# UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

#### FORM 8-K

# CURRENT REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): April 16, 2018

### **BANK OF AMERICA CORPORATION**

(Exact name of registrant as specified in its charter)

Delaware (State or Other Jurisdiction of Incorporation) 1-6523 (Commission File Number) 56-0906609

(IRS Employer Identification No.)

100 North Tryon Street Charlotte, North Carolina 28255 (Address of principal executive offices)

(704) 386-5681 (Registrant's telephone number, including area code)

Not Applicable (Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)	
Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)	
Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))	
Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))	
by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (17 CFR 230.405) or Rule 12b-2 curities Exchange Act of 1934 (17 CFR 240.12b-2)	
rging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised accounting standards provided pursuant to Section 13(a) of the Exchange Act	

#### ITEM 2.02. RESULTS OF OPERATIONS AND FINANCIAL CONDITION.

On April 16, 2018, Bank of America Corporation (the "Corporation") announced financial results for thefirst quarter ended March 31, 2018, reporting first quarter net income of \$6.9 billion, or \$0.62 per diluted share. A copy of the press release announcing the Corporation's results for thefirst quarter ended March 31, 2018 (the "Press Release") is attached hereto as Exhibit 99.1 and is incorporated by reference in this Item 2.02. The Press Release is available on the Corporation's website.

The information provided in Item 2.02 of this report, including Exhibit 99.1, shall be deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended

#### ITEM 7.01. REGULATION FD DISCLOSURE.

On April 16, 2018, the Corporation will hold an investor conference call and webcast to discuss financial results for thefirst quarter ended March 31, 2018, including the Press Release and other matters relating to the Corporation.

The Corporation has also made available on its website presentation materials containing certain historical and forward-looking information relating to the Corporation (the "Presentation Materials") and materials that contain additional information about the Corporation's financial results for the first quarter ended March 31, 2018 (the "Supplemental Information"). The Presentation Materials and the Supplemental Information are furnished herewith as Exhibit 99.2 and Exhibit 99.3, respectively, and are incorporated by reference in this Item 7.01. All information in Exhibits 99.2 and 99.3 is presented as of the particular date or dates referenced therein, and the Corporation does not undertake any obligation to, and disclaims any duty to, update any of the information provided.

The information provided in Item 7.01 of this report, including Exhibits 99.2 and 99.3, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, nor shall the information or Exhibits 99.2 or 99.3 be deemed incorporated by reference in any filings under the Securities Act of 1933, as amended.

#### ITEM 9.01. FINANCIAL STATEMENTS AND EXHIBITS.

(d) Exhibits.

Exhibit 99.1 is filed herewith. Exhibits 99.2 and 99.3 are furnished herewith.

EXHIBIT NO.	DESCRIPTION OF EXHIBIT
<u>99.1</u>	The Press Release
99.2	The Presentation Materials
99.3	The Supplemental Information

#### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Corporation has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

#### BANK OF AMERICA CORPORATION

By: /s/ Rudolf A. Bless

Rudolf A. Bless

Chief Accounting Officer

Dated: April 16, 2018

MERRILL LYNCH U.S. TRUST

#### Bank of America Reports Record Quarterly Earnings of \$6.9 Billion, EPS \$0.62 Pretax Earnings of \$8.4 Billion, up 15%, on Strong Operating Leverage

#### Q1-18 Financial Highlights<sup>1</sup>

#### Pretax income up 15% to \$8.4 billion

- · Net income up 30% to a record \$6.9 billion
- · Diluted earnings per share up 38% to \$0.62
- · Revenue, net of interest expense, increased 4% to \$23.1 billion
  - Net interest income (NII) increased \$550 million, or 5%, to \$11.6 billion, reflecting benefits from higher interest rates, as well as loan and deposit growth
  - Noninterest income increased \$327 million, or 3%, to \$11.5 billion, reflecting strength in Equities and higher asset management fees
- · Provision for credit losses stable at \$834 million
- Noninterest expense declined \$196 million, or 1%, to \$13.9 billion; efficiency ratio improved to
- · The Tax Act resulted in an ongoing reduction to the effective tax rate of approximately 9 percentage points'
- · Average loan balances in business segments rose \$45 billion, or 5%, to \$864 billion
- · Average deposit balances rose \$41 billion, or 3%, to a record \$1.3 trillion, led by Consumer Banking
- · Solid financial returns
  - Return on average assets 1.21%
- Return on average common shareholders' equity 10.8%
- Return on average tangible common shareholders' equity 15.3%

#### Q1-18 Business Segment Highlights<sup>1</sup>

#### Consumer Banking



- · Revenue rose 9% to \$9.0 billion
- Loans up 8%; deposits up 6%
- Merrill Edge brokerage assets up 18%
- Active mobile banking users increased 12% to 24.8 million
- · Combined credit/debit spend up 9% to \$137 billion

#### Global Wealth and Investment Management



- · Revenue rose 6% to \$4.9 billion
- · Total client balances increased \$140 billion to \$2.7 trillion
- · Loans increased 7% to \$159 billion
- · Record pretax margin of 29%

#### Global Banking



- · Revenue of \$4.9 billion
- Loans increased 3% to \$352 billion, driven by international and domestic C&I lending
- Deposits increased 6% to \$324 billion
- · Efficiency ratio remained low at 44%

#### Global Markets



- · Sales and trading revenue of \$4.1 billion, including net debit valuation adjustment (DVA) of \$64 million
- · Excluding net DVA, sales and trading revenue up 1% to \$4.1 billion
- Equities up 38% to \$1.5 billion<sup>(C)</sup>
- FICC down 13% to \$2.5 billion vs. strong year-ago quarter(C)

#### **CEO Commentary**

\*Our responsible growth model continues to deliver consistent results. Strong client activity, coupled with a growing global economy and solid U.S. consumer activity, led to record quarterly earnings. We grew loans in our business segments by \$45 billion and increased deposits by \$41 billion. We continue to invest in new capabilities in our mobile banking app, the expansion and renovation of our financial centers, and the hiring of additional client relationship professionals. We believe these investments, and our focus on operational excellence, will drive sustainable growth over time."

#### - Brian Moynihan, Chief Executive Officer

Financial Highlights	Three months ended			
(\$ in billions, except per share data)	3/31/2018	12/31/2017	3/31/2017	
Total revenue, net of interest expense	\$23.1	\$20.4	\$22.2	
Net income	6.9	2.4	5.3	
Diluted earnings per share	\$0.62	\$0.20	\$0.45	
Return on average assets	1.21%	0.41%	0.97%	
Return on average common shareholders' equity	10.85	3.29	8.09	
Return on average tangible common shareholders' equity <sup>3</sup>	15.26	4.56	11.44	
Efficiency ratio	60	65	63	

Financial Highlights and Business Segment Highlights compare to the year-ago quarter unless noted. Loan and deposit balances are shown on an average basis unless noted.
On December 22, 2017, the Tax Cuts and Jobs Act (the Tax Act) was enacted, which included a lower U.S. corporate tax rate effective in 2018.

BANK OF AMERICA MERRILL LYNCH U.S. TRUST BANK OF AMERICA MERRILL LYNCH

#### **CFO Commentary**

"This was a strong quarter. Revenue was up 4 percent year-over-year and expenses were down 1 percent, making this the 13<sup>th</sup> consecutive quarter of positive operating leverage. We also carefully managed credit costs. This enabled us to deliver double-digit EPS growth. We also returned \$6.1 billion in capital to our shareholders through dividends and common stock repurchases."

#### - Paul M. Donofrio, Chief Financial Officer



#### Consumer Banking

#### Financial Results<sup>1</sup>

- Pretax income grew 19%, to \$3.6 billion, driven by solid operating leverage as revenue growth outpaced expense growth
- Net income increased \$803 million, or 42%, to \$2.7 billion
- Revenue increased \$748 million, or 9%, to \$9.0 billion
- NII increased \$729 million, or 13%, driven by higher interest rates and strong deposit and loan growth
- Noninterest income increased \$19 million, or 1%, reflecting higher card income, partially offset by lower mortgage banking income
- Provision for credit losses increased \$97 million to \$935 million, primarily driven by credit card seasoning and loan growth. Net charge-offs increased \$105 million to \$877 million; net chargeoff ratio was 1.27% compared to 1.21%
- Noninterest expense rose \$70 million, or 2%, to \$4.5 billion, driven by investments in digital capabilities and business growth

#### Three months ended

(\$ in millions)	3/31/2018	12/31/2017	3/31/2017
Total revenue (FTE) <sup>2</sup>	\$9,032	\$8,955	\$8,284
Provision for credit losses	935	886	838
Noninterest expense	4,480	4,507	4,410
Pretax income	3,617	3,562	3,036
Income tax expense	922	1,365	1,144
Net income	\$2,695	\$2,197	\$1,892

<sup>&</sup>lt;sup>1</sup> Comparisons are to the year-ago quarter unless noted.

#### Business Highlights<sup>1,2</sup>

- Average deposits grew \$39 billion, or 6%; average loans grew \$22 billion, or 8%
- Merrill Edge brokerage assets grew \$28 billion, or 18%, to \$182 billion, driven by record client flows and market performance
- · Combined credit/debit card spending up 9%
- 4,435 financial centers, including 32 new openings and 316 renovations during the past 12 months
- Digital usage continued to grow; digital sales grew to 26% of all Consumer Banking sales (see page 8 for more information)
  - Mobile channel usage up 32% to 1.38 billion interactions
  - 28.6 million person-to-person payments through Zelle®, more than double the year-ago quarter
  - 24.8 million active mobile banking users, up 12%
- Efficiency ratio improved to 50% from 53%, despite continued investment in primary sales professionals, digital capabilities and financial center builds/ renovations

(\$ in billions)	3/31/2018	12/31/2017	3/31/2017
Average deposits	\$674.4	\$665.5	\$635.6
Average loans and leases	279.6	275.7	257.9
Brokerage assets (EOP)	182.1	177.0	153.8
Active mobile banking users (MM)	24.8	24.2	22.2
Number of financial centers	4,435	4,470	4,559
Efficiency ratio (FTE)	50%	50%	53%
Return on average allocated capital	30	24	21
Total U.S. Consumer Credit	Card <sup>2</sup>		
Average credit card outstanding balances	\$94.4	\$93.5	\$89.6
Total credit/debit spend	137.4	143.4	125.9
Risk-adjusted margin	8.3%	8.7%	8.9%

<sup>&</sup>lt;sup>1</sup> Comparisons are to the year-ago quarter unless noted.

<sup>&</sup>lt;sup>2</sup> Revenue, net of interest expense.

<sup>&</sup>lt;sup>2</sup> The U.S. consumer credit card portfolio includes Consumer Banking and GWIM.



#### Global Wealth and Investment Management

#### Financial Results<sup>1</sup>

- Pretax income increased 12% to a record \$1.4 billion, as solid revenue growth more than offset increased revenue-related expenses
- Net income increased \$262 million, or 34%, to \$1.0 billion
- Revenue rose \$264 million, or 6%, to a record \$4.9 billion
  - NII grew \$34 million, or 2%, driven by higher shortterm interest rates and loan balances
  - Noninterest income increased \$230 million, or 8%, as higher asset management fees more than offset lower transactional revenue
- Noninterest expense increased \$99 million, or 3%, primarily driven by higher revenue-related incentive costs

#### Three months ended

(\$ in millions)	3/31/2018	12/31/2017	3/31/2017
Total revenue (FTE) <sup>2</sup>	\$4,856	\$4,683	\$4,592
Provision for credit losses	38	6	23
Noninterest expense	3,428	3,473	3,329
Pretax income	1,390	1,204	1,240
Income tax expense	355	462	467
Net income	\$1,035	\$742	\$773

<sup>&</sup>lt;sup>1</sup> Comparisons are to the year-ago quarter unless noted. <sup>2</sup> Revenue, net of interest expense.

#### Business Highlights<sup>1</sup>

- Total client balances increased \$140 billion, or 5%, to \$2.7 trillion, driven by higher market valuations and strong AUM flows
- Average deposit balances declined \$14 billion, or 6%, due primarily to clients shifting balances into investments during the first half of 2017
- Average loans and leases grew \$11 billion, or 7%, driven by mortgage and structured lending; 32<sup>nd</sup> consecutive quarter of average loan growth
- Strong AUM flows of \$24.2 billion, reflecting solid client activity, as well as a shift from brokerage to AUM
- · Pretax margin increased to a record 29% from 27%
- · Number of wealth advisors2 increased 4% to 19,276

(\$ in billions)	3/31/2018	12/31/2017	3/31/2017
Average deposits	\$243.1	\$240.1	\$257.4
Average loans and leases	159.1	157.1	148.4
Total client balances (EOP)	2,725.5	2,751.9	2,585.4
AUM flows	24.2	18.2	29.2
Pretax margin	29%	26%	27%
Return on average allocated	29	21	22

<sup>&</sup>lt;sup>1</sup> Comparisons are to the year-ago quarter unless noted.

<sup>&</sup>lt;sup>2</sup> Includes financial advisors in Consumer Banking of 2,538 and 2,121 in Q1-18 and Q1-17.



#### **Global Banking**

#### Financial Results<sup>1</sup>

- Pretax income declined 2%, reflecting lower noninterest income, partially offset by higher NII
- Net income increased \$287 million, or 17%, to \$2.0 billion
- Revenue decreased \$21 million, or 0.4%, to \$4.9 billion
  - NII increased \$38 million, or 1%, reflecting the benefits of higher interest rates, as well as deposit and loan growth
  - Noninterest income decreased \$59 million, or 2.5%, primarily due to lower investment banking fees
- Noninterest expense increased \$32 million, or 1%, primarily due to higher personnel costs associated with hiring additional client-facing associates

#### Three months ended

(\$ in millions)	3/31/2018	12/31/2017	3/31/2017
Total revenue (FTE) <sup>2,3</sup>	\$4,934	\$5,019	\$4,955
Provision for credit losses	16	132	17
Noninterest expense	2,195	2,161	2,163
Pretax income	2,723	2,726	2,775
Income tax expense	707	1,046	1,046
Net income	\$2,016	\$1,680	\$1,729

<sup>&</sup>lt;sup>1</sup> Comparisons are to the year-ago quarter unless noted.

#### Business Highlights<sup>1,2</sup>

- Average deposits increased \$19 billion, or 6%, to \$324 billion
- Average loans and leases grew \$9 billion, or 3%, to \$352 billion, driven by growth in international and domestic commercial and industrial lending
- Total firmwide investment banking fees (excluding self-led deals) decreased 15% to \$1.4 billion from a strong year-ago quarter
- · Efficiency ratio remained low at 44%

(\$ in billions)	3/31/2018	12/31/2017	3/31/2017
Average deposits	\$324.4	\$329.8	\$305.2
Average loans and leases	351.7	350.3	342.9
Total Corp. IB fees (excl. self-led) <sup>2</sup>	1.4	1.4	1.6
Global Banking IB fees <sup>2</sup>	0.7	0.8	0.9
Business Lending revenue	2.1	2.3	2.2
Global Transaction Services revenue	1.9	1.9	1.7
Efficiency ratio (FTE)	44%	43%	44%
Return on average allocated	20	17	18

Comparisons are to the year-ago quarter unless noted.

<sup>&</sup>lt;sup>2</sup> Global Banking and Global Markets share in certain deal economics from investment banking, loan origination activities and sales and trading activities.

<sup>&</sup>lt;sup>3</sup> Revenue, net of interest expense.

<sup>&</sup>lt;sup>2</sup> Global Banking and Global Markets share in certain deal economics from investment banking, loan origination activities and sales and trading activities.



#### Global Markets

#### Financial Results<sup>1</sup>

- · Pretax income of \$2.0 billion
- · Net income increased \$161 million, or 12%, to \$1.5
- · Revenue increased \$78 million, or 2%, to \$4.8 billion, driven by higher sales and trading revenue
- · Noninterest expense increased \$61 million, or 2%, to \$2.8 billion, reflecting continued investments in
- · Average total assets increased \$71 billion, primarily due to targeted growth in both Equities and Fixed Income, Currencies and Commodities (FICC)
- Average VaR of \$40 million remained low<sup>5</sup> - No trading loss days recorded in Q1-18, Q4-17 or

#### Three months ended

(\$ in millions)	3/31/2018	12/31/2017	3/31/2017
Total revenue (FTE) <sup>2,3</sup>	\$4,786	\$3,396	\$4,708
Net DVA <sup>4</sup>	64	(118)	(130)
Total revenue (excl. net DVA) (FTE) <sup>2,3,4</sup>	\$4,722	\$3,514	\$4,838
Provision for credit losses	(3)	162	(17)
Noninterest expense	2,818	2,614	2,757
Pretax income	1,971	620	1,968
Income tax expense	513	210	671
Net income	\$1,458	\$410	\$1,297
Net income (excl. net DVA) <sup>4</sup>	\$1,409	\$483	\$1,378

Comparisons are to the year-ago quarter unless noted.
Global Banking and Global Markets share in certain deal economics from investment banking, loan origination activities and sales and trading activities.
Revenue, net of interest expense.
Revenue and net income, excluding net DVA, are non-GAAP financial measures. See endnote C for more information.
VaR model uses a historical simulation approach based on three years of historical data and an expected shortfall methodology equivalent to a 99% confidence level. Using a 95% confidence level, average VaR was \$21MM, \$17MM and \$21MM for Q1-18, Q4-17 and Q1-17 respectively. respectively.

#### Business Highlights<sup>1,2</sup>

- · Sales and trading revenue increased \$218 million, or 6%, to \$4.1 billion
- · Excluding net DVA, sales and trading revenue increased 1% to \$4.1 billion(C)
  - FICC sales and trading revenue decreased 13%, driven by lower activity and less favorable markets in credit-related products, partially offset by improved activity in rates and currencies
  - Equities increased 38%, driven by increased client activity and a strong trading performance in derivatives

(\$ in billions)	3/31/2018	12/31/2017	3/31/2017
Average total assets	\$678.4	\$659.4	\$607.0
Average trading-related assets	463.2	449.7	422.4
Average loans and leases	73.8	73.6	70.1
Sales and trading revenue <sup>2</sup>	4.1	2.5	3.9
Sales and trading revenue (excl. net DVA) <sup>(C),2</sup>	4.1	2.7	4.0
Global Markets IB fees <sup>2</sup>	0.6	0.6	0.7
Efficiency ratio (FTE)	59%	77%	59%
Return on average allocated capital	17	5	15

Comparisons are to the year-ago quarter unless noted.
 Global Banking and Global Markets share in certain deal economics from investment banking, loan origination activities and sales and trading activities.

#### All Other

#### Financial Results<sup>1</sup>

- · Net loss of \$286 million, compared to a net loss of \$354 million
- · Revenue declined \$239 million, driven by the sale of the non-U.S. consumer credit card business in the second quarter of 2017
- · The provision for credit losses improved \$126 million to a benefit of \$152 million, primarily driven by continued runoff of the non-core portfolio
- · Noninterest expense decreased \$458 million to \$976 million, due to lower litigation expense, the sale of the non-U.S consumer credit card business and lower non-core mortgage costs
- · Income tax expense for both Q1-18 and Q1-17 included a \$0.2 billion tax benefit related to stockbased compensation. Income tax expense for Q4-17 included the impact of the Tax Act

#### Three months ended

(\$ in millions)	3/31/2018	12/31/2017	3/31/2017
Total revenue (FTE) <sup>2</sup>	\$(333)	\$(1,366)	\$(94)
Provision for credit losses	(152)	(185)	(26)
Noninterest expense	976	519	1,434
Pretax loss	(1,157)	(1,700)	(1,502)
Income tax expense (benefit)	(871)	964	(1,148)
Net loss	\$(286)	\$(2,664)	\$(354)

<sup>&</sup>lt;sup>1</sup> Comparisons are to the year-ago quarter unless noted.
<sup>2</sup> Revenue, net of interest expense.

Note: All Other consists of asset liability management (ALM) activities, equity investments, non-core mortgage loans and servicing activities, the net impact of periodic revisions to the mortgage servicing rights (MSR) valuation model for both core and non-core MSRs and the related economic hedge results, liquidating businesses and residual expense allocations. ALM activities encompass certain residential mortgages, debt securities, interest rate and foreign currency risk management activities, the impact of certain allocation methodologies and hedge ineffectiveness. The results of certain ALM activities are allocated to our business segments. Equity investments include our merchant services joint venture, as well as a portfolio of equity, real estate and other alternative investments. During the second quarter of 2017, we sold our non-U.S. consumer credit card business.

#### **Credit Quality**

#### Highlights1

- · Overall credit quality remained strong across both the consumer and commercial portfolios
- · Net charge-offs declined \$23 million to \$911 million
- The net charge-off ratio decreased to 0.40% from 0.42%
- · The provision for credit losses was stable at \$834 million
- Nonperforming assets declined \$943 million to \$6.7 billion, driven primarily by loan sales and credit quality improvement in energy exposures

#### Reserve Release

· The net reserve release decreased to \$77 million, from \$99 million in the year-ago quarter. The reserve release was driven by continued improvements in consumer real estate and energy exposures, partially offset by continued seasoning in the U.S. Card portfolio

#### Three months ended

(\$ in millions)	3/31/2018	12/31/2017	3/31/2017
Provision for credit losses	\$834	\$1,001	\$835
Net charge-offs <sup>2</sup>	911	1,237	934
Net charge-off ratio <sup>3</sup>	0.40%	0.53%	0.42%
At period-end			
Nonperforming assets <sup>4</sup>	\$6,694	\$6,758	\$7,637
Nonperforming assets ratio <sup>4</sup>	0.72%	0.73%	0.84%
Allowance for loan and lease losses <sup>5</sup>	\$10,260	\$10,393	\$11,354
Allowance for loan and lease losses ratio <sup>5</sup>	1.11%	1.12%	1.25%

Comparisons are to the year-ago quarter unless noted.

Includes net charge-offs of \$44 million in Q1-17 for non-U.S. credit card loans. During the second quarter of 2017, we sold our non-U.S. consumer credit card business.

Net charge-off ratio is calculated as annualized net charge-offs divided by average outstanding loans and leases during the period.

Nonperforming assets ratio is calculated as nonperforming loans, leases and foreclosed properties (nonperforming assets) divided by outstanding loans, leases and foreclosed properties at the end of the period.

Allowance for loan and lease sousses ratio is calculated as allowance for loan and lease losses divided by loans and leases outstanding at the end of the period. Excluding non-U.S. consumer credit card allowance of \$242 million and loans of \$9.5 billion, the allowance for loan and lease losses in Q1-17 was \$11.1 billion and the allowance ratio was 1.24%.

Note: Ratios do not include loans accounted for under the fair value option.

#### Leadership in high-tech, high-touch

(All comparisons are Q1-2018 vs. Q1-2017 unless otherwise noted)

# Bank of America

#### High-Tech



#### No. 1 in online banking and digital sales functionality

35.5MM active digital banking users

26% of all Consumer sales through digital

\$682B in total payments processed

-- \$365B in digital payments

~29MM P2P payments via Zelle®, up 130% YoY, representing \$9B

445K digital appointments in Q1-18



#### J.D. Power 2018 Certified Mobile App

24.8MM active mobile banking users

- 1.4B mobile channel logins
  - -- 24% of deposit transactions via mobile device, equal to 1,280 financial
- 2,400 auto dealers now participate in our auto digital shopping experience

Launched digital mortgage and Erica digital Al assistant

-- 9 states where Erica is available



#### Named most innovative investment bank and best bank for global payments

475K digital channel users across our commercial, large corporate and business banking businesses

28K payment approvals via CashPro mobile in Q1-18, up 188%

29MM Global Markets trades executed per day



### Highest number of patents of any financial

3,200+ patents awarded or pending

72 Blockchain patents granted or pending



#### Innovation in wealth management

Merrill Edge Guided Investing launched new functionality including expanded account types, mobile app integration and funding options



Introduced ability for clients to text advisors in a secure environment

#### High-Touch



- 4,435 financial centers
  - -- 32 new openings in last 12 months
  - -- 316 renovations in last 12 months



#### 16,011 ATMs

- -- 8,979 newly replaced or upgraded
- -- 15,125 contactless enabled

#### **Expanding into new markets**



#### **Current locations**

#### New financial center markets

Cincinnati Cleveland Columbus

Denver Indianapolis Pittsburgh Lexington

Minneapolis/St. Paul Salt Lake City



47MM Consumer and Small Business relationships



19,276 Wealth advisors in Global Wealth & Investment Management and Consumer Banking



#### Global footprint serving middle-market, large corporate and institutional clients

35+ countries

79% of the 2017 Global Fortune 500 and 95% of the U.S. Fortune 1000 have a relationship with us

Increased client-facing professionals to further strengthen local market coverage

#### Balance Sheet, Liquidity and Capital Highlights (\$ in billions except per share data, end of period, unless otherwise noted)

	Three months ended				
	3/31/2018	12/31/2017	3/31/2017		
Total assets	\$2,328.5	\$2,281.2	\$2,247.8		
Total loans and leases	934.1	936.7	906.2		
Total loans and leases in business segments (excluding All Other)	869.5	867.3	823.0		
Total deposits	1,328.7	1,309.5	1,272.1		
Average Balance Sheet					
Average total assets	\$2,325.9	\$2,301.7	\$2,231.6		
Average loans and leases <sup>1</sup>	931.9	927.8	914.1		
Average deposits	1,297.3	1,293.6	1,256.6		
Funding and Liquidity					
Long-term debt	\$232.3	\$227.4	\$221.4		
Global Liquidity Sources, average <sup>(D)</sup>	522	522	507		
Time to required funding (months) <sup>(D)</sup>	56	49	40		
Liquidity coverage ratio <sup>(D)</sup>	124%	125%	n/a		
Equity					
Common shareholders' equity	\$241.6	\$244.8	\$242.8		
Common equity ratio	10.4%	10.7%	10.8%		
Tangible common shareholders' equity <sup>2</sup>	\$171.3	\$174.5	\$171.7		
Tangible common equity ratio <sup>2</sup>	7.6%	7.9%	7.9%		
Per Share Data <sup>3</sup>					
Common shares outstanding (in billions)	10.18	10.29	9.97		
Book value per common share	\$23.74	\$23.80	\$24.34		
Tangible book value per common share <sup>2</sup>	16.84	16.96	17.22		
Regulatory Capital <sup>(E)</sup>					
Basel 3 <sup>(4)</sup>					
CET1 capital	\$164.8	\$168.5	\$164.3		
Standardized approach					
Risk-weighted assets	\$1,452	\$1,443	\$1,416		
CET1 ratio	11.4%	11.7%	11.6%		
Advanced approaches					
Risk-weighted assets	\$1,458	\$1,459	\$1,498		
CET1 ratio	11.3%	11.5%	11.0%		
Supplementary leverage <sup>(F)</sup>					
Bank holding company supplementary leverage ratio (SLR)	6.8%	6.9%	7.0%		

<sup>&</sup>lt;sup>1</sup> Includes 59.4 billion of non-U.S. consumer credit card loans in Q1-17. During the second quarter of 2017, we sold our non-U.S. consumer credit card business.

<sup>2</sup> Represents a non-GAAP financial measure. For reconciliation, see pages 17-18 of this press release.

<sup>3</sup> Berkshire Hathaway exercised its warrants to purchase 700 million shares of BAC common stock in Q3-17 using its Series T preferred shares, which resulted in an

increase to common shares outstanding.

Transition provisions of Basel 3 are fully phased-in as of January 1, 2018. Prior periods are presented on a fully phased-in basis. n/a = not applicable

#### **Endnotes**

BANK OF AMERICA

Effective January 1, 2018, the Corporation adopted new accounting standards, among which are:

- Tax effects in accumulated other comprehensive income (OCI), which addresses certain tax effects in accumulated OCI related to the Tax Cuts and Jobs Act. In connection with the adoption, the Corporation reclassified \$1.3 billion from accumulated OCI to retained earnings;
- Hedge accounting, which simplifies and expands the ability to apply hedge accounting to certain risk management activities. This standard does not have a material impact on the Corporation's Consolidated Financial Statements;
- Presentation of pension costs, which requires separate presentation of the service cost component of pension expense from all other components of net pension benefit/cost. This standard requires restatement of all prior periods in the Consolidated Statement of Income and is not material to any period presented: and
- Revenue from contracts with customers, which addresses the recognition of revenue for certain contracts with customers. This standard does not have a material impact on the Corporation's Consolidated Financial Statements.

The Corporation also reclassified prior periods in the Consolidated Statement of Income to include mortgage banking income and gains on sales of debt securities in other income, and in the Consolidated Balance Sheet to include mortgage servicing rights in other assets.

- A The Corporation also measures net interest income on an FTE basis, which is a non-GAAP financial measure. FTE basis is a performance measure used in operating the business that management believes provides investors a more accurate picture of the interest margin for comparative purposes. The Corporation believes that this presentation allows for comparison of amounts from both taxable and tax-exempt sources, and is consistent with industry practices. Net interest income on an FTE basis was \$11.8 billion, \$11.7 billion and \$11.3 billion for the three months ended March 31, 2018, December 31, 2017 and March 31, 2017. For reconciliation to GAAP financial measures, refer to pages 17–18 of this press release. The FTE adjustment was \$150 million, \$251 million and \$197 million for the three months ended March 31, 2018, December 31, 2017 and March 31, 2017, respectively.
- Return on average tangible common shareholders' equity is a non-GAAP financial measure. For reconciliation to GAAP financial measures, see pages 17–18 of this press release.
- C Global Markets revenue and net income, excluding net debit valuation adjustments (DVA), and sales and trading revenue, excluding net DVA, are non-GAAP financial measures. Net DVA gains (losses) were \$64 million, \$(118) million and \$(130) million for the three months ended March 31, 2018, December 31, 2017 and March 31, 2017, respectively. FICC net DVA gains (losses) were \$78 million, \$(112) million and \$(120) million for the three months ended March 31, 2018, December 31, 2017 and March 31, 2017, respectively. Equities net DVA gains (losses) were \$(14) million, \$(6) million and \$(10) million for the three months ended March 31, 2018, December 31, 2017 and March 31, 2017, respectively.
- Liquidity Coverage Ratio at March 31, 2018 is preliminary. Global Liquidity Sources (GLS) include cash and high-quality, liquid, unencumbered securities, limited to U.S. government securities, U.S. agency securities, U.S. agency MBS, and a select group of non-U.S. government and supranational securities, and are readily available to meet funding requirements as they arise. They do not include Federal Reserve Discount Window or Federal Home Loan Bank borrowing capacity. Transfers of liquidity among legal entities may be subject to certain regulatory and other restrictions. The Liquidity Coverage Ratio (LCR) represents the consolidated average amount of high-quality liquid assets as a percentage of the prescribed average net cash outflows over a 30-calendar-day period of significant liquidity stress, under the U.S. LCR final rule. Time to required funding (TTF) is a debt coverage measure and is expressed as the number of months unsecured holding company obligations of Bank of America Corporation can be met using only the Global Liquidity Sources held at the BAC parent company and NB Holdings without the BAC parent company issuing debt or sourcing additional liquidity. We define unsecured contractual obligations for purposes of this metric as maturities of senior or subordinated debt issued or guaranteed by Bank of America Corporation.
- Regulatory capital ratios at March 31, 2018 are preliminary. Bank of America reports regulatory capital ratios under both the Standardized and Advanced approaches. The approach that yields the lower ratio is used to assess capital adequacy, which is the Advanced approaches for the periods presented. The Basel 3 regulatory capital transition provisions were phased in through January 1, 2018. Prior periods are presented on a fully phased-in basis.
- F The numerator of the SLR is quarter-end Basel 3 Tier 1 capital. The denominator is total leverage exposure based on the daily average of the sum of onbalance sheet exposures less permitted Tier 1 deductions, as well as the simple average of certain off-balance sheet exposures, as of the end of each month in a quarter. Off-balance sheet exposures primarily include undrawn lending commitments, letters of credit, potential future derivative exposures and repo-style transactions. SLR requirements became effective January 1, 2018.

#### Contact Information and Investor Conference Call Invitation

MERRILL LYNCH



Investor Call Information

Note: Chief Executive Officer Brian Moynihan and Chief Financial Officer Paul Donofrio will discuss firstquarter 2018 financial results in a conference call at 8:30 a.m. ET today. The presentation and supporting materials can be accessed on the Bank of America Investor Relations website at http://investor.bankofamerica.com.

For a listen-only connection to the conference call, dial 1.877.200.4456 (U.S.) or 1.785.424.1732 (international). The conference ID is 79795. Please dial in 10 minutes prior to the start of the call. Investors can access replays of the conference call by visiting the Investor Relations website or by calling 1.800.934.4850 (U.S.) or 1.402.220.1178 (international) from noon on April 16 through 11:59 p.m. ET on April

#### Investors May Contact:

Lee McEntire, Bank of America, 1.980.388.6780

Jonathan Blum, Bank of America (Fixed Income), 1.212.449.3112

#### Reporters May Contact:

Jerry Dubrowski, Bank of America, 1.646.855.1195 jerome.f.dubrowski@bankofamerica.com

Lawrence Grayson, Bank of America, 1.864.370.6709 lawrence.grayson@bankofamerica.com

#### **About Bank of America**

Bank of America is one of the world's leading financial institutions, serving individual consumers, small and middle-market businesses and large corporations with a full range of banking, investing, asset management and other financial and risk management products and services. The company provides unmatched convenience in the United States, serving approximately 47 million consumer and small business relationships with approximately 4,400 retail financial centers, approximately 16,000 ATMs, and award-winning digital banking with approximately 36 million active users, including approximately 25 million mobile users. Bank of America is a global leader in wealth management, corporate and investment banking and trading across a broad range of asset classes, serving corporations, governments, institutions and individuals around the world. Bank of America offers industry-leading support to approximately 3 million small business owners through a suite of innovative, easy-to-use online products and services. The company serves clients through operations across the United States, its territories and more than 35 countries. Bank of America Corporation stock (NYSE: BAC) is listed on the New York Stock Exchange.

#### Forward-Looking Statements

Bank of America Corporation (the "Company") and its management may make certain statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements can be identified by the fact that they do not relate strictly to historical or current facts. Forward-looking statements often use words such as "anticipates," "targets," "expects," "hopes," "estimates," "intends," "plans," "goals," "believes," "continue" and other similar expressions or future or conditional verbs such as "will," "may," "might," "should," "would" and "could." Forward-looking statements represent the Company's current expectations, plans or forecasts of its future results, revenues, expenses, efficiency ratio, capital measures, strategy, and future business and economic conditions more generally, and other future matters. These statements are not guarantees of future results or performance and involve certain known and unknown risks, uncertainties and assumptions that are difficult to predict and are often beyond the Company's control. Actual outcomes and results may differ materially from those expressed in, or implied by, any of these forward-looking statements.

You should not place undue reliance on any forward-looking statement and should consider the following uncertainties and risks, as well as the risks and uncertainties more fully discussed under Item 1A. Risk Factors of the Company's 2017 Annual Report on Form 10-K and in any of the Company's subsequent Securities and Exchange Commission filings: the Company's potential claims, damages, penalties, fines and reputational damage resulting from pending or future litigation, regulatory proceedings and enforcement actions, including inquiries into our retail sales practices, and the possibility that amounts may be in excess of the Company's recorded liability and estimated range of possible loss for litigation exposures; the possibility that the Company could face increased servicing, securities, fraud, indemnity, contribution or other claims from one or more counterparties, including trustees, purchasers of loans, underwriters, issuers, other parties involved in securitizations, monolines or private-label and other investors; the possibility that future representations and warranties losses may occur in excess of the Company's recorded liability and estimated range of possible loss for its representations and warranties exposures; the Company's ability to resolve representations and warranties repurchase and related claims, including claims brought by investors or trustees seeking to avoid the statute of limitations for repurchase claims; uncertainties about the financial stability and growth rates of non-U.S. jurisdictions, the risk that those jurisdictions may face difficulties servicing their sovereign debt, and related stresses on financial markets, currencies and trade, and the Company's exposures to such risks, including direct, indirect and operational; the impact of U.S. and global interest rates, currency exchange rates, economic conditions, trade policies and potential geopolitical instability; the impact on the Company's business, financial condition and results of operations of a potential higher interest rate environment; the possibility that future credit losses may be higher than currently expected due to changes in economic assumptions, customer behavior, adverse developments with respect to U.S. or global economic conditions and other uncertainties; the Company's ability to achieve its expense targets, net interest income expectations, or other projections; adverse changes to the Company's credit ratings from the major credit rating agencies; estimates of the fair value of certain of the Company's assets and liabilities; uncertainty regarding the content, timing and impact of regulatory capital and liquidity requirements; the potential impact of total loss-absorbing capacity requirements; potential adverse changes to our global systemically important bank surcharge; the potential impact of Federal Reserve actions on the Company's capital plans; the possible impact of the Company's failure to remediate the shortcoming identified by banking regulators in the Company's Resolution Plan; the effect of regulations, other guidance or additional information on our estimated impact of the Tax Act; the impact of implementation and compliance with U.S. and international laws, regulations and regulatory interpretations, including, but not limited to, recovery and resolution planning requirements, Federal Deposit Insurance Corporation (FDIC) assessments, the Volcker Rule, fiduciary standards and derivatives regulations; a failure in or breach of the Company's operational or security systems or infrastructure, or those of third parties, including as a result of cyber attacks; the impact on the Company's business, financial condition and results of operations from the planned exit of the United Kingdom from the European Union; and other similar matters.

"Bank of America Merrill Lynch" is the marketing name for the Global Banking and Global Markets businesses of Bank of America Corporation. Lending, derivatives and other commercial banking activities are performed by banking affiliates of Bank of America Corporation, including Bank of America, N.A., member FDIC. Securities, financial advisory and other investment banking activities are performed by investment banking affiliates of Bank of America Corporation (Investment Banking Affiliates), including Merrill Lynch, Pierce, Fenner & Smith Incorporated, which are registered broker-dealers and members of FINRA and SIPC. Investment products offered by Investment Banking Affiliates: Are Not FDIC Insured \* May Lose Value \* Are Not Bank Guaranteed. Bank of America Corporation's broker-dealers are not banks and are separate legal entities from their bank affiliates. The obligations of the brokerdealers are not obligations of their bank affiliates (unless explicitly stated otherwise), and these bank affiliates are not responsible for securities sold, offered or recommended by the broker-dealers. The foregoing also applies to other non-bank affiliates.

For more Bank of America news, including dividend announcements and other important information, visit the Bank of America newsroom at http://newsroom.bankofamerica.com.

www.bankofamerica.com

#### Bank of America Corporation and Subsidiaries Selected Financial Data

(Dollars in millions, except per share data; shares in thousands)

Summary Income Statement		First Quarter 2018		Fourth Quarter 2017		First Quarter 2017
Net interest income	5	11,608	S	11,462	5	11,058
Noninterest income	-	11,517	-	8,974		11,190
Total revenue, net of interest expense	- 1	23,125	V.	20,436	7	22,248
Provision for credit losses		834		1,001		835
Noninterest expense		13,897		13,274		14,093
Income before income taxes		8,394		6,161	_	7,320
Income tax expense		1,476		3,796		1,983
Net income	\$	6,918	S	2,365	S	5,337
Preferred stock dividends		428		286		502
Net income applicable to common shareholders	Ś	6.490	Ś	2.079	s	4.835
Average common shares issued and outstanding	10	,322,394	10	0,470,672		10,099,557
Average diluted common shares issued and outstanding	10	,472,706	10	,621,809		10,919,668
Summary Average Balance Sheet						
Total debt securities	\$	433,096	\$	441,624	\$	430,234
Total loans and leases		931,915		927,790		914,144
Total earning assets	1	,979,832	1	,950,048		1,895,373
Total assets	2	,325,878	- 2	2,301,687		2,231,649
Total deposits	1	,297,268	- 1	,293,572		1,256,632
Common shareholders' equity		242,713		250,838		242,480
Total shareholders' equity		265,480		273,162		267,700
Performance Ratios						
Return on average assets		1.21%		0.41%		0.979
Return on average common shareholders' equity		10.85		3.29		8.09
Return on average tangible common shareholders' equity (1)		15.26		4.56		11.44
Per common share information						
Earnings	\$	0.63	S	0.20	5	0.48
Diluted earnings		0.62		0.20		0.45
Dividends paid		0.12		0.12		0.075
Book value		23.74		23.80		24.34
Tangible book value (1)		16.84		16.96		17.22
	N	farch 31 2018	Dec	ember 31 2017		March 31 2017
Summary Period-End Balance Sheet			_			120000
Total debt securities	\$	426,837	\$	440,130	\$	428,045
Total loans and leases	_	934,078		936,749		906,242
Total earning assets		,002,678		,941,542		1,904,017
Total assets		,328,478		2,281,234		2,247,794
Total deposits	1	,328,664		,309,545		1,272,141
Common shareholders' equity		241,552		244,823		242,770
Total shareholders' equity  Common shares issued and outstanding	10	266,224 ,175,911	10	267,146		267,990 9,974,190
		<b>.</b>		Faller		F
		First Quarter		Fourth Quarter		First Quarter
Credit Quality	_	2018	_	2017	_	2017
Total net charge-offs (2)	\$	911	5	1,237	5	934
Net charge-offs as a percentage of average loans and leases outstanding (3)		0.40%		0.53%		0.429
Provision for credit losses	\$	834	5	1,001	5	835
		farch 31 2018	Dec	ember 31 2017	8	March 31 2017
Total nonperforming loans, leases and foreclosed properties (4)	\$	6,694	\$	6,758	\$	7,637
Nonperforming loans, leases and foreclosed properties as a percentage of total loans, leases and foreclosed properties (3)		0.72%		0.73%		0.849
	S	10,260	S	10,393	5	11,354
Allowance for loan and lease losses (5)	>	10,200	- 2	10,595		11,001

For footnotes see page 14.

Current period information is preliminary and based on company data available at the time of the presentation.

#### Bank of America Corporation and Subsidiaries Selected Financial Data (continued)

(Dollars in millions)

			-	Basel 3		
Capital Management		March 31 2018		December 31 2017		March 31 2017
Risk-based capital metrics (6):	To the second se					-
Common equity tier 1 capital	\$	164,828	5	168,461	5	164,333
Common equity tier 1 capital ratio - Standardized approach		11.4%		11.7%		11.6%
Common equity tier 1 capital ratio - Advanced approaches		11.3%		11.5%		11.0%
Tier 1 leverage ratio		8.4		8.6		8.8
Tangible equity ratio $^{(j)}$		8.7		8.9		9.1
Tangible common equity ratio (7)		7.6		7.9		7.9

Return on average tangible common shareholders' equity and tangible book value per share of common stock are non-GAAP financial measures. We believe the use of ratios that utilize tangible equity provides additional useful information because they present measures of those assets that can generate income. Tangible book value per share provides additional useful information about the level of tangible assets in relation to outstanding shares of common stock. See Reconciliations to GAAP Financial Measures on pages 17-18.

Includes non-U.S. credit card loans, which were sold in the second quarter of 2017.

Is altois do not include loans accounted for under the fair value option. Charge-off ratios are annualized for the quarterly presentation.

Is altois do not include loans accounted for under the fair value option. Charge-off ratios are annualized for the quarterly presentation.

Is altois do not include past due consumer credit card loans, consumer loans secured by real estate where repairs are insured by the Federal Housing Administration and individually insured long-term stand-by agreements (fully insured home loans), and in general, other consumer and commercial loans not secured by real estate; purchased credit-impaired loans even though the customer may be contractually past due; and nonperforming loans held-for-sale or accounted for under the fair value option.

For the first quarter of 2017, excluding the non-U.S. consumer credit card allowance of \$242 million and loans and lease losses as a percentage of total loans and leases outstanding is 1.24%.

Regulatory capital atloss and Advanced approaches. The approach that yields the lower ratio is used to assess capital adequacy, which is the Advanced approaches for the periods presented. The Basel 3 regulatory capital transition provisions were phased in through January 1, 2018. Prior periods are presented on a fully phased-in basis.

basis.

Tangible equity ratio equals period-end tangible shareholders' equity divided by period-end tangible assets. Tangible common equity ratio equals period-end tangible common shareholders' equity divided by period-end tangible assets. Tangible shareholders' equity and tangible assets are non-GAAP financial measures. We believe the use of ratios that utilize tangible equity provides additional useful information because they present measures of those assets that can generate income. See Reconcillations to GAAP Financial Measures on pages 17-18.

#### **Bank of America Corporation and Subsidiaries**

#### Quarterly Results by Business Segment and All Other

(Dollars in millions)					First	Quarter 201	8			
	_	Consumer Banking		GWIM	1130	Global Banking		Global Markets	_	All Other
Total revenue, net of interest expense (FTE basis) (1)	5	9,032	5	4,856	5	4,934	5	4,786	5	(333)
Provision for credit losses		935		38		16		(3)		(152)
Noninterest expense		4,480		3,428		2,195		2,818		976
Net income (loss)		2,695		1,035		2,016		1,458		(286)
Return on average allocated capital (2)		30%		29%		20%		17%		n/m
Balance Sheet										
Average										
Total loans and leases	s	279,557	s	159,095	Ś	351,689	\$	73,763	Ś	67,811
Total deposits		674,351		243,077		324,405		32,320		23,115
Allocated capital (2)		37,000		14,500		41,000		35,000		n/m
Period end		200000000000000000000000000000000000000		1/000000000000		100000000000000000000000000000000000000				
Total loans and leases	s	279.055	s	159,636	s	355,165	s	75,638	\$	64,584
Total deposits		701,488		241,531	Ť	331,238	Ť	32,301		22,106
	Fourth Quarter 2017									
	_	Consumer Banking	1070	GWIM		Global Banking		Global Markets	300	All Other
Total revenue, net of interest expense (FTE basis) (1)	\$	8,955	5	4,683	5	5,019	5	3,396	5	(1,366)
Provision for credit losses		886		6		132		162		(185)
Noninterest expense		4,507		3,473		2,161		2,614		519
Net income (loss)		2,197		742		1,680		410		(2,664)
Return on average allocated capital (2)		24%		21%		17%		5%		n/m
Balance Sheet										
Average										
Total loans and leases	\$	275,716	\$	157,063	Ś	350,262	5	73,552	\$	71,197
Total deposits	·	665,536		240,126	Ť	329,761	Ť	34,250		23,899
Allocated capital (2)		37,000		14,000		40,000		35,000		n/m
Period end		1000000		100000		100000000		100000		
Total loans and leases	s	280,473	s	159,378	Ś	350,668	s	76,778	s	69,452
Total deposits	Ť	676,530		246,994	Ť	329,273	Ť	34,029		22,719
					Elect	Quarter 201	7			
	_	Consumer Banking		GWIM	11130	Global Banking		Global Markets		All Other
Total revenue, net of interest expense (FTE basis) (1)	5	8.284	\$	4.592	5	4,955	5	4,708	S	(94)
Provision for credit losses	,	838	-	23	-	17	,	(17)	*	(26)
Noninterest expense		4,410		3,329		2,163		2,757		1,434
Net income (loss)		1,892		773		1,729		1,297		(354)
Return on average allocated capital (2)		21%		22%		18%		15%		n/m
		2170		2270		1070		1370		IVIII
Balance Sheet										
Average		257.045		149 405		242.057		70.064		04.073
Total loans and leases	\$	257,945	\$	148,405	s	342,857	S	70,064	S	94,873
Total deposits		635,594		257,386		305,197		33,158		25,297
Allocated capital (2)		37,000		14,000		40,000		35,000		n/m
Period end		250 421		140 110	c	244.452		71.052		02.711

Fully taxable-equivalent (FTE) basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. The Corporation believes that this presentation allows for comparison of amounts from both taxable and tax-exempt sources and is consistent with industry practices.

Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital.

Other companies may define or calculate these measures differently.

Includes \$9.5 billion of non-U.S. credit card loans, which were included in assets of business held for sale on the Consolidated Balance Sheet at March 31, 2017, and sold in the second quarter of 2017.

258,421

661,607

149,110

254,595

344,452

297,163

71,053

33,629

92,711

25,147

n/m = not meaningful

Total loans and leases (3)

Total deposits

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

#### Bank of America Corporation and Subsidiaries Supplemental Financial Data

(Dollars in millions)

Fully taxable-equivalent (FTE) basis data (1)	Firs Quart 201	er	(	Fourth Quarter 2017		First Quarter 2017
Net interest income	\$ 11	758	5	11,713	5	11,255
Total revenue, net of interest expense	23	275		20,687		22,445
Net interest yield		2.39%		2.39%		2.39%
Efficiency ratio	5	9.71		64.16		62.79

Other Data	March 31 2018	December 31 2017	March 31 2017
Number of financial centers - U.S.	4,435	4,470	4,559
Number of branded ATMs - U.S.	16,011	16,039	15,939
Headcount	207,953	209,376	210,533

<sup>(1)</sup> FTE basis is a non-GAAP financial measure. FTE basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. The Corporation believes that this presentation allows for comparison of amounts from both taxable and tax-exempt sources and is consistent with industry practices. See Reconciliations to GAAP Financial Measures on pages 17-18.

Certain prior period amounts have been reclassified to conform to current period presentation.

#### Bank of America Corporation and Subsidiaries Reconciliations to GAAP Financial Measures

(Dollars in millions)

The Corporation evaluates its business based on a fully taxable-equivalent basis, a non-GAAP financial measure. Total revenue, net of interest expense, on a fully taxable-equivalent basis includes net interest income on a fully taxable-equivalent basis and noninterest income. The Corporation believes that this presentation allows for comparison of amounts from both taxable and tax-exempt sources and is consistent with industry practices. The Corporation presents related ratios and analyses (i.e., efficiency ratios and net interest yield) on a fully taxable-equivalent basis. To derive the fully taxable-equivalent basis, not interest income is adjusted to reflect tax-exempt income on an equivalent before-tax basis with a corresponding increase in income tax expense. For purposes of this calculation, the Corporation uses the federal statutory tax rate of 21 percent for the first quarter of 2018 and 35 percent for all prior periods. The efficiency ratio measures the costs expended to generate a dollar of revenue, and net interest yield measures the basis points the Corporation earns over the cost of funds.

The Corporation also evaluates its business based on the following ratios that utilize tangible equity, a non-GAAP financial measure. Tangible equity represents an adjusted shareholders' equity amount which has been reduced by goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible common shareholders' equity measures the Corporation's earnings contribution as a percentage of adjusted average common shareholders' equity divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible shareholders' equity divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Tangible equity ratio represents adjusted ending shareholders' equity divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Tangible book value per common share represents adjusted ending common shareholders' equity divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Tangible book value per common share represents adjusted ending common shareholders' equity divided by ending common shares outstanding. These measures are used to evaluate the Corporation's use of equity. In addition, profitability, relationship and investment models all use return on average tangible shareholders' equity as key measures to support our overall growth goals.

See the tables below and on page 18 for reconciliations of these non-GAAP financial measures to financial measures defined by GAAP for the three months ended March 31, 2018, December 31, 2017 and March 31, 2017. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in understanding its results of operations and trends. Other companies may define or calculate supplemental financial data differently.

	First Quarter 2018		Fourth Quarter 2017			First Quarter 2017
Reconciliation of net interest income to net interest income on a fully taxable-equivalent basis				** ***		11050
Net interest income	\$	11,608	\$	11,462	\$	11,058
Fully taxable-equivalent adjustment	_	150	_	251	_	197
Net interest income on a fully taxable-equivalent basis	\$	11,758	5	11,713	\$	11,255
Reconciliation of total revenue, net of interest expense to total revenue, net of interest expense on a fully taxable	e-equivalent bas	is				
Total revenue, net of interest expense	\$	23,125	5	20,436	5	22,248
Fully taxable-equivalent adjustment		150		251		197
Total revenue, net of interest expense on a fully taxable-equivalent basis	\$	23,275	\$	20,687	S	22,445
Reconciliation of income tax expense to income tax expense on a fully taxable-equivalent basis						
Income tax expense	\$	1,476	S	3,796	5	1,983
Fully taxable-equivalent adjustment		150		251		197
Income tax expense on a fully taxable-equivalent basis	\$	1,626	S	4,047	S	2,180
Reconciliation of average common shareholders' equity to average tangible common shareholders' equity						
Common shareholders' equity	\$	242,713		250,838		242,480
Goodwill		(68,951)		(68,954)		(69,744)
Intangible assets (excluding mortgage servicing rights)		(2,261)		(2,399)		(2,923)
Related deferred tax liabilities		939		1,344		1,539
Tangible common shareholders' equity	\$	172,440	S	180,829	S	171,352
Reconciliation of average shareholders' equity to average tangible shareholders' equity						
Shareholders' equity	\$	265,480	5	273,162	5	267,700
Goodwill		(68,951)		(68,954)		(69,744)
Intangible assets (excluding mortgage servicing rights)		(2,261)		(2,399)		(2,923)
Related deferred tax liabilities		939		1,344		1,539
Tangible shareholders' equity	\$	195,207	5	203,153	5	196,572

Certain prior period amounts have been reclassified to conform to current period presentation.

#### **Bank of America Corporation and Subsidiaries**

#### Reconciliations to GAAP Financial Measures (continued)

(Dollars in millions)	First		Fourth			First
	Quarter 2018		Quarter 2017			Quarter 2017
Reconciliation of period-end common shareholders' equity to period-end tangible common shareholders' equity			_		_	
Common shareholders' equity	\$	241,552	\$	244,823	\$	242,770
Goodwill		(68,951)		(68,951)		(69,744
Intangible assets (excluding mortgage servicing rights)		(2,177)		(2,312)		(2,827
Related deferred tax liabilities		920		943		1,513
Tangible common shareholders' equity	\$	171,344	S	174,503	\$	171,712
Reconciliation of period-end shareholders' equity to period-end tangible shareholders' equity						
Shareholders' equity	\$	266,224	\$	267,146	5	267,990
Goodwill		(68,951)		(68,951)		(69,744)
Intangible assets (excluding mortgage servicing rights)		(2,177)		(2,312)		(2,827
Related deferred tax liabilities		920		943		1,513
Tangible shareholders' equity	\$	196,016	\$	196,826	\$	196,932
Reconciliation of period-end assets to period-end tangible assets						
Assets	5	2,328,478	5	2,281,234	\$	2,247,794
Goodwill		(68,951)		(68,951)		(69,744
Intangible assets (excluding mortgage servicing rights)		(2,177)		(2,312)		(2,827)
Related deferred tax liabilities		920		943		1,513
Tangible assets	\$	2,258,270	\$	2,210,914	\$	2,176,736
Book value per share of common stock						
Common shareholders' equity	\$	241,552	\$	244,823	\$	242,770
Ending common shares issued and outstanding	1	0,175,911		10,287,302		9,974,190
Book value per share of common stock	\$	23.74	\$	23.80	\$	24.34
Tangible book value per share of common stock						
Tangible common shareholders' equity	\$	171,344	\$	174,503	\$	171,712
Ending common shares issued and outstanding	1	0,175,911		10,287,302		9,974,190
Tangible book value per share of common stock	5	16.84	5	16.96	c	17.22

Certain prior period amounts have been reclassified to conform to current period presentation.



### First Quarter 2018 Highlights

#### (Comparisons to 1Q17)

#### Earnings

- Record net income of \$6.9B and diluted earnings per share of \$0.62, up 30% and 38%, respectively
  - Effective tax rate benefited by 9 percentage points due to the Tax Act <sup>1</sup>
- Pretax income of \$8.4B, up 15%
- Total revenue of \$23.1B grew 4% (net interest income +5% and noninterest income +3%)
- Noninterest expense of \$13.9B declined 1%
  - 13<sup>th</sup> straight quarter of positive YoY operating leverage
- Provision for credit losses remained low and stable

#### **Balances**

- Average loans and leases in business segments grew 5%
- Average deposits increased more than 3%
- GWIM assets under management rose 15%
- Average assets in Global Markets up 12%

#### **Return Metrics and Efficiency**

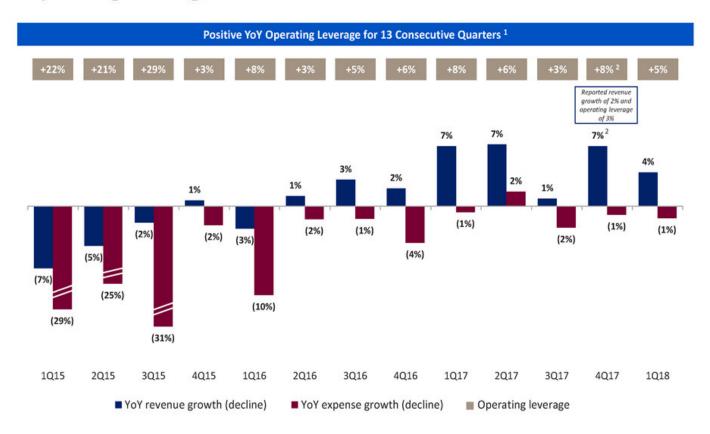
- Return on average common shareholders' equity of 10.8%, up 276 bps
  - Return on average tangible common shareholders' equity improved 382 bps to 15.3%<sup>2</sup>
- Return on average assets increased 24 bps to 1.21%
- Efficiency ratio improved 325 bps to 60%

Note: GWIM defined as Global Wealth & Investment Management.

<sup>1</sup> On December 22, 2017, the Tax Cuts and Jobs Act (the "Tax Act") was enacted, which included a lower U.S. corporate tax rate effective in 2018. <sup>2</sup> Represents a non-GAAP financial measure. For important presentation information, see slide 25.



## **Operating Leverage Trend**



Note: Amounts may not total due to rounding

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<sup>&</sup>lt;sup>1</sup>Operating leverage calculated as the year-over-year percentage change in revenue, net of interest expense, less the percentage change in noninterest expense. Quarterly expense for 2017 and 2016 has been restated to reflect the accounting change for retirement-eligible equity incentives adopted in 4017; 2015 and 2014 periods are as reported.

been restated to reflect the accounting change for retirement-eligible equity incentives adopted in 4Q17; 2015 and 2014 periods are as reported.

Revenue growth and operating leverage adjusted to exclude the \$0.9B noninterest income charge in 4Q17 from the Tax Act; represents a non-GAAP financial measure.

# **Financial Results**

Summary Income Statement (\$ in billions, except per share data)	1Q18	1Q17	% Inc / (Dec)		
Total revenue, net of interest expense	\$23.1	\$22.2	4 %		
Noninterest expense	13.9	14.1	(1)		
Provision for credit losses	0.8	0.8	-		
Pretax income	8.4	7.3	15		
Income tax expense	1.5	2.0	(26)		
Net income	6.9	5.3	30		
Diluted earnings per share	\$0.62	\$0.45	38 %		
Average diluted common shares (in millions)	10,473	10,920	(4)		

Return Metrics and Efficiency	1Q18	1Q17	Inc / (Dec)
Return on average assets	1.21 %	0.97 %	24 bps
Return on average common shareholders' equity	10.8	8.1	276
Return on average tangible common shareholders' equity 1	15.3	11.4	382
Efficiency ratio	60	63	(325)

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Note: Amounts may not total due to rounding.

Represents a non-GAAP financial measure. For important presentation information, see slide 25.

# Balance Sheet, Liquidity and Capital

\$ in billions, except per share data	1Q18		4Q17		1Q17	
Balance Sheet (end of period balances)						
Total assets	\$2,328.5		\$2,281.2		\$2,247.8	
Total loans and leases	934.1		936.7		906.2	
Total loans and leases in business segments <sup>1</sup>	869.5		867.3		823.0	
Total deposits	1,328.7		1,309.5		1,272.1	
Funding & Liquidity						
Long-term debt	\$232.3		\$227.4		\$221.4	
Global Liquidity Sources (average) 2	522		522		507	
Liquidity coverage ratio 2,3	124	%	125	%	n/a	
Time to Required Funding (in months) <sup>2</sup>	56		49		40	
Equity						
Common shareholders' equity	\$241.6		\$244.8		\$242.8	
Common equity ratio	10.4	%	10.7	%	10.8	9
Tangible common shareholders' equity 4	\$171.3		\$174.5		\$171.7	
Tangible common equity ratio <sup>4</sup>	7.6	%	7.9	%	7.9	9
Per Share Data						
Book value per common share	\$23.74		\$23.80		\$24.34	
Tangible book value per common share 4	16.84		16.96		17.22	
Common shares outstanding (in billions) 5	10.18		10.29		9.97	

\$ in billions	1Q18		4Q17	li .	1Q17	
Basel 3 Capital <sup>3</sup>						П
Common equity tier 1 capital (CET1)	\$164.8		\$168.5		\$164.3	
Standardized approach						
Risk-weighted assets	\$1,452		\$1,443		\$1,416	
CET1 ratio	11.4	%	11.7	%	11.6	%
Advanced approaches						
Risk-weighted assets	\$1,458		\$1,459		\$1,498	
CET1 ratio	11.3	%	11.5	%	11.0	%
Supplementary leverage ratio (SLR) 2						
Bank holding company SLR	6.8	%	6.9	%	7.0	%

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<sup>&</sup>lt;sup>1</sup> Excludes loans and leases in All Other.

<sup>&</sup>lt;sup>2</sup> See notes A, B, C and D on slide 23 for definitions of Global Liquidity Sources, Liquidity Coverage Ratio, Time to Required Funding and Supplementary Leverage Ratio, respectively.

<sup>3</sup> Regulatory capital and liquidity ratios at March 31, 2018 are preliminary. Bank of America reports regulatory capital ratios under both the Standardized and Advanced approaches. The approach that yields the lower ratio is used to assess capital adequacy, which is the Advanced approaches for the periods presented. Transition provisions of Basel 3 are fully phased-in as of January 1, 2018. Prior periods are presented on a fully phased-in basis.

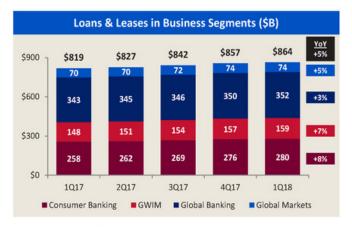
<sup>&</sup>lt;sup>4</sup> Represents a non-GAAP financial measure. For important presentation information, see slide 25.

<sup>&</sup>lt;sup>5</sup> Berkshire Hathaway exercised its warrants to purchase 700 million shares of BAC common stock in 3Q17 using its Series T preferred shares, which resulted in an increase to common shares outstanding.

## Average Loans and Deposits









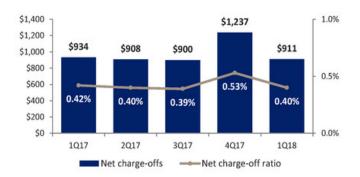
Notes: Amounts may not total due to rounding. GWIM defined as Global Wealth & Investment Management and GM defined as Global Markets.

Includes \$68 and \$98 of average non-U.S. consumer credit card loans in 2Q17 and 1Q17, respectively. During 2Q17, the Company sold its non-U.S. consumer credit card business.

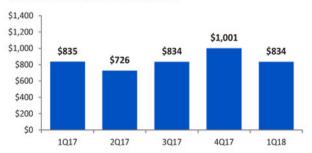
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### **Asset Quality**

#### Net Charge-offs (\$MM)



#### Provision for Credit Losses (\$MM)



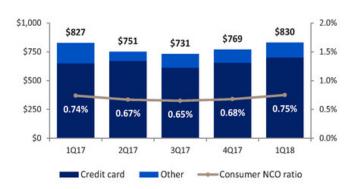
- Total net charge-offs of \$0.9B declined \$0.3B from 4Q17, and total net charge-off ratio improved to 40 bps
  - Consumer net charge-offs of \$0.8B increased \$0.1B, driven by seasonally higher losses in credit card
    - Net charge-off ratio remained low at 75 bps
  - Commercial net charge-offs of \$0.1B decreased \$0.4B, primarily driven by the absence of a \$0.3B single-name non-U.S. charge-off in 4Q17
    - Net charge-off ratio improved to 7 bps
- Provision expense of \$0.8B decreased \$0.2B from 4Q17
  - Net reserve release of \$0.1B in 1Q18 reflected improvements in consumer real estate and energy, partially offset by seasoning in the credit card portfolio
- Allowance for loan and lease losses of \$10.3B, which represents 1.11% of total loans and leases <sup>1</sup>
- Nonperforming loans (NPLs) decreased \$0.1B from 4Q17
  - Current consumer NPLs remained at 45%
- Commercial reservable criticized utilized exposure decreased \$0.2B from 4Q17, driven by improvement in energy exposures

<sup>&</sup>lt;sup>1</sup> Excludes loans measured at fair value



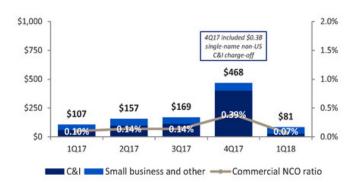
# Asset Quality – Consumer and Commercial Portfolios

#### Consumer Net Charge-offs (\$MM)



Consumer Asset Quality Metrics (\$MM)	1Q18		4Q17		1Q17	
Provision	\$748		\$619		\$772	
Nonperforming loans and leases	4,906		5,166		5,546	
% of loans and leases 1	1.10	%	1.14	%	1.23	%
Consumer 30+ days performing past due	\$7,823		\$8,811		\$9,451	
Fully-insured <sup>2</sup>	3,915		4,466		5,531	
Non fully-insured	3,908		4,345		3,920	
Allowance for loans and leases	5,250		5,383		6,136	
% of loans and leases 1	1.18	%	1.18	%	1.36	%
#times annualized NCOs	1.56	x	1.76	x	1.83	x

#### Commercial Net Charge-offs (\$MM)



1Q18		4Q17		1Q17	
\$86		\$382		\$63	
13,366		13,563		16,068	
1,472		1,304		1,728	
0.31	%	0.27	%	0.38	%
\$5,010		\$5,010		\$5,218	
1.04	%	1.05	%	1.14	%
	\$86 13,366 1,472 0.31 \$5,010	\$86 13,366 1,472 0.31 %	\$86 \$382 13,366 13,563 1,472 1,304 0.31 % 0.27 \$5,010 \$5,010	\$86 \$382 13,366 13,563 1,472 1,304 0.31 % 0.27 % \$5,010 \$5,010	\$86 \$382 \$63 13,366 13,563 16,068 1,472 1,304 1,728 0.31 % 0.27 % 0.38 \$5,010 \$5,010 \$5,218

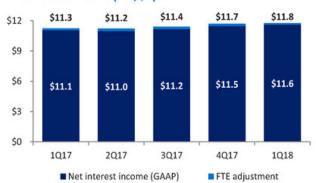
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<sup>&</sup>lt;sup>1</sup> Excludes loans measured at fair value.

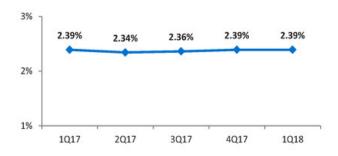
<sup>&</sup>lt;sup>2</sup> Fully-insured loans are FHA-insured loans and other loans individually insured under long-term standby agreements.

### Net Interest Income

#### Net Interest Income (FTE, \$B) 1



#### Net Interest Yield (FTE) 1



- Net interest income of \$11.6B (\$11.8B FTE 1)
  - Increased \$0.6B from 1Q17, reflecting the benefits from higher interest rates and loan and deposit growth, partially offset by a decline resulting from the sale of the non-U.S. consumer credit card business in 2Q17 and higher funding costs in Global Markets
  - Increased \$146MM from 4Q17, driven by higher interest rates, partially offset by two fewer interest accrual days
- Net interest yield of 2.39% was flat compared to 1Q17
  - Reflects the benefits from spread improvement offset by a reduction in the non-U.S. consumer credit card portfolio (higher-yielding asset), as well as the impact from an increase in Global Markets assets (lower-yielding)
- Interest rate sensitivity as of March 31, 2018 <sup>2</sup>
  - Remain positioned for NII to benefit as rates move higher
  - +100bps parallel shift in interest rate yield curve is estimated to benefit NII by \$3.0B over the next 12 months, driven primarily by sensitivity to short-end interest rates 2

Note: FTE defined as fully taxable-equivalent basis.

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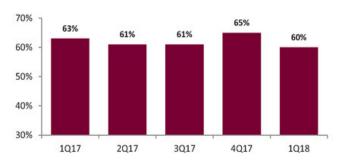
 $<sup>^1</sup>$  Represents a non-GAAP financial measure. For important presentation information, see slide 25.  $^2$  NII asset sensitivity represents banking book positions.

## **Expense and Efficiency**

#### **Total Noninterest Expense (\$B)**



#### **Efficiency Ratio**



- Total noninterest expense of \$13.9B declined \$0.2B, or 1%, from 1Q17, driven by lower non-personnel costs
- Efficiency ratio improved to 60% in 1Q18
- Total noninterest expense increased \$0.6B from 4Q17, driven by seasonally elevated payroll tax costs of \$0.4B and higher revenuerelated incentives
- Total headcount was 208K, down 1% from 1Q17
  - Growth of 1.6K in primary sales professionals across
     Consumer Banking, GWIM and Global Banking was more than offset by reductions from the sale of the non-U.S. consumer credit card business and declines in non-sales professionals

Note: Amounts may not total due to rounding. Certain amounts have been reclassified to reflect new accounting pronouncements. See slide 25 for important presentation information.



### **Consumer Banking**

\$ in millions		Inc/(Dec)			
	1Q18	4Q17	1Q17		
Total revenue, net of interest expense 1	\$9,032	\$77	\$748		
Provision for credit losses	935	49	97		
Noninterest expense	4,480	(27)	70		
Pretax income 1	3,617	55	581		
Income tax expense 1	922	(443)	(222)		
Net income	\$2,695	\$498	\$803		

Key Indicators (\$ in billions)	1Q18		4Q17		1Q17	
Average deposits	\$674.4	30	\$665.5		\$635.6	
Rate paid on deposits	0.05	%	0.04	%	0.03	%
Cost of deposits <sup>2</sup>	1.61		1.61		1.63	
Average loans and leases	\$279.6		\$275.7		\$257.9	
Net charge-off ratio	1.27	%	1.21	%	1.21	%
Client brokerage assets	\$182.1		\$177.0		\$153.8	
Active mobile banking users (MM)	24.8		24.2		22.2	
% Consumer sales through digital channels	26	%	24	%	22	%
Number of financial centers	4,435		4,470		4,559	
Combined credit / debit purchase volumes 3	\$137.4		\$143.4		\$125.9	
Total U.S. consumer credit card risk-adjusted margin <sup>3</sup>	8.32	%	8.74	%	8.89	%
Return on average allocated capital	30		24		21	
Allocated capital	\$37		\$37		\$37	
Efficiency ratio <sup>1</sup>	50	%	50	%	53	%

- Net income of \$2.7B and ROAAC of 30%
  - Pretax income of \$3.6B, up 19% from 1Q17
- Revenue of \$9.0B increased \$0.7B, or 9%, from 1Q17
  - Strong NII growth, driven by higher interest rates and growth in deposits and loans
  - Noninterest income increased as higher card income more than offset lower mortgage banking income
- Provision increased from 1Q17, primarily due to credit card portfolio seasoning and loan growth
  - Net charge-offs increased \$0.1B to \$0.9B
- Noninterest expense up \$0.1B, or 2%, from 1Q17, reflecting investments for business growth
  - Efficiency ratio improved 364 bps to below 50%
  - Continued investment in primary sales professionals, financial center builds/renovations and digital capabilities
- Average deposits of \$674B grew \$39B, or 6%, from 1Q17
  - 51% of deposits in checking accounts; 90% primary accounts <sup>4</sup>
  - Average cost of deposits of 1.61% <sup>2</sup>
- Average loans and leases of \$280B increased \$22B, or 8%, from 1Q17, driven by growth in residential mortgage and credit card
- Client brokerage assets of \$182B grew \$28B, or 18%, from 1Q17, driven by record client flows and market performance
- Combined YoY growth in card spend accelerated to 9% (credit +11%, debit +8%) vs. 5% in the year-ago period
- Active mobile banking users of 24.8MM, up 12% from 1Q17, and mobile channel usage up 32% from 1Q17

Note: ROAAC defined as return on average allocated capital

<sup>4</sup> Represents the percentage of consumer checking accounts that are estimated to be the customer's primary account based on multiple relationship factors (e.g., linked to their direct deposit).



<sup>&</sup>lt;sup>1</sup> FTE basis

<sup>&</sup>lt;sup>2</sup> Cost of deposits calculated as annualized noninterest expense as a percentage of total average deposits within the Deposits subsegment.

<sup>&</sup>lt;sup>3</sup> Includes portfolios in Consumer Banking and GWIM.

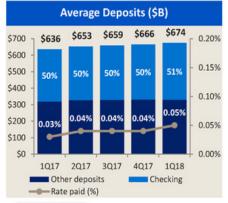
### **Consumer Banking Trends**

#### **Business Leadership**

- #1 Consumer Deposit Market Share <sup>1</sup>
- · 2018 JD Power Certified Mobile App
- #1 Online Banking and Mobile Banking Functionality 2
- #1 Digital U.S. Credit Card Sales Functionality 3
- · #1 Online Broker 4
- · #1 Home Equity Lender and #2 bank for Retail Mortgage Originations 5
- #1 in Prime Auto Credit distribution of new originations among peers 6
- #2 Small Business Lender 7











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Note: Amounts may not total due to rounding.

<sup>&</sup>lt;sup>1</sup> Source: June 2017 FDIC deposit data. <sup>2</sup> Source: Dynatrace 4Q17 Online Banker Scorecard and Javelin 2017 Mobile Banking Scorecard.

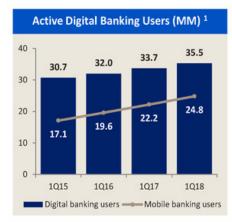
<sup>&</sup>lt;sup>3</sup> Source: Forrester 2017 Credit Card Functionality.
<sup>4</sup> Source: Kiplinger's 2017 Best Online Brokers Review.

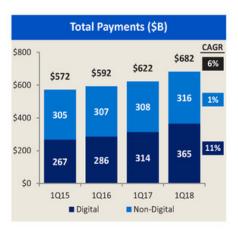
Source: Inside Mortgage Finance (YTD 3Q17 and YTD 4Q17).
 Source: Experian. Largest percentage of 740+ Scorex customers among key competitors as of January 2018.

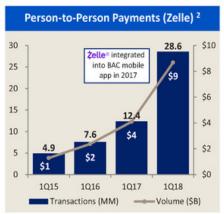
<sup>7</sup> Source: FDIC (4Q17).

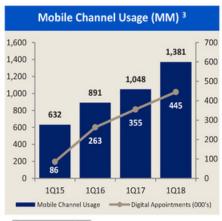
<sup>\*</sup> FTE basis.

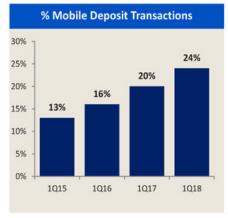
## **Consumer Banking Digital Trends**













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<sup>&</sup>lt;sup>1</sup> Digital users represent mobile and / or online users in consumer businesses.

<sup>&</sup>lt;sup>2</sup> Includes person-to-person payments sent and / or received through e-mail or mobile identification.

<sup>&</sup>lt;sup>3</sup> Represents the total number of application logins using a smartphone or tablet. Digital appointments represent the number of appointments made using a smartphone or tablet.

### Global Wealth & Investment Management

\$ in millions		Inc/(Dec)			
	1Q18	4Q17	1Q17		
Total revenue, net of interest expense 1	\$4,856	\$173	\$264		
Provision for credit losses	38	32	15		
Noninterest expense	3,428	(45)	99		
Pretax income 1	1,390	186	150		
Income tax expense 1	355	(107)	(112)		
Net income	\$1,035	\$293	\$262		

Key Indicators (\$ in billions)	1Q18		4Q17		1Q17	
Average deposits	\$243.1		\$240.1		\$257.4	
Average loans and leases	159.1		157.1		148.4	
Net charge-off ratio	0.06	%	0.01	%	0.06	%
AUM flows	\$24.2		\$18.2		\$29.2	
Pretax margin	29	%	26	%	27	%
Return on average allocated capital	29		21		22	
Allocated capital	\$14.5		\$14.0		\$14.0	

- Net income of \$1.0B and ROAAC of 29%
  - Record pretax income of \$1.4B, up 12% from 1Q17, and pretax margin of 29%
- Revenue increased to a record \$4.9B, up 6% from 1Q17, reflecting higher asset management fees and NII, partially offset by lower transactional revenue
  - 85% of revenue from asset management fees and NII vs. 81% in 1017
- Noninterest expense increased 3% from 1Q17, primarily due to higher revenue-related incentive costs
- Client balances grew 5% from 1Q17 to \$2.7T, driven by higher market valuations and strong net flows
  - Assets under management (AUM) flows of \$24B in 1Q18, reflected solid client activity and, to a lesser extent than the year-ago period, a shift from brokerage to AUM
- Average deposits of \$243B declined 6% from 1Q17, primarily due to clients shifting balances into investments during 1H17
  - Growth of \$3B, or 1%, compared to 4Q17
- Average loans and leases of \$159B increased \$11B, or 7%, from 1Q17, driven by mortgage and structured lending; 32<sup>nd</sup> consecutive quarter of loan growth
- Wealth advisors grew 4% from 1Q17 to 19,276<sup>2</sup>
  - Record low competitive attrition rate

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<sup>&</sup>lt;sup>1</sup> FTE basis.

<sup>&</sup>lt;sup>2</sup> Includes financial advisors in Consumer Banking of 2,538 and 2,121 in 1Q18 and 1Q17.

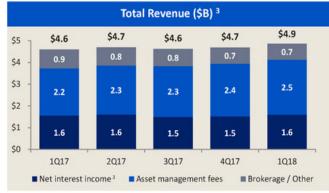
# Global Wealth & Investment Management Trends

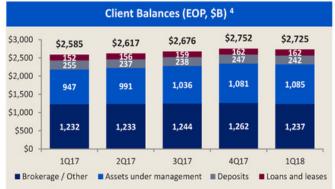
#### **Business Leadership**

- · #1 U.S. wealth management market position across client assets, deposits and loans 1
- #1 in personal trust assets under management <sup>2</sup>
- · #1 in Barron's U.S. high net worth client assets (2017)
- · #1 in Barron's Top 1,200 ranked Financial Advisors (2018)
- · #1 in Forbes' Top 500 America's Top Next Generation Advisors (2017)
- · #1 in Financial Times Top 401K Retirement Plan Advisers (2017)
- #2 in Barron's Top 100 Women Advisors (2017)









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Note: Amounts may not total due to rounding.

<sup>1</sup> Source: U.S.-based full-service wirehouse peers based on 4Q17 earnings releases.

<sup>&</sup>lt;sup>2</sup> Source: Industry 4Q17 call reports.

<sup>4</sup> Loans and leases include margin receivables which are classified in customer and other receivables on the consolidated balance sheet.

# **Global Banking**

\$ in millions		Inc/(Dec)			
	1Q18	4Q17	1Q17		
Total revenue, net of interest expense 1, 2	\$4,934	(\$85)	(\$21)		
Provision for credit losses	16	16 (116)		(116)	(1)
Noninterest expense	2,195	34	32		
Pretax income <sup>1</sup>	2,723	(3)	(52)		
Income tax expense 1	707 (339)		(339)		
Net income	\$2,016	\$336	\$287		

Selected Revenue Items (\$ in millions)	1Q18	4Q17	1Q17
Total Corporation IB fees (excl. self-led) 2	\$1,353	\$1,418	\$1,584
Global Banking IB fees <sup>2</sup>	744	811	925
Business Lending revenue	2,124	2,262	2,247
Global Transaction Services revenue	1,930	1,876	1,701

Key Indicators (\$ in billions)	dicators (\$ in billions) 1Q18		4Q17		1Q17	
Average deposits	\$324.4		\$329.8		\$305.2	
Average loans and leases	351.7		350.3		342.9	
Net charge-off ratio	0.02	%	0.30	%	0.06	%
Return on average allocated capital	20		17		18	
Allocated capital	\$41		\$40		\$40	
Efficiency ratio <sup>1</sup>	44	%	43	%	44	%

- Net income of \$2.0B and ROAAC of 20%
  - Pretax income of \$2.7B, down 2% from 1Q17
- · Revenue of \$4.9B decreased modestly from 1Q17
  - Reflects lower investment banking fees and the impact of tax reform on certain tax-advantaged investments, partially offset by the benefit from higher interest rates and growth in loans and deposits
- Total Corporation investment banking fees of \$1.4B (excl. self-led) declined 15% from a strong 1Q17 performance
- Noninterest expense increased 1% from 1Q17, driven by higher personnel expense
  - Added additional client-facing professionals to further strengthen local market coverage
  - Efficiency ratio remained low at 44%
- Average loans and leases of \$352B increased 3% from 1Q17, primarily driven by growth in international and domestic C&I
- Average deposits of \$324B grew 6% from 1Q17

<sup>&</sup>lt;sup>2</sup> Global Banking and Global Markets share in certain deal economics from investment banking, loan origination activities and sales and trading activities.



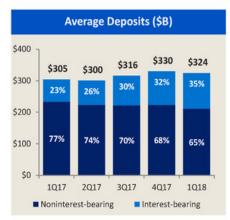
<sup>&</sup>lt;sup>1</sup> FTE basis.

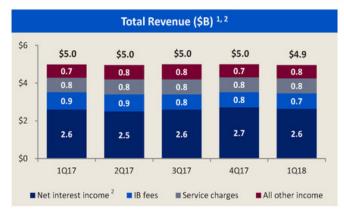
# **Global Banking Trends**

#### **Business Leadership**

- World's Best Bank for Advisory and North America's Best Bank for Small to Medium-sized Enterprises (Euromoney, '17)
- Most Innovative Investment Bank of the Year and Best Bank for Global Payments (The Banker, '17)
- · Best Global Debt Bank (Global Finance, '18)
- 2017 Share and Quality Leader in U.S. Large Corporate Banking & U.S. Cash Management (Greenwich)
- Best Brand for Overall Middle Market Banking and Excellence Award for International Middle Market Banking - Payments, FX, Trade Finance (Greenwich, '17)
- Relationships with 79% of the Global Fortune 500; 95% of the U.S. Fortune 1,000 (2017)









Note: Amounts may not total due to rounding.

<sup>1</sup> Global Banking and Global Markets share in certain deal economics from investment banking, loan origination activities and sales and trading activities.

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<sup>&</sup>lt;sup>2</sup> FTE basis

<sup>3</sup> Advisory includes fees on debt and equity advisory and mergers and acquisitions.

## **Global Markets**

\$ in millions		Inc/(Dec)			
	1Q18	4Q17	1Q17		
Total revenue, net of interest expense 1, 2	\$4,786	\$1,390	\$78		
Net DVA	64	182	194		
Total revenue (excl. net DVA) 1, 2, 3	4,722	(116)			
Provision for credit losses	(3) (165)		14		
Noninterest expense	2,818	204	61		
Pretax income <sup>1</sup>	1,971	1,351	3		
Income tax expense 1	513 303	303	(158)		
Net income	\$1,458	\$1,048	\$161		
Net income (excl. net DVA) 3	\$1,409	\$926	\$31		

Selected Revenue Items (\$ in millions) <sup>2</sup>	1Q18	4Q17	1Q17
Sales and trading revenue	\$4,117	\$2,539	\$3,899
Sales and trading revenue (excl. net DVA) 3	4,053	2,657	4,029
FICC (excl. net DVA)	2,536	1,709	2,930
Equities (excl. net DVA)	1,517	948	1,099
Global Markets IB fees	609	597	666

Key Indicators (\$ in billions)	1Q18		4Q17		1Q17					
Average total assets	\$678.4		\$659.4		\$607.0					
Average trading-related assets	463.2		449.7		449.7		422.4			
Average 99% VaR (\$ in MM) 4	40		36		36		36		38	
Average loans and leases	73.8		73.6		70.1					
Return on average allocated capital	17	%	5	%	15	%				
Allocated capital	\$35		\$35		\$35					
Efficiency ratio <sup>1</sup>	59	%	77	%	59	%				

- Net income of \$1.5B and ROAAC of 17%
  - Pretax income of \$2.0B was stable compared to 1Q17
- Revenue grew 2% from 1Q17, driven by sales and trading revenue
- Sales and trading revenue of \$4.1B increased 6% from 1Q17, with FICC down 7% to \$2.6B and Equities up 38% to \$1.5B
- Excluding net DVA, sales and trading revenue of \$4.1B increased 1% from 1Q17 3
  - FICC revenue of \$2.5B declined 13% from a strong 1Q17, due to lower activity and less favorable market conditions in credit-related products, partially offset by improved activity in rates and currencies
  - Record Equities revenue of \$1.5B increased 38% from 1Q17, driven by increased client activity and a strong trading performance in derivatives
- Noninterest expense increased 2% versus 1Q17, driven by continued investments in technology
- Average total assets increased from 1Q17, primarily due to targeted growth in both Equities and FICC
- Average VaR remained low at \$40MM in 1Q18 4
- No trading loss days recorded in any of the periods presented

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<sup>2</sup> Global Banking and Global Markets share in certain deal economics from investment banking, loan origination activities and sales and trading activities.

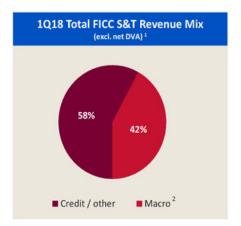
Represents a non-GAAP financial measure; see note E on slide 23.
 See note F on slide 23 for definition of VaR.

## Global Markets Trends and Revenue Mix

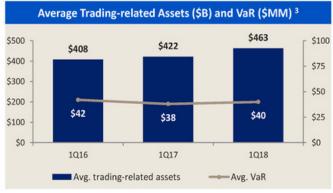
#### **Business Leadership**

- Best Bank for Markets in Asia (Euromoney, 2017)
- · European Trading House of the Year (Financial News, 2017)
- Equity Derivatives House of the Year (Risk Magazine, 2017)
- · #1 Equity Portfolio Trading Share North American Institutions (Greenwich, 2017)
- · 2017 U.S. Fixed Income Quality Leader in Credit and Securitized Products (Greenwich, 2017)
- 2017 Quality Leader in Global Top-Tier Foreign Exchange Service and Sales (Greenwich, 2017)
- #2 Global Research Firm (Institutional Investor,









Note: Amounts may not total due to rounding.

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Represents a non-GAAP financial measure. Reported sales & trading revenue was \$4.1B, \$3.9B and \$3.4B for 1Q18, 1Q17 and 1Q16, respectively. Reported FICC sales & trading revenue was \$2.6B, \$2.8B and \$2.4B for 1Q18, 1Q17 and 1Q16, respectively. Reported Equities sales & trading revenue was \$1.5B, \$1.1B and \$1.0B for 1Q18, 1Q17 and 1Q16, respectively. See note E on slide 23.

<sup>&</sup>lt;sup>2</sup> Macro includes G10 FX, rates and commodities products.
<sup>3</sup> See note F on slide 23 for definition of VaR.

## All Other 1

\$ in millions		Inc/(Dec)			
	1Q18	4Q17	1Q17		
Total revenue, net of interest expense 2	(\$333)	\$1,033	(\$239)		
Provision (benefit) for credit losses	(152)	(152) 33			
Noninterest expense	976	457	(458)		
Pretax income (loss) <sup>2</sup>	(1,157)	543	345		
Income tax expense (benefit) 2	(871) (1,835)		277		
Net income (loss)	(\$286)	\$2,378	\$68		

- Net loss of \$0.3B in 1Q18
- Revenue declined \$0.2B from 1Q17, primarily due to the absence of the non-U.S. consumer credit card business sold in 2Q17
  - Improvement from 4Q17, driven largely by the absence of a \$0.9B charge related to the Tax Act
- Provision improved from 1Q17, primarily driven by continued runoff of the non-core portfolio
- Noninterest expense improved \$0.5B from 1Q17, due to lower litigation expense, reduced operational costs from the sale of the non-U.S. consumer credit card business and lower non-core mortgage costs
- 1Q18 and 1Q17 included a \$0.2B tax benefit related to stockbased compensation
- Tax expense in 4Q17 included the negative impact associated with the Tax Act

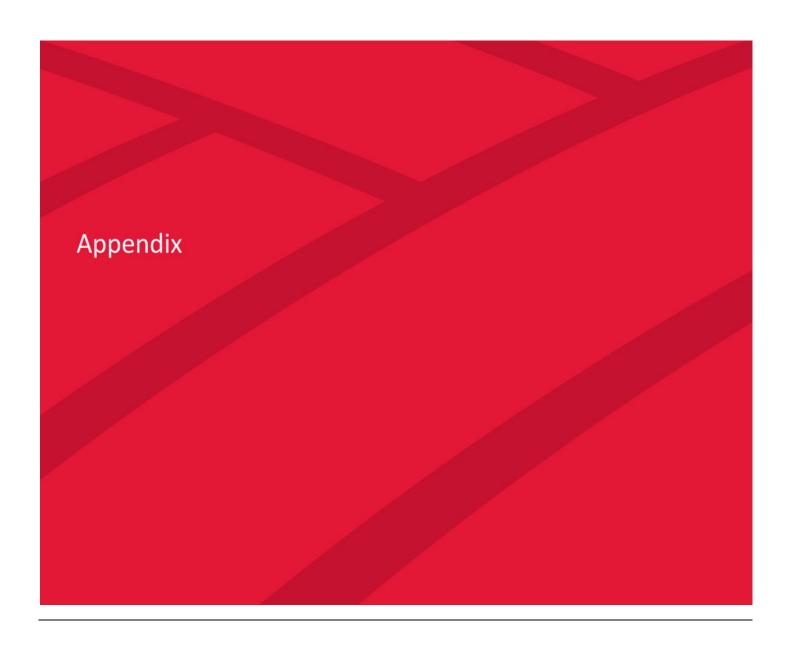


<sup>1</sup> All Other consists of ALM activities, equity investments, non-core mortgage loans and servicing activities, the net impact of periodic revisions to the MSR valuation model for both core and non-core MSRs and the related economic hedge results, liquidating businesses and residual expense allocations. ALM activities encompass certain residential mortgages, debt securities, interest rate and foreign currency risk management activities, the impact of certain allocation methodologies and hedge ineffectiveness. The results of certain ALM activities are allocated to our business segments. Equity investments include our merchant services joint venture, as well as a portfolio of equity, real estate and other alternative investments. During 2Q17, the Company sold its non-U.S. consumer credit card business. <sup>2</sup> FTE basis.

# First Quarter 2018 Key Takeaways

- · Produced solid returns
- · Delivered responsible growth
- · Solid client activity with good deposit, loan and AUM growth
- Maintained positive operating leverage
- · Asset quality remained strong
- Increased capital returned to shareholders; repurchased \$4.9B of common shares and paid \$1.2B in common dividends
- · Positioned to benefit from higher interest rates and an improving economic environment

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## **Notes**

- A Global Liquidity Sources (GLS) include cash and high-quality, liquid, unencumbered securities, limited to U.S. government securities, U.S. agency securities, U.S. agency MBS, and a select group of non-U.S. government and supranational securities, and are readily available to meet funding requirements as they arise. It does not include Federal Reserve Discount Window or Federal Home Loan Bank borrowing capacity. Transfers of liquidity among legal entities may be subject to certain regulatory and other restrictions.
- <sup>B</sup> The Liquidity Coverage Ratio (LCR) represents the consolidated average amount of high-quality liquid assets as a percent of the prescribed average net cash outflows over a 30 calendar-day period of significant liquidity stress, under the U.S. LCR final rule.
- <sup>c</sup>Time to Required Funding (TTF) is a debt coverage measure and is expressed as the number of months unsecured holding company obligations of Bank of America Corporation can be met using only the Global Liquidity Sources held at the BAC parent company and NB Holdings without the BAC parent company issuing debt or sourcing additional liquidity. We define unsecured contractual obligations for purposes of this metric as maturities of senior or subordinated debt issued or guaranteed by Bank of America Corporation.
- <sup>o</sup> The numerator of the SLR is quarter-end Basel 3 Tier 1 capital. The denominator is total leverage exposure based on the daily average of the sum of on-balance sheet exposures less permitted Tier 1 deductions, as well as the simple average of certain off-balance sheet exposures, as of the end of each month in a quarter. Off-balance sheet exposures primarily include undrawn lending commitments, letters of credit, potential future derivative exposures and repo-style transactions. SLR requirements became effective on January 1, 2018.
- ERevenue for all periods included net debit valuation adjustments (DVA) on derivatives, as well as amortization of own credit portion of purchase discount and realized DVA on structured liabilities. Net DVA gains (losses) were \$64MM, (\$118MM), (\$130MM) and \$154MM for 1Q18, 4Q17, 1Q17 and 1Q16, respectively. Net DVA gains (losses) included in FICC revenue were \$78MM, (\$112MM), (\$120MM) and \$140MM for 1Q18, 4Q17, 1Q17 and 1Q16, respectively. Net DVA gains (losses) included in Equities revenue were (\$14MM), (\$6MM), (\$10MM) and \$14MM for 1Q18, 4Q17, 1Q17 and 1Q16, respectively.
- F VaR model uses historical simulation approach based on three years of historical data and an expected shortfall methodology equivalent to a 99% confidence level. Using a 95% confidence level, average VaR was \$21MM, \$17MM and \$21MM for 1Q18, 4Q17 and 1Q17 respectively.



# Forward-Looking Statements

Bank of America Corporation (the "Company") and its management may make certain statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements can be identified by the fact that they do not relate strictly to historical or current facts. Forward-looking statements often use words such as "anticipates," "expects," "hopes," "estimates," "intends," "plans," "goals," "believes," "continue" and other similar expressions or future or conditional verbs such as "will," "may," "might," "should," "would" and "could." Forward-looking statements represent the Company's current expectations, plans or forecasts of its future results, revenues, expenses, efficiency ratio, capital measures, strategy and future business and economic conditions more generally, and other future matters. These statements are not guarantees of future results or performance and involve certain known and unknown risks, uncertainties and assumptions that are difficult to predict and are often beyond the Company's control. Actual outcomes and results may differ materially from those expressed in, or implied by, any of these forward-looking statements.

You should not place undue reliance on any forward-looking statement and should consider the following uncertainties and risks, as well as the risks and uncertainties more fully discussed under Item 1A. Risk Factors of the Company's 2017 Annual Report on Form 10-K and in any of the Company's subsequent Securities and Exchange Commission filings: the Company's potential claims, damages, penalties, fines and reputational damage resulting from pending or future litigation, regulatory proceedings and enforcement actions, including inquiries into our retail sales practices, and the possibility that amounts may be in excess of the Company's recorded liability and estimated range of possible loss for litigation exposures; the possibility that the Company could face increased servicing, securities, fraud, indemnity, contribution or other claims from one or more counterparties, including trustees, purchasers of loans, underwriters, issuers, other parties involved in securitizations, monolines or private-label and other investors; the possibility that future representations and warranties losses may occur in excess of the Company's recorded liability and estimated range of possible loss for its representations and warranties exposures; the Company's ability to resolve representations and warranties repurchase and related claims, including claims brought by investors or trustees seeking to avoid the statute of limitations for repurchase claims; uncertainties about the financial stability and growth rates of non-U.S. jurisdictions, the risk that those jurisdictions may face difficulties servicing their sovereign debt, and related stresses on financial markets, currencies and trade, and the Company's exposures to such risks, including direct, indirect and operational; the impact of U.S. and global interest rates, currency exchange rates, economic conditions, trade policies, and potential geopolitical instability; the impact on the Company's business, financial condition and results of operations of a potential higher interest rate environment; the possibility that future credit losses may be higher than currently expected due to changes in economic assumptions, customer behavior, adverse developments with respect to U.S. or global economic conditions and other uncertainties; the Company's ability to achieve its expense targets, net interest income expectations, or other projections; adverse changes to the Company's credit ratings from the major credit rating agencies; estimates of the fair value of certain of the Company's assets and liabilities; uncertainty regarding the content, timing and impact of regulatory capital and liquidity requirements; the potential impact of total loss-absorbing capacity requirements; potential adverse changes to our global systemically important bank surcharge; the potential impact of Federal Reserve actions on the Company's capital plans; the possible impact of the Company's failure to remediate the shortcoming identified by banking regulators in the Company's Resolution Plan; the effect of regulations, other guidance or additional information on our estimated impact of the Tax Act; the impact of implementation and compliance with U.S. and international laws, regulations and regulatory interpretations, including, but not limited to, recovery and resolution planning requirements, Federal Deposit Insurance Corporation (FDIC) assessments, the Volcker Rule, fiduciary standards and derivatives regulations; a failure in or breach of the Company's operational or security systems or infrastructure, or those of third parties, including as a result of cyber attacks; the impact on the Company's business, financial condition and results of operations from the planned exit of the United Kingdom from the European Union; and other similar matters.

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# Important Presentation Information

- The information contained herein is preliminary and based on Company data available at the time of the earnings presentation. It speaks only as of the particular
  date or dates included in the accompanying slides. Bank of America does not undertake an obligation to, and disclaims any duty to, update any of the information
  provided.
- · Effective January 1, 2018, the Company adopted new accounting standards, among which are:
  - Tax effects in accumulated other comprehensive income (OCI), which addresses certain tax effects in accumulated OCI related to the Tax Cuts and Jobs Act. In connection with the adoption, the Company reclassified \$1.3 billion from accumulated OCI to retained earnings:
  - Hedge accounting, which simplifies and expands the ability to apply hedge accounting to certain risk management activities. This standard does not have a
    material impact on the Company's Consolidated Financial Statements;
  - Presentation of pension costs, which requires separate presentation of the service cost component of pension expense from all other components of net
    pension benefit/cost. This standard requires restatement of all prior periods in the Consolidated Statement of Income and is not material to any period
    presented; and
  - Revenue from contracts with customers, which addresses the recognition of revenue for certain contracts with customers. This standard does not have a
    material impact on the Company's Consolidated Financial Statements.
- The Company also reclassified prior periods in the Consolidated Statement of Income to include mortgage banking income and gains on sales of debt securities in other income, and in the Consolidated Balance Sheet to include mortgage servicing rights in other assets.
- The Company may present certain key performance indicators and ratios excluding certain items (e.g., DVA) which result in non-GAAP financial measures. The Company believes the use of these non-GAAP financial measures provides additional clarity in understanding its results of operations and trends. For more information about the non-GAAP financial measures contained herein, please see the presentation of the most directly comparable financial measures calculated in accordance with GAAP and accompanying reconciliations in the earnings press release for the quarter ended March 31, 2018 and other earnings-related information available through the Bank of America Investor Relations website at: <a href="http://investor.bankofamerica.com">http://investor.bankofamerica.com</a>.
- The Company views net interest income and related ratios and analyses on a fully taxable-equivalent (FTE) basis, which when presented on a consolidated basis are
  non-GAAP financial measures. The Company believes managing the business with net interest income on an FTE basis provides investors with a more accurate
  picture of the interest margin for comparative purposes. The Company believes that the presentation allows for comparison of amounts from both taxable and taxexempt sources and is consistent with industry practices. The FTE adjustment was \$150MM, \$251MM, \$240MM, \$237MM and \$197MM for 1Q18, 4Q17, 3Q17,
  2Q17 and 1Q17 respectively.
- The Company allocates capital to its business segments using a methodology that considers the effect of regulatory capital requirements in addition to internal risk-based capital models. The Company's internal risk-based capital models use a risk-adjusted methodology incorporating each segment's credit, market, interest rate, business and operational risk components. Allocated capital is reviewed periodically and refinements are made based on multiple considerations that include, but are not limited to, risk-weighted assets measured under Basel 3 Standardized and Advanced approaches, business segment exposures and risk profile and strategic plans. As a result of this process, in the first quarter of 2018, the Company adjusted the amount of capital being allocated to its business segments.







# **Supplemental Information First Quarter 2018**

Current period information is preliminary and based on company data available at the time of the earnings presentation. It speaks only as of the particular date or dates included in the accompanying pages. Bank of America does not undertake an obligation to, and disclaims any duty to, update any of the information provided. Any forward-looking statements in this information are subject to the forward-looking language contained in Bank of America's reports filed with the SEC pursuant to the Securities Exchange Act of 1934, which are available at the SEC's website (www.sec.gov) or at Bank of America's website (www.bankofamerica.com). Bank of America's future financial performance is subject to risks and uncertainties as described in its SEC filings.

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Effective January 1, 2018, the Corporation adopted new accounting standards, among which are:

- Tax effects in accumulated other comprehensive income (OCI), which addresses certain tax effects in accumulated OCI related to the Tax Cuts and Jobs Act. In connection with the adoption, the Corporation reclassified \$1.3 billion from accumulated OCI to retained earnings;
- Hedge accounting, which simplifies and expands the ability to apply hedge accounting to certain risk management activities. This standard does not have a material impact on the Corporation's Consolidated Financial Statements;
- Presentation of pension costs, which requires separate presentation of the service cost component of pension expense from all other components of net pension benefit/cost. This standard requires restatement of all prior periods in the Consolidated Statement of Income and is not material to any period presented; and
- Revenue from contracts with customers, which addresses the recognition of revenue for certain contracts with customers. This standard does not have a material impact on the Corporation's Consolidated Financial Statements.

The Corporation also reclassified prior periods in the Consolidated Statement of Income to include mortgage banking income and gains on sales of debt securities in other income, and in the Consolidated Balance Sheet to include mortgage servicing rights in other assets.

#### **Consolidated Financial Highlights**

Net interest income         \$ 11,608         \$ 11,602         \$ 11,617         \$ 10,678         \$ 10,078         \$ 11,019           Nominterest income         11,517         8,974         10,678         11,843         11,109           Total revenue, net of interest expense         23,125         20,436         21,839         22,829         22,248           Provision for credit loses         13,897         13,274         13,394         13,952         14,935           Nominterest expense         14,476         3,796         2,187         3,015         1,983           Income tax expense         6,918         2,265         5,424         5,105         1,983           Net income         6,918         2,265         5,424         5,105         5,337           Preferred stock dividends         4,89         2,89         4,745         4,835           Net income applicable to common share common share common share folders         6,49         2,07         4,99         4,745         4,835           Dibated earnings per common share         10,472,76         10,21,809         10,466         10,844         10,49           Average dibated common share sisued and outstanding         10,472,76         10,21,809         10,246         10,99         9,07	(Dollars in millions, except per share information; shares in thousands)						
Neintensitione         \$ 1,00 <th< th=""><th></th><th></th><th>Quarter</th><th>Quarter</th><th>Quarter</th><th>Quarter</th><th>Quarter</th></th<>			Quarter	Quarter	Quarter	Quarter	Quarter
Monite cell sinome         11,517         8,70         10,100         11,100           Total recent enterestepene         23,125         20,145         21,340         21,320         22,232           Novelisco for cell futerest expense         13,40         14,00         13,00	Income statement						
Total servenue, and risinerset expense         23,135         20,456         21,250         22,250 <th< td=""><td>Net interest income</td><td>\$</td><td>11,608</td><td>\$ 11,462</td><td>\$ 11,161</td><td>\$ 10,986</td><td>\$ 11,058</td></th<>	Net interest income	\$	11,608	\$ 11,462	\$ 11,161	\$ 10,986	\$ 11,058
Provision for credit liases         844         1,00         834         726         835           Nomerous cregene         13,387         3,369         2,187         3,369         1,400         2,187         3,369         1,400         1,400         2,187         3,361         3,400         1	Noninterest income		11,517	8,974	10,678	11,843	11,190
Nominterestregeme         13.987         13.294         13.394         13.982         13.980           Iscome tax expense         1.476         3.706         2.137         3.015         1.983           Nei income         6.981         2.266         5.434         5.016         5.037           Preferred suck dividends         4.983         2.80         4.645         3.04         5.08           Polici denning per common share shared         6.946         10.20         0.466         0.343         0.04           Working this paid per common share shared motististing         18.477         10.02         0.04         0.04         0.04           Working this paid per common share         18.477         0.04         0.04         0.04         0.00           Working this paid per common share         18.477         0.04         0.04         0.04         0.00	Total revenue, net of interest expense		23,125	20,436	21,839	22,829	22,248
Net mome tax expense         1,6%         3,7%         2,1%         3,015         3,018           Net mome         6,818         2,365         5,424         3,166         5,337           Preferred stock divideds         428         2,66         5,425         3,507         4,835           Dilused stommen sharebolders         6,62         2,07         4,066         1,045         4,045           Average diluted common shares         6,62         1,02,100         1,046         1,045         1,045           Dividends pain per common share         1,047         1,02,100         1,046         1,045         1,045           Average diluted common shares used and outstanding         1,047         1,041         1,045         2,045         1,045           Dividends pain per common shares         1,121         1,041         1,045         1,045         2,045 <td>Provision for credit losses</td> <td></td> <td>834</td> <td>1,001</td> <td>834</td> <td>726</td> <td>835</td>	Provision for credit losses		834	1,001	834	726	835
Neimente         6,000         2,000         5,000	Noninterest expense		13,897	13,274	13,394	13,982	14,093
Preferent stock dividends         428         266         465         361         362           Nationome applicable to common shareholders         6,400         2,070         4,050         4,045         4,045           Diluct carnings per common share         10,622         0,200         0,46         0,04         10,045           Average diluted common shares issued motistating         10,727,66         10,021,800         7,046,666         10,000         5,000         5,000           Voldends pair per common share         5,012         0,012         5,000	Income tax expense		1,476	3,796	2,187	3,015	1,983
Ker income applicable to common shareholders         6,09         2.0%         4.9%         4.7%         4.88           Diluce carnings per common share         0.62         0.20         0.46         0.43         0.40           Average diluted common shares isseed and outstanding         10.4726         10.2180         10.1466         10.334.07         10.9186           Dividends pair per common share         8.02         0.20         0.12         0.00         0.	Net income		6,918	2,365	5,424	5,106	5,337
Dilladed earnings per common share   10,20	Preferred stock dividends		428	286	465	361	502
Markering diluted common share's issued and outstanding	Net income applicable to common shareholders		6,490	2,079	4,959	4,745	4,835
Performance ratios   Perform	Diluted earnings per common share		0.62	0.20	0.46	0.44	0.45
Return on average sasets   121%   0.41%   0.95%   0.	Average diluted common shares issued and outstanding		10,472,706	10,621,809	10,746,666	10,834,807	10,919,668
Return on average assets         121%         0.41%         0.95%         0.90%         0.97%           Return on average common shareholders' equity         10.85         3.29         7.89         7.75         8.09           Return on average stareholders' equity         10.57         3.43         7.88         7.56         8.09           Return on average tangible common shareholders' equity(1)         15.26         4.56         10.98         10.87         11.44           Return on average tangible shareholders' equity(1)         14.37         4.62         10.59         10.23         11.01           Average tangible shareholders' equity(1)         15.26         4.56         10.98         10.23         11.01           Average tangible shareholders' equity(1)         16.34         1.69         10.59         24.85         \$ 24.84           Average tangible shareholders' equity(1)         16.84         16.96         17.18         17.75         17.22           Average tangible shareholders' equity(1)         \$ 23.34         \$ 23.89         \$ 24.84         \$ 24.84         \$ 24.84         \$ 24.84         \$ 24.84         \$ 24.84         \$ 24.84         \$ 24.84         \$ 24.84         \$ 24.84         \$ 24.84         \$ 24.84         \$ 24.84         \$ 2	Dividends paid per common share	\$	0.12	\$ 0.12	\$ 0.12	\$ 0.075	\$ 0.075
Return on average common shareholders' equity         10.85         3.29         7.89         7.75         8.09           Return on average shareholders' equity(1)         10.57         3.43         7.88         7.50         8.09           Return on average tangible common shareholders' equity(1)         15.26         4.56         10.98         10.87         11.41           Return on average tangible shareholders' equity(1)         14.37         4.62         10.59         10.23         11.01           Average tangible shareholders' equity(1)         14.37         4.62         10.59         10.23         11.01           Average tangible shareholders' equity(1)         14.37         2.34         4.23         10.23         11.01           Average tangible shareholders' equity(1)         14.37         2.23         2.38         2.48         2.48         2.48         2.48         2.48         2.48         2.48         2.48         2.48         2.48         2.48         2.48         2.48         2.48         2.48         2.48         2.48         2.48         2.54         2.42         2.52         2.53         2.54         2.54         2.54         2.54         2.54         2.54         2.54         2.54         2.54         2.54 <td>Performance ratios</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	Performance ratios						
Return on average sharcholders' equity(1)         10.57         3.43         7.88         7.56         8.09           Return on average tangible common sharcholders' equity(1)         15.26         4.56         10.98         10.87         11.44           Return on average tangible sharcholders' equity(1)         14.37         4.62         10.59         10.23         11.01           At period end           Book value per share of common stock         \$ 23.74         \$ 23.80         \$ 23.87         \$ 24.85         \$ 24.34           Tangible book value per share of common stock(1)         16.84         16.96         17.18         17.75         17.22           Market price per share of common stock(2)         \$ 29.99         \$ 29.52         \$ 25.34         \$ 24.26         \$ 23.59           High closing price for the period         32.4         29.88         25.54         24.26         \$ 23.59           Low closing price for the period         30.51         30.368         26.492         23.964         23.59           Market capitalization         305.16         303.681         26.492         23.964         23.59           Number of financial centers - U.S.         4,315         4,470         4,511         4,542         4,552           Number of branded ATMs -	Return on average assets		1.21 %	0.41%	0.95%	0.90%	0.97%
Return on average tangible common shareholders' equity(1)         15.26         4.56         10.98         10.87         11.44           Return on average tangible shareholders' equity(1)         14.37         4.62         10.59         10.23         11.01           At period end           At period end           Book value per share of common stock         \$ 23.74         \$ 23.80         \$ 23.87         \$ 24.85         \$ 24.34           Tangible book value per share of common stock(1)         16.84         16.96         17.18         17.75         17.22           Market price per share of common stock(1)         \$ 29.99         \$ 29.52         \$ 25.34         \$ 24.26         \$ 23.59           High closing price for the period         32.81         29.88         25.45         24.32         25.50           Low closing price for the period         30.71         25.45         22.89         22.23         22.50           Market capitalization         30.517         30.581         26.492         23.963         23.591           Number of financial centers - U.S.         4.31         4.470         4.511         4.542         4.532           Number of branded ATMs - U.S.         16.91         16.910         16.910         16.910         16.910	Return on average common shareholders' equity		10.85	3.29	7.89	7.75	8.09
Return on average tangible shareholders' equity(1)   14.37   4.62   10.59   10.23   11.01	Return on average shareholders' equity		10.57	3.43	7.88	7.56	8.09
Number of financial centers - U.S.   Namber of formatic and in the first of the period of the peri	Return on average tangible common shareholders' equity(1)		15.26	4.56	10.98	10.87	11.44
Book value per share of common stock         \$ 23.74         \$ 23.80         \$ 23.87         \$ 24.85         \$ 24.45           Tangible book value per share of common stock()         16.84         16.96         17.18         17.75         17.22           Market price per share of common stock:         \$ 29.99         \$ 29.52         \$ 25.34         \$ 24.26         \$ 23.59           High closing price for the period         32.84         29.88         25.45         24.32         25.50           Low closing price for the period         305,176         303,681         264,992         239,643         235,291           Number of financial centers - U.S.         4,435         4,470         4,511         4,542         4,559           Number of branded ATMs - U.S.         16,011         16,003         15,972         15,972         15,903	Return on average tangible shareholders' equity(1)		14.37	4.62	10.59	10.23	11.01
Book value per share of common stock         \$ 23.74         \$ 23.80         \$ 23.87         \$ 24.85         \$ 24.45           Tangible book value per share of common stock()         16.84         16.96         17.18         17.75         17.22           Market price per share of common stock:         \$ 29.99         \$ 29.52         \$ 25.34         \$ 24.26         \$ 23.59           High closing price for the period         32.84         29.88         25.45         24.32         25.50           Low closing price for the period         305,176         303,681         264,992         239,643         235,291           Number of financial centers - U.S.         4,435         4,470         4,511         4,542         4,559           Number of branded ATMs - U.S.         16,011         16,003         15,972         15,972         15,903							
Tangible book value per share of common stock(1)         16.84         16.96         17.18         17.75         17.22           Market price per share of common stock:         Closing price         \$ 29.92         \$ 29.52         \$ 25.34         \$ 24.26         \$ 23.59           High closing price for the period         32.84         29.88         25.45         24.32         25.50           Low closing price for the period         29.17         25.45         22.89         22.23         22.05           Market capitalization         305,176         303,681         264,992         239,643         235,291           Number of financial centers - U.S.         4,435         4,470         4,511         4,542         4,559           Number of branded ATMs - U.S.         16,011         16,003         15,973         15,972         15,939	At period end						
Market price per share of common stock:         S         29.99         \$         29.52         \$         25.34         \$         24.26         \$         23.59           High closing price for the period         32.84         29.88         25.45         24.32         25.50           Low closing price for the period         29.17         25.45         22.89         22.23         22.05           Market capitalization         305,176         303,681         264,992         239,643         235,291           Number of financial centers - U.S.         4,435         4,470         4,511         4,542         4,559           Number of branded ATMs - U.S.         16,011         16,039         15,973         15,972         15,939	Book value per share of common stock	s	23.74	\$ 23.80	\$ 23.87	\$ 24.85	\$ 24.34
Closing price         \$ 29.90         \$ 29.52         \$ 25.34         \$ 24.26         \$ 23.59           High closing price for the period         32.84         29.88         25.45         24.32         25.50           Low closing price for the period         29.17         25.45         22.89         22.23         22.05           Market capitalization         305,176         303,681         264,992         239,643         235,291           Number of financial centers - U.S.         4,435         4,470         4,511         4,542         4,559           Number of branded ATMs - U.S.         16,011         16,039         15,973         15,972         15,939	Tangible book value per share of common stock (1)		16.84	16.96	17.18	17.75	17.22
High closing price for the period         32.84         29.88         25.45         24.32         25.50           Low closing price for the period         29.17         25.45         22.89         22.23         22.05           Market capitalization         305,176         303,681         264,992         239,643         235,291           Number of financial centers - U.S.         4,435         4,470         4,511         4,542         4,559           Number of branded ATMs - U.S.         16,011         16,039         15,973         15,972         15,939	Market price per share of common stock:						
Low closing price for the period         29.17         25.45         22.89         22.23         22.05           Market capitalization         305,176         303,681         264,992         239,643         235,291           Number of financial centers - U.S.         4,435         4,470         4,511         4,542         4,559           Number of branded ATMs - U.S.         16,011         16,039         15,973         15,972         15,939	Closing price	\$	29.99	\$ 29.52	\$ 25.34	\$ 24.26	\$ 23.59
Low closing price for the period       305,176       303,681       264,992       239,643       235,291         Number of financial centers - U.S.       4,435       4,470       4,511       4,542       4,559         Number of branded ATMs - U.S.       16,011       16,039       15,973       15,972       15,939	High closing price for the period		32.84	29.88	25.45	24.32	25.50
Market capitalization         305,176         303,681         264,992         239,643         235,291           Number of financial centers - U.S.         4,435         4,470         4,511         4,542         4,559           Number of branded ATMs - U.S.         16,011         16,039         15,973         15,972         15,939			29.17	25.45	22.89	22.23	22.05
Number of financial centers - U.S.         4,435         4,470         4,511         4,542         4,559           Number of branded ATMs - U.S.         16,011         16,039         15,973         15,972         15,939	Low closing price for the period						
Number of branded ATMs - U.S.         16,011         16,039         15,973         15,972         15,939	Market capitalization		305,176	303,681	264,992	239,643	235,291
	Number of financial centers - U.S.		4,435	4,470	4,511	4,542	4,559
Headcount <b>207,953</b> 209,376 209,839 210,904 210,533	Number of branded ATMs - U.S.		16,011	16,039	15,973	15,972	15,939
	Headcount		207,953	209,376	209,839	210,904	210,533

<sup>(1)</sup> Tangible equity ratios and tangible book value per share of common stock are non-GAAP financial measures. We believe the use of ratios that utilize tangible equity provides additional useful information because they present measures of those assets that can generate income. Tangible book value per share provides additional useful information about the level of tangible assets in relation to outstanding shares of common stock. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 34-35.)

#### **Consolidated Statement of Income**

(Dollars in millions, except per share information; shares in thousands)					
	First Quarter	Fourth Quarter	Third Quarter	Second	First Quarter
	2018	2017	2017	Quarter 2017	2017
Interest income					
Loans and leases	\$ 9,623	\$ 9,344	\$ 9,203	\$ 8,920	\$ 8,754
Debt securities	2,804	2,707	2,629	2,594	2,541
Federal funds sold and securities borrowed or purchased under agreements to resell	622	732	659	560	439
Trading account assets	1,136	1,144	1,091	1,163	1,076
Other interest income	1,414	1,139	1,075	909	900
Total interest income	15,599	15,066	14,657	14,146	13,710
Interest expense					
	760	679	624	346	282
Deposits Short-term borrowings	1,135	1,030	944	917	647
Trading account liabilities	357	314	319	307	264
Long-term debt	1,739	1,581	1,609	1,590	1,459
Total interest expense	3,991	3,604	3,496	3,160	2,652
Net interest income	11,608	11,462	11,161	10,986	11,058
Noninterest income					
Card income	1,457	1,555	1,429	1,469	1,449
Service charges	1,921	1,955	1,968	1,977	1,918
Investment and brokerage services	3,664	3,522	3,437	3,460	3,417
Investment banking income	1,353	1,418	1,477	1,532	1,584
Trading account profits	2,699	1,153	1,837	1,956	2,331
Other income (loss)  Total noninterest income	423 11,517	(629) 8,974	10,678	1,449	11,190
Total revenue, net of interest expense	23,125	20,436	21,839	22,829	22,248
Total Tevenue, net of interest expense	23,123	20,430	21,039	22,629	22,246
Provision for credit losses	834	1,001	834	726	835
Noninterest expense					
Personnel	8,480	7,605	7,811	8,040	8,475
Occupancy	1,014	1,009	999	1,001	1,000
Equipment	442	411	416	427	438
Marketing	345	511	461	442	332
Professional fees	381	471	476	485	456
Data processing	810	795	777	773	794
Telecommunications	183	161	170	177	191
Other general operating	2,242	2,311	2,284	2,637	2,407
Total noninterest expense	13,897	13,274	13,394	13,982	14,093
Income before income taxes	8,394	6,161	7,611	8,121	7,320
Income tax expense	1,476	3,796	2,187	3,015	1,983
Net income	\$ 6,918	\$ 2,365	\$ 5,424	\$ 5,106	\$ 5,337
Preferred stock dividends	428	286	465	361	502
Net income applicable to common shareholders	\$ 6,490	\$ 2,079	\$ 4,959	\$ 4,745	\$ 4,835
		·			
Per common share information					
Earnings	\$ 0.63	\$ 0.20	\$ 0.49	\$ 0.47	\$ 0.48
Diluted earnings	0.62	0.20	0.46	0.44	0.45
Dividends paid	0.12	0.12	0.12	0.075	0.075
Average common shares issued and outstanding	10,322,394	10,470,672	10,197,891	10,013,503	10,099,557
Average diluted common shares issued and outstanding	10,472,706	10,621,809	10,746,666	10,834,807	10,919,668
	20,1,2,700	,,,	.,,,,,,,		.,,000

#### **Consolidated Statement of Comprehensive Income**

(Dollars in millions)

		Quarter 2018	Fourth Quarter 2017	Third Quarter 2017	Second Quarter 2017	First Quarter 2017
Net income	\$	6,918	\$ 2,365	\$ 5,424	\$ 5,106	\$ 5,337
Other comprehensive income (loss), net-of-tax:						
Net change in debt and equity securities		(3,963)	(870)	462	568	(99)
Net change in debit valuation adjustments		273	(144)	(80)	(78)	9
Net change in derivatives		(275)	(92)	24	94	38
Employee benefit plan adjustments		30	208	26	27	27
Net change in foreign currency translation adjustments		(48)	(16)	5	100	(3)
Other comprehensive income (loss)		(3,983)	(914)	437	711	(28)
Comprehensive income	\$	2,935	\$ 1,451	\$ 5,861	\$ 5,817	\$ 5,309

Certain prior period amounts have been reclassified to conform to current period presentation.

Current period information is preliminary and based on company data available at the time of the presentation.

#### **Consolidated Balance Sheet**

(Dollars in millions)				
	March 31 2018		December 31 2017	March 31 2017
Assets				 
Cash and due from banks	\$ 26,247	\$	29,480	\$ 28,955
Interest-bearing deposits with the Federal Reserve, non-U.S. central banks and other banks	177,994		127,954	139,070
Cash and cash equivalents	204,241		157,434	168,025
Time deposits placed and other short-term investments	8,069		11,153	11,967
Federal funds sold and securities borrowed or purchased under agreements to resell	244,630		212,747	210,733
Trading account assets	198,477		209,358	209,044
Derivative assets	47,869		37,762	40,078
Debt securities:				
Carried at fair value	303,298		315,117	312,012
Held-to-maturity, at cost	123,539		125,013	116,033
Total debt securities	426,837		440,130	428,045
Loans and leases	934,078		936,749	906,242
Allowance for loan and lease losses	(10,260	)	(10,393)	(11,112)
Loans and leases, net of allowance	923,818		926,356	895,130
Premises and equipment, net	9,399		9,247	9,319
Goodwill	68,951		68,951	68,969
Loans held-for-sale	9,227		11,430	14,751
Customer and other receivables	58,127		61,623	59,534
Assets of business held for sale	_		_	11,025
Other assets	128,833		135,043	121,174
Total assets	\$ 2,328,478	\$	2,281,234	\$ 2,247,794
Assets of consolidated variable interest entities included in total assets above (isolated to settle the liabilities of the variable interest entities)				
Trading account assets	\$ 6,065	\$	6,521	\$ 5,180
Loans and leases	46,590		48,929	53,187
Allowance for loan and lease losses	(984	)	(1,016)	(1,004)
Loans and leases, net of allowance	45,606		47,913	52,183
Loans held-for-sale	13		27	128
All other assets	399		1,694	2,161
Total assets of consolidated variable interest entities	s 52,083	\$	56,155	\$ 59,652

Certain prior period amounts have been reclassified to conform to current period presentation.

Current period information is preliminary and based on company data available at the time of the presentation.

#### **Consolidated Balance Sheet (continued)**

(Dollars in millions)				
		March 31 2018	December 31 2017	March 31 2017
Liabilities				
Deposits in U.S. offices:				
Noninterest-bearing	s	434,709	\$ 430,650	\$ 436,972
Interest-bearing		811,212	796,576	762,161
Deposits in non-U.S. offices:				
Noninterest-bearing		13,768	14,024	13,223
Interest-bearing		68,975	68,295	59,785
Total deposits		1,328,664	1,309,545	1,272,141
Federal funds purchased and securities loaned or sold under agreements to repurchase		178,528	176,865	186,098
Trading account liabilities		100,218	81,187	77,283
Derivative liabilities		33,900	34,300	36,428
Short-term borrowings		38,073	32,666	44,162
Accrued expenses and other liabilities (includes 782, \$777 and \$757 of reserve for unfunded lending commitments)		150,615	152,123	142,307
Long-term debt		232,256	227,402	221,385
Total liabilities		2,062,254	2,014,088	1,979,804
Shareholders' equity				
Preferred stock, \$0.01 par value; authorized -100,000,000 shares; issued and outstanding -3,931,683, 3,837,683 and 3,887,329 shares		24,672	22,323	25,220
Common stock and additional paid-in capital, \$0.01 par value; authorized <b>-12,800,000,000</b> shares; issued and outstanding <b>-10,175,910,851</b> , 10,287,302,43 9,974,189,863 shares	1 and	133,532	138,089	144,782
Retained earnings		120,298	113,816	105,304
Accumulated other comprehensive income (loss)		(12,278)	(7,082)	(7,316)
Total shareholders' equity		266,224	267,146	267,990
Total liabilities and shareholders' equity	s	2,328,478	\$ 2,281,234	\$ 2,247,794
Liabilities of consolidated variable interest entities included in total liabilities above				
Short-term borrowings	s	286	\$ 312	\$ 185
Long-term debt		10,051	9,873	11,944
All other liabilities		38	37	37
	s	10,375	\$ 10,222	\$ 12,166

Current period information is preliminary and based on company data available at the time of the presentation.

#### **Capital Management**

(Dollars in millions)				
	March 31 2018		Basel 3 December 31 2017	March 31 2017
Risk-based capital metrics <sup>(1)</sup> :				
Standardized Approach				
Common equity tier 1 capital	\$ 164,828	\$	168,461	\$ 164,333
Tier 1 capital	188,900		190,189	188,954
Total capital	223,763		224,209	223,955
Risk-weighted assets	1,451,828		1,442,721	1,416,127
Common equity tier 1 capital ratio	11.4	%	11.7%	11.6%
Tier 1 capital ratio	13.0		13.2	13.3
Total capital ratio	15.4		15.5	15.8
Advanced Approaches				
Common equity tier 1 capital	\$ 164,828	\$	168,461	\$ 164,333
Tier 1 capital	188,900		190,189	188,954
Total capital	215,247		215,311	214,817
Risk-weighted assets	1,457,566		1,458,979	1,497,553
Common equity tier 1 capital ratio	11.3	%	11.5%	11.0%
Tier 1 capital ratio	13.0		13.0	12.6
Total capital ratio	14.8		14.8	14.3
Leverage-based metrics (2)				
Adjusted average assets	\$ 2,247,448	\$	2,223,482	\$ 2,152,232
Tier 1 leverage ratio	8.4	%	8.6%	8.8%
Bank Holding Company Supplementary leverage exposure	\$ 2,793,667	\$	2,755,698	\$ 2,715,589
Bank Holding Company Supplementary leverage ratio	6.8	%	6.9%	7.0%
Tangible equity ratio <sup>(3)</sup>	8.7		8.9	9.1
Tangible common equity ratio(3)	7.6		7.9	7.9

<sup>(1)</sup> As an Advanced approaches institution, we are required to report regulatory capital ratios under both the Standardized and Advanced approaches. The approach that yields the lower ratio is used to assess capital adequacy, which is the Advanced approaches for the periods presented. Transition provisions of Basel 3 are fully phased-in as of January 1, 2018. Prior periods are presented on a fully phased-in basis.

(2) The numerator of the supplementary leverage ratio (SLR) and Tier 1 leverage ratio is quarter-end Basel 3 Tier 1 capital. The denominator of supplementary leverage exposure based on the daily average of the sum of on balance sheet exposures less permitted Tier 1 deductions, as well as the simple average of certain off-balance sheet exposures, as of the end of each month in a quarter. Off-balance sheet exposures primarily include undrawn lending commitments, letters of credit, potential future derivative exposures and repo-style transactions. SLR requirements became effective on January 1, 2018.

(3) Tangible equity ratio equals period-end tangible assets are non-GAAP financial measures. We believe the use of ratios that utilize tangible equity provides additional useful information because they present measures of those assets that can generate income. (See Exhibit A: Non-GAAP Reconciliations - Reconciliation to GAAP Financial Measures on pages 34-35.)

#### Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis

(Dollars in millions)

		First Quarter 2018		1	Fourth Quarter 2017			First Quarter 2017	
	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance	Interest Income/ Expense	Yield/ Rate
Earning assets									
Interest-bearing deposits with the Federal Reserve, non-U.S. central banks and other banks	\$ 140,247	\$ 422	1.22 %	\$ 128,708	\$ 336	1.04%	\$ 123,921	\$ 202	0.66%
Time deposits placed and other short-term investments	10,786	61	2.31	12,979	68	2.06	11,497	47	1.65
Federal funds sold and securities borrowed or purchased under agreements to resell	248,320	622	1.02	224,490	528	0.93	216,402	356	0.67
Trading account assets	131,123	1,147	3.54	130,370	1,183	3.61	125,661	1,111	3.58
Debt securities	433,096	2,830	2.58	441,624	2,751	2.48	430,234	2,573	2.38
Loans and leases (1):									
Residential mortgage	204,830	1,782	3.48	202,155	1,749	3.46	193,627	1,661	3.44
Home equity	56,952	643	4.56	59,059	641	4.32	65,508	639	3.94
U.S. credit card	94,423	2,313	9.93	93,531	2,299	9.75	89,628	2,111	9.55
Non-U.S. credit card <sup>(2)</sup>	_	_	_	_	_	_	9,367	211	9.15
Direct/Indirect consumer	92,478	701	3.07	93,547	693	2.94	93,291	608	2.65
Other consumer	2,814	27	4.00	2,566	31	4.71	2,547	27	4.07
Total consumer	451,497	5,466	4.89	450,858	5,413	4.78	453,968	5,257	4.68
U.S. commercial	299,850	2,717	3.68	297,851	2,598	3.46	287,468	2,222	3.14
Non-U.S. commercial	99,504	738	3.01	98,692	680	2.73	92,821	595	2.60
Commercial real estate	59,231	587	4.02	58,983	571	3.84	57,764	479	3.36
Commercial lease financing	21,833	175	3.20	21,406	159	2.98	22,123	231	4.17
Total commercial	480,418	4,217	3.56	476,932	4,008	3.34	460,176	3,527	3.11
Total loans and leases (2)	931,915	9,683	4.20	927,790	9,421	4.04	914,144	8,784	3.88
Other earning assets	84,345	984	4.72	84,087	901	4.25	73,514	760	4.19
Total earning assets <sup>(3)</sup>	1,979,832	15,749	3.21	1,950,048	15,188	3.09	1,895,373	13,833	2.96
Cash and due from banks	26,275			28,114		_	27,196		
Other assets, less allowance for loan and lease losses	319,771			323,525			309,080		
Total assets	\$ 2,325,878			\$ 2,301,687	•	<u> </u>	\$ 2,231,649		-

<sup>(1)</sup> Nonperforming loans are included in the respective average loan balances. Income on these nonperforming loans is generally recognized on a cost recovery basis. Purchased credit-impaired loans are recorded at fair value upon acquisition and accrete interest income over the estimated life of the loan.
(2) The first quarter of 2017 includes assets of the Corporation's non-U.S. consumer credit card business, which was sold during the second quarter of 2017.
(3) The impact of interest rate risk management derivatives on interest income is presented below. Interest income includes the impact of interest rate risk management contracts, which increased (decreased) interest

	First Quarter 2018		Fourth Quarter 2017		First Qu	arter 2017		
Federal funds sold and securities borrowed or purchased under agreements to resell	s	5	 \$	16		\$	15	
Debt securities		(3)		(2)			(22)	
U.S. commercial loans and leases		(9)		(10)			(10)	
Net hedge expense on assets	s	(7)	 \$	4		\$	(17)	

(Dollars in millions)

Net interest spread

Impact of noninterest-bearing sources

Net interest income/yield on earning assets

#### Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis (continued)

First Quarter 2018

Interest Interest Average Balance Yield/ Average Balance Yield/ Average Balance Yield/ Income Income/ Income/ Expense Rate Expense Rate Expense Rate Interest-bearing liabilities U.S. interest-bearing deposits: 54,747 1 0.01% 54,090 0.01% 52,193 0.01% Savings 0.05 NOW and money market deposit accounts 659,033 0.25 645,639 361 0.22 617,749 74 406 Consumer CDs and IRAs 41,313 33 0.33 42,595 29 0.28 46,711 31 0.27 Negotiable CDs, public funds and other deposits 40,639 157 1.56 39,200 133 1.35 33,695 52 0.63 Total U.S. interest-bearing deposits 795,732 597 0.30 781,524 524 0.27 750,348 158 0.09

Fourth Quarter 2017

2.10%

0.29

2.39%

11,713

First Quarter 2017

Non-U.S. interest-bearing deposits:									
Banks located in non-U.S. countries	2,243	9	1.67	1,844	5	0.96	2,616	5	0.76
Governments and official institutions	1,154	_	0.02	1,016	3	1.06	1,013	2	0.81
Time, savings and other	67,334	154	0.92	67,252	147	0.87	58,418	117	0.81
Total non-U.S. interest-bearing deposits	70,731	163	0.93	70,112	155	0.88	62,047	124	0.81
Total interest-bearing deposits	866,463	760	0.36	851,636	679	0.32	812,395	282	0.14
Federal funds purchased, securities loaned or sold under agreements to repurchase, short-term borrowings and other interest-bearing liabilities	278,931	1,135	1.65	270,403	901	1.32	266,837	573	0.87
Trading account liabilities	55,362	357	2.62	49,643	314	2.51	38,731	264	2.76
Long-term debt	229,603	1,739	3.06	227,644	1,581	2.77	221,468	1,459	2.65
Total interest-bearing liabilities <sup>(1)</sup>	1,430,359	3,991	1.13	1,399,326	3,475	0.99	1,339,431	2,578	0.78
Noninterest-bearing sources:									
Noninterest-bearing deposits	430,805			441,936			444,237		
Other liabilities	199,234			187,263			180,281		
Shareholders' equity	265,480			273,162			267,700		
Total liabilities and shareholders' equity	\$ 2,325,878			\$ 2,301,687			\$ 2,231,649		

2.08%

2.39%

0.31

11,758

	First Quarter 2018		Fourth Quarter 2017	First Quarter 2017
Consumer CDs and IRAs	s	5	\$ 5	\$ 6
Negotiable CDs, public funds and other deposits		3	3	3
Banks located in non-U.S. countries		5	5	5
Federal funds purchased, securities loaned or sold under agreements to repurchase, short-term borrowings and other interest-bearing liabilities		29	30	92
Long-term debt		(246)	(379)	(530)
Net hedge income on liabilities	\$	(204)	\$ (336)	\$ (424)

Certain prior period amounts have been reclassified to conform to current period presentation.

2.18%

0.21 2.39%

11,255

<sup>(1)</sup> The impact of interest rate risk management derivatives on interest expense is presented below. Interest expense includes the impact of interest rate risk management contracts, which increased (decreased) interest expense on:

#### **Debt Securities**

(Dollars in millions) March 31, 2018 Gross Gross Amortized Unrealized Unrealized Cost Gains Losses Value Available-for-sale debt securities Mortgage-backed securities: (5,483) 184,111 Agency \$ 189,426 168 Agency-collateralized mortgage obligations 6,525 15 (142) 6,398 13,998 (440) 13,559 Commercial 1 Non-agency residential 2.354 260 (10)2.604 Total mortgage-backed securities 212,303 444 (6,075) 206,672 U.S. Treasury and agency securities 54,753 13 (1,794) 52,972 Non-U.S. securities 6,918 7 6,925 Other taxable securities, substantially all asset-backed securities 4,619 100 (5) 4,714 Total taxable securities 278,593 564 (7,874) 271,283 Tax-exempt securities 19,133 58 19,077 (114)Total available-for-sale debt securities 297,726 622 (7,988) 290,360 291 12,938 12,682 (35) Total debt securities carried at fair value 913 (8,023) 303,298 310,408 Held-to-maturity debt securities, substantially all U.S. agency mortgage-backed securities 123,539 12 (4,419) 119,132 Total debt securities 433,947 925 (12,442) 422,430 December 31, 2017 Available-for-sale debt securities Mortgage-backed securities: 192 929 \$ 194,119 506 \$ (1,696) Agency-collateralized mortgage obligations 6,846 39 (81) 6,804 Commercial 13,864 28 (208) 13,684 2,669 Non-agency residential 2,410 267 (8) Total mortgage-backed securities 217,239 840 (1,993) 216,086 U.S. Treasury and agency securities 54,523 18 (1,018) 53,523 Non-U.S. securities 9 (1) 6,669 6.677 Other taxable securities, substantially all asset-backed securities 5,699 73 (2) 5,770 Total taxable securities 284,130 940 (3,014) 282,056 20,541 138 (104) 20,575 Tax-exempt securities (3,118) Total available-for-sale debt securities 1,078 302,631 304,671 Other debt securities carried at fair value 12,273 252 (39) 12,486 Total debt securities carried at fair value 316,944 1,330 (3,157) 315,117 125,013 Held-to-maturity debt securities, substantially all U.S. agency mortgage-backed securities 111 (1,825) 123,299 Total debt securities 441 957 1.441 (4.982) 438 416

Available-for-sale marketable equity securities(1)

#### Other Debt Securities Carried at Fair Value

ollars in millions)			December 31 2017
Mortgage-backed securities:			
Agency-collateralized mortgage obligations	s	_ s	5
Non-agency residential		2,736	2,764
Total mortgage-backed securities		2,736	2,769
Non-U.S. securities(1)		,976	9,488
Other taxable securities, substantially all asset-backed securities		226	229
Total	<b>\$</b> 1	2,938 \$	12,486

27

Certain prior period amounts have been reclassified to conform to current period presentation.

25

(2)

<sup>(1)</sup> Classified in other assets on the Consolidated Balance

<sup>(1)</sup> These securities are primarily used to satisfy certain international regulatory liquidity requirements.

#### Supplemental Financial Data

(Dollars in millions)

Fully taxable-equivalent (FTE) basis data <sup>(1)</sup>		First Quarter 2018	Fourth Quarter 2017	Third Quarter 2017	Second Quarter 2017		First Quarter 2017
Net interest income	s	11,758	\$ 11,713	\$ 11,401	\$	11,223	\$ 11,255
Total revenue, net of interest expense		23,275	20,687	22,079		23,066	22,445
Net interest yield		2.39 %	2.39%	2.36%		2.34%	2.39%
Efficiency ratio		59.71	64.16	60.67		60.62	62.79

<sup>(1)</sup> FTE basis is a non-GAAP financial measure. FTE basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. The Corporation believes that this presentation allows for comparison of amounts from both taxable and tax-exempt sources and is consistent with industry practices. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 34-35.)

Certain prior period amounts have been reclassified to conform to current period presentation.

Current period information is preliminary and based on company data available at the time of the presentation.

## Quarterly Results by Business Segment and All Other

(Dollars in millions)

						First Quar	rter 201	18			
		Total Corporation		Consumer Banking		GWIM	Glo	bal Banking	Glo	bal Markets	All Other
Net interest income (FTE basis)	s	11,758	\$	6,510	s	1,594	\$	2,640	s	870	\$ 144
Card income		1,457		1,279		21		135		22	_
Service charges		1,921		1,044		19		763		90	5
Investment and brokerage services		3,664		82		3,040		25		488	29
Investment banking income (loss)		1,353		_		84		744		609	(84)
Trading account profits (loss)		2,699		2		29		61		2,703	(96)
Other income (loss)	_	423		115		69		566		4	(331)
Total noninterest income	_	11,517		2,522		3,262		2,294		3,916	(477)
Total revenue, net of interest expense (FTE basis)		23,275		9,032		4,856		4,934		4,786	(333)
Provision for credit losses		834		935		38		16		(3)	(152)
Noninterest expense		13,897		4,480		3,428		2,195		2,818	976
Income (loss) before income taxes (FTE basis)		8,544		3,617		1,390		2,723		1,971	(1,157)
Income tax expense (benefit) (FTE basis)		1,626		922		355		707		513	(871)
Net income (loss)	<u>\$</u>	6,918	<u>\$</u>	2,695	\$	1,035	\$	2,016	\$	1,458	\$ (286)
Average											
Total loans and leases	s	931,915	\$	279,557	\$	159,095	\$	351,689	\$	73,763	\$ 67,811
Total assets (1)		2,325,878		746,647		279,716		420,594		678,368	200,553
Total deposits		1,297,268		674,351		243,077		324,405		32,320	23,115
Period end											
Total loans and leases	s	934,078	\$	279,055	s	159,636	\$	355,165	\$	75,638	\$ 64,584
Total assets (1)		2,328,478		774,256		279,331		424,134		648,605	202,152
Total deposits		1,328,664		701,488		241,531		331,238		32,301	22,106

					Fourth Qua	arter 201	17			
		Total Corporation	(	Consumer Banking	GWIM	Glo	obal Banking	Gle	obal Markets	All Other
Net interest income (FTE basis)	\$	11,713	\$	6,354	\$ 1,520	\$	2,719	\$	932	\$ 188
Card income		1,555		1,354	43		134		24	_
Service charges		1,955		1,071	19		774		84	7
Investment and brokerage services		3,522		84	2,920		24		501	(7)
Investment banking income (loss)		1,418		_	71		811		597	(61)
Trading account profits		1,153		1	25		51		1,075	1
Other income (loss)		(629)		91	85		506		183	(1,494)
Total noninterest income		8,974		2,601	 3,163		2,300		2,464	 (1,554)
Total revenue, net of interest expense (FTE basis)		20,687		8,955	4,683		5,019		3,396	(1,366)
Provision for credit losses		1,001		886	6		132		162	(185)
Noninterest expense	_	13,274		4,507	3,473		2,161		2,614	 519
Income (loss) before income taxes (FTE basis)		6,412		3,562	1,204		2,726		620	(1,700)
Income tax expense (FTE basis)		4,047		1,365	 462		1,046		210	 964
Net income (loss)	\$	2,365	\$	2,197	\$ 742	\$	1,680	\$	410	\$ (2,664)
Average										
Total loans and leases	\$	927,790	\$	275,716	\$ 157,063	\$	350,262	\$	73,552	\$ 71,197
Total assets (1)		2,301,687		737,755	276,153		419,513		659,411	208,855
Total deposits		1,293,572		665,536	240,126		329,761		34,250	23,899
Period end										
Total loans and leases	\$	936,749	\$	280,473	\$ 159,378	\$	350,668	\$	76,778	\$ 69,452
Total assets (1)		2,281,234		749,325	284,321		424,533		629,007	194,048
Total deposits		1,309,545		676,530	246,994		329,273		34,029	22,719

Total assets include asset allocations to match liabilities (i.e., deposits).

#### Quarterly Results by Business Segment and All Other (continued)

(Dollars in millions)

	First Quarter 2017											
		Total Corporation		Consumer Banking		GWIM	Glo	bal Banking	Gle	obal Markets		All Other
Net interest income (FTE basis)	\$	11,255	\$	5,781	\$	1,560	\$	2,602	\$	1,049	\$	263
Card income		1,449		1,224		36		125		22		42
Service charges		1,918		1,050		20		765		77		6
Investment and brokerage services		3,417		82		2,791		17		531		(4)
Investment banking income (loss)		1,584		_		51		925		666		(58)
Trading account profits		2,331		_		59		32		2,177		63
Other income (loss)		491		147		75		489		186		(406)
Total noninterest income		11,190		2,503		3,032		2,353		3,659		(357)
Total revenue, net of interest expense (FTE basis)		22,445		8,284		4,592		4,955		4,708		(94)
Provision for credit losses		835		838		23		17		(17)		(26)
Noninterest expense		14,093		4,410		3,329		2,163		2,757		1,434
Income (loss) before income taxes (FTE basis)		7,517		3,036		1,240		2,775		1,968		(1,502)
Income tax expense (benefit) (FTE basis)		2,180		1,144		467		1,046		671		(1,148)
Net income (loss)	\$	5,337	\$	1,892	\$	773	\$	1,729	\$	1,297	\$	(354)
Average												
Total loans and leases	\$	914,144	\$	257,945	\$	148,405	\$	342,857	\$	70,064	\$	94,873
Total assets (1)		2,231,649		707,647		293,432		415,908		607,010		207,652
Total deposits		1,256,632		635,594		257,386		305,197		33,158		25,297
Period end												
Total loans and leases (2)	\$	915,747	\$	258,421	\$	149,110	\$	344,452	\$	71,053	\$	92,711
Total assets (1)		2,247,794		734,087		291,177		416,763		604,014		201,753
Total deposits		1,272,141		661,607		254,595		297,163		33,629		25,147

<sup>(1)</sup> Total assets include asset allocations to match liabilities (i.e., deposits).
(2) Includes \$9.5 billion of non-U.S. credit eard loans, which were included in assets of business held for sale on the Consolidated Balance Sheet and included in the second quarter of 2017.

#### **Consumer Banking Segment Results**

(Dollars in millions)										
		First Quarter 2018		Fourth Quarter 2017		Third Quarter 2017		Second Quarter 2017		First Quarter 2017
Net interest income (FTE basis)	\$	6,510	\$	6,354	\$	6,212	\$	5,961	\$	5,781
Noninterest income:										
Card income		1,279		1,354		1,243		1,248		1,224
Service charges		1,044		1,071		1,082		1,061		1,050
All other income		199		176		237		239		229
Total noninterest income		2,522		2,601		2,562		2,548		2,503
Total revenue, net of interest expense (FTE basis)		9,032		8,955		8,774		8,509		8,284
Provision for credit losses		935		886		967		834		838
Noninterest expense		4,480		4,507		4,460		4,411		4,410
Income before income taxes (FTE basis)	<u></u>	3,617	_	3,562	_	3,347	_	3,264	_	3,036
Income tax expense (FTE basis)		922		1,365		1,260		1,233		1,144
Net income	<u>s</u>	2,695	s	2,197	\$	2,087	\$	2,031	\$	1,892
ACT INCOME	<del>-</del>	2,020	_		_	_,	<u> </u>		_	-,
Net interest yield (FTE basis)		3.73 %		3.61%		3.56%		3.48%		3.50%
Return on average allocated capital <sup>(1)</sup>		30		24		22		22		21
Efficiency ratio (FTE basis)		49.60		50.33		50.83		51.84		53.24
Balance Sheet										
Average										
Total loans and leases	\$	279,557	\$	275,716	\$	268,810	\$	261,537	\$	257,945
Total earning assets (2)		707,754		699,004		692,122		686,064		668,865
Total assets (2)		746,647		737,755		731,077		724,753		707,647
Total deposits		674,351		665,536		658,974		652,787		635,594
Allocated capital (1)		37,000		37,000		37,000		37,000		37,000
Period end										
Total loans and leases	s	279,055	\$	280,473	\$	272,360	\$	265,938	\$	258,421
Total earning assets (2)		735,247		709,832		703,277		696,350		694,883
Total assets (2)		774,256		749,325		742,513		735,176		734,087
Total deposits		701,488		676,530		669,647		662,678		661,607

<sup>(1)</sup> Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital. Other companies may define or calculate these measures differently.

(2) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits) and allocated shareholders' equity.

### **Consumer Banking Quarterly Results**

Consumer	Danking	Quarterry	Results
(Dollars in millions)	)		

	(Dollars in millions)			
Marie   Ma		Total Consumer	First Quarter 2018	Consumer
対対性性性性性性性性性性性性性性性性性性性性性性性性性性性性性性性性性		Banking		Lending
हां कारण कारण कारण कारण कारण कारण कारण कारण		\$ 6,510	\$ 3,741	\$ 2,769
## 1988				
## 1985				1,277
対対性性性性性性性性性性性性性性性性性性性性性性性性性性性性性性性性性				_
চান্ধান্ধান্ধান্ধান্ধান্ধান্ধান্ধান্ধান্ধ				91
Page				1,368
Manuseque	Total revenue, net of interest expense (FTE basis)	9,032	4,895	4,137
### 1985 (	Provision for credit losses	935	41	894
	Noninterest expense	4,480	2,651	1,829
Name         5 Month	Income before income taxes (FTE basis)	3,617	2,203	1,414
Section   1988	Income tax expense (FTE basis)		561	361
## 1985	Net income	\$ 2,695	\$ 1,642	\$ 1,053
### Page 12 (日本) (日本) (日本) (日本) (日本) (日本) (日本) (日本)	Net interest yield (FTE basis)	3.73 %	2.25 %	4.09 %
स्थान कर	Return on average allocated capital (1)	30	55	17
New Properties of Service Ser	Efficiency ratio (FTE basis)	49.60	54.15	44.21
New Properties of Service Ser	Balance Sheet			
Total segment (				
Tail asser (	Total loans and leases	\$ 279,557	\$ 5,170	\$ 274,387
Tail disposes         filtres         filter         filtres         filtres         filter         filter         filtres         filtres         filter         filtres         filter         filter         filter         filter         filtres         filter	Total earning assets (2)	707,754	673,641	274,748
National equation ( ) 1,000	Total assets (2)	746,647	701,418	285,864
Period along and looks         \$ 780,65         \$ 1,01         \$ 2,00           Tool along and files         713,50         708,00         2,0           Tool along and files         713,60         708,00         2,0           Tool along files         713,60         708,00         2,0           Tool depoils         713,60         708,00         2,0           Tool depoils         713,60         70,00         2,0           Name         713,60         8,0         3,0         2,0           Name         1,00         1,0	Total deposits	674,351	668,983	5,368
Total soum and leases         \$ 200,000         \$ 5,000         \$ 200,000           Total campa cast Cl         754,368         760,400         2           Total deposit         754,368         760,400         2           Total deposit         761,400         761,400         760,400           Total deposit         761,400         761,400         760,400           Personal consecutations         761,400         760,400         760,400           Ced income         1,501         1,501         1,501           All consecutations         1,501         1,501         1,501           Ced income         1,501         1,501         1,501           All consecutations         1,501         1,501         1,501           All consecutations         2,501         1,501         1,501           Total contract filt files         2,501         2,501         1,501           Total contract success (FIT basis)         3,502         3,502         1,501           Recovered success (FIT basis)         3,502         3,502         3,502           Recovered success (FIT basis)         3,502         3,502         3,502           Recovered success (FIT basis)         3,502         3,502         3,502 <td>Allocated capital (1)</td> <td>37,000</td> <td>12,000</td> <td>25,000</td>	Allocated capital (1)	37,000	12,000	25,000
Total caming assert 3         78,847         700,00         2           Total asserts 3         710,00         710,00         750,00         2           Total depoin         700,00         <	Period end			
Total aleases (1)         74,366         78,860	Total loans and leases	\$ 279,055	\$ 5,111	\$ 273,944
Find a point         70,000         10,000	Total earning assets (2)	735,247	700,420	274,977
Profession of Exemple	Total assets (2)	774,256	728,063	286,343
Paris   Pari	Total deposits	701,488	695,514	5,974
Marie   Mar			Fourth Quarter 2017	
Nominterest income:         1,354         2         2         2         2         2         2         2         2         2         2         2         3         2         3         2         3         2         3         3         4         2         3         3         4         2         3         4         2         3         4         2         3         4         2         3         4         2         3         4         2         3         4         2         3         3         4         2         3         4         2         3         4         2         3         4         2         3         4         2         3         4         2         4         2         4         2         4         3         4         2         4         3         3         4         2         2         4         3         3         4         3         3         3         3         4         3         3         3         3         3         3         3         3         3         3         3         3         3         3         3         3         3         3         3		Total Consumer Banking	Deposits	Consumer Lending
Cade income         1,354         2           Service clarges         1,071         1,071           All other income         176         99           Total noninterest income         2,001         1,172           Total recense, net of interest expense (FTE basis)         8,555         4,721           Provision for credit boses         4,507         2,678           Nemitterest expense         4,507         2,678         1,900           Income before income taxes (FTE basis)         3,562         1,900	Net interest income (FTE basis)	\$ 6,354	\$ 3,549	\$ 2,805
Service charges         1,071         1,071         1,071         1,071         1,071         1,071         1,071         1,071         1,071         1,072	Noninterest income:			
Mainteriname			2	1,352
Total noninterest income         2,601         1,172           Total revenue, net of interest expense (FIE basis)         8,955         4,721           Provision for credit losses         886         53           Noninterest expense         4,507         2,678           Income before income taxes (FIE basis)         3,562         1,909           Net income tax expense (FIE basis)         1,365         763           Net income tax expense (FIE basis)         3,61%         2,127         8           Net income tax expense (FIE basis)         3,61%         2,127         8           Return on average allocated capital (1)         24         44         4           Efficiency ratio (FIE basis)         50,33         56,73         5           Return on average allocated capital (1)         24         44         4           Efficiency ratio (FIE basis)         50,33         56,73         5           Total loans and leases         5         27,516         5         5,26         5         2           Total carning assets (2)         69,004         664,054         2         2         7,717,55         69,101         2           Total assets (2)         65,556         65,238         65,238         65,238         65,238 <td></td> <td></td> <td></td> <td>_</td>				_
Total revenue, net of interest expense (FTE basis)         8,955         4,721         4,721         2,725         3,725         4,721         2,725         3,725         4,721         2,725				77
Provision for credit losses 886 53				1,429 4,234
Noninterest expense         4,507         2,678           Income before income taxes (FTE basis)         3,562         1,990           Income tax expense (FTE basis)         1,365         763           Net income         \$ 2,197         \$ 1,227         \$           Net interest yield (FTE basis)         3,61%         2,12%         \$           Net interest yield (FTE basis)         3,61%         2,12%         \$           Return on average allocated capital (1)         24         41         4	Total revenue, net of interest expense (FTE basis)	6,903	4,721	4,234
Income before income taxes (FTE basis)         3,562         1,990           Income tax expense (FTE basis)         1,365         763           Net income         \$ 2,197         \$ 1,227         \$           Net interest yield (FTE basis)         3,61%         2,12%         \$           Return on average allocated capital (1)         24         41         4           Efficiency ratio (FTE basis)         50,33         56,73         5           Balance Sheet         Average           Total loans and leases         \$ 275,716         \$ 5,261         \$ 2           Total assets (2)         699,004         664,054         2           Total assets (2)         737,755         691,610         2           Total deposits         665,536         659,238         5	Provision for credit losses	886	53	833
Net income tax expense (FTE basis)				1,829
Net income         \$ 2,197         \$ 1,227         \$           Net interest yield (FTE basis)         3.61%         2.12%         4           Return on average allocated capital (1)         24         41         4           Efficiency ratio (FTE basis)         50.33         56.73         56.73           Balance Sheet         Average           Total loans and leases         \$ 275,716         \$ 5,261         \$ 2           Total carning assets (2)         699,004         664,054         2           Total assets (2)         737,755         691,610         2           Total deposits         665,536         659,238         659,238				1,572
Net interest yield (FTE basis)  Return on average allocated capital (1)  Efficiency ratio (FTE basis)  **Balance Sheet**  Average*  Total loans and leases  Total assets (2)  Total deposits  **Suppose the composition of the				602
Return on average allocated capital (1)         24         41           Efficiency ratio (FTE basis)         50.33         56.73           Balance Sheet         ***********************************	Net income	\$ 2,197	\$ 1,227	\$ 970
Efficiency ratio (FTE basis)         50.33         56.73           Balance Sheet         September 2001           Average         Total loans and leases         \$ 275,716         \$ 5,261         \$ 2           Total carning assets (2)         699,004         664,054         2           Total assets (2)         737,755         691,610         2           Total deposits         665,536         659,238	Net interest yield (FTE basis)	3.61%	2.12%	4.10%
Balance Sheet           Average         S         275,716         S         5,261         S         2           Total loans and leases         \$         275,716         \$         5,261         \$         2           Total earning assets (2)         699,004         664,054         2           Total assets (2)         737,755         691,610         2           Total deposits         665,536         659,238	Return on average allocated capital (1)	24	41	15
Average         S 275,716         S 5,261         S 2           Total carning assets (2)         699,004         664,054         2           Total assets (2)         737,755         691,610         2           Total deposits         665,536         659,238	Efficiency ratio (FTE basis)	50.33	56.73	43.20
Total loans and leases         \$ 275,716         \$ 5,261         \$ 2           Total earning assets (2)         699,004         664,054         2           Total assets (2)         737,755         691,610         2           Total deposits         665,536         659,238	Balance Sheet			
Total earning assets (2)         699,004         664,054         2           Total assets (2)         737,755         691,610         2           Total deposits         665,536         659,238	Average			
Total assets (2)         737,755         691,610         20           Total deposits         665,536         659,238	Total loans and leases	\$ 275,716	\$ 5,261	\$ 270,455
Total deposits 665,536 659,238	Total earning assets (2)	699,004	664,054	271,129
	Total assets (2)	737,755	691,610	282,324
Allocated capital (1) 37,000 12,000	Total deposits	665,536	659,238	6,298
	Allocated capital (1)	37,000	12,000	25,000

Period end				
Total loans and leases	s	280,473	\$ 5,143	\$ 275,330
Total earning assets (2)		709,832	675,485	275,742
Total assets (2)		749,325	703,330	287,390
Total deposits		676,530	670,802	5,728

For footnotes see page16.

 $Certain\ prior\ period\ amounts\ have\ been\ reclassified\ among\ the\ segments\ to\ conform\ to\ current\ period\ presentation.$ 

Current period information is preliminary and based on company data available at the time of the presentation.

#### **Consumer Banking Quarterly Results (continued)**

(Dollars in millions) First Quarter 2017 Consumer Lending Total Consumer Banking Net interest income (FTE basis) 5,781 3,063 2,718 Noninterest income: Card income 1,224 1,222 1,050 1,050 Service charges All other income 229 102 127 2,503 1,154 1,349 Total revenue, net of interest expense (FTE basis) 4,217 4,067 8.284 Provision for credit losses 783 838 55 Noninterest expense 4,410 2,527 1,883 Income before income taxes (FTE basis) 3,036 1,635 1,401 Income tax expense (FTE basis) 1.144 616 528 1.892 1.019 873 Net income Net interest yield (FTE basis) 3.50% 1.96% 4.34% Return on average allocated capital (1) 21 34 14 Efficiency ratio (FTE basis) 53.24 59.94 46.29 Balance Sheet Total loans and leases 257,945 4,979 252,966 Total earning assets (2) 668,865 634,704 254,066 Total assets (2) 707,647 661,769 265,783 Total deposits 635,594 629,337 6,257 Allocated capital (1) 12,000 25,000 37,000 Period end Total loans and leases 258,421 4,938 253,483 Total earning assets (2) 694,883 660,888 254,291 688,277 Total assets (2) 734,087 266,106

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

Total deposits

5,893

655,714

661,607

<sup>(1)</sup> Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital. Other companies may define or calculate these measures differently.

differently.
(2) For presentation purposes, in segments or businesses where the total of liabilities and equity exceeds assets, the Corporation allocates assets frodil Other to match the segments' and businesses' liabilities and allocated shareholders' equity. As a result, total earning assets and total assets of the businesses may not equal total Consumer Banking.

# Consumer Banking Key Indicators

(Dollars in millions)		
	First Fourth Third Second Quarter Quarter Quarter Quarter	First Quarter
	<b>2018</b> 2017 2017 2017	2017
Average deposit balances	0 241204 0 224245 0 220040 0 225502 0	215 772
Checking	\$ 341,204 \$ 334,345 \$ 329,048 \$ 325,503 \$	
Savings	<b>53,068</b> 52,466 52,687 52,809	50,544
MMS	<b>239,714</b> 236,909 234,288 230,363	224,563
CDs and IRAs	<b>37,366</b> 38,732 40,067 41,196	41,923
Non-U.S. and other	<b>2,999</b> 3,084 2,884 2,916	2,792
Total average deposit balances	<b>s</b> 674,351 \$ 665,536 <b>s</b> 658,974 <b>s</b> 652,787 <b>s</b>	635,594
Deposit spreads (excludes noninterest costs)		
Checking	<b>2.08 %</b> 2.03 % 2.01 % 2.03 %	1.94%
Savings	<b>2.37</b> 2.34 2.35 2.30	2.21
MMS	<b>1.85</b> 1.70 1.66 1.71	1.24
CDs and IRAs	<b>1.73</b> 1.55 1.48 1.41	1.29
Non-U.S. and other	<b>1.73</b> 1.56 1.45 1.31	1.16
Total deposit spreads	<b>2.00</b> 1.91 1.88 1.89	1.67
Client brokerage assets	\$ 182,110 \$ 177,045 \$ 167,274 \$ 159,131 \$	153,786
Active digital banking users (units in thousands)(1)	<b>35,518</b> 34,855 34,472 33,971	33,702
Active mobile banking users (units in thousands)	<b>24,801</b> 24,238 23,572 22,898	22,217
Financial centers	<b>4,435</b> 4,470 4,511 4,542	4,559
ATMs	<b>16,011</b> 16,039 15,973 15,972	15,939
Total U.S. credit card <sup>(2)</sup>		
Loans		
Average credit card outstandings	<b>\$ 94,423</b> \$ 93,531 \$ 91,602 \$ 89,464 \$	89,628
Ending credit card outstandings	<b>93,014</b> 96,274 92,602 90,776	88,552
Credit quality		
Net charge-offs	\$ 701 \$ 655 \$ 612 \$ 640 \$	606
	<b>3.01%</b> 2.78% 2.65% 2.87%	2.74%
30+ delinquency	<b>\$ 1,795</b> \$ 1,847 \$ 1,657 \$ 1,550 \$	1,580
	<b>1.93 %</b> 1.92 % 1.79 % 1.71 %	1.78%
90+ delinquency	\$ 925 \$ 900 \$ 810 \$ 772 \$	801
Other Total U.S. credit card indicators <sup>(2)</sup>	<b>0.99 %</b> 0.93 % 0.87 % 0.85 %	0.90%
Gross interest yield	<b>9.93%</b> 9.75% 9.76% 9.54%	9.55%
Risk adjusted margin	<b>8.32</b> 8.74 8.63 8.40	8.89
New accounts (in thousands)	<b>1,194</b> 1,138 1,315 1,302	1,184
Purchase volumes	<b>\$ 61,347</b> \$ 65,523 \$ 62,244 \$ 61,665 \$	55,321
Debit card data		
Purchase volumes	<b>\$ 76,052</b> \$ 77,912 \$ 74,769 \$ 75,349 \$	70,611
Loan production (3)		
Total (4):		
	\$ 9,424 \$ 12,705 \$ 13,183 \$ 13.251 \$	11,442
First mortgage	\$ 9,424 \$ 12,705 \$ 13,183 \$ 13,251 \$ 3,749 4,053 4,133 4,685	
First mortgage Home equity	\$ 9,424 \$ 12,705 \$ 13,183 \$ 13,251 \$ 3,749 4,053 4,133 4,685	4,053
First mortgage		

<sup>(1)</sup> Digital users represents mobile and/or online users across consumer businesses; historical information has been restated primarily due to the sale of the Corporation's non-U.S. consumer credit card business during the second quarter of 2017.
(2) In addition to the U.S. credit card portfolio in Consumer Banking, the remaining U.S. credit card portfolio is primarily in GWIM.
(3) The above loan production amounts represent the unpaid principal balance of loans and, in the case of home equity, the principal amount of the total line of credit.
(4) In addition to loan production in Consumer Banking, there is also first mortgage and home equity loan production in GWIM.

#### Global Wealth & Investment Management Segment Results

(Dollars in millions)										
	Fir	st Quarter 2018	Fou	rth Quarter 2017	Thi	ird Quarter 2017	Sec	ond Quarter 2017	First	Quarter 2017
Net interest income (FTE basis)	\$	1,594	\$	1,520	\$	1,496	\$	1,597	\$	1,560
Noninterest income:										
Investment and brokerage services		3,040		2,920		2,854		2,829		2,791
All other income		222		243		270		269		241
Total noninterest income		3,262		3,163		3,124		3,098		3,032
Total revenue, net of interest expense (FTE basis)		4,856		4,683		4,620		4,695		4,592
Provision for credit losses		38		6		16		11		23
Noninterest expense		3,428		3,473		3,371		3,392		3,329
Income before income taxes (FTE basis)		1,390		1,204		1,233		1,292		1,240
Income tax expense (FTE basis)		355		462		464		488		467
Net income	\$	1,035	\$	742	\$	769	\$	804	\$	773
Net interest yield (FTE basis)		2.46%		2.32%		2.29%		2.41%		2.28%
Return on average allocated capital <sup>(1)</sup>		29		21		22		23		22
Efficiency ratio (FTE basis)		70.60		74.14		72.95		72.24		72.51
Balance Sheet										
Average										
Total loans and leases	\$	159,095	\$	157,063	\$	154,333	\$	150,812	\$	148,405
Total earning assets (2)		262,775		259,550		259,564		265,845		277,989
Total assets (2)		279,716		276,153		275,570		281,167		293,432
Total deposits		243,077		240,126		239,647		245,329		257,386
Allocated capital (1)		14,500		14,000		14,000		14,000		14,000
Period end										
Total loans and leases	\$	159,636	\$	159,378	\$	155,871	\$	153,468	\$	149,110
Total earning assets (2)		262,430		267,026		259,548		258,744		275,214
Total assets (2)		279,331		284,321		276,187		274,746		291,177
Total deposits		241,531		246,994		237,771		237,131		254,595

<sup>(1)</sup> Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital. Other companies may define or calculate these measures differently.

(2) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits) and allocated shareholders' equity.

#### Global Wealth & Investment Management Key Indicators

(Dollars in millions, except as noted)

	F	irst Quarter 2018	F	ourth Quarter 2017	7	Third Quarter 2017	Se	econd Quarter 2017	Firs	t Quarter 2017
Revenue by Business										
Merrill Lynch Global Wealth Management	\$	3,996	\$	3,836	\$	3,796	\$	3,874	\$	3,782
U.S. Trust		860		845		822		819		809
Other	_		_	2	_	2		2		1
Total revenue, net of interest expense (FTE basis)	\$	4,856	\$	4,683	\$	4,620	\$	4,695	\$	4,592
Client Balances by Business, at period end										
Merrill Lynch Global Wealth Management	\$	2,284,803	\$	2,305,664	\$	2,245,499	\$	2,196,238	\$	2,167,536
U.S. Trust		440,683		446,199		430,684		421,180		417,841
Total client balances	\$	2,725,486	\$	2,751,863	\$	2,676,183	\$	2,617,418	\$	2,585,377
Client Balances by Type, at period end										
Assets under management <sup>(1)</sup>	\$	1,084,717	\$	1,080,747	\$	1,036,048	\$	990,709	\$	946,778
Brokerage and other assets		1,236,799		1,261,990		1,243,858		1,233,313		1,232,195
Deposits		241,531		246,994		237,771		237,131		254,595
Loans and leases (2)		162,439		162,132		158,506		156,265		151,809
Total client balances	\$	2,725,486	\$	2,751,863	\$	2,676,183	\$	2,617,418	\$	2,585,377
Assets Under Management Rollforward										
Assets under management, beginning balance	\$	1,080,747	s	1,036,048	\$	990,709	s	946,778	\$	886,148
Net client flows	_	24,240		18,228		20,749		27,516		29,214
Market valuation/other		(20,270)		26,471		24,590		16,415		31,416
Total assets under management, ending balance	\$	1,084,717	\$	1,080,747	\$	1,036,048	\$	990,709	\$	946,778
Associates, at period end (3)										
Number of financial advisors		17,367		17,355		17,221		17,017		16,678
Total wealth advisors, including financial advisors		19,276		19,238		19,108		18,881		18,538
Total primary sales professionals, including financial advisors and wealth advisors		20,398		20,344		20,115		19,863		19,536
		.,		-7-		., .		,,,,,		.,
Merrill Lynch Global Wealth Management Metric										
Financial advisor productivity <sup>(4)</sup> (in thousands)	\$	1,038	\$	994	\$	994	\$	1,040	\$	993
U.S. Trust Metric, at period end										
Primary sales professionals		1,737		1,714		1,696		1,665		1,657

<sup>(1)</sup> Defined as managed assets under advisory and/or discretion of

GWIM.

(2) Includes margin receivables which are classified in customer and other receivables on the Consolidated Balance

Sheet.
(3) Includes financial advisors in the Consumer Banking segment of 2,538, 2,402, 2,267, 2,206 and 2,121 at March 31, 2018, December 31, 2017, September 30, 2017, June 30, 2017 and March 31, 2017, representatively.

<sup>(</sup>Financial advisors in incommunity business annualized Merrill Lynch Global Wealth Management total revenue, excluding the allocation of certain ALM activities, divided by the total average number of financial advisors (excluding financial advisors in the Consumer Banking segment).

#### **Global Banking Segment Results**

(Dollars in millions)				10				10		
	Fir	st Quarter 2018	For	urth Quarter 2017	Th	ird Quarter 2017	Sec	cond Quarter 2017	First	Quarter 2017
Net interest income (FTE basis)	\$	2,640	\$	2,719	\$	2,642	\$	2,541	\$	2,602
Noninterest income:										
Service charges		763		774		776		809		765
Investment banking fees		744		811		806		929		925
All other income		787		715		763		760		663
Total noninterest income		2,294		2,300		2,345		2,498		2,353
Total revenue, net of interest expense (FTE basis)		4,934		5,019		4,987		5,039		4,955
Provision for credit losses		16		132		48		15		17
Noninterest expense		2,195		2,161		2,119		2,154		2,163
Income before income taxes (FTE basis)		2,723		2,726		2,820		2,870		2,775
Income tax expense (FTE basis)		707		1,046		1,062		1,084		1,046
Net income	\$	2,016	\$	1,680	\$	1,758	\$	1,786	\$	1,729
Net interest yield (FTE basis)		2.96%		3.00%		2.94%		2.85%		2.93 %
Return on average allocated capital <sup>(1)</sup>		20		17		17		18		18
Efficiency ratio (FTE basis)		44.47		43.02		42.52		42.72		43.66
Balance Sheet										
Average										
Total loans and leases	\$	351,689	\$	350,262	\$	346,093	\$	345,063	\$	342,857
Total earning assets (2)		361,822		359,199		357,014		357,407		359,605
Total assets (2)		420,594		419,513		414,755		413,950		415,908
Total deposits		324,405		329,761		315,692		300,483		305,197
Allocated capital (1)		41,000		40,000		40,000		40,000		40,000
Period end										
Total loans and leases	s	355,165	\$	350,668	\$	349,838	\$	344,457	\$	344,452
Total earning assets (2)		365,895		365,560		364,591		353,649		360,288
Total assets (2)		424,134		424,533		423,185		410,580		416,763
Total deposits		331,238		329,273		319,545		303,205		297,163

<sup>(1)</sup> Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital. Other companies may define or calculate these measures differently.

(2) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits) and allocated shareholders' equity.

## **Global Banking Key Indicators**

(Dollars in millions)										
	Fi	rst Quarter 2018	For	urth Quarter 2017	T	hird Quarter 2017	Sec	cond Quarter 2017	Firet	Quarter 2017
Investment Banking fees (1)		2010		2017		2017		2017	11130	Quarter 2017
Advisory (2)	\$	276	\$	381	\$	321	\$	465	\$	390
Debt issuance		356		336		397		361		412
Equity issuance		112		94		88		103		123
Total Investment Banking fees <sup>(3)</sup>	\$	744	\$	811	\$	806	\$	929	\$	925
Business Lending										
Corporate	\$	1,050	\$	1,065	\$	1,127	\$	1,093	\$	1,102
Commercial		975		1,094		1,090		1,052		1,044
Business Banking		99		103		101		99		101
Total Business Lending revenue	s	2,124	\$	2,262	\$	2,318	\$	2,244	\$	2,247
Global Transaction Services										
Corporate	s	882	\$	852	\$	840	\$	833	\$	797
Commercial	•	816		800		758		752		707
Business Banking		232		224		217		211		197
Total Global Transaction Services revenue	s	1,930	\$	1,876	\$	1,815	\$	1,796	\$	1,701
Average deposit balances										
Interest-bearing	\$	113,312	\$	106,537	\$	94,232	\$	77,490	\$	70,831
Noninterest-bearing	ų.	211,093	Ψ	223,224	Ψ	221,460	Ψ	222,993	Ψ	234,366
Total average deposits	<u>s</u>	324,405	\$	329,761	\$	315,692	S	300,483	\$	305,197
Total average deposits	<del>-</del>	324,403	3	329,701	Ф	313,092	9	300,463	9	303,197
Loan spread		1.53 %		1.56%		1.56%		1.56%		1.65 %
Provision for credit losses	\$	16	\$	132	\$	48	\$	15	\$	17
Credit quality (4, 5)										
Reservable utilized criticized exposure	s	11,865	\$	12,038	\$	13,273	\$	14,074	\$	14,567
·		3.13%		3.21%		3.55%		3.80%		3.95%
Nonperforming loans, leases and foreclosed properties	\$	1,286	\$	1,118	\$	1,123	\$	1,345	\$	1,527
		0.36%		0.32%		0.32%		0.39%		0.44%
Average loans and leases by product										
U.S. commercial	s	200,726	\$	201,432	\$	197,841	\$	200,577	\$	198,620
Non-U.S. commercial		78,716		77,339		76,226		72,729		72,261
Commercial real estate		49,777		49,194		49,247		49,122		48,818
Commercial lease financing		22,469		22,297		22,778		22,634		23,152
Other		1		_		1		1		6
Total average loans and leases	\$	351,689	\$	350,262	\$	346,093	\$	345,063	\$	342,857
Total Corporation Investment Banking fees										
Advisory (2)	s	296	\$	429	\$	374	\$	483	\$	405
Debt issuance	•	827		846		962		901		926
Equity issuance		314		204		193		231		312
Total investment banking fees including self-led deals		1,437		1,479		1,529		1,615		1,643
Self-led deals		(84)		(61)		(52)		(83)		(59)
Total Investment Banking fees	<u>s</u>	1,353	\$	1,418	\$	1,477	\$	1,532	\$	1,584
Total Investment Danking Ices	<del>-</del>	1,000	-	1,710	7	*, 7777	-	1,002	*	1,504

Investment banking fees represent total investment banking fees forGlobal Banking inclusive of self-led deals and fees included within Business Lending.
 Advisory includes fees on debt and equity advisory and mergers and

<sup>4.</sup> Advisory includes fees on debt and equity advisory and mergers and acquisitions.

(3) Investment banking fees represent only the fee component in Global Banking and do not include certain other items shared with the Investment Banking Group under internal revenue sharing agreements.

(4) Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure is on an end-of-period basis and is also shown as a percentage of total commercial utilized reservable criticized exposure, including loans and leases, standby letters of credit, financial guarantees, commercial letters of credit and bankers' acceptances.

(5) Nonperforming loans, leases and foreclosed properties are on an end-of-period basis. The nonperforming ratio is nonperforming assets divided by loans, leases and foreclosed

properties.

		Three Months Ended March 31, 2018										
	Globa	1	U.S.									
	Product Ranking	Market Share	Product Ranking	Market Share								
Net investment banking revenue	4	5.7%	4	7.8%								
Announced mergers and acquisitions	4	20.9	5	20.2								
Equity capital markets	5	5.9	5	8.8								
Debt capital markets	3	6.3	1	11.0								
High-yield corporate debt	4	5.6	4	7.6								
Leveraged loans	1	9.9	1	12.7								
Mortgage-backed securities	3	10.3	4	12.2								
Asset-backed securities	2	10.7	2	12.4								
Convertible debt	3	7.5	2	17.7								
Common stock underwriting	5	5.7	6	6.7								
Investment-grade corporate debt	1	6.7	1	13.4								
Syndicated loans	2	9.8	2	13,3								

- Source: Dealogic data as of April 2, 2018. Figures above include self-led transactions.

  Rankings based on deal volumes except for net investment banking revenue rankings which reflect fees.

  Debt capital markets excludes loans but includes

- Desir capital markets excludes totals but includes agencies.
   Mergers and acquisitions fees included in net investment banking revenue reflect 10 percent fee credit at announcement and 90 percent fee credit at completion as per Dealogic.
   Mergers and acquisitions volume rankings are for announced transactions and provide credit to all investment banks advising either side of the transaction.
- Recipits and adjustions volune rainings are for amounted transaction.
   Each advisor receives full credit for the deal amount unless advising a minor stakeholder.

## **Highlights**

## Global top 3 rankings in:

Giobal top 3 funkings in.	
Leveraged loans	Investment-grade corporate debt
Mortgage-backed securities	Syndicated loans
Asset-backed securities	Debt capital markets

Convertible debt

## U.S. ton 3 rankings in:

the second secon		
Leveraged loans	Investment-grade corporate debt	
Asset-backed securities	Syndicated loans	
Convertible debt	Debt capital markets	

## Top 3 rankings excluding self-led deals:

Global: Leveraged loans, Mortgage-backed securities, Asset-backed securities, Convertible debt, Investment-grade corporate debt, Syndicated loans, Debt capital markets

Leveraged loans, Asset-backed securities, Convertible debt, Investment-grade corporate debt, Syndicated loans, Debt capital markets U.S.:

Current period information is preliminary and based on company data available at the time of the presentation.

# **Global Markets Segment Results**

(Dollars in millions)										
	Fir	st Quarter 2018	Fou	orth Quarter 2017	Th	Third Quarter 2017		cond Quarter 2017	First	Quarter 2017
Net interest income (FTE basis)	\$	870	\$	932	\$	899	\$	864	\$	1,049
Noninterest income:										
Investment and brokerage services		488		501		496		521		531
Investment banking fees		609		597		624		590		666
Trading account profits		2,703		1,075		1,714		1,743		2,177
All other income		116		291		168		229		285
Total noninterest income		3,916		2,464		3,002		3,083		3,659
Total revenue, net of interest expense (FTE basis)(1)		4,786		3,396		3,901		3,947		4,708
Provision for credit losses		(3)		162		(6)		25		(17)
Novintaged apparen		2,818		2,614		2,711		2,650		2,757
Noninterest expense  Income before income taxes (FTE basis)		1,971	_	620	_	1,196	· · · <del>- · · ·</del>	1,272		1,968
Income tax expense (FTE basis)		513		210		440		442		671
Net income	\$	1,458	\$	410	\$	756	s	830	\$	1,297
							_			
Return on average allocated capital <sup>(2)</sup>		17%		5 %		9%		10%		15%
Efficiency ratio (FTE basis)		58.87		77.01		69.48		67.12		58.56
Balance Sheet										
Average										
Total trading-related assets <sup>(3)</sup>	\$	463,169	\$	449,737	\$	442,283	\$	452,563	\$	422,359
Total loans and leases		73,763		73,552		72,347		69,638		70,064
Total earning assets (3)		486,107		464,171		446,754		456,588		429,906
Total assets		678,368		659,411		642,430		645,227		607,010
Total deposits		32,320		34,250		32,125		31,919		33,158
Allocated capital (2)		35,000		35,000		35,000		35,000		35,000
Period end										
Total trading-related assets(3)	\$	450,512	\$	419,375	\$	426,371	\$	436,193	\$	418,259
Total loans and leases		75,638		76,778		76,225		73,973		71,053
Total earning assets (3)		478,857		449,314		441,656		448,613		425,582
Total assets		648,605		629,007		629,270		633,193		604,014
Total deposits		32,301		34,029		33,382		33,363		33,629
Trading-related assets (average)										
Trading account securities	\$	210,278	\$	225,330	\$	216,988	\$	221,569	\$	203,866
Reverse repurchases		123,948		107,125		101,556		101,551		96,835
Securities borrowed		82,376		77,580		81,950		88,041		81,312
Derivative assets		46,567		39,702		41,789		41,402		40,346
Total trading-related assets <sup>(3)</sup>	\$	463,169	\$	449,737	\$	442,283	\$	452,563	\$	422,359

<sup>(1)</sup> Substantially all of Global Markets total revenue is sales and trading revenue and investment banking fees, with a small portion related to certain revenue sharing agreements with other business segments. For additional sales and trading revenue information, see page 24.

(2) Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital. Other companies may define or calculate these measures differently.

(3) Trading-related assets include derivative assets, which are considered non-earning assets.

# **Global Markets Key Indicators**

(Dollars in millions)

Fir	First Quarter 2018		Fourth Quarter 2017		ird Quarter 2017	Second Quarter 2017		First (	Quarter 2017
\$	2,614	\$	1,597	\$	2,152	\$	2,106	\$	2,810
	1,503		942		977		1,104		1,089
\$	4,117	\$	2,539	\$	3,129	\$	3,210	\$	3,899
\$	2,536	\$	1,709	\$	2,166	\$	2,254	\$	2,930
	1,517		948		984		1,115		1,099
\$	4,053	\$	2,657	\$	3,150	\$	3,369	\$	4,029
\$	743	\$	805	\$	777	\$	749	\$	929
	476		492		487		514		524
	2,702		1,075		1,712		1,743		2,176
	196		167		153		204		270
\$	4,117	\$	2,539	\$	3,129	\$	3,210	\$	3,899
	s s s	\$ 2,614 1,503 \$ 4,117 \$ 2,536 1,517 \$ 4,053 \$ 743 476 2,702 196	\$ 2,614 \$ 1,503 \$ \$ 4,117 \$ \$ \$ 4,053 \$ \$ \$ 476 \$ 2,702 \$ 196	2018     2017       \$     2,614     \$     1,597       1,503     942       \$     4,117     \$     2,539       \$     2,536     \$     1,709       1,517     948       \$     4,053     \$     2,657       \$     743     \$     805       476     492       2,702     1,075       196     167	\$ 2,614 \$ 1,597 \$ 1,503 942 \$ \$ 4,117 \$ 2,539 \$ \$ \$ 1,709 \$ \$ 1,517 948 \$ \$ 4,053 \$ 2,657 \$ \$ \$ \$ 476 492 2,702 1,075 196 167	2018       2017       2017         \$       2,614       \$       1,597       \$       2,152         1,503       942       977         \$       4,117       \$       2,539       \$       3,129         \$       2,536       \$       1,709       \$       2,166         1,517       948       984         \$       4,053       \$       2,657       \$       3,150         \$       743       \$       805       \$       777         476       492       487         2,702       1,075       1,712         196       167       153	2018     2017     2017       \$ 2,614     \$ 1,597     \$ 2,152     \$ 1,503       942     977     \$ 3,129     \$ 3,129       \$ 4,117     \$ 2,539     \$ 3,129     \$ 3,129       \$ 2,536     \$ 1,709     \$ 2,166     \$ 1,517     948     984       \$ 4,053     \$ 2,657     \$ 3,150     \$ \$ 3,150     \$ \$ 4,053       \$ 743     \$ 805     \$ 777     \$ 476     492     487       2,702     1,075     1,712     196     167     153	2018         2017         2017         2017           \$         2,614         \$         1,597         \$         2,152         \$         2,106           1,503         942         977         1,104           \$         4,117         \$         2,539         \$         3,129         \$         3,210           \$         2,536         \$         1,709         \$         2,166         \$         2,254           1,517         948         984         1,115           \$         4,053         \$         2,657         \$         3,150         \$         3,369           \$         743         \$         805         \$         777         \$         749           476         492         487         514           2,702         1,075         1,712         1,743           196         167         153         204	2018         2017         2017         2017         First of the control of the co

<sup>(</sup>i) Includes Global Banking sales and trading revenue of \$166 million for the first quarter of 2018, and \$61 million, \$61 million, \$56 million and \$58 million for the fourth, third, second and first quarters of 2017,

<sup>(1)</sup> Includes (Iribat Banking sales and trading revenue obtion infinite to the late of the presentation, sales and trading revenue excludes net debit valuation adjustment (DVA) gains (losses) which include net DVA on derivatives, as well as amortization of own credit portion of purchase discount and realized DVA on structured liabilities. Sales and trading revenue excluding net DVA gains (losses) represents a non-GAAP financial measure. We believe the use of this non-GAAP financial measure provides additional useful information to assess the underlying performance of these businesses and to allow better comparison of period-to-period operating performance.

## All Other Results (1)

(Dollars in millions)									
	Fi	st Quarter 2018	Fourth Quarter 2017	Third Q 20		Sec	ond Quarter 2017	First 0	Quarter 2017
Net interest income (FTE basis)	\$	144	\$ 188	\$	152	\$	260	\$	263
Noninterest income (loss)		(477)	(1,554)		(355)		616		(357)
Total revenue, net of interest expense (FTE basis)		(333)	(1,366)		(203)		876		(94)
Provision for credit losses		(152)	(185)		(191)		(159)		(26)
Noninterest expense		976	519		733		1,375		1,434
Loss before income taxes (FTE basis)		(1,157)	(1,700)		(745)		(340)		(1,502)
Income tax expense (benefit) (FTE basis)		(871)	964		(799)		5		(1,148)
Net income (loss)	\$	(286)	\$ (2,664)	\$	54	\$	(345)	\$	(354)
Balance Sheet									
Average									
Total loans and leases	s	67,811	\$ 71,197	\$	76,546	\$	87,667	\$	94,873
Total assets (2)		200,553	208,855	2	07,272		204,196		207,652
Total deposits		23,115	23,899		25,273		26,320		25,297
Period end									
Total loans and leases <sup>(3)</sup>	\$	64,584	\$ 69,452	\$	72,823	\$	78,830	\$	92,711
Total assets (4)		202,152	194,048	2	13,019		201,019		201,753
Total deposits		22,106	22,719		24,072		26,603		25,147

<sup>(1)</sup> All Other consists of ALM activities, equity investments, non-core mortgage loans and servicing activities, the net impact of periodic revisions to the MSR valuation model for both core and non-core MSRs and the related economic hedge results, liquidating businesses and residual expense allocations. ALM activities encompass certain residential mortgages, debt securities, interest rate and foreign currency risk management activities, the impact of certain allocation methodologies and hedge ineffectiveness. The results of certain ALM activities are allocated to our business segments. Equity investments include our merchant services joint venture, as well as a portfolio of equity, real estate and other alternative investments.

(2) Includes elimination of segments' excess asset allocations to match liabilities (i.e., deposits) and allocated shareholders' equity &514.6 billion for the first quarter of 2017, respectively.

(3) Includes 9.5 billion of non-U.S. credit card loans, which were included in assets of business held for sale on the Consolidated Balance Sheatt March 31, 2017. During the second quarter of 2017, the Corporation sold its non-U.S. consumer credit card business.

(4) Includes elimination of segments' excess asset allocations to match liabilities (i.e., deposits) and allocated shareholders' equity &543.3 billion, \$510.0 billion, \$510.0 billion, \$510.0 billion and \$543.4 billion at March 31, 2018, December 31, 2017, September 30, 2017, June 30, 2017 and March 31, 2017, respectively.

## **Outstanding Loans and Leases**

Dollars in millions)			
	March 31 2018	December 31 2017	March 31 2017
Consumer			
Residential mortgage (1)	\$ 204,112	\$ 203,811	\$ 193,843
Home equity	55,308	57,744	63,915
U.S. credit card	93,014	96,285	88,552
Non-U.S. credit card(2)		_	9,505
Direct/Indirect consumer (3)	91,213	93,830	92,794
Other consumer (4)	2,860	2,678	2,539
Total consumer loans excluding loans accounted for under the fair value option	446,507	454,348	451,148
Consumer loans accounted for under the fair value option <sup>(5)</sup>	894	928	1,032
Total consumer	447,401	455,276	452,180
ommercial			
U.S. commercial (6)	302,368	298,485	288,170
Non-U.S. commercial	97,365	97,792	89,179
Commercial real estate <sup>(7)</sup>	60,085	58,298	57,849
Commercial lease financing	21,764	22,116	21,873
Total commercial loans excluding loans accounted for under the fair value option	481,582	476,691	457,071
Commercial loans accounted for under the fair value option(5)	5,095	4,782	6,496
Total commercial	486,677	481,473	463,567
ess: Loans of business held for salé <sup>8)</sup>			(9,505)
Total loans and leases	\$ 934,078	\$ 936,749	\$ 906,242

<sup>(1)</sup> Includes pay option loans of \$1.3 billion, \$1.4 billion and \$1.8 billion at March 31, 2018, December 31, 2017 and March 31, 2017, respectively. The Corporation no longer originates pay option

loans.
(2) During the second quarter of 2017, the Corporation sold its non-U.S. consumer credit card

business.

(3) Includes auto and specialty lending loans of\$49.1 billion, \$49.9 billion and \$48.7 billion, usecured consumer lending loans of\$428 million, \$469 million and \$530 million, U.S. securities-based lending loans of\$38.1 billion, \$39.8 billion and \$39.5 billion, non-U.S. consumer loans of\$2.9 billion, \$3.0 billion and \$2.9 billion, student loans of\$0,\$0 and \$479 million and other consumer loans of\$676 million, \$684 million and \$644 million at March 31, 2018, December 31, 2017 and March 31,

office, respectively.

(4) Includes consumer finance loans of\$0,\$0 and \$441 million, consumer leases of\$2.7 billion, \$2.5 billion and \$2.0 billion and consumer overdrafts of\$129 million, \$163 million at March 31, 2018, December 31, 2017 and March 31, 2017, respectively.

<sup>2017,</sup> respectively.

(S Consumer loans accounted for under the fair value option were residential mortgage loans d\$523 million, \$567 million and \$694 million and home equity loans of\$371 million, \$361 million and \$338 million at March 31, 2018, December 31, 2017 and March 31, 2017, respectively. Commercial loans accounted for under the fair value option were U.S. commercial loans d\$3.2 billion, \$2.6 billion and \$3.5 billion and non-U.S. commercial loans of\$1.9 billion, \$2.2 billion and \$3.0 billion at March 31, 2018, December 31, 2017 and March 31, 2018, December 31, 2018, Dec

respectively.

(7) Includes U.S. commercial real estate loans of \$5.6 billion, \$54.8 billion and \$54.7 billion and non-U.S. commercial real estate loans of \$4.5 billion, \$3.5 billion and \$3.1 billion at March 31, 2018, December 31, 2017 and March 31, 2017, and March 31, 2017, and March 31, 2017, and March 31, 2017, and March 31, 2018, and March respectively.

(8) Represents non-U.S. credit card loans, which were included in assets of business held for sale on the Consolidated Balance Sheet. See footnote 2 for more

information

# Quarterly Average Loans and Leases by Business Segment and All Other

						First Quar	rter 20	18			
	Total Corporation	n		nsumer anking	G	WIM		Global Banking	 Global Markets		All Other
Consumer											
Residential mortgage	\$ 204,83	30	\$	77,265	S	72,587	\$	_	\$ _	\$	54,978
Home equity	56,95	52		39,407		3,997		_	362		13,18
U.S. credit card	94,42	23		91,372		3,051		_	_		-
Direct/Indirect consumer	92,4	78		50,063		42,413		_	_		
Other consumer	2,8	14		2,804		6		1	_		
Total consumer	451,49	97		260,911		122,054		1	362		68,16
ommercial											
U.S. commercial	299,85	.50		18,626		33,333		200,726	46,933		23
Non-U.S. commercial	99,50	04		_		27		78,716	20,737		:
Commercial real estate	59,23	31		20		3,678		49,777	5,731		
Commercial lease financing	21,83	33				3		22,469	 _		(6
Total commercial	480,4	18		18,646		37,041		351,688	73,401		(3:
Total loans and leases	\$ 931,91	15	\$	279,557	\$	159,095	\$	351,689	\$ 73,763	\$	67,8
						Fourth Qua	arter 20				
	Total Corporation	n		nsumer anking	- 0	GWIM		Global Banking	 Global Markets		All Other
onsumer											
Residential mortgage	\$ 202,1:		\$	73,137	\$	71,222	\$	_	\$ _	\$	57,7
Home equity	59,05	59		40,537		4,201		_	360		13,9
U.S. credit card	93,52	31		90,479		3,052		_	_		
Direct/Indirect consumer	93,54	47		50,535		43,009			_		
Other consumer	2,50	66		2,562		3			_	_	
Total consumer	450,8:	58		257,250		121,487		_	360		71,70
ommercial											
U.S. commercial	297,8:	.51		18,448		32,035		201,432	45,719		21
Non-U.S. commercial	98,69	92		_		25		77,339	21,226		10
Commercial real estate	58,98	83		18		3,513		49,194	6,228		1
Commercial lease financing	21,40	06				3		22,297	 19		(9
Total commercial	476,93	32		18,466		35,576		350,262	 73,192		(5
Total loans and leases	\$ 927,79	90	\$	275,716	\$	157,063	\$	350,262	\$ 73,552	\$	71,19
						First Quar	rter 201				
	Total Corporation	n		nsumer anking	G	WIM		Global Banking	 Global Markets		All Other
onsumer											
Residential mortgage	\$ 193,62	27	\$	58,521	\$	66,151	\$	5	\$ _	\$	68,9
Home equity	65,50	08		43,785		4,754		1	343		16,6
U.S. credit card	89,62	28		86,677		2,951		_	_		
Non-U.S. credit card <sup>(1)</sup>	9,30	67		_		_			_		9,3
Direct/Indirect consumer	93,29	91		49,448		43,351		_	_		4
Other consumer	2,54	47	_	2,086		4			 		4:
Total consumer	453,96	68		240,517		117,211		6	343		95,8
ommercial											
U.S. commercial	287,40	68		17,409		28,192		198,620	43,119		12
Non-U.S. commercial	92,82	21		_		21		72,261	20,526		
Commercial real estate	57,70			19		2,978		48,818	5,887		
Commercial lease financing	22.12	23		_		3		23,152	189		(1.2
Commercial lease financing  Total commercial	22,12 460,1'	_		17,428		31,194	_	23,152 342,851	 189 69,721		(1,0

<sup>(1)</sup> Non-U.S. credit card loans were included in assets of business held for sale on the Consolidated Balance Sheet. During the second quarter of 2017, the Corporation sold its non-U.S. consumer credit card business.

# Commercial Credit Exposure by Industry (1, 2, 3, 4)

(Dollars in millions)

	 	Commercial Utilize	d	Total Commercial Committed							
	March 31 2018	December 31 2017	March 31 2017	March 31 2018	December 31 2017	March 31 2017					
Asset managers and funds	\$ 70,819	\$ 59,190	\$ 56,009	\$ 103,466	\$ 91,092	\$ 83,888					
Real estate <sup>(5)</sup>	64,507	61,940	63,384	88,750	83,773	85,286					
Capital goods	39,560	36,705	34,234	73,650	70,417	64,304					
Healthcare equipment and services	37,456	37,780	38,737	58,960	57,256	62,117					
Government and public education	47,499	48,684	45,843	57,269	58,067	54,354					
Finance companies	31,984	34,050	32,051	52,392	53,107	49,053					
Materials	26,213	24,001	23,645	50,569	47,386	46,485					
Retailing	25,679	26,117	25,273	45,241	48,796	47,315					
Food, beverage and tobacco	22,351	23,252	21,205	44,620	42,815	41,273					
Consumer services	27,160	27,191	28,994	43,005	43,605	44,141					
Media	13,089	19,155	13,156	36,778	33,955	25,492					
Commercial services and supplies	22,686	22,100	21,372	36,387	35,496	34,164					
Energy	15,888	16,345	18,002	35,564	36,765	37,920					
Global commercial banks	28,142	29,491	27,413	30,218	31,764	30,831					
Transportation	21,652	21,704	19,645	30,121	29,946	27,609					
Utilities	11,515	11,342	12,805	28,639	27,935	27,925					
Individuals and trusts	19,276	18,549	16,404	25,161	25,097	22,854					
Technology hardware and equipment	10,116	10,728	10,863	21,691	22,071	25,278					
Software and services	7,971	8,562	9,540	20,757	18,202	19,084					
Vehicle dealers	16,621	16,896	16,275	20,409	20,361	19,688					
Pharmaceuticals and biotechnology	4,785	5,653	5,943	20,116	18,623	18,858					
Consumer durables and apparel	9,286	8,859	8,225	18,535	17,296	17,315					
Automobiles and components	7,097	5,988	5,744	13,993	13,318	13,111					
Insurance	6,230	6,411	6,724	12,853	12,990	13,779					
Telecommunication services	6,234	6,389	7,020	12,823	13,108	17,593					
Food and staples retailing	5,298	4,955	5,724	11,452	15,589	9,565					
Religious and social organizations	3,823	4,454	4,732	5,697	6,318	6,419					
Financial markets infrastructure (clearinghouses)	1,499	688	922	3,261	2,403	2,917					
Other	5,252	3,621	4,338	5,247	3,616	4,341					
Total commercial credit exposure by industry	\$ 609,688	\$ 600,800	\$ 584,222	\$ 1,007,624	\$ 981,167	\$ 952,959					

<sup>(1)</sup> Includes loans and leases, standby letters of credit and financial guarantees, derivative assets, assets held-for-sale, commercial letters of credit, bankers' acceptances, securitized assets, foreclosed properties and other collateral acquired. Derivative assets are carried at fair value, reflect the effects of legally enforceable master netting agreements and have been reduced by cash collateral of \$36.5 billion, \$34.6 billion and \$35.5 billion at March 31, 2018, December 31, 2017 and March 31, 2017, respectively. Not reflected in utilized and committed exposure is additional non-cash derivative collateral held of \$33.7 billion, \$26.2 billion, which consists primarily of other marketable securities, at March 31, 2018, December 31, 2017 and March 31, 2018, December 31, 2017 and total committed exposure includes loans of \$5.1 billion, \$4.8 billion and \$6.5 billion and \$6.5 billion and issued letters of credit with a notional amount of \$193 million, \$232 million and \$308 million accounted for under the fair value option with a notional amount of \$4.2 billion, \$4.6 billion and \$5.6 billion and \$5.8 billion and

exposure.

(4) Includes the notional amount of unfunded legally binding lending commitments net of amounts distributed (e.g., syndicated or participated) to other financial

institutions.

(5) Industries are viewed from a variety of perspectives to best isolate the perceived risks. For purposes of this table, the real estate industry is defined based on the borrowers' or counterparties' primary business activity using operating cash flows and primary source of repayment as key factors

## Top 20 Non-U.S. Countries Exposure

	Funded Loans and Loan Equivalents (1)	Unfunded Loan Commitments	Net Counterparty Exposure	Securities/ Other Investments (2)	Country Exposure at March 31 2018	Hedges and Credit Default Protection (3)	Net Country Exposure at March 31 2018 <sup>(4)</sup>	Increase (Decrease) from December 31 2017
United Kingdom	\$ 26,362	\$ 18,105	\$ 6,710	\$ 1,478	\$ 52,655	\$ (5,714)	\$ 46,941	\$ 9,346
Germany	18,749	8,751	1,590	1,766	30,856	(3,250)	27,606	6,103
Canada	7,262	7,373	1,838	2,020	18,493	(844)	17,649	(1,074)
China	13,118	940	1,293	1,255	16,606	(282)	16,324	399
Japan	12,992	639	1,318	473	15,422	(1,472)	13,950	4,860
France	5,539	5,818	2,436	3,070	16,863	(5,098)	11,765	1,222
India	7,332	357	344	3,366	11,399	(78)	11,321	824
Brazil	7,309	1,078	606	2,796	11,789	(532)	11,257	541
Australia	5,422	2,879	566	1,618	10,485	(431)	10,054	(535)
Netherlands	6,897	2,332	769	1,287	11,285	(1,785)	9,500	1,033
Hong Kong	7,388	188	559	1,051	9,186	(79)	9,107	429
South Korea	5,054	609	632	2,736	9,031	(357)	8,674	773
Switzerland	4,951	2,966	215	229	8,361	(1,122)	7,239	1,442
Singapore	3,488	153	591	2,316	6,548	(76)	6,472	209
Mexico	3,088	1,954	112	248	5,402	(485)	4,917	(570)
Spain	2,618	1,062	193	1,440	5,313	(730)	4,583	1,475
Belgium	2,741	968	112	1,077	4,898	(411)	4,487	522
Italy	2,947	1,491	520	825	5,783	(1,350)	4,433	187
United Arab Emirates	2,824	349	273	60	3,506	(42)	3,464	77
Turkey	2,707	83	49	321	3,160	(12)	3,148	159
Total top 20 non-U.S. countries exposure	\$ 148,788	\$ 58,095	\$ 20,726	\$ 29,432	\$ 257,041	\$ (24,150)	\$ 232,891	\$ 27,422

<sup>(1)</sup> Includes loans, leases, and other extensions of credit and funds, including letters of credit and due from placements, which have not been reduced by collateral, hedges or credit default protection. Funded loans and loan equivalents are reported net of charge-offs but prior to any allowance for loan and lease losses.
(2) Long securities exposures are netted on a single-name basis to, but not below, zero by short exposures and net credit default swaps purchased, consisting of single-name and net indexed and tranched credit default

swaps.

3 Represents credit default protection purchased, net of credit default protection sold, which is used to mitigate the Corporation's risk to country exposures as listed, consisting of net single-name and net indexed and tranched credit default swaps. Amounts are calculated based on the credit default swaps notional amount assuming a zero recovery rate less any fair value receivable or payable.

(4) Represents country exposure less hedges and credit default protection purchased, net of credit default protection sold.

## Nonperforming Loans, Leases and Foreclosed Properties

(Dollars in millions)								
	N	March 31 2018	December 31 2017	5	September 30 2017	ine 30 2017		rch 31 2017
Residential mortgage	s	2,262	\$ 2,476	\$	2,518	\$ 2,579	\$	2,729
Home equity		2,598	2,644		2,691	2,681		2,796
Direct/Indirect consumer		46	46		43	19		19
Other consumer						3		2
Total consumer		4,906	5,166		5,252	 5,282	_	5,546
U.S. commercial		1,059	814		863	1,039		1,246
Non-U.S. commercial		255	299		244	269		311
Commercial real estate		73	112		130	123		74
Commercial lease financing		27	24		26	 28		37
		1,414	1,249		1,263	1,459		1,668
U.S. small business commercial		58	55		55	 61		60
Total commercial		1,472	1,304		1,318	 1,520		1,728
Total nonperforming loans and leases		6,378	6,470		6,570	6,802		7,274
Foreclosed properties (I)		316	288		299	 325		363
Total nonperforming loans, leases and foreclosed properties <sup>(2, 3, 4)</sup>	s	6,694	\$ 6,758	\$	6,869	\$ 7,127	\$	7,637
Fully-insured home loans past due 30 days or more and still accruing	s	3,915	\$ 4,466	\$	4,721	\$ 4,970	\$	5,531
Consumer credit card past due 30 days or more and still accruing <sup>5</sup> )		1,795	1,847		1,657	1,550		1,717
Other loans past due 30 days or more and still accruing		3,684	3,845		3,885	 3,428	_	4,170
Total loans past due 30 days or more and still accruing(3, 6, 7)	\$	9,394	\$ 10,158	\$	10,263	\$ 9,948	\$	11,418
Fully-insured home loans past due 90 days or more and still accruing	S	2,885	\$ 3,230	\$	3,372	\$ 3,699	\$	4,226
Consumer credit card past due 90 days or more and still accruing®)		925	900		810	772		872
Other loans past due 90 days or more and still accruing		234	285		220	 199		270
Total loans past due 90 days or more and still accruing <sup>(3, 6, 7)</sup>	\$	4,044	\$ 4,415	\$	4,402	\$ 4,670	\$	5,368
Nonperforming loans, leases and foreclosed properties/Total assets(9)		0.29 %	0.30	%	0.30%	0.32%		0.34%
Nonperforming loans, leases and foreclosed properties/Total loans, leases and foreclosed properties <sup>(9)</sup>		0.72	0.73		0.75	0.78		0.84
Nonperforming loans and leases/Total loans and leases(9)		0.69	0.69		0.71	0.75		0.80
Commercial utilized reservable criticized exposure(10)	s	13,366	\$ 13,563	\$	14,824	\$ 15,640	\$	16,068
Commercial utilized reservable criticized exposure/Commercial utilized reservable exposure(10)		2.58 %	2.65	%	2.91%	3.13%		3.27%
Total commercial utilized criticized exposure/Commercial utilized exposure <sup>(10)</sup>		2.45	2.60		2.93	3.14		3.19

<sup>(1)</sup> Foreclosed property balances do not include properties insured by certain government-guaranteed loans, principally loans insured by the Federal Housing Administration (FHA), that entered foreclosure \$680 million, \$801 million, \$879 million, \$1.0 billion and \$1.1 billion at March 31, 2018, December 31, 2017, September 30, 2017, June 30, 2017, and March 31, 2017, respectively.

the loan.

(4) Balances do not include the following:		arch 31 2018	Ε	December 31 2017	Se	eptember 30 2017	June 30 2017	M	March 31 2017
Nonperforming loans held-for-sale	s	233	\$	341	\$	325	\$ 267	\$	426
Nonperforming loans accounted for under the fair value option		37		69		62	79		95
Nonaccruing troubled debt restructured loans removed from the purchased credit-impaired portfolio prior to January 1, 2010		24		26		24	22		28

<sup>(5)</sup> Includes \$137 million of non-U.S. credit card loans aMarch 31, 2017, which were included in assets of business held for sale on the Consolidated Balance Sheet. During the second quarter of 2017, the Corporation sold its non-U.S. consumer credit

billion and \$1.1 billion at March 31, 2018, December 31, 2017, September 30, 2017, June 30, 2017 and warch 31, 2017, respectively.

(2) Balances do not include past due consumer credit card, consumer loans secured by real estate where repayments are insured by the FHA and individually insured long-term stand-by agreements (fully-insured home loans), and in general, other consumer and commercial loans not secured by real estate.

(3) Balances do not include purchased credit-impaired loans even though the customer may be contractually past due. Purchased credit-impaired loans were recorded at fair value upon acquisition and accrete interest income over the remaining life of

card business.

(6) Balances do not include loans held-for-sale past due 30 days or more and still accruing of \$83 million, \$42 million, \$25 million and \$137 million March 31, 2018, December 31, 2017, September 30, 2017, June 30, 2017 and March 31, 2017, September 30, 2017, June 30, 2017 and March 31, 2018, December 31, 2017, September 30, 2017, June 30, 2017 and March 31, 2018, December 31, 2017, September 30, 2017, June 30, 2017 and March 31, 2018, December 31, 2017, September 30, 2017, June 30, 2017, and March 31, 2018, December 31, 2017, September 30, 2017, June 30, days or more and still accruing interest.

<sup>(7)</sup> These balances are excluded from total nonperforming loans, leases and foreclosed

properties.
(8) Includes \$71 million of non-U.S. credit card loans aMarch 31, 2017, which were included in assets of business held for sale on the Consolidated Balance Sheet.

<sup>(9)</sup> Total assets and total loans and leases do not include loans accounted for under the fair value option 66.0 billion, \$5.7 billion, \$6.3 billion at March 31, 2018, December 31, 2017, September 30, 2017, June 30, 2017 and March 31, 2017, respectively.

(10) Criticized exposure excludes loans held-for-sale, exposure accounted for under the fair value option

and other nonreservable exposure

## Nonperforming Loans, Leases and Foreclosed Properties Activity (1)

(Dollars in millions)										
	Firs	t Quarter 2018	Fourth Quarter 2017		Third Quarter 2017		Second Quarter 2017		First Quarter 201	
Nonperforming Consumer Loans and Leases:										
Balance, beginning of period	s	5,166	\$	5,252	\$	5,282	\$	5,546	\$	6,004
Additions		812		755		999		682		818
Reductions:										
Paydowns and payoffs		(245)		(241)		(253)		(262)		(296)
Sales		(269)		(88)		(162)		(119)		(142)
Returns to performing status <sup>(2)</sup>		(364)		(337)		(347)		(368)		(386)
Charge-offs (3)		(147)		(125)		(210)		(167)		(174)
Transfers to foreclosed properties		(45)		(50)		(57)		(53)		(57)
Transfers (to) from loans held-for-sale		(2)						23		(221)
Total net reductions to nonperforming loans and leases		(260)		(86)		(30)		(264)		(458)
Total nonperforming consumer loans and leases, end of period		4,906		5,166		5,252		5,282		5,546
Foreclosed properties		264		236		259		285		328
Nonperforming consumer loans, leases and foreclosed properties, end of period	\$	5,170	\$	5,402	\$	5,511	\$	5,567	\$	5,874
Nonperforming Commercial Loans and Leases (4):										
Balance, beginning of period	\$	1,304	\$	1,318	\$	1,520	\$	1,728	\$	1,703
Additions		436		444		412		288		472
Reductions:										
Paydowns		(169)		(127)		(270)		(266)		(267)
Sales		(24)		(20)		(61)		(33)		(22)
Return to performing status <sup>(5)</sup>		(27)		(40)		(100)		(86)		(54)
Charge-offs		(48)		(143)		(145)		(85)		(82)
Transfers to foreclosed properties		_		(13)		_		(5)		(22)
Transfers to loans held-for-sale		_		(115)		(38)		(21)		_
Total net additions (reductions) to nonperforming loans and leases		168		(14)		(202)		(208)		25
Total nonperforming commercial loans and leases, end of period		1,472		1,304		1,318		1,520		1,728
Foreclosed properties		52		52		40		40		35
Nonperforming commercial loans, leases and foreclosed properties, end of period	\$	1,524	\$	1,356	\$	1,358	\$	1,560	\$	1,763

<sup>(1)</sup> For amounts excluded from nonperforming loans, leases and foreclosed properties, see footnotes (Nonperforming Loans, Leases and Foreclosed Properties table on

page 30.

(2) Consumer loans and leases may be returned to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest is expected, or when the loan otherwise becomes well-secured and is in the process of collection. Certain troubled debt restructurings are classified as nonperforming at the time of restructuring and may only be returned to performing status after considering the borrower's sustained repayment performance for a reasonable period, generally six months.

(3) Our policy is not to classify consumer credit card and non-bankruptcy related consumer loans not secured by real estate as nonperforming; therefore, the charge-offs on these loans have no impact on nonperforming activity and, accordingly, are excluded from this table.

(4) Includes U.S. small business commercial activity. Small business card loans are excluded as they are not classified as nonperforming.

nonperforming.

(5) Commercial loans and leases may be returned to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest is expected, or when the loan otherwise becomes well-secured and is in the process of collection. Troubled debt restructurings are generally classified as performing after a sustained period of demonstrated payment performance.

# Quarterly Net Charge-offs and Net Charge-off Ratios (1, 2)

(Dollars in millions)															
		Fir Qua 201	rter		Fou Qua 20	arter			Third Quarter 2017		 Seco Qua 20	rter			rst arter 17
	A	mount	Percent	An	nount	Percent	_	Amount	Perce	nt	 Amount	Percent		Amount	Percent
Net Charge-offs															
Residential mortgage (3)	s	(6)	(0.01)%	\$	(16)	(0.03)	%	\$ (82)	) ((	0.16)%	\$ (19)	(0.04)	6 S	17	0.04 %
Home equity		33	0.23		16	0.11		83	(	0.54	50	0.32		64	0.40
U.S. credit card		701	3.01		655	2.78		612	2	2.65	640	2.87		606	2.74
Non-U.S. credit card <sup>(4)</sup>		_	_		_	_		_		_	31	1.89		44	1.91
Direct/Indirect consumer		58	0.26		64	0.27		67	(	0.28	32	0.14		48	0.21
Other consumer		44	6.34		50	7.91		51		7.23	17	2.64		48	7.61
Total consumer		830	0.75		769	0.68		731	(	0.65	 751	0.67		827	0.74
U.S. commercial (5)		24	0.03		56	0.08		80	(	0.11	52	0.08		44	0.06
Non-U.S. commercial		4	0.02		346	1.43		33	(	0.14	46	0.21		15	0.07
Commercial real estate		(3)	(0.02)		6	0.04		2	(	0.02	5	0.03		(4)	(0.03)
Commercial lease financing		(1)	(0.01)		5	0.09		(1)	) ((	0.02)	1	0.01			_
		24	0.02		413	0.36		114	(	0.10	104	0.09		55	0.05
U.S. small business commercial		57	1.67		55	1.58		55	1	1.61	 53	1.60	_	52	1.61
Total commercial		81	0.07		468	0.39		169		0.14	157	0.14	_	107	0.10
Total net charge-offs	s	911	0.40	\$	1,237	0.53		\$ 900		0.39	\$ 908	0.40	\$	934	0.42
By Business Segment and All Other															
Consumer Banking	s	877	1.27 %	\$	839	1.21	%	\$ 800	1	1.18 %	\$ 791	1.21 %	6 \$	772	1.21 %
Global Wealth & Investment Management		25	0.06		4	0.01		11	(	0.03	8	0.02		21	0.06
Global Banking		19	0.02		264	0.30		106	(	0.12	98	0.11		51	0.06
Global Markets		6	0.03		146	0.83		23	(	0.13	1	0.01		_	_
All Other(4)		(16)	(0.10)		(16)	(0.09)		(40)	) ((	0.21)	10	0.05		90	0.39
Total net charge-offs	<u>s</u>	911	0.40	\$	1,237	0.53		\$ 900	= (	0.39	\$ 908	0.40	\$	934	0.42

<sup>(1)</sup> Net charge-off ratios are calculated as annualized net charge-offs divided by average outstanding loans and leases excluding loans accounted for under the fair value option during the period for each loan and lease

category.

(2) Excludes write-offs of purchased credit-impaired loans o\\$35 million for the first quarter of 2018, and \\$46 million, \\$73 million, \\$55 million and \\$33 million for the fourth, third, second and first quarters of 2017,

respectively.

(3) Includes loan sales recoveries of \$18 million for the first quarter of 2018, and \$3 million, \$88 million, \$3 million and \$11 million for the fourth, third, second and first quarters of 2017,

<sup>(3)</sup> Includes Ioan sales recoveries of S18 million for the first quarter of 2016, and 35 million, 350 million,

## Allocation of the Allowance for Credit Losses by Product Type

(Dollars in millions)

		March 31, 2	2018		December 31,	2017		March 31, 2	017
	Amount	Percent of Total	Percent of Loans and Leases Outstanding (1, 2)	Amount	Percent of Total	Percent of Loans and Leases Outstanding (1, 2)	Amount	Percent of Total	Percent of Loans and Leases Outstanding (1, 2)
Allowance for loan and lease losses									
Residential mortgage	\$ 611	5.96%	0.30 %	\$ 701	6.74%	0.34%	\$ 1,018	8.97%	0.53%
Home equity	919	8.96	1.66	1,019	9.80	1.76	1,547	13.62	2.42
U.S. credit card	3,425	33.38	3.68	3,368	32.41	3.50	3,003	26.45	3.39
Non-U.S.credit card(3)	_	_	_	_	_	_	242	2.13	2.54
Direct/Indirect consumer	262	2.55	0.29	262	2.52	0.28	276	2.43	0.30
Other consumer	33	0.32	1.17	33	0.32	1.22	50	0.44	2.00
Total consumer	5,250	51.17	1.18	5,383	51.79	1.18	6,136	54.04	1.36
U.S. commercial (4)	3,091	30.12	1.02	3,113	29.95	1.04	3,306	29.12	1.15
Non-U.S.commercial	801	7.81	0.82	803	7.73	0.82	850	7.49	0.95
Commercial real estate	953	9.29	1.59	935	9.00	1.60	927	8.16	1.60
Commercial lease financing	165	1.61	0.76	159	1.53	0.72	135	1.19	0.62
Total commercial	5,010	48.83	1.04	5,010	48.21	1.05	5,218	45.96	1.14
Total allowance for loan and lease losses	10,260	100.00 %	1.11	10,393	100.00%	1.12	11,354	100.00%	1.25
Less: Allowance included in assets of business held for sale (5)							(242)		
Allowance for loan and lease losses	10,260			10,393			11,112		
Reserve for unfunded lending commitments	782			777			757		
Allowance for credit losses	\$ 11,042			\$ 11,170			\$ 11,869		
Asset Quality Indicators (5)									

Allowance for loan and lease losses/Total loans and leases (2)	1.11%	1.12%	1.25%
Allowance for loan and lease losses/Total nonperforming loans and leases (6)	161	161	156
Ratio of the allowance for loan and lease losses/Annualized net charge-offs	2.78	2.12	3.00

<sup>(1)</sup> Ratios are calculated as allowance for loan and lease losses as a percentage of loans and leases outstanding excluding loans accounted for under the fair value option. Consumer loans accounted for under the fair value option include residential mortgage loans of \$523 million, \$567 million and \$694 million and home equity loans of \$371 million, \$361 million and \$338 million at March 31, 2018, December 31, 2017 and March 31, 2017, respectively. Commercial loans accounted for under the fair value option include U.S. commercial loans of \$3.2 billion and \$3.5 billion and \$3.0 bi

respectively.

(3) During the second quarter of 2017, the Corporation sold its non-U.S. consumer credit card

<sup>(4)</sup> Includes allowance for loan and lease losses for U.S. small business commercial loans 6846 million, \$439 million and \$415 million at March 31, 2018, December 31, 2017 and March 31, 2017,

respectively. (5) Indicators at March 31, 2017 include \$242 million of non-U.S. credit card allowance and \$9.5 billion of non-U.S. credit card loans, which were included in assets of business held for sale on the Consolidated Balance Sheet at March 31, 2017. See footnote 3 for more information.

<sup>(6)</sup> Allowance for loan and lease losses includes\$4.0 billion allocated to products (primarily the Consumer Lending portfolios within Consumer Banking and purchased credit-impaired loans) that are excluded from nonperforming loans and leases at each of March 31, 2018, December 31, 2017 and March 31, 2017. Excluding these amounts, allowance for loan and lease losses as a percentage of total nonperforming loans and leases was percent, 99 percent and 100 percent at March 31, 2018, December 31, 2017 and March 31, 2017, respectively.

#### **Exhibit A: Non-GAAP Reconciliations**

## **Bank of America Corporation and Subsidiaries**

## **Reconciliations to GAAP Financial Measures**

(Dollars in millions)

The Corporation evaluates its business based on a fully taxable-equivalent basis, a non-GAAP financial measure. Total revenue, net of interest expense, on a fully taxable-equivalent basis includes net interest income on a fully taxable-equivalent basis and noninterest income. The Corporation believes that this presentation allows for comparison of amounts from both taxable and tax-exempt sources and is consistent with industry practices. The Corporation presents related ratios and analyses (i.e., efficiency ratios and net interest yield) on a fully taxable-equivalent basis. To derive the fully taxable-equivalent basis, net interest income is adjusted to reflect tax-exempt income on an equivalent before-tax basis with a corresponding increase in income tax expense. For purposes of this calculation, the Corporation uses the federal statutory tax rate of 21 percent for the first quarter of 2018 and 35 percent for all prior periods. The efficiency ratio measures the costs expended to generate a dollar of revenue, and net interest yield measures the basis points the Corporation earns over the cost of funds.

The Corporation also evaluates its business based on the following ratios that utilize tangible equity, a non-GAAP financial measure. Tangible equity represents an adjusted shareholders' equity or common shareholders' equity amount which has been reduced by goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible common shareholders' equity measures the Corporation's earnings contribution as a percentage of adjusted average common shareholders' equity. The tangible common equity ratio represents adjusted ending common shareholders' equity divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible shareholders' equity measures adjusted ending shareholders' equity divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Tangible book value per common share represents adjusted ending common shareholders' equity divided by ending common sharehold

See the tables below and on page35 for reconciliations of these non-GAAP financial measures to financial measures defined by GAAP for there months ended March 31, 2018 December 31, 2017, September 30, 2017, June 30, 2017 and March 31, 2017. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in understanding its results of operations and trends. Other companies may define or calculate supplemental financial data differently.

		First Quarter 2018		Fourth Quarter 2017	. <u></u>	Third Quarter 2017		Second Quarter 2017		First Quarter 2017
Reconciliation of net interest income to net interest income on a fully taxable-equivalent basis										
Net interest income	\$	11,608	\$	11,462	\$	11,161	\$	10,986	\$	11,058
Fully taxable-equivalent adjustment		150		251		240		237		197
Net interest income on a fully taxable-equivalent basis	\$	11,758	\$	11,713	\$	11,401	\$	11,223	\$	11,255
Reconciliation of total revenue, net of interest expense to total revenue, net of interest expense on a fully taxable-equivalent basis										
Total revenue, net of interest expense	\$	23,125	\$	20,436	\$	21,839	\$	22,829	\$	22,248
Fully taxable-equivalent adjustment		150		251		240		237		197
Total revenue, net of interest expense on a fully taxable-equivalent basis	\$	23,275	\$	20,687	\$	22,079	\$	23,066	\$	22,445
Reconciliation of income tax expense to income tax expense on a fully taxable-equivalent basis										
Income tax expense  Income tax expense to income tax expense on a runy taxable-equivalent basis	\$	1,476	\$	3,796	\$	2,187	\$	3,015	\$	1,983
Fully taxable-equivalent adjustment		150		251		240		237		197
Income tax expense on a fully taxable-equivalent basis	\$	1,626	\$	4,047	\$	2,427	\$	3,252	\$	2,180
			-							
Reconciliation of average common shareholders' equity to average tangible common shareholders' equity										
Common shareholders' equity	\$	242,713	\$	250,838	\$	249,214	\$	245,756	\$	242,480
Goodwill		(68,951)		(68,954)		(68,969)		(69,489)		(69,744)
Intangible assets (excluding mortgage servicing rights)		(2,261)		(2,399)		(2,549)		(2,743)		(2,923)
Related deferred tax liabilities	_	939	_	1,344	_	1,465	_	1,506	_	1,539
Tangible common shareholders' equity	\$	172,440	\$	180,829	\$	179,161	\$	175,030	\$	171,352
Reconciliation of average shareholders' equity to average tangible shareholders' equity										
Shareholders' equity	\$	265,480	\$	273,162	\$	273,238	\$	270,977	\$	267,700
Goodwill		(68,951)		(68,954)		(68,969)		(69,489)		(69,744)
Intangible assets (excluding mortgage servicing rights)		(2,261)		(2,399)		(2,549)		(2,743)		(2,923)
Related deferred tax liabilities		939		1,344		1,465		1,506		1,539
Tangible shareholders' equity	\$	195,207	\$	203,153	\$	203,185	\$	200,251	\$	196,572

# **Exhibit A: Non-GAAP Reconciliations (continued)**

## Bank of America Corporation and Subsidiaries

## **Reconciliations to GAAP Financial Measures**

(Dollars in millions)							
	First Quarter 2018			Fourth Quarter 2017	 Third Quarter 2017	 Second Quarter 2017	First Quarter 2017
Reconciliation of period-end common shareholders' equity to period-end tangible common shareholders' equity							
Common shareholders' equity	\$	241,552	\$	244,823	\$ 249,646	\$ 245,440	\$ 242,770
Goodwill		(68,951)		(68,951)	(68,968)	(68,969)	(69,744)
Intangible assets (excluding mortgage servicing rights)		(2,177)		(2,312)	(2,459)	(2,610)	(2,827)
Related deferred tax liabilities		920		943	1,435	1,471	1,513
Tangible common shareholders' equity	s	171,344	\$	174,503	\$ 179,654	\$ 175,332	\$ 171,712
Reconciliation of period-end shareholders' equity to period-end tangible shareholders' equity							
Shareholders' equity	s	266,224	\$	267,146	\$ 271,969	\$ 270,660	\$ 267,990
Goodwill		(68,951)		(68,951)	(68,968)	(68,969)	(69,744)
Intangible assets (excluding mortgage servicing rights)		(2,177)		(2,312)	(2,459)	(2,610)	(2,827)
Related deferred tax liabilities		920		943	1,435	1,471	1,513
Tangible shareholders' equity	s	196,016	\$	196,826	\$ 201,977	\$ 200,552	\$ 196,932
Reconciliation of period-end assets to period-end tangible assets							
Assets	s	2,328,478	\$	2,281,234	\$ 2,284,174	\$ 2,254,714	\$ 2,247,794
Goodwill		(68,951)		(68,951)	(68,968)	(68,969)	(69,744)
Intangible assets (excluding mortgage servicing rights)		(2,177)		(2,312)	(2,459)	(2,610)	(2,827)
Related deferred tax liabilities		920		943	 1,435	 1,471	 1,513
Tangible assets	S	2,258,270	\$	2,210,914	\$ 2,214,182	\$ 2,184,606	\$ 2,176,736
Book value per share of common stock							
Common shareholders' equity	\$	241,552	\$	244,823	\$ 249,646	\$ 245,440	\$ 242,770
Ending common shares issued and outstanding		10,175,911		10,287,302	10,457,474	9,878,118	9,974,190
Book value per share of common stock	s	23.74	\$	23.80	\$ 23.87	\$ 24.85	\$ 24.34
Tangible book value per share of common stock							
Tangible common shareholders' equity	\$	171,344	\$	174,503	\$ 179,654	\$ 175,332	\$ 171,712
Ending common shares issued and outstanding		10,175,911		10,287,302	10,457,474	9,878,118	9,974,190
Tangible book value per share of common stock	s	16.84	\$	16.96	\$ 17.18	\$ 17.75	\$ 17.22