24         \$ 20.40         \$ 20.16         \$ 19.83           Tangible book value per share of common stock(2)         13.46         13.35         13.48         13.22         12.87           Market price per share of common stock(2)         \$ 12.18         \$ 1.16         \$ 8.83         \$ 8.18         \$ 9.57           High closing price of common stock(2)         \$ 12.18         \$ 1.16         \$ 9.55         9.68         9.93           Low closing price for the period         12.78         11.61         9.55         9.68         9.93           Market capitalization         131.81         125.13         95.16         88.15         103.12           Number of banking centers - U.S.         \$ 5.39         \$ 5.47         \$ 5.49         \$ 5.94         \$ 5.94         \$ 5.94         \$ 5.94         \$ 5.	Performance ratios					
Return on average tangible common shareholders' equity(2)         6.33         1.01         n/m         5.95         0.95           Return on average tangible shareholders' equity(2)         6.53         1.77         0.84         6.16         1.67           At period end           Book value per share of common stock         \$ 20.30         \$ 20.24         \$ 20.40         \$ 20.16         \$ 19.83           Tangible book value per share of common stock(2)         13.46         13.36         13.48         13.22         12.87           Market price per share of common stock(2)         13.46         13.36         13.48         13.22         12.87           Market price per share of common stock(2)         \$ 12.18         \$ 11.61         \$ 8.83         \$ 8.18         \$ 9.57           High closing price for the period         12.78         11.61         9.55         9.68         9.93           Low closing price for the period         11.03         8.93         7.04         6.83         5.80           Market capitalization         13.1817         125,136         95,163         88,155         103,123           Number of banking centers - U.S.         5,89         5,478         5,540         5,594         5,651           Number of branded ATMs - U.S.         <	Return on average assets	0.48 %	0.13%	0.06%	0.45%	0.12 %
At period end         5         20.30         \$ 20.24         \$ 20.40         \$ 20.16         \$ 19.83           Book value per share of common stock         \$ 20.30         \$ 20.24         \$ 20.40         \$ 20.16         \$ 19.83           Tangible book value per share of common stock?         13.46         13.36         13.48         13.22         12.87           Market price per share of common stock?         \$ 12.18         \$ 11.61         \$ 8.83         \$ 8.18         \$ 9.57           High closing price for the period         12.78         11.61         9.55         9.68         9.93           Low closing price for the period         11.03         8.93         7.04         6.83         5.80           Market capitalization         13.817         125,136         95,163         88,155         103,123           Number of banking centers - U.S.         5.389         5.478         5.540         5.594         5,651           Number of branded ATMs - U.S.         16,311         16,347         16,253         16,220         17,255	Return on average common shareholders' equity	4.18	0.67	n/m	3.89	0.62
At period end           Book value per share of common stock         \$ 20.30         \$ 20.24         \$ 20.40         \$ 20.16         \$ 19.83           Tangible book value per share of common stock <sup>2</sup> )         13.46         13.36         13.48         13.22         12.87           Market price per share of common stock:         Use of common stock:           Closing price         \$ 12.18         \$ 11.61         \$ 8.83         \$ 8.18         \$ 9.57           High closing price for the period         12.78         11.61         9.55         9.68         9.93           Low closing price for the period         11.03         8.93         7.04         6.83         5.80           Market capitalization         131.817         125,136         95,163         88,155         103,123           Number of banking centers - U.S.         5.389         5,478         5,540         5,594         5,651           Number of branded ATMs - U.S.         16,311         16,347         16,253         16,220         17,255	Return on average tangible common shareholders' equity <sup>(2)</sup>	6.33	1.01	n/m	5.95	0.95
Book value per share of common stock         \$ 20.30         \$ 20.24         \$ 20.40         \$ 20.16         \$ 19.83           Tangible book value per share of common stock <sup>2</sup> )         13.46         13.36         13.48         13.22         12.87           Market price per share of common stock:         Closing price         \$ 12.18         \$ 11.61         \$ 8.83         \$ 8.18         \$ 9.57           High closing price for the period         12.78         11.61         9.55         9.68         9.93           Low closing price for the period         11.03         8.93         7.04         6.83         5.80           Market capitalization         131,817         125,136         95,163         88,155         103,123           Number of banking centers - U.S.         5,389         5,478         5,540         5,594         5,651           Number of branded ATMs - U.S.         16,311         16,317         16,223         16,220         17,255	Return on average tangible shareholders' equity(2)	6.53	1.77	0.84	6.16	1.67
Tangible book value per share of common stock <sup>2</sup> ?         13.46         13.36         13.48         13.22         12.87           Market price per share of common stock:         Tangible book value per share of common stock:           Closing price         \$ 12.18         \$ 11.61         \$ 8.83         \$ 8.18         \$ 9.57           High closing price for the period         12.78         11.61         9.55         9.68         9.93           Low closing price for the period         11.03         8.93         7.04         6.83         5.80           Market capitalization         13.1817         125,136         95,163         88,155         103,123           Number of banking centers - U.S.         5,389         5,478         5,540         5,594         5,651           Number of branded ATMs - U.S.         16,311         16,317         16,223         16,220         17,255	At period end					
Market price per share of common stock:           Closing price         \$ 12.18         \$ 11.61         \$ 8.83         \$ 8.18         \$ 9.57           High closing price for the period         12.78         11.61         9.55         9.68         9.93           Low closing price for the period         11.03         8.93         7.04         6.83         5.80           Market capitalization         131,817         125,136         95,163         88,155         103,123           Number of banking centers - U.S.         5,389         5,478         5,540         5,594         5,651           Number of branded ATMs - U.S.         16,311         16,347         16,223         16,220         17,255	Book value per share of common stock	\$ 20.30	\$ 20.24	\$ 20.40	\$ 20.16	\$ 19.83
Closing price         \$ 12.18         \$ 11.61         \$ 8.83         \$ 8.18         \$ 9.57           High closing price for the period         12.78         11.61         9.55         9.68         9.93           Low closing price for the period         11.03         8.93         7.04         6.83         5.80           Market capitalization         131,817         125,136         95,163         88,155         103,123           Number of banking centers - U.S.         5,389         5,478         5,540         5,594         5,651           Number of branded ATMs - U.S.         16,311         16,347         16,223         16,220         17,255	Tangible book value per share of common stock <sup>(2)</sup>	13.46	13.36	13.48	13.22	12.87
High closing price for the period         12.78         11.61         9.55         9.68         9.93           Low closing price for the period         11.03         8.93         7.04         6.83         5.80           Market capitalization         131,817         125,136         95,163         88,155         103,123           Number of banking centers - U.S.         5,389         5,478         5,540         5,594         5,651           Number of branded ATMs - U.S.         16,311         16,347         16,223         16,220         17,255	Market price per share of common stock:					
Low closing price for the period         11.03         8.93         7.04         6.83         5.80           Market capitalization         131,817         125,136         95,163         88,155         103,123           Number of banking centers - U.S.         5,389         5,478         5,540         5,594         5,651           Number of branded ATMs - U.S.         16,311         16,347         16,223         16,220         17,255	Closing price	\$ 12.18	\$ 11.61	\$ 8.83	\$ 8.18	\$ 9.57
Market capitalization         131,817         125,136         95,163         88,155         103,123           Number of banking centers - U.S.         5,389         5,478         5,540         5,594         5,651           Number of branded ATMs - U.S.         16,311         16,347         16,253         16,220         17,255	High closing price for the period	12.78	11.61	9.55	9.68	9.93
Number of banking centers - U.S.         5,389         5,478         5,540         5,594         5,651           Number of branded ATMs - U.S.         16,311         16,347         16,253         16,220         17,255	Low closing price for the period	11.03	8.93	7.04	6.83	5.80
Number of branded ATMs - U.S.         16,311         16,347         16,253         16,220         17,255	Market capitalization	131,817	125,136	95,163	88,155	103,123
Number of branded ATMs - U.S.         16,311         16,347         16,253         16,220         17,255	N. I. G. F	<b>7.200</b>	5.450	5.540	5.50	5.651
	•					
rui-time equivatent employees 262,812 267,190 272,594 275,460 278,688						
	run-ume equivaieni empioyees	262,812	267,190	272,394	2/5,460	278,688

n/m = not meaningful

<sup>(1)</sup> Due to a net loss applicable to common shareholders for the third quarter of 2012, the impact of antidilutive equity instruments was excluded from diluted earnings per share and average diluted common shares.

(2) Tangible equity ratios and tangible book value per share of common stock are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate non-GAAP financial measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measureson pages 41-44.)

### Supplemental Financial Data

(Dollars in millions, except per share information)

### Fully taxable-equivalent (FTE) basis data (1)

	First Quarter 2013	Fourth Quarter 2012	Third Quarter 2012	Second Quarter 2012	First Quarter 2012
Net interest income	\$ 10,875	\$ 10,555	\$ 10,167	\$ 9,782	\$ 11,053
Total revenue, net of interest expense	23,708	18,891	20,657	22,202	22,485
Net interest yield <sup>(2)</sup>	2.43 %	2.35 %	2.32 %	2.21%	2.51%
Efficiency ratio	76.57	97.19	84.93	76.79	85.13

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

<sup>(1)</sup> FTE basis is a non-GAAP financial measure. FTE basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measuresn pages 41-44.)
(2) Calculation includes fees earned on overnight deposits placed with the Federal Reserve and, beginning in the third quarter 2012, fees earned on deposits, primarily overnight, placed with certain non-U.S. central banks of \$33 million for the first quarter of 2013; \$42 million, \$48 million, \$52 million and \$47 million for the fourth, third, second and first quarters of 2012, respectively. For more information, see Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis on pages 10-11.

### **Consolidated Statement of Income**

[Dollars in millions, except per share information; shares in thousands)	First Quarter 2013	Fourth Quarter 2012	Third Quarter 2012	Second Quarter 2012	First Quarter 2012
interest income					
Loans and leases	\$ 9,178	\$ 9,366	\$ 9,597	\$ 9,744	\$ 10,173
Debt securities	2,549	2,196	2,062	1,905	2,746
Federal funds sold and securities borrowed or purchased under agreements to resell	315	329	353	360	460
Trading account assets	1,337	1,307	1,189	1,246	1,352
Other interest income	722	773	775	737	730
Total interest income	14,101	13,971	13,976	13,992	15,461
nterest expense					
Deposits	382	438	484	519	549
Short-term borrowings	749	855	893	943	881
Trading account liabilities	472	420	418	448	477
Long-term debt	1,834	1,934	2,243	2,534	2,708
Total interest expense	3,437	3,647	4,038	4,444	4,615
Net interest income	10,664	10,324	9,938	9,548	10,846
ioninterest income					
Card income	1,410	1,548	1,538	1,578	1,457
Service charges	1,799	1,820	1,934	1,934	1,912
Investment and brokerage services	3,027	2,889	2,781	2,847	2,876
Investment banking income	1,535	1,600	1,336	1,146	1,217
Equity investment income	563	699	238	368	765
Trading account profits	2,989	792	1,239	1,764	2,075
Mortgage banking income (loss)	1,263	(540)	2,019	1,659	1,612
Gains on sales of debt securities	68	171	339	400	752
Other income (loss)	188	(642)	(928)	730	(1,194
Other-than-temporary impairment losses on available-for-sale debt securities:					
Total other-than-temporary impairment losses	(14)	(1)	(9)	(13)	(51
Less: Portion of other-than-temporary impairment losses recognized in other comprehensive income	5	_	3	7	11
Net impairment losses recognized in earnings on available-for-sale debt securities	(9)	(1)	(6)	(6)	(40
Total noninterest income	12,833	8,336	10,490	12,420	11,432
Total revenue, net of interest expense	23,497	18,660	20,428	21,968	22,278
Provision for credit losses	1,713	2,204	1,774	1,773	2,418
Noninterest expense					
Personnel	9,891	8,300	8,431	8,729	10,188
Occupancy	1,154	1,151	1,160	1,117	1,142
Equipment	550	551	561	546	611
Marketing	429	480	479	449	465
Professional fees	649	996	873	922	783
Amortization of intangibles	276	309	315	321	319
				692	856
Data processing		773	640		
Data processing Telecommunications	812	773 433	640 410		400
Telecommunications	812 409	433	410	417	
Telecommunications Other general operating	812 409 3,982	5,367	4,675	3,855	4,377
Telecommunications Other general operating Total noninterest expense	812 409 3,982 18,152	5,367 18,360	410 4,675 17,544	3,855 17,048	4,377 19,141
Telecommunications Other general operating Total noninterest expense Income (loss) before income taxes	812 409 3,982 18,152 3,632	5,367 18,360 (1,904)	410 4,675 17,544 1,110	3,855 17,048 3,147	4,377 19,141 719
Telecommunications  Other general operating  Total noninterest expense  Income (loss) before income taxes  ncome tax expense (benefit)	812 409 3,982 18,152 3,632 1,009	433 5,367 18,360 (1,904) (2,636)	410 4,675 17,544 1,110 770	3,855 17,048 3,147 684	4,377 19,141 719 66
Telecommunications Other general operating Total noninterest expense Income (loss) before income taxes ncome tax expense (benefit) Net income	812 409 3,982 18,152 3,632 1,009 \$ 2,623	433 5,367 18,360 (1,904) (2,636) \$ 732	410 4,675 17,544 1,110 770 \$ 340	3,855 17,048 3,147 684 \$ 2,463	4,377 19,141 719 66 \$ 653
Telecommunications  Other general operating  Total noninterest expense  Income (loss) before income taxes  neome tax expense (benefit)	812 409 3,982 18,152 3,632 1,009	433 5,367 18,360 (1,904) (2,636)	410 4,675 17,544 1,110 770	3,855 17,048 3,147 684	400 4,377 19,141 719 66 \$ 653 325 \$ 328
Telecommunications  Other general operating  Total noninterest expense  Income (loss) before income taxes  neome tax expense (benefit)  Net income  referred stock dividends  Net income (loss) applicable to common shareholders	812 409 3,982 18,152 3,632 1,009 \$ 2,623	433 5,367 18,360 (1,904) (2,636) \$ 732 365	410 4,675 17,544 1,110 770 \$ 340	417 3,855 17,048 3,147 684 \$ 2,463 365	4,377 19,141 719 66 \$ 653
Telecommunications Other general operating Total noninterest expense Income (loss) before income taxes ncome tax expense (benefit) Net income	812 409 3,982 18,152 3,632 1,009 \$ 2,623	433 5,367 18,360 (1,904) (2,636) \$ 732 365	410 4,675 17,544 1,110 770 \$ 340	417 3,855 17,048 3,147 684 \$ 2,463 365	4,377 19,141 719 66 \$ 653 325
Telecommunications Other general operating Total noninterest expense Income (loss) before income taxes tome tax expense (benefit) Net income referred stock dividends Net income (loss) applicable to common shareholders er common share information	812 409 3,982 18,152 3,632 1,009 \$ 2,623 373 \$ 2,250	433 5,367 18,360 (1,904) (2,636) \$ 732 365 \$ 367	410 4,675 17,544 1,110 770 \$ 340 373 \$ (33)	417 3,855 17,048 3,147 684 \$ 2,463 365 \$ 2,098	4,377 19,141 719 666 \$ 653 325 \$ 328
Telecommunications Other general operating Total noninterest expense Income (loss) before income taxes neeme tax expense (benefit) Net income referred stock dividends Net income (loss) applicable to common shareholders er common share information Earnings	\$ 12 409 3,982 18,152 3,632 1,009 \$ 2,623 373 \$ 2,250	433 5,367 18,360 (1,904) (2,636) \$ 732 365 \$ 367	410 4,675 17,544 1,110 770 \$ 340 373 \$ (33)	417 3,855 17,048 3,147 684 \$ 2,463 365 \$ 2,098	4,377 19,141 719 666 \$ 653 325 \$ 328
Telecommunications Other general operating Total noninterest expense Income (loss) before income taxes nome tax expense (benefit) Net income referred stock dividends Net income (loss) applicable to common shareholders er common share information Earnings Diluted earnings	\$ 12 409 3,982 18,152 3,632 1,009 \$ 2,623 373 \$ 2,250 \$ 0,21 0,20	433 5,367 18,360 (1,904) (2,636) \$ 732 365 \$ 367	410 4,675 17,544 1,110 770 \$ 340 373 \$ (33) \$ 0.00 0.00	417 3,855 17,048 3,147 684 \$ 2,463 365 \$ 2,098  \$ 0.19 0.19	4,377 19,141 719 66 \$ 653 325 \$ 328 \$ 0.03

(1) Due to a net loss applicable to common shareholders for the third quarter of 2012, the impact of antidilutive equity instruments was excluded from diluted earnings per share and average diluted common shares.

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

### **Consolidated Statement of Comprehensive Income**

(Dollars in millions)									
	(	First Quarter 2013	Fourth Quarter 2012	(	Third Quarter 2012	(	Second Quarter 2012	Q	First Juarter 2012
Net income	\$	2,623	\$ 732	\$	340	\$	2,463	\$	653
Other comprehensive income, net-of-tax:									
Net change in available-for-sale debt and marketable equity securities		(906)	(1,169)		2,365		1,530		(924)
Net change in derivatives		172	381		234		(81)		382
Employee benefit plan adjustments		85	(1,171)		75		79		952
Net change in foreign currency translation adjustments		(42)	 (27)		15		(32)		31
Other comprehensive income (loss)		(691)	(1,986)		2,689		1,496		441
Comprehensive income (loss)	\$	1,932	\$ (1,254)	\$	3,029	\$	3,959	\$	1,094

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

### **Consolidated Balance Sheet**

(Dollars in millions)		arch 31 2013	D	ecember 31 2012		March 31 2012
Assets		2013		2012		2012
Cash and cash equivalents	s	100,980	\$	110,752	\$	128,792
Time deposits placed and other short-term investments		12,740		18,694		20,479
Federal funds sold and securities borrowed or purchased under agreements to resell		220,623		219,924		225,784
Trading account assets		223,028		227,775		194,094
Derivative assets		52,247		53,497		59,051
Debt securities:						
Carried at fair value		305,132		310,850		312,738
Held-to-maturity, at cost		49,577		49,481		34,205
Total debt securities		354,709		360,331		346,943
Loans and leases		911,592		907,819		902,294
Allowance for loan and lease losses		(22,441)		(24,179)		(32,211)
Loans and leases, net of allowance		889,151		883,640		870,083
Premises and equipment, net		11,085		11,858		13,104
Mortgage servicing rights (includes \$5,776, \$5,716 and \$7,589 measured at fair value)		5,896		5,851		7,723
Goodwill		69,930		69,976		69,976
Intangible assets		6,379		6,684		7,696
Loans held-for-sale		19,278		19,413		12,973
Customer and other receivables		71,281		71,467		74,358
Other assets		137,284		150,112		150,393
Total assets	s	2,174,611	\$	2,209,974	\$	2,181,449
Assets of consolidated variable interest entities included in total assets above (isolated to settle the liabilities of the variable Trading account assets	 s	9,113	\$	7,906	s	8,920
Derivative assets	,	187	Þ	333	φ	1,109
Loans and leases		116,236		123,227		133,742
Allowance for loan and lease losses		(3,310)		(3,658)		(4,509)
Loans and leases, net of allowance		112,926		119,569		129,233
Loans held-for-sale		3,229		1,969		1,577
All other assets		4,728		4,654		3,118
Total assets of consolidated variable interest entities	s	130,183	\$	134,431	s	143,957

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

### **Consolidated Balance Sheet (continued)**

(Dollars in millions)		March 31	December 31	March 31
		2013	 2012	 2012
Liabilities				
Deposits in U.S. offices:				
Noninterest-bearing	\$	357,623	\$ 372,546	\$ 338,215
Interest-bearing		661,930	654,332	630,822
Deposits in non-U.S. offices:				
Noninterest-bearing		7,177	7,573	7,240
Interest-bearing		68,453	70,810	65,034
Total deposits		1,095,183	1,105,261	1,041,311
Federal funds purchased and securities loaned or sold under agreements to repurchase		248,149	293,259	258,491
Trading account liabilities		90,547	73,587	70,414
Derivative liabilities		47,825	46,016	49,172
Short-term borrowings		42,148	30,731	39,254
Accrued expenses and other liabilities (includes \$486, \$513 and \$651 of reserve for unfunded lending commitments)		132,685	148,579	135,396
Long-term debt		279,641	275,585	354,912
Total liabilities		1,936,178	1,973,018	1,948,950
Shareholders' equity				
Preferred stock, \$0.01 par value; authorized -100,000,000 shares; issued and outstanding -3,685,410 shares		18,780	18,768	18,788
$Common stock \ and \ additional \ paid-in \ capital, S0.01 \ par \ value; \ authorized \ -12,800,000,000 \ shares; \ issued \ and \ outstanding \ -10,822,379,936, 10,778,263,628 \ and \ 10,775,604,276 \ shares$		158,157	158,142	157,973
Retained earnings		64,984	62,843	60,734
Accumulated other comprehensive income (loss)		(3,488)	(2,797)	(4,996)
Total shareholders' equity		238,433	236,956	232,499
Total liabilities and shareholders' equity	s	2,174,611	\$ 2,209,974	\$ 2,181,449
Liabilities of consolidated variable interest entities included in total liabilities above				
Short-term borrowings	s	2,539	\$ 3,731	\$ 5,598
Long-term debt		31,461	34,256	44,267
All other liabilities		345	360	978
Total liabilities of consolidated variable interest entities	s	34,345	\$ 38,347	\$ 50,843

### **Capital Management**

(Dollars in millions)									
		First Quarter 2013		Fourth Quarter 2012		Third Quarter 2012	 Second Quarter 2012		First Quarter 2012
Risk-based capital (1, 2):									
Tier 1 common capital	s	137,540	\$	133,403	\$	136,406	\$ 134,082	\$	131,602
Tier 1 capital		160,098		155,461		163,063	164,665		163,199
Total capital		202,648		196,680		205,172	208,936		213,480
Risk-weighted assets (3)		1,299,414		1,205,976		1,195,722	1,193,422		1,220,827
Tier 1 common capital ratio(3, 4)		10.58%		11.06%		11.41%	11.24%		10.78%
Tier 1 capital ratio		12.32		12.89		13.64	13.80		13.37
Total capital ratio		15.60		16.31		17.16	17.51		17.49
Tier 1 leverage ratio		7.56		7.37		7.84	7.84		7.79
Tangible equity ratio(5)		7.83		7.62		7.85	7.73		7.48
Tangible common equity ratio <sup>(5)</sup>		6.94		6.74		6.95	6.83		6.58

<sup>(1)</sup> Reflects preliminary data for current period risk-based

### Basel 1 to Basel 3 (fully phased-in) Reconciliation (1, 2)

Dollars in millions)		March 31	Γ	ecember 31	5	September 30		June 30
		2013		2012		2012		2012
Regulatory capital – Basel 1 to Basel 3 (fully phased-in)								
Basel 1 Tier 1 capital	\$	160,098	\$	155,461	\$	163,063	\$	164,665
Deduction of qualifying preferred stock and trust preferred securities		(22,558)		(22,058)		(26,657)		(30,583
Basel 1 Tier 1 common capital		137,540		133,403		136,406		134,082
Deduction of defined benefit pension assets		(776)		(737)		(1,709)		(3,057
Change in deferred tax assets and other threshold deductions (deferred tax asset temporary differences, mortgage servicing rights and significant investments)		(3,983)		(3,020)		(1,102)		(3,745
Change in all other deductions, net		(2,032)		(1,020)		1,040		(2,459
Basel 3 (fully phased-in) Tier 1 common capital	\$	130,749	\$	128,626	\$	134,635	\$	124,821
Risk-weighted assets – Basel 1 to Basel 3 (fully phased-in) Rasel 1 risk-weighted assets	\$	1,299,414	\$	1,205,976	\$	1,195,722	\$	1,193,422
	\$		\$		\$		\$	
Net change in credit and other risk-weighted assets		89,313		103,085		216,244		298,003
Increase due to Market Risk Final Rule	_		_	81,811	_	88,881	_	79,553
Basel 3 (fully phased-in) risk-weighted assets	\$	1,388,727	\$	1,390,872	\$	1,500,847	\$	1,570,978
Fier 1 common capital ratios								
Basel 1		10.58%		11.06%		11.41%		11.24
Basel 3 (fully phased-in)		9.42		9.25		8.97		7.95
) Basel 3 estimates are based on the U.S. Basel 3 Advanced NPR.								
			ıl					

<sup>(1)</sup> Reflects preliminary data for current period risk-based capital.

(2) Basel 1 includes the Market Risk Final Rule for the first quarter of 2013. Basel 1 did not include the Market Risk Final Rule for the fourth, third, second and first quarters of 2012.

(3) On a pro-forma basis, under the Market Risk Final Rule, fourth quarter 2012 risk-weighted assets and the Tier 1 common capital ratio would have been \$1,284,799 million and 10.38 percent, respectively.

(4) Tier 1 common capital ratio equals Tier 1 capital excluding preferred stock, trust preferred securities, hybrid securities and minority interest divided by risk-weighted

assets. (5) Tangible equity ratio equals period-end tangible shareholders' equity divided by period-end tangible assets. Tangible common equity equals period-end tangible common shareholders' equity divided by period-end tangible assets. Tangible shareholders' equity and tangible assets are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. (See Exhibit A: Non-GAAP Reconciliations - Reconciliation to GAAP Financial Measures on pages 41-44.)

### Net Interest Income Excluding Trading-related Net Interest Income

(Dollars in millions)					
	 First Quarter 2013	 Fourth Quarter 2012	 Third Quarter 2012	 Second Quarter 2012	 First Quarter 2012
Net interest income (FTE basis)					
As reported (1)	\$ 10,875	\$ 10,555	\$ 10,167	\$ 9,782	\$ 11,053
Impact of trading-related net interest income	(1,010)	(1,012)	(847)	(653)	(796)
Net interest income excluding trading-related net interest income <sup>(2)</sup>	\$ 9,865	\$ 9,543	\$ 9,320	\$ 9,129	\$ 10,257
Average earning assets					
As reported	\$ 1,800,786	\$ 1,788,936	\$ 1,750,275	\$ 1,772,568	\$ 1,768,105
Impact of trading-related earning assets	(497,730)	(482,366)	(446,948)	(444,584)	(424,414)
Average earning assets excluding trading-related earning assets <sup>(2)</sup>	\$ 1,303,056	\$ 1,306,570	\$ 1,303,327	\$ 1,327,984	\$ 1,343,691
Net interest yield contribution (FTE basis) (3)	 _				 
As reported (1)	2.43 %	2.35%	2.32%	2.21%	2.51%
Impact of trading-related activities	0.62	0.56	0.53	0.55	0.55
Net interest yield on earning assets excluding trading-related activities <sup>(2)</sup>	3.05 %	2.91%	2.85%	2.76%	3.06%

<sup>(1)</sup> Net interest income and net interest yield include fees earned on overnight deposits placed with the Federal Reserve and, beginning in the third quarter 2012, fees earned on deposits, primarily overnight, placed with certain non-U.S. central banks, of \$33 million for the first quarter of 2013 and \$42 million, \$48 million, \$52 million and \$47 million for the fourth, third, second and first quarters of 2012, respectively.

(2) Represents a non-GAAP financial measure.

(3) Calculated on an annualized basis.

### Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis

(Dollars in millions)

	I	First Quarter 2013			Fou	rth Quarter 2012			First Q	uarter 2012	
	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance		Interest Income/ Expense	Yield/ Rate	Average Balance		Interest Income/ Expense	Yield/ Rate
Earning assets											
Time deposits placed and other short-term investments(1)	\$ 16,129	\$ 46	1.17 %	\$ 16,9	67	\$ 50	1.14%	\$ 31,404	\$	65	0.83 %
Federal funds sold and securities borrowed or purchased under agreements to resell	237,463	315	0.54	241,9	50	329	0.54	233,061		460	0.79
Trading account assets	194,364	1,380	2.87	186,2	.52	1,362	2.91	164,114		1,399	3.42
Debt securities (2)	356,399	2,556	2.87	360,2	13	2,201	2.44	341,619		2,752	3.22
Loans and leases (3):											
Residential mortgage	258,772	2,342	3.62	256,7	29	2,293	3.57	272,655		2,592	3.80
Home equity	105,797	995	3.80	110,1	05	1,067	3.86	122,933		1,164	3.80
U.S. credit card	91,712	2,249	9.95	92,8	49	2,336	10.01	98,334		2,459	10.06
Non-U.S. credit card	11,027	329	12.10	13,0	81	383	11.66	14,151		408	11.60
Direct/Indirect consumer	82,364	620	3.06	82,5	83	662	3.19	88,321		801	3.65
Other consumer	1,666	19	4.36	1,6	02	19	4.57	 2,617		40	6.24
Total consumer	551,338	6,554	4.79	556,9	149	6,760	4.84	 599,011		7,464	5.00
U.S. commercial	210,706	1,666	3.20	209,4	196	1,729	3.28	195,111		1,756	3.62
Commercial real estate	39,179	326	3.38	38,1	92	341	3.55	39,190		339	3.48
Commercial lease financing	23,534	236	4.01	22,8	39	184	3.23	21,679		272	5.01
Non-U.S. commercial	81,502	467	2.32	65,6	90	433	2.62	 58,731		391	2.68
Total commercial	354,921	2,695	3.07	336,2	17	2,687	3.18	 314,711		2,758	3.52
Total loans and leases	906,259	9,249	4.12	893,1	66	9,447	4.21	 913,722		10,222	4.49
Other earning assets	90,172	733	3.29	90,3	88	771	3.40	84,185		723	3.46
Total earning assets <sup>(4)</sup>	1,800,786	14,279	3.20	1,788,9	36	14,160	3.16	1,768,105		15,621	3.55
Cash and cash equivalents (1)	92,846	33		111,6	71	42		112,512		47	
Other assets, less allowance for loan and lease losses	318,795			309,7	'58			306,557			
Total assets	\$ 2,212,427			\$ 2,210,3	65			\$ 2,187,174			

<sup>(1)</sup> For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. In addition, beginning in the third quarter of 2012, fees earned on deposits, primarily overnight, placed with certain non-U.S. central banks, which are included in the time deposits placed and other short-term investments line in prior periods, have been included in the cash and cash equivalents line. Net interest income and net interest yield are calculated excluding these fees.

(2) Yields on debt securities carried at fair value are calculated based on fair value rather than the cost basis. The use of fair value does not have a material impact on net interest yield.

(3) Nonperforming loans are included in the respective average loan balances. Income on these nonperforming loans is recognized on a cost recovery basis. Purchased credit-impaired loans were recorded at fair value upon acquisition and accrete interest income over the remaining life of the loan.

income over the remaining life of the loan.

(4) The impact of interest rate risk management derivatives on interest income is presented below. Interest income includes the impact of interest rate risk management contracts, which increased (decreased) interest

	First Quarter 2013			Fourth Quarter 201	First Qua			
Time deposits placed and other short-term investments	s	_		\$	(1)		\$ _	
Federal funds sold and securities borrowed or purchased under agreements to resell		11			11		51	
Debt securities		(122)			(134)		(140)	
U.S. commercial		(29)			(21)		(16)	
Non-U.S. commercial		(1)			(1)		(1)	
Net hedge expenses on assets	s	(141)		\$	(146)		\$ (106)	

### Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis (continued)

(Dollars in millions)

(Donars in millions)		First Quarter 2013				Fourth Quarter 2012					First Quarter 2012					
	_	Average Balance	(	Interest Income/ Expense	Yield/ Rate	Average Balance	ourur -	Interest Income/ Expense	Yield/ Rate			1 1131 Q	Interest Income/ Expense	Yield/ Rate		
Interest-bearing liabilities																
U.S. interest-bearing deposits:																
Savings	\$	42,934	\$	6	0.05 %	\$ 41,294	\$	6	0.06%	\$	40,543	s	14	0.14%		
NOW and money market deposit accounts		501,177		117	0.09	479,130		146	0.12		458,649		186	0.16		
Consumer CDs and IRAs		88,376		138	0.63	91,256		156	0.68		100,044		194	0.78		
Negotiable CDs, public funds and other deposits		20,880		26	0.52	19,904		27	0.54		22,586		36	0.64		
Total U.S. interest-bearing deposits		653,367		287	0.18	 631,584		335	0.21		621,822		430	0.28		
Non-U.S. interest-bearing deposits:																
Banks located in non-U.S. countries		12,153		19	0.64	11,964		22	0.71		18,170		28	0.62		
Governments and official institutions		901		1	0.23	876		1	0.29		1,286		1	0.41		
Time, savings and other		54,599		75	0.56	 53,655		80	0.60		55,241		90	0.66		
Total non-U.S. interest-bearing deposits		67,653		95	0.57	66,495		103	0.62		74,697		119	0.64		
Total interest-bearing deposits		721,020		382	0.22	698,079		438	0.25		696,519		549	0.32		
Federal funds purchased, securities loaned or sold under agreements to repurchase and short-term borrowings		337,644		749	0.90	336,341		855	1.01		293,056		881	1.21		
Trading account liabilities		92,047		472	2.08	80,084		420	2.09		71,872		477	2.67		
Long-term debt		273,999		1,834	2.70	277,894		1,934	2.77		363,518		2,708	2.99		
Total interest-bearing liabilities (1)		1,424,710		3,437	0.98	1,392,398		3,647	1.04		1,424,965		4,615	1.30		
Noninterest-bearing sources:																
Noninterest-bearing deposits		354,260				379,997					333,593					
Other liabilities		196,449				199,458					196,050					
Shareholders' equity		237,008				238,512					232,566					
Total liabilities and shareholders' equity	\$	2,212,427				\$ 2,210,365				\$	2,187,174					
Net interest spread					2.22 %				2.12%					2.25%		
Impact of noninterest-bearing sources					0.21				0.22					0.25		
Net interest income/yield on earning assets(2)			s	10,842	2.43 %		\$	10,513	2.34%			\$	11,006	2.50%		

<sup>(1)</sup> The impact of interest rate risk management derivatives on interest expense is presented below. Interest expense includes the impact of interest rate risk management contracts, which increased (decreased) interest expense on:

	First Quarter 2013		Fourth Quarter 2012	First Quarter 2012
Consumer CDs and IRAs	s	13	\$ 15	\$ 34
Negotiable CDs, public funds and other deposits		3	3	3
Banks located in non-U.S. countries		3	3	4
Federal funds purchased, securities loaned or sold under agreements to repurchase and short-term borrowings		260	311	325
Long-term debt		(897)	(930)	(1,024)
Net hedge income on liabilities	\$	(618)	\$ (598)	\$ (658)

<sup>(2)</sup> For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. In addition, beginning in the third quarter of 2012, fees earned on deposits, primarily overnight, placed with certain non-U.S. central banks, which are included in the time deposits placed and other short-term investments line in prior periods, have been included in the cash and cash equivalents line. Net interest income and net interest yield are calculated excluding these fees.

### Debt Securities and Available-for-Sale Marketable Equity Securities

Debt Securities and II valuable for Said Marketable Ed	quity securities
(Dollars in millions)	

(Control in millions)		March 31, 2013									
		Amortized Cost		Gross Unrealized Gains		Gross Unrealized Losses		Fair Value			
Available-for-sale debt securities											
U.S. Treasury and agency securities	s	17,186	\$	315	\$	(62)	\$	17,439			
Mortgage-backed securities:											
Agency		170,842		4,050		(624)		174,268			
Agency-collateralized mortgage obligations		33,573		1,405		(217)		34,761			
Non-agency residential		8,591		402		(116)		8,877			
Non-agency commercial		3,539		295		_		3,834			
Non-U.S. securities		5,606		52		(8)		5,650			
Corporate/Agency bonds		1,349		47		(11)		1,385			
Other taxable securities, substantially all asset-backed securities		11,014		52		(12)		11,054			
Total taxable securities		251,700		6,618		(1,050)		257,268			
Tax-exempt securities		4,607		17		(42)		4,582			
Total available-for-sale debt securities		256,307		6,635		(1,092)		261,850			
Other debt securities carried at fair value		43,442		129		(289)		43,282			
Total debt securities carried at fair value		299,749		6,764		(1,381)		305,132			
Held-to-maturity debt securities, substantially all U.S. agency mortgage-backed securities		49,577		446		(249)		49,774			
Total debt securities	\$	349,326	\$	7,210	\$	(1,630)	\$	354,906			
Available-for-sale marketable equity securities <sup>(1)</sup>	\$	769	\$	795	\$	_	\$	1,564			
				December	21 2	012					
		Amortized Cost		Gross Unrealized Gains	31, 2	Gross Unrealized Losses		Fair Value			
Available-for-sale debt securities	'										
U.S. Treasury and agency securities	\$	24,232	\$	324	\$	(84)	\$	24,472			
Mortgage-backed securities:											
Agency		183,247		5,048		(146)		188,149			
Agency-collateralized mortgage obligations		36,329		1,427		(218)		37,538			
Non-agency residential		9,231		391		(128)		9,494			
Non-agency commercial		3,576		348		_		3,924			
Non-U.S. securities		5,574		50		(6)		5,618			
Corporate/Agency bonds		1,415		51		(16)		1,450			
Other taxable securities, substantially all asset-backed securities		12,089		54		(15)		12,128			
Total taxable securities	-	275,693		7,693		(613)		282,773			
Tax-exempt securities		4,167		13		(47)		4,133			
Total available-for-sale debt securities		279,860		7,706		(660)		286,906			
					_		_				

Held-to-maturity debt securities, substantially all U.S. agency mortgage-backed securities

### Other Debt Securities Carried at Fair Value

Other debt securities carried at fair value

Total debt securities

Total debt securities carried at fair value

 $Available\hbox{-} for-sale\ marketable\ equity\ securities \ensuremath{^{(1)}}$ 

(Dollars in millions)	March 31 2013	December 31 2012		
U.S. government and agency securities	\$ 3,861	\$	491	
Agency mortgage-backed securities	29,178		13,074	
Agency-collateralized mortgage obligations	958		929	
Commercial mortgage-backed securities	103		_	
Non-U.S. securities(1)	9,182		9,450	
Total	\$ 43,282	s	23,944	

23,927

303,787

49,481

353,268

780

120

7,826

815

8,641

732

(103)

(763)

(26)

(789)

Certain prior period amounts have been reclassified to conform to current period presentation.

23,944

310,850

50,270

361,120

1,512

<sup>(1)</sup> Classified in other assets on the Corporation's Consolidated Balance Sheet.

<sup>(1)</sup> Amounts include debt securities used to satisfy certain international regulatory liquidity

# Bank of America Corporation and Subsidiaries Quarterly Results by Business Segment

						First	Quarter 2013					
	Total Corporation	I	nsumer & Business Banking		Consumer Real Estate Services		Global Banking	Global Markets		GWIM		All Other
Net interest income (FTE basis)	\$ 10,875	\$	4,820	\$	743	s	2,351	\$ 1,111	s	1,596	\$	254
Noninterest income	12,833		2,394		1,569		1,874	4,061		2,825		110
Total revenue, net of interest expense (FTE basis)	23,708		7,214		2,312		4,225	5,172		4,421		364
Provision for credit losses	1,713		906		335		195	5		22		250
Noninterest expense	18,152		4,108		4,059		1,900	3,076	_	3,253		1,756
Income (loss) before income taxes	3,843		2,200		(2,082)		2,130	2,091		1,146		(1,642)
Income tax expense (benefit) (FTE basis)	1,220		818		(774)	_	792	733	_	426	_	(775)
Net income (loss)	\$ 2,623	\$	1,382	\$	(1,308)	\$	1,338	\$ 1,358	\$	720	\$	(867)
Average												
Total loans and leases	\$ 906,259	\$	129,570	\$	92,963	\$	280,305	n/m	\$	106,082	\$	244,557
Total assets (1)	2,212,427		560,721		128,331		332,781	\$ 666,629		282,298		241,667
Total deposits	1,075,280		502,483		n/m		221,492	n/m		253,413		35,550
Period end												
Total loans and leases	\$ 911,592	\$	127,502	\$	90,971	\$	287,263	n/m	\$	107,048	\$	241,407
Total assets (1)	2,174,611		589,410		129,116		340,281	\$ 625,734		268,263		221,807
Total deposits	1,095,183		530,552		n/m		227,647	n/m		239,853		35,758
						ourth	Quarter 2012					
	Total Corporation		nsumer & ness Banking		Consumer Real Estate Services		Global Banking	Global Markets		GWIM		All Other
Net interest income (FTE basis)	\$ 10,555	\$	4,684	s	729	\$	2,282	\$ 1,116	\$	1,490	\$	254
Noninterest income (loss)	8,336		2,528		(254)		1,856	1,907		2,703		(404)
Total revenue, net of interest expense (FTE basis)	18,891		7,212		475		4,138	3,023		4,193		(150)
Provision for credit losses	2,204		961		485		179	17		112		450
Noninterest expense	18,360		4,141		5,607		1,796	2,627		3,196		993
Income (loss) before income taxes	(1,673)		2,110		(5,617)		2,163	379		885		(1,593)
Income tax expense (benefit) (FTE basis)	(2,405)		689		(1,913)		754	196		309		(2,440)
Net income (loss)	\$ 732	\$	1,421	\$	(3,704)	\$	1,409	\$ 183	\$	576	\$	847
Average												
Total loans and leases	\$ 893,166	\$	131,217	\$	96,605	\$	268,364	n/m	\$	103,785	\$	247,128
Total assets (1)	2,210,365		538,205		131,652		339,085	\$ 642,252		276,408		282,763
Total deposits	1,078,076		484,062		n/m		242,241	n/m		249,658		36,939
Period end												
Total loans and leases	\$ 907,819	\$	133,287	\$	94,660	\$	278,286	n/m	\$	105,928	\$	241,980
Total assets (1)	2,209,974		552,238		131,047		334,264	\$ 629,896		297,326		265,203
Total deposits	1,105,261		496,127		n/m		242,596	n/m		266,188		36,060
						First	Quarter 2012					
	Total Corporation		nsumer & ness Banking		Consumer Real Estate Services		Global Banking	Global Markets		GWIM		All Other
Net interest income (FTE basis)	\$ 11,053	\$	5,070	s	768	\$	2,296	\$ 910	\$	1,531	\$	478
Noninterest income (loss)	11,432		2,352		1,896		1,940	 3,501		2,616		(873)
Total revenue, net of interest expense (FTE basis)	22,485		7,422		2,664		4,236	4,411		4,147		(395)
Provision for credit losses	2,418		877		507		(245)	(13)		46		1,246
Noninterest expense	19,141		4,263		3,884		1,997	3,239		3,232		2,526
Income (loss) before income taxes	926		2,282		(1,727)		2,484	1,185		869		(4,167)
Income tax expense (benefit) (FTE basis)	273		837		(589)		911	357		319		(1,562)
Net income (loss)	\$ 653	\$	1,445	\$	(1,138)	\$	1,573	\$ 828	\$	550	\$	(2,605)
Average												
Total loans and leases	\$ 913,722	\$	140,341	\$	109,601	\$	266,206	n/m	\$	98,016	\$	270,228
Total assets (1)	2,187,174		521,321		157,957		320,252	\$ 573,305		269,674		344,665
Total deposits	1,030,112		464,023		n/m		210,940	n/m		239,859		52,529
Period end												
Period end  Total loans and leases	\$ 902,294	\$	137,718	\$	108,063	\$	261,480	n/m	\$	97,953	\$	266,095
	\$ 902,294 2,181,449	\$	137,718 541,578	s	108,063 157,027	\$	261,480 314,681	\$ n/m 563,130	\$	97,953 263,500	\$	266,095 341,533

Total deposits 1,041,311 484,003 n/m 211,363 n/m 239,915 42,873

(1) Total assets include asset allocations to match liabilities (i.e., deposits).

n/m = not meaningfu

 $Certain\ prior\ period\ amounts\ have\ been\ reclassified\ among\ the\ segments\ to\ conform\ to\ current\ period\ presentation.$ 

This information is preliminary and based on company data available at the time of the presentation.

13

# **Consumer & Business Banking Segment Results**

(Dollars in millions)		First	Fourth		Third	Second	First
		Quarter 2013	Quarter 2012		Quarter 2012	 Quarter 2012	Quarter 2012
Net interest income (FTE basis)	\$	4,820	\$ 4,684	\$	4,643	\$ 4,695	\$ 5,070
Noninterest income:							
Card income		1,207	1,342		1,340	1,345	1,289
Service charges		1,013	1,034		1,101	1,080	1,062
All other income (loss)		174	 152		(10)	 209	 1
Total noninterest income		2,394	2,528		2,431	2,634	2,352
Total revenue, net of interest expense (FTE basis)		7,214	7,212		7,074	7,329	7,422
Provision for credit losses		906	961		971	1,131	877
Noninterest expense		4,108	4,141		4,079	4,378	4,263
Income before income taxes	<del></del>	2,200	 2,110		2,024	 1,820	 2,282
Income tax expense (FTE basis)		818	689		749	674	837
Net income	\$	1,382	\$ 1,421	\$	1,275	\$ 1,146	\$ 1,445
Net interest yield (FTE basis)		3.75%	3.74%		3.75%	3.86%	4.23 %
Return on average allocated capital <sup>(1, 2)</sup>		20.05	_		_	_	_
Return on average economic capital (1, 2)		_	23.90		21.67	20.19	26.05
Efficiency ratio (FTE basis)		56.95	57.41		57.68	59.74	57.43
Balance Sheet							
Average							
Total loans and leases	\$	129,570	\$ 131,217	\$	132,814	\$ 135,736	\$ 140,341
Total earning assets (3)		520,899	498,209		492,233	489,775	482,297
Total assets (3)		560,721	538,205		531,664	529,369	521,321
Total deposits		502,483	484,062		478,123	474,316	464,023
Allocated capital (1, 2)		28,000	_		_	_	_
Economic capital (1, 2)		_	23,713		23,470	22,903	22,368
Period end							
Total loans and leases	\$	127,502	\$ 133,287	\$	132,277	\$ 134,427	\$ 137,718
Total earning assets (3)		548,776	511,961		497,330	495,697	500,575
Total assets (3)		589,410	552,238		537,923	535,359	541,578
Total deposits		530,552	496,127		484,598	479,775	484,003

<sup>(1)</sup> Effective January 1, 2013, the Corporation revised, on a prospective basis, its methodology for allocating capital to the business segmentin connection with the change in methodology, the Corporation updated the applicable terminology in the above table to allocated capital from economic capital as reported in prior periods. For more information, see Exhibit A: Non-GAAP Reconciliations to GAAP Financial Measures on pages 41-44.
(2) Return on average allocated capital and return on average economic capital are calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital, economic capital and the related returns are non-GAAP financial measures. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations to GAAP Financial Measures on pages 41-44.)
(3) Total carning assets and total assets include asset allocations to match liabilities (i.e., deposits).

# **Consumer & Business Banking Quarterly Results**

Consumer	& Dusiness	Danking	Quarterry	ixcsuits
(Dollars in millions)				

(Donars in inimons)					
		nl Consumer &	First Quarter 2013		Card
No. of the second secon		iness Banking	Deposits (1)	_	Services
Net interest income (FTE basis)	s	4,820	\$ 2,387	S	2,433
Noninterest income:					
Card income		1,207	15		1,192
Service charges		1,013	1,013		_
All other income		174	102		72
Total noninterest income		2,394	1,130		1,264
Total revenue, net of interest expense (FTE basis)		7,214	3,517		3,697
Provision for credit losses		906	63		843
Noninterest expense		4,108	2,820		1,288
Income before income taxes		2,200	634		1,566
Income tax expense (FTE basis)		818	236		582
Net income	s	1,382	s 398	s	984
			-	_	
Net interest yield (FTE basis)		3.75 %	1.91 %		9.19 %
Return on average allocated capital (2, 3)		20.05	10.49		31.74
Efficiency ratio (FTE basis)		56.95	80.20		34.82
Balance Sheet					
Average					
Total loans and leases	s	129,570	\$ 22,616	s	106,954
Total earning assets (4)		520,899	506,530		107,396
Total assets (4)		560,721	539,319		114,429
Total deposits		502,483	502,063		n/m
Allocated capital (2, 3)		28,000	15,400		12,600
Period end					
Total loans and leases	s	127,502	s 22,488	s	105,014
Total earning assets (4)		548,776	534,098		105,460
Total assets (4)		589,410	567,346		112,846
Total deposits		530,552	529,501		n/m
			Fourth Quarter 2012		
		al Consumer & siness Banking	Fourth Quarter 2012  Deposits (1)		Card Services
Net interest income (FTE basis)		al Consumer & siness Banking 4,684	Fourth Quarter 2012	\$	Card Services
Net interest income (FTE basis)  Noninterest income:	Bus	siness Banking	Deposits (1)	<u> </u>	Services
	Bus	siness Banking	Deposits (1)	\$	Services
Noninterest income:	Bus	4,684	Deposits (1) \$ 2,213	\$	Services 2,471
Noninterest income:  Card income	Bus	4,684 1,342	Deposits (1) \$ 2,213	s	2,471 1,326
Noninterest income:  Card income  Service charges	Bus	4,684 1,342 1,034	Deposits (1)  \$ 2,213  16  1,034	s	2,471 1,326
Noninterest income:  Card income  Service charges  All other income	Bus	1,342 1,034	Deposits (1)  \$ 2,213  16  1,034  124	s	2,471  1,326  — 28
Noninterest income:  Card income  Service charges  All other income  Total noninterest income	Bus	1,342 1,034 152 2,528	Deposits (1)  \$ 2,213  16  1,034  124  1,174	s	2,471  1,326  — 28  1,354
Noninterest income:  Card income  Service charges  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses	Bus	1,342 1,034 152 2,528 7,212	Deposits (1)  \$ 2,213  16  1,034  124  1,174  3,387	s	2,471  1,326  28  1,354  3,825
Noninterest income:  Card income  Service charges  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense	Bus	1,342 1,034 152 2,528 7,212 961 4,141	Deposits (1)  \$ 2,213  16 1,034 124 1,174 3,387 75	s	2,471  1,326  28  1,354  3,825  886
Noninterest income:  Card income  Service charges  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income before income taxes	Bus	1,342 1,034 152 2,528 7,212 961 4,141 2,110	Deposits (1)  \$ 2,213  16  1,034  124  1,174  3,387  75  2,816  496	s	2,471  1,326  — 28  1,354  3,825  886  1,325  1,614
Noninterest income:  Card income  Service charges  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income before income taxes  Income tax expense (FTE basis)	Bus	1,342 1,034 152 2,528 7,212 961 4,141 2,110 689	Deposits (1)  \$ 2,213  16 1,034 124 1,174 3,387 75	s	2,471  1,326  28  1,354  3,825  886
Noninterest income:  Card income  Service charges  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income before income taxes	Bus \$	1,342 1,034 152 2,528 7,212 961 4,141 2,110	Deposits (1)  \$ 2,213  16 1,034 124 1,174 3,387 75 2,816 496 174		2,471  1,326  — 28  1,354  3,825  886  1,325  1,614  515
Noninterest income:  Card income  Service charges  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income before income taxes  Income tax expense (FTE basis)  Net income  Net interest yield (FTE basis)	Bus \$	1,342 1,034 152 2,528 7,212 961 4,141 2,110 689 1,421	Deposits (1)  \$ 2,213  16 1,034 124 1,174 3,387 75 2,816 496 174 \$ 322		2,471  1,326  — 28  1,354  3,825  886  1,325  1,614  515  1,099
Noninterest income:  Card income  Service charges  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income before income taxes  Income tax expense (FTE basis)  Net income  Net interest yield (FTE basis)  Return on average economic capital (2, 3)	Bus \$	1,342 1,034 152 2,528 7,212 961 4,141 2,110 689 1,421 3,74% 23,90	Deposits (1)  \$ 2,213  16 1,034 124 1,174 3,387 75 2,816 496 174 \$ 322  1,81% 9,53		2,471  1,326  — 28  1,354  3,825  886  1,325  1,614  515  1,099  9,02%  42.77
Noninterest income:  Card income  Service charges  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income before income taxes  Income tax expense (FTE basis)  Net income  Net interest yield (FTE basis)	Bus \$	1,342 1,034 152 2,528 7,212 961 4,141 2,110 689 1,421	Deposits (1)  \$ 2,213  16 1,034 124 1,174 3,387 75 2,816 496 174 \$ 322		2,471  1,326  — 28  1,354  3,825  886  1,325  1,614  515  1,099
Noninterest income:  Card income  Service charges  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income before income taxes  Income tax expense (FTE basis)  Net income  Net interest yield (FTE basis)  Return on average economic capital (2, 3)	Bus \$	1,342 1,034 152 2,528 7,212 961 4,141 2,110 689 1,421 3,74% 23,90	Deposits (1)  \$ 2,213  16 1,034 124 1,174 3,387 75 2,816 496 174 \$ 322  1,81% 9,53		2,471  1,326  — 28  1,354  3,825  886  1,325  1,614  515  1,099  9,02%  42.77
Noninterest income:  Card income  Service charges  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income before income taxes Income tax expense (FTE basis)  Net income  Net interest yield (FTE basis)  Return on average economic capital (2, 3)  Efficiency ratio (FTE basis)	Bus \$	1,342 1,034 152 2,528 7,212 961 4,141 2,110 689 1,421 3,74% 23,90	Deposits (1)  \$ 2,213  16 1,034 124 1,174 3,387 75 2,816 496 174 \$ 322  1,81% 9,53		2,471  1,326  — 28  1,354  3,825  886  1,325  1,614  515  1,099  9,02%  42.77
Noninterest income:  Card income  Service charges  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income before income taxes  Income tax expense (FTE basis)  Net income  Net interest yield (FTE basis)  Return on average economic capital (2, 3)  Efficiency ratio (FTE basis)  Balance Sheet	Bus \$	1,342 1,034 152 2,528 7,212 961 4,141 2,110 689 1,421 3,74% 23,90	Deposits (1)  \$ 2,213  16 1,034 124 1,174 3,387 75 2,816 496 174 \$ 322  1,81% 9,53		2,471  1,326  — 28  1,354  3,825  886  1,325  1,614  515  1,099  9,02%  42.77
Noninterest income:  Card income  Service charges  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income before income taxes  Income tax expense (FTE basis)  Net income  Net interest yield (FTE basis)  Return on average economic capital (2, 3)  Efficiency ratio (FTE basis)  Balance Sheet  Average		1,342 1,034 152 2,528 7,212 961 4,141 2,110 689 1,421 3.74% 23.90 57.41	Deposits (1)  \$ 2,213  16 1,034 124 1,174 3,387 75 2,816 496 174 \$ 322  1.81% 9.53 83.11	<u>s</u>	2,471  1,326  — 28  1,354  3,825  886  1,325  1,614  515  1,099  9,02%  42.77  34.66
Noninterest income:  Card income  Service charges  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income before income taxes  Income tax expense (FTE basis)  Net income  Net interest yield (FTE basis)  Return on average economic capital (2, 3)  Efficiency ratio (FTE basis)  Balance Sheet  Average  Total loans and leases		1,342 1,034 152 2,528 7,212 961 4,141 2,110 689 1,421 3,74% 23.90 57.41	Deposits (1)  \$ 2,213  16 1,034 124 1,174 3,387 75 2,816 496 174 \$ 322  1.81% 9,53 83.11	<u>s</u>	2,471  1,326  — 28  1,354  3,825  886  1,325  1,614  515  1,099  9,02%  42.77  34.66
Noninterest income:  Card income  Service charges  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income before income taxes Income tax expense (FTE basis)  Net income  Net interest yield (FTE basis)  Return on average economic capital (2, 3)  Efficiency ratio (FTE basis)  Balance Sheet  Average  Total loans and leases  Total earning assets (4)		1,342 1,034 152 2,528 7,212 961 4,141 2,110 689 1,421 3,74% 23.90 57.41	Deposits (1)  \$ 2,213  16 1,034 124 1,174 3,387 75 2,816 496 174 \$ 322  1.81% 9,53 83.11  \$ 22,695 485,913	<u>s</u>	\$\text{Services}\$  2,471  1,326   28  1,354  3,825  886  1,325  1,614  515  1,099  9,02%  42,77  34,66  108,522  109,006
Noninterest income:  Card income  Service charges  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income before income taxes Income tax expense (FTE basis)  Net income  Net interest yield (FTE basis)  Return on average economic capital (2, 3)  Efficiency ratio (FTE basis)  Balance Sheet  Average  Total loans and leases  Total earning assets (4)  Total assets (4)	S S	1,342 1,034 152 2,528 7,212 961 4,141 2,110 689 1,421 3,74% 23,90 57,41	Deposits (1)  \$ 2,213  16 1,034 124 1,174 3,387 75 2,816 496 174 \$ 322  1.81% 9.53 83.11  \$ 22,695 485,913 519,064	<u>s</u>	\$\text{Services}\$  2,471  1,326   28  1,354  3,825  886  1,325  1,614  515  1,099  9,02%  42,77  34,66  108,522  109,006  115,851

Period end			
Total loans and leases	\$ 133,287	\$ 22,907	\$ 110,380
Total earning assets (4)	511,961	498,150	110,831
Total assets (4)	552,238	531,354	117,904
Total deposits	496,127	495,711	n/m

For footnotes see page 16.
Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

15

# Consumer & Business Banking Quarterly Results (continued)

(Dollars in millions)

			First C	uarter 2012	
	To B	otal Consumer & usiness Banking	D	eposits (1)	Card Services
Net interest income (FTE basis)	s	5,070	s	2,454	\$ 2,616
Noninterest income:					
Card income		1,289		12	1,277
Service charges		1,062		1,062	_
All other income (loss)		1		85	 (84)
Total noninterest income		2,352		1,159	 1,193
Total revenue, net of interest expense (FTE basis)		7,422		3,613	3,809
Provision for credit losses		877		87	790
Noninterest expense		4,263		2,890	1,373
Income before income taxes		2,282		636	1,646
Income tax expense (FTE basis)		837		233	 604
Net income	<u>\$</u>	1,445	<u>s</u>	403	\$ 1,042
Net interest yield (FTE basis)		4.23%		2.11%	8.95%
Return on average economic capital (2, 3)		26.05		13.31	41.30
Efficiency ratio (FTE basis)		57.43		79.98	36.05
Balance Sheet					
Average					
Total loans and leases	s	140,341	s	24,074	\$ 116,267
Total earning assets (4)		482,297		467,011	117,580
Total assets (4)		521,321		500,436	123,179
Total deposits		464,023		463,715	n/m
Economic capital (2, 3)		22,368		12,189	10,179
Period end					
Total loans and leases	s	137,718	s	23,857	\$ 113,861
Total earning assets (4)		500,575		486,267	115,177
Total assets (4)		541,578		521,022	121,425
Total deposits		484,003		483,193	n/m

<sup>(1)</sup> During the first quarter of 2013, Business Banking results were moved to Deposits and p rior periods were reclassified to conform to current period presentation.

(2) Effective January, 1, 2013, the Corporation revised, on a prospective basis, its methodology, for allocating capital to the business segments. In connection with the change in methodology, the Corporation updated the applicable terminology in the above table to allocated capital from economic capital as reported in prior periods. For more information, see Exhibit A: Non-GAAP Reconomic capital are calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital or average economic capital, as applicable. Allocated capital net related returns are non-GAAP financial measures. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations to GAAP Financial Measures on pages 41-44.)

(8) For presentation purposes, in segments or businesses where the total of liabilities and equity exceeds assets, we allocate assets to match liabilities. As a result, total earning assets and total assets of the businesses may not equal total \*\*Consumer & Business\*\*

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# Consumer & Business Banking Key Indicators

(Dollars in millions)		First Quarter 2013	Fourth Quarter 2012		Third Quarter 2012		Second Quarter 2012		First Quarter 2012
Average deposit balances									
Checking	\$	227,892	\$ 217,784	\$	212,120	\$	209,235	\$	202,680
Savings		40,959	39,121		39,371		40,119		38,286
MMS		155,088	148,171		145,592		142,096		138,066
CDs and IRAs		74,217	74,589		76,801		78,604		80,807
Non-U.S. and other		4,327	 4,397		4,239		4,262		4,184
Total average deposit balances	<u>\$</u>	502,483	\$ 484,062	\$	478,123	\$	474,316	\$	464,023
Deposit spreads (excludes noninterest costs)									
Checking		2.06 %	2.28%		2.46%		2.65%		2.82 %
Savings		2.20	2.48		2.62		2.78		2.97
MMS		1.04	1.11		1.16		1.22		1.31
CDs and IRAs		0.55	0.57		0.58		0.62		0.55
Non-U.S. and other		1.02	0.93		1.02		1.06		1.00
Total deposit spreads		1.52	1.66		1.76		1.88		1.96
Brokerage assets	\$	82,616	\$ 75,946	\$	75,852	\$	72,226	\$	73,422
Online banking active accounts (units in thousands)		30,102	29,638		29,809		30,232		30,439
Mobile banking active accounts (units in thousands)		12,641	12,013		11,097		10,290		9,702
Banking centers		5,389	5,478		5,540		5,594		5,651
ATMs		16,311	16,347		16,253		16,220		17,255
U.S. credit card									
Loans									
Average credit card outstandings	\$	91,712	\$ 92,849	\$	93,292	\$	95,018	\$	98,334
Ending credit card outstandings		90,047	94,835		93,162		94,291		96,433
Credit quality									
Net charge-offs	\$	947	\$ 978	\$	1,079	\$	1,244	\$	1,331
		4.19 %	4.19%		4.60 %		5.27%		5.44%
30+ delinquency	\$	2,510	\$ 2,748	\$	2,855	\$	2,948	\$	3,384
		2.79 %	2.90%		3.06%		3.13%		3.51 %
90+ delinquency	\$	1,360 1.51 %	\$ 1,437 1.52%	\$	1,471 1.58%	\$	1,594 1.69%	\$	1,866 1.93 %
Other U.S. credit card indicators									
Gross interest yield		9.95 %	10.01%		10.04%		9.97%		10.06%
·		8 20	8.48		7.66		7.51		6.54
Risk-adjusted margin		8.39							702
·		906	837		857		782		782
Risk-adjusted margin	\$		\$ 837 51,628	s	857 48,189	s	782 48,886	\$	44,797
Risk-adjusted margin  New account growth (in thousands)	\$	906	\$	\$		\$		S	

## **Consumer Real Estate Services Segment Results**

(Dollars in millions; except as noted)										
		First Quarter 2013		Fourth Quarter 2012		Third Quarter 2012		Second Quarter 2012		First Quarter 2012
Net interest income (FTE basis)	s	;	743	\$ 729	\$	719	\$	713	\$	768
Noninterest income:										
Mortgage banking income (loss)			1,487	(284)		2,188		1,820		1,828
All other income (loss)			82	30		176		(4)	_	68
Total noninterest income (loss)	_		1,569	(254)		2,364		1,816		1,896
Total revenue, net of interest expense (FTE basis)			2,312	475		3,083		2,529		2,664
Provision for credit losses			335	485		263		187		507
Noninterest expense			4,059	5,607		4,180		3,526		3,884
Loss before income taxes			(2,082)	(5,617)		(1,360)		(1,184)		(1,727)
Income tax benefit (FTE basis)	_		(774)	(1,913)		(503)		(439)		(589)
Net loss	<u>s</u>	;	(1,308)	\$ (3,704)	\$	(857)	\$	(745)	\$	(1,138)
Net interest yield (FTE basis)			2.85 %	2.66%		2.41%		2.28%		2.39 %
Balance Sheet										
Average										
Total loans and leases	\$	:	92,963	\$ 96,605	\$	102,472	\$	105,507	\$	109,601
Total earning assets		1	05,715	109,139		118,909		125,600		129,039
Total assets		1	28,331	131,652		140,510		151,514		157,957
Allocated capital (1, 2)			24,000	_		_		_		_
Economic capital (1, 2)			_	12,474		13,336		14,120		14,791
Period end										
Total loans and leases	\$	3	90,971	\$ 94,660	\$	98,642	\$	104,079	\$	108,063
Total earning assets		1	05,544	106,974		112,977		123,629		129,219
Total assets		1	29,116	131,047		138,108		146,386		157,027
Period end (in billions)										
Mortgage serviced portfolio (3, 4)	s	1	1,185.0	\$ 1,331.8	\$	1,461.8	\$	1,593.8	\$	1,686.4

<sup>(1)</sup> Effective January 1, 2013, the Corporation revised, on a prospective basis, its methodology for allocating capital to the business segmentin connection with the change in methodology, the Corporation updated the applicable terminology in the above table to allocated capital from economic capital as reported in prior periods. For more information, see Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 41-44.
(2) Allocated capital and economic capital are non-GAAP financial measures. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit X: Non-GAAP Reconciliations to GAAP Financial Measures on pages 41-44.)
(3) Includes servicing of residential mortgage loans, home equity lines of credit and home equity

loans.

(4) Excludes loans for which servicing transferred to third parties as of March 31, 2013 with an effective mortgage servicing right sale date of April 1, 2013.

# Consumer Real Estate Services Quarterly Results (1)

in milliona)		

			First Quarter 2013				
	Total Co	onsumer Real Estate Services	Home Loans	Legacy Assets & Servicing			
Net interest income (FTE basis)	\$	743 \$	347	\$ 396			
Noninterest income:							
Mortgage banking income		1,487	697	790			
All other income (loss)		82	(64)	146			
Total noninterest income		1,569	633	936			
Total revenue, net of interest expense (FTE basis)		2,312	980	1,332			
Provision for credit losses		335	92	243			
Noninterest expense		4,059	814	3,245			
Income (loss) before income taxes		(2,082)	74	(2,156)			
Income tax expense (benefit) (FTE basis)		(774)	28	(802)			
Net income (loss)	\$	(1,308)	46	\$ (1,354)			
Balance Sheet							
Average							
Total loans and leases	\$	92,963 \$	47,228	\$ 45,735			
Total earning assets		105,715	53,746	51,969			
Total assets		128,331	54,505	73,826			
Allocated capital (2, 3)		24,000	6,000	18,000			
Period end							
Total loans and leases	\$	90,971 \$	46,929	\$ 44,042			
Total earning assets		105,544	55,111	50,433			
	Total C	onsumer Real Estate	Fourth Quarter 2012				
	Total C	onsumer Real Estate Services	Fourth Quarter 2012  Home Loans	Legacy Assets & Servicing			
Net interest income (FTE basis)	Total C		Home Loans	Legacy Assets & Servicing \$ 381			
Noninterest income:		Services 729 \$	Home Loans	\$ 381			
Noninterest income:  Mortgage banking income (loss)		729 \$ (284)	Home Loans 348	\$ 381 (1,175)			
Noninterest income:  Mortgage banking income (loss)  All other income		729 \$ (284) 30	Home Loans 348 891 13	\$ 381 (1,175) 17			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income		729 \$ (284) 30 (254)	Home Loans 348 891 13 904	\$ 381 (1,175) 17 (1,158)			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)		729 \$ (284) 30 (254) 475	Home Loans 348 891 13 904 1,252	\$ 381 (1,175) 17 (1,158) (777)			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income		729 \$ (284) 30 (254)	Home Loans 348 891 13 904	\$ 381 (1,175) 17 (1,158)			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)		729 \$ (284) 30 (254) 475	Home Loans 348 891 13 904 1,252	\$ 381 (1,175) 17 (1,158) (777)			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses		(284) 30 (254) 475 485	Home Loans 348 891 13 904 1,252	\$ 381 (1,175) 17 (1,158) (777) 408			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense		(284) 30 (254) 475 485 5,607	Home Loans  891  13  904  1,252  77	\$ 381 (1,175) 17 (1,158) (777) 408 4,865			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income (loss) before income taxes		(284) 30 (254) 475 485 5,607 (5,617)	Home Loans  891  13  904  1,252  77  742  433  153	\$ 381 (1,175) 17 (1,158) (777) 408 4,865 (6,050)			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes Income tax expense (benefit) (FTE basis)	\$	(284) 30 (254) 475 485 5,607 (5,617) (1,913)	Home Loans  891  13  904  1,252  77  742  433  153	\$ 381 (1,175) 17 (1,158) (777) 408 4,865 (6,050) (2,066)			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)	\$	(284) 30 (254) 475 485 5,607 (5,617) (1,913)	Home Loans  891  13  904  1,252  77  742  433  153	\$ 381 (1,175) 17 (1,158) (777) 408 4,865 (6,050) (2,066)			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)	\$	(284) 30 (254) 475 485 5,607 (5,617) (1,913)	Home Loans  891  13  904  1,252  77  742  433  153  5 280	\$ 381 (1,175) 17 (1,158) (777) 408 4,865 (6,050) (2,066)			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)  Balance Sheet  Average	<u>s</u>	\$ (284) \$ 30 (254) \$ 485 \$ 5,607 \$ (1,913) \$ (3,704) \$ \$ \$ \$ \$	Home Loans  891  13  904  1,252  77  742  433  153  5 280	\$ 381  (1,175)  17  (1,158)  (777)  408  4,865  (6,050)  (2,066)  \$ (3,984)			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes Income tax expense (benefit) (FTE basis)  Net income (loss)  Balance Sheet  Average  Total loans and leases	<u>s</u>	\$ (284) \$ (284) \$ (254) \$ (254) \$ (475) \$ (5,617) \$ (1,913) \$ (3,704) \$ \$ 96,605 \$ \$	Home Loans  891  13  904  1,252  77  742  433  153  5 280	\$ 381  (1,175)  17  (1,158)  (777)  408  4,865  (6,050)  (2,066)  \$ (3,984)			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense  Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)  Balance Sheet  Average  Total loans and leases  Total earning assets	<u>s</u>	\$ (284) \$ (284) \$ (254) \$ (254) \$ (254) \$ (254) \$ (3,704) \$ \$ \$ (3,704) \$ \$ (3,704) \$ \$ (1,913) \$ (3,704) \$ \$ (2,605) \$ \$ (1,913) \$ (3,704) \$ \$ (3,704	Home Loans  891  13  904  1,252  77  742  433  153  280	\$ 381  (1,175)  17  (1,158)  (777)  408  4,865  (6,050)  (2,066)  \$ (3,984)  \$ 48,293  54,419			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)  Balance Sheet  Average  Total loans and leases  Total earning assets  Total assets	<u>s</u> <u>s</u>	T29   S	Home Loans  891  13  904  1,252  77  742  433  153  5 280  48,312  54,720  55,609  3,888	\$ 381  (1,175)  17  (1,158)  (777)  408  4,865  (6,050) (2,066)  \$ (3,984)  \$ 48,293  54,419  76,043  8,586			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)  Balance Sheet  Average  Total loans and leases  Total earning assets  Total assets  Economic capital (2, 3)	<u>s</u>	T29   S	Home Loans  891  13  904  1,252  77  742  433  153  5 280  48,312  54,720  55,609  3,888	\$ 381  (1,175)  17  (1,158)  (777)  408  4,865  (6,050) (2,066)  \$ (3,984)  \$ 48,293  54,419  76,043			
Noninterest income:  Mortgage banking income (loss)  All other income  Total noninterest income  Total revenue, net of interest expense (FTE basis)  Provision for credit losses  Noninterest expense Income (loss) before income taxes  Income (loss) before income taxes  Income tax expense (benefit) (FTE basis)  Net income (loss)  Balance Sheet  Average  Total loans and leases  Total earning assets  Total assets  Economic capital (2, 3)	<u>s</u> <u>s</u>	T29   S	Home Loans  891  13  904  1,252  77  742  433  153  5 280  48,312  54,720  55,609  3,888	\$ 381  (1,175)  17  (1,158)  (777)  408  4,865  (6,050)  (2,066)  \$ (3,984)  \$ 48,293  54,419  76,043  8,586			

## Consumer Real Estate Services Quarterly Results (1) (continued)

(Dollars in millions) First Quarter 2012 Total Consumer Real Estate Legacy Assets & Servicing Net interest income (FTE basis) 768 347 421 Noninterest income: Mortgage banking income 1,828 714 1,114 All other income 68 29 39 743 1,153 Total noninterest income 1.896 Total revenue, net of interest expense (FTE basis) 2,664 1,090 1,574 Provision for credit losses 454 507 53 3,027 Noninterest expense 3,884 857 Income (loss) before income taxes (1,727) 180 (1,907) Income tax expense (benefit) (FTE basis) (589) (655) 66 (1,138) (1,252) 114 Net income (loss) Balance Sheet Average Total loans and leases S 109,601 51,663 57,938 Total earning assets 129,039 57,474 71,565 Total assets 157,957 58,348 99,609 Economic capital (2, 3) 11,324 14,791 3,467 Period end Total loans and leases 108,063 51,002 57,061 Total earning assets 129,219 57,723 71,496

157.027

58,682

n/a = not applicable

Total assets

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

98 345

<sup>(1)</sup> Consumer Real Estate Services includes Home Loans and Legacy Assets & Servicing. The results of certain mortgage servicing rights activities, including net hedge results, which were previously included in Home Loans, together with any related assets or liabilities used as economic hedges are included in Legacy Assets & Servicing. The goodwill asset and related impairment charge that was recorded in 2011 are included in Legacy Assets & Servicing.

(2) Effective January 1, 2013, the Corporation revised, on a prospective basis, its methodology for allocating capital to the business segments connection with the change in methodology, the Corporation updated the applicable terminology in the above table to allocated capital from economic capital as reported in prior periods. For more information, see Exhibit A: Non-GAAP Econciliations - Reconciliations to GAAP Financial Measures on pages 41-44.

(3) Allocated capital and economic capital are non-GAAP financial measures. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations to GAAP Financial Measures on pages 41-44.)

## **Consumer Real Estate Services Key Indicators**

(Dollars in millions, except as noted)													
		First Quarter		Fourth Quarter	Thir Quar					Second Quarter			irst arter
		2013		2012			012	_		2012			012
Mortgage servicing rights at fair value rollforward:													
Balance, beginning of period	\$	5,716	\$	5,087		\$	5,708		\$	7,589		\$	7,378
Net additions		(60)		97			85			(7)			77
Impact of customer payments(1)		(314)		(335)			(346)			(282)			(521)
Other changes in mortgage servicing rights fair value <sup>(2)</sup>		434	_	867	_		(360)			(1,592)			655
Balance, end of period	\$	5,776	\$	5,716	_	\$	5,087	_	\$	5,708		\$	7,589
					_			_			•		
Capitalized mortgage servicing rights (% of loans serviced for investors)		61	bps	55	bps		45	bps		47	bps		58 bps
Mortgage loans serviced for investors (in billions)	\$	949	\$	1,045		\$	1,142		\$	1,224		\$	1,313
Loan production:													
Total Corporation (3)													
First mortgage	\$	23,920	\$	21,516		\$ 2	20,315		\$ 1	18,005		<b>\$</b> 1	5,238
Home equity		1,116		962			933			930			760
Consumer Real Estate Services													
First mortgage	\$	19,269	\$	16,561		\$	15,566		\$ 1	14,206		\$ 1	2,185
Home equity		942		765			746			724			597
Mortgage banking income (loss)													
Production income (loss):													
Core production revenue	\$	815	\$	986		\$	944		\$	902		\$	928
Representations and warranties provision		(250)		(2,955)			(307)			(395)			(282)
Total production income (loss)		565		(1,969)			637			507			646
Servicing income:	_		_					_					
Servicing fees		913		1,096			1,089			1,205			1,329
Impact of customer payments(1)		(314)		(335)			(346)			(282)			(521)
Fair value changes of mortgage servicing rights, net of risk management activities used to hedge certain market risks)		312		912			560			194			194
Other servicing-related revenue		11		12			248			196			180
Total net servicing income	_	922	_	1,685			1,551			1,313			1,182
Total Consumer Real Estate Services mortgage banking income (loss)		1,487		(284)			2,188			1,820			1,828
Other business segments' mortgage banking loss <sup>(5)</sup>		(224)		(256)			(169)			(161)			(216)
Total consolidated mortgage banking income (loss)	s	1,263	<u> </u>	(540)		s	2,019	-	s	1,659		s	1,612

<sup>(1)</sup> Represents the change in the market value of the mortgage servicing rights asset due to the impact of customer payments received during the period.
(2) These amounts reflect the change in discount rates and prepayment speed assumptions, mostly due to changes in interest rates, as well as the effect of changes in other

<sup>(</sup>a) Inese amounts reflect the change in discount rates and prepayment speed assumptions, mostly due to changes in interest rates, as well as the effect assumptions.
(3) In addition to loan production in Consumer Real Estate Services, the remaining first mortgage and home equity loan production is primarily in GWIM.
(4) Includes gains and losses on sales of mortgage servicing rights.
(5) Includes the effect of transfers of mortgage loans from Consumer Real Estate Services to the asset and liability management portfolio included in All Other.

## **Global Banking Segment Results**

(Dollars in millions)							
	•	First Quarter 2013		Fourth Quarter 2012	Third Quarter 2012	Second Quarter 2012	First Quarter 2012
Net interest income (FTE basis)	\$	2,351	\$	2,282	\$ 2,188	\$ 2,120	\$ 2,296
Noninterest income:							
Service charges		685		693	724	725	721
Investment banking income		790		842	662	632	651
All other income		399		321	 395	 593	 568
Total noninterest income		1,874		1,856	 1,781	 1,950	 1,940
Total revenue, net of interest expense (FTE basis)		4,225		4,138	3,969	4,070	4,236
Provision for credit losses		195		179	58	(126)	(245)
Noninterest expense		1,900		1,796	 1,973	 2,006	 1,997
Income before income taxes		2,130		2,163	1,938	2,190	2,484
Income tax expense (FTE basis)		792		754	 717	811	 911
Net income	\$	1,338	\$	1,409	\$ 1,221	\$ 1,379	\$ 1,573
Net interest yield (FTE basis)		3.29 %		3.09%	3.07%	3.15%	3.33%
Return on average allocated capital <sup>(1, 2)</sup>		21.72		_	_	_	_
Return on average economic capital (1, 2)		_		28.09	23.79	27.25	31.34
Efficiency ratio (FTE basis)		44.96		43.40	49.71	49.28	47.13
Balance Sheet							
Average							
Total loans and leases	\$	280,305	\$	268,364	\$ 257,427	\$ 257,302	\$ 266,206
Total earnings assets (3)		289,452		294,176	283,585	270,757	277,039
Total assets (3)		332,781		339,085	328,781	313,878	320,252
Total deposits		221,492		242,241	226,877	213,376	210,940
Allocated capital (1, 2)		25,000		_	_	_	_
Economic capital (1, 2)		_		19,966	20,436	20,373	20,200
Period end							
Total loans and leases	\$	287,263	\$	278,286	\$ 262,136	\$ 255,318	\$ 261,480
Total earnings assets (3)		297,382		289,455	283,307	268,831	269,555
Total assets (3)		340,281		334,264	328,119	313,677	314,681
Total deposits		227,647		242,596	234,366	216,015	211,363

<sup>(1)</sup> Effective January 1, 2013, the Corporation revised, on a prospective basis, its methodology for allocating capital to the business segmentin connection with the change in methodology, the Corporation updated the applicable terminology in the above table to allocated capital from economic capital as reported in prior periods. For more information, see Exhibit A: Non-GAAP Reconciliations to GAAP Financial Measures on pages 41-44.

(2) Return on average allocated capital and return on average economic capital are calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital or average economic capital, as applicable. Allocated capital, economic capital and the related returns are non-GAAP financial measures. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 41-44.)

(3) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits).

## **Global Banking Key Indicators**

(Dollars in millions)										
(		First		Fourth		Third	Second			First
		Quarter 2013		Quarter 2012		Quarter 2012		Quarter 2012		Quarter 2012
Investment Banking fees (1)										
Advisory (2)	s	233	\$	285	\$	207	\$	314	\$	190
Debt issuance	•	428	•	450	Ψ	341		247	Ψ	347
Equity issuance		129		107		114		71		114
Total Investment Banking fees(3)	<u>s</u>	790	s	842	\$	662	s	632	\$	651
Total Investment Danking Ices	<u> </u>	770	9	042	Ψ	002	9	032	9	031
Business Lending										
Corporate	s	845	\$	739	\$	765	\$	836	\$	861
Commercial		1,143		1,101		1,105		1,079		1,098
Total Business Lending revenue <sup>(3)</sup>	\$	1,988	\$	1,840	\$	1,870	\$	1,915	\$	1,959
Treasury Services										
Corporate	s	671	\$	687	\$	660	\$	630	\$	655
Commercial		716		726		735		727		777
Total Treasury Services revenue <sup>(3)</sup>	<u>s</u>	1,387	\$	1,413	\$	1,395	\$	1,357	\$	1,432
Average deposit balances										
Interest-bearing	\$	68,500	\$	68,104	\$	64,576	\$	63,932	\$	64,556
Noninterest-bearing		152,992		174,137		162,301		149,444		146,384
Total average deposits	\$	221,492	\$	242,241	\$	226,877	\$	213,376	\$	210,940
Loan spread		1.87 %		1.85%		1.91%		1.88%		1.94%
Provision for credit losses	s	195	\$	179	\$	58	\$	(126)	\$	(245)
Credit quality (4,5)										
Reservable utilized criticized exposure	\$	10,339	s	10,949	\$	12,297	s	14,794	\$	17,937
reservable unitzed emicized exposure	3	3.71%	Þ	4.06%	Ф	4.81%	\$	5.86%	Þ	6.97%
		3.71 /0		4.00 /0		4.01 /0		3.80 /0		0.97 70
Nonperforming loans, leases and foreclosed properties	s	1,692	\$	2,110	\$	2,647	\$	3,305	\$	4,130
		0.59 %		0.77%		1.02%		1.32%		1.61%
Average loans and leases by product										
U.S. commercial	s	124,853	\$	121,503	\$	115,958	\$	114,923	\$	118,006
Commercial real estate		34,824		33,403		31,938		32,326		33,642
Commercial lease financing		24,486		24,057		23,214		23,123		23,387
Non-U.S. commercial		59,859		53,391		50,031		49,088		49,123
Direct/Indirect consumer		36,141		36,003		36,283		37,833		42,040
Other		142		7		3		9		8
Total average loans and leases	\$	280,305	\$	268,364	\$	257,427	\$	257,302	\$	266,206
Total Corporation Investment Banking fees										
Advisory (2)	\$	257	\$	301	\$	221	\$	340	\$	203
Debt issuance		1,022		1,078		865		646		775
Equity issuance		323		250		279		192		305
Equity issuance										
Total investment banking fees		1,602		1,629		1,365		1,178		1,283
• •				1,629 (29)		1,365 (29)		1,178 (32)		1,283 (66)

<sup>(1)</sup> Investment banking fees represent total investment banking fees forGlobal Banking inclusive of self-led deals and fees included within Business

Lending.

(2) Advisory includes fees on debt and equity advisory and mergers and acquisitions.

(3) Investment banking fees represent only the fee component of Global Banking and do not include certain less significant items shared with the Investment Banking Group under internal revenue sharing

agreements.

(4) Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure is on an end-of-period basis and is also shown as a percentage of total commercial utilized reservable criticized exposure, including loans and leases, standby letters of credit, financial guarantees, commercial letters of credit and bankers' acceptances.

(5) Nonperforming loans, leases and foreclosed properties are on an end-of-period basis. The nonperforming ratio is nonperforming assets divided by loans, leases and foreclosed

properties.

		Three Months Ende	d March 31, 2013	
	Glob	al	U.S	S.
	Product Ranking	Market Share	Product Ranking	Market Share
High-yield corporate debt	4	7.3%	3	8.8%
Leveraged loans	1	16.0	1	16.0
Mortgage-backed securities	3	9.9	2	11.2
Asset-backed securities	1	14.1	1	16.5
Convertible debt	2	10.3	1	21.7
Common stock underwriting	7	5.6	5	9.5
Investment-grade corporate debt	2	7.0	2	14.3
Syndicated loans	2	9.1	2	13.1
Net investment banking revenue	2	7.8	1	11.6
Announced mergers and acquisitions	5	14.4	5	22.6
Equity capital markets	5	6.2	4	11.1
Debt capital markets	5	5.8	2	10.2

- Source: Dealogic data as of April 2, 2013. Figures above include self-led transactions.

  Rankings based on deal volumes except for net investment banking revenue rankings which reflect
- fees.

  Debt capital markets excludes loans but includes
- agencies.

  Mergers and acquisitions fees included in investment banking revenues reflect 10 percent fee credit at announcement and 90 percent fee credit at completion as per
- Dealogic.

  Mergers and acquisitions volume rankings are for announced transactions and provide credit to all investment banks advising the target or
- Each advisor receives full credit for the deal amount unless advising a minor stakeholder.

## **Highlights**

#### Global top 3 rankings in:

Leveraged loans	Convertible debt
Mortgage-backed securities	Investment-grade corporate debt
Asset-backed securities	Syndicated loans

#### U.S. top 3 rankings in:

High-yield corporate debt	Convertible debt
Leveraged loans	Investment-grade corporate debt
Mortgage-backed securities	Syndicated loans
Asset-backed securities	Debt capital markets

#### Top 3 rankings excluding self-led deals:

Global: Leveraged loans, Mortgage-backed securities, Asset-backed securities, Convertible debt, Investment-grade corporate debt, Syndicated

U.S.: High-yield corporate debt, Leveraged loans, Mortgage-backed securities, Asset-backed securities, Convertible debt, Investment-grade corporate debt, Syndicated

This information is preliminary and based on company data available at the time of the presentation.

## **Global Markets Segment Results**

(Dollars in millions)						
		First Quarter 2013	Fourth Quarter 2012	Third Quarter 2012	Second Quarter 2012	First Quarter 2012
Net interest income (FTE basis)	\$	1,111	\$ 1,116	\$ 932	\$ 724	\$ 910
Noninterest income:						
Investment and brokerage services		528	430	428	448	514
Investment banking fees		679	668	552	438	556
Trading account profits		2,890	725	1,237	1,706	2,037
All other income (loss)		(36)	 84	 133	 265	 394
Total noninterest income		4,061	 1,907	 2,350	 2,857	 3,501
Total revenue, net of interest expense (FTE basis)(1)		5,172	3,023	3,282	3,581	4,411
Provision for credit losses		5	17	31	(1)	(13)
Noninterest expense		3,076	2,627	2,576	2,855	3,239
Income before income taxes		2,091	379	675	727	1,185
Income tax expense (FTE basis)		733	196	 949	 228	357
Net income (loss)	<u>\$</u>	1,358	\$ 183	\$ (274)	\$ 499	\$ 828
Return on average allocated capital <sup>(2, 3)</sup>		18.38%	_	_	_	_
Return on average economic capital (2, 3)		_	5.18%	n/m	15.15%	23.22%
Efficiency ratio (FTE basis)		59.46	86.88	78.49%	79.73	73.44
Balance Sheet						
Average						
Total trading-related assets(4)	\$	504,266	\$ 493,188	\$ 462,138	\$ 459,869	\$ 448,731
Total earning assets (4)		509,732	493,935	458,370	456,584	436,871
Total assets		666,629	642,252	597,949	596,182	573,305
Allocated capital (2, 3)		30,000	_	_	_	_
Economic capital (2, 3)		_	14,188	13,418	13,320	14,384
Period end						
Total trading-related assets(4)	\$	467,826	\$ 465,836	\$ 455,161	\$ 443,948	\$ 440,091
Total earning assets (4)		480,077	486,503	456,616	440,499	429,985
Total assets		625,734	629,896	596,907	575,495	563,130
Trading-related assets (average)						
Trading account securities	\$	235,437	\$ 220,434	\$ 193,694	\$ 190,250	\$ 185,890
Reverse repurchases		157,847	166,399	162,040	160,832	160,079
Securities borrowed		57,425	52,391	51,757	53,297	47,286
Derivative assets		53,557	 53,964	 54,647	 55,490	 55,476
Total trading-related assets (4)	\$	504,266	\$ 493,188	\$ 462,138	\$ 459,869	\$ 448,731

n/m = not meaningful

<sup>(1)</sup> Substantially all of *Global Markets* total revenue is sales and trading revenue and investment banking fees, with a small portion related to certain revenue sharing agreements with other business segments. For additional sales and trading revenue information, see page 26.
(2) Effective January 1, 2013, the Corporation revised, on a prospective basis, its methodology for allocating capital to the business segments connection with the change in methodology, the Corporation updated the applicable terminology in the above table to allocated capital from economic capital as reported in prior periods. For more information, see Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 41-44.
(3) Return on average allocated capital and return on average economic capital are calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital or average economic capital, economic capital and the related returns are non-GAAP financial measures. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 41-44.)
(4) Trading-related assets which are not considered earning assets (i.e., derivative assets).

## **Global Markets Key Indicators**

(Dollars in millions)	 First Quarter 2013	Fourth Quarter 2012	 Third Quarter 2012	 Second Quarter 2012	 First Quarter 2012
Sales and trading revenue <sup>(1)</sup>					
Fixed income, currency and commodities	\$ 3,236	\$ 1,551	\$ 2,000	\$ 2,418	\$ 2,843
Equities	 1,159	674	667	761	912
Total sales and trading revenue	\$ 4,395	\$ 2,225	\$ 2,667	\$ 3,179	\$ 3,755
Sales and trading revenue, excluding debit valuation adjustment <sup>2)</sup>					
Fixed income, currency and commodities	\$ 3,301	\$ 1,788	\$ 2,534	\$ 2,555	\$ 4,130
Equities	1,149	713	715	780	1,059
Total sales and trading revenue, excluding debit valuation adjustment	\$ 4,450	\$ 2,501	\$ 3,249	\$ 3,335	\$ 5,189
Sales and trading revenue breakdown					
Net interest income	\$ 1,020	\$ 1,014	\$ 846	\$ 650	\$ 798
Commissions	528	430	428	448	514
Trading	2,890	725	1,237	1,706	2,037
Other	(43)	56	156	375	406
Total sales and trading revenue	\$ 4,395	\$ 2,225	\$ 2,667	\$ 3,179	\$ 3,755

<sup>(1)</sup> Includes Global Banking sales and trading revenue of 68 million for the first quarter of 2013, and \$49 million, \$110 million, \$248 million and \$114 million for the fourth, third, second and first quarters of 2012,

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

<sup>(2)</sup> For this presentation, sales and trading revenue excludes the impact of credit spreads on debit valuation adjustment which represents a non-GAAP financial measure. Net debit valuation adjustment losses included in fixed income, currency and commodities revenue were \$65 million for the first quarter o£013, and \$237 million, \$534 million, \$137 million and \$1.3 billion for the fourth, third, second and first quarters o£012, respectively. Net debit valuation adjustment gains (losses) included in equities revenue were \$10 million for the first quarter o£013, and \$(39) million, \$(48) million, \$(19) million for the fourth, third, second and first quarters o£012, respectively.

## **Global Wealth & Investment Management Segment Results**

(Dollars in millions)						
	•	First Quarter 2013	Fourth Quarter 2012	Third Quarter 2012	Second Quarter 2012	First Quarter 2012
Net interest income (FTE basis)	s	1,596	\$ 1,490	\$ 1,413	\$ 1,393	\$ 1,531
Noninterest income:						
Investment and brokerage services		2,331	2,272	2,181	2,221	2,175
All other income		494	431	489	480	441
Total noninterest income		2,825	 2,703	 2,670	 2,701	 2,616
Total revenue, net of interest expense (FTE basis)		4,421	4,193	4,083	4,094	4,147
Provision for credit losses		22	112	61	47	46
Noninterest expense		3,253	3,196	3,115	3,177	3,232
Income before income taxes		1,146	885	907	870	869
Income tax expense (FTE basis)		426	 309	 336	322	319
Net income	\$	720	\$ 576	\$ 571	\$ 548	\$ 550
Net interest yield (FTE basis)		2.46%	2.30%	2.28%	2.31%	2.46%
Return on average allocated capital <sup>(1, 2)</sup>		29.38	_	_	_	_
Return on average economic capital (1, 2)		_	28.36	29.22	31.76	34.85
Efficiency ratio (FTE basis)		73.58	76.24	76.30	77.61	77.92
Balance Sheet						
Average						
Total loans and leases	\$	106,082	\$ 103,785	\$ 101,016	\$ 98,964	\$ 98,016
Total earning assets (3)		263,484	257,339	246,674	242,843	250,727
Total assets (3)		282,298	276,408	265,639	262,124	269,674
Total deposits		253,413	249,658	241,411	238,540	239,859
Allocated capital (1, 2)		10,000	_			_
Economic capital (1, 2)		_	8,149	7,840	7,011	6,420
Period end						
Total loans and leases	\$	107,048	\$ 105,928	\$ 102,390	\$ 100,261	\$ 97,953
Total earning assets (3)		248,960	277,103	248,807	243,552	244,174
Total assets (3)		268,263	297,326	268,408	263,006	263,500
Total deposits		239,853	266,188	243,518	237,339	239,915

<sup>(1)</sup> Effective January 1, 2013, the Corporation revised, on a prospective basis, its methodology for allocating capital to the business segmentin connection with the change in methodology, the Corporation updated the applicable terminology in the above table to allocated capital from economic capital as reported in prior periods. For more information, see Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 41-44.
(2) Return on average allocated capital and return on average economic capital are calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital, economic capital and the related returns are no-GAAP financial measures. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations to GAAP Financial Measures on pages 41-44.)
(3) Total carning assets and total assets include asset allocations to match liabilities (i.e., deposits).

## Global Wealth & Investment Management Key Indicators

Mentil Lych Global Walnish Management         5 3,000         5 3,000         5 3,000         5 3,000         5 3,000         5 4,000         65.00         7.00 <th>(Dollars in millions, except as noted)</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>	(Dollars in millions, except as noted)						
Meril Hydrold Weld Management         S. 300         \$ 3,000         \$			Quarter	Quarter	Quarter	Quarter	Quarter
U.S. Train         721         600         616         620         23         23         20         24         25           Train from         5         4         2 <th>Revenues</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>	Revenues						
Once of Tarlarcons         26         3         20         24         20           Tarlarcons         5 4.02         5 4.02         5 4.00         5 4.00         5 4.00         5 4.00         5 4.00         5 4.00         5 4.00         5 4.00         5 4.00         5 4.00         5 4.00         5 1.00	Merrill Lynch Global Wealth Management	\$	3,680	\$ 3,500	\$ 3,407	\$ 3,387	\$ 3,441
Paris   Pari	U.S. Trust		721	690	656	683	680
Maria Falanes	Other (1)		20	3	20	24	26
Cite Blaineck Disables           Merill Lyck Global Wealth Management         \$ 1,829,00         \$ 1,758,40         \$ 1,740,10         \$ 1,329,40	Total revenues	\$	4,421	\$ 4,193	\$ 4,083	\$ 4,094	\$ 4,147
Merrill Jynch Global Wealth Management   S 1,894,00   S 1,758,00   S 1,754,00   S 2,734,00   S 3,375,00   S	Client Balances						
U.S. Trait   1841,000   1841,00	Client Balances by Business						
Other (1)         64,683         68,584         64,287         66,091         66,080           College Balances by Type         College Balances by Type         87,452,00         690,095         5 (67,452)         5 (67,652)         5 (77,602)         7 (77,602)         7 (77,602)         7 (77,602)         995,388         985,69         995,210         998,800         989,800         889,800         995,210         998,800         999,210         998,800         999,210         998,800         999,210         998,800         999,210         998,800         999,210         998,800         999,210         998,800         999,210         998,800         999,210         998,800         999,210         998,800         999,210         998,800         999,210         998,800         999,210         998,800         999,210         998,800         999,210         998,800         999,210         999,800         999,210         999,800         999,210         999,200         999,	Merrill Lynch Global Wealth Management	\$	1,829,400	\$ 1,758,496	\$ 1,746,191	\$ 1,689,257	\$ 1,723,402
Client Balances by Type   Assets under management   S	U.S. Trust		354,721	341,292	332,792	323,711	333,876
Assets under management         \$ 745,260         \$ 609,055         \$ 607,852         \$ 607,602         \$ 989,000 </td <td>Other (1)</td> <td></td> <td>64,603</td> <td>66,874</td> <td>64,239</td> <td>66,091</td> <td>66,309</td>	Other (1)		64,603	66,874	64,239	66,091	66,309
Rokerige assets   1,026,495   975,385   985,09   995,210   989,800   989,8	Client Balances by Type						
Passit in custody   127,013   117,686   115,350   111,351   114,931   10,	Assets under management	\$	745,260	\$ 698,095	\$ 692,854	\$ 667,452	\$ 677,602
Page 18   Page 19   Page	Brokerage assets		1,026,495	975,388	985,699	959,210	989,860
110.03   109.05   105.06   103.07   101.279     Total client balances	Assets in custody		127,013	117,686	115,350	111,351	114,931
S	Deposits		239,853	266,188	243,518	237,339	239,915
Assets Under Management Flows   S (2,227) \$ 2,545 \$ (1,875) \$ (122) \$ 70	Loans and leases (2)		110,103	 109,305	105,801	103,707	101,279
Liquidity assets under management (3)   \$ (2,227)   \$ (2,545)   \$ (1,875)   \$ (122)   \$ (70)     Long-term assets under management (4)   \$ (20,361)   \$ (9,120)   \$ (5,779)   \$ (3,796)   \$ (7,695)     Total assets under management flows   \$ (18,134)   \$ (11,665)   \$ (3,904)   \$ (3,674)   \$ (7,695)     Associates (5)     Number of Financial Advisors   \$ (16,944)   \$ (16,914)   \$ (16,759)   \$ (16,764)   \$ (16,992)     Total Wealth Advisors   \$ (17,312)   \$ (17,640)   \$ (18,036)   \$ (18,004)     Total Client Facing Professionals   \$ (2,227)   \$ (2,378)   \$ (2,378)   \$ (2,378)   \$ (2,378)     Merrill Lynch Global Wealth Management Metrics   \$ (3,779)   \$ (3,799	Total client balances	\$	2,248,724	\$ 2,166,662	\$ 2,143,222	\$ 2,079,059	\$ 2,123,587
Long-term assets under management (4)         20,361         9,120         5,779         3,796         7,695           Total assets under management flows         \$ 18,134         \$ 11,665         \$ 3,904         \$ 3,674         \$ 7,695           Associates (5)           Number of Financial Advisors         16,084         16,411         16,759         16,764         16,692           Total Wealth Advisors         17,312         17,640         18,036         18,004         18,004           Total Client Facing Professionals         20,037         20,386         20,778         20,844         20,982           Merrill Lynch Global Wealth Management Metrics         \$ 971         \$ 927         \$ 897         8 95         8 891           U.S. Trust Metrics	Assets Under Management Flows						
Number of Financial Advisors   16,084   16,411   16,759   16,764   16,692     Total Wealth Advisors   17,312   17,640   18,036   18,006   18,004     Total Client Facing Professionals   20,037   20,386   20,778   20,844   20,982     Merrill Lynch Global Wealth Management Metrics   5   971   5   927   5   897   5   895   5   891     U.S. Trust Metrics   5   18,134   5   11,665   5   3,904   5   3,674   5   7,765	Liquidity assets under management(3)	\$	(2,227)	\$ 2,545	\$ (1,875)	\$ (122)	\$ 70
Associates (5)  Number of Financial Advisors  16,084 16,411 16,759 16,764 16,692 Total Wealth Advisors 17,312 17,640 18,036 18,004 Total Client Facing Professionals 20,037 20,386 20,778 20,844 20,982  Merrill Lynch Global Wealth Management Metrics Financial Advisory Productivity(6) (in thousands) \$ 971 \$ 927 \$ 897 \$ 895 \$ 891  U.S. Trust Metrics	Long-term assets under management(4)		20,361	9,120	5,779	3,796	7,695
Number of Financial Advisors         16,084         16,411         16,759         16,764         16,929           Total Wealth Advisors         17,312         17,640         18,036         18,004         18,004           Total Client Facing Professionals         20,037         20,386         20,778         20,844         20,982           Merrill Lynch Global Wealth Management Metrics           Financial Advisory Productivity® (in thousands)         \$ 971         \$ 927         \$ 897         \$ 895         \$ 891           U.S. Trust Metrics	Total assets under management flows	\$	18,134	\$ 11,665	\$ 3,904	\$ 3,674	\$ 7,765
Total Wealth Advisors         17,312         17,640         18,036         18,060         18,004           Total Client Facing Professionals         20,037         20,386         20,778         20,844         20,982           Merrill Lynch Global Wealth Management Metrics           Financial Advisory Productivity(6) (in thousands)         \$ 971         \$ 927         \$ 897         \$ 895         \$ 891           U.S. Trust Metrics	Associates (5)						
Total Client Facing Professionals         20,037         20,386         20,778         20,844         20,982           Merrill Lynch Global Wealth Management Metrics           Financial Advisory Productivity <sup>(6)</sup> (in thousands)         \$ 971         \$ 927         \$ 897         \$ 895         \$ 891           U.S. Trust Metrics	Number of Financial Advisors		16,084	16,411	16,759	16,764	16,692
Merrill Lynch Global Wealth Management Metrics  Financial Advisory Productivity(6) (in thousands)  \$ 971 \$ 927 \$ 897 \$ 895 \$ 891  U.S. Trust Metrics	Total Wealth Advisors		17,312	17,640	18,036	18,060	18,004
Financial Advisory Productivity <sup>(6)</sup> (in thousands)   S 971 \$ 927 \$ 897 \$ 895 \$ 891	Total Client Facing Professionals		20,037	20,386	20,778	20,844	20,982
U.S. Trust Metrics	Merrill Lynch Global Wealth Management Metrics						
	Financial Advisory Productivity <sup>(6)</sup> (in thousands)	s	971	\$ 927	\$ 897	\$ 895	\$ 891
Client Facing Professionals         2,090         2,077         2,119         2,162         2,223	U.S. Trust Metrics						
	Client Facing Professionals		2,090	2,077	2,119	2,162	2,223

<sup>(1)</sup> Other includes the results of BofA Global Capital Management and other administrative

items.
(2) Includes margin receivables which are classified in customer and other receivables on the Corporation's Consolidated Balance

Sheet.

(3) Defined as assets under advisory and discretion of WIM in which the investment strategy seeks a high level of income while maintaining liquidity and capital preservation. The duration of these strategies is less than

one year. (4) Defined as assets under advisory and discretion of GWIM in which the duration of the investment strategy is longer than one

year. (5) Includes Financial Advisors in the Consumer & Business Banking segment of 1,610, 1,496, 1,457, 1,383 and 1,337 at March 31, 2013, December 31, 2012, September 30, 2012, June 30, 2012 and March 31, 2012,

respectively.

(6) Financial Advisor Productivity is defined as annualized Merrill Lynch Global Wealth Management total revenue divided by the total number of financial advisors (excluding Financial Advisors in the summer & Business Banking segment). Total revenue excludes corporate allocation of net interest income related to certain ALM activities.

## All Other Results (1)

(Dollars in millions)						
		First Quarter 2013	Fourth Quarter 2012	Third Quarter 2012	Second Quarter 2012	First Quarter 2012
Net interest income (FTE basis)	s	254	\$ 254	\$ 272	\$ 137	\$ 478
Noninterest income:						
Card income		85	96	93	84	87
Equity investment income (loss)		520	569	172	(36)	429
Gains on sales of debt securities		67	117	328	354	712
All other income (loss)		(562)	(1,186)	(1,699)	 60	(2,101)
Total noninterest income (loss)		110	(404)	(1,106)	462	(873)
Total revenue, net of interest expense (FTE basis)		364	(150)	(834)	599	(395)
Provision for credit losses		250	450	390	535	1,246
Noninterest expense		1,756	993	 1,621	1,106	 2,526
Loss before income taxes		(1,642)	(1,593)	(2,845)	(1,042)	(4,167)
Income tax benefit (FTE basis)		(775)	(2,440)	(1,249)	(678)	(1,562)
Net income (loss)	<u>\$</u>	(867)	\$ 847	\$ (1,596)	\$ (364)	\$ (2,605)
Balance Sheet						
Average						
Total loans and leases	s	244,557	\$ 247,128	\$ 256,131	\$ 263,649	\$ 270,228
Total assets (2)		241,667	282,763	308,769	341,496	344,665
Total deposits		35,550	36,939	39,266	43,722	52,529
Period end						
Total loans and leases	s	241,407	\$ 241,980	\$ 252,592	\$ 259,830	\$ 266,095
Total assets (3)		221,807	265,203	296,697	326,931	341,533
Total deposits		35,758	36,060	37,555	39,362	42,873

<sup>(1)</sup> All Other consists of ALM activities, equity investments, liquidating businesses and other. ALM activities encompass the whole-loan residential mortgage portfolio and investment securities, interest rate and foreign currency risk management activities including the residual net interest income allocation, gains/losses on structured liabilities, and the impact of certain allocation methodologies and accounting hedge ineffectiveness. Equity Investments include Global Principal Investments, strategic and certain other investments. Other includes certain residential mortgage loans that are managed by Legacy Assets & Servicing.
(2) Includes elimination of segments' excess asset allocations to match liabilities (i.e., deposits) of \$538.0 billion, \$538.0 billion, \$513.9 billion, \$492.3 billion and \$486.5 billion for the first quarter of 2013, and the fourth, third, second and first quarters of 2012, respectively.
(3) Includes elimination of segments' excess asset allocations to match liabilities (i.e., deposits) of \$552.8 billion, \$537.8 billion, \$513.3 billion, \$501.6 billion and \$496.4 billion at March 31, 2013, December 31, 2012, September 30, 2012, June 30, 2012 and March 31, 2012, respectively.

# Equity Investments (Dollars in millions)

		Glob	al Principal In	vestmen	s Exposures			
		Mar	ch 31, 2013			De	2012	Investment me (Loss)
	 Book Value		nfunded ımitments		Total		Total	t Quarter 2013
Global Principal Investments:								
Private Equity Investments	\$ 630	\$	42	s	672	\$	1,098	\$ 113
Global Real Estate	422		29		451		506	(26)
Global Strategic Capital	995		125		1,120		1,385	(25)
Legacy/Other Investments	 739		2		741		705	42
Total Global Principal Investments	\$ 2,786	s	198	s	2,984	\$	3,694	\$ 104

# **Components of Equity Investment Income**

(Dollars in millions)	Q	First uarter 2013	Fourth Quarter 2012	Third Quarter 2012	Second Quarter 2012	First Quarter 2012
Global Principal Investments	s	104	\$ 167	\$ 156	\$ (137)	\$ 403
Strategic and other investments		416	402	16	101	26
Total equity investment income (loss) included in All Other		520	569	172	(36)	429
Total equity investment income included in the business segments		43	130	66	404	336
Total consolidated equity investment income	s	563	\$ 699	\$ 238	\$ 368	\$ 765

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

## **Outstanding Loans and Leases**

(Dollars in millions)						
	Ŋ	March 31 2013	De	cember 31 2012		March 31 2012
Consumer	·					
Residential mortgage (1)	\$	256,924	\$	253,073	s	266,884
Home equity		103,218		107,996		121,246
U.S. credit card		90,047		94,835		96,433
Non-U.S. credit card		10,620		11,697		13,914
Direct/Indirect consumer (2)		81,518		83,205		86,128
Other consumer (3)		1,696		1,628		2,607
Total consumer loans excluding loans accounted for under the fair value option		544,023		552,434		587,212
Consumer loans accounted for under the fair value option <sup>(4)</sup>		1,041		1,005		2,204
Total consumer		545,064		553,439		589,416
Commercial						
U.S. commercial (5)		213,762		209,719		193,684
Commercial real estate(6)		39,060		38,637		38,049
Commercial lease financing		23,467		23,843		21,556
Non-U.S. commercial		82,460		74,184		52,601
Total commercial loans excluding loans accounted for under the fair value option		358,749		346,383		305,890
Commercial loans accounted for under the fair value option(4)		7,779		7,997		6,988
Total commercial		366,528		354,380		312,878
Total loans and leases	s	911,592	\$	907,819	\$	902,294

<sup>(1)</sup> Includes pay option loans of \$6.5 billion, \$6.7 billion and \$7.4 billion, subprime loans of \$512 million, \$509 million and \$63 million, and non-U.S. residential mortgages of \$86 million, \$93 million and \$87 million, \$98 mi

<sup>(3)</sup> Includes consumer finance loans of \$1.4 billion, \$1.4 billion and \$1.6 billion, and \$1.6 billion, and \$1.6 billion, and \$1.6 billion, and \$1.6 billion and \$1.6 billion, and \$1.6 billion and \$1.6 billion, \$1.0 billion and \$2.2 billion and \$3.2 billion and \$3.2 billion and \$4.8 billion and \$4

respectively.

(6) Includes U.S. commercial real estate loans o\$3.7.6 billion, \$3.7.2 billion and \$3.6.3 billion, and non-U.S. commercial real estate loans o\$1.4 billion, \$1.5 billion and \$1.7 billion at March 31, 2013, December 31, 2012 and March 31, 2012, respectively.

# **Quarterly Average Loans and Leases by Business Segment**

Dollars in millions)	First Quarter 2013												
	Total Corporation	Consumer Busines Banking	s	Consumer Real Estate Services		Global Banking	Global Markets					All Other	
Consumer	<u> </u>	<u>-</u>											
Residential mortgage	\$ 258,772	\$	499	\$ 1,332	s	_	\$	90	s	41,509	\$	215,342	
Home equity	105,797		144	91,509		_		84		12,674		1,386	
U.S. credit card	91,712	91,	712	_		_		_		_		_	
Non-U.S. credit card	11,027		_	_		_		_		_		11,027	
Direct/Indirect consumer	82,364	4,	468	59		36,141		3		32,261		9,432	
Other consumer	1,666		135		_	142		_		7		1,382	
Total consumer	551,338	96,	958	92,900		36,283		177		86,451		238,569	
Commercial													
U.S. commercial	210,706	30,	585	62		124,853		30,051		18,121		7,034	
Commercial real estate	39,179	2,	021	1		34,824		446		1,369		518	
Commercial lease financing	23,534		_	_		24,486		694		4		(1,650)	
Non-U.S. commercial	81,502		6		_	59,859	_	21,414		137	_	86	
Total commercial  Total loans and leases	\$ 906,259	\$ 129,	570	\$ 92,963	s	244,022 280,305	\$	52,605 52,782	s	19,631	\$	5,988 244,557	
		- ' <u></u>		Т		2012					_		
	Total	Consumer	· &r	Consumer Real Estate	ourin Q	Global		Global				All	
_	Corporation	Business Bar		Services		Banking	_	Markets	_	GWIM	_	Other	
Consumer			40.0							10.001		****	
Residential mortgage	\$ 256,729			\$ 1,113	\$	_	\$	93	\$	40,204	\$	214,893	
Home equity U.S. credit card	110,105 92,849		146	95,343		_		84		13,164		1,368	
Non-U.S. credit card	13,081	92,	849 —	_		_		_		_		13,081	
Direct/Indirect consumer	82,583	5	097	75		36,003		23		31,225		10,160	
Other consumer	1,602		149	75		7				7		1,439	
Total consumer	556,949	-	667	96,531		36,010		200		84,600		240,941	
Commercial													
U.S. commercial	209,496	30,	203	73		121,503		32,931		17,691		7,095	
Commercial real estate	38,192		330	, 5		33,403		341		1,427		690	
Commercial lease financing	22,839	2,	_	_		24,057		458		4		(1,680)	
Non-U.S. commercial	65,690		17	_		53,391		12,137		63		82	
Total commercial	336,217	32.	550	74		232,354		45,867		19,185		6,187	
Total loans and leases	\$ 893,166	\$ 131,		\$ 96,605	s	268,364	\$	46,067	\$	103,785	\$	247,128	
					First Ou	arter 2012							
		_		Consumer									
	Total Corporation	Consumer Business Bar		Real Estate Services		Global Banking	_	Global Markets	_	GWIM	_	All Other	
onsumer													
Residential mortgage	\$ 272,655	\$	297	\$ 2,254	\$	_	\$	95	\$	37,203	\$	232,806	
Home equity	122,933		146	107,181						14,372		1,234	
U.S. credit card	98,334	98,		_		_		_		_		_	
Non-U.S. credit card	14,151		_									14,151	
Direct/Indirect consumer	88,321	7,	648	89		42,040		61		27,634		10,849	
Other consumer	2,617		84			8				6		2,519	
Total consumer	599,011	106,	509	109,524		42,048		156		79,215		261,559	
Commercial													
U.S. commercial	195,111	31,	470	75		118,006		24,066		17,108		4,386	
Commercial real estate	39,190	2,	348	2		33,642		199		1,551		1,448	
Commercial lease financing	21,679		_	_		23,387		_		4		(1,712)	
Non-U.S. commercial	58,731		14			49,123		4,909		138		4,547	
Total commercial	314,711	33,	832	77		224,158		29,174		18,801		8,669	
Total loans and leases	\$ 913,722	\$ 140,	341	\$ 109,601	\$	266,206	\$	29,330	\$	98,016	\$	270,228	

This information is preliminary and based on company data available at the time of the presentation.

32

# Commercial Credit Exposure by Industry (1, 2, 3)

(Dollars in millions)

(Dollars in millions)	Commercial Utilized			Total Commercial Committed							
		March 31 2013	D	ecember 31 2012	March 31 2012		March 31 2013	Ι	December 31 2012		March 31 2012
Diversified financials	\$	68,559	\$	66,201	\$ 56,119	\$	103,745	\$	99,673	\$	87,171
Real estate (4)		47,513		47,479	45,779		65,855		65,639		60,770
Retailing		29,337		28,065	25,663		49,757		47,719		45,088
Capital goods		24,995		25,071	23,127		48,444		49,196		49,730
Government and public education		39,671		41,449	41,981		48,022		50,285		55,126
Healthcare equipment and services		29,107		29,396	30,636		45,556		45,488		47,590
Banking		37,895		40,245	30,562		43,383		45,238		34,433
Materials		22,243		21,809	19,875		42,264		40,493		37,863
Energy		21,167		17,684	15,569		40,853		38,464		32,476
Consumer services		22,193		23,093	24,111		35,195		36,367		37,799
Food, beverage and tobacco		14,909		14,738	14,817		32,936		37,344		29,296
Commercial services and supplies		18,345		19,020	18,431		29,861		30,257		29,290
Utilities		8,900		8,410	7,938		23,104		23,432		24,229
Transportation		15,606		13,791	12,625		21,968		20,255		19,503
Media		12,907		13,091	11,037		21,835		21,705		21,091
Individuals and trusts		14,107		13,916	14,483		18,166		17,801		18,239
Insurance, including monolines		7,100		8,519	8,998		12,803		14,145		15,344
Software and services		5,571		5,549	4,517		11,740		12,125		10,676
Pharmaceuticals and biotechnology		4,439		3,854	4,463		11,191		11,409		11,678
Technology hardware and equipment		4,735		5,118	4,680		10,761		11,108		10,954
Telecommunication services		3,689		4,029	3,936		10,191		10,297		9,977
Consumer durables and apparel		5,198		4,246	4,370		9,362		8,438		8,726
Religious and social organizations		6,235		6,850	7,989		8,435		9,107		10,868
Automobiles and components		3,349		3,312	2,951		7,702		7,675		7,363
Food and staples retailing		4,004		3,528	3,226		7,334		6,838		6,470
Other		8,807		3,264	6,345		11,792		6,507		8,954
Total commercial credit exposure by industry	\$	480,581	\$	471,727	\$ 444,228	\$	772,255	\$	767,005	\$	730,704
Net credit default protection purchased on total commitments <sup>(5)</sup>						\$	(12,444)	\$	(14,657)	\$	(19,880)

<sup>(1)</sup> Includes loans and leases, standby letters of credit and financial guarantees, derivative assets, assets held-for-sale, commercial letters of credit, bankers' acceptances, securitized assets, foreclosed properties and other collateral acquired. Derivative assets are carried at fair value, reflect the effects of legally enforceable master netting agreements and have been reduced by the amount of cash collateral applied of \$57.7 billion, \$58.1 billion and \$60.6 billion at March 31, 2013, December 31, 2012 and March 31, 2012, respectively. Not reflected in utilized and committed exposure is additional derivative collateral held of \$18.0 billion, \$18.7 billion and \$16.7 billion which consists primarily of other marketable securities March 31, 2013, December 31, 2012 and March 31, 2012, respectively.

(2) Total commercial utilized and total commercial committed exposure includes loans and letters of credit measured at fair value and are comprised of loans outstanding of \$7.8 billion, \$8.0 billion and \$7.0 billion and \$7.0 billion and \$7.0 billion and \$1.0 billion at March 31, 2013, December 31, 2012 and March 31, 2012, respectively. In addition, total commercial committed exposure includes unfunded loan commitments at notional value of \$15.1 billion, \$10.0 billion at March 31, 2013, December 31, 2012 and March 31, 2012, respectively.

(3) Includes U.S. small business commercial commerci

exposure.

(4) Industries are viewed from a variety of perspectives to best isolate the perceived risks. For purposes of this table, the real estate industry is defined based on the borrowers' or counterparties' primary business activity using operating cash flows and primary source of repayment as key factors.

(5) Represents net notional credit protection purchased.

	March 31 2013	December 31 2012
Less than or equal to one year	26%	21%
Greater than one year and less than or equal to five years	71	75
Greater than five years	3	4
Total net credit default protection	100 %	100 %

<sup>(1)</sup> To mitigate the cost of purchasing credit protection, credit exposure can be added by selling credit protection. The distribution of maturities for net credit default protection purchased is shown

# Net Credit Default Protection by Credit Exposure Debt Rating (1)

(Dollars in millions)		March 31, 20	013	December 31, 2012				
Ratings (2, 3)		Net Notional (4)	Percent	Net Notional (4)	Percent			
AAA	s	(120)	1.0 % \$	(120)	0.8 %			
AA		(412)	3.3	(474)	3.2			
A		(4,951)	39.8	(5,861)	40.0			
ВВВ		(5,133)	41.2	(6,067)	41.4			
ВВ		(1,075)	8.6	(1,101)	7.5			
В		(699)	5.6	(937)	6.4			
CCC and below		(216)	1.7	(247)	1.7			
NR (5)		162	(1.2)	150	(1.0)			
Total net credit default protection	s	(12,444)	100.0 % \$	(14,657)	100.0 %			

<sup>(1)</sup> To mitigate the cost of purchasing credit protection, credit exposure can be added by selling credit protection. The distribution of debt rating for net notional credit default protection purchased is shown as a negative and the net notional credit protection sold is shown as a positive amount.

(2) Ratings are refreshed on a quarterly

basis.

(3) Ratings of BBB- or higher are considered to meet the definition of investment grade.

(4) Represents net credit default protection (purchased) sold.

(5) "NR" is comprised of names that have not been rated.

## Top 20 Non-U.S. Countries Exposure

(Dollars in millions)	Funded Loans and Loan Equivalents (1)	Unfunded Loan Commitments	Net Counterparty Exposure (2)	Securities/ Other Investments (3)	Country Exposure at March 31 2013	Hedges and Credit Default Protection (4)	Net Country Exposure at March 31 2013 <sup>(5)</sup>	Increase (Decrease) from December 31 2012
United Kingdom	\$ 26,266	\$ 10,666	\$ 5,173	\$ 7,539	\$ 49,644	\$ (3,129)	\$ 46,515	\$ (677)
Canada	6,132	6,538	2,652	5,340	20,662	(1,411)	19,251	275
France	3,233	6,101	1,358	5,898	16,590	(2,650)	13,940	(2,351)
Brazil	8,739	460	248	4,135	13,582	(187)	13,395	892
India	8,235	636	267	3,685	12,823	(223)	12,600	(1,118)
Germany	6,919	5,377	2,860	1,750	16,906	(5,220)	11,686	666
China	8,069	282	662	2,529	11,542	(1,003)	10,539	1,352
Australia	4,781	3,310	665	2,172	10,928	(839)	10,089	360
Netherlands	4,067	2,277	572	2,330	9,246	(1,173)	8,073	(2,609)
South Korea	4,983	577	486	2,503	8,549	(1,090)	7,459	310
Japan	4,396	466	820	2,944	8,626	(1,818)	6,808	(17,031)
Russian Federation	5,861	288	58	771	6,978	(614)	6,364	1,452
Hong Kong	4,636	612	150	1,026	6,424	(112)	6,312	869
Switzerland	2,330	3,336	352	638	6,656	(747)	5,909	89
Singapore	2,823	253	280	2,435	5,791	(154)	5,637	(4,537)
Italy	3,386	2,640	1,944	321	8,291	(4,332)	3,959	(879)
Mexico	2,392	711	208	930	4,241	(418)	3,823	164
Taiwan	2,128	43	146	1,355	3,672	(15)	3,657	435
Turkey	1,900	107	149	531	2,687	(16)	2,671	531
Spain	2,534	956	177	299	3,966	(1,311)	2,655	1
Total top 20 non-U.S. countries exposure	\$ 113,810	\$ 45,636	\$ 19,227	\$ 49,131	\$ 227,804	\$ (26,462)	\$ 201,342	\$ (21,806)

<sup>(1)</sup> Includes loans, leases and other extensions of credit or funds including letters of credit and due from placements, which have not been reduced by collateral, hedges or credit default protection. Funded loans are reported net of charge-offs but prior to

<sup>(1)</sup> Includes loans, leases and other extensions of redit or funds including letters of credit and due from placements, which have not been reduced by collateral, hedges or credit default protection. Funded loans are reported net of charge-offs but prior to any allowance for loan and lease losses.

(2) Net counterparty exposure includes the fair value of derivatives, including the counterparty risk associated with credit default swaps and secured financing transactions. Derivative exposures are presented net St. 6 billion in collateral, predominantly in cash, pledged under legally enforceable netting agreements. Secured financing transaction exposures are presented net of eligible cash or securities pledged as collateral. The notional amount of reverse repurchase transactions was \$80.0 billion. Counterparty exposure is not presented net of hedges or credit default protection.

(3) Long securities exposures are netted on a single-name basis to, but not below, zero by short exposures and net credit default swaps purchased, consisting of single-name and indexed and tranched credit default swaps. Amounts are calculated based on the credit default protection sold, which is used to mitigate the Corporation's risk to country exposures as listed, consisting of single-name and indexed and tranched credit default swaps. Amounts are calculated based on the credit default swaps notional amount assuming a zero recovery rate less any fair value receivable or payable.

(5) Represents country exposure less hedges and credit default protection purchased, net of credit default protection purchased.

## **Select European Countries**

(Dollars in millions)	ed Loans and Equivalents (1)	Unfunded Loan Commitments	1	Net Counterparty Exposure (2)	Securities/ Other Investments (3)	Co	ountry Exposure at March 31 2013	Hedges and Credit Default Protection <sup>(4)</sup>		Net Country posure at March 31 2013 (5)	rease (Decrease) m December 31 2012
Greece											
Sovereign	\$ _	\$ _	\$	_	\$ 7	\$	7	\$	_	\$ 7	\$ 5
Financial institutions	_	_		-	7		7		(9)	(2)	3
Corporates	64	117		13	6		200		(5)	195	(114)
Total Greece	\$ 64	\$ 117	\$	13	\$ 20	\$	214	\$	(14)	\$ 200	\$ (106)
Ireland											
Sovereign	\$ 17	\$ _	\$	26	\$ 62	\$	105	\$	(10)	\$ 95	\$ 37
Financial institutions	357	30		255	38		680		(34)	646	54
Corporates	597	257		28	50		932		(2)	930	1
Total Ireland	\$ 971	\$ 287	\$	309	\$ 150	\$	1,717	\$	(46)	\$ 1,671	\$ 92
Italy											
Sovereign	\$ 21	\$ _	\$	1,638	\$ 10	\$	1,669	\$	(2,265)	\$ (596)	\$ (626)
Financial institutions	1,861	89		198	28		2,176		(778)	1,398	321
Corporates	1,504	2,551		108	283		4,446		(1,289)	3,157	(574)
Total Italy	\$ 3,386	\$ 2,640	\$	1,944	\$ 321	\$	8,291	\$	(4,332)	\$ 3,959	\$ (879)
Portugal											
Sovereign	\$ _	\$ _	\$	26	\$ 35	\$	61	\$	(44)	\$ 17	\$ 54
Financial institutions	6	_		5	32		43		(18)	25	(13)
Corporates	142	89		6	13		250		(149)	101	16
Total Portugal	\$ 148	\$ 89	\$	37	\$ 80	\$	354	\$	(211)	\$ 143	\$ 57
Spain											
Sovereign	\$ 34	\$ _	\$	54	\$ 1	\$	89	\$	(277)	\$ (188)	\$ (415)
Financial institutions	808	6		68	110		992		(148)	844	686
Corporates	1,692	950		55	188		2,885		(886)	1,999	(270)
Total Spain	\$ 2,534	\$ 956	\$	177	\$ 299	\$	3,966	\$	(1,311)	\$ 2,655	\$ 1
Total											
Sovereign	\$ 72	\$ _	\$	1,744	\$ 115	\$	1,931	\$	(2,596)	\$ (665)	\$ (945)
Financial institutions	3,032	125		526	215		3,898		(987)	2,911	1,051
Corporates	3,999	3,964		210	540		8,713		(2,331)	6,382	(941)
Total select European exposure  (1) Includes loans, leases and	\$ 7,103	\$ 4,089	\$	2,480	\$ 870	\$	14,542	\$	(5,914)	\$ 8,628	\$ (835)

<sup>(1)</sup> Includes loans, leases and other extensions of credit or funds including letters of credit and due from placements, which have not been reduced by collateral, hedges or credit default protection. Funded loans are reported net of charge-offs but prior to

<sup>(1)</sup> Includes loans, leases and other extensions of credit or funds including letters of credit and due from placements, which have not been reduced by collateral, hedges or credit default protection. Funded loans are reported net of charge-offs but prior to any allowance for loan and lease losses.

(2) Net counterparty exposure includes the fair value of derivatives, including the counterparty risk associated with credit default swaps and secured financing transactions. Derivative exposures are presented net \$\mathbb{M}\$2.9 billion in collateral, predominantly in cash, pledged under legally enforceable netting agreements. Secured financing transaction exposures are presented net of ledges or credit default protection.

(3) Long securities exposures are netted on a single-name basis to, but not below, zero by short exposures of \$7.7 billion and net credit default swaps purchased on \$1.5 billion of net indeed credit default swaps sold.

(4) Represents credit default protection purchased, net of credit default swaps sold.

(5) Expresents credit default protection purchased, net of credit default protection sold, which is used to mitigate the Corporation's risk to country exposures as listed, includifig. 6 billion, consisting of \$3.2 billion in net single-name credit default swaps purchased and \$3.97 million in net indexed and transhed credit default swaps purchased, to hedge loans and securities \$2.2 billion in additional credit default protection purchased to hedge derivative assets and \$148 million in other short exposures. Amounts are calculated based on the credit default swaps purchased, net of credit default protection purchased, net of credit default protection purchased to hedge derivative assets and \$148 million in other short exposures. Amounts are calculated based on the credit default protection purchased, net of credit default protection purchased, net of credit default protection purchased or payable.

(5) Represents country exposure less hedges and credit default protection purchased, net of credit

## Nonperforming Loans, Leases and Foreclosed Properties

(Dollars in millions)									
		March 31 2013	Dec	2012	Se	ptember 30 2012	June 30 2012	N	March 31 2012
Residential mortgage (1)	s	15,002	\$	15,056	\$	15,441	\$ 14,878	\$	15,318
Home equity (1, 2)		4,195		4,281		4,275	4,207		4,360
Direct/Indirect consumer		84		92		36	35		41
Other consumer		1		2		1	1		5
Total consumer		19,282		19,431		19,753	19,121		19,724
U.S. commercial		1,354		1,484		1,609	1,841		2,048
Commercial real estate		1,139		1,513		2,028	2,498		3,404
Commercial lease financing		19		44		33	39		38
Non-U.S. commercial		112		68		139	 194		140
		2,624		3,109		3,809	4,572		5,630
U.S. small business commercial		110		115		139	 143		121
Total commercial		2,734		3,224		3,948	 4,715		5,751
Total nonperforming loans and leases		22,016		22,655		23,701	23,836		25,475
Foreclosed properties (3)		826		900		1,224	 1,541		2,315
Total nonperforming loans, leases and foreclosed properties <sup>(4, 5, 6)</sup>	s	22,842	\$	23,555	\$	24,925	\$ 25,377	\$	27,790
Fully-insured home loans past due 90 days or more and still accruing	s	21,617	\$	22,157	\$	21,817	\$ 22,287	\$	21,176
Consumer credit card past due 90 days or more and still accruing		1,541		1,649		1,695	1,847		2,160
Other loans past due 90 days or more and still accruing		655		776		807	 865		984
Total loans past due 90 days or more and still accruing(5, 7, 8)	\$	23,813	\$	24,582	\$	24,319	\$ 24,999	\$	24,320
Nonperforming loans, leases and foreclosed properties/Total assets(9)		1.05 %		1.07%		1.15%	1.18%		1.28%
Nonperforming loans, leases and foreclosed properties/Total loans, leases and foreclosed properties(9)		2.53		2.62		2.81	2.87		3.10
Nonperforming loans and leases/Total loans and leases(9)		2.44		2.52		2.68	2.70		2.85
Commercial utilized reservable criticized exposure(10)	s	15,006	\$	15,936	\$	17,374	\$ 20,442	\$	24,457
Commercial utilized reservable criticized exposure/Commercial utilized reservable exposure(10)		3.75%		4.10%		4.69%	5.64%		6.77%
Total commercial utilized criticized exposure/Commercial utilized exposure(10)		4.08		4.44		5.03	5.92		6.86

<sup>(1)</sup> During the fourth and third quarters of 2012, as a result of regulatory guidance, we changed the treatment of loans discharged in Chapter 7 bankruptcy to write down these loans to collateral value and classify as nonperforming. As a result of this change, we reclassified residential mortgage loans of \$49 million, home equity loans of \$50 million and direct/indirect consumer loans of \$58 million to nonperforming as of December 31, 2012, and residential mortgage loans of \$567 million and home equity loans of \$483 million as of September 30, 2012. Prior period amounts have not been restated.

the loan

(6) Balances do not include the following:	1	March 31 2013	D	ecember 31 2012	Se	ptember 30 2012	June 30 2012	N	March 31 2012
Nonperforming loans held-for-sale	\$	1,051	\$	1,113	\$	1,397	\$ 1,363	\$	1,491
Nonperforming loans accounted for under the fair value option		412		401		458	453		798
Nonaccruing troubled debt restructured loans removed from the purchased credit-impaired portfolio prior to January 1, 2010		512		521		540	461		459

<sup>(7)</sup> Balances do not include loans held-for-sale past due 90 days or more and still accruing of \$18 million, \$130 million, \$26 million, \$31 million and \$49 million March 31, 2013, December 31, 2012, September 30, 2012, June 30, 2012 and March 31,

equity loans of \$455 million as of September 30, 2012. Frior period amounts have not been restated.

2) During the first quarter of 2012, the bank regulatory agencies jointly issued interagency supervisory guidance on nonaccrual status for junior-lien consumer real estate loans. In accordance with this regulatory interagency guidance, we classify junior-lien home equity loans as nonperforming when the first-lien loan becomes 90 days past due even if the junior-lien loan is performing. As a result of this change, we reclassified \$1.9 billion of current home equity loans to nonperforming as of March 31, 2012.

<sup>2012.

(</sup>S Foreclosed property balances do not include loans that are insured by the Federal Housing Administration and have entered foreclosure 62.3 billion, \$2.5 billion, \$2.4 billion, \$1.2 billion and \$1.1 billion and \$1.1 billion and \$1.1 billion and \$1.1 billion and \$1.2 billion and \$1.3 billion and \$1.2 bi

<sup>2012,</sup> respectively. At March 31, 2013, December 31, 2012, September 30, 2012, June 30, 2012 and March 31, 2012, there were no loans accounted for under the fair value option past due 90 days or more and still accruing interest.

(8) These balances are excluded from total nonperforming loans, leases and foreclosed

properties.

(9) Total assets and total loans and leases do not include loans accounted for under the fair value option 688.8 billion, \$9.0 billion, \$7.6 billion, \$8.4 billion and \$9.2 billion at March 31, 2013, December 31, 2012, September 30, 2012, June 30, 2012 and

March 31, 2012, respectively.

(10) Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure excludes loans held-for-sale, exposure accounted for under the fair value option and other nonreservable exposure.

## Nonperforming Loans, Leases and Foreclosed Properties Activity (1)

(Dollars in millions)		First Quarter 2013	Fourth Quarter 2012	Third Quarter 2012	(	Second Quarter 2012	First Quarter 2012
Nonperforming Consumer Loans:							
Balance, beginning of period	\$	19,431	\$ 19,753	\$ 19,121	\$	19,724	\$ 18,768
Additions to nonperforming loans:							
New nonperforming loans		2,661	3,211	3,306		3,259	3,308
Implementation of change in treatment of loans discharged in bankruptcies(2)		n/a	112	1,050		n/a	n/a
Implementation of regulatory interagency guidance <sup>(3)</sup>		n/a	n/a	n/a		n/a	1,853
Reductions in nonperforming loans:							
Paydowns		(680)	(968)	(822)		(858)	(1,153)
Sales		_	(47)	_		_	_
Returns to performing status <sup>(4)</sup>		(943)	(1,076)	(943)		(1,271)	(913)
Charge-offs (5)		(1,072)	(1,439)	(1,827)		(1,541)	(1,737)
Transfers to foreclosed properties		(115)	(115)	(132)		(192)	(402)
Total net additions (reductions) to nonperforming loans		(149)	(322)	632		(603)	956
Total nonperforming consumer loans, end of period		19,282	19,431	19,753		19,121	19,724
Foreclosed properties		620	650	799		1,108	1,805
Nonperforming consumer loans and foreclosed properties, end of period	\$	19,902	\$ 20,081	\$ 20,552	\$	20,229	\$ 21,529
New of suring Communications (6)							
Nonperforming Commercial Loans and Leases (6):  Balance, beginning of period	s	3,224	\$ 3,948	\$ 4,715	\$	5,751	\$ 6,337
Additions to nonperforming loans and leases:		-,	2,000	3,722		2,722	0,221
New nonperforming loans and leases		350	473	474		788	599
Advances		6	5	42		14	24
Reductions in nonperforming loans and leases:							
Paydowns		(328)	(445)	(548)		(806)	(573)
Sales		(147)	(198)	(113)		(392)	(137)
Return to performing status <sup>(7)</sup>		(167)	(249)	(262)		(152)	(145)
Charge-offs (8)		(177)	(273)	(221)		(379)	(291)
Transfers to foreclosed properties		(21)	(37)	(93)		(109)	(63)
Transfers to loans held-for-sale		(6)	_	(46)		_	_
Total net reductions in nonperforming loans and leases		(490)	(724)	(767)		(1,036)	(586)
Total nonperforming commercial loans and leases, end of period	_	2,734	3,224	 3,948	-	4,715	5,751
Foreclosed properties		206	250	425		433	510
	——		_				 

<sup>(1)</sup> For amounts excluded from nonperforming loans, leases and foreclosed properties, see footnotes Wonperforming Loans, Leases and Foreclosed Properties table on

n/a = not applicable

page 37.

(2) During the fourth and third quarters of 2012, as a result of regulatory guidance, we changed the treatment of loans discharged in Chapter 7 bankruptcy to write down these loans to collateral value and classify as nonperforming. Prior period amounts

have not be restated.
(3) During the first quarter of 2012, the bank regulatory agencies jointly issued interagency supervisory guidance on nonaccrual status for junior-lien consumer real estate loans. In accordance with this regulatory interagency guidance, we classify junior-lien home equity loans as nonperforming when the first-lien loan becomes 90 days past due even if the junior-lien loan is performing. As a result of this change, we reclassified \$1.9\$ billion of current home equity loans to nonperforming as of March 31, 2012.

<sup>2012.

(4)</sup> Consumer loans may be returned to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest is expected, or when the loan otherwise becomes well-secured and is in the process of collection. Certain troubled debt restructurings are classified as nonperforming at the time of restructure and may only be returned to performing status after considering the borrower's sustained repayment performance for a reasonable period, generally

six months.

(5) Our policy is not to classify consumer credit card and non-bankruptcy related consumer loans not secured by real estate as nonperforming; therefore, the charge-offs on these loans have no impact on nonperforming activity and accordingly are excluded

from this table.

(6) Includes U.S. small business commercial

activity.

(7) Commercial loans and leases may be restored to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest is expected or when the loan otherwise becomes well-secured and is in the process of collection. Troubled debt restructurings are generally classified as performing after a sustained period of demonstrated payment performance.

(8) Small business card loans are not classified as nonperforming; therefore, the charge-offs on these loans have no impact on nonperforming activity and accordingly are excluded from this

# Quarterly Net Charge-offs and Net Charge-off Ratios (1, 2, 3, 4)

(Dollars in millions)															
		Fir Quai 201	rter		Four Quar 201	ter		Qua	hird arter 012		Qua	cond arter 012		Firs Quar 201	ter
Net Charge-offs		Amount	Percent		Amount	Percent	1	Amount	Percent	I	Amount	Percent		Amount	Percent
Residential mortgage	s	383	0.60 %	\$	730	1.14%	\$	722	1.10 %	\$	750	1.14%	5 \$	914	1.36 %
Home equity		684	2.62		767	2.77		1,621	5.55		892	3.00		957	3.13
U.S. credit card		947	4.19		978	4.19		1,079	4.60		1,244	5.27		1,331	5.44
Non-U.S. credit card		112	4.14		119	3.62		124	3.70		135	3.97		203	5.78
Direct/Indirect consumer		124	0.61		195	0.94		161	0.78		181	0.86		226	1.03
Other consumer		52	12.76		64	15.78		63	9.53		49	7.71		56	8.59
Total consumer		2,302	1.70		2,853	2.04		3,770	2.64		3,251	2.25		3,687	2.48
U.S. commercial (5)		45	0.09		27	0.05		55	0.12		94	0.20		66	0.15
Commercial real estate		93	0.96		84	0.88		91	0.97		77	0.83		132	1.36
Commercial lease financing		(10)	(0.18)		1	0.02		(12)	(0.22)		14	0.25		(9)	(0.16)
Non-U.S. commercial		(15)	(0.08)		17	0.12		9	0.06		7	0.06	_	(5)	(0.04)
		113	0.14		129	0.16		143	0.19		192	0.26		184	0.25
U.S. small business commercial		102	3.33		122	3.86		209	6.59		183	5.74		185	5.63
Total commercial		215	0.25		251	0.30		352	0.45		375	0.49		369	0.48
Total net charge-offs	\$	2,517	1.14	\$	3,104	1.40	\$	4,122	1.86	\$	3,626	1.64	\$	4,056	1.80
By Business Segment															
Consumer & Business Banking	s	1,196	3.74 %	\$	1,284	3.89%	\$	1,499	4.49 %	\$	1,669	4.95%	\$	1,766	5.06 %
Consumer Real Estate Services		660	2.91		732	3.05		1,567	6.15		845	3.25		915	3.43
Global Banking		113	0.17		230	0.35		116	0.18		159	0.25		165	0.26
Global Markets		2	0.01		1	0.01		_	_		_	_		13	0.18
Global Wealth & Investment Management		61	0.23		91	0.35		97	0.38		88	0.36		94	0.38
All Other		485	0.80		766	1.23		843	1.31		865	1.32		1,103	1.64
Total net charge-offs	s	2,517	1.14	s	3,104	1.40	\$	4,122	1.86	\$	3,626	1.64	\$	4,056	1.80

<sup>(1)</sup> Net charge-off ratios are calculated as annualized net charge-offs divided by average outstanding loans and leases excluding loans accounted for under the fair value option during the period for each loan and lease category. Excluding the purchased credit-impaired loan portfolio, total annualized net charge-offs as a percentage of total average loans and leases outstanding were 1.18, 1.44, 1.93, 1.69 and 1.87 for the three months endedMarch 31, 2013, December 31, 2012, September 30, 2012, June 30, 2012 and March 31, 2012, respectively.

[Sexcludes write-offs of purchased credit-impaired loans of Sa39 million, \$1.1 billion and \$1.7 billion for the three months endedMarch 31, 2013, December 31, 2012 and September 30, 2012, respectively. There were no write-offs of purchased credit-impaired loans at June 30, 2012 and March 31, 2013, December 31, 2012 and September 30, 2012, respectively.

[Sometime of the write-offs of purchased credit-impaired loans at June 30, 2012 and March 31, 2013, December 31, 2012 and September 30, 2012, respectively.

[Sometime of the write-offs of purchased credit-impaired loans at June 30, 2012 and March 31, 2013, December 31, 2012 and September 30, 2012, respectively.

[Sometime of the write-offs of purchased credit-impaired loans at June 30, 2012 and September 30, 2012, respectively.

[Sometime of the write-offs of purchased credit-impaired loans at June 30, 2012 and September 30, 2012, respectively.

[Sometime of the write-offs of purchased credit-impaired loans at June 30, 2012 and September 30, 2012, respectively.

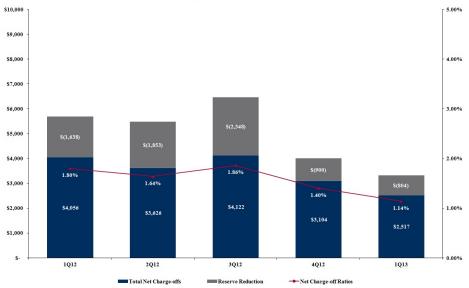
[Sometime of the write-offs of purchased credit-impaired loans at June 30, 2012 and September 30, 2012, respectively.

[Sometime of the write-offs of purchased credit-impaired loans at June 30, 2012 and September 30, 2012, respectively.

[Sometime of the write-offs of purchased credit-impaired loans at June 30, 2012 and September 30, 2012, respectively.

[Sometime of the write-offs of purchased credit-impaired loans at June 30, 2012 and September 30, 2012, respectivel

## Net Charge-offs (Reserve Reduction)



activities.

(5) Excludes U.S. small business commercial loans.

## Allocation of the Allowance for Credit Losses by Product Type

(Dollars in millions)

		March 31, 20	013		December 31, 2	2012	March 31, 2012				
Allowance for loan and lease losses	Amount	Percent of Total	Percent of Loans and Leases Outstanding (1)	Amount	Percent of Total	Percent of Loans and Leases Outstanding (1)	Amount	Percent of Total	Percent of Loans and Leases Outstanding (1)		
Residential mortgage	\$ 6,731	29.99%	2.62 %	\$ 7,088	29.31%	2.80%	\$ 8,272	25.68%	3.10%		
Home equity	6,707	29.89	6.50	7,845	32.45	7.26	12,701	39.43	10.48		
U.S. credit card	4,506	20.08	5.00	4,718	19.51	4.97	5,680	17.63	5.89		
Non-U.S. credit card	572	2.55	5.38	600	2.48	5.13	828	2.57	5.95		
Direct/Indirect consumer	690	3.08	0.85	718	2.97	0.86	1,001	3.11	1.16		
Other consumer	106	0.47	6.24	104	0.43	6.40	155	0.48	5.96		
Total consumer	19,312	86.06	3.55	21,073	87.15	3.81	28,637	88.90	4.88		
U.S. commercial (2)	1,866	8.31	0.87	1,885	7.80	0.90	2,098	6.51	1.08		
Commercial real estate	815	3.63	2.09	846	3.50	2.19	1,166	3.62	3.06		
Commercial lease financing	85	0.38	0.36	78	0.32	0.33	79	0.25	0.37		
Non-U.S. commercial	363	1.62	0.44	297	1.23	0.40	231	0.72	0.44		
Total commercial (3)	3,129	13.94	0.87	3,106	12.85	0.90	3,574	11.10	1.17		
Allowance for loan and lease losses	22,441	100.00 %	2.49	24,179	100.00%	2.69	32,211	100.00%	3.61		
Reserve for unfunded lending commitments	486			513			651				
Allowance for credit losses	\$ 22,927			\$ 24,692			\$ 32,862				

#### Asset Quality Indicators

Allowance for loan and lease losses/Total loans and leases(4)	2.49 %	2.69%	3.61%
Allowance for loan and lease losses (excluding the valuation allowance for purchased credit-impaired loans)/Total loans and leases (excluding purchased credit-impaired loans) (4, 5)	2.06	2.14	2.70
Allowance for loan and lease losses/Total nonperforming loans and leases (6)	102	107	126
Allowance for loan and lease losses (excluding the valuation allowance for purchased credit-impaired loans)/Total nonperforming loans and leases (5)	82	82	91
Ratio of the allowance for loan and lease losses/Annualized net charge-offs (7)	2.20	1.96	1.97
Ratio of the allowance for loan and lease losses (excluding purchased credit-impaired loans)/Annualized net charge-offs (5)	1.76	1.51	1.43
Ratio of the allowance for loan and lease losses/Annualized net charge-offs and purchased credit-impaired write-offs (8)	1.65	1.44	1.97

<sup>(1)</sup> Ratios are calculated as allowance for loan and lease losses as a percentage of loans and leases outstanding excluding loans accounted for under the fair value option. Consumer loans accounted for under the fair value option included residential mortgage loans of \$1.0 billion, \$1.0 billion and \$2.2 billion at March 31, 2013, December 31, 2012 and March 31, 2012, respectively. Commercial loans accounted for under the fair value option included U.S. commercial loans of \$2.1 billion, \$2.3 billion, \$2

respectively.

(3) Includes allowance for loan and lease losses for impaired commercial loans of 408 million, \$475 million and \$635 million at March 31, 2013, December 31, 2012 and March 31, 2012,

respectively.

(4) Total loans and leases do not include loans accounted for under the fair value option o\$8.8 billion, \$9.0 billion and \$9.2 billion at March 31, 2013, December 31, 2012 and March 31, 2012,

respectively.

(5) Excludes valuation allowance on purchased credit-impaired loans o \$4.5 billion, \$5.5 billion and \$8.9 billion at March 31, 2013, December 31, 2012 and March 31, 2012,

<sup>(5)</sup> Excludes valuation allowance on purchased credit-impaired loans of \$4.5 billion at March 31, 2013, December 31, 2012 and March 31, 2012, respectively.
(6) Allowance for loan and lease losses includes\$10.7 billion, \$12.0 billion and \$17.0 billion allocated to products (primarily the Card Services portfolios withir\*\*Consumer & Business Banking\* and purchased credit-impaired loans) that are excluded from nonperforming loans and leases at March 31, 2013, December 31, 2012, respectively. Excluding these amounts, allowance for loan and lease losses as a percentage of total nonperforming loans and leases wa63 percent, 54 percent and 60 percent at March 31, 2013, December 31, 2012 and March 31, 2012, respectively.

(7) Net charge-offs exclude \$839 million and \$1.1 billion of write-offs in the purchased credit-impaired loan portfolio aMarch 31, 2013 and December 31, 2012. These write-offs decreased the purchased credit-impaired valuation allowance included as part of the allowance for loan and lease losses.

(8) There were no write-offs of purchased credit-impaired loans aMarch 31, 2012.

#### **Exhibit A: Non-GAAP Reconciliations**

#### **Bank of America Corporation and Subsidiaries**

#### **Reconciliations to GAAP Financial Measures**

(Dollars in millions)

The Corporation evaluates its business based on a fully taxable-equivalent basis, a non-GAAP financial measure. The Corporation believes managing the business with net interest income on a fully taxable-equivalent basis provides a more accurate picture of the interest margin for comparative purposes. Total revenue, net of interest expense, includes net interest income on a fully taxable-equivalent basis and noninterest income. The Corporation views related ratios and analyses (i.e., efficiency ratios and net interest picely) on a fully taxable-equivalent basis. To derive the fully taxable-equivalent basis, round increase in income tax expense. This measure ensures comparability of net interest income arising from taxable and tax-exempt sources. The efficiency ratio measures the costs expended to generate a dollar of revenue, and net interest yield evaluates the basis points the Corporation earns over the cost of finals.

The Corporation also evaluates its business based on the following ratios that utilize tangible equity, a non-GAAP financial measure. Return on average tangible common shareholders' equity measures the Corporation's earnings contribution as a percentage of average common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible shareholders' equity measures the Corporation's earnings contribution as a percentage of average shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible capture that of related deferred tax liabilities. The tangible capture that of related deferred tax liabilities. The tangible capture that a liabilities divided by total assets (excluding mortgage servicing rights), net of related deferred tax liabilities. This tangible back tax liabilities. This tangible tax liabilities divided by ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. This tangible book value per common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. This divided by ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. This divided by ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. This divided by ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. This divided by ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. This divided by ending common shareho

Effective January 1, 2013, on a prospective basis, the Corporation adjusted the amount of capital being allocated to its business segments. The adjustment reflects an enhancement to prior-year methodology (economic capital) which focused solely on internal risk-based economic capital models. The enhanced methodology (allocated capital) now also considers the effect of regulatory capital requirements and future business plans in addition to internal risk-based economic capital models use a risk-adjusted methodology incorporating each segment's credit, market, interest rate, business and operational risk components. The capital allocated to the Corporation's business segments is referred to as allocated capital, a non-GAAP financial measure. Allocated capital in the Corporation's business segments is subject to change over time.

See the tables below and on pages42-44 for reconciliations of these non-GAAP financial measures with financial measures defined by GAAP for the three months ended arch 31, 2013, December 31, 2012, September 30, 2012, June 30, 2012 and March 31, 2012. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate supplemental financial data differently.

Reconciliation of net interest income to net interest income on a fully taxable-equivalent basis		First Quarter 2013		Fourth Quarter 2012	 Third Quarter 2012		Second Quarter 2012	_	First Quarter 2012
Net interest income	s	10,664	\$	10,324	\$ 9,938	\$	9,548	\$	10,846
Fully taxable-equivalent adjustment		211		231	 229		234		207
Net interest income on a fully taxable-equivalent basis	\$	10,875	\$	10,555	\$ 10,167	\$	9,782	\$	11,053
Reconciliation of total revenue, net of interest expense to total revenue, net of interest expense on a fully taxable-equivalent basis									
Total revenue, net of interest expense	\$	23,497	\$	18,660	\$ 20,428	\$	21,968	\$	22,278
Fully taxable-equivalent adjustment	_	211		231	 229		234	_	207
Total revenue, net of interest expense on a fully taxable-equivalent basis	\$	23,708	\$	18,891	\$ 20,657	\$	22,202	\$	22,485
Reconciliation of income tax expense (benefit) to income tax expense (benefit) on a fully taxable-equivalent basis									
Income tax expense (benefit)	\$	1,009	\$	(2,636)	\$ 770	\$	684	\$	66
Fully taxable-equivalent adjustment	_	211		231	 229		234		207
Income tax expense (benefit) on a fully taxable-equivalent basis	\$	1,220	\$	(2,405)	\$ 999	\$	918	\$	273
Reconciliation of average common shareholders' equity to average tangible common shareholders' equity									
Common shareholders' equity	s	218,238	\$	219,744	\$ 217,273	\$	216,782	\$	214,150
Goodwill		(69,945)		(69,976)	(69,976)		(69,976)		(69,967)
Intangible assets (excluding mortgage servicing rights)		(6,549)		(6,874)	(7,194)		(7,533)		(7,869)
Related deferred tax liabilities		2,425		2,490	 2,556		2,626		2,700
Tangible common shareholders' equity	\$	144,169	\$	145,384	\$ 142,659	\$	141,899	\$	139,014
Reconciliation of average shareholders' equity to average tangible shareholders' equity									
Shareholders' equity	s	237,008	\$	238,512	\$ 236,039	\$	235,558	\$	232,566
Goodwill		(69,945)		(69,976)	(69,976)		(69,976)		(69,967)
Intangible assets (excluding mortgage servicing rights)		(6,549)		(6,874)	(7,194)		(7,533)		(7,869)
Related deferred tax liabilities		2,425		2,490	 2,556		2,626		2,700
Tangible shareholders' equity	\$	162,939	\$	164,152	\$ 161,425	\$	160,675	\$	157,430
			_		 	_			

## **Exhibit A: Non-GAAP Reconciliations (continued)**

# **Bank of America Corporation and Subsidiaries**

# **Reconciliations to GAAP Financial Measures**

(Dollars in millions)							
		First Quarter 2013	Q	ourth uarter 2012	Third Quarter 2012	 Second Quarter 2012	First Quarter 2012
Reconciliation of period-end common shareholders' equity to period-end tangible common shareholders' equity							
Common shareholders' equity	\$	219,653	\$	218,188	\$ 219,838	\$ 217,213	\$ 213,711
Goodwill		(69,930)		(69,976)	(69,976)	(69,976)	(69,976)
Intangible assets (excluding mortgage servicing rights)		(6,379)		(6,684)	(7,030)	(7,335)	(7,696)
Related deferred tax liabilities	_	2,363		2,428	2,494	2,559	 2,628
Tangible common shareholders' equity	\$	145,707	\$	143,956	\$ 145,326	\$ 142,461	\$ 138,667
Reconciliation of period-end shareholders' equity to period-end tangible shareholders' equity							
Shareholders' equity	\$	238,433	\$	236,956	\$ 238,606	\$ 235,975	\$ 232,499
Goodwill		(69,930)		(69,976)	(69,976)	(69,976)	(69,976)
Intangible assets (excluding mortgage servicing rights)		(6,379)		(6,684)	(7,030)	(7,335)	(7,696)
Related deferred tax liabilities	_	2,363		2,428	2,494	2,559	 2,628
Tangible shareholders' equity	\$	164,487	\$	162,724	\$ 164,094	\$ 161,223	\$ 157,455
Reconciliation of period-end assets to period-end tangible assets							
Assets	\$	2,174,611	\$ 2,	209,974	\$ 2,166,162	\$ 2,160,854	\$ 2,181,449
Goodwill		(69,930)		(69,976)	(69,976)	(69,976)	(69,976)
Intangible assets (excluding mortgage servicing rights)		(6,379)		(6,684)	(7,030)	(7,335)	(7,696)
Related deferred tax liabilities	_	2,363		2,428	 2,494	2,559	 2,628
Tangible assets	\$	2,100,665	\$ 2,	135,742	\$ 2,091,650	\$ 2,086,102	\$ 2,106,405

Certain prior period amounts have been reclassified to conform to current period presentation.

This information is preliminary and based on company data available at the time of the presentation.

## **Exhibit A: Non-GAAP Reconciliations (continued)**

# **Bank of America Corporation and Subsidiaries**

# **Reconciliations to GAAP Financial Measures**

(Dollars in millions)		First		Fourth		Third		Second		First
		Quarter 2013		Quarter 2012		Quarter 2012		Quarter 2012		Quarter 2012
Reconciliation of return on average allocated capital/economic capital <sup>(1)</sup>	-									
Consumer & Business Banking										
Reported net income	\$	1,382	\$	1,421	\$	1,275	\$	1,146	\$	1,445
Adjustment related to intangibles <sup>(2)</sup>		2		3		3		4		3
Adjusted net income	\$	1,384	\$	1,424	\$	1,278	\$	1,150	\$	1,448
Average allocated equity	\$	58,388	\$	54,131	\$	53,918	\$	53,387	\$	52,890
Adjustment related to goodwill and a percentage of intangibles		(30,388)		(30,418)		(30,448)		(30,484)		(30,522)
Average allocated capital/economic capital	\$	28,000	\$	23,713	\$	23,470	\$	22,903	\$	22,368
Global Banking										
Reported net income	\$	1,338	\$	1,409	\$	1,221	\$	1,379	\$	1,573
Adjustment related to intangibles <sup>(2)</sup>		1		1		1		1		1
Adjusted net income	\$	1,339	\$	1,410	\$	1,222	\$	1,380	\$	1,574
Average allocated equity	\$	49,828	\$	44,815	\$	45,288	\$	45,229	\$	45,060
Adjustment related to goodwill and a percentage of intangibles		(24,828)		(24,849)		(24,852)		(24,856)		(24,860)
Average allocated capital/economic capital	\$	25,000	\$	19,966	\$	20,436	\$	20,373	\$	20,200
Global Markets										
Reported net income (loss)	\$	1,358	\$	183	\$	(274)	\$	499	\$	828
Adjustment related to intangibles <sup>(2)</sup>		2		2		2		3		2
Adjusted net income (loss)	\$	1,360	\$	185	\$	(272)	\$	502	\$	830
Average allocated equity	\$	34,645	\$	18,836	\$	18,070	\$	17,929	\$	19,032
Adjustment related to goodwill and a percentage of intangibles		(4,645)		(4,648)		(4,652)		(4,609)		(4,648)
Average allocated capital/economic capital	\$	30,000	\$	14,188	\$	13,418	\$	13,320	\$	14,384
Global Wealth & Investment Management										
Reported net income	s	720	\$	576	\$	571	\$	548	\$	550
Adjustment related to intangibles(2)		4		5		6		6		6
Adjusted net income	\$	724	\$	581	\$	577	\$	554	\$	556
Average allocated equity	s	20,323	\$	18,489	\$	18,199	\$	17,391	\$	16,822
Adjustment related to goodwill and a percentage of intangibles		(10,323)		(10,340)		(10,359)		(10,380)		(10,402)
		10,000		8,149			S			6,420

For footnotes see page44.

## Exhibit A: Non-GAAP Reconciliations (continued)

## **Bank of America Corporation and Subsidiaries**

## **Reconciliations to GAAP Financial Measures**

(Dollars in millions)		First Quarter 2013	Fourth Quarter 2012	ıarter		г
Consumer & Business Banking						
<u>Deposits</u>						
Reported net income	\$	398	\$ 32	2 5	S 40	103
Adjustment related to intangibles <sup>(2)</sup>				_	-	
Adjusted net income	\$	398	\$ 32	2 5	\$ 40	103
Average allocated equity	\$	35,407	\$ 33,47	9 9	32,2	219
Adjustment related to goodwill and a percentage of intangibles		(20,007)	(20,0	3)	(20,0	030)
Average allocated capital/economic capital	s	15,400	\$ 13,40	6 5	12,1	89
<u>Card Services</u>						
Reported net income	s	984	\$ 1,09	19	3 1,0	)42
Adjustment related to intangibles <sup>(2)</sup>		2		3		3
Adjusted net income	<u>\$</u>	986	\$ 1,10	12	1,0	)45
Average allocated equity	\$	22,981	\$ 20,65	2 5	3 20,6	571
Adjustment related to goodwill and a percentage of intangibles		(10,381)	(10,40	5)	(10,4	92)
Average allocated capital/economic capital	\$	12,600	\$ 10,24	7	3 10,1	79

<sup>(1)</sup> There are no adjustments to reported net income (loss) or average allocated equity foConsumer Real Estate Services.
(2) Represents cost of funds, earnings credits and certain expenses related to intangibles.