# UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

#### FORM 8-K

## CURRENT REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): January 16, 2019

### **BANK OF AMERICA CORPORATION**

(Exact name of registrant as specified in its charter)

Delaware (State or Other Jurisdiction of Incorporation) 1-6523 (Commission File Number) 56-0906609

(IRS Employer Identification No.)

100 North Tryon Street Charlotte, North Carolina 28255 (Address of principal executive offices)

(704) 386-5681 (Registrant's telephone number, including area code)

Not Applicable (Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)	
Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)	
Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))	
Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))	
by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (17 CFR 230.405) or Rule 12b-2 ecurities Exchange Act of 1934 (17 CFR 240.12b-2)	
nerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised Laccounting standards provided pursuant to Section 13(a) of the Exchange Act	

#### ITEM 2.02. RESULTS OF OPERATIONS AND FINANCIAL CONDITION.

On January 16, 2019, Bank of America Corporation (the "Corporation") announced financial results for the fourth quarter and year ended December 31, 2018, reporting fourth quarter net income of \$7.3 billion, or \$0.70 per diluted share, and net income for the year of \$28 billion, or \$2.61 per diluted share. A copy of the press release announcing the Corporation's results for the fourth quarter and year ended December 31, 2018 (the "Press Release") is attached hereto as Exhibit 99.1 and is incorporated by reference in this Item 2.02. The Press Release is available on the Corporation's website.

The information provided in Item 2.02 of this report, including Exhibit 99.1, shall be deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended.

#### ITEM 7.01. REGULATION FD DISCLOSURE.

On January 16, 2019, the Corporation will hold an investor conference call and webcast to discuss financial results for thefourth quarter and year ended December 31, 2018, including the Press Release and other matters relating to the Corporation.

The Corporation has also made available on its website presentation materials containing certain historical and forward-looking information relating to the Corporation (the "Presentation Materials") and materials that contain additional information about the Corporation's financial results for the fourth quarter and year ended December 31, 2018 (the "Supplemental Information"). The Presentation Materials and the Supplemental Information are furnished herewith as Exhibit 99.2 and Exhibit 99.3, respectively, and are incorporated by reference in this Item 7.01. All information in Exhibits 99.2 and 99.3 is presented as of the particular date or dates referenced therein, and the Corporation does not undertake any obligation to, and disclaims any duty to, update any of the information provided.

The information provided in Item 7.01 of this report, including Exhibits 99.2 and 99.3, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, nor shall the information or Exhibits 99.2 or 99.3 be deemed incorporated by reference in any filings under the Securities Act of 1933, as amended.

#### ITEM 9.01. FINANCIAL STATEMENTS AND EXHIBITS.

#### (d) Exhibits.

Exhibit 99.1 is filed herewith. Exhibits 99.2 and 99.3 are furnished herewith.

EXHIBIT NO.	DESCRIPTION OF EXHIBIT
<u>99.1</u>	The Press Release
<u>99.2</u>	The Presentation Materials
99.3	The Supplemental Information

#### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Corporation has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

#### BANK OF AMERICA CORPORATION

By: /s/ Rudolf A. Bless

Rudolf A. Bless

Chief Accounting Officer

Dated: January 16, 2019



#### Bank of America Reports Record Quarterly Earnings of \$7.3 Billion, EPS \$0.70

#### Full-Year Earnings of \$28.1 Billion, EPS \$2.61; 16 Consecutive Quarters of Positive Operating Leverage

#### Q4-18 Financial Highlights<sup>1</sup>

#### Net income of \$7.3 billion rose 208% (39%) adjusting for the impact of the Tax Act in 2017)2, driven by continued strong operating leverage and asset quality, as well as the benefit of tax reform impacting 2018

- Diluted earnings per share of \$0.70 rose 250% (49% on an adjusted basis)2
- Pretax income of \$8.7 billion rose 41% (22% on an adjusted basis)2
- · Revenue, net of interest expense, increased 11% (6% on an adjusted basis)2 to \$22.7 billion, led by net interest income (NII), reflecting benefits from higher interest rates as well as loan and deposit growth(A
- · Net interest yield (FTE basis) of 2.48%, up 9 bps
- · Provision for credit losses decreased \$96 million to \$905 million
- Net charge-off ratio declined to 0.39%
- · Noninterest expense declined \$141 million, or 1%, to \$13.1 billion; efficiency ratio improved to
- Average loan and lease balances in business segments rose \$25 billion, or 3%, to \$881 billion
- Loans to consumers up 4% and commercial up 2%
- · Average deposit balances rose \$51 billion, or 4%, to \$1.3 trillion
- Repurchased \$20.1 billion in common stock and paid \$5.4 billion in common dividends during 2018

#### Q4-18 Business Segment Highlights<sup>1,3</sup>

#### Consumer Banking



- · Net income rose 52% to \$3.3 billion
- · Loans up 5% to \$290 billion
- Deposits up 3% to \$687 billion
- Full-year Merrill Edge brokerage client flows of \$25 billion
- Efficiency ratio improved to 45%
- · 26.4 million mobile banking users, up 9%
- · Consumer payments \$721 billion, up 7%

#### Global Wealth and Investment Management



- · Net income rose 43% to \$1.1 billion
- Pretax margin increased to 29%
- Full-year client balance flows of \$56
- · Loans increased 4% to \$164 billion
- · 2018 organic growth in net new ML households more than 4 times 2017

#### Global Banking



- · Net income rose 25% to \$2.1 billion
- Firmwide investment banking fees of \$1.3 billion (excludes self-led)
- · Loans increased 2% to \$357 billion
- · Deposits increased 9% to \$360 billion
- Efficiency ratio remained low at 42%





- · Net income rose 20% to \$493 million
- Sales and trading revenue of \$2.6 billion, including net debit valuation adjustment (DVA) gains of \$52 million
- · Excluding net DVA, sales and trading revenue down 6% to \$2.5 billion(8
- Equities up 11% to \$1.1 billion(B)
- FICC down 15% to \$1.4 billion(B)

Q4-18 Financial Highlights (\$ in billions, except per share data)	Report	ed	Q4-18 vs. Q4-17	Excl. Tax Act	Q4-18 Reported vs. Q4-17 Excl. Tax Act
** <del>*</del>	Q4-18	Q4-17	% Inc / (Dec)	Q4-17 <sup>2,4</sup>	% Inc / (Dec)
Total revenue, net of interest expense	\$22.7	\$20.4	11%	\$21.4	6%
Pretax income	8.7	6.2	41	7.1	22
Net income	7.3	2.4	208	5.3	39
Diluted earnings per share	\$0.70	\$0.20	250	\$0.47	49
Return on average assets	1.24%	0.41%		0.90%	
Return on average common shareholders' equity	11.6	3.3		7.8	
Return on average tangible common shareholders' equity <sup>4</sup>	16.3	4.6		10.9	
Efficiency ratio	58	65		62	

Financial Highlights and Business Segment Highlights compare to the year-ago quarter unless noted. Loan and deposit balances are shown on an average basis unless noted.

On December 22, 2017, the Tax Cuts and Jobs Act (the Tax Act) was enacted, which included a lower U.S. corporate tax rate effective in 2018. The Tax Act reduced Q4-17 net income by 52.9 billion, or \$0.27 per diluted common share, which included a \$0.9 billion pretax charge in other noninterest income predominantly related to the revaluation of certain tax-advantage energy investments, as well as \$1.9 billion of tax expense principally associated with the revaluation of certain deferred tax assets and liabilities. Adjusted net income, diluted earnings per share, pretax income and revenue are non-GAAP financial measures and exclude the Q4-17 impact of the enactment of the Tax Act.

<sup>&</sup>lt;sup>3</sup> The Corporation reports the results of operations of its four business segments and All Other on a fully-taxable equivalent (FTE) basis.
<sup>4</sup> Represents a non-GAAP financial measure. For additional information (including reconciliation information), see endnotes C and D on page 11 and page 19.



Full-Year Financial Highlights (\$ in billions, except per share data)	Repor	ted	FY 2018 vs. FY 2017	Excl. Tax Act	FY 2018 Reported vs. FY 2017 Excl. Tax Act
	FY 2018	FY 2017	% Inc / (Dec)	FY 2017 <sup>1,2</sup>	% Inc / (Dec)
Total revenue, net of interest expense	\$91.2	\$87.4	4%	\$88.3	3%
Pretax income	34.6	29.2	18	30.2	15
Net income	28.1	18.2	54	21.1	33
Diluted earnings per share	\$2.61	\$1.56	67	\$1.83	43
Return on average assets	1.21%	0.80%		0.93%	
Return on average common shareholders' equity	11.0	6.7		7.9	
Return on average tangible common shareholders' equity <sup>2</sup>	15.5	9.4		11.0	
Efficiency ratio	59	63		62	

#### **CEO Commentary**

"I am proud of our teammates who produced record earnings for the quarter and the year by driving responsible growth. Our teammates worked for our customers and delivered solid loan and deposit growth, and other activity, while managing risk well. Operating leverage based on disciplined expense management while investing in our future, solid asset quality, and loan and deposit growth drove this quarter's results. In addition to lending and investing activities, we shared success in many ways: returning nearly \$26 billion in capital to our shareholders; a second bonus since U.S. tax reform passed last year, impacting 95% of our teammates, to share success from our performance and the benefits of tax reduction; and more than \$200 million of philanthropic giving to our communities.

"Through the trillions of dollars of consumer transactions we process and from the steady confidence and activity of our small business and commercial clients, we see a healthy consumer and business climate driving a solid economy. Each of our businesses faces opportunities to grow even more. We are well positioned to serve clients, teammates, and communities by listening to their answer when we ask them: 'What would you like the power to do?'"

#### - Brian Moynihan, Chairman and Chief Executive Officer

#### **CFO Commentary**

"We have now seen 16 consecutive quarters of positive operating leverage, enabled by responsible growth. Our net income grew robustly and our EPS grew faster as we invested part of our profits in share repurchases. We significantly improved our returns in the fourth quarter, with a 1.24% return on average assets and a 16.3% return on average tangible common shareholders' equity. Each line of business contributed to these results. With a strong balance sheet, we're ready to deliver again in 2019."

#### - Paul Donofrio, Chief Financial Officer

<sup>1</sup> On December 22, 2017, the Tax Act was enacted, which included a lower U.S. corporate tax rate effective in 2018. The Tax Act reduced 2017 net income by \$2.9 billion, or \$0.27 per diluted common share, which included a \$0.9 billion pretax charge in other noninterest income predominantly related to the revaluation of certain tax-advantaged energy investments, as well as \$1.9 billion of tax expense principally associated with the revaluation of certain deferred tax assets and liabilities.

Represents a non-GAAP financial measure. For additional information (including reconciliation information), see endnotes C and D on page 11 and page 19.





#### Financial Results<sup>1</sup>

- · Net income of \$3.3 billion, up \$1.1 billion or 52%
- · Revenue increased \$922 million, or 10%, to \$9.9 billion. NII increased \$777 million, or 12%, driven by higher interest rates and deposit and loan growth. Noninterest income included higher card income and service charges
- · Provision for credit losses increased \$29 million to \$915 million
  - Net charge-offs increased due to credit card portfolio seasoning and loan growth
  - Net charge-off ratio was 1.22% compared to 1.21%
- · Noninterest expense decreased \$26 million, or 1%, to \$4.5 billion as investments for business growth were more than offset by improved productivity and lower FDIC expense

	Three months ended			
(\$ in millions)	12/31/2018	9/30/2018	12/31/2017	
Total revenue <sup>2</sup>	\$9,877	\$9,403	\$8,955	
Provision for credit losses	915	870	886	
Noninterest expense	4,483	4,354	4,509	
Pretax income	4,479	4,179	3,560	
Income tax expense	1,141	1,066	1,364	

Net income

\$3,338

\$3.113

\$2,196

#### Business Highlights<sup>1,2</sup>

- · Average deposits grew \$21 billion, or 3%; average loans grew \$14 billion, or 5%
- · Merrill Edge brokerage assets grew \$9 billion, or 5%, to \$186 billion, as \$25 billion in client flows more than offset lower market valuations
- · Combined credit/debit card spending up 6%
- · Digital usage continued to grow
  - 26.4 million active mobile banking users, up 9%
  - Digital sales were 27% of all Consumer Banking sales
  - Mobile channel usage up 16%
  - 51.6 million person-to-person payments through Zelle®, more than double the year-ago quarter
- · Efficiency ratio improved to 45% from 50%

	Three months ended			
(\$ in billions)	12/31/2018	9/30/2018	12/31/2017	
Average deposits	\$686.8	\$687.5	\$665.5	
Average loans and leases	289.9	285.0	275.7	
Brokerage assets (EOP)	185.9	203.9	177.0	
Active mobile banking users (MM)	26.4	25.9	24.2	
Number of financial centers	4,341	4,385	4,477	
Efficiency ratio	45%	46%	50%	
Return on average allocated capital	36	33	24	
Total U.S. Consumer Credit	Card <sup>2</sup>			
Average credit card outstanding balances	\$95.8	\$94.7	\$93.5	
Total credit/debit spend	151.9	146.4	143.4	
Risk-adjusted margin	8.8%	8.2%	8.7%	

<sup>&</sup>lt;sup>1</sup> Comparisons are to the year-ago quarter unless noted.
<sup>2</sup> Revenue, net of interest expense. Tax expense compared to prior year impacted by a lower U.S. corporate tax rate.

<sup>&</sup>lt;sup>1</sup> Comparisons are to the year-ago quarter unless noted.
<sup>2</sup> The U.S. consumer credit card portfolio includes Consumer Banking and GWIM.





#### Financial Results<sup>1</sup>

- · Record net income of \$1.1 billion, up \$318 million or 43%
- · Revenue increased \$307 million, or 7%, primarily driven by higher net interest income and higher asset management fees as well as a small gain on sale of a non-core asset, partially offset by lower transactional revenue
- · Noninterest expense increased 2% as higher revenuerelated incentives, as well as investments for business growth, were partially offset by continued expense discipline

#### Three months ended

(\$ in millions)	12/31/2018	9/30/2018	12/31/2017
Total revenue <sup>2</sup>	\$4,990	\$4,783	\$4,683
Provision for credit losses	23	13	6
Noninterest expense	3,542	3,414	3,470
Pretax income	1,425	1,356	1,207
Income tax expense	363	346	463
Net income	\$1,062	\$1,010	\$744

#### Business Highlights<sup>1</sup>

- · Total client balances decreased \$131 billion, or 5%, to \$2.6 trillion, as positive client flows of \$56 billion were more than offset by impact of lower market valuations
- · Average loans and leases grew \$6 billion, or 4%, driven by mortgages and custom lending
- · Pretax margin improved to 29%
- Wealth advisors up 1% to 19,459<sup>2</sup>
- · Accelerated organic wealth management household growth
  - Net new Merrill Lynch relationships up more than 4 times the 2017 level
  - U.S. Trust new relationships up 9% in 2018

#### Three months ended

(\$ in billions)	12/31/2018	9/30/2018	12/31/2017
Average deposits	\$247.4	\$238.3	\$240.1
Average loans and leases	163.5	161.9	157.1
Total client balances (EOP)	2,620.9	2,841.4	2,751.9
AUM flows	(6.2)	7.6	18.2
Pretax margin	29%	28%	26%
Return on average allocated capital	29	28	21

<sup>&</sup>lt;sup>1</sup> Comparisons are to the year-ago quarter unless noted.
<sup>2</sup> Revenue, net of interest expense. Tax expense compared to prior year impacted by a lower U.S. corporate tax rate.

Comparisons are to the year-ago quarter unless noted.
Includes financial advisors in Consumer Banking of 2,722 and 2,402 in Q4-18 and Q4-17.



Three months ended

\$1,988

\$1,680



#### **Global Banking**

#### Financial Results<sup>1</sup>

- · Record net income of \$2.1 billion, up \$426 million or 25%
- · Record revenue of \$5.1 billion, up \$31 million or 1%
  - Reflects higher NII from the benefit of higher interest rates and growth in deposits
  - Noninterest income includes lower investment banking fees
- · Provision improved to \$85 million, primarily driven by the absence of the prior year's single-name non-U.S. commercial charge-off2
- · Noninterest expense fell 2%, primarily due to lower FDIC expense, partially offset by continued investment in the business

(\$ in millions)	12/31/2018	9/30/2018	12/31/2017	
Total revenue <sup>2,3</sup>	\$5,050	\$4,738	\$5,019	
Provision for credit losses	85	(70)	132	
Noninterest expense	2,119	2,121	2,161	
Pretax income	2,846	2,687	2,726	
Income tax expense	740	699	1,046	

Net income

Ormparisons are to the year-ago quarter unless noted.
Global Banking and Global Markets share in certain deal economics from investment banking, loan origination activities, and sales and trading activities.
Revenue, net of interest expense. Tax expense compared to prior year impacted by a lower

\$2,106

U.S. corporate tax rate.

#### Business Highlights<sup>1,2</sup>

- · Average deposits increased \$30 billion, or 9%, to \$360 billion
- Average loans and leases grew \$7 billion, or 2%, to \$357 billion
- · Total firmwide investment banking fees (excluding self-led deals) decreased 5% to \$1.3 billion, driven primarily by lower debt underwriting and advisory fees
- · Efficiency ratio remained low at 42%

#### Three months ended

(\$ in billions)	12/31/2018	9/30/2018	12/31/2017
Average deposits	\$359.6	\$337.7	\$329.8
Average loans and leases	357.4	352.7	350.3
Total Corp. IB fees (excl. self-led) <sup>2</sup>	1.3	1.2	1.4
Global Banking IB fees <sup>2</sup>	0.8	0.6	0.8
Business Lending revenue	2.2	2.1	2.3
Global Transaction Services revenue	2.1	2.0	1.9
Efficiency ratio	42%	45%	43%
Return on average allocated capital	20	19	17

Comparisons are to the year-ago quarter unless noted.
 Global Banking and Global Markets share in certain deal economics from investment banking, loan origination activities, and sales and trading activities.





#### **Global Markets**

#### Financial Results<sup>1</sup>

- · Net income of \$493 million, up \$83 million or 20%
- · Revenue of \$3.2 billion, down \$183 million or 5%; excluding net DVA, revenue decreased 10%4
  - Reflects sales and trading revenue decline of 6% (ex-DVA), the absence of a prior-year gain on the sale of a non-core asset and lower investment banking fees
- · Provision improved to \$6 million, driven by the absence of the prior year's single-name non-U.S. commercial charge-off<sup>2</sup>
- · Noninterest expense decreased \$74 million, or 3%, to \$2.5 billion driven by lower revenue-related expenses
- Average VaR of \$36 million remained low<sup>5</sup>

#### Three months ended

(\$ in millions)	12/31/2018	9/30/2018	12/31/2017
Total revenue <sup>2,3</sup>	\$3,213	\$3,843	\$3,396
Net DVA <sup>4</sup>	52	(99)	(118)
Total revenue (excl. net DVA) <sup>2,3,4</sup>	\$3,161	\$3,942	\$3,514
Provision for credit losses	6	(2)	162
Noninterest expense	2,540	2,613	2,614
Pretax income	667	1,232	620
Income tax expense	174	320	210
Net income	\$493	\$912	\$410
Net income (excl. net DVA) <sup>4</sup>	\$453	\$987	\$483

<sup>1</sup> Comparisons are to the year-ago quarter unless noted. <sup>2</sup> Global Banking and Global Markets share in certain deal economics from investment banking, loan origination activities, and sales and trading activities. <sup>3</sup> Revenue, net of interest expense. Tax expense compared to prior year impacted by a lower

U.S. corporate tax rate.

Revenue and net income, excluding net DVA, are non-GAAP financial measures. See endnote B

for more information. for more information.

YuaR model uses a historical simulation approach based on three years of historical data and an expected shortfall methodology equivalent to a 99% confidence level. Average VaR was \$36MM, \$31MM and \$36MM for Q4-18, Q3-18 and Q4-17, respectively.

#### Business Highlights<sup>1,2</sup>

- · Reported sales and trading revenue increased 1% to \$2.6 billion
- · Excluding net DVA, sales and trading revenue decreased 6% to \$2.5 billion(B)
  - FICC revenue of \$1.4 billion decreased 15%, due to weakness in credit and mortgage markets and lower client activity in credit products
  - Equities revenue of \$1.1 billion increased 11%, due to strength in client financing and derivatives

#### Three months ended

(\$ in billions)	12/31/2018	9/30/2018	12/31/2017
Average total assets	\$655.1	\$652.5	\$659.4
Average trading-related assets	464.0	460.3	449.7
Average loans and leases	70.6	71.2	73.6
Sales and trading revenue <sup>2</sup>	2.6	3.0	2.5
Sales and trading revenue (excl. net DVA) <sup>(B),2</sup>	2.5	3.1	2.7
Global Markets IB fees <sup>2</sup>	0.5	0.5	0.6
Efficiency ratio	79%	68%	77%
Return on average allocated capital	6	10	5

Comparisons are to the year-ago quarter unless noted. Global Banking and Global Markets share in certain deal economics from investment banking, loan origination activities, and sales and trading activities.



#### All Other

#### Financial Results<sup>1</sup>

- · Net income of \$0.3 billion compared with a loss of \$2.7 billion
  - Q4-17 included charges of \$2.9 billion from the enactment of the Tax Act, comprised of a charge of \$0.9 billion in other income and \$1.9 billion of tax expense
- · Revenue improved \$1.1 billion from Q4-17
  - Excluding the Tax Act impact, revenue improved \$0.2 billion from Q4-17, driven by a small gain from the sale of non-core consumer real estate loans
- · Benefit in provision for credit losses declined \$61 million to \$124 million due to a slower pace of portfolio improvement driven by runoff and the sale of non-core consumer real estate loans
- · Noninterest expense decreased \$71 million to \$449 million, reflecting lower FDIC expense and other costs
- · Q4-18 included \$0.2 billion in net tax benefits, including lower tax expense on international earnings due to updated tax guidance, partially offset by charges related to a variety of other tax matters

#### Three months ended

(\$ in millions)	12/31/2018	9/30/2018	12/31/2017
Total revenue <sup>2</sup>	\$(239)	\$161	\$(1,366)
Provision for credit losses	(124)	(95)	(185)
Noninterest expense	449	565	520
Pretax loss	(564)	(309)	(1,701)
Income tax expense (benefit)	(843)	(453)	964
Net income (loss)	\$279	\$144	\$(2,665)

Note: All Other consists of asset and liability management (ALM) activities, equity investments, non-core mortgage loans and servicing activities, the net impact of periodic revisions to the mortgage servicing rights (MSR) valuation model for core and non-core MSRs and the related economic hedge results, liquidating businesses and residual expense allocations. ALM activities encompass certain residential mortgages, debt securities, interest rate and foreign currency risk management activities, the impact of certain allocation methodologies and hedge ineffectiveness. The results of certain ALM activities are allocated to our business segments. Equity investments include our merchant services joint venture, as well as a portfolio of equity, real estate and other alternative investments.

<sup>&</sup>lt;sup>1</sup> Comparisons are to the year-ago quarter unless noted. <sup>2</sup> Revenue, net of interest expense. Tax expense compared to prior year impacted by a lower U.S.



#### **Credit Quality**

#### Highlights1

- · Overall credit quality remained strong across both the consumer and commercial portfolios
- · Net charge-offs declined \$313 million to \$924 million, primarily driven by the absence of the prior year's single-name non-U.S. commercial charge-off - The net charge-off ratio declined 14 bps to 0.39%
- · The provision for credit losses decreased \$96 million
- to \$905 million
- Q4-18 provision expense closely matched net charge-offs
- Nonperforming assets declined \$1.5 billion to \$5.2 billion, primarily driven by improvements in consumer
- · Commercial reservable criticized utilized exposure down \$2.5 billion, or 18%, to \$11.1 billion

Three months ende	TI	ree	month:	s ended
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(\$ in millions)	12/31/2018	9/30/2018	12/31/2017
Provision for credit losses	\$905	\$716	\$1,001
Net charge-offs	924	932	1,237
Net charge-off ratio <sup>2</sup>	0.39%	0.40%	0.53%
At period-end			
Nonperforming assets	\$5,244	\$5,449	\$6,758
Nonperforming assets ratio <sup>3</sup>	0.56%	0.59%	0.73%
Allowance for loan and lease losses	\$9,601	\$9,734	\$10,393
Allowance for loan and lease losses ratio <sup>4</sup>	1.02%	1.05%	1.12%

<sup>1</sup> Comparisons are to the year-ago quarter unless noted.

<sup>2</sup> Net charge-off ratio is calculated as annualized net charge-offs divided by average outstanding loans and leases during the period.

<sup>3</sup> Nonperforming assets ratio is calculated as nonperforming loans, leases and foreclosed properties (nonperforming assets) divided by outstanding loans, leases and foreclosed properties at the end of the period.

<sup>4</sup> Allowance for loan and lease losses ratio is calculated as allowance for loan and lease losses divided by loans and leases outstanding at the end of the period.

Note: Ratios do not include loans accounted for under the fair value option.



#### Leadership in high-tech, high-touch

(Figures are for Q4-18 unless otherwise specified)

#### High-Tech

## No. 1 in mobile banking, online banking and digital sales functionality

Digital banking has won 30+ digital awards in the last two years Online- and Mobile-certified by J.D. Power as providing "Outstanding Customer Experience"

No. 1 Mobile Banking app in S&P Global Market Intelligence's 2018 U.S. Mobile Banking Market Report

"Best in Class" in Javelin's 2018 Mobile Banking Scorecard

No. 1 Overall | No. 1 Ease of Use | No. 1 in Functionality in Dynatrace's Q4-18 Online Banker Scorecard

Erica chosen as 2018 BAI Global Innovation Award winner for Customer Experience in the "People's Choice" category

#### Consumer digital banking momentum

36.3MM active digital banking users

26.4MM active mobile banking users

1.5B logins to consumer banking app

27% of all Consumer sales through digital

- · 49% of all digital sales came from mobile
- 19% of total consumer mortgage applications came from digital

**52MM** P2P payments via Zelle®, representing **\$14B**, up **97**% YoY **490K** digital appointments

**4.8MM** users have completed **23MM** interactions with Erica since launch

#### Innovation in Global Banking

- ~485K digital channel users across our commercial, large corporate and business banking businesses
- CashPro Mobile users up 104% YoY; logins up 186% in 2018
- Volume of Intelligent Receivables, which uses AI to match payments and receivables, grew 5X YoY and won "New Product Development" award from Aite Group
- Digital Disbursements, the business-to-consumer payments solution that leverages the bank's investment in Zelle, saw domestic volumes grow 66% in 2018
- Electronic signature and document exchange, introduced in 2018, provides capability to reduce processing time from 4 days to 4 hours

#### Innovation in wealth management

26% increase in clients using the Merrill Lynch mobile app in 2018 Digital innovation supporting our advisors' growth objectives:

- · 88% of ML advisors have an online digital presence
- Evolved broad suite of acquisition and collaboration capabilities, including personalized advisor websites, LinkedIn Sales Navigator and compliant texting

#### High-Touch



4,341 financial centers

- · 81 new openings in last 12 months
- . 567 renovations in last 12 months



#### 16,255 ATMs

- . 5,365 new or replaced in last 12 months
- 100% contactless-enabled



Expanded in 26 new and existing markets in 2018



66MM Consumer and Small Business clients



19,459 Wealth advisors in Global Wealth and Investment Management and Consumer Banking



Global footprint serving middlemarket, large corporate and institutional clients

55,000 relationships with companies and institutions

35+ countries

79% of the 2018 Global Fortune 500 and 94% of the U.S. Fortune 1,000 have a relationship with us

Increased client-facing professionals to further strengthen local market coverage

BofAML ranks No. 1 in all four of Greenwich Associates' 2018 surveys of European equities: Trading Share, Algorithmic Trading Share, Electronic Trading Quality, and Trading & Execution Service Quality



#### Balance Sheet, Liquidity and Capital Highlights (\$ in billions except per share data, end of period, unless otherwise noted)

Three months ended 12/31/2018 12/31/2017 9/30/2018 **Ending Balance Sheet** \$2,354.5 \$2,338.8 Total assets \$2,281.2 Total loans and leases 946.9 929.8 936.7 Total loans and leases in business segments (excluding All Other) 898.8 874.8 867.3 Total deposits 1,381.5 1,345.6 1,309.5 Average Balance Sheet Average total assets \$2,334.6 \$2,317.8 \$2,301.7 934.7 930.7 927.8 Average loans and leases Average deposits 1,345.0 1,316.3 1,293.6 **Funding and Liquidity** \$229.3 \$234.1 \$227.4 Long-term debt Global Liquidity Sources, average<sup>(E)</sup> 544 537 522 Equity Common shareholders' equity \$243.0 \$239.8 \$244.8 Common equity ratio 10.3% 10.3% 10.7% Tangible common shareholders' equity<sup>1</sup> \$173.1 \$169.9 \$174.5 7.6% 7.5% 7.9% Tangible common equity ratio1 Per Share Data Common shares outstanding (in billions) 9.67 9.86 10.29 Book value per common share \$25.13 \$24.33 \$23.80 Tangible book value per common share1 17.91 17.23 16.96 Regulatory Capital(F) Basel 3 \$167.3 \$164.4 \$168.5 CET1 capital Standardized approach Risk-weighted assets \$1,437 \$1,439 \$1,443 CET1 ratio 11.6% 11.4% 11.7% Advanced approaches Risk-weighted assets \$1,408 \$1,424 \$1,459 CET1 ratio 11.9% 11.5% 11.5% Supplementary leverage Supplementary leverage ratio (SLR) 6.8% 6.7% n/a

 $<sup>^{\</sup>rm 1}$  Represents a non-GAAP financial measure. For reconciliation, see page 19 of this press release. n/a = not applicable



#### **Endnotes**

- We also measure net interest income on an FTE basis, which is a non-GAAP financial measure. FTE basis is a performance measure used in operating the business that management believes provides investors a more accurate picture of the interest margin for comparative purposes. We believe that this presentation allows for comparison of amounts from both taxable and tax-exempt sources, and is consistent with industry practices. Net interest income on an FTE basis was \$12.5 billion, \$12.0 billion and \$11.7 billion for the three months ended December 31, 2018, September 30, 2018 and December 31, 2017, respectively. The FTE adjustment was \$155 million, \$151 million and \$251 million for the three months ended December 31, 2018, September 30, 2018 and December 31, 2017, respectively.
- B Global Markets revenue and net income, excluding net debit valuation adjustments (DVA), and sales and trading revenue, excluding net DVA, are non-GAAP financial measures. Net DVA gains (losses) were \$52 million, \$(99) million and \$(118) million for the three months ended December 31, 2018, September 30, 2018 and December 31, 2017, respectively. FICC net DVA gains (losses) were \$45 million, \$(80) million and \$(112) million for the three months ended December 31, 2018, September 30, 2018 and December 31, 2017, respectively. Equities net DVA gains (losses) were \$7 million, \$(19) million and \$(6) million for the three months ended December 31, 2018, September 30, 2018 and December 31, 2017, respectively.
- Enactment of the Tax Act reduced Q4-17 and FY 2017 net income by \$2.9 billion, or \$0.27 per diluted common share, which included a \$0.9 billion pretax charge in other noninterest income (which reduced pretax income and revenue, net of interest expense) predominantly related to the revaluation of certain tax-advantaged energy investments, as well as \$1.9 billion of tax expense principally associated with the revaluation of certain deferred tax assets and liabilities. The enactment negatively impacted Q4-17 and FY 2017 return on average assets by 49 bps and 13 bps, respectively; return on average tangible common shareholders' equity by 455 bps and 117 bps, respectively; return on average tangible common shareholders' equity by 630 bps and 162 bps, respectively, Reported metrics are shown on pages 1 and 2 of this press release.
- D Return on average tangible common shareholders' equity is a non-GAAP financial measure. See page 19 of this press release for reconciliation to GAAP financial measures.
- E Global Liquidity Sources (GLS) include cash and high-quality, liquid, unencumbered securities, limited to U.S. government securities, U.S. agency securities, U.S. agency MBS, and a select group of non-U.S. government and supranational securities, and are readily available to meet funding requirements as they arise. They do not include Federal Reserve Discount Window or Federal Home Loan Bank borrowing capacity. Transfers of liquidity among legal entities may be subject to certain regulatory and other restrictions.
- F Regulatory capital ratios at December 31, 2018 are preliminary. We report regulatory capital ratios under both the Standardized and Advanced approaches. The approach that yields the lower ratio is used to assess capital adequacy, which for CET1 is the Standardized approach at December 31, 2018 and September 30, 2018 and the Advanced approaches at December 31, 2017. Basel 3 transition provisions for regulatory capital adjustments and deductions were fully phased-in as of January 1, 2018. Prior periods are presented on a fully phased-in basis. SLR requirements became effective January 1, 2018.



#### Contact Information and Investor Conference Call Invitation



Note: Chief Executive Officer Brian Moynihan and Chief Financial Officer Paul Donofrio will discuss fourthquarter 2018 financial results in a conference call at 8:00 a.m. ET today. The presentation and supporting materials can be accessed on the Bank of America Investor Relations website at http://investor.bankofamerica.com.

Investor Call Information For a listen-only connection to the conference call, dial 1.877.200.4456 (U.S.) or 1.785.424.1732 (international). The conference ID is 79795. Please dial in 10 minutes prior to the start of the call. Investors can access replays of the conference call by visiting the Investor Relations website or by calling 1.800.934.4850 (U.S.) or 1.402.220.1178 (international) from January 16 through January 23.

#### **Investors May Contact:**

#### **Reporters May Contact:**

Lee McEntire, Bank of America, 1.980.388.6780

Lawrence Grayson, Bank of America, 1.704.995.5825 lawrence.grayson@bankofamerica.com

Jonathan Blum, Bank of America (Fixed Income), 1.212.449.3112

#### Bank of America

Bank of America is one of the world's leading financial institutions, serving individual consumers, small and middle-market businesses and large corporations with a full range of banking, investing, asset management and other financial and risk management products and services. The company provides unmatched convenience in the United States, serving approximately 66 million consumer and small business clients with approximately 4,300 retail financial centers, including approximately 1,800 lending centers, 2,200 Merrill Edge investment centers and 1,500 business centers; approximately 16,300 ATMs; and award-winning digital banking with more than 36 million active users, including over 26 million mobile users. Bank of America is a global leader in wealth management, corporate and investment banking and trading across a broad range of asset classes, serving corporations, governments, institutions and individuals around the world. Bank of America offers industry-leading support to approximately 3 million small business owners through a suite of innovative, easy-to-use online products and services. The company serves clients through operations across the United States, its territories and more than 35 countries. Bank of America Corporation stock (NYSE: BAC) is listed on the New York Stock Exchange.

#### Forward-Looking Statements

Bank of America Corporation (the "Company") and its management may make certain statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements can be identified by the fact that they do not relate strictly to historical or current facts. Forward-looking statements often use words such as "anticipates," "targets," "expects," "hopes," "estimates," "intends," "plans," "goals," "believes," "continue" and other similar expressions or future or conditional verbs such as "will," "may," "might," "should," "would" and "could." Forward-looking statements represent the Company's current expectations, plans or forecasts of its future results, revenues, efficiency ratio, capital measures, strategy, and future business and economic conditions more generally, and other future matters. These statements are not guarantees of future results or performance and involve certain known and unknown risks, uncertainties and assumptions that are difficult to predict and are often beyond the Company's control. Actual outcomes and results may differ materially from those expressed in, or implied by, any of these forward-looking statements.



You should not place undue reliance on any forward-looking statement and should consider the following uncertainties and risks, as well as the risks and uncertainties more fully discussed under Item 1A. Risk Factors of the Company's 2017 Annual Report on Form 10-K and in any of the Company's subsequent Securities and Exchange Commission filings: the Company's potential claims, damages, penalties, fines and reputational damage resulting from pending or future litigation, regulatory proceedings and enforcement actions, and the possibility that amounts may be in excess of the Company's recorded liability and estimated range of possible loss for litigation and regulatory exposures; the possibility that the Company could face increased servicing, securities, fraud, indemnity, contribution or other claims from one or more counterparties, including trustees, purchasers of loans, underwriters, issuers, other parties involved in securitizations, monolines or private-label and other investors; the possibility that future representations and warranties losses may occur in excess of the Company's recorded liability and estimated range of possible loss for its representations and warranties exposures; the Company's ability to resolve representations and warranties repurchase and related claims, including claims brought by investors or trustees seeking to avoid the statute of limitations for repurchase claims; the risks related to the discontinuation of LIBOR and other reference rates, including increased expenses and litigation and the effectiveness of hedging strategies; uncertainties about the financial stability and growth rates of non-U.S. jurisdictions, the risk that those jurisdictions may face difficulties servicing their sovereign debt, and related stresses on financial markets, currencies and trade, and the Company's exposures to such risks, including direct, indirect and operational; the impact of U.S. and global interest rates, inflation, currency exchange rates, economic conditions, trade policies, including tariffs, and potential geopolitical instability; the impact on the Company's business, financial condition and results of operations of a potential higher interest rate environment; the possibility that future credit losses may be higher than currently expected due to changes in economic assumptions, customer behavior, adverse developments with respect to U.S. or global economic conditions and other uncertainties; the Company's ability to achieve its expense targets, net interest income expectations, or other projections; adverse changes to the Company's credit ratings from the major credit rating agencies; estimates of the fair value of certain of the Company's assets and liabilities; uncertainty regarding the content, timing and impact of regulatory capital and liquidity requirements; the impact of adverse changes to total loss-absorbing capacity requirements and/or global systemically important bank surcharges; the potential impact of Federal Reserve actions on the Company's capital plans; the effect of regulations, other guidance or additional information on our estimated impact of the Tax Act; the impact of implementation and compliance with U.S. and international laws, regulations and regulatory interpretations, including, but not limited to, recovery and resolution planning requirements, Federal Deposit Insurance Corporation (FDIC) assessments, the Volcker Rule, fiduciary standards and derivatives regulations; a failure in or breach of the Company's operational or security systems or infrastructure, or those of third parties, including as a result of cyber-attacks; the impact on the Company's business, financial condition and results of operations from the planned exit of the United Kingdom from the European Union; the impact of a prolonged federal government shutdown and threats not to increase the federal government's debt limit; and other similar matters.

Forward-looking statements speak only as of the date they are made, and the Company undertakes no obligation to update any forward-looking statement to reflect the impact of circumstances or events that arise after the date the forward-looking statement was made.

"Bank of America Merrill Lynch" is the marketing name for the Global Banking and Global Markets businesses of Bank of America Corporation. Lending, derivatives and other commercial banking activities are performed by banking affiliates of Bank of America Corporation, including Bank of America, N.A., member FDIC. Securities, financial advisory and other investment banking activities are performed by investment banking affiliates of Bank of America Corporation (Investment Banking Affiliates), including Merrill Lynch, Pierce, Fenner & Smith Incorporated, which are registered broker-dealers and members of FINRA and SIPC. Investment products offered by Investment Banking Affiliates: Are Not FDIC Insured \* May Lose Value \* Are Not Bank Guaranteed. Bank of America Corporation's broker-dealers are not banks and are separate legal entities from their bank affiliates. The obligations of the broker-dealers are not obligations of their bank affiliates (unless explicitly stated otherwise), and these bank affiliates are not responsible for securities sold, offered or recommended by the broker-dealers. The foregoing also applies to other non-bank affiliates.

For more Bank of America news, including dividend announcements and other important information, visit the Bank of America newsroom at https://newsroom.bankofamerica.com.

www.hankofamerica.com

## Bank of America Corporation and Subsidiaries Selected Financial Data

(In millions, except per share data)

Summary Income Statement  Net interest Income  Noninterest income  Total revenue, net of interest expense  Provision for credit losses  Noninterest expense  Income before income taxes Income tax expense  Net income  Preferred stock dividends  Net income applicable to common shareholders  Average common shares issued and outstanding  Average diluted common shares issued and outstanding	\$ \$	2018 47,432 43,815 91,247 3,282 53,381 34,584 6,437 28,147 1,451 26,696	SS	2017 44,667 42,685 87,352 3,396 54,743 29,213 10,981 18,232 1,614	5	2018 12,304 10,432 22,736 905 13,133	\$	2018 11,870 10,907 22,777 716	S	2017 11,462 8,974 20,436 1,001
Noninterest income Total revenue, net of interest expense Provision for credit losses Noninterest expense Income before income taxes Income tax expense Net income Preferred stock dividends Net income applicable to common shareholders  Average common shares issued and outstanding	5	43,815 91,247 3,282 53,381 34,584 6,437 28,147 1,451 26,696	5	42,685 87,352 3,396 54,743 29,213 10,981 18,232	5	10,432 22,736 905 13,133	5	10,907 22,777 716	\$	8,974 20,436
Total revenue, net of interest expense Provision for credit losses Noninterest expense Income before income taxes Income tax expense Net income Preferred stock dividends Net income applicable to common shareholders  Average common shares issued and outstanding		91,247 3,282 53,381 34,584 6,437 28,147 1,451 26,696		87,352 3,396 54,743 29,213 10,981 18,232	_	22,736 905 13,133		22,777 716		20,436
Provision for credit losses NonInterest expense Income before income taxes Income tax expense Net income Preferred stock dividends Net income applicable to common shareholders  Average common shares issued and outstanding		3,282 53,381 34,584 6,437 28,147 1,451 26,696		3,396 54,743 29,213 10,981 18,232	_	905 13,133		716		
Noninterest expense Income before income taxes Income tax expense Net income Preferred stock dividends Net income applicable to common shareholders  Average common shares issued and outstanding		53,381 34,584 6,437 28,147 1,451 26,696		54,743 29,213 10,981 18,232	_	13,133				
Income before income taxes Income tax expense Net income Preferred stock dividends Net income applicable to common shareholders Average common shares issued and outstanding		34,584 6,437 28,147 1,451 26,696		29,213 10,981 18,232	_		_			
Income tax expense Net income Preferred stock dividends Net income applicable to common shareholders  Average common shares issued and outstanding		6,437 28,147 1,451 26,696		10,981 18,232				13,067	_	13,274
Net income Preferred stock dividends Net income applicable to common shareholders  Average common shares issued and outstanding		28,147 1,451 26,696		18,232		8,698		8,994		6,161
Preferred stock dividends Net income applicable to common shareholders  Average common shares issued and outstanding		1,451 26,696			_	1,420	_	1,827	_	3,796
Net income applicable to common shareholders  Average common shares issued and outstanding	\$	26,696	-		5	7,278	\$	7,167	\$	2,365
Average common shares issued and outstanding	\$		9		_	239	_	466	_	286
		10,096.5	-	16,618	5	7,039	\$	6,701	S	2,079
				10,195.6		9,855.8		10,031.6		10,470.7
		10,236.9		10,778.4		9,996.0		10,170.8		10,621.8
Summary Average Balance Sheet										
Total debt securities	\$	437,312	5	435,005	5	440,967	5	445,813	5	441,624
Total loans and leases	7	933,049	3	918,731	3	934,721	7	930,736	7	927,790
Total loans and leases  Total earning assets		1,980,231		1.922.061		1,986,734		1,972,437		1,950,048
Total assets		2,325,246		2,268,633		2,334,586		2,317,829		2,301,687
Total deposits		1,314,941		1,269,796		1,344,951		1,316,345		1,293,572
Common shareholders' equity		241,799		247,101		241,372		241,812		250,838
Total shareholders' equity		264,748		271,289		263,698		264,653		273,162
rotal state-tologers equity		204,740		2/1,203		203,030		204,033		2/3,102
Performance Ratios										
Return on average assets		1.21%		0.80%		1.24%		1.23%		0.419
Return on average common shareholders' equity		11.04		6.72		11.57		10.99		3.29
Return on average tangible common shareholders' equity (1)		15.55		9.41		16.29		15.48		4.56
Per Common Share Information										
Earnings	\$	2.64	S	1.63	\$	0.71	\$	0.67	5	0.20
Diluted earnings		2.61		1.56		0.70		0.66		0.20
Dividends paid		0.54		0.39		0.15		0.15		0.12
Book value		25.13		23.80		25.13		24.33		23.80
Tangible book value (1)		17.91		16.96		17.91		17.23		16.96
P. 15.181 - 5					D	ecember 31	Se	eptember 30	De	cember 31
Summary Period-End Balance Sheet					_	2018	_	2018		2017
Total debt securities					5	441,753	5	446,107	5	440,130
Total loans and leases						946,895		929,801		936,749
Total earning assets						2,011,474		1,982,338		1,941,542
Total assets						2,354,507		2,338,833		2,281,234
Total deposits						1,381,476		1,345,649		1,309,545
Common shareholders' equity						242,999		239,832		244,823
Total shareholders' equity						265,325		262,158		267,146
Common shares issued and outstanding						9,669.3		9,858.3		10,287.3
		Year				Fourth		Third		Fourth
Credit Quality	_	Decem 2018	iber .	2017		Quarter 2018		Quarter 2018		Quarter 2017
Total net charge-offs @	\$	3,763	S	3,979	Ś	924	5	932	5	1,237
Net charge-offs as a percentage of average loans and leases outstanding (3)	*	0.41%	,	0.44%		0.39%	4	0,40%	4	0.539
Provision for credit losses	\$	3,282	5	3,396	\$	905	\$	716	\$	1,001
					D	ecember 31	Se	eptember 30	De	cember 31
Total nonperforming loans, leases and foreclosed properties (40)					5	5,244	\$	2018 5,449	s	2017 6,758
notal nonperforming loans, leases and foreclosed properties as a percentage of total loans, lease	se pard	I foreclosed on	onert	ine (3)	2	0.56%	4	0.59%	4	0,738
Nonperforming loans, leases and foreclosed properties as a percentage of total loans, lease Allowance for loan and lease losses	.s dritt	i ioreciosea pri	opert	real .	5	9,601	4	9,734	5	10,393
Allowance for loan and lease losses Allowance for loan and lease losses as a percentage of total loans and leases outstanding <sup>©</sup>	3)				2	1.02%	>	1.05%	5	1.129

For footnotes, see page 15.

Current period information is preliminary and based on company data available at the time of the presentation.

#### **Bank of America Corporation and Subsidiaries** Selected Financial Data (continued)

				Basel 3		
Capital Management	D	December 31 2018		ptember 30 2018	December 31 2017	
Regulatory capital metrics (5):			_		_	
Common equity tier 1 capital	\$	167,272	5	164,386	\$	168,461
Common equity tier 1 capital ratio - Standardized approach		11.6%		11,4%		11.7%
Common equity tier 1 capital ratio - Advanced approaches		11.9		11.5		11.5
Tier 1 leverage ratio		8.4		8.3		8.6
Tangible equity ratio 161		8.6		8.5		8.9
Tangible common equity ratio (6)		7.6		7.5		7.9

Return on average tanglible common shareholders' equity and tanglible book value per share of common stock are non-GAAP financial measures. We believe the use of ratios that utilize tanglible equity provides additional useful information because they present measures of those assets that can generate income. Tanglible book value per share provides additional useful information about the level of tanglible assets in relation to outstanding shares of common stock. See Reconciliations to GAAP Financial Measures on page 19.

Includes non-U.S. credit card not charge-offs of non-U.S. credit card loans, which were sold in the second quarter of 2017.

Ratios do not include loans accounted for under the fair value option. Charge-off ratios are annualized for the quarterly presentation.

Balances do not include past due consumer credit card loans, consume loans secured by real estate where repayments are insured by the Federal Housing Administration and individually insured long-term stand-by agreements [fully insured home loans), and in general, other consumer and commercial loans not secured by real estate, purchased recedit-impaired loans even though the customer may be contractually past due on nonperforming loans held-for-sale or accounted for under the fair value option.

Registory capital ratios at December 31, 2018 are preliminary. Bank of America Corporation (the Corporation) reports regulatory capital ratios under both the Standardized and Advanced approaches. The approach that yields the load to assess capital adequacy, which for CET1 is the Standardized approach at December 31, 2018 and the Advanced approaches at December 31, 2017. Basel 3 transition provisions for regulatory capital artios period-end tangelible assets for presented on a fully phased-in basis.

Tangelie equity ratio equals period-end tangelible assets are non-GAAP financial measures. We believe the use of ratios that utilize tangelie equity provides additional useful information because they present measures of those assets that can generate

#### **Bank of America Corporation and Subsidiaries**

#### Quarterly Results by Business Segment and All Other

(Dollars in millions)				E.	MIPT	h Quarter 20	18			
	_	Consumer Banking		GWIM	June	Global Banking		Global Markets	48	All Other
Total revenue, net of interest expense	5	9,877	5	4,990	\$	5,050	5	3,213	\$	(239)
Provision for credit losses		915		23		85		6		(124)
Noninterest expense		4,483		3,542		2,119		2,540		449
Net income		3,338		1,062		2,106		493		279
Return on average allocated capital (1)		36%		29%		20%		6%		n/m
Balance Sheet										
Average										
Total loans and leases	\$	289,862	5	163,516	\$	357,410	5	70,609	\$	53,324
Total deposits		686,826		247,427		359,642		31,077		19,979
Allocated capital (1)		37,000		14,500		41,000		35,000		n/m
Quarter end										
Total loans and leases	\$	294,335	5	164,854	\$	365,717	5	73,928	\$	48,061
Total deposits		696,146		268,700		360,248		37,841		18,541
	_					Third Quarter 2018				
		Consumer Banking		GWIM		Global Banking		Global Markets	27	All Other
Total revenue, net of interest expense	S	9,403	\$	4,783	5	4,738	\$	3,843	\$	161
Provision for credit losses		870		13		(70)		(2)		(95
Noninterest expense		4,354		3,414		2,121		2,613		565
Net income		3,113		1,010		1,988		912		144
Return on average allocated capital (1)		33%		28%		19%		10%		n/m
Balance Sheet										
Average										
Total loans and leases	S	284,994	\$	161,869	\$	352,712	\$	71,231	\$	59,930
Total deposits		687,530		238,291		337,685		30,721		22,118
Allocated capital (1)		37,000		14,500		41,000		35,000		n/m
Quarter end										
Total loans and leases	s	287,277	\$	162,191	\$	352,332	\$	73,023	\$	54,978
Total deposits		692,770		239,654		350,748		41,102		21,375
	<u></u>			F	ourt	h Quarter 201	7	7		
		Consumer Banking		GWIM		Global Banking		Global Markets		All Other
Total revenue, net of interest expense	S	8,955	5	4,683	5	5,019	5	3,396	5	(1,366)
Provision for credit losses		886		6		132		162		(185
Noninterest expense		4,509		3,470		2,161		2,614		520
Net income (loss)		2,196		744		1,680		410		(2,665)
Return on average allocated capital (1)		24%		21%		17%		5%		n/m
Balance Sheet										
Average										
Total loans and leases	s	275,716	\$	157,063	S	350,262	5	73,552	\$	71,197
Total deposits		665,536		240,126		329,761		34,250		23,899
Allocated capital (1)		37,000		14,000		40,000		35,000		n/m
Quarter end										
Total loans and leases	s	280,473	\$	159,378	\$	350,668	\$	76,778	\$	69,452
Total deposits		676,530		246,994		329,273		34,029		22,719

<sup>(1)</sup> Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital. Other companies may define or calculate these measures differently.

n/m = not meaningful

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

The Company reports the results of operations of its four business segments and All Other on a fully-taxable equivalent (FTE) basis.

Current period information is preliminary and based on company data available at the time of the presentation.

#### **Bank of America Corporation and Subsidiaries**

#### Annual Results by Business Segment and All Other

(Dollars in millions)										
	<u> </u>			Year En	ded	December 3	1, 20	018		
		onsumer Banking		GWIM		Global Banking		Global Markets	- 8	All Other
Total revenue, net of interest expense	5	37,523	5	19,338	5	19,644	\$	16,063	\$	(711)
Provision for credit losses		3,664		86		8		_		(476)
Noninterest expense		17,713		13,777		8,591		10,686		2,614
Net income (loss)		12,029		4,079		8,173		3,979		(113)
Return on average allocated capital [3]		33%		28%		20%		11%		n/m
Balance Sheet										
Average										
Total loans and leases	\$	283,807	\$	161,342	\$	354,236	\$	72,651	\$	61,013
Total deposits		684,173		241,256		336,337		31,209		21,966
Allocated capital (1)		37,000		14,500		41,000		35,000		n/m
Year end										
Total loans and leases	\$	294,335	\$	164,854	\$	365,717	\$	73,928	\$	48,061
Total deposits		696,146		268,700		360,248		37,841		18,541

			Year Ended December 31, 2017									
	onsumer Banking	100	GWIM		Global Banking		Global Markets	USV	All Other			
Total revenue, net of interest expense	\$ 34,521	S	18,590	5	19,999	S	15,951	5	(784			
Provision for credit losses	3,525		56		212		164		(561			
Noninterest expense	17,795		13,556		8,596		10,731		4,065			
Net income (loss)	8,202		3,093		6,953		3,293		(3,309			
Return on average allocated capital [1]	22%		22%		17%		9%		n/m			
Balance Sheet												
Average												
Total loans and leases	\$ 266,058	S	152,682	\$	346,089	S	71,413	\$	82,489			
Total deposits	653,320		245,559		312,859		32,864		25,194			
Allocated capital (1)	37,000		14,000		40,000		35,000		n/m			
Year end												
Total loans and leases	\$ 280,473	5	159,378	\$	350,668	S	76,778	\$	69,452			
Total deposits	676,530		246,994		329,273		34,029		22,719			

<sup>191</sup> Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital.

Other companies may define or calculate these measures differently.

n/m = not meaningful

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

#### Bank of America Corporation and Subsidiaries Supplemental Financial Data

(Dollars in millions) Year Ended Fourth Quarter 2017 Fourth Quarter Third December 31 Quarter FTE basis data (1) 2018 2017 2018 2018 48,042 45,592 11,713 12,459 12,021 Net interest income Total revenue, net of interest expense 91,857 88,277 22,891 22,928 20,687 2.42% 2.37% 2.48% 2.42% 2.39% Net interest yield Efficiency ratio 58.11 62.01 57.37 56.99 64.16

December 31 2018	September 30 2018	December 31 2017
4,341	4,385	4,477
16,255	16,089	16,039
204,489	204,681	209,376
	2018 4,341 16,255	2018         2018           4,341         4,385           16,255         16,089

FTE basis is a non-GAAP financial measure. FTE basis is a performance measure used by management in operating the business that management believes provides investors a more accurate picture of the interest margin for comparative purposes. The Corporation believes that this presentation allows for comparison of amounts from both taxable and tax-exempt sources and is consistent with industry practices. Net interest income includes FTE adjustments of \$610 million and \$925 million for the years ended December 31, 2018 and 2017, and \$155 million, \$151 million and \$251 million for the fourth and third quarters of 2018 and the fourth quarter of 2017, respectively.

Certain prior period amounts have been reclassified to conform to current period presentation.

#### Bank of America Corporation and Subsidiaries Reconciliations to GAAP Financial Measures

(Dollars in millions)

The Corporation evaluates its business based on the following ratios that utilize tangible equity, a non-GAAP financial measure. Tangible equity represents an adjusted shareholders' equity or common shareholders' equity amount which has been reduced by goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible common shareholders' equity measures the Corporation's earnings contribution as a percentage of adjusted average common shareholders' equity. The tangible common equity ratio represents adjusted ending common shareholders' equity divided by total assets less goodwill antiangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible shareholders' equity divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Tangible equity ratio represents adjusted ending shareholders' equity divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Tangible book value per common share represents adjusted ending common shareholders' equity divided by ending common shares totstanding. These measures are used to evaluate the Corporation's use of equity. In addition, profitability, relationship and investment models all use return on average tangible shareholders' equity as key measures to support our overall growth goals.

See the tables below for reconciliations of these non-GAAP financial measures to financial measures defined by GAAP for the years ended December 31, 2018 and 2017 and the three months ended December 31, 2018, September 30, 2018 and December 31, 2017. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in understanding its results of operations and trends. Other companies may define or calculate supplemental financial data differently.

	· ·	Year Ended December 31		Fourth Quarter		Third Quarter		Fourth Quarter		
	77	2018	_	2017	_	2018	2018		_	2017
Reconciliation of average shareholders' equity to average tangible common sharehold	ers' equity an	d average	tang	gible shareho	older	s' equity				
Shareholders' equity	\$	264,748	\$	271,289	\$	263,698	\$	264,653	\$	273,162
Goodwill		(68,951)		(69,286)		(68,951)		(68,951)		(68,954
Intangible assets (excluding mortgage servicing rights)		(2,058)		(2,652)		(1,857)		(1,992)		(2,399)
Related deferred tax liabilities		906		1,463	916	874		896		1,344
Tangible shareholders' equity	\$	194,645	\$	200,814	\$	193,764	\$	194,606	5	203,153
Preferred stock		(22,949)		(24,188)		(22,326)		(22,841)		(22,324)
Tangible common shareholders' equity	\$	171,696	\$	176,626	\$	171,438	\$	171,765	5	180,829
Reconciliation of period-end shareholders' equity to period-end tangible common shareholders'	reholders' equ	ity and pe	riod	end tangibl	e sha	areholders'	equ	ity		
Shareholders' equity	\$	265,325	5	267,146	\$	265,325	5	262,158	5	267,146
Goodwill		(68,951)		(68,951)		(68,951)		(68,951)		(68,951)
Intangible assets (excluding mortgage servicing rights)		(1,774)		(2,312)		(1,774)		(1,908)		(2,312)
Related deferred tax liabilities		858		943		858		878		943
Tangible shareholders' equity	\$	195,458	\$	196,826	\$	195,458	\$	192,177	5	196,826
Preferred stock		(22,326)		(22,323)	22	(22,326)		(22,326)		(22,323)
Tangible common shareholders' equity	\$	173,132	\$	174,503	\$	173,132	\$	169,851	5	174,503
Reconciliation of period-end assets to period-end tangible assets										
Assets	\$ :	2,354,507	\$	2,281,234	\$	2,354,507	\$	2,338,833	5	2,281,234
Goodwill		(68,951)		(68,951)		(68,951)		(68,951)		(68,951)
Intangible assets (excluding mortgage servicing rights)		(1,774)		(2,312)		(1,774)		(1,908)		(2,312)
Related deferred tax liabilities		858		943		858		878		943
Tangible assets	\$ :	2,284,640	\$	2,210,914	\$	2,284,640	\$	2,268,852	S	2,210,914
Book value per share of common stock										
Common shareholders' equity	\$	242,999	\$	244,823	\$	242,999	\$	239,832	5	244,823
Ending common shares issued and outstanding		9,669.3		10,287.3		9,669.3		9,858.3		10,287.3
Book value per share of common stock	\$	25.13	\$	23.80	\$	25.13	\$	24.33	s	23.80
Tangible book value per share of common stock										
Tangible common shareholders' equity	\$	173,132	\$	174,503	\$	173,132	\$	169,851	S	174,503
Ending common shares issued and outstanding		9,669.3		10,287.3	-	9,669.3		9,858.3		10,287.3
Tangible book value per share of common stock	\$	17.91	\$	16.96	\$	17.91	\$	17.23	S	16.96

Certain prior period amounts have been reclassified to conform to current period presentation.

# Bank of America 4Q18 Financial Results

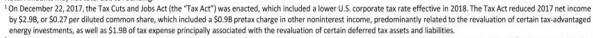
January 16, 2019

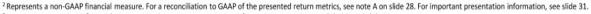


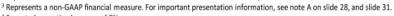
## 2018 Financial Results

Summary Income Statement	Reporte	d	2018 vs. 2017		Excl. Tax Act	2018 Reported vs. 2017 Excl. Tax Act	
(\$B, except per share data)	2018	2017	% Inc / (Dec)		2017 <sup>1,2</sup> % Inc / (Dec)		
Total revenue, net of interest expense	\$91.2	\$87.4	4	%	\$88.3	3 %	6% operating
Noninterest expense	53.4	54.7	(2)		54.7	(2)	leverage YoY <sup>2,4</sup>
Provision for credit losses	3.3	3.4	(3)		3.4	(3)	
Pretax income	34.6	29.2	18		30.2	(15)	
Income tax expense	6.4	11.0	(41)		9.0	(29)	
Net income	\$28.1	\$18.2	54		\$21.1	33	
Diluted earnings per share	\$2.61	\$1.56	67		\$1.83	43	
Average diluted common shares (in millions)	10,237	10,778	(5)		10,778	(5)	
Return Metrics and Efficiency							
Return on average assets	1.21 %	0.80	%		0.93 %		
Return on average common shareholders' equity	11.0	6.7			7.9		
Return on average tangible common shareholders' equity <sup>3</sup>	15.5	9.4			11.0		
Efficiency ratio	59	63			62		

Note: Amounts may not total due to rounding.







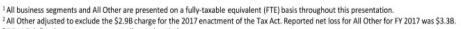
<sup>&</sup>lt;sup>4</sup> Reported operating leverage of 7%.

## Full Year Business Results <sup>1</sup>



FY 2018	Consumer Banking	GWIM	Global Banking	Global Markets	
ROAAC <sup>3</sup>	33%	28%	20%	11%	
Efficiency ratio	47%	71%	44%	67%	
Operating leverage	9%	2%	(2%) <sup>4</sup>	1%	

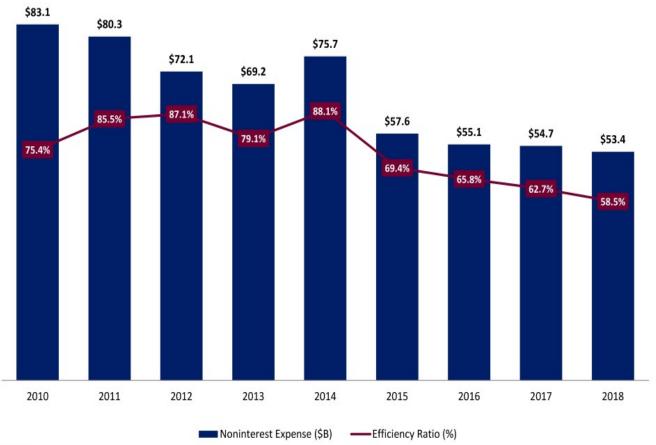






<sup>&</sup>lt;sup>3</sup> ROAAC defined as return on average allocated capital. 4 Global Banking revenue and operating leverage were negatively impacted by the Tax Act in 2018. Excluding tax reform impact on revenue in 2018, operating leverage for Global Banking was 2%.

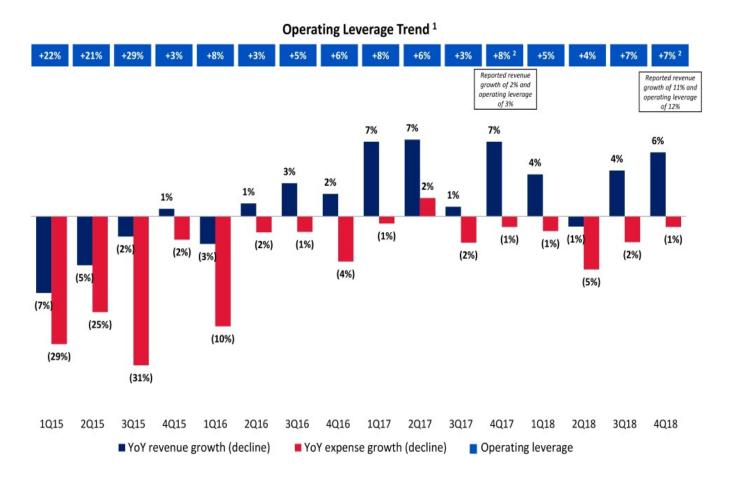
## Significantly Reduced Expenses While Investing in the Franchise



11/1

4

## Delivered Positive Operating Leverage for 16 Consecutive Quarters



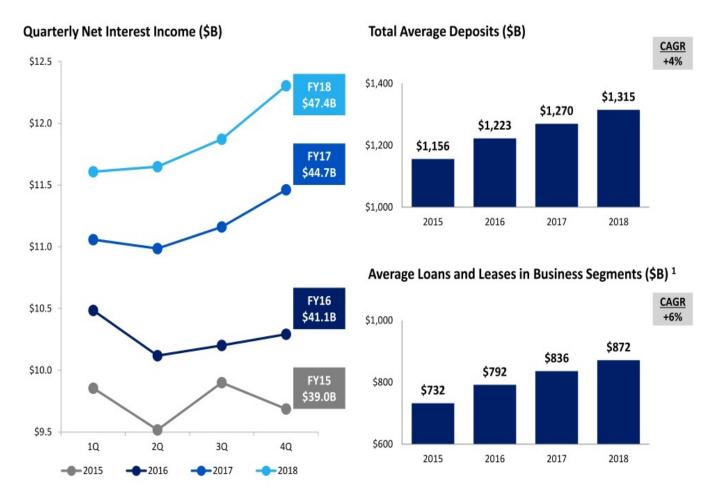


Note: Amounts may not total due to rounding.

<sup>1</sup>Operating leverage calculated as the year-over-year percentage change in revenue, net of interest expense, less the percentage change in noninterest expense. Quarterly expense for 2017 and 2016 has been restated to reflect the accounting change for retirement-eligible equity incentives adopted in 4Q17; 2015 and 2014 periods are as reported.

<sup>&</sup>lt;sup>2</sup> Revenue growth and operating leverage adjusted to exclude the \$0.9B noninterest income charge in 4Q17 from the Tax Act; represents a non-GAAP financial measure. For important presentation information, see slide 8, Note A on slide 28, and slide 31.

## Growth in NII Driven by Rates as well as Client Activity





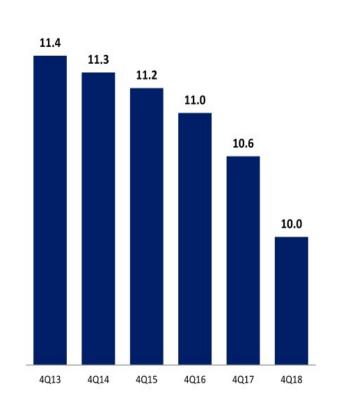
Note: Amounts may not total due to rounding.

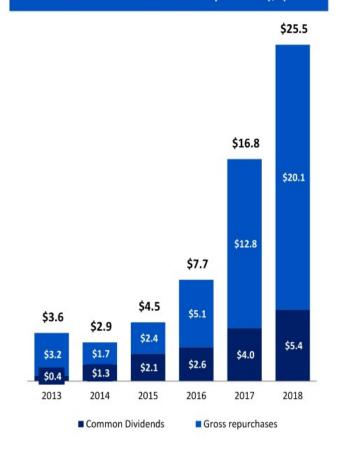
<sup>&</sup>lt;sup>1</sup> Loans in Business Segments exclude loan balances in All Other of \$61B, \$82B, \$109B and \$145B for 2018, 2017, 2016 and 2015, respectively. Total loans and leases were \$933B, \$919B, \$900B and \$877B for 2018, 2017, 2016 and 2015, respectively.

## Increased Capital Returned to Shareholders



Common Dividends and Share Repurchases (\$B)







7

## **4Q18 Financial Results**

Summary Income Statement	Reported		4Q18 vs. 4Q17	Excl. Tax Act	4Q18 Reported vs. 4Q17 Excl. Tax Act	
(\$B, except per share data)	4Q18	4Q17	% Inc / (Dec)	4Q17 <sup>1,2</sup>	% Inc / (Dec)	
Total revenue, net of interest expense	\$22.7	\$20.4	11 %	\$21.4	6 %	7% operating
Noninterest expense	13.1	13.3	(1)	13.3	(1)	leverage YoY <sup>2,4</sup>
Provision for credit losses	0.9	1.0	(10)	1.0	(10)	
Pretax income	8.7	6.2	41	7.1	(22)	
Income tax expense	1.4	3.8	(63)	1.9	(24)	
Net income	\$7.3	\$2.4	208	\$5.3	39	
Diluted earnings per share	\$0.70	\$0.20	250	\$0.47	49	
Average diluted common shares (in millions)	9,996	10,622	(6)	10,622	(6)	
Return Metrics and Efficiency						
Return on average assets	1.24 %	0.41 %		0.90 %		1
Return on average common shareholders' equity	11.6	3.3		7.8		
Return on average tangible common shareholders' equity <sup>3</sup>	16.3	4.6		10.9		
Efficiency ratio	58	65		62		

Note: Amounts may not total due to rounding.

<sup>1</sup> Enactment of the Tax Act reduced 4Q17 net income by \$2.9B, or \$0.27 per diluted common share, which included a \$0.9B pretax charge recorded in other noninterest income, predominantly related to the revaluation of certain tax-advantaged energy investments, as well as \$1.9B of tax expense principally associated with the revaluation of certain deferred tax assets and liabilities.



- <sup>2</sup> Represents a non-GAAP financial measure. For a reconciliation to GAAP of the presented return metrics, see note A on slide 28. For important presentation information, see slide 31.
- <sup>3</sup> Represents a non-GAAP financial measure. For important presentation information, see Note A on slide 28, and slide 31.
- <sup>4</sup> Reported operating leverage of 12%.

## Fourth Quarter 2018 Highlights

(% comparisons are to 4Q17 adjusted for enactment of Tax Act)

#### **Earnings**

- Diluted earnings per share of \$0.70, up 49% <sup>1</sup>
- Record net income of \$7.3B, up 39% <sup>1</sup>
- Pretax income of \$8.7B, up 22% <sup>1</sup>
- Total revenue of \$22.7B, up 6% <sup>1</sup>
- Noninterest expense of \$13.1B, down 1%
- · Net charge-off ratio of 0.39%, down 14 bps

#### **Returns and Efficiency**

- Return on average assets of 1.24% improved 34 bps <sup>1</sup>
- Return on average common shareholders' equity of 11.6% increased 373 bps <sup>1</sup>
- Return on average tangible common shareholders' equity of 16.3% improved 543 bps <sup>1,2</sup>
- Efficiency ratio of 58% improved 432 bps <sup>1</sup>

#### **Client Balances**

- · Average loans and leases in business segments grew 3%
  - Consumer up 4% and commercial up 2%
- Average deposits increased 4%
- · Full year Merrill Edge client flows of \$25B
- Full year total client balance flows within Global Wealth & Investment Management of \$56B

#### **Capital and Liquidity**

- \$167B of Common Equity Tier 1 Capital (CET1) and CET1 ratio of 11.6% <sup>3</sup>
- \$544B of average Global Liquidity Sources <sup>4</sup>
- · Capital returned to shareholders
  - Repurchased \$20.1B of common shares and paid \$5.4B in common dividends in 2018; returned 96% of net income available to common shareholders

<sup>1</sup>Represent non-GAAP financial measures which exclude 4Q17 charge for enactment of the Tax Act. See slide 31 for important presentation information. In addition, for the non-GAAP financial measures under the "Earnings" section, see slide 8 for the percentages calculated using GAAP financial measures along with reconciliations. For the non-GAAP financial measures under "Returns and Efficiency", see slide 8 for the percentages calculated using GAAP financial measures and note A on slide 28 for reconciliations.



- <sup>2</sup> Return on average tangible common shareholders' equity is a non-GAAP financial measure. See slide 8 for additional information.
- <sup>3</sup> Regulatory capital ratios at December 31, 2018 are preliminary. The Company reports regulatory capital ratios under both the Standardized and Advanced approaches. The approach g that yields the lower ratio is used to assess capital adequacy, which for CET1 is the Standardized approach for 4Q18.
- <sup>4</sup> See note B on slide 28 for definition of Global Liquidity Sources.

## Balance Sheet, Liquidity and Capital

(EOP basis unless noted)

Balance Sheet (\$B)	4Q18	3Q18	4Q17
Total assets	\$2,354.5	\$2,338.8	\$2,281.2
Total loans and leases	946.9	929.8	936.7
Total loans and leases in business segments 1	898.8	874.8	867.3
Total debt securities	441.8	446.1	440.1
Funding & Liquidity (\$B)			
Total deposits	\$1,381.5	\$1,345.6	\$1,309.5
Long-term debt	229.3	234.1	227.4
Global Liquidity Sources (average) 2	544	537	522
Equity (\$B)			
Common shareholders' equity	\$243.0	\$239.8	\$244.8
Common equity ratio	10.3 %	10.3 %	10.7 %
Tangible common shareholders' equity 4	\$173.1	\$169.9	\$174.5
Tangible common equity ratio <sup>4</sup>	7.6 %	7.5 %	7.9 %
Per Share Data			
Book value per common share	\$25.13	\$24.33	\$23.80
Tangible book value per common share 4	17.91	17.23	16.96
Common shares outstanding (in billions)	9.67	9.86	10.29

Basel 3 Capital (\$B) 3	4Q18	3Q18	4Q17
Common equity tier 1 capital (CET1)	\$167.3	\$164.4	\$168.5
Standardized approach			
Risk-weighted assets	\$1,437	\$1,439	\$1,443
CET1 ratio	11.6 %	11.4 9	6 11.7 %
Advanced approaches			
Risk-weighted assets	\$1,408	\$1,424	\$1,459
CET1 ratio	11.9 %	11.5 9	6 11.5 %
Supplementary leverage			
Supplementary leverage ratio (SLR)	6.8 %	6.7 9	% n/a

Note: n/a = not applicable.

<sup>&</sup>lt;sup>3</sup> Regulatory capital ratios at December 31, 2018 are preliminary. The Company reports regulatory capital ratios under both the Standardized and Advanced approaches. The approach that yields the lower ratio is used to assess capital adequacy. Basel 3 transition provisions for regulatory capital adjustments and deductions were fully phased-in as of January 1, 2018. Prior periods are presented on a fully phased-in basis. SLR requirements became effective January 1, 2018.

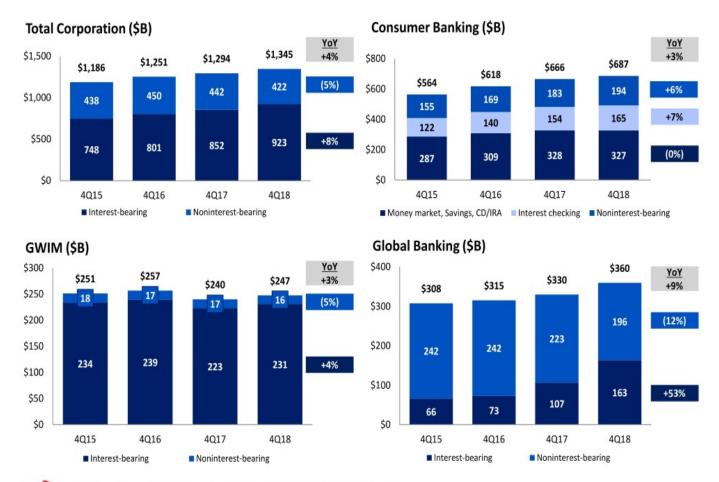


<sup>&</sup>lt;sup>1</sup> Excludes loans and leases in All Other.

 $<sup>^{\</sup>rm 2}\,\mbox{See}$  note B on slide 28 for definition of Global Liquidity Sources.

## **Average Deposits**

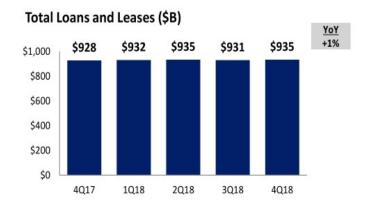
Bank of America Ranked #1 in U.S. Deposit Market Share 1





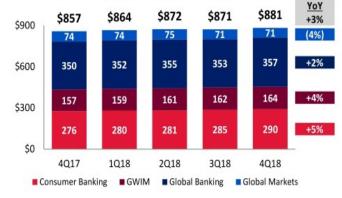
Note: Amounts may not total due to rounding. Total corporation includes Global Markets & All Other.  $^1$  Based on June 30, 2018 FDIC deposit data.

## Average Loans and Leases

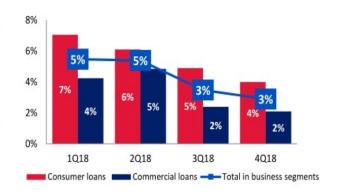








#### Year-over-Year Growth in Business Segments

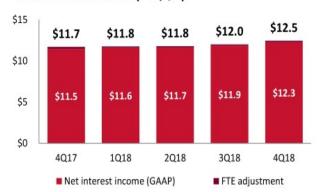




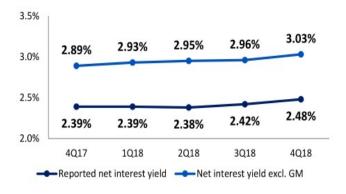
Note: Amounts may not total due to rounding.

#### Net Interest Income

#### Net Interest Income (FTE, \$B) 1



#### Net Interest Yield (FTE) 1



- Net interest income of \$12.3B (\$12.5B FTE 1)
  - Increased \$0.8B from 4Q17, reflecting the benefits from higher interest rates as well as loan and deposit growth, modestly offset by loan spread compression and higher funding costs in Global Markets
  - Increased \$0.4B from 3Q18, driven by benefits from higher interest rates, loan and deposit growth, and lower long-term debt costs
- Net interest yield of 2.48% increased 9 bps from 4Q17
  - Excluding Global Markets, the net interest yield was 3.03%, up 14 bps from 4Q17<sup>1</sup>
- Interest rate sensitivity as of December 31, 2018 <sup>2</sup>
  - Remain positioned for NII to benefit as rates move higher
  - +100 bps parallel shift in interest rate yield curve is estimated to benefit NII by \$2.7B over the next 12 months, driven primarily by sensitivity to short-end interest rates
- 1Q19 will be negatively impacted by approximately \$200MM for two fewer interest accrual days than 4Q18

Notes: FTE stands for fully taxable-equivalent basis. GM stands for Global Markets.



<sup>1</sup>Represent non-GAAP financial measures. Net interest yield adjusted to exclude Global Markets NII of \$746MM, \$754MM, \$801MM, \$870MM and \$932MM, and average earning assets of \$458B, \$459B, \$490B, \$486B and \$464B for 4Q18, 3Q18, 2Q18, 1Q18 and 4Q17, respectively. The Company believes the presentation of net interest yield excluding Global Markets provides investors with transparency of NII and net interest yield in core banking activities. For important presentation information, see slide 31.

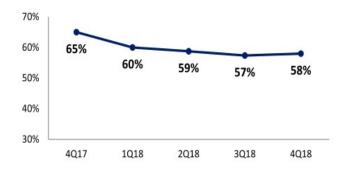
<sup>2</sup> NII asset sensitivity represents banking book positions.

# **Expense and Efficiency**

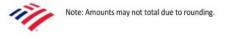
### Total Noninterest Expense (\$B)



**Efficiency Ratio** 

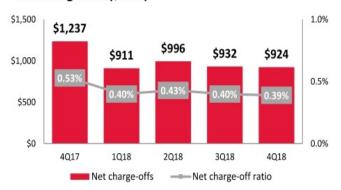


- Total noninterest expense of \$13.1B declined \$0.1B, or 1%, from 4Q17, as efficiency savings offset investments and inflationary costs
  - Noninterest expense flat versus 3Q18, as impact of "Shared Success" year-end bonus to associates as well as higher marketing spend offset lower FDIC expense
- Efficiency ratio improved to 58% in 4Q18
- Compared to 4Q18, 1Q19 expenses expected to include approximately \$0.5B for seasonally elevated personnel costs

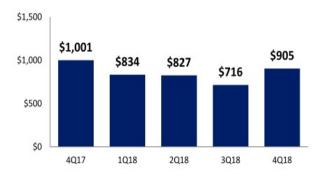


# **Asset Quality**

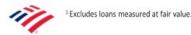
### Net Charge-offs (\$MM) 1



### Provision for Credit Losses (\$MM)

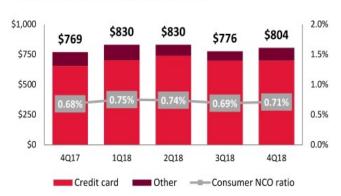


- Total net charge-offs of \$0.9B were stable from 3Q18
  - Consumer and Commercial net charge-offs of \$0.8B and \$0.1B were relatively flat from 3Q18
- Net charge-off ratio of 39 bps decreased 1 bp from 3Q18 and 14 bps from 4Q17
  - Consumer and Commercial net charge-off ratios remained low at 71 bps and 10 bps, respectively
- Provision expense of \$0.9B increased \$0.2B from 3Q18
  - Provision expense closely matched net charge-offs
- Allowance for loan and lease losses of \$9.6B represented 1.02% of total loans and leases <sup>1</sup>
- Nonperforming loans (NPLs) decreased \$0.2B from 3Q18, driven by improvements in Consumer
  - 49% of consumer NPLs are contractually current
- Commercial reservable criticized utilized exposure decreased \$0.5B from 3Q18, reflecting broad-based improvements across several industries



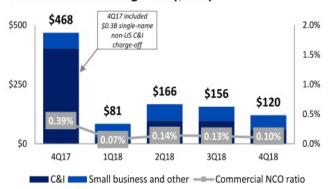
# Asset Quality – Consumer and Commercial Portfolios

### Consumer Net Charge-offs (\$MM)



Consumer Metrics (\$MM)	4Q18	3Q18	4Q17	
Provision	\$734	\$710	\$619	
Nonperforming loans and leases	3,842	4,306	5,166	
% of loans and leases 1	0.86 %	0.97 %	1.14	%
Consumer 30+ days performing past due	\$6,741	\$7,158	\$8,811	
Fully-insured <sup>2</sup>	2,790	3,183	4,466	
Non fully-insured	3,951	3,975	4,345	
Allowance for loans and leases	4,802	4,980	5,383	
% of loans and leases 1	1.08 %	1.12 %	1.18	%
# times annualized NCOs	1.51 x	1.62 x	1.76	x

### Commercial Net Charge-offs (\$MM)



Commercial Metrics (\$MM)	4Q18	3Q18	4Q17
Provision	\$171	\$6	\$382
Reservable criticized utilized exposure	11,061	11,597	13,563
Nonperforming loans and leases	1,102	848	1,304
% of loans and leases 1	0.22 %	0.18 %	0.27 %
Allowance for loans and leases	\$4,799	\$4,754	\$5,010
% of loans and leases 1	0.97 %	0.99 %	1.05 %



<sup>&</sup>lt;sup>1</sup> Excludes loans measured at fair value.

<sup>&</sup>lt;sup>2</sup> Fully-insured loans are FHA-insured loans and other loans individually insured under long-term standby agreements.

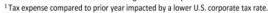
# Consumer Banking

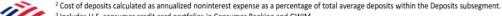
		Inc /	(Dec)
Summary Income Statement (\$MM) 1	4Q18	3Q18	4Q17
Total revenue, net of interest expense	\$9,877	\$474	\$922
Provision for credit losses	915	45	29
Noninterest expense	4,483	129	(26)
Pretax income	4,479	300	919
Income tax expense	1,141	75	(223)
Net income	\$3,338	\$225	\$1,142

Key Indicators (\$B)	4Q18		3Q18		4Q17	
Average deposits	\$686.8		\$687.5		\$665.5	Т
Rate paid on deposits	0.07	%	0.06	%	0.04	%
Cost of deposits <sup>2</sup>	1.52		1.52		1.61	
Average loans and leases	\$289.9		\$285.0		\$275.7	
Net charge-off ratio	1.22	%	1.19	%	1.21	%
Client brokerage assets	\$185.9		\$203.9		\$177.0	
Active mobile banking users (MM)	26.4		25.9		24.2	
% Consumer sales through digital channels	27	%	23	%	24	%
Number of financial centers	4,341		4,385		4,477	
Combined credit / debit purchase volumes 3	\$151.9		\$146.4		\$143.4	
Total consumer credit card risk-adjusted margin 3	8.83	%	8.15	%	8.74	%
Return on average allocated capital	36		33		24	
Allocated capital	\$37		\$37		\$37	
Efficiency ratio	45	%	46	%	50	%

- Net income of \$3.3B increased 52% from 4Q17; ROAAC of 36%
  - 11% operating leverage and steady credit costs drove results
- Revenue of \$9.9B increased \$0.9B, or 10%, from 4Q17, driven primarily by NII due to higher interest rates and growth in deposits and loans, as well as higher card income and service charges
- Provision increased modestly from 4Q17
  - Net charge-offs increased due to credit card portfolio seasoning and loan growth
- Noninterest expense declined 1% from 4Q17, as investments for business growth were more than offset by improved productivity and lower FDIC expense
  - Efficiency ratio improved nearly 500 bps to 45%
  - Continued investment in financial center builds/renovations and digital capabilities
  - Active mobile banking users of 26.4MM increased 9% from 4Q17, and mobile channel usage increased 16% from 4Q17
- Average deposits of \$687B grew \$21B, or 3%, from 4Q17
  - 52% of deposits in checking accounts; 91% primary accounts <sup>4</sup>
  - Average cost of deposits of 1.52% <sup>2</sup>; rate paid of 7 bps
- Average loans and leases of \$290B increased \$14B, or 5%, from 4Q17, driven by growth in residential mortgage and credit card
- Client brokerage assets of \$186B grew \$9B, or 5%, from 4Q17
  - \$25B of strong client flows were partially offset by \$16B lower market valuation
- Combined card spend grew 6% from 4Q17

Note: ROAAC stands for return on average allocated capital.





<sup>3</sup> Includes U.S. consumer credit card portfolios in Consumer Banking and GWIM. Represents the percentage of consumer checking accounts that are estimated to be the customer's primary account based on multiple relationship factors (e.g., linked to their direct

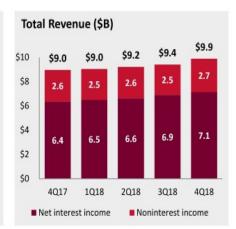


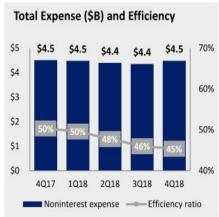
deposit).

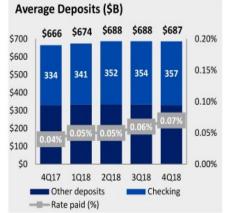
# **Consumer Banking Trends**

#### Business Leadership 1

- · #1 Consumer Deposit Market Share A
- · 2018 and 2019 J.D. Power Certified Mobile App
- · 2019 J.D. Power Certified Website
- Named North America's Best Digital Bank <sup>B</sup>
- #1 Online Banking and Mobile Banking Functionality <sup>C</sup>
- #1 U.S. Checking Account Digital Sales Functionality D
- · 4-Star Rating by Barron's 2018 Best Online Brokers
- . #1 Home Equity Originator E
- #1 in Prime Auto Credit distribution of new originations among peers F
- #2 Small Business Lender <sup>G</sup>
- · Global Retail Bank of the Year H







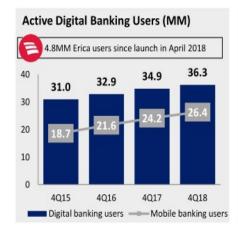


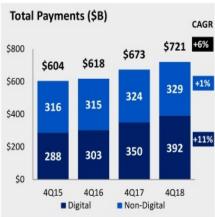


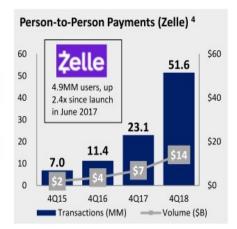


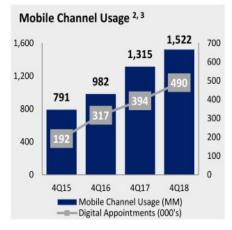
Note: Amounts may not total due to rounding. <sup>1</sup> See slide 29 for business leadership sources.

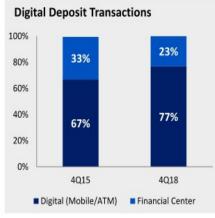
# Consumer Banking Digital Usage Trends <sup>1</sup>

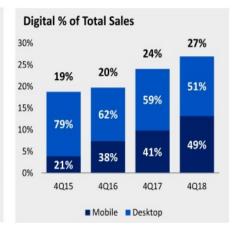














- <sup>1</sup> Digital users represent mobile and/or online users in consumer businesses.
- <sup>2</sup> Mobile channel usage represents the total number of application logins using a smartphone or tablet.
  <sup>3</sup> Digital appointments represent the number of appointments made via online, smartphone or tablet.
- <sup>4</sup> Includes Bank of America person-to-person payments sent and/or received through e-mail or mobile identification.

### Global Wealth & Investment Management

		Inc/	(Dec)
Summary Income Statement (\$MM) 1	4Q18	3Q18	4Q17
Total revenue, net of interest expense	\$4,990	\$207	\$307
Provision for credit losses	23	10	17
Noninterest expense	3,542	128	72
Pretax income	1,425	69	218
Income tax expense	363	17	(100)
Net income	\$1,062	\$52	\$318

Key Indicators (\$B)	4Q18		3Q18	1	il.	
Average deposits	\$247.4		\$238.3		\$240.1	2
Average loans and leases	163.5		161.9		157.1	
Net charge-off ratio	0.02	%	0.03	%	0.01	%
AUM flows	(\$6.2)		\$7.6		\$18.2	
Pretax margin	29	%	28	%	26	%
Return on average allocated capital	29		28		21	
Allocated capital	\$14.5		\$14.5		\$14.0	

- Record net income of \$1.1B increased 43% from 4Q17; ROAAC of 29%
  - Strong pretax margin of 29%
- Revenue of \$5.0B increased 7% from 4Q17, driven primarily by higher net interest income and asset management fees, as well as a small gain on sale of a non-core asset, partially offset by lower transactional revenue
  - 83% of revenue from asset management fees and net interest income
  - Impact of December equity market declines will be reflected in 1Q19 results
- Noninterest expense increased 2% from 4Q17, as higher revenue-related incentives and investment in business growth were largely offset by continued expense discipline
- Client balances of \$2.6T, down 5% from 4Q17, as strong flows were more than offset by impact of lower market valuations
  - Total client balance flows of \$35B in 4Q18 driven by strong deposit and brokerage flows, partially offset by AUM flows of (\$6B), reflecting impact of investor sentiment towards cash due to market volatility
- Organic growth in net new Merrill Lynch households in 2018 was more than four times 2017 level
- Average deposits of \$247B increased 3% from 4Q17
  - Included the impact of some client portfolio rebalancing out of AUM, as well as account structure simplification
- Average loans and leases of \$164B increased \$6B, or 4%, from 4Q17, driven by residential mortgage and custom lending
- Wealth advisors grew 1% from 4Q17 to 19,459<sup>2</sup>

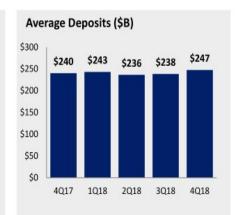


<sup>&</sup>lt;sup>1</sup> Tax expense compared to prior year impacted by a lower U.S. corporate tax rate.

# Global Wealth & Investment Management Trends

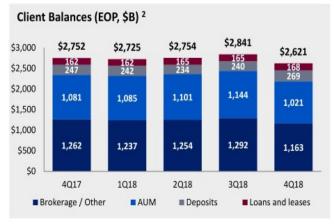
### Business Leadership 1

- #1 U.S. wealth management market position across client assets, deposits and loans <sup>1</sup>
- #1 in personal trust assets under management <sup>1</sup>
- #1 in Barron's U.S. high net worth client assets (2018)
- #1 in Barron's Top 1,200 ranked Financial Advisors (2018)
- #1 in Forbes' Top 500 America's Top Next Generation Advisors (2018)
- #1 in Financial Times Top 401K Retirement Plan Advisers (2018)
- #1 in Barron's Top 100 Women Advisors (2018)











Note: Amounts may not total due to rounding. <sup>1</sup> See slide 29 for business leadership sources.

<sup>2</sup> Loans and leases include margin receivables which are classified in customer and other receivables on the consolidated balance sheet.

# **Global Banking**

			In	nc/(	Dec)		
Summary Income Statement (\$MM) 1	4Q18		3Q18		4Q17		
Total revenue, net of interest expense 2	\$5,050		\$312		\$31		
Provision (benefit) for credit losses	85		155		(47)		
Noninterest expense	2,119		(2)		(42)		
Pretax income	2,846		159		120		
Income tax expense	740		41		(306)		
Net income	\$2,106		\$118		\$426		
Selected Revenue Items (\$MM)	4Q18		3Q18		4Q17		
Total Corporation IB fees (excl. self-led) 2	\$1,348		\$1,204		\$1,418		
Global Banking IB fees <sup>2</sup>	760		644		811		
Business Lending revenue	2,180		2,084		2,262		
Global Transaction Services revenue	2,055		1,972	1,87			
Key Indicators (\$B)	4Q18		3Q18		4Q17		
Average deposits	\$359.6		\$337.7		\$329.8		
Average loans and leases	357.4		352.7		350.3		
Net charge-off ratio	0.06	%	0.10	%	0.30	%	
Return on average allocated capital	20		19		17		
Allocated capital	\$41		\$41		\$40		
Efficiency ratio	42	%	45	%	43	%	

- Net income of \$2.1B increased 25% from 4Q17; ROAAC of 20%
- Revenue of \$5.1B increased 1% from 4Q17
  - Reflected higher NII from the benefit of higher interest rates and growth in deposits, partially offset by lower investment banking fees
- Total Corporation investment banking fees of \$1.3B (excl. selfled) declined 5% from 4Q17 driven primarily by debt underwriting and advisory fees
- Provision improved \$47MM from 4Q17, driven by the absence of prior year's single-name non-U.S. commercial charge-off<sup>2</sup>
- Noninterest expense decreased 2% from 4Q17, reflecting lower FDIC expense, partially offset by continued investment in the business
- Average loans and leases of \$357B increased 2% from 4Q17
- Strong average deposit growth of \$30B to \$360B, or 9%, compared to 4Q17



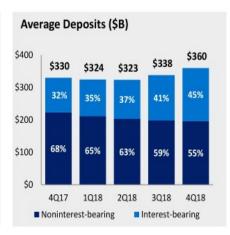
 $<sup>^{\</sup>rm 1}{\rm Tax}$  expense compared to prior year impacted by a lower U.S. corporate tax rate.

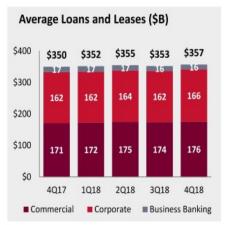
<sup>&</sup>lt;sup>2</sup> Global Banking and Global Markets share in certain deal economics from investment banking, loan origination activities and sales and trading activities.

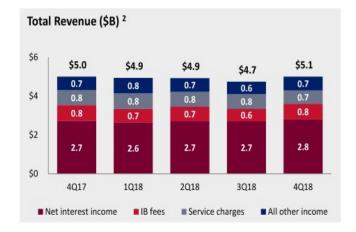
# **Global Banking Trends**

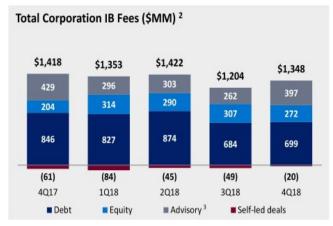
#### Business Leadership 1

- North America's Best Bank for Small to Medium-sized Enterprises <sup>B</sup>
- Most Innovative Investment Bank of the Year from North America K
- Best Transaction Bank in North America K
- 2018 Quality, Share and Excellence Awards for U.S. Large Corporate Banking and Cash Management <sup>L</sup>
- Best Global Debt Bank <sup>M</sup>
- Relationships with 79% of the Global Fortune 500; 94% of the U.S. Fortune 1,000 (2018)











Note: Amounts may not total due to rounding.

- <sup>1</sup> See slide 29 for business leadership sources.
- <sup>2</sup> Global Banking and Global Markets share in certain deal economics from investment banking, loan origination activities and sales and trading activities.
- <sup>3</sup> Advisory includes fees on debt and equity advisory and mergers and acquisitions.

### **Global Markets**

			Inc/(Dec)						
Summary Income Statement (\$MM) 1	4Q18		3Q18		4Q17				
Total revenue, net of interest expense <sup>2</sup>	\$3,213		(\$630)		(\$183)	)			
Net DVA	52		151		170				
Total revenue (excl. net DVA) 2,3	3,161		(781)		(353)				
Provision for credit losses	6		8		(156	)			
Noninterest expense	2,540		(73)		(74)	)			
Pretax income	667		(565)		47				
Income tax expense	174		(146)		(36	)			
Net income	\$493		(\$419)	<u> </u>	\$83				
Net income (excl. net DVA) <sup>3</sup>	\$453		(\$534)		(\$30)				
Selected Revenue Items (\$MM) 2	4Q18		3Q18		4Q17				
Sales and trading revenue	\$2,556		\$2,972		\$2,539				
Sales and trading revenue (excl. net DVA) 3	2,504		3,071		2,657				
FICC (excl. net DVA)	1,446		2,060		1,707				
Equities (excl. net DVA)	1,058		1,011		950				
Global Markets IB fees	514		522		597				
Key Indicators (\$B)	4Q18		3Q18		4Q17				
Average total assets	\$655.1		\$652.5		\$659.4				
Average trading-related assets	464.0		460.3		449.7				
Average 99% VaR (\$MM) 4	36		31		36				
Average loans and leases	70.6		71.2		73.6				
Return on average allocated capital	6	%	10	%	5	%			
Allocated capital	\$35		\$35		\$35				
Efficiency ratio	79	%	68	%	77	9			

- Net income of \$0.5B increased 20% from 4Q17; ROAAC of 6%
  - Excluding net DVA, net income of \$0.5B decreased 6%
- Revenue declined 5% from 4Q17; excluding net DVA, revenue decreased 10%
  - Reflects lower sales and trading revenue (ex-DVA), absence of a prior-year gain on the sale of a non-core asset, and lower investment banking fees
- Sales and trading revenue of \$2.6B increased 1% from 4Q17
- Excluding net DVA, sales and trading revenue of \$2.5B decreased 6% from 4Q17<sup>3</sup>
  - FICC revenue of \$1.4B decreased 15% from 4Q17, due to weakness in credit and mortgage markets and lower client activity in credit products
  - Equities revenue of \$1.1B increased 11% from 4Q17, driven by strength in client financing and derivatives
- Provision improved \$156MM from 4Q17, driven by the absence of prior year's single-name non-U.S. commercial charge-off<sup>2</sup>
- Noninterest expense decreased 3% vs. 4Q17, driven by lower revenue-related expenses
- Average VaR remained low at \$36MM in 4Q18 <sup>4</sup>



<sup>&</sup>lt;sup>1</sup> Tax expense compared to prior year impacted by a lower U.S. corporate tax rate.

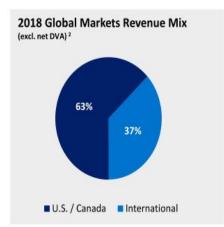
<sup>2</sup> Global Banking and Global Markets share in certain deal economics from investment banking, loan origination activities and sales and trading activities. <sup>3</sup> Represents a non-GAAP financial measure; see note C on slide 28.

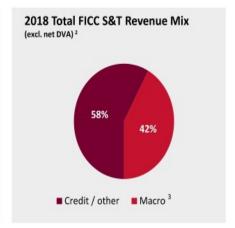
<sup>&</sup>lt;sup>4</sup> See note D on slide 28 for definition of VaR.

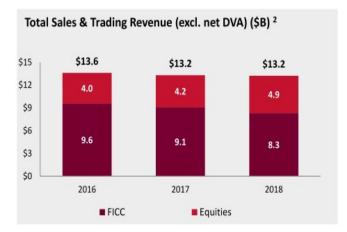
### Global Markets Trends and Revenue Mix

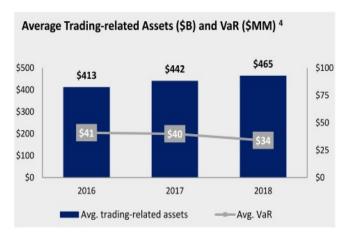
#### Business Leadership 1

- #1 Equity Portfolio Trading Share North American Institutions L
- #1 for U.S. FICC Overall Trading Quality and #1 for U.S. FICC Overall Sales Quality L
- · 2018 Quality Leader in Global Top-Tier Foreign Exchange Sales and Corporate FX Sales L
- · 2018 Share Leader in U.S. Fixed Income Market Share - #1 Securitized, #2 Emerging Markets L
- #1 Municipal Bonds Underwriter N
- #2 Global Research Firm <sup>0</sup>





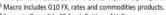




Note: Amounts may not total due to rounding.







4 See note D on slide 28 for definition of VaR.

### All Other 1

	2	Inc/(I	Dec)	
Summary Income Statement (\$MM) <sup>2</sup>	4Q18	3Q18	4Q17	
Total revenue, net of interest expense	(\$239)	(\$400)	\$1,127	
Provision (benefit) for credit losses	(124) (29)		61	
Noninterest expense	449	(116)	(71)	
Pretax income (loss)	(564)	(255)	1,137	
Income tax expense (benefit)	(843)	(390)	(1,807)	
Net income (loss)	\$279	\$135	\$2,944	

- Net income of \$0.3B improved \$2.9B from 4Q17
  - 4Q17 included charges of \$2.9B from the enactment of the Tax Act, comprised of \$0.9B revenue impact (other income) and \$1.9B tax expense
- Revenue improved \$1.1B from 4Q17
  - Revenue, excluding the Tax Act impact, improved \$0.2B from 4Q17, driven by a small gain from the sale of non-core consumer real estate loans
- Provision benefit decreased \$61MM from 4Q17, due to a slower pace of portfolio improvement driven by runoff and the sale of non-core consumer real estate loans
- Noninterest expense declined \$71MM from 4Q17, reflecting lower FDIC expense and other costs
- 4Q18 included \$0.2B in net tax benefits, including lower tax expense on international earnings due to updated tax guidance, partially offset by charges related to a variety of other tax matters



<sup>&</sup>lt;sup>1</sup> All Other consists of asset and liability management (ALM) activities, equity investments, non-core mortgage loans and servicing activities, the net impact of periodic revisions to the mortgage servicing rights (MSR) valuation model for core and non-core MSRs and the related economic hedge results, liquidating businesses and residual expense allocations. ALM activities encompass certain residential mortgages, debt securities, interest rate and foreign currency risk management activities, the impact of certain allocation methodologies and hedge ineffectiveness. The results of certain ALM activities are allocated to our business segments. Equity investments include our merchant services joint venture, as well as a portfolio of equity, real estate and other alternative investments.

<sup>&</sup>lt;sup>2</sup>Tax expense compared to prior year impacted by a lower U.S. corporate tax rate.

# **Appendix**



### **Notes**

- A Enactment of the Tax Act reduced 4Q17 and 2017 net income by \$2.9B, or \$0.27 per diluted common share, which included a \$0.9B pretax charge in other noninterest income (which reduced pretax income and revenue, net of interest expense) predominantly related to the revaluation of certain tax-advantaged energy investments, as well as \$1.9B of tax expense principally associated with the revaluation of certain deferred tax assets and liabilities. The enactment negatively impacted 4Q17 and 2017 return on average assets by 49 bps and 13 bps, respectively; return on average common shareholders' equity by 455 bps and 117 bps, respectively; return on average tangible common shareholders' equity by 630 bps and 162 bps, respectively; and efficiency ratio by 287 bps and 67 bps, respectively. Reported metrics are shown on slide 2 and slide 8.
- <sup>8</sup> Global Liquidity Sources (GLS) include cash and high-quality, liquid, unencumbered securities, limited to U.S. government securities, U.S. agency MBS, and a select group of non-U.S. government and supranational securities, and are readily available to meet funding requirements as they arise. It does not include Federal Reserve Discount Window or Federal Home Loan Bank borrowing capacity. Transfers of liquidity among legal entities may be subject to certain regulatory and other restrictions.
- <sup>c</sup>Revenue for all periods included net debit valuation adjustments (DVA) on derivatives, as well as amortization of own credit portion of purchase discount and realized DVA on structured liabilities. Net DVA gains (losses) were \$52MM, (\$99MM) and (\$118MM) for 4Q18, 3Q18 and 4Q17, respectively, and (\$162MM), (\$428MM) and (\$238MM) for 2018, 2017 and 2016, respectively. Net DVA gains (losses) included in FICC revenue were \$45MM, (\$80MM) and (\$112MM) for 4Q18, 3Q18 and 4Q17, respectively, and (\$142MM), (\$394MM) and (\$238MM) for 2018, 2017 and 2016, respectively. Net DVA gains (losses) included in Equities revenue were \$7MM, (\$19MM) and (\$6MM) for 4Q18, 3Q18 and 4Q17, respectively, and (\$20MM), (\$34MM) and \$0MM for 2018, 2017 and 2016, respectively.
- <sup>D</sup> VaR model uses historical simulation approach based on three years of historical data and an expected shortfall methodology equivalent to a 99% confidence level. Using a 95% confidence level, average VaR was \$22MM, \$17MM and \$17MM for 4Q18, 3Q18 and 4Q17, respectively.



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# Sources

- <sup>A</sup> Estimated retail consumer deposits based on June 30, 2018 FDIC deposit data.
- <sup>B</sup> Euromoney, 2018.
- <sup>c</sup> Dynatrace 4Q18 Online Banker Scorecard, Javelin 2018 Online Banking Scorecard, Dynatrace 3Q18 Mobile Banking Scorecard, and Javelin 2018 Mobile Banking Scorecard.
- <sup>D</sup> Forrester 2018 Banking Sales Wave: U.S. Mobile Sites.
- <sup>E</sup> Inside Mortgage Finance YTD 3Q18.
- <sup>F</sup> Largest percentage of 680+ Vantage 3.0 originations among key competitors as of October 2018.
- <sup>G</sup> FDIC, 3Q18.
- <sup>H</sup> 2018 Global Retail Banking Awards.
- U.S.-based full-service wirehouse peers based on 3Q18 earnings releases.
- <sup>1</sup>Industry 3Q18 call reports.
- K The Banker, 2018.
- <sup>L</sup> Greenwich, 2018.
- <sup>M</sup> Global Finance, 2018.
- N Thomson Reuters, 2018.
- <sup>o</sup> Institutional Investor, 2018.



### Forward-Looking Statements

Bank of America Corporation (the "Company") and its management may make certain statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements can be identified by the fact that they do not relate strictly to historical or current facts. Forward-looking statements often use words such as "anticipates," "targets," "expects," "hopes," "estimates," "intends," "plans," "goals," "believes," "continue" and other similar expressions or future or conditional verbs such as "will," "may," "might," "should," "would" and "could." Forward-looking statements represent the Company's current expectations, plans or forecasts of its future results, revenues, expenses, efficiency ratio, capital measures, strategy, and future business and economic conditions more generally, and other future matters. These statements are not guarantees of future results or performance and involve certain known and unknown risks, uncertainties and assumptions that are difficult to predict and are often beyond the Company's control. Actual outcomes and results may differ materially from those expressed in, or implied by, any of these forward-looking statements.

You should not place undue reliance on any forward-looking statement and should consider the following uncertainties and risks, as well as the risks and uncertainties more fully discussed under Item 1A. Risk Factors of the Company's 2017 Annual Report on Form 10-K and in any of the Company's subsequent Securities and Exchange Commission filings: the Company's potential claims, damages, penalties, fines and reputational damage resulting from pending or future litigation, regulatory proceedings and enforcement actions, and the possibility that amounts may be in excess of the Company's recorded liability and estimated range of possible loss for litigation and regulatory exposures; the possibility that the Company could face increased servicing, securities, fraud, indemnity, contribution or other claims from one or more counterparties, including trustees, purchasers of loans, underwriters, issuers, other parties involved in securitizations, monolines or private-label and other investors; the possibility that future representations and warranties losses may occur in excess of the Company's recorded liability and estimated range of possible loss for its representations and warranties exposures; the Company's ability to resolve representations and warranties repurchase and related claims, including claims brought by investors or trustees seeking to avoid the statute of limitations for repurchase claims; the risks related to the discontinuation of LIBOR and other reference rates, including increased expenses and litigation and the effectiveness of hedging strategies; uncertainties about the financial stability and growth rates of non-U.S. jurisdictions, the risk that those jurisdictions may face difficulties servicing their sovereign debt, and related stresses on financial markets, currencies and trade, and the Company's exposures to such risks, including direct, indirect and operational; the impact of U.S. and global interest rates, inflation, currency exchange rates, economic conditions, trade policies, including tariffs, and potential geopolitical instability; the impact on the Company's business, financial condition and results of operations of a potential higher interest rate environment; the possibility that future credit losses may be higher than currently expected due to changes in economic assumptions, customer behavior, adverse developments with respect to U.S. or global economic conditions and other uncertainties; the Company's ability to achieve its expense targets, net interest income expectations, or other projections; adverse changes to the Company's credit ratings from the major credit rating agencies; estimates of the fair value of certain of the Company's assets and liabilities; uncertainty regarding the content, timing and impact of regulatory capital and liquidity requirements; the impact of adverse changes to total loss-absorbing capacity requirements and/or global systemically important bank surcharges; the potential impact of Federal Reserve actions on the Company's capital plans; the effect of regulations, other guidance or additional information on our estimated impact of the Tax Act; the impact of implementation and compliance with U.S. and international laws, regulations and regulatory interpretations, including, but not limited to, recovery and resolution planning requirements, Federal Deposit Insurance Corporation (FDIC) assessments, the Volcker Rule, fiduciary standards and derivatives regulations; a failure in or breach of the Company's operational or security systems or infrastructure, or those of third parties, including as a result of cyber-attacks; the impact on the Company's business, financial condition and results of operations from the planned exit of the United Kingdom from the European Union; the impact of a prolonged federal government shutdown and threats not to increase the federal government's debt limit; and other similar matters.

Forward-looking statements speak only as of the date they are made, and the Company undertakes no obligation to update any forward-looking statement to reflect the impact of circumstances or events that arise after the date the forward-looking statement was made.



# Important Presentation Information

- The information contained herein is preliminary and based on Company data available at the time of the earnings presentation. It speaks only as of the particular
  date or dates included in the accompanying slides. Bank of America does not undertake an obligation to, and disclaims any duty to, update any of the
  information provided.
- The Company may present certain key performance indicators and ratios, including year-over-year comparisons of revenue, noninterest expense and pretax income, excluding certain items (e.g., DVA) which result in non-GAAP financial measures. The Company believes the use of these non-GAAP financial measures provides additional clarity in understanding its results of operations and trends. For more information about the non-GAAP financial measures contained herein, please see the presentation of the most directly comparable financial measures calculated in accordance with GAAP and accompanying reconciliations in the earnings press release for the quarter ended December 31, 2018 and other earnings-related information available through the Bank of America Investor Relations website at: <a href="http://investor.bankofamerica.com">http://investor.bankofamerica.com</a>.
- The Company views net interest income and related ratios and analyses on a fully taxable-equivalent (FTE) basis, which when presented on a consolidated basis
  are non-GAAP financial measures. The Company believes managing the business with net interest income on an FTE basis provides investors with a more
  accurate picture of the interest margin for comparative purposes. The Company believes that the presentation allows for comparison of amounts from both
  taxable and tax-exempt sources and is consistent with industry practices. The FTE adjustment was \$155MM, \$151MM, \$154MM, \$150MM and \$251MM for
  4Q18, 3Q18, 2Q18, 1Q18 and 4Q17 respectively.
- The Company allocates capital to its business segments using a methodology that considers the effect of regulatory capital requirements in addition to internal risk-based capital models. The Company's internal risk-based capital models use a risk-adjusted methodology incorporating each segment's credit, market, interest rate, business and operational risk components. Allocated capital is reviewed periodically and refinements are made based on multiple considerations that include, but are not limited to, risk-weighted assets measured under Basel 3 Standardized and Advanced approaches, business segment exposures and risk profile, and strategic plans. As a result of this process, in the first quarter of 2018, the Company adjusted the amount of capital being allocated to its business segments.



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# **Supplemental Information Fourth Quarter 2018**

Current period information is preliminary and based on company data available at the time of the earnings presentation. It speaks only as of the particular date or dates included in the accompanying pages. Bank of America Corporation (the Corporation) does not undertake an obligation to, and disclaims any duty to, update any of the information provided. Any forward-looking statements in this information are subject to the forward-looking language contained in the Corporation's reports filed with the SEC pursuant to the Securities Exchange Act of 1934, which are available at the SEC's website (www.sec.gov) or at the Corporation's website (www.bankofamerica.com). The Corporation's future financial performance is subject to risks and uncertainties as described in its SEC filings.

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The Corporation reports the results of operations of its four business segments and *All Other* on a fully-taxable equivalent (FTE) basis. Additionally, the results for the total Corporation as presented on pages 14-16 are reported on an FTE basis.

#### **Consolidated Financial Highlights**

(In millions, except per share information)												
	_	Dece	Ende	51		Fourth Quarter	Third Quarter		Second Quarter		First Quarter	Fourth Quarter
		2018	-	2017		2018	 2018	_	2018	_	2018	 2017
Income statement												
Net interest income	\$	47,432	\$	44,667	S	12,304	\$ 11,870	\$	11,650	\$	11,608	\$ 11,462
Noninterest income		43,815		42,685		10,432	10,907		10,959		11,517	8,974
Total revenue, net of interest expense		91,247		87,352		22,736	22,777		22,609		23,125	20,436
Provision for credit losses		3,282		3,396		905	716		827		834	1,001
Noninterest expense		53,381		54,743		13,133	13,067		13,284		13,897	13,274
Income tax expense		6,437		10,981		1,420	1,827		1,714		1,476	3,796
Net income		28,147		18,232		7,278	7,167		6,784		6,918	2,365
Preferred stock dividends		1,451		1,614		239	466		318		428	286
Net income applicable to common shareholders		26,696		16,618		7,039	6,701		6,466		6,490	2,079
Diluted earnings per common share		2.61		1.56		0.70	0.66		0.63		0.62	0.20
Average diluted common shares issued and outstanding		10,236.9		10,778.4		9,996.0	10,170.8		10,309.4		10,472.7	10,621.8
Dividends paid per common share	\$	0.54	\$	0.39	s	0.15	\$ 0.15	\$	0.12	\$	0.12	\$ 0.12
Performance ratios  Return on average assets		1.21 %		0.80%		1.24%	1.23%		1.17%		1.21%	0.41%
Return on average common shareholders' equity		11.04		6.72		11.57	10.99		10.75		10.85	3.29
Return on average shareholders' equity		10.63		6.72		10.95	10.74		10.26		10.57	3.43
Return on average tangible common shareholders' equity(1)		15.55		9.41		16.29	15.48		15.15		15.26	4.56
Return on average tangible shareholders' equity(1)		14.46		9.08		14.90	14.61		13.95		14.37	4.62
Efficiency ratio		58.50		62.67		57.76	57.37		58.76		60.09	64.95
At period end												
Book value per share of common stock	\$	25.13	\$	23.80	\$	25.13	\$ 24.33	\$	24.07	\$	23.74	\$ 23.80
Tangible book value per share of common stock(1)		17.91		16.96		17.91	17.23		17.07		16.84	16.96
Market capitalization		238,251		303,681		238,251	290,424		282,259		305,176	303,681
Number of financial centers - U.S.		4,341		4,477		4,341	4,385		4,433		4,452	4,477
Number of branded ATMs - U.S.		16,255		16,039		16,255	16,089		16,050		16,011	16,039
Headcount		204,489		209,376		204,489	204,681		207,992		207,953	209,376
					•							

<sup>(1)</sup> Tangible equity ratios and tangible book value per share of common stock are non-GAAP financial measures. We believe the use of ratios that utilize tangible equity provides additional useful information because they present measures of those assets that can generate income. Tangible book value per share provides additional useful information about the level of tangible assets in relation to outstanding shares of common stock. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on page 39.)

### **Consolidated Statement of Income**

(In millions, except per share information)			•				
		Year Ended December 31					
	2018	2017	Fourth Quarter 2018	Third Quarter 2018	Second Quarter 2018	First Quarter 2018	Fourth Quarter 2017
Interest income							
Loans and leases	\$ 40,811	\$ 36,221	\$ 10,716	\$ 10,401	\$ 10,071	\$ 9,623	\$ 9,344
Debt securities	11,724	10,471	3,078	2,986	2,856	2,804	2,707
Federal funds sold and securities borrowed or purchased under agreements to resell	3,176	2,390	1,046	799	709	622	732
Trading account assets	4,811	4,474	1,305	1,172	1,198	1,136	1,144
Other interest income	6,247	4,023	1,691	1,607	1,535	1,414	1,139
Total interest income	66,769	57,579	17,836	16,965	16,369	15,599	15,066
Total ancies income				10,703	10,303	10,077	13,000
Interest expense							
Deposits	4,495	1,931	1,562	1,230	943	760	679
Short-term borrowings	5,839	3,538	1,716	1,526	1,462	1,135	1,030
Trading account liabilities	1,358	1,204	318	335	348	357	314
Long-term debt	7,645	6,239	1,936	2,004	1,966	1,739	1,581
Total interest expense	19,337	12,912	5,532	5,095	4,719	3,991	3,604
Net interest income	47,432	44,667	12,304	11,870	11,650	11,608	11,462
	,	,	,	,	,	,	,
Noninterest income							
Card income	6,051	5,902	1,582	1,470	1,542	1,457	1,555
Service charges	7,767	7,818	1,931	1,961	1,954	1,921	1,955
Investment and brokerage services	14,160	13,836	3,544	3,494	3,458	3,664	3,522
Investment banking income	5,327	6,011	1,348	1,204	1,422	1,353	1,418
Trading account profits	8,540	7,277	1,633	1,893	2,315	2,699	1,153
Other income (loss)	1,970	1,841	394	885	268	423	(629)
Total noninterest income	43,815	42,685	10,432	10,907	10,959	11,517	8,974
Total revenue, net of interest expense	91,247	87,352	22,736	22,777	22,609	23,125	20,436
	,		,	==,,,,,	,	,	,
Provision for credit losses	3,282	3,396	905	716	827	834	1,001
Noninterest expense							
Personnel	31,880	31,931	7,735	7,721	7,944	8,480	7,605
Occupancy	4,066	4,009	1,015	1,015	1,022	1,014	1,009
Equipment	1,705	1,692	427	421	415	442	411
Marketing	1,674	1,746	513	421	395	345	511
Professional fees	1,699	1,888	480	439	399	381	471
Data processing	3,222	3,139	824	791	797	810	795
Telecommunications	699	699	177	173	166	183	161
Other general operating	8,436	9,639	1,962	2,086	2,146	2,242	2,311
Total noninterest expense	53,381	54,743	13,133	13,067	13,284	13,897	13,274
Income before income taxes	34,584	29,213	8,698	8,994	8,498	8,394	6,161
Income tax expense	6,437	10,981	1,420	1,827	1,714	1,476	3,796
Net income	\$ 28,147	\$ 18,232	\$ 7,278	\$ 7,167	\$ 6,784	\$ 6,918	\$ 2,365
Preferred stock dividends	1,451	1,614	239	466	318	428	286
Net income applicable to common shareholders	\$ 26,696	\$ 16,618	\$ 7,039	\$ 6,701	\$ 6,466	\$ 6,490	\$ 2,079
					-	-	-
Per common share information							
Earnings	\$ 2.64	\$ 1.63	\$ 0.71	\$ 0.67	\$ 0.64	\$ 0.63	\$ 0.20
Diluted earnings	2.61	1.56	0.70	0.66	0.63	0.62	0.20
Dividends paid	0.54	0.39	0.15	0.15	0.12	0.12	0.12
Average common shares issued and outstanding	10,096.5	10,195.6	9,855.8	10,031.6	10,181.7	10,322.4	10,470.7
Average diluted common shares issued and outstanding	10,236.9	10,778.4	9,996.0	10,170.8	10,309.4	10,472.7	10,621.8

#### **Consolidated Statement of Comprehensive Income**

(Dollars in millions)		Year	Ended		1								
	-	Decer 2018	nber 31	017		th Quarter 2018	Thi	rd Quarter 2018	Seco	nd Quarter 2018	First (	Quarter 2018	rth Quarter 2017
Net income	s	28,147	\$	18,232	s	7,278	\$	7,167	\$	6,784	\$	6,918	\$ 2,365
Other comprehensive income (loss), net-of-tax:													
Net change in debt and equity securities		(3,953)		61		2,213		(1,172)		(1,031) —		(3,963) —	(870)
Net change in debit valuation adjustments		749		(293)		566		(269)		179		273	(144)
Net change in derivatives		(53)		64		293		21		(92)		(275)	(92)
Employee benefit plan adjustments		(405)		288		(496)		31		30		30	208
Net change in foreign currency translation adjustments		(254)		86		49		(114)		(141)		(48)	(16)
Other comprehensive income (loss)		(3,916)		206		2,625		(1,503)		(1,055)		(3,983)	(914)
Comprehensive income	\$	24,231	\$	18,438	\$	9,903	\$	5,664	\$	5,729	\$	2,935	\$ 1,451

Certain prior period amounts have been reclassified to conform to current period presentation.

Current period information is preliminary and based on company data available at the time of the presentation.

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#### **Consolidated Balance Sheet**

(Dollars in millions)		December 31	September 30	December 31
		2018	 2018	 2017
Assets				
Cash and due from banks	s	29,063	\$ 27,440	\$ 29,480
Interest-bearing deposits with the Federal Reserve, non-U.S. central banks and other banks		148,341	157,418	127,954
Cash and cash equivalents		177,404	184,858	157,434
Time deposits placed and other short-term investments		7,494	7,865	11,153
Federal funds sold and securities borrowed or purchased under agreements to resell		261,131	248,237	212,747
Trading account assets		214,348	219,118	209,358
Derivative assets		43,725	45,617	37,762
Debt securities:				
Carried at fair value		238,101	251,635	315,117
Held-to-maturity, at cost		203,652	194,472	125,013
Total debt securities		441,753	446,107	440,130
Loans and leases		946,895	929,801	936,749
Allowance for loan and lease losses		(9,601)	(9,734)	(10,393)
Loans and leases, net of allowance		937,294	920,067	926,356
Premises and equipment, net		9,906	9,680	9,247
Goodwill		68,951	68,951	68,951
Loans held-for-sale		10,367	5,576	11,430
Customer and other receivables		65,814	56,962	61,623
Other assets		116,320	125,795	135,043
Total assets	s	2,354,507	\$ 2,338,833	\$ 2,281,234
Assets of consolidated variable interest entities included in total assets above (isolated to settle the liabilities of the variable interest entities)				
Trading account assets	s	5,798	\$ 6,145	\$ 6,521
Loans and leases		43,850	44,163	48,929
Allowance for loan and lease losses		(912)	(920)	(1,016)
Loans and leases, net of allowance		42,938	43,243	47,913
All other assets		337	357	 1,721
Total assets of consolidated variable interest entities	s	49,073	\$ 49,745	\$ 56,155

Certain prior period amounts have been reclassified to conform to current period presentation.

Current period information is preliminary and based on company data available at the time of the presentation.

### **Consolidated Balance Sheet (continued)**

(Dollars in millions)				
	I	December 31 2018	September 30 2018	December 31 2017
Liabilities				
Deposits in U.S. offices:				
Noninterest-bearing	s	412,587	\$ 414,853	\$ 430,650
Interest-bearing		891,636	844,204	796,576
Deposits in non-U.S. offices:				
Noninterest-bearing		14,060	12,896	14,024
Interest-bearing		63,193	73,696	68,295
Total deposits		1,381,476	1,345,649	1,309,545
Federal funds purchased and securities loaned or sold under agreements to repurchase		186,988	171,600	176,865
Trading account liabilities		68,220	89,964	81,187
Derivative liabilities		37,891	36,189	34,300
Short-term borrowings		20,189	29,035	32,666
Accrued expenses and other liabilities		165,078	170,138	152,123
Long-term debt		229,340	234,100	227,402
Total liabilities		2,089,182	2,076,675	2,014,088
Shareholders' equity				
Preferred stock, \$0.01 par value; authorized -100,000,000 shares; issued and outstanding -3,843,140, 3,843,140 and 3,837,683 shares		22,326	22,326	22,323
Common stock and additional paid-in capital, $\$0.01$ par value; authorized $-12,800,000,000$ shares; issued and outstanding $-9,669,286,370,9,858,252,641$ and $10,287,302,431$ shares		118,896	123,921	138,089
Retained earnings		136,314	130,747	113,816
Accumulated other comprehensive income (loss)		(12,211)	(14,836)	(7,082)
Total shareholders' equity		265,325	262,158	267,146
Total liabilities and shareholders' equity	s	2,354,507	\$ 2,338,833	\$ 2,281,234
Liabilities of consolidated variable interest entities included in total liabilities above		, ,	, ,	2,20
Short-term borrowings	\$	742	\$ 905	\$ 312
Long-term debt		10,944	11,024	9,873
All other liabilities		30	39	37
Total liabilities of consolidated variable interest entities	\$	11,716	\$ 11,968	\$ 10,222

Certain prior period amounts have been reclassified to conform to current period presentation.

Current period information is preliminary and based on company data available at the time of the presentation.

#### **Capital Management**

(Dollars in millions) Basel 3 December 31 September 30 December 31 2018 2018 2017 Risk-based capital metrics(1): Standardized Approach Common equity tier 1 capital 167,272 \$ 164,386 168,461 Tier 1 capital 189,038 186,189 190,189 Total capital 221,303 218,159 224,209 Risk-weighted assets 1,436,905 1,439,419 1,442,721 Common equity tier 1 capital ratio 11.6% 11.4% 11.7% Tier 1 capital ratio 13.2 12.9 13.2 Total capital ratio 15.4 15.2 15.5 Advanced Approaches 167,272 164,386 168,461 Common equity tier 1 capital 189,038 186,189 190,189 Tier 1 capital Total capital 212,855 209,950 215,311 Risk-weighted assets 1,408,264 1,424,105 1,458,979 Common equity tier 1 capital ratio 11.5% 11.9% 11.5% Tier 1 capital ratio 13.4 13.1 13.0 Total capital ratio 15.1 14.7 14.8 Leverage-based metrics (1) 2,223,482 Adjusted average assets 2,257,559 2,240,166 Tier 1 leverage ratio 8.4% 8.3% 8.6% 2,787,880 Supplementary leverage exposure 2,791,853 n/a \$ Supplementary leverage ratio 6.8% 6.7% n/a Tangible equity ratio(2) 8.6 8.5 8.9 Tangible common equity ratio(2) 7.9

<sup>(1)</sup> Regulatory capital ratios at December 31, 2018 are preliminary. We report regulatory capital ratios under both the Standardized and Advanced approaches. The approach that yields the lower ratio is used to assess capital adequacy. Basel 3 transition provisions for regulatory capital adjustments and deductions were fully phased-in as of January 1, 2018. Prior periods are presented on a fully phased-in basis. SLR requirements became effective January 1, 2018.

(2) Tangible equity ratio equals period-end tangible shareholders' equity divided by period-end tangible assets. Tangible shareholders' equity and tangible assets are non-GAAP financial measures. We believe the use of ratios that utilize tangible equity provides additional useful information because they present measures of those assets that can generate income. (See Exhibit A: Non-GAAP Reconciliations - Reconciliation to GAAP Financial Measures on page 39.) n/a = not applicable

#### Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis

(Dollars in millions)

	F	ourth Quarter 2018			Third Quarter 2018		Fe	ourth Quarter 2017	
	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance	Interest Income/ Expense	Yield/ Rate
Earning assets									
Interest-bearing deposits with the Federal Reserve, non-U.S. central banks and other banks	\$ 129,814	\$ 494	1.51 %	\$ 144,411	\$ 523	1.44%	\$ 128,708	\$ 336	1.04%
Time deposits placed and other short-term investments	8,691	59	2.72	8,328	48	2.26	12,979	68	2.06
Federal funds sold and securities borrowed or purchased under agreements to resell	263,626	1,046	1.57	241,426	799	1.31	224,490	528	0.93
Trading account assets	138,046	1,327	3.82	128,896	1,195	3.68	130,370	1,183	3.61
Debt securities	440,967	3,108	2.76	445,813	3,014	2.66	441,624	2,751	2.48
Loans and leases (1):									
Residential mortgage	209,646	1,857	3.54	209,460	1,857	3.54	202,155	1,749	3.46
Home equity	50,757	634	4.96	53,050	656	4.91	59,059	641	4.32
U.S. credit card	95,766	2,533	10.49	94,710	2,435	10.20	93,531	2,299	9.75
Direct/Indirect and other consumer	91,458	823	3.57	91,828	787	3.40	96,113	724	2.99
Total consumer	447,627	5,847	5.20	449,048	5,735	5.08	450,858	5,413	4.78
U.S. commercial	308,557	3,203	4.12	303,680	3,034	3.97	297,851	2,598	3.46
Non-U.S. commercial	95,937	835	3.45	96,019	831	3.43	98,692	680	2.73
Commercial real estate	60,876	703	4.59	60,754	682	4.45	58,983	571	3.84
Commercial lease financing	21,724	182	3.36	21,235	173	3.25	21,406	159	2.98
Total commercial	487,094	4,923	4.01	481,688	4,720	3.89	476,932	4,008	3.34
Total loans and leases	934,721	10,770	4.58	930,736	10,455	4.46	927,790	9,421	4.04
Other earning assets	70,869	1,187	6.65	72,827	1,082	5.91	84,087	901	4.25
Total earning assets <sup>(2)</sup>	1,986,734	17,991	3.60	1,972,437	17,116	3.45	1,950,048	15,188	3.09
Cash and due from banks	26,081			25,639			28,114		
Other assets, less allowance for loan and lease losses	321,771			319,753			323,525		
Total assets	\$ 2,334,586			\$ 2,317,829			\$ 2,301,687		

<sup>(1)</sup> Nonperforming loans are included in the respective average loan balances. Income on these nonperforming loans is generally recognized on a cost recovery basis. Purchased credit-impaired loans are recorded at fair value upon acquisition and accrete interest income over the estimated life of the loan.
(2) The impact of interest rate risk management derivatives on interest income is presented below. Interest income includes the impact of interest rate risk management contracts, which increased (decreased) interest income on:

	Fourth Quarter 2018		Third Quarter 2018		Fourth Quarter 2017		
Federal funds sold and securities borrowed or purchased under agreements to resell	s	(61)	\$	(52)	\$	16	
Debt securities		13		3		(2)	
U.S. commercial loans and leases		(10)		(8)		(10)	
Net hedge expense on assets	s	(58)	\$	(57)	\$	4	

# 

(Dollars in millions)	Fourth Quarter 2018			Third Quarter 2018					Fourth Quarter 2017						
		Average Balance		Interest Income/ Expense	Yield/ Rate		Average Balance		Interest Income/ Expense	Yield/ Rate		Average Balance	ourur	Interest Income/ Expense	Yield/ Rate
Interest-bearing liabilities															
U.S. interest-bearing deposits:															
Savings	\$	52,523	s	2	0.01%	\$	53,929	\$	1	0.01%	\$	54,090	\$	1	0.01%
NOW and money market deposit accounts		701,697		957	0.54		680,285		737	0.43		645,639		361	0.22
Consumer CDs and IRAs		38,899		48	0.49		39,160		40	0.41		42,595		29	0.28
Negotiable CDs, public funds and other deposits		62,719		362	2.29		54,192		275	2.01		39,200		133	1.35
Total U.S. interest-bearing deposits		855,838		1,369	0.63		827,566		1,053	0.50		781,524		524	0.27
Non-U.S. interest-bearing deposits:															
Banks located in non-U.S. countries		2,321		7	1.14		2,353		12	2.06		1,844		5	0.96
Governments and official institutions		275		_	0.04		709		_	0.01		1,016		3	1.06
Time, savings and other		64,599		186	1.14		63,179		165	1.04		67,252		147	0.87
Total non-U.S. interest-bearing deposits		67,195		193	1.14		66,241		177	1.07		70,112		155	0.88
Total interest-bearing deposits		923,033		1,562	0.67		893,807		1,230	0.55		851,636		679	0.32
Federal funds purchased, securities loaned or sold under agreements to repurchase, short-term borrowings and other interest-bearing liabilities		262,497		1,716	2.60		264,168		1,526	2.30		272,733		901	1.31
Trading account liabilities		45,329		318	2.79		50,904		335	2.60		49,643		314	2.51
Long-term debt		230,616		1,936	3.34		233,475		2,004	3.42		227,644		1,581	2.77
Total interest-bearing liabilities <sup>(1)</sup>		1,461,475		5,532	1.50		1,442,354		5,095	1.40		1,401,656		3,475	0.98
Noninterest-bearing sources:															
Noninterest-bearing deposits		421,918					422,538					441,936			
Other liabilities		187,495					188,284					184,933			
Shareholders' equity		263,698					264,653					273,162			
Total liabilities and shareholders' equity	\$	2,334,586				\$	2,317,829				\$	2,301,687			
Net interest spread					2.10%					2.05%					2.11%
Impact of noninterest-bearing sources					0.38					0.37					0.28
Net interest income/yield on earning assets <sup>(2)</sup>			s	12,459	2.48%		_	\$	12,021	2.42%			s	11,713	2.39%

<sup>(1)</sup> The impact of interest rate risk management derivatives on interest expense is presented below. Interest expense includes the impact of interest rate risk management contracts, which increased (decreased) interest expense on:

	Fourth Quarter 2018		Third Quarter 2018	Fourth Quarter 2017
NOW and money market deposit accounts	\$	_	\$ 1	s —
Consumer CDs and IRAs		6	5	5
Negotiable CDs, public funds and other deposits		3	2	3
Banks located in non-U.S. countries		4	6	5
Federal funds purchased, securities loaned or sold under agreements to repurchase, short-term borrowings and other interest-bearing liabilities		11	30	30
Long-term debt		(51)	24	(379)
Net hedge (income) expense on liabilities	\$	(27)	\$ 68	\$ (336)

<sup>(2)</sup> Net interest income includes FTE adjustments of \$155 million, \$151 million and \$251 million for the fourth and third quarters of 2018 and the fourth quarter of 2017, respectively.

#### Annual Average Balances and Interest Rates - Fully Taxable-equivalent Basis

(Dollars in millions)

		2018		2017			
	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance	Interest Income/ Expense	Yield/ Rate	
Earning assets							
Interest-bearing deposits with the Federal Reserve, non-U.S. central banks and other banks	\$ 139,848	\$ 1,926	1.38%	\$ 127,431	\$ 1,122	0.88%	
Time deposits placed and other short-term investments	9,446	216	2.29	12,112	241	1.99	
Federal funds sold and securities borrowed or purchased under agreements to resell	251,328	3,176	1.26	222,818	1,806	0.81	
Trading account assets	132,724	4,901	3.69	129,007	4,618	3.58	
Debt securities	437,312	11,837	2.66	435,005	10,626	2.44	
Loans and leases(1):							
Residential mortgage	207,523	7,294	3.51	197,766	6,831	3.45	
Home equity	53,886	2,573	4.77	62,260	2,608	4.19	
U.S. credit card	94,612	9,579	10.12	91,068	8,791	9.65	
Non-U.S. credit card <sup>(2)</sup>	_	_	_	3,929	358	9.12	
Direct/Indirect and other consumer	93,036	3,104	3.34	96,002	2,734	2.85	
Total consumer	449,057	22,550	5.02	451,025	21,322	4.73	
U.S. commercial	304,387	11,937	3.92	292,452	9,765	3.34	
Non-U.S. commercial	97,664	3,220	3.30	95,005	2,566	2.70	
Commercial real estate	60,384	2,618	4.34	58,502	2,116	3.62	
Commercial lease financing	21,557	698	3.24	21,747	706	3.25	
Total commercial	483,992	18,473	3.82	467,706	15,153	3.24	
Total loans and leases <sup>(2)</sup>	933,049	41,023	4.40	918,731	36,475	3.97	
Other earning assets	76,524	4,300	5.62	76,957	3,224	4.19	
Total earning assets <sup>(3)</sup>	1,980,231	67,379	3.40	1,922,061	58,112	3.02	
Cash and due from banks	25,830			27,995			
Other assets, less allowance for loan and lease losses	319,185			318,577			
Total assets	\$ 2,325,246			\$ 2,268,633			

<sup>(1)</sup> Nonperforming loans are included in the respective average loan balances. Income on these nonperforming loans is generally recognized on a cost recovery basis. Purchased credit-impaired loans are recorded at fair value upon acquisition and accrete interest income over the estimated life of the loan.
(2) The 2017 amount includes assets of the Corporation's non-U.S. consumer credit card business, which was sold during the second quarter of 2017.
(3) The impact of interest rate risk management derivatives on interest income is presented below. Interest income includes the impact of interest rate risk management contracts, which increased (decreased) interest income on:

	2018		2017	
Federal funds sold and securities borrowed or purchased under agreements to resell	\$ (14	7)	\$	49
Debt securities	1,	3		(54)
U.S. commercial loans and leases	(3	7)		(39)
Net hedge expense on assets	\$ (17	1)	\$	(44)

### Annual Average Balances and Interest Rates - Fully Taxable-equivalent Basis (continued)

(Dollars in millions)									
		2018			2017				
	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance	Interest Income/ Expense	Yield/ Rate			
Interest-bearing liabilities									
U.S. interest-bearing deposits:									
Savings	\$ 54,226	S 6	0.01 %	\$ 53,783	\$ 5	0.01 %			
NOW and money market deposit accounts	676,382	2,636	0.39	628,647	873	0.14			
Consumer CDs and IRAs	39,823	157	0.39	44,794	121	0.27			
Negotiable CDs, public funds and other deposits	50,593	991	1.96	36,782	354	0.96			
Total U.S. interest-bearing deposits	821,024	3,790	0.46	764,006	1,353	0.18			
Non-U.S. interest-bearing deposits:									
Banks located in non-U.S. countries	2,312	39	1.69	2,442	21	0.85			
Governments and official institutions	810	_	0.01	1,006	10	0.95			
Time, savings and other	65,097	666	1.02	62,386	547	0.88			
Total non-U.S. interest-bearing deposits	68,219	705	1.03	65,834	578	0.88			
Total interest-bearing deposits	889,243	4,495	0.51	829,840	1,931	0.23			
Federal funds purchased, securities loaned or sold under agreements to repurchase, short-term borrowings and other interest-bearing liabilities	269,748	5,839	2.17	274,975	3,146	1.14			
Trading account liabilities	50,928	1,358		45,518	1,204	2.64			
Long-term debt	230,693	7,645	3.31	225,133	6,239	2.77			
Total interest-bearing liabilities <sup>(1)</sup>	1,440,612	19,337	1.34	1,375,466	12,520	0.91			
Noninterest-bearing sources:									
Noninterest-bearing deposits	425,698			439,956					
Other liabilities	194,188			181,922					
Shareholders' equity	264,748			271,289					
Total liabilities and shareholders' equity	\$ 2,325,246			\$ 2,268,633					
Net interest spread			2.06 %			2.11%			
Impact of noninterest-bearing sources			0.36			0.26			
Net interest income/yield on earning assets <sup>(2)</sup>		\$ 48,042	2.42 %	_	\$ 45,592	2.37%			

<sup>(1)</sup> The impact of interest rate risk management derivatives on interest expense is presented below. Interest expense includes the impact of interest rate risk management contracts, which increased (decreased) interest expense on:

	2018	2017
NOW and money market deposit accounts	s —	\$ (1)
Consumer CDs and IRAs	22	22
Negotiable CDs, public funds and other deposits	12	13
Banks located in non-U.S. countries	19	19
Federal funds purchased, securities loaned or sold under agreements to repurchase, short-term borrowings and other interest-bearing liabilities	100	243
Long-term debt	(283)	(1,728)
Net hedge income on liabilities	\$ (130)	\$ (1,432)

<sup>(2)</sup> Net interest income includes FTE adjustments of \$610 million and \$925 million in 2018 and 2017.

#### **Debt Securities**

(Dollars in millions) December 31, 2018 Gross Gross Amortized Unrealized Unrealized Cost Gains Losses Value Available-for-sale debt securities Mortgage-backed securities: 125,116 138 121.826 Agency \$ (3,428)Agency-collateralized mortgage obligations 5,621 19 (110) 5,530 (402) Commercial 14,469 11 14,078 Non-agency residential 1,792 136 (11)1,917 Total mortgage-backed securities 146,998 304 (3,951) 143,351 U.S. Treasury and agency securities 56,239 62 (1,378) 54,923 Non-U.S. securities 9,307 5 (6) 9,306 Other taxable securities, substantially all asset-backed securities 4,387 29 4,410 (6) Total taxable securities 216,931 400 (5,341) 211,990 Tax-exempt securities 99 17,376 17,349 (72) 499 Total available-for-sale debt securities 234,280 (5,413) 229,366 172 8,735 8,595 (32) Total debt securities carried at fair value (5,445) 242,875 671 238,101 203,652 747 (3,964) 200,435 Total debt securities 446,527 1,418 (9,409) 438,536 September 30, 2018 Available-for-sale debt securities Mortgage-backed securities: 136,112 \$ 141,721 101 \$ (5,710) Agency-collateralized mortgage obligations 5,878 9 (209) 5,678 Commercial 14,138 (630) 13,510 2,137 Non-agency residential 1,926 217 (6) Total mortgage-backed securities 163,663 329 (6,555) 157,437 U.S. Treasury and agency securities 54,664 (2,366) 52,306 Non-U.S. securities 7.076 5 (2) 7.079 Other taxable securities, substantially all asset-backed securities 3,806 (7) 3,876 Total taxable securities 229,209 419 (8,930) 220,698 (87) 18,350 18,401 36 Tax-exempt securities (9,017) Total available-for-sale debt securities 247,610 455 239,048 Other debt securities carried at fair value 12,409 205 (27) 12,587 Total debt securities carried at fair value 260,019 660 (9,044) 251,635 Held-to-maturity debt securities, substantially all U.S. agency mortgage-backed securities(1) 194,472 1 (6,485) 187,988

#### Other Debt Securities Carried at Fair Value

Total debt securities

(Dollars in millions)		ember 31 2018	Se	ptember 30 2018
Non-agency residential mortgage-backed securities	s	1,606	\$	1,696
U.S. Treasury and agency securities		1,282		_
Non-U.S. securities(1)		5,844		10,888
Other taxable securities, substantially all asset-backed securities		3		3
Total	s	8,735	\$	12,587

454,491

661

(15,529)

Certain prior period amounts have been reclassified to conform to current period presentation.

439,623

<sup>(1)</sup> During 2018, we transferred available-for-sale debt securities with an amortized cost of 64.5 billion to held to

<sup>(1)</sup> These securities are primarily used to satisfy certain international regulatory liquidity

#### Supplemental Financial Data

(Dollars in millions)

		Ended nber 31		Fourth			Third		Second	First			Fourth
	 2018		2017	-	Quarter 2018	Quarter 2018		_	Quarter 2018		Quarter 2018	_	Quarter 2017
Fully taxable-equivalent (FTE) basis data <sup>(1)</sup>													
Net interest income	\$ 48,042	\$	45,592	s	12,459	\$	12,021	\$	11,804	\$	11,758	\$	11,713
Total revenue, net of interest expense	91,857		88,277		22,891		22,928		22,763		23,275		20,687
Net interest yield	2.42 %		2.37%		2.48%		2.42 %		2.38%		2.39%		2.39%
Efficiency ratio	58.11		62.01		57.37		56.99		58.36		59.71		64.16

<sup>(1)</sup> FTE basis is a non-GAAP financial measure. FTE basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. The Corporation believes that this presentation allows for comparison of amounts from both taxable and tax-exempt sources and is consistent with industry practices. Net interest income includes FTE adjustments of \$610 million and \$925 million for the years ended December 31, 2018 and 2017, and \$155 million, \$151 million, \$150 million and \$251 million for the fourth, third, second and first quarters of 2018 and the fourth quarter of 2017, respectively.

Certain prior period amounts have been reclassified to conform to current period presentation.

Current period information is preliminary and based on company data available at the time of the presentation.

### Quarterly Results by Business Segment and All Other

(Dollars in millions)

			Fourth Quarter 2018											
		Total Corporation		Consumer Banking	GWIM		Global Banking		Global Markets			All Other		
Net interest income	\$	12,459	\$	7,131	s	1,622	\$	2,824	s	746	\$	136		
Card income		1,582		1,387		35		136		23		1		
Service charges		1,931		1,086		18		743		79		5		
Investment and brokerage services		3,544		77		2,978		24		474		(9)		
Investment banking income (loss)		1,348		(1)		94		760		514		(19)		
Trading account profits		1,633		2		31		75		1,318		207		
Other income (loss)		394	l	195		212		488		59		(560)		
Total noninterest income (loss)		10,432		2,746		3,368		2,226		2,467		(375)		
Total revenue, net of interest expense		22,891		9,877		4,990		5,050		3,213		(239)		
Provision for credit losses		905		915		23		85		6		(124)		
Noninterest expense		13,133		4,483		3,542		2,119		2,540		449		
Income (loss) before income taxes		8,853		4,479		1,425		2,846		667		(564)		
Income tax expense (benefit)		1,575		1,141		363		740		174		(843)		
Net income	<u>s</u>	7,278	\$	3,338	s	1,062	\$	2,106	\$	493	\$	279		
Average														
Total loans and leases	\$	934,721	\$	289,862	s	163,516	\$	357,410	s	70,609	\$	53,324		
Total assets (1)		2,334,586		759,027		283,262		440,522		655,068		196,707		
Total deposits		1,344,951		686,826		247,427		359,642		31,077		19,979		
Quarter end														
Total loans and leases	\$	946,895	\$	294,335	s	164,854	\$	365,717	s	73,928	\$	48,061		
Total assets (1)		2,354,507		768,877		305,906		441,477		641,922		196,325		
Total deposits		1,381,476		696,146		268,700		360,248		37,841		18,541		

	_		Third Quarter 2018											
		Total Corporation	(	Consumer Banking		GWIM	Glo	obal Banking	Gl	obal Markets		All Other		
Net interest income	\$	12,021	\$	6,862	\$	1,535	\$	2,706	\$	754	\$	164		
Card income		1,470		1,281		34		132		23		_		
Service charges		1,961		1,098		19		753		86		5		
Investment and brokerage services		3,494		80		3,004		27		388		(5)		
Investment banking income (loss)		1,204		_		87		644		522		(49)		
Trading account profits		1,893		2		24		60		1,727		80		
Other income (loss)	_	885		80		80		416		343		(34)		
Total noninterest income (loss)		10,907		2,541		3,248		2,032		3,089		(3)		
Total revenue, net of interest expense		22,928		9,403		4,783		4,738		3,843		161		
Provision for credit losses		716		870		13		(70)		(2)		(95)		
Noninterest expense		13,067		4,354		3,414		2,121		2,613		565		
Income (loss) before income taxes		9,145		4,179		1,356		2,687		1,232		(309)		
Income tax expense (benefit)		1,978		1,066		346		699		320		(453)		
Net income	\$	7,167	\$	3,113	\$	1,010	\$	1,988	\$	912	\$	144		
Average														
Total loans and leases	\$	930,736	\$	284,994	\$	161,869	\$	352,712	\$	71,231	\$	59,930		
Total assets (1)		2,317,829		759,665		273,581		422,255		652,481		209,847		
Total deposits		1,316,345		687,530		238,291		337,685		30,721		22,118		
Quarter end														
Total loans and leases	\$	929,801	\$	287,277	\$	162,191	\$	352,332	\$	73,023	\$	54,978		
Total assets (1)		2,338,833		765,497		276,146		430,846		646,359		219,985		
Total deposits		1,345,649		692,770		239,654		350,748		41,102		21,375		

Total assets include asset allocations to match liabilities (i.e., deposits).

### Quarterly Results by Business Segment and All Other (continued)

(Dollars in millions)

	Fourth Quarter 2017											
		Total Corporation		Consumer Banking		GWIM	Glo	obal Banking	Gle	obal Markets		All Other
Net interest income	\$	11,713	\$	6,354	\$	1,520	\$	2,719	\$	932	\$	188
Card income		1,555		1,354		43		134		24		_
Service charges		1,955		1,071		19		774		84		7
Investment and brokerage services		3,522		84		2,920		24		501		(7)
Investment banking income (loss)		1,418		_		71		811		597		(61)
Trading account profits		1,153		1		25		51		1,075		1
Other income (loss)		(629)	_	91		85		506		183		(1,494)
Total noninterest income (loss)		8,974		2,601		3,163		2,300		2,464		(1,554)
Total revenue, net of interest expense		20,687		8,955		4,683		5,019		3,396		(1,366)
Provision for credit losses		1,001		886		6		132		162		(185)
Noninterest expense		13,274		4,509		3,470		2,161		2,614		520
Income (loss) before income taxes		6,412		3,560		1,207		2,726		620		(1,701)
Income tax expense		4,047		1,364		463		1,046		210		964
Net income (loss)	\$	2,365	\$	2,196	\$	744	\$	1,680	\$	410	\$	(2,665)
Average												
Total loans and leases	\$	927,790	\$	275,716	\$	157,063	\$	350,262	\$	73,552	\$	71,197
Total assets (1)		2,301,687		737,755		276,153		419,513		659,412		208,854
Total deposits		1,293,572		665,536		240,126		329,761		34,250		23,899
Quarter end												
Total loans and leases	\$	936,749	\$	280,473	\$	159,378	\$	350,668	\$	76,778	\$	69,452
Total assets (1)		2,281,234		749,325		284,321		424,533		629,013		194,042
Total deposits		1,309,545		676,530		246,994		329,273		34,029		22,719

<sup>(1)</sup> Total assets include asset allocations to match liabilities (i.e., deposits).

# Annual Results by Business Segment and All Other

Timidai results by	Dusiness	Segment	unu min	Othe
(Dollars in millions)				

				Yea	r Ended Dec	ember 3	31, 2018			
	_	Total Corporation	Consumer Banking		GWIM		bal Banking	Glo	bal Markets	All Other
Net interest income	\$	48,042	\$ 27,123	s	6,294	\$	10,881	s	3,171	\$ 573
Card income		6,051	5,289		128		541		93	_
Service charges		7,767	4,300		73		3,027		345	22
Investment and brokerage services		14,160	319		11,959		94		1,780	8
Investment banking income (loss)		5,327	(1)		337		2,891		2,296	(196)
Trading account profits		8,540	8		112		260		7,932	228
Other income (loss)		1,970	485		435		1,950		446	(1,346)
Total noninterest income (loss)		43,815	10,400		13,044		8,763		12,892	(1,284)
Total revenue, net of interest expense		91,857	37,523		19,338		19,644		16,063	(711)
Provision for credit losses		3,282	3,664		86		8		_	(476)
Noninterest expense		53,381	17,713		13,777		8,591		10,686	2,614
Income (loss) before income taxes		35,194	16,146		5,475		11,045		5,377	(2,849)
Income tax expense (benefit)		7,047	4,117		1,396		2,872		1,398	(2,736)
Net income (loss)	<u>\$</u>	28,147	\$ 12,029	s	4,079	\$	8,173	S	3,979	\$ (113)
Average										
Total loans and leases	\$	933,049	\$ 283,807	s	161,342	\$	354,236	s	72,651	\$ 61,013
Total assets (1)		2,325,246	756,373		277,219		424,353		666,003	201,298
Total deposits		1,314,941	684,173		241,256		336,337		31,209	21,966
Year end										
Total loans and leases	\$	946,895	\$ 294,335	\$	164,854	\$	365,717	s	73,928	\$ 48,061
Total assets (1)		2,354,507	768,877		305,906		441,477		641,922	196,325
Total deposits		1,381,476	696,146		268,700		360,248		37,841	18,541

			Year Ended December 31, 2017									
	C	Total Corporation		Consumer Banking		GWIM	Global Banking		Global Markets			All Other
Net interest income	\$	45,592	s	24,307	\$	6,173	\$	10,504	\$	3,744	\$	864
Card income		5,902		5,070		153		518		92		69
Service charges		7,818		4,266		76		3,125		329		22
Investment and brokerage services		13,836		317		11,394		97		2,049		(21)
Investment banking income (loss)		6,011		_		318		3,471		2,476		(254)
Trading account profits		7,277		3		144		134		6,710		286
Other income (loss)		1,841	_	558		332		2,150		551		(1,750)
Total noninterest income (loss)		42,685		10,214		12,417		9,495		12,207		(1,648)
Total revenue, net of interest expense		88,277		34,521		18,590		19,999		15,951		(784)
Provision for credit losses		3,396		3,525		56		212		164		(561)
Noninterest expense		54,743		17,795		13,556		8,596		10,731		4,065
Income (loss) before income taxes		30,138		13,201		4,978		11,191		5,056		(4,288)
Income tax expense (benefit)		11,906		4,999		1,885		4,238		1,763		(979)
Net income (loss)	\$	18,232	\$	8,202	\$	3,093	\$	6,953	\$	3,293	\$	(3,309)
Average												
Total loans and leases	\$	918,731	\$	266,058	\$	152,682	\$	346,089	\$	71,413	\$	82,489
Total assets (1)		2,268,633		725,406		281,517		416,038		638,673		206,999
Total deposits		1,269,796		653,320		245,559		312,859		32,864		25,194
Year end												
Total loans and leases	\$	936,749	\$	280,473	\$	159,378	\$	350,668	\$	76,778	\$	69,452
Total assets (1)		2,281,234		749,325		284,321		424,533		629,013		194,042
Total deposits		1,309,545		676,530		246,994		329,273		34,029		22,719

<sup>(1)</sup> Total assets include asset allocations to match liabilities (i.e., deposits).

# **Consumer Banking Segment Results**

(Dollars in millions)									
		Year Decen			Fourth	Third	Second	First	Fourth
		2018	2017		Quarter 2018	Quarter 2018	Quarter 2018	Quarter 2018	Quarter 2017
Net interest income	\$	27,123	\$ 24,307	s	7,131	\$ 6,862	\$ 6,620	\$ 6,510	\$ 6,354
Noninterest income:									
Card income		5,289	5,070		1,387	1,281	1,342	1,279	1,354
Service charges		4,300	4,266		1,086	1,098	1,072	1,044	1,071
All other income		811	878		273	162	177	199	176
Total noninterest income		10,400	10,214		2,746	2,541	2,591	2,522	2,601
Total revenue, net of interest expense		37,523	34,521		9,877	9,403	9,211	9,032	8,955
Provision for credit losses		3,664	3,525		915	870	944	935	886
Noninterest expense		17,713	17,795		4,483	4,354	4,395	4,481	4,509
Income before income taxes		16,146	13,201		4,479	4,179	 3,872	3,616	3,560
Income tax expense		4,117	4,999		1,141	1,066	988	922	1,364
Net income	\$	12,029	\$ 8,202	s	3,338	\$ 3,113	\$ 2,884	\$ 2,694	\$ 2,196
Net interest yield		3.78 %	3.54%		3.93 %	3.78%	3.68%	3.73%	3.61%
Return on average allocated capital <sup>(1)</sup>		33	22		36	33	31	30	24
Efficiency ratio		47.20	51.55		45.37	46.30	47.73	49.62	50.35
Balance Sheet									
Average									
Total loans and leases	\$	283,807	\$ 266,058	s	289,862	\$ 284,994	\$ 280,689	\$ 279,557	\$ 275,716
Total earning assets (2)		717,197	686,612		719,338	720,652	720,878	707,754	699,004
Total assets (2)		756,373	725,406		759,027	759,665	759,982	746,647	737,755
Total deposits		684,173	653,320		686,826	687,530	687,812	674,351	665,536
Allocated capital (1)		37,000	37,000		37,000	37,000	37,000	37,000	37,000
Period end									
Total loans and leases	s	294,335	\$ 280,473	s	294,335	\$ 287,277	\$ 283,565	\$ 279,055	\$ 280,473
Total earning assets (2)		728,817	709,832		728,817	726,494	729,036	735,247	709,832
Total assets (2)		768,877	749,325		768,877	765,497	768,187	774,256	749,325
Total deposits		696,146	676,530		696,146	692,770	695,530	701,488	676,530

<sup>(1)</sup> Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital. Other companies may define or calculate these measures differently.

(2) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits) and allocated shareholders' equity.

# **Consumer Banking Key Indicators**

(Dollars in millions)		**		i								
		Year Decen			Fourth Quarter		Third Quarter		Second Quarter		First Quarter	Fourth Quarter
		2018	 2017		2018	_	2018		2018	_	2018	 2017
Average deposit balances												
Checking	s	350,929	\$ 326,226	s	356,609	\$	354,013	\$	351,686	\$	341,204	\$ 334,345
Savings		52,592	52,133		50,968		52,306		54,052		53,068	52,466
MMS		241,807	231,572		241,576		243,064		242,841		239,714	236,909
CDs and IRAs		35,890	40,470		34,831		35,225		36,173		37,366	38,732
Non-U.S. and other		2,955	 2,919		2,842		2,922	_	3,060	_	2,999	 3,084
Total average deposit balances	<u>s</u>	684,173	\$ 653,320	S	686,826	\$	687,530	\$	687,812	\$	674,351	\$ 665,536
Deposit spreads (excludes noninterest costs)												
Checking		2.16 %	2.00%		2.23 %		2.18%		2.13 %		2.08%	2.03 %
Savings		2.43	2.30		2.49		2.45		2.40		2.37	2.34
MMS		2.07	1.58		2.29		2.15		2.00		1.85	1.70
CDs and IRAs		2.09	1.43		2.40		2.22		2.02		1.73	1.55
Non-U.S. and other		2.24	1.38		2.61		2.47		2.16		1.73	1.56
Total deposit spreads		2.14	1.84		2.28		2.19		2.10		2.00	1.91
Client brokerage assets	S	185,881	\$ 177,045	s	185,881	\$	203,882	\$	191,472	\$	182,110	\$ 177,045
Active digital banking users (units in thousands) <sup>(1)</sup>		36,264	34,855		36,264		36,174		35,722		35,518	34,855
Active mobile banking users (units in thousands)		26,433	24,238		26,433		25,990		25,335		24,801	24,238
Financial centers		4,341	4,477		4,341		4,385		4,433		4,452	4,477
ATMs		16,255	16,039		16,255		16,089		16,050		16,011	16,039
Total U.S. credit card <sup>(2)</sup>												
Loans												
Average credit card outstandings	s	94,612	\$ 91,068	s	95,766	\$	94,710	\$	93,531	\$	94,423	\$ 93,531
Ending credit card outstandings		98,338	96,274		98,338		94,829		94,790		93,014	96,274
Credit quality												
Net charge-offs	s	2,837	\$ 2,513	s	699	\$	698	\$	739	\$	701	\$ 655
		3.00 %	2.76%		2.90 %		2.92%		3.17%		3.01%	2.78 %
30+ delinquency	s	1,989	\$ 1,847	s	1,989	\$	1,805	\$	1,695	\$	1,795	\$ 1,847
		2.02 %	1.92%		2.02 %		1.90%		1.79%		1.93%	1.92 %
90+ delinquency	s	994 1.01 %	\$ 900 0.93%	S	994 1.01 %	\$	872 0.92%	\$	865 0.91 %	\$	925 0.99%	\$ 900 0.93 %
Other Total U.S. credit card indicators(2)		1.01 76	0.93 %		1.01 %		0.92 76		0.91 %		0.99 %	0.93 %
Gross interest yield		10.12%	9.65%		10.49%		10.20%		9.86%		9.93%	9.75%
Risk-adjusted margin		8.34	8.67		8.83		8.15		8.07		8.32	8.74
New accounts (in thousands)		4,544	4,939		1,048		1,116		1,186		1,194	1,138
Purchase volumes	\$	264,706	\$ 244,753	s	70,048	\$	66,490	\$	66,821	\$	61,347	\$ 65,523
Debit card data												
Purchase volumes	\$	318,562	\$ 298,641	s	81,893	\$	79,920	\$	80,697	\$	76,052	\$ 77,912
Loan production (3)												
Total (4):												
First mortgage	s	41,195	\$ 50,581	s	9,417	\$	10,682	\$	11,672	\$	9,424	\$ 12,705
Home equity		14,869	16,924		3,640		3,399		4,081		3,749	4,053
Consumer Banking:												
First mortgage	s	27,280	\$ 34,065	s	6,227	\$	7,208	\$	7,881	\$	5,964	\$ 8,386
Home equity		13,251	15,199		3,209		3,053		3,644		3,345	3,595

Digital users represents mobile and/or online users across consumer businesses.

(2) In addition to the U.S. credit card portfolio in Consumer Banking, the remaining U.S. credit card portfolio is in GWM.

(3) The above loan production amounts represent the unpaid principal balance of loans and, in the case of home equity, the principal amount of the total line of credit.

(4) In addition to loan production in Consumer Banking, there is also first mortgage and home equity loan production in GWIM.

Consumer Banking Quarterly Results		
(Dollars in millions)		
		Fourth Quarter 2
	Total Consumer Banking	Deposits
Net interest income	\$ 7,131	s

(Dollars in millions)						
			Fourth	Quarter 2018		
		al Consumer Banking		Deposits		Consumer Lending
Net interest income	s	7,131	s	4,297	s	2,834
Noninterest income:						
Card income		1,387		3		1,384
Service charges		1,086		1,084		2
All other income		273		118		155
Total noninterest income		2,746		1,205		1,541
Total revenue, net of interest expense		9,877		5,502		4,375
Provision for credit losses		915		60		855
Noninterest expense		4,483		2,615		1,868
Income before income taxes		4,479	-	2,827		1,652
Income tax expense		1,141		720		421
Net income	\$	3,338	s	2,107	s	1,231
Net interest yield		3.93 %		2.49 %		3.95%
Return on average allocated capital (1)		36		70		20
Efficiency ratio		45.37		47.50		42.68
Balance Sheet						
Average						
Total loans and leases	s	289,862	s	5,302	s	284,560
Total earning assets (2)		719,338		684,608		284,920
Total assets (2)		759,027		713,678		295,539
Total deposits		686,826		681,478		5,348
Allocated capital (1)		37,000		12,000		25,000
Period end						
Total loans and leases	s	294,335	s	5,470	s	288,865
Total earning assets (2)		728,817		694,676		289,249
Total assets (2)		768,877		724,015		299,970
Total deposits		696,146		691,666		4,480
			Third Quarter 2018			
	Total Co	onsumer Banking		Deposits		Consumer Lending

	Third Quarter 2018								
	Total C	onsumer Banking		Deposits		Consumer Lending			
Net interest income	\$	6,862	\$	4,067	s	2,795			
Noninterest income:									
Card income		1,281		1		1,280			
Service charges		1,098		1,098		_			
All other income		162		102		60			
Total noninterest income		2,541		1,201		1,340			
Total revenue, net of interest expense		9,403		5,268		4,135			
Provision for credit losses		870		48		822			
Noninterest expense		4,354		2,618		1,736			
Income before income taxes		4,179		2,602		1,577			
Income tax expense		1,066		664		402			
Net income	\$	3,113	\$	1,938	\$	1,175			
Net interest yield		3.78%		2.35%		3.95%			
Return on average allocated capital (1)		33		64		19			
Efficiency ratio		46.30		49.70		41.97			
Balance Sheet									
Average									
Total loans and leases	\$	284,994	\$	5,269	s	279,725			
Total earning assets (2)		720,652		685,662		280,637			
Total assets (2)		759,665		713,942		291,370			
Total deposits		687,530		681,726		5,804			
Allocated capital (1)		37,000		12,000		25,000			

Period end				
Total loans and leases	s	287,277	\$ 5,276	\$ 282,001
Total earning assets (2)		726,494	690,968	282,921
Total assets (2)		765,497	719,126	293,766
Total deposits		692,770	686,723	6,047

For footnotes, see page 20.

 $Certain\ prior\ period\ amounts\ have\ been\ reclassified\ among\ the\ segments\ to\ conform\ to\ current\ period\ presentation.$ 

Current period information is preliminary and based on company data available at the time of the presentation.

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# **Consumer Banking Quarterly Results (continued)**

(Dollars in millions)					
			Four	rth Quarter 2017	
	Tota	al Consumer Banking		Deposits	Consumer Lending
Net interest income	\$	6,354	s	3,549	\$ 2,805
Noninterest income:					
Card income		1,354		2	1,352
Service charges		1,071		1,071	_
All other income		176		99	 77
Total noninterest income		2,601		1,172	 1,429
Total revenue, net of interest expense		8,955		4,721	4,234
Provision for credit losses		886		53	833
Noninterest expense		4,509		2,680	1,829
Income before income taxes		3,560		1,988	1,572
Income tax expense		1,364		762	 602
Net income	<u>s</u>	2,196	S	1,226	\$ 970
Net interest yield		3.61%		2.12%	4.10%
Return on average allocated capital (1)		24		41	15
Efficiency ratio		50.35		56.77	43.20
Balance Sheet					
Average					
Total loans and leases	S	275,716	s	5,261	\$ 270,455
Total earning assets (2)		699,004		664,054	271,129
Total assets (2)		737,755		691,610	282,324
Total deposits		665,536		659,238	6,298
Allocated capital (1)		37,000		12,000	25,000
Period end					
Total loans and leases	s	280,473	s	5,143	\$ 275,330
Total earning assets (2)		709,832		675,485	275,742
Total assets (2)		749,325		703,330	287,390
Total deposits		676,530		670,802	5,728

<sup>(1)</sup> Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital. Other companies may define or calculate these measures differently.

(2) For presentation purposes, in segments or businesses where the total of liabilities and equity exceeds assets, the Corporation allocates assets frould Other to match the segments' and businesses' liabilities and allocated shareholders' equity. As a result, total earning assets and total assets of the businesses may not equal total Consumer Banking.

Total assets (2)

Total deposits

Allocated capital (1)

Consumer Banking Annual Results						
(Dollars in millions)						
	Tot	al Consumer	ear Ende	d December 31, 2018		Consumer
		Banking		Deposits		Lending
Net interest income	s	27,123	s	16,024	s	11,099
Noninterest income:						
Card income		5,289		8		5,281
Service charges		4,300		4,298		2
All other income		811		430		381
Total noninterest income		10,400		4,736		5,664
Total revenue, net of interest expense		37,523		20,760		16,763
Provision for credit losses		3,664		195		3,469
N. '.		15.513		10.522		7.101
Noninterest expense		17,713		10,522		7,191
Income before income taxes		16,146		10,043		6,103
Income tax expense		4,117		2,561	_	1,556
Net income	<u>s</u>	12,029	s	7,482	s	4,547
Note that		3.78%		2.35 %		2.07
Net interest yield						3.97
Return on average allocated capital (1)		33		62		18
Efficiency ratio		47.20		50.68		42.90
Balance Sheet						
Average						
Total loans and leases	s	283,807	s	5,233	s	278,574
	Ţ	717,197	,	682,600	,	279,217
Total earning assets (2)						
Total assets (2)		756,373		710,925		290,068
Total deposits		684,173		678,640		5,533
Allocated capital (1)		37,000		12,000		25,000
Year end						
Total loans and leases	S	294,335	s	5,470	s	288,865
Total earning assets (2)		728,817		694,676		289,249
Total assets (2)		768,877		724,015		299,970
Total deposits		696,146		691,666		4,480
Total deposits		070,110		031,000		1,100
			Year Ende	d December 31, 2017		
						Consumer
		onsumer Banking		Deposits	_	Lending
Net interest income	\$	24,307	S	13,353	S	10,954
Noninterest income:						
Card income		5,070		8		5,062
Service charges		4,266		4,265		1
All other income		878		391	_	487
Total noninterest income		10,214		4,664		5,550
Total revenue, net of interest expense		34,521		18,017		16,504
Provision for credit losses		3,525		201		3,324
N. '.		17.705		10.200		7.407
Noninterest expense		17,795		10,388		7,407
Income before income taxes		13,201		7,428		5,773
Income tax expense		4,999		2,813	_	2,186
Net income	\$	8,202	\$	4,615	\$	3,587
Na internativish		2.540/		2.0501		4.0
Net interest yield		3.54%		2.05%		4.18
Return on average allocated capital (1)		22		38		14
Efficiency ratio		51.55		57.66		44.88
Balance Sheet						
Average						
Total loans and leases	\$	266,058	s	5,084	s	260,974
Total earning assets (2)		686,612		651,963		261,802
0		,012		,,,,,,		201,002

679,306

646,930

12,000

725,406

653,320

37,000

273,253

6,390

25,000

Year end			
Total loans and leases	\$ 280,473	\$ 5,143	\$ 275,330
Total earning assets (2)	709,832	675,485	275,742
Total assets (2)	49,325	703,330	287,390
Total deposits	576,530	670,802	5,728

For footnotes, see page 20.

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

Current period information is preliminary and based on company data available at the time of the presentation.

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# Global Wealth & Investment Management Segment Results

(Dollars in millions)												
		Year Decen										
		2018	2017	For	orth Quarter 2018	1	Third Quarter 2018	Sec	ond Quarter 2018	First Quarter 2018	Fo	urth Quarter 2017
Net interest income	s	6,294	\$ 6,173	s	1,622	\$	1,535	\$	1,543	\$ 1,594	\$	1,520
Noninterest income:												
Investment and brokerage services		11,959	11,394		2,978		3,004		2,937	3,040		2,920
All other income		1,085	 1,023		390		244		229	222		243
Total noninterest income		13,044	12,417		3,368		3,248		3,166	3,262		3,163
Total revenue, net of interest expense		19,338	18,590		4,990		4,783		4,709	4,856		4,683
Provision for credit losses		86	56		23		13		12	38		6
Noninterest expense		13,777	13,556		3,542		3,414		3,395	3,426		3,470
Income before income taxes		5,475	4,978		1,425		1,356		1,302	1,392		1,207
Income tax expense		1,396	1,885		363		346		332	355		463
Net income	\$	4,079	\$ 3,093	s	1,062	\$	1,010	\$	970	\$ 1,037	\$	744
Net interest yield		2.42 %	2.32%		2.43 %		2.38%		2.43%	2.46%		2.32%
Return on average allocated capital <sup>(1)</sup>		28	22		29		28		27	29		21
Efficiency ratio		71.24	72.92		70.97		71.40		72.09	70.56		74.10
Balance Sheet												
Average												
Total loans and leases	\$	161,342	\$ 152,682	\$	163,516	\$	161,869	\$	160,833	\$ 159,095	\$	157,063
Total earning assets (2)		259,807	265,670		265,037		256,285		255,145	262,775		259,550
Total assets (2)		277,219	281,517		283,262		273,581		272,316	279,716		276,153
Total deposits		241,256	245,559		247,427		238,291		236,214	243,077		240,126
Allocated capital (1)		14,500	14,000		14,500		14,500		14,500	14,500		14,000
Period end												
Total loans and leases	\$	164,854	\$ 159,378	\$	164,854	\$	162,191	\$	162,034	\$ 159,636	\$	159,378
Total earning assets (2)		287,197	267,026		287,197		258,561		253,910	262,430		267,026
Total assets (2)		305,906	284,321		305,906		276,146		270,912	279,331		284,321
Total deposits		268,700	246,994		268,700		239,654		233,925	241,531		246,994

<sup>(1)</sup> Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital. Other companies may define or calculate these measures differently.
(2) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits) and allocated shareholders' equity.

# Global Wealth & Investment Management Key Indicators

(Dollars in millions, except as noted)													
		Year Decen											
	_	2018	 2017	Fo	ourth Quarter 2018	1	Third Quarter 2018	Se	cond Quarter 2018	Fir	st Quarter 2018	Fo	ourth Quarter 2017
Revenue by Business								_		_		_	
Merrill Lynch Global Wealth Management	s	15,895	\$ 15,288	\$	4,115	\$	3,924	\$	3,860	\$	3,996	\$	3,836
U.S. Trust		3,432	3,295		865		859		848		860		845
Other		11	7		10		_		1				2
Total revenue, net of interest expense	\$	19,338	\$ 18,590	\$	4,990	\$	4,783	\$	4,709	\$	4,856	\$	4,683
Client Balances by Business, at period end													
Merrill Lynch Global Wealth Management	\$	2,193,562	\$ 2,305,664	\$	2,193,562	\$	2,385,479	\$	2,311,598	\$	2,284,803	\$	2,305,664
U.S. Trust		427,294	 446,199		427,294		455,894		442,608		440,683		446,199
Total client balances	\$	2,620,856	\$ 2,751,863	\$	2,620,856	\$	2,841,373	\$	2,754,206	\$	2,725,486	\$	2,751,863
Client Balances by Type, at period end													
Assets under management(1)	\$	1,021,221	\$ 1,080,747	\$	1,021,221	\$	1,144,375	\$	1,101,001	\$	1,084,717	\$	1,080,747
Brokerage and other assets		1,162,997	1,261,990		1,162,997		1,292,219		1,254,135		1,236,799		1,261,990
Deposits		268,700	246,994		268,700		239,654		233,925		241,531		246,994
Loans and leases (2)		167,938	162,132		167,938		165,125		165,145		162,439		162,132
Total client balances	\$	2,620,856	\$ 2,751,863	\$	2,620,856	\$	2,841,373	\$	2,754,206	\$	2,725,486	\$	2,751,863
Assets Under Management Rollforward													
Assets under management, beginning balance	\$	1,080,747	\$ 886,148	\$	1,144,375	\$	1,101,001	\$	1,084,717	\$	1,080,747	\$	1,036,048
Net client flows		36,406	95,707		(6,181)		7,572		10,775		24,240		18,228
Market valuation/other		(95,932)	98,892		(116,973)		35,802		5,509		(20,270)		26,471
Total assets under management, ending balance	\$	1,021,221	\$ 1,080,747	\$	1,021,221	\$	1,144,375	\$	1,101,001	\$	1,084,717	\$	1,080,747
Associates, at period end (3)													
Number of financial advisors		17,518	17,355		17,518		17,456		17,442		17,367		17,355
Total wealth advisors, including financial advisors		19,459	19,238		19,459		19,344		19,351		19,276		19,238
Total primary sales professionals, including financial advisors and wealth advisors		20,556	20,318		20,556		20,437		20,422		20,375		20,318
Merrill Lynch Global Wealth Management Metric													
Financial advisor productivity <sup>(4)</sup> (in thousands)	\$	1,034	\$ 1,005	\$	1,046	\$	1,035	\$	1,017	\$	1,038	\$	994
U.S. Trust Metric, at period end													
Primary sales professionals		1,747	1,714		1,747		1,711		1,723		1,737		1,714

Defined as managed assets under advisory and/or discretion of *GWIM*.

 Includes margin receivables which are classified in customer and other receivables on the Consolidated Balance

Sheet.

(3) Includes financial advisors in the Consumer Banking segment of 2,722, 2,618, 2,622, 2,538 and 2,402 at December 31, 2018, September 30, 2018, June 30, 2018, March 31, 2018 and December 31, 2017, respectively.

(4) Financial advisor productivity is defined as annualized Merrill Lynch Global Wealth Management total revenue, excluding the allocation of certain asset and liability management (ALM) activities and certain one-time items, divided by the total average number of financial advisors (excluding financial advisors in the Consumer Banking segment).

# **Global Banking Segment Results**

(Dollars in millions)												
	Year I Decem											
	 2018	2017	Fo	urth Quarter 2018	T	hird Quarter 2018	Sec	cond Quarter 2018	First	Quarter 2018	Fou	rth Quarter 2017
Net interest income	\$ 10,881	\$ 10,504	s	2,824	\$	2,706	\$	2,711	\$	2,640	\$	2,719
Noninterest income:												
Service charges	3,027	3,125		743		753		768		763		774
Investment banking fees	2,891	3,471		760		644		743		744		811
All other income	 2,845	 2,899		723		635		700		787		715
Total noninterest income	 8,763	 9,495		2,226		2,032		2,211		2,294		2,300
Total revenue, net of interest expense	19,644	19,999		5,050		4,738		4,922		4,934		5,019
Provision for credit losses	8	212		85		(70)		(23)		16		132
Noninterest expense	8,591	8,596		2,119		2,121		2,156		2,195		2,161
Income before income taxes	11,045	11,191		2,846		2,687		2,789		2,723		2,726
Income tax expense	2,872	 4,238		740		699		726		707		1,046
Net income	\$ 8,173	\$ 6,953	\$	2,106	\$	1,988	\$	2,063	\$	2,016	\$	1,680
Net interest yield	2.98 %	2.93%		2.95%		2.96%		2.98%		2.96%		3.00%
Return on average allocated capital <sup>(1)</sup>	20	17		20		19		20		20		17
Efficiency ratio	43.73	42.98		41.97		44.79		43.78		44.47		43.02
Balance Sheet												
Average												
Total loans and leases	\$ 354,236	\$ 346,089	\$	357,410	\$	352,712	\$	355,088	\$	351,689	\$	350,262
Total earning assets (2)	364,748	358,302		379,509		362,316		364,587		361,822		359,199
Total assets (2)	424,353	416,038		440,522		422,255		423,256		420,594		419,513
Total deposits	336,337	312,859		359,642		337,685		323,215		324,405		329,761
Allocated capital (1)	41,000	40,000		41,000		41,000		41,000		41,000		40,000
Period end												
Total loans and leases	\$ 365,717	\$ 350,668	\$	365,717	\$	352,332	\$	355,473	\$	355,165	\$	350,668
Total earning assets (2)	377,812	365,560		377,812		369,555		364,428		365,895		365,560
Total assets (2)	441,477	424,533		441,477		430,846		424,971		424,134		424,533
Total deposits	360,248	329,273		360,248		350,748		326,029		331,238		329,273

<sup>(1)</sup> Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital. Other companies may define or calculate these measures differently.

(2) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits) and allocated shareholders' equity.

## **Global Banking Key Indicators**

(Dollars in millions)														
		Year Decem												
		2018	ibei 31	2017	Fou	orth Quarter 2018	Tł	hird Quarter 2018	Sec	ond Quarter 2018	First	t Quarter 2018	Fou	urth Quarter 2017
Investment Banking fees (1)		2010	_	2017	-	2010	_	2010	_	2010	1113	Quarter 2010	_	2017
Advisory (2)	\$	1,152	\$	1,557	s	370	\$	237	\$	269	\$	276	\$	381
Debt issuance	•	1,327	Ψ	1,506	9	309	Ψ	295	Ψ	367	Ψ	356	Ψ	336
Equity issuance		412		408		81		112		107		112		94
Total Investment Banking fees (3)	s	2,891	\$	3,471	s	760	\$	644	\$	743	\$	744	\$	811
Business Lending														
Corporate	\$	4,122	\$	4,387	s	1,019	\$	960	\$	1,093	\$	1,050	\$	1,065
Commercial		4,039		4,280		1,065		1,025		974		975		1,094
Business Banking		393		404		96		99		99		99		103
Total Business Lending revenue	\$	8,554	\$	9,071	<u>s</u>	2,180	\$	2,084	\$	2,166	\$	2,124	\$	2,262
Global Transaction Services														
Corporate	\$	3,656	\$	3,322	s	948	\$	914	\$	912	\$	882	\$	852
Commercial		3,288		3,017		847		814		811		816		800
Business Banking		973		849		260	_	244		237	_	232		224
Total Global Transaction Services revenue	\$	7,917	\$	7,188	\$	2,055	\$	1,972	\$	1,960	\$	1,930	\$	1,876
Average deposit balances														
Interest-bearing	\$	134,486	\$	87,390	S	163,465	\$	140,126	\$	120,427	\$	113,312	\$	106,537
Noninterest-bearing		201,851		225,469		196,177		197,559		202,788		211,093		223,224
Total average deposits	\$	336,337	\$	312,859	S	359,642	\$	337,685	\$	323,215	\$	324,405	\$	329,761
Loan spread		1.49 %		1.58%		1.43 %		1.48%		1.54%		1.53%		1.56%
Provision for credit losses	\$	8	\$	212	s	85	\$	(70)	\$	(23)	\$	16	\$	132
Credit quality <sup>(4, 5)</sup>														
Reservable criticized utilized exposure	\$	9,488	\$	12,038	s	9,488	\$	10,065	\$	10,482	\$	11,865	\$	12,038
		2.43 %		3.21%		2.43 %		2.68%		2.77%		3.13%		3.21 %
Nonperforming loans, leases and foreclosed properties	s	1,004	\$	1,118	s	1,004	\$	746	\$	1,133	\$	1,286	\$	1,118
		0.28 %		0.32%		0.28 %		0.21%		0.32%		0.36%		0.32 %
Average loans and leases by product														
U.S. commercial	\$	202,843	\$	199,620	S	206,350	\$	201,372	\$	202,879	\$	200,726	\$	201,432
Non-U.S. commercial		78,542		74,657		77,818		78,255		79,390		78,716		77,339
Commercial real estate		50,692		49,097		50,974		51,252		50,745		49,777		49,194
Commercial lease financing		22,157		22,713		22,266		21,831		22,069		22,469		22,297
Other  Total average loans and leases	s	354,236	\$	346,089	s	2 357,410	\$	352,712	\$	5 355,088	\$	351,689	\$	350,262
Total Composition Investment Populing fore														
Total Corporation Investment Banking fees  Advisory (2)	\$	1,258	\$	1,691	s	397	\$	262	\$	303	\$	296	\$	429
	φ		Ψ	3,635	,	699	Ψ	684	Ψ	874	Ψ	827	Ψ	846
				2,022	1	099		004		0/4		04/		040
Debt issuance		3,084		940		272		307		200		314		204
Debt issuance Equity issuance		1,183		940		1 368		1 253	_	290		1 437		1 479
Debt issuance	_			940 6,266 (255)		272 1,368 (20)		307 1,253 (49)		290 1,467 (45)		314 1,437 (84)	_	204 1,479 (61)

<sup>(1)</sup> Investment banking fees represent total investment banking fees folGlobal Banking inclusive of self-led deals and fees included within Business

Lending.

(2) Advisory includes fees on debt and equity advisory and mergers and

acquisitions.

(3) Investment banking fees represent only the fee component in Global Banking and do not include certain other items shared with the Investment Banking Group under internal revenue sharing

<sup>(</sup>s) Investment banking fees represent only the fee component inGlobal Banking and do not include certain other items shared with the Investment Banking Group under internal revenue sharing agreements.

(d) Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure is on an end-of-period basis and is also shown as a percentage of total commercial reservable criticized utilized exposure, including loans and leases, standby letters of credit, financial guarantees, commercial letters of credit and bankers' acceptances.

(S) Nonperforming loans, leases and foreclosed properties are on an end-of-period basis. The nonperforming ratio is nonperforming assets divided by loans, leases and foreclosed properties.

# **Investment Banking Product Rankings**

		Year Ended Decemb	per 31, 2018	
	Global	Į.	U.S.	
	Product Ranking	Market Share	Product Ranking	Market Share
Net investment banking revenue	4	5.5%	4	7.5%
Announced mergers and acquisitions	5	15.0	6	17.4
Equity capital markets	5	5.5	4	9.2
Debt capital markets	3	5.6	3	10.0
High-yield corporate debt	6	5.4	4	7.6
Leveraged loans	2	8.3	2	10.3
Mortgage-backed securities	3	8.6	5	10.9
Asset-backed securities	2	8.5	2	9.9
Convertible debt	4	8.7	2	16.0
Common stock underwriting	5	4.9	5	7.6
Investment-grade corporate debt	2	5.8	1	12.4
Syndicated loans	2	8.7	2	11.3

- Source: Dealogic data as of December 31, 2018. Figures above include self-led transactions.

   Rankings based on deal volumes except for net investment banking revenue rankings which reflect fees.

   Debt capital markets excludes loans but includes

- Desir capital markets excludes totals but includes agencies.
   Mergers and acquisitions fees included in net investment banking revenue reflect 10 percent fee credit at announcement and 90 percent fee credit at completion as per Dealogic.
   Mergers and acquisitions volume rankings are for announced transactions and provide credit to all investment banks advising either side of the transaction.
- Frequest and acquisitions votatile talkings are for almounted transaction.
   Each advisor receives full credit for the deal amount unless advising a minority stakeholder.

## **Highlights**

## Global top 3 rankings in:

Global top 5 rainings in	
Leveraged loans	Investment-grade corporate debt
Mortgage-backed securities	Syndicated loans
Asset-backed securities	Debt capital markets

#### U.S. top 3 rankings in:

Leveraged loans	Investment-grade corporate debt
Asset-backed securities	Syndicated loans
Convertible debt	Debt capital markets

## Top 3 rankings excluding self-led deals:

Global: Leveraged loans, Mortgage-backed securities, Asset-backed securities, Investment-grade corporate debt, Syndicated loans, Debt capital markets

 $U.S.: Leveraged\ loans, Asset-backed\ securities, Convertible\ debt, Investment-grade\ corporate\ debt, Syndicated\ loans, Debt\ capital\ markets$ 

Current period information is preliminary and based on company data available at the time of the presentation.

# **Global Markets Segment Results**

Marche	(Dollars in millions)			i									
Marcine   Mar				_		_						_	
Resemble and bedeenge savies   1,000		 2018	2017	Fou		Tř		Sec		First	Quarter 2018	Fou	orth Quarter 2017
Process of the section of the sect	Net interest income	\$ 3,171	\$ 3,744	s	746	\$	754	\$	801	\$	870	\$	932
Procession braking fee   2,06	Noninterest income:												
Patient	Investment and brokerage services	1,780	2,049		474		388		430		488		501
Marche infecence	Investment banking fees	2,296	2,476		514		522		651		609		597
Total comineres income   12.002   12.207   2.467   3.080   3.420   3.918   1.001   1	Trading account profits	7,932	6,710		1,318		1,727		2,184		2,703		1,075
Total recensus, net of interest expense(**)   16,863   15,951   3,213   3,443   4,221   4,786	All other income	884	972		161		452		155		116		291
Powision for credit losses	Total noninterest income	12,892	12,207		2,467		3,089		3,420		3,916		2,464
Nominterest expense   10,686   10,731   2,540   2,613   2,715   2,818   1,751   1,75	Total revenue, net of interest expense <sup>(1)</sup>	16,063	 15,951		3,213		3,843		4,221		4,786		3,396
Income before income taxes   5,577   5,056   667   1,232   1,507   1,571   1,505   1,506   1,507   1	Provision for credit losses	_	164		6		(2)		(1)		(3)		162
Income before income taxes   5,577   5,656   667   1,232   1,507   1,711   1,500   1	Noninterest expense	10,686	10,731		2,540		2,613		2,715		2,818		2,614
Not income   1,388					667								620
Net income         S         3,079         S         3,293         S         493         S         1116         S         1,488         S           Efficiency mitio         66.53         67.27         79.10         67.99         64.32         58.87         58.87           Balance Sheet         Securities of the property of the pro	Income tax expense	1,398	1,763		174		320		391		513		210
Efficiency ratio   66.53   67.27   79.10   67.90   64.32   58.87	•	\$	\$ 	s		s		\$		\$		\$	410
Efficiency ratio   66.53   67.27   79.10   67.90   64.32   58.87													
Balance Sheet	Return on average allocated capital(2)	11 %	9%		6 %		10%		13%		17%		5 %
Average	Efficiency ratio	66.53	67.27		79.10		67.99		64.32		58.87		77.01
Total trading-related assets	Balance Sheet												
Total loans and leases         72,651         71,413         70,609         71,231         75,053         73,763           Total earning assets         473,383         449,441         458,331         459,073         490,482         486,107           Total assets         666,003         638,673         655,068         652,481         678,500         678,367           Total deposits         31,209         32,864         31,077         30,721         30,736         32,320           Allocated capital (2)         35,000         35,0	Average												
Total carning assets         473,383         449,441         458,331         459,073         490,482         486,107           Total assets         666,003         638,673         655,068         652,481         678,500         678,367           Total deposits         31,209         32,864         31,077         30,721         30,736         32,320           Allocated capital (2)         35,000         35,000         35,000         35,000         35,000         35,000           Period end         Total trading-related assets         \$ 447,998         \$ 419,375         \$ 447,998         \$ 456,643         \$ 441,657         \$ 450,512         \$           Total loans and leases         73,928         76,778         73,928         73,023         73,496         75,638           Total earning assets         457,224         449,314         457,224         447,304         454,706         478,857           Total deposits         37,841         34,029         37,841         41,102         31,450         32,301           Trading-related assets (average)           Trading-related assets (average)         125,084         101,795         119,341         124,842         132,257         123,948           Securities borrowed         78,8	Total trading-related assets	\$ 465,132	\$ 441,812	s	463,998	\$	460,279	\$	473,126	\$	463,169	\$	449,737
Total assets         666,003         638,673         655,068         652,481         678,500         678,367           Total deposits         31,209         32,864         31,077         30,721         30,736         32,320           Allocated capital (2)         35,000         36,012         40,012         40,012	Total loans and leases	72,651	71,413		70,609		71,231		75,053		73,763		73,552
Total deposits   31,209   32,864   31,077   30,721   30,736   32,320     Allocated capital (2)   35,000   35,000   35,000   35,000   35,000   35,000     Period end	Total earning assets	473,383	449,441		458,331		459,073		490,482		486,107		464,171
Period end   Per	Total assets	666,003	638,673		655,068		652,481		678,500		678,367		659,412
Period end           Total trading-related assets         \$ 447,998         \$ 447,998         \$ 456,643         \$ 441,657         \$ 450,512         \$           Total loans and leases         73,928         76,778         73,928         73,023         73,496         75,638           Total earning assets         457,224         449,314         457,224         447,304         454,706         478,857           Total assets         641,922         629,013         641,922         646,359         637,110         648,605           Total deposits         37,841         34,029         37,841         41,102         31,450         32,301           Trading-related assets (average)           Trading account securities         \$ 215,112         \$ 216,996         \$ 225,335         \$ 215,397         \$ 209,271         \$ 210,278         \$           Reverse repurchases         125,084         101,795         119,341         124,842         132,257         123,948           Securities borrowed         78,889         82,210         75,374         74,648         83,282         82,376	Total deposits	31,209	32,864		31,077		30,721		30,736		32,320		34,250
Total trading-related assets         \$ 447,998         \$ 419,375         \$ 447,998         \$ 456,643         \$ 441,657         \$ 450,512         \$ 75,638           Total loans and leases         73,928         76,778         73,928         73,023         73,496         75,638           Total earning assets         457,224         449,314         457,224         447,304         454,706         478,857           Total assets         641,922         629,013         641,922         646,359         637,110         648,605           Total deposits         37,841         34,029         37,841         41,102         31,450         32,301           Trading-related assets (average)           Trading account securities         \$ 215,112         \$ 216,996         \$ 225,335         \$ 215,397         \$ 209,271         \$ 210,278         \$ 32,201           Reverse repurchases         125,084         101,795         119,341         124,842         132,257         123,948           Securities borrowed         78,889         82,210         75,374         74,648         83,282         82,376	Allocated capital (2)	35,000	35,000		35,000		35,000		35,000		35,000		35,000
Total loans and leases         73,928         76,778         73,928         73,023         73,496         75,638           Total earning assets         457,224         449,314         457,224         447,304         454,706         478,857           Total assets         641,922         629,013         641,922         646,359         637,110         648,605           Total deposits         37,841         34,029         37,841         41,102         31,450         32,301           Trading-related assets (average)           Trading account securities         \$ 215,112         \$ 216,996         \$ 225,335         \$ 215,397         \$ 209,271         \$ 210,278         \$ 32,201           Reverse repurchases         125,084         101,795         119,341         124,842         132,257         123,948           Sccurities borrowed         78,889         82,210         75,374         74,648         83,282         82,376	Period end												
Total earning assets         457,224         449,314         457,224         447,304         454,706         478,857         7           Total assets         641,922         629,013         641,922         646,359         637,110         648,605         641,922         646,359         637,110         648,605         641,922         646,359         637,110         648,605         641,922         646,359         637,110         648,605         641,922         646,359         637,110         648,605         641,922         646,359         637,110         648,605         641,922         646,359         637,110         648,605         641,922         646,359         637,110         648,605         641,922         646,359         637,110         648,605         641,922         646,359         637,110         648,605         641,922         646,359         637,110         648,605         641,922         646,359         637,110         648,605         641,922         646,359         637,110         648,605         641,922         646,359         637,110         648,605         641,922         646,359         641,922         646,359         641,922         646,359         641,922         646,359         641,922         646,359         641,922         646,359         641,922	Total trading-related assets	\$ 447,998	\$ 419,375	s	447,998	\$	456,643	\$	441,657	\$	450,512	\$	419,375
Total assets         641,922         629,013         641,922         646,359         637,110         648,605           Total deposits         37,841         34,029         37,841         41,102         31,450         32,301           Trading-related assets (average)           Trading account securities         \$ 215,112         \$ 216,996         \$ 225,335         \$ 215,397         \$ 209,271         \$ 210,278         \$ 32,201           Reverse repurchases         125,084         101,795         119,341         124,842         132,257         123,948           Securities borrowed         78,889         82,210         75,374         74,648         83,282         82,376	Total loans and leases	73,928	76,778		73,928		73,023		73,496		75,638		76,778
Total deposits         37,841         34,029         37,841         41,102         31,450         32,301           Trading-related assets (average)           Trading account securities         \$ 215,112         \$ 216,996         \$ 225,335         \$ 215,397         \$ 209,271         \$ 210,278         \$ 32,201           Reverse repurchases         125,084         101,795         119,341         124,842         132,257         123,948           Securities borrowed         78,889         82,210         75,374         74,648         83,282         82,376	Total earning assets	457,224	449,314		457,224		447,304		454,706		478,857		449,314
Trading-related assets (average)       Trading account securities     \$ 215,112     \$ 216,996     \$ 225,335     \$ 215,397     \$ 209,271     \$ 210,278     \$ 28,210       Reverse repurchases     125,084     101,795     119,341     124,842     132,257     123,948       Securities borrowed     78,889     82,210     75,374     74,648     83,282     82,376	Total assets	641,922	629,013		641,922		646,359		637,110		648,605		629,013
Trading account securities         \$ 215,112         \$ 216,996         \$ 225,335         \$ 215,397         \$ 209,271         \$ 210,278         \$ 210,27	Total deposits	37,841	34,029		37,841		41,102		31,450		32,301		34,029
Reverse repurchases         125,084         101,795         119,341         124,842         132,257         123,948           Securities borrowed         78,889         82,210         75,374         74,648         83,282         82,376	Trading-related assets (average)												
Securities borrowed <b>78,889</b> 82,210 <b>75,374</b> 74,648 83,282 82,376	Trading account securities	\$ 215,112	\$ 216,996	s	225,335	\$	215,397	\$	209,271	\$	210,278	\$	225,330
<b>78,889</b> 82,210 <b>75,374</b> 74,648 83,282 82,376		125,084	101,795		119,341		124,842		132,257		123,948		107,125
	Securities borrowed	78,889	82,210		75,374		74,648		83,282		82,376		77,580
Derivative assets 46,047 40,811 43,948 45,392 48,316 46,567	Derivative assets	46,047	40,811		43,948		45,392		48,316		46,567		39,702
Total trading-related assets \$ 465,132 \$ 441,812 \$ 463,998 \$ 460,279 \$ 473,126 \$ 463,169 \$	Total trading-related assets	\$ 465,132	\$ 441,812	s	463,998	\$	460,279	\$	473,126	\$	463,169	\$	449,737

<sup>(1)</sup> Substantially all of Global Markets total revenue is sales and trading revenue and investment banking fees, with a small portion related to certain revenue sharing agreements with other business segments. For additional sales and trading revenue information, see page 28.

(2) Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital. Other companies may define or calculate these measures differently.

## **Global Markets Key Indicators**

(Dollars in millions)												
		Ended nber 3		Fourth	Thi	rd Quarter	San	ond Quarter	Ei.	st Quarter	Four	rth Quarter
	 2018		2017	arter 2018	1111	2018	300	2018	111	2018		2017
Sales and trading revenue(1)												
Fixed-income, currencies and commodities	\$ 8,186	\$	8,657	\$ 1,491	\$	1,980	\$	2,104	\$	2,611	\$	1,595
Equities	4,876		4,120	1,065		992		1,313		1,506		944
Total sales and trading revenue	\$ 13,062	\$	12,777	\$ 2,556	\$	2,972	\$	3,417	\$	4,117	\$	2,539
Sales and trading revenue, excluding net debit valuation adjustment(2)												
Fixed-income, currencies and commodities	\$ 8,328	\$	9,051	\$ 1,446	\$	2,060	\$	2,288	\$	2,534	\$	1,707
Equities	 4,896		4,154	 1,058		1,011		1,308		1,519		950
Total sales and trading revenue, excluding net debit valuation adjustment	\$ 13,224	\$	13,205	\$ 2,504	\$	3,071	\$	3,596	\$	4,053	\$	2,657
Sales and trading revenue breakdown												
Net interest income	\$ 2,669	\$	3,260	\$ 617	\$	634	\$	675	\$	743	\$	805
Commissions	1,737		2,017	463		378		420		476		492
Trading	7,929		6,706	1,317		1,727		2,183		2,702		1,075
Other	727		794	159		233		139		196		167
Total sales and trading revenue	\$ 13,062	\$	12,777	\$ 2,556	\$	2,972	\$	3,417	\$	4,117	\$	2,539

<sup>(1)</sup> Includes Global Banking sales and trading revenue of \$430 million and \$236 million for the years endedDecember 31, 2018 and 2017, and \$123 million, \$66 million, \$75 million, \$166 million and \$61 million for the fourth, third, second and first quarters of 2018 and the fourth quarter of 2017, respectively.
(2) For this presentation, sales and trading revenue excludes net debit valuation adjustment (DVA) gains (losses) which include net DVA on derivatives, as well as amortization of own credit portion of purchase discount and realized DVA on structured liabilities. Sales and trading revenue excluding net DVA gains (losses) represents a non-GAAP financial measure. We believe the use of this non-GAAP financial measure provides additional useful information to assess the underlying performance of these businesses and to allow better comparison of period-to-period operating performance.

## All Other Results (1)

(Dollars in millions)			_									
	 Year Decen		For	urth Quarter	т	hird Quarter	Sec	ond Quarter			Fou	rth Quarter
	 2018	 2017		2018		2018		2018	First	Quarter 2018	- 100	2017
Net interest income	\$ 573	\$ 864	\$	136	\$	164	\$	129	\$	144	\$	188
Noninterest income (loss)	 (1,284)	 (1,648)		(375)		(3)		(429)		(477)		(1,554)
Total revenue, net of interest expense	(711)	(784)		(239)		161		(300)		(333)		(1,366)
Provision for credit losses	(476)	(561)		(124)		(95)		(105)		(152)		(185)
Noninterest expense	2,614	4,065		449		565		623		977		520
Loss before income taxes	(2,849)	(4,288)		(564)		(309)		(818)		(1,158)		(1,701)
Income tax expense (benefit)	 (2,736)	 (979)		(843)		(453)		(569)		(871)		964
Net income (loss)	\$ (113)	\$ (3,309)	\$	279	\$	144	\$	(249)	\$	(287)	\$	(2,665)
Balance Sheet												
Average												
Total loans and leases	\$ 61,013	\$ 82,489	\$	53,324	\$	59,930	\$	63,155	\$	67,811	\$	71,197
Total assets (2)	201,298	206,999		196,707		209,847		188,624		200,554		208,854
Total deposits	21,966	25,194		19,979		22,118		22,682		23,115		23,899
Period end												
Total loans and leases	\$ 48,061	\$ 69,452	\$	48,061	\$	54,978	\$	61,256	\$	64,584	\$	69,452
Total assets (3)	196,325	194,042		196,325		219,985		190,490		202,152		194,042
Total deposits	18,541	22,719		18,541		21,375		22,757		22,106		22,719

<sup>(1)</sup> All Other consists of ALM activities, equity investments, non-core mortgage loans and servicing activities, the net impact of periodic revisions to the mortgage servicing rights (MSR) valuation model for core and non-core MSRs and the related economic hedge results, liquidating businesses and residual expense allocations. ALM activities encompass certain residential mortgages, debt securities, interest rate and foreign currency risk management activities, the impact of certain allocation methodologies and hedge ineffectiveness. The results of certain ALM activities are allocated to our business segments. Equity investments include our merchant services joint venture, as well as a portfolio of equity, real estate and other alternative investments.

[2] Includes elimination of segments' excess asset allocations to match liabilities (i.e., deposits) and allocated shareholders' equity d\$517.0 billion and \$515.6 billion for the years endedDecember 31, 2018 and 2017; and \$526.9 billion, \$516.3 billion, \$516.5 billion for the years endedDecember 31, 2018 and 2017; and \$526.9 billion, \$516.5 billion and \$508.6 billion for the fourth, third, second and first quarters o£018 and the fourth quarter o£017, respectively.

[3] Includes elimination of segments' excess asset allocations to match liabilities (i.e., deposits) and allocated shareholders' equity d\$540.8 billion, \$531.3 billion, \$522.2 billion, \$543.3 billion and \$508.6 billion at December 31, 2018, September 30, 2018, June 30, 2018, March 31, 2018 and December 31, 2017, respectively.

## **Outstanding Loans and Leases**

Dollars in millions)			
	December 31 2018	September 30 2018	December 31 2017
Consumer			
Residential mortgage	\$ 208,557	\$ 208,186	\$ 203,811
Home equity	48,286	51,235	57,744
U.S. credit card	98,338	94,829	96,285
Direct/Indirect consumer (1)	91,166	91,338	96,342
Other consumer (2)	202	203	166
Total consumer loans excluding loans accounted for under the fair value option	446,549	445,791	454,348
Consumer loans accounted for under the fair value option <sup>(3)</sup>	682	755	928
Total consumer	447,231	446,546	455,276
Commercial			
U.S. commercial	299,277	285,662	284,836
Non-U.S. commercial	98,776	96,002	97,792
Commercial real estate <sup>(4)</sup>	60,845	60,835	58,298
Commercial lease financing	22,534	21,546	22,116
	481,432	464,045	463,042
U.S. small business commercial <sup>(5)</sup>	14,565	14,234	13,649
Total commercial loans excluding loans accounted for under the fair value option	495,997	478,279	476,691
Commercial loans accounted for under the fair value option ${\bf f}^{(3)}$	3,667	4,976	4,782
Total commercial	499,664	483,255	481,473
Total loans and leases	\$ 946,895	\$ 929,801	\$ 936,749

<sup>(1)</sup> Includes auto and specialty lending loans and leases of \$50.1 billion, \$50.1 billion and \$52.4 billion, unsecured consumer lending loans of \$383 million, \$392 million and \$469 million, U.S. securities-based lending loans of \$37.6 billion and \$39.8 billion, non-U.S. consumer loans of \$2.9 billion, \$2.7 billion and \$3.0 billion and other consumer loans of \$746 million, \$756 million and \$684 million at December 31, 2018, September 30, 2018 and December 31, 2017, respectively.

products.

<sup>(2)</sup> Substantially all of other consumer is consumer overdrafts.

(3) Consumer loans accounted for under the fair value option were residential mortgage loans \( \frac{\mathbb{R}}{336} \) million and \( \frac{\mathbb{S}}{567} \) million and \( \frac{\mathbb{S}}{567} \) million and \( \frac{\mathbb{S}}{346} \) million and \( \frac{\mathbb{S}}{346} \) million and \( \frac{\mathbb{S}}{346} \) million and \( \frac{\mathbb{S}}{367} \) million and \(

# Quarterly Average Loans and Leases by Business Segment and All Other (Dollars in millions)

						Fourth Qua	rter 20	118		
	Со	Total rporation		Consumer Banking		GWIM		Global Banking	Global Markets	All Other
Consumer										
Residential mortgage	\$	209,646	\$	90,307	\$	75,895	\$	2	\$ 4	\$ 43,438
Home equity		50,757		36,664		3,652		_	345	10,096
U.S. credit card		95,766		92,752		3,014		_	_	_
Direct/Indirect and other consumer		91,458		50,692		40,762				4
Total consumer		447,627		270,415		123,323		2	349	53,538
Commercial										
U.S. commercial		308,557		19,433		36,527		206,350	45,992	255
Non-U.S. commercial		95,937		_		113		77,818	17,939	67
Commercial real estate		60,876		14		3,550		50,974	6,329	9
Commercial lease financing		21,724		_		3		22,266	_	(545)
Total commercial		487,094		19,447		40,193		357,408	70,260	(214)
Total loans and leases	s	934,721	\$	289,862	\$	163,516	\$	357,410	\$ 70,609	\$ 53,324
						Third Quar	ter 201	8		
	Co	Total orporation		Consumer Banking		GWIM		Global Banking	Global Markets	All Other
Consumer										
Residential mortgage	\$	209,460	s	86,383	\$	74,806	\$	1	\$ _	\$ 48,270
Home equity		53,050		37,289		3,701		_	353	11,707
U.S. credit card		94,710		91,646		3,064		_	_	_
Direct/Indirect and other consumer		91,828		50,528		41,296		1	_	3
Total consumer		449,048		265,846		122,867		2	353	59,980
Commercial										
U.S. commercial		303,680		19,134		35,392		201,372	47,288	494
Non-U.S. commercial		96,019		_		24		78,255	17,696	44
Commercial real estate		60,754		14		3,583		51,252	5,894	11
Commercial lease financing		21,235		_		3		21,831	_	(599)
Total commercial		481,688		19,148		39,002		352,710	70,878	(50)
Total loans and leases	s	930,736	\$	284,994	\$	161,869	\$	352,712	\$ 71,231	\$ 59,930
		Total		Communication of the Communica		Fourth Qua	rter 20		Clohal	A 11
	Co	Total orporation		Consumer Banking	_	GWIM	_	Global Banking	 Global Markets	 All Other
Consumer										
Residential mortgage	\$	202,155	\$	73,137	\$	71,222	\$	_	\$ _	\$ 57,796
Home equity		59,059		40,537		4,201		_	360	13,961
U.S. credit card		93,531		90,479		3,052		_	_	_
Direct/Indirect and other consumer		96,113		53,097		43,012			 	 4
Total consumer		450,858		257,250		121,487		_	360	71,761
Commercial										
U.S. commercial		297,851		18,448		32,035		201,432	45,719	217
Non-U.S. commercial		98,692		_		25		77,339	21,226	102
Commercial real estate		58,983		18		3,513		49,194	6,228	30
Commercial lease financing		21,406				3		22,297	 19	 (913)
Total commercial		476,932		18,466		35,576		350,262	 73,192	 (564)

# Commercial Credit Exposure by Industry (1, 2, 3, 4)

(Dollars in millions)

	<u></u>		Commercial Utilized			Total Commercial Committed							
	December 31 2018		September 30 2018	December 31 2017		December 31 2018	September 30 2018		December 31 2017				
Asset managers and funds	\$ 71,75	56	\$ 68,733	\$ 59,190	\$	107,888	\$ 103,066	\$	91,092				
Real estate(5)	65,32	28	64,460	61,940	)	86,514	90,664		83,773				
Capital goods	39,19	)2	40,327	36,705	;	75,080	74,720		70,417				
Finance companies	36,60	52	33,549	34,050	)	56,659	53,375		53,107				
Healthcare equipment and services	35,70	63	34,943	37,780	)	56,489	54,889		57,256				
Government and public education	43,61	15	44,436	48,684	ı	54,749	55,296		58,067				
Materials	27,34	17	25,727	24,00		51,865	49,461		47,386				
Retailing	25,33	33	25,714	26,117	7	47,507	47,823		48,796				
Consumer services	25,70	)2	24,975	27,19		43,298	42,276		43,605				
Food, beverage and tobacco	23,58	86	23,199	23,252	2	42,745	45,166		42,815				
Commercial services and supplies	22,67	23	21,861	22,100	)	39,349	37,644		35,496				
Energy	13,77	27	16,319	16,345	5	32,279	34,462		36,765				
Transportation	22,81	4	21,887	21,704	ı	31,523	30,694		29,946				
Global commercial banks	26,20	59	25,471	29,49		28,321	27,752		31,764				
Utilities	12,03	35	11,496	11,342	2	27,623	27,495		27,935				
Technology hardware and equipment	13,01	4	10,054	10,728	3	26,228	21,759		22,071				
Individuals and trusts	18,64	13	18,706	18,549	)	25,019	25,332		25,097				
Media	12,13	32	10,581	19,155	5	24,502	28,523		33,955				
Pharmaceuticals and biotechnology	7,43	30	7,430	5,653	3	23,634	19,396		18,623				
Vehicle dealers	17,60	)3	15,930	16,896	5	20,446	19,128		20,361				
Consumer durables and apparel	9,90	)4	9,432	8,859	)	20,199	18,129		17,296				
Software and services	8,8	)9	7,489	8,562	2	19,172	16,558		18,202				
Insurance	8,6	74	5,818	6,41		15,807	13,785		12,990				
Telecommunication services	8,66	36	6,837	6,389	)	14,166	12,786		13,108				
Automobiles and components	7,1:	31	6,990	5,988	3	13,893	14,271		13,318				
Food and staples retailing	4,73	37	4,840	4,95	5	9,093	10,100		15,589				
Religious and social organizations	3,75	57	3,705	4,454	1	5,620	5,586		6,318				
Financial markets infrastructure (clearinghouses)	2,33	32	1,111	688	3	4,107	2,906		2,403				
Other	6,24	19	7,885	3,62	<u> </u>	6,241	7,878		3,616				
Total commercial credit exposure by industry	\$ 621,0	13	\$ 599,905	\$ 600,800	\$	1,010,016	\$ 990,920	\$	981,167				

<sup>(1)</sup> Includes loans and leases, standby letters of credit and financial guarantees, derivative assets, assets held-for-sale, commercial letters of credit, bankers' acceptances, securitized assets, foreclosed properties and other collateral acquired. Derivative assets are carried at fair value, reflect the effects of legally enforceable master netting agreements and have been reduced by cash collateral of \$32.5 billion, \$32.0 billion and \$34.6 billion at December 31, 2018, September 30, 2018 and December 31, 2018, September 30, 2018 and December 31, 2017, respectively. Not reflected in utilized and committed exposure is additional non-cash derivative collateral held of \$29.4 billion, \$35.7 billion and \$26.2 billion, which consists primarily of other marketable securities, aDecember 31, 2018, September 30, 2018 and December 31, 2017, respectively. Total utilized and total committed exposure includes loans of \$3.7 billion, \$5.0 billion and \$4.8 billion and successed and total committed exposure includes loans of \$3.7 billion, \$5.0 billion and \$4.8 billion and \$4.6 billion at December 31, 2018, September 30, 2018 and December 31, 2017, respectively. In addition, total committed exposure includes unfunded loan commitments accounted for under the fair value option with a notional amount of \$00 billion, \$3.1 billion at December 31, 2018, September 30, 2018 and December 31, 2017, respectively.

exposure. (4) Includes the notional amount of unfunded legally binding lending commitments net of amounts distributed (e.g., syndicated or participated) to other financial

institutions.

(5) Industries are viewed from a variety of perspectives to best isolate the perceived risks. For purposes of this table, the real estate industry is defined based on the primary business activity of the borrowers or the counterparties using operating cash flows and primary source of repayment as key factors.

## Top 20 Non-U.S. Countries Exposure

(Dollars in millions)

	Funded L Loan Equi		nded Loan mitments	Counterparty Exposure	Securities/ C Other Investments (2)		Country Exposure at December 31 2018		ges and Credit ult Protection (3)	Exp	Country cosure at ber 31 2018 (4)	ase (Decrease) September 30 2018
United Kingdom	\$	28,833	\$ 20,410	\$ 6,419	\$ 2,639	\$	58,301	\$	(3,447)	\$	54,854	\$ (2,249)
Germany		24,856	6,823	1,835	443		33,957		(5,300)		28,657	(3,756)
Japan		17,762	1,316	1,023	1,341		21,442		(1,419)		20,023	(2,126)
Canada		7,388	7,234	1,641	3,773		20,036		(521)		19,515	1,167
China		12,774	681	975	495		14,925		(284)		14,641	287
France		7,137	5,849	1,331	1,214		15,531		(2,880)		12,651	(2,446)
Netherlands		8,405	2,992	389	973		12,759		(1,182)		11,577	1,112
India		7,147	451	312	3,379		11,289		(177)		11,112	1,499
Australia		5,173	3,132	571	1,507		10,383		(453)		9,930	(309)
Brazil		6,151	544	209	3,172		10,076		(327)		9,749	(99)
South Korea		5,634	463	897	2,456		9,450		(280)		9,170	1,042
Switzerland		5,494	2,580	335	201		8,610		(846)		7,764	384
Hong Kong		5,287	442	321	1,224		7,274		(38)		7,236	(854)
Mexico		3,506	1,275	140	1,444		6,365		(129)		6,236	805
Belgium		4,684	1,016	103	147		5,950		(372)		5,578	1,083
Singapore		3,330	125	362	1,770		5,587		(70)		5,517	(200)
Spain		3,769	1,138	290	792		5,989		(1,339)		4,650	1,565
United Arab Emirates		3,371	135	138	55		3,699		(50)		3,649	368
Taiwan		2,311	13	288	623		3,235		_		3,235	479
Italy		2,372	1,065	491	597		4,525		(1,444)		3,081	355
Total top 20 non-U.S. countries exposure	\$	165,384	\$ 57,684	\$ 18,070	\$ 28,245	\$	269,383	\$	(20,558)	\$	248,825	\$ (1,893)

<sup>(1)</sup> Includes loans, leases, and other extensions of credit and funds, including letters of credit and due from placements, which have not been reduced by collateral, hedges or credit default protection. Funded loans and loan equivalents are reported net of charge-offs but prior to any allowance for loan and lease losses.
(2) Long securities exposures are netted on a single-name basis to, but not below, zero by short exposures and net credit default swaps purchased, consisting of single-name and net indexed and tranched credit default

swaps.

3 Represents credit default protection purchased, net of credit default protection sold, which is used to mitigate the Corporation's risk to country exposures as listed, consisting of net single-name and net indexed and tranched credit default swaps. Amounts are calculated based on the credit default swaps notional amount assuming a zero recovery rate less any fair value receivable or payable.

(4) Represents country exposure less hedges and credit default protection purchased, net of credit default protection sold.

## Nonperforming Loans, Leases and Foreclosed Properties

	De	cember 31 2018	Sep	otember 30 2018	June 30 2018	1	March 31 2018	De	cember 31 2017
Residential mortgage	s	1,893	\$	2,034	\$ 2,140	\$	2,262	\$	2,476
Home equity		1,893		2,226	2,452		2,598		2,644
Direct/Indirect consumer		56		46	47		46		46
Total consumer		3,842		4,306	4,639		4,906		5,166
U.S. commercial		794		699	881		1,059		814
Non-U.S. commercial		80		31	170		255		299
Commercial real estate		156		46	117		73		112
Commercial lease financing		18		14	34		27		24
		1,048		790	1,202		1,414		1,249
U.S. small business commercial		54		58	56		58		55
Total commercial		1,102		848	1,258		1,472		1,304
Total nonperforming loans and leases		4,944		5,154	5,897		6,378		6,470
Foreclosed properties (1)		300		295	 284		316		288
Total nonperforming loans, leases and foreclosed properties(2, 3, 4)	\$	5,244	\$	5,449	\$ 6,181	\$	6,694	\$	6,758
Fully-insured home loans past due 30 days or more and still accruing	\$	2,790	s	3,183	\$ 3,454	\$	3,915	\$	4,466
Consumer credit card past due 30 days or more and still accruing		1,989		1,805	1,695		1,795		1,847
Other loans past due 30 days or more and still accruing		3,539		3,255	3,682		3,684		3,845
Total loans past due 30 days or more and still accruing(3, 5, 6)	\$	8,318	s	8,243	\$ 8,831	\$	9,394	\$	10,158
Fully-insured home loans past due 90 days or more and still accruing	\$	1,884	s	2,161	\$ 2,483	s	2,885	\$	3,230
Consumer credit card past due 90 days or more and still accruing		994		872	865		925		900
Other loans past due 90 days or more and still accruing		352		256	341		234		285
Total loans past due 90 days or more and still accruing(3, 5, 6)	\$	3,230	\$	3,289	\$ 3,689	\$	4,044	\$	4,415
Nonperforming loans, leases and foreclosed properties/Total assets <sup>(7)</sup>		0.22 %		0.23 %	0.27%		0.29%		0.30%
Nonperforming loans, leases and foreclosed properties/Total loans, leases and foreclosed properties/T		0.56		0.59	0.66		0.72		0.73
Nonperforming loans and leases/Total loans and leases(7)		0.52		0.56	0.63		0.69		0.69
Commercial reservable criticized utilized exposure <sup>(8)</sup>	\$	11,061	\$	11,597	\$ 12,357	\$	13,366	\$	13,563
Commercial reservable criticized utilized exposure/Commercial reservable utilized exposure(8)		2.08 %		2.26%	2.40%		2.58%		2.65 %
Total commercial criticized utilized exposure/Commercial utilized exposure(8)		1.93		2.16	2.34		2.45		2.60

<sup>(1)</sup> Foreclosed property balances do not include properties insured by certain government-guaranteed loans, principally loans insured by the Federal Housing Administration (FHA), that entered foreclosure \$\frac{\text{\$M88}}{\text{\$million}}\$, \$\frac{\text{\$500}}{\text{\$million}}\$ million at December 31, 2018, September 30, 2018, March 31, 2018 and December 31, 2017, respectively.

(2) Balances do not include past due consumer credit card, consumer loans secured by real estate where repayments are insured by the FHA and individually insured long-term stand-by agreements (fully-insured home loans), and in general, other consumer and commercial loans not secured by real estate.

(3) Balances do not include purchased credit-impaired loans even though the customer may be contractually past due. Purchased credit-impaired loans were recorded at fair value upon acquisition and accrete interest income over the remaining life of the loan.

(4) Balances do not include the following:	Decem 20	ber 31 18	Sep	otember 30 2018	ine 30 2018	Iarch 31 2018	ember 31 2017
Nonperforming loans held-for-sale	\$	320	\$	177	\$ 220	\$ 233	\$ 341
Nonperforming loans accounted for under the fair value option		12		16	46	37	69
Nonaccruing troubled debt restructured loans removed from the purchased credit-impaired portfolio prior to January 1, 2010		14		16	17	24	26

<sup>(5)</sup> Balances do not include loans held-for-sale past due 30 days or more and still accruing of \$3\$ million, \$30 million, \$28 million, \$83 million and \$8 million at December 31, 2018, September 30, 2018, June 30, 2018, March 31, 2018 and December 31, 2017, respectively, and loans held-for-sale past due 90 days or more and still accruing of \$2\$ million, \$8 million, \$11 million, \$8 million and \$0\$ December 31, 2018, September 30, 2018, June 30, 2018, March 31, 2018 and December 31, 2017, respectively. At December 31, 2018, September 30, 2018, June 30, 2018, March 31, 2018 and December 31, 2017, there were \$10\$ million, \$21\$ million, \$24\$ million and \$32\$ million, respectively, of loans accounted for under the fair value

option past due 30 days or more and still accruing interest.

(6) These balances are excluded from total nonperforming loans, leases and foreclosed properties.

(7) Total assets and total loans and leases do not include loans accounted for under the fair value option of 4.3 billion, \$5.7 billion, \$6.0 billion at December 31, 2018, September 30, 2018, June 30, 2018, March 31, 2018 and December 31, 2017, respectively.

(8) Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure excludes loans held-for-sale, exposure accounted for under the fair value option

and other nonreservable exposure

## Nonperforming Loans, Leases and Foreclosed Properties Activity (1)

(Dollars in millions)					
	Quarter	Third Quarter 2018	Second Quarter 2018	First Quarter 2018	Fourth Quarter 2017
Nonperforming Consumer Loans and Leases:	 				
Balance, beginning of period	\$ 4,306	\$ 4,639	\$ 4,906	\$ 5,166	\$ 5,252
Additions	545	484	599	812	755
Reductions:					
Paydowns and payoffs	(214)	(238)	(261)	(245)	(241)
Sales	(438)	(145)	(117)	(269)	(88)
Returns to performing status <sup>(2)</sup>	(274)	(309)	(336)	(364)	(337)
Charge-offs (3)	(51)	(89)	(114)	(147)	(125)
Transfers to foreclosed properties	(32)	(36)	(38)	(45)	(50)
Transfers to loans held-for-sale	 			(2)	
Total net reductions to nonperforming loans and leases	 (464)	(333)	(267)	(260)	(86)
Total nonperforming consumer loans and leases, end of period	3,842	4,306	4,639	4,906	5,166
Foreclosed properties	 244	265	263	264	236
Nonperforming consumer loans, leases and foreclosed properties, end of period	\$ 4,086	\$ 4,571	\$ 4,902	\$ 5,170	\$ 5,402
Nonperforming Commercial Loans and Leases (4):					
Balance, beginning of period	\$ 848	\$ 1,258	\$ 1,472	\$ 1,304	\$ 1,318
Additions	500	235	244	436	444
Reductions:					
Paydowns	(91)	(287)	(193)	(169)	(127)
Sales	(6)	(130)	(50)	(24)	(20)
Return to performing status <sup>(5)</sup>	(33)	(95)	(91)	(27)	(40)
Charge-offs	(85)	(116)	(112)	(48)	(143)
Transfers to foreclosed properties	(31)	(12)	_	_	(13)
Transfers to loans held-for-sale	 	(5)	(12)		(115)
Total net additions (reductions) to nonperforming loans and leases	 254	(410)	(214)	168	(14)
Total nonperforming commercial loans and leases, end of period	1,102	848	1,258	1,472	1,304
Foreclosed properties	56	30	21	52	52
Nonperforming commercial loans, leases and foreclosed properties, end of period	\$ 1,158	\$ 878	\$ 1,279	\$ 1,524	\$ 1,356

<sup>(1)</sup> For amounts excluded from nonperforming loans, leases and foreclosed properties, see footnotes (Nonperforming Loans, Leases and Foreclosed Properties table on

page 34.

(2) Consumer loans and leases may be returned to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest is expected, or when the loan otherwise becomes well-secured and is in the process of collection. Certain troubled debt restructurings are classified as nonperforming at the time of restructuring and may only be returned to performing status after considering the borrower's sustained repayment performance for a reasonable period, generally six months.

(3) Our policy is not to classify consumer credit card and non-bankruptcy related consumer loans not secured by real estate as nonperforming; therefore, the charge-offs on these loans have no impact on nonperforming activity and, accordingly, are excluded from this table.

(4) Includes U.S. small business commercial activity. Small business card loans are excluded as they are not classified as nonperforming.

nonperforming.

(5) Commercial loans and leases may be returned to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest is expected, or when the loan otherwise becomes well-secured and is in the process of collection. Troubled debt restructurings are generally classified as performing after a sustained period of demonstrated payment performance.

# Quarterly Net Charge-offs and Net Charge-off Ratios (1,2)

(Dollars in millions)											
		Four Quar 201	ter		Third Quarter 2018		Second Quarter 2018	Q	First uarter 2018	For Qua 20	arter
	Aı	mount	Percent	Amount	Percent	Amount	Percent	Amount	Percent	Amount	Percent
Net Charge-offs											
Residential mortgage (3)	\$	15	0.03 %	\$ 12	0.02 %	\$ 7	0.01 %	\$ (6)	(0.01)%	\$ (16)	(0.03)%
Home equity		(15)	(0.12)	(20	(0.15)	_	_	33	0.23	16	0.11
U.S. credit card		699	2.90	698	2.92	739	3.17	701	3.01	655	2.78
Direct/Indirect consumer		53	0.23	42	0.18	41	0.18	59	0.25	65	0.27
Other consumer		52	n/m	44	n/m	43	n/m	43	n/m	49	n/m
Total consumer		804	0.71	776	0.69	830	0.74	830	0.75	769	0.68
U.S. commercial		43	0.06	70	0.10	78	0.11	24	0.03	56	0.08
Non-U.S. commercial		20	0.09	25	0.10	19	0.08	4	0.02	346	1.43
Commercial real estate		(2)	(0.02)	2	0.02	4	0.03	(3)	(0.02)	6	0.04
Commercial lease financing		(1)	(0.01)	_		1	0.01	(1)	(0.01)	5	0.09
		60	0.05	97	0.08	102	0.09	24	0.02	413	0.36
U.S. small business commercial		60	1.65	59	1.67	64	1.82	57	1.67	55	1.58
Total commercial		120	0.10	156	0.13	166	0.14	81	0.07	468	0.39
Total net charge-offs	\$	924	0.39	\$ 932	0.40	\$ 996	0.43	\$ 911	0.40	\$ 1,237	0.53
By Business Segment and All Other											
Consumer Banking	\$	889	1.22 %	\$ 853	1.19 %	\$ 896	1.28 %	\$ 877	1.27 %	\$ 839	1.21 %
Global Wealth & Investment Management		8	0.02	13	0.03	15	0.04	25	0.06	4	0.01
Global Banking		56	0.06	85	0.10	86	0.10	19	0.02	264	0.30
Global Markets		_	_	3	0.02	14	0.08	6	0.03	146	0.83
All Other		(29)	(0.22)	(22	(0.15)	(15)	(0.10)	(16)	(0.10)	(16)	(0.09)
Total net charge-offs	\$	924	0.39	\$ 932	0.40	\$ 996	0.43	\$ 911	0.40	\$ 1,237	0.53

<sup>(1)</sup> Net charge-off ratios are calculated as annualized net charge-offs divided by average outstanding loans and leases excluding loans accounted for under the fair value option during the period for each loan and lease

category.

(2) Excludes write-offs of purchased credit-impaired loans os107 million, \$95 million, \$36 million, \$35 million and and \$46 million for the fourth, third, second and first quarters of2018 and the fourth quarter of2017,

<sup>(3)</sup> Includes loan sales charge-offs (recoveries) of \$25 million, \$6 million, \$(5) million and \$(3) million for the fourth, third, second and first quarters of 2018 and the fourth quarter of 2017,

 $<sup>\</sup>begin{array}{l} respectively. \\ n/m = not \ meaningful \end{array}$ 

# Annual Net Charge-offs and Net Charge-off Ratios (1, 2) (Dollars in millions)

(Dollars in millions)			Year Ended D	ecember 31	
		2018		2017	
		Amount	Percent	Amount	Percent
Net Charge-offs					
Residential mortgage (3)	s	28	0.01 %	\$ (100)	(0.05)%
Home equity		(2)	_	213	0.34
U.S. credit card		2,837	3.00	2,513	2.76
Non-U.S. credit card <sup>(4)</sup>		_	_	75	1.91
Direct/Indirect consumer		195	0.21	214	0.22
Other consumer		182	n/m	163	n/m
Total consumer		3,240	0.72	3,078	0.68
U.S. commercial		215	0.07	232	0.08
Non-U.S. commercial		68	0.07	440	0.48
Commercial real estate		1	_	9	0.02
Commercial lease financing		(1)	(0.01)	5	0.02
		283	0.06	686	0.15
U.S. small business commercial		240	1.70	215	1.60
Total commercial		523	0.11	901	0.20
Total net charge-offs	<u>\$</u>	3,763	0.41	\$ 3,979	0.44
by Business Segment and All Other					
Consumer Banking	s	3,515	1.24 %	\$ 3,202	1.20 %
Global Wealth & Investment Management		61	0.04	44	0.03
Global Banking		246	0.07	519	0.15
Global Markets		23	0.03	170	0.25
All Other <sup>(4)</sup>		(82)	(0.14)	44	0.05
Total net charge-offs	s	3,763	0.41	\$ 3,979	0.44

<sup>(1)</sup> Net charge-off ratios are calculated as net charge-offs divided by average outstanding loans and leases excluding loans accounted for under the fair value option during the year for each loan and lease

Net charge-off ratios are calculated as net charge-offs divided by average outstanding loans and leases excluding loans accounted for under the fair value of category.
 Excludes write-offs of purchased credit-impaired loans of \$73 million and \$207 million for the years endedDecember 31, 2018 and 2017.
 Includes loan sales charge-offs (recoveries) of \$8 million and \$(105) million for the years endedDecember 31, 2018 and 2017.
 2017 amount includes net charge-offs recorded in All Other related to the non-U.S. credit card loan portfolio, which was sold during the second quarter of 2017.
 n/m = not meaningful

## Allocation of the Allowance for Credit Losses by Product Type

(Dollars in millions)

		December 31	, 2018		September 30,	, 2018	December 31, 2017						
	Amount	Percent         Percent of Loans and of Leases         Percent of Loans and Description           Total         Outstanding (1,2)         Amount         Total         Outstanding (1,2)		Loans and Leases	Amount	Percent of Total	Percent of Loans and Leases Outstanding (1, 2)						
Allowance for loan and lease losses													
Residential mortgage	\$ 422	4.40 %	0.20 %	\$ 500	5.14%	0.24%	\$ 701	6.74%	0.34%				
Home equity	506	5.27	1.05	658	6.76	1.28	1,019	9.80	1.76				
U.S. credit card	3,597	37.47	3.66	3,530	36.26	3.72	3,368	32.41	3.50				
Direct/Indirect consumer	248	2.58	0.27	262	2.69	0.29	264	2.54	0.27				
Other consumer	29	0.30	n/m	30	0.31	n/m	31	0.30	n/m				
Total consumer	4,802	50.02	1.08	4,980	51.16	1.12	5,383	51.79	1.18				
U.S. commercial (3)	3,010	31.35	0.96	2,974	30.55	0.99	3,113	29.95	1.04				
Non-U.S.commercial	677	7.05	0.69	687	7.06	0.72	803	7.73	0.82				
Commercial real estate	958	9.98	1.57	946	9.72	1.56	935	9.00	1.60				
Commercial lease financing	154	1.60	0.68	147	1.51	0.68	159	1.53	0.72				
Total commercial	4,799	49.98	0.97	4,754	48.84	0.99	5,010	48.21	1.05				
Allowance for loan and lease losses	9,601	100.00%	1.02	9,734	100.00%	1.05	10,393	100.00%	1.12				
Reserve for unfunded lending commitments	797			792			777						
Allowance for credit losses	\$ 10,398			\$ 10,526			\$ 11,170						
Asset Quality Indicators													
Allowance for loan and lease losses/Total loans and leases (2)		1.02 %			1.05%			1.12%					
Allowance for loan and lease losses/Total nonperforming loans and leases (4)		194			189			161					

<sup>(1)</sup> Ratios are calculated as allowance for loan and lease losses as a percentage of loans and leases outstanding excluding loans accounted for under the fair value option. Consumer loans accounted for under the fair value option include residential mortgage loans of \$336 million, \$407 million and \$567 million and home equity loans of \$346 million, \$348 million and \$361 million at December 31, 2018, September 30, 2018 and December 31, 2017, respectively. Commercial loans accounted for under the fair value option include U.S. commercial loans of \$2.5 billion, \$3.6 billion and \$2.6 billion and non-U.S. commercial loans of \$1.1 billion, \$1.4 billion and \$2.2 billion at December 31, 2018, September 30, 2018 and December 31, 2018, September 30, 2018 and December 31, 2017, respectively.

2.63

2.62

Ratio of the allowance for loan and lease losses/Annualized net charge-offs

Certain prior period amounts have been reclassified to conform to current period presentation.

2.12

respectively.

(2) Total loans and leases do not include loans accounted for under the fair value option of 4.3 billion, \$5.7 billion and \$5.7 billion at December 31, 2018, September 30, 2018 and December 31, 2017, respectively.

(3) Includes allowance for loan and lease losses for U.S. small business commercial loans of 4.74 million, \$472 million and \$439 million at December 31, 2018, September 30, 2018 and December 31, 2017,

<sup>(4)</sup> Allowance for loan and lease losses in U.S. small business commercial com

#### **Exhibit A: Non-GAAP Reconciliations**

## **Bank of America Corporation and Subsidiaries**

### **Reconciliations to GAAP Financial Measures**

(Dollars in millions)

The Corporation evaluates its business based on the following ratios that utilize tangible equity, a non-GAAP financial measure. Tangible equity represents an adjusted shareholders' equity or common shareholders' equity amount which has been reduced by goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible common shareholders' equity. The tangible common equity ratio represents adjusted ending common shareholders' equity divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible shareholders' equity measures the Corporation's earning sontribution as a percentage of adjusted average total shareholders' equity ratio represents adjusted ending shareholders' equity divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Tangible equity are tangible equity represents adjusted ending shareholders' equity divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Tangible book value per common share represents adjusted ending common shareholders' equity divided by ending common shares outstanding. These measures are used to evaluate the Corporation's use of equity. In addition, profitability, relationship and investment models all use return on average tangible shareholders' equity as key measures to support our overall growth goals.

See the tables below for reconciliations of these non-GAAP financial measures to financial measures defined by GAAP for the years end@becember 31, 2018 and 2017 and the three months ended December 31, 2018, September 30, 2018, June 30, 2018, March 31, 2018 and December 31, 2017. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in understanding its results of operations and trends. Other companies may define or calculate supplemental financial data differently.

		Year Decem				Fourth		Third		Second Quarter		First		Fourth
	_	2018	_	2017	_	Quarter 2018	_	Quarter 2018	2018		_	Quarter 2018	_	Quarter 2017
Reconciliation of average shareholders' equity to average tangible common shareholders' equity and a	ivera	ge tangible sha	rehol	ders' equity										
Shareholders' equity	s	264,748	\$	271,289	\$	263,698	\$	264,653	\$	265,181	\$	265,480	\$	273,162
Goodwill		(68,951)		(69,286)		(68,951)		(68,951)		(68,951)		(68,951)		(68,954)
Intangible assets (excluding mortgage servicing rights)		(2,058)		(2,652)		(1,857)		(1,992)		(2,126)		(2,261)		(2,399)
Related deferred tax liabilities		906		1,463		874		896		916		939		1,344
Tangible shareholders' equity	s	194,645	\$	200,814	\$	193,764	\$	194,606	\$	195,020	\$	195,207	\$	203,153
Preferred stock		(22,949)		(24,188)		(22,326)		(22,841)		(23,868)		(22,767)		(22,324)
Tangible common shareholders' equity	s	171,696	\$	176,626	\$	171,438	\$	171,765	\$	171,152	\$	172,440	\$	180,829
Reconciliation of period-end shareholders' equity to period-end tangible common shareholders' equity	v and	neriod-end tan	gible	shareholders'	 eauity	v								
Shareholders' equity	s	265,325	\$	267,146	s	265,325	\$	262,158	\$	264,216	\$	266,224	\$	267,146
Goodwill		(68,951)		(68,951)		(68,951)		(68,951)		(68,951)		(68,951)		(68,951)
Intangible assets (excluding mortgage servicing rights)		(1,774)		(2,312)		(1,774)		(1,908)		(2,043)		(2,177)		(2,312)
Related deferred tax liabilities		858		943		858		878		900		920		943
Tangible shareholders' equity	s	195,458	\$	196,826	\$	195,458	\$	192,177	\$	194,122	\$	196,016	\$	196,826
Preferred stock		(22,326)		(22,323)		(22,326)		(22,326)		(23,181)		(24,672)		(22,323)
Tangible common shareholders' equity	s	173,132	\$	174,503	\$	173,132	\$	169,851	\$	170,941	\$	171,344	\$	174,503
Reconciliation of period-end assets to period-end tangible assets														
Assets	s	2,354,507	\$	2,281,234	s	2,354,507	\$	2,338,833	s	2,291,670	s	2,328,478	s	2,281,234
Goodwill		(68,951)		(68,951)	-	(68,951)		(68,951)		(68,951)		(68,951)		(68,951)
Intangible assets (excluding mortgage servicing rights)		(1,774)		(2,312)		(1,774)		(1,908)		(2,043)		(2,177)		(2,312)
Related deferred tax liabilities		858		943		858		878		900		920		943
Tangible assets	s	2,284,640	\$	2,210,914	\$	2,284,640	\$	2,268,852	\$	2,221,576	\$	2,258,270	\$	2,210,914
Book value per share of common stock	s	242.000	•	244.022	1	242,999	•	220.022		241.025		241.552		244.022
Common shareholders' equity	3	242,999 9,669.3	\$	244,823 10,287.3	\$	9,669.3	\$	239,832 9,858.3	\$	241,035 10,012.7	\$	241,552 10,175.9	\$	244,823 10,287.3
Ending common shares issued and outstanding			•				•			,		,		ŕ
Book value per share of common stock	\$	25.13	\$	23.80	\$	25.13	\$	24.33	\$	24.07	\$	23.74	\$	23.80
Tangible book value per share of common stock														
Tangible common shareholders' equity	s	173,132	\$	174,503	\$	173,132	\$	169,851	\$	170,941	\$	171,344	\$	174,503
Ending common shares issued and outstanding		9,669.3		10,287.3		9,669.3		9,858.3		10,012.7		10,175.9		10,287.3
Tangible book value per share of common stock	s	17.91	\$	16.96	\$	17.91	\$	17.23	\$	17.07	\$	16.84	\$	16.96